

# **INSTALLATION AND OPERATING INSTRUCTIONS**

#### FOR 24/7 ONLINE PARTS REPLACEMENT Rev 05/26/2022 9409545 parts.kidkraft.com parts.kidkraft.eu KidKraft, Inc. KidKraft Netherlands BV TWO-PERSON ASSEMBLY ASSEMBLY TIME 10 - 14 HOURS 4630 Olin Road **Olympisch Stadion 8** Dallas, Texas 75244 1076 DE Amsterdam USA The Netherlands customerservice@kidkraft.com europecustomerservice@kidkraft.com 1.800.933.0771 +31 20 305 8620 To reduce the risk of serious injury or death, please read and follow these instructions. Keep and refer to instructions as needed and M-F from 09:00 to 17:30 (GMT+1) 972.385.0100 pass along to any future owners of this item.

## Congratulations on purchasing a KidKraft product!

Our items are made of high-quality, durable Cunninghamia Lanceolata wood from the cypress family.

Lumber from these trees are known for their light weight and excellent strength. The porosity of this wood allows the moisture to absorb and evaporate in the fibers, resisting rot and bugs.

Engineered for great play, our products also go through extensive testing for safety.

Plus, our team has developed a series of proprietary methods for a simpler, more organized assembly. Less build time and more play time is our motto!

However, during assembly if you have any questions or concerns, please reach out. Our Customer Service can help with missing parts, instructions or maintenance.



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### Warnings and Safe Play Instructions



**CONTINUOUS ADULT SUPERVISION REQUIRED.** Most serious injuries and deaths on playground equipment have occurred while children were unsupervised! Our products are designed to meet mandatory and voluntary safety standards. Complying with all warnings and recommendations in these instructions will reduce the risk of serious or fatal injury to children using this play system. Go over the warnings and safe play instructions regularly with your children and make certain that they understand and follow them. Remember on-site adult supervision is required for children of all ages.

# WARNING

#### SERIOUS HEAD INJURY HAZARD

Installation over concrete, asphalt, dirt, grass, carpet and other hard surface creates a risk of serious injury or death from falls to the ground. Install and maintain shock absorbing material under and around play-set as recommended on page 3 of these instructions.

#### **COLLISION HAZARD**

Place play-set on level ground at least 2m from any obstruction such as a garage or house, fences, poles, trees, sidewalks, walls, landscape timbers, rocks, pavement, planters, garden borders, overhanging branches, laundry lines, and electrical wires. (See OBSTACLE FREE SAFETY ZONE on cover)

#### **CHOKING HAZARD/SHARP EDGES & POINTS**

Adult assembly required. This product contains small parts and parts with sharp edges and points. Keep parts away from children until fully assembled.

#### WARNING LABEL

Owners shall be responsible for maintaining the legibility of the warning labels.

#### STRANGULATION HAZARD

- NEVER allow children to play with ropes, clotheslines, pet leashes, cables, chains or cord-like items when using this play-set or to attach these items to play-set.
- NEVER allow children to wear loose fitting clothing, ponchos, hoods, scarves, capes, necklaces, items with draw-strings, cords or ties when using this play-set.
- NEVER allow children to wear bike or sport helmets when using this play-set.

Failure to prohibit these items, even helmets with chin straps, increases the risk of serious injury and death to children from entanglement and strangulation.

#### **TIP OVER HAZARD**

Choose a level location for the equipment. This can reduce the likelihood of the play set tipping over and loose-fill surfacing materials washing away during heavy rains.

DO NOT allow children to play on the play-set until the assembly is complete and the unit is properly anchored.

Never add extra length to chain or rope. The chains or ropes provided are the maximum length designed for the swinging element(s).



# **WARNING** – Safe Play Instructions

- Observe capacity limitations of your play-set. See front cover.
- Dress children with well fitting and full foot enclosing footwear.
- Teach children to sit with their full weight in the center of the swing seat to prevent erratic swing motion or falling off.
- Check for splintered, broken or cracked wood; missing, loose, or sharp edged hardware. Replace, tighten and or sand smooth as required prior to playing.
- ✓ Verify that suspended climbing ropes, rope ladders, chain or cable are secured at both ends and cannot be looped back on itself as to create an entanglement hazard.
- ✓ On sunny and or hot days, check the slide and other plastic rides to assure that they are not very hot as to cause burns. Cool hot slide and rides with water and wipe dry prior to using.
- ✓ Orientate slide such that it gets the least amount of exposure to the sun.

- Do not allow children to wear open toe or heel footwear like sandals, flip-flops or clogs.
- Do not allow children to walk, in front, between, behind or close to moving rides.
- Do not let children twist swing chains or ropes or loop them over the top support bar. This may reduce the strength of the chain or rope and cause premature failure.
- **X** Do not let children get off rides while they are in motion.
- > Do not permit climbing on equipment when it is wet.
- Do not permit rough play or use of equipment in a manner for which it was not intended. Standing on or jumping from the roof, elevated platforms, swings, climbers, ladders or slide can be dangerous.
- X Do not allow children to swing empty rides or seats.
- Do not allow children to go down slide head first or run up slide.

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### AProtective Surfacing - Reducing Risk of Serious Head Injury From Falls

One of the most important things you can do to reduce the likelihood of serious head injuries is to install shock-absorbing protective surfacing under and around your play equipment. The protective surfacing should be applied to a depth that is suitable for the equipment height in accordance with ASTM F1292. There are different types of surfacing to choose from; whichever product you select, follow these guidelines:

#### Loose-Fill Materials

- Maintain a minimum depth of 9 inches (23 cm) of loose-fill materials such as wood mulch/chips, engineered wood fiber (EWF), or shredded/recycled rubber mulch for equipment up to 8 feet (2.45 m) high; and 9 inches (23 cm) of sand or pea gravel for equipment up to 5 feet (1.5 m) high. NOTE: An initial fill level of 12 inches (31 cm) will compress to about a 9-inch (23 cm) depth of surfacing over time. The surfacing will also compact, displace, and settle, and should be periodically raked and refilled to maintain at least a 9-inch (23 cm) depth.
- Use a minimum of 6 inches (16 cm) of protective surfacing for play equipment less than 4 feet (1.22 m) in height. If maintained properly, this should be adequate. (At depths less than 6 inches (16 cm), the protective material is too easily displaced or compacted.)

NOTE: Do not install home playground equipment over concrete, asphalt, or any other hard surface. A fall onto a hard surface can result in serious injury to the equipment user. Grass and dirt are not considered protective surfacing because wear and environmental factors can reduce their shock absorbing effectiveness. Carpeting and thin mats are not adequate protective surfacing. Ground level equipment -- such as a sandbox, activity wall, playhouse or other equipment that has no elevated play surface -- does not need any protective surfacing.

- Use containment, such as digging out around the perimeter and/or lining the perimeter with landscape edging. Don't forget to account for water drainage.
- Periodically rake, check and maintain the depth of the loose-fill surfacing material. Marking the correct depth on the play equipment support posts will help you to see when the material has settled and needs to be raked and or replenished. Be sure to rake and evenly redistribute the surfacing in heavily used areas.
- Do not install loose fill surfacing over hard surfaces such as concrete or asphalt.

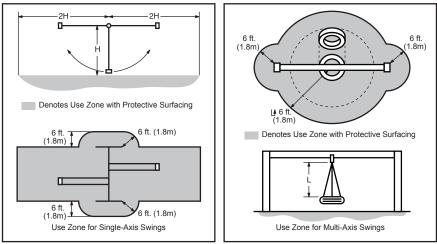
#### Poured-In-Place Surfaces or Pre-Manufactured Rubber Tiles

- You may be interested in using surfacing other than loose-fill materials like rubber tiles or poured-in-place surfaces.
- Installations of these surfaces generally require a professional and are not "do-it yourself" projects.
- Review surface specifications before purchasing this type of surfacing. Ask the installer/manufacturer for a report showing that the product has been tested to the following safety standard: ASTM F1292 *Standard Specification for Impact Attenuation of Surfacing Materials within the Use Zone of Playground Equipment*. This report should show the specific height for which the surface is intended to protect against serious head injury. This height should be equal to or greater than the fall height vertical distance between a designated play surface (*elevated surface for standing, sitting, or climbing*) and the protective surfacing below of your play equipment.
- Check the protective surfacing frequently for wear.

#### Placement

Proper placement and maintenance of protective surfacing is essential. Refer to diagram on front cover. Be sure to;

- Extend surfacing at least 6 feet (1.8 m) from the equipment in all directions.
- For to-fro swings, extend protective surfacing in front of and behind the swing to a distance equal to twice the height of the top bar from which the swing is suspended.
- For tire swings, extend surfacing in a circle whose radius is equal to the height of the suspending chain or rope, plus 6 feet (1.8 m) in all directions.



From the CPSC Outdoor Home Playground Safety Handbook. At http://www.playgroundregs.com/resources/CPSC%20324.pdf

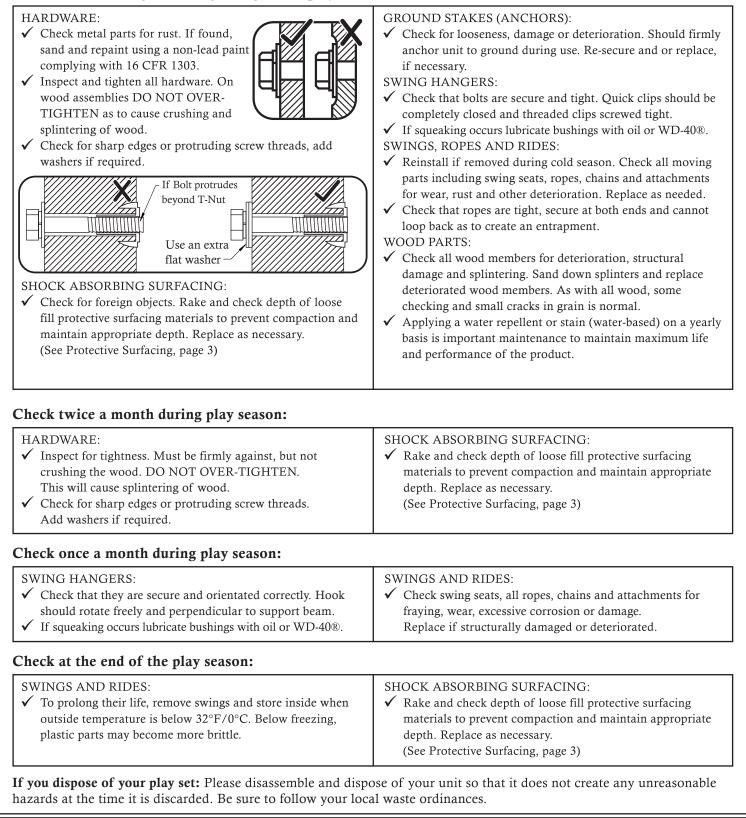


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### **Instructions for Proper Maintenance**

Your KidKraft Play System is designed and constructed of quality materials with your child's safety in mind. As with all outdoor products used by children, it will weather and wear. To maximize the enjoyment, safety and life of your Play Set, it is important that you, the owner, properly maintain it.

#### Check the following at the beginning of the play season:



### About Our Wood

KidKraft Premium Play Systems uses only premium playset lumber, ensuring the safest product for your children's use. Although we take great care in selecting the best quality lumber available, wood is still a product of nature and susceptible to weathering which can change the appearance of your set.

### What causes weathering? Does it affect the strength of my Play System?

One of the main reasons for weathering is the effects of water (moisture); the moisture content of the wood at the surface is different than the interior of the wood. As the climate changes, moisture moves in or out of the wood, causing tension which can result in checking and or warping. You can expect the following due to weathering. These changes will not affect the strength of the product:

1. **Checking** is surface cracks in the wood along the grain. A post  $4" \times 4"$  (101mm x 101mm) will experience more checking than a board 1" x 4" (25mm x 101mm) because the surface and interior moisture content will vary more widely than in

thinner wood.

2. **Warping** results from any distortion (twisting, cupping) from the original plane of the board and often happens from rapid wetting and drying of the wood.

3. **Fading** happens as a natural change in the wood color as it is exposed to sun-light and will turn a grey over time.

### How can I reduce the amount of weathering to my Play System?

At the factory we have coated the wood with a water repellent or stain. This coating decreases the amount of water absorption during rain or snow thus decreasing the tension in the wood. Sunlight will break down the coating, so we recommend applying a water repellent or stain on a yearly basis (see your local stain and paint supplier for a recommended product).

Most weathering is just the normal result of nature and will not affect safe play and enjoyment for your child. However if you are concerned that a part has experienced a severe weathering problem please call our consumer relations department for further assistance.

Complete and mail registration card to receive important product notifications and assure prompt warranty service.



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### KidKraft Limited Warranty

#### MISSING OR DAMAGED PARTS:

KidKraft will replace any parts within 90 days from date of purchase found to be missing from or damaged in the original packaging. See Fig.1

Fig. 1Product Age (All Parts)Consumer Pays0-90 Days from date of purchase\$0 for Part + Free Shipping

#### DEFECTS IN MATERIAL AND WORKMANSHIP:

KidKraft warrants that this product is free from defects in materials and workmanship for a period of one (1) year from the original date of purchase (dated sales receipt and/or product registration is required). This one (1) year warranty covers all parts including wood, hardware, and all accessories (Such as swings, rides, and slides). See Fig. 2

Fig. 2	Product Age (All Parts)	Consumer Pays
	91 Days to 1 Year	\$0 for Part + Free Shipping

#### WOOD ROT, DECAY, AND INSECT DAMAGE:

All wood carries a five (5) year warranty against rot, decay, and insect damage (dated sales receipt and/or product registration is required). Refer to the schedule below for charges associated with replacement of wood parts under this **Limited Warranty.** See Fig. 3

Fig. 3 <u>Product Age (Wood Parts)</u> 0 Days to 1 Year After 1 Year to 5 Year Over 5 Years <u>Consumer Pays</u> \$0 for Part + Free Shipping \$0 for Part + Shipping & Handling 100% for Part (if available) + Shipping & Handling

This warranty applies to the original owner and registrant and is non-transferable. Regular maintenance is required to ensure the integrity of this product. Failure by the owner to maintain the product according to the maintenance requirements may void this warranty.

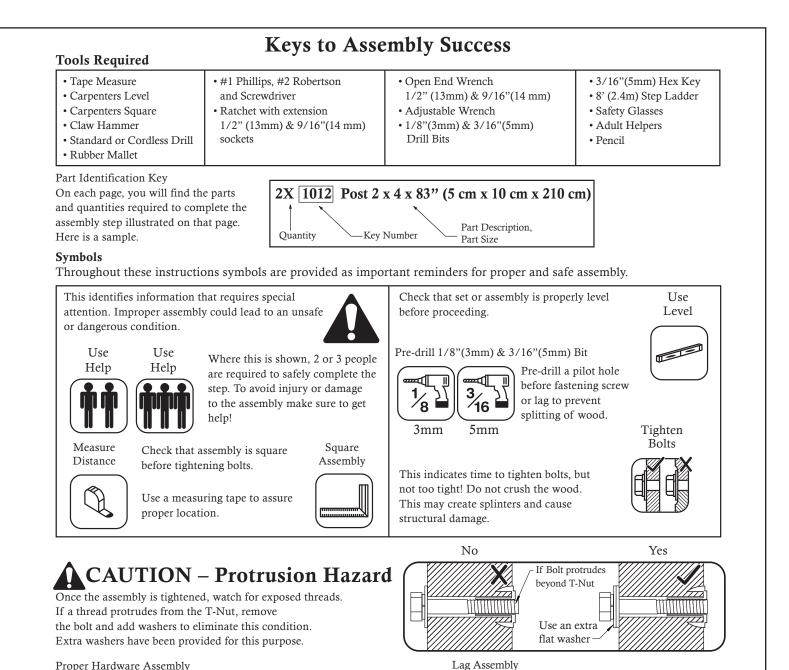
This Limited Warranty does NOT cover:

- Any inspection cost
- Labor and/or costs for replacement of any defective item(s), including but not limited to, professional installer costs
- Incidental or consequential damages, including but not limited to, as a result of set relocation, move and/or reinstall
- Cosmetic defects which do not affect performance or integrity of a part or the entire product
- Vandalism, improper use or installation, or acts of nature, including but not limited to, high winds, fire, and flood
- Minor twisting, warping, checking, or any natural occurring properties of wood that do not affect performance or integrity.
- Any KidKraft product purchased, including but not limited to, a non-approved retailer, auction houses, second-hand, and as-is clearance items.

KidKraft products have been designed for safety and quality. Modifications made to the original product may damage the structural integrity of the unit leading to failure and possible injury. KidKraft cannot assume any responsibility for the modified products. Furthermore, modifications void all warranties.

This product is warranted for **RESIDENTIAL USE ONLY**. Under no circumstance should a KidKraft product be used in public settings such as schools, churches, playgrounds, parks, home and professional day cares and the like. Such use may lead to product failure and potential injury. Public use will void this warranty. KidKraft disclaims all other representations and warranties of any kind, express or implied.





Proper Hardware Assembly Lag screws require drilling pilot holes to avoid splitting wood. Only a flat washer is required. For ease of installation liquid soap can be used on all lag-type screws.

For bolts, tap T-Nut into hole with hammer. Insert the hex bolt through lock washer first then flat washer then hole. Because the assemblies need to be squared do not completely tighten until instructed. Pay close attention to diameter of the bolts. 5/16" (8mm) is slightly larger than 1/4" (6.4mm).

Note: Wafer head bolts with blue lock tight or a bolt with a Ny-Lok nut do NOT require a lock washer.



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Flat Washer

Bolt Assembly

#### customerservice@kidkraft.com 1.800.933.0771 972.385.0100

(Hammer into place) Do not crush wood!

Before mounting Lag

(3.2mm) pilot holes

Screw, use factory drilled

\_ T-N11

holes as guides to drill 1/8"

Lag Screw

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Hex Bolt

Lock

Washer

Flat

Washe

<b>4x</b> - 10776 - 34.9 x 85.7 x 1176.3 mm -35610776
* * 1 3/8" X 3 3/8" X 46 5/16"
<b>2x</b> - 10777 - 34.9 x 85.7 x 1176.3 mm -35610777
* * * 1 3/8" X 3 3/8" X 46 5/16"
<b>2x</b> - 10778 - 34.9 x 85.7 x 1176.3 mm -35610778
♦ 1 3/8" X 3 3/8" X 46 5/16"
<b>2x</b> - 10779 - 25.4 x 76.2 x 889 mm -35610779
* * 1" X 3" X 35"
<b>2x</b> - 10780 - 25.4 x 76.2 x 781.1 mm -35610780
• • 1" X 3" X 30 3/4"
<b>2x</b> - 10781 - 25.4 x 76.2 x 889 mm -35610781
<b>2x</b> - 10782 - 31.8 x 76.2 x 779.1 mm -35610782
* * * * * * 1 1/4" X 3" X 30 11/16"
<b>1x</b> - 10783 - 31.8 x 63.5 x 728.3 mm -35610783
1 1/4" X 2 1/2" X 28 11/16"
<b>1x</b> - 10784 - 31.8 x 88.9 x 889 mm -35610784
*     *     *     *     *     1 1/4" X 3 1/2" X 35"
<b>1x</b> - 10785 - 31.8 x 133.4 x 889 mm -35610785
* * * * * * 1 1/4" X 5 1/4" X 35"
<b>2x</b> - 10786 - 25.4 x 88.9 x 762.1 mm -35610786
<b>↓</b>
<b>2x</b> - 10787 - 25.4 x 76.2 x 889 mm -35610787
<ul> <li> ♦ 1" X 3" X 35" </li> </ul>
7x - 10788 - 15.9 x 63.5 x 812.8 mm -35610788
↓ 5/8" X 2 1/2" X 32"
<b>2x</b> - 10789 - 34.9 x 85.7 x 1012.6 mm -35610789
↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓

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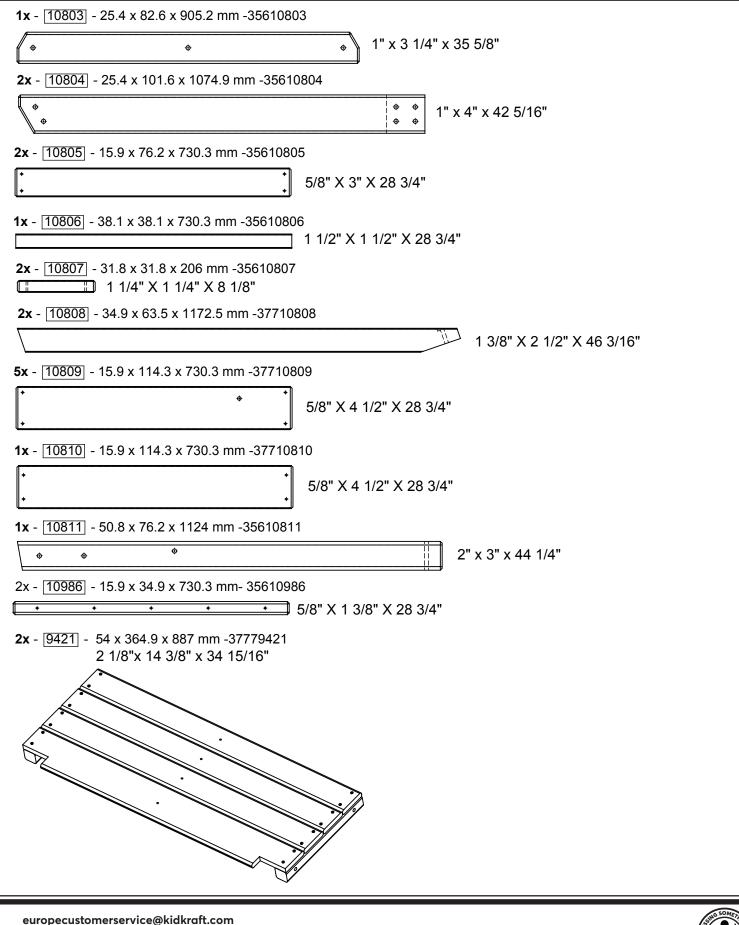


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<b>2x</b> - 10790 - 34.9 x 85.7 x 1012.6 mm -35610790
◆ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓
<b>2x</b> - 10791 - 34.9 x 85.7 x 1181 mm -35610791
<b>1x</b> - 10792 - 15.9 x 85.7 x 848.1 mm -35610792
/ * * * 5/8" X 3 3/8" X 33 3/8"
<b>2x</b> - 10793 - 31.8 x 63.5 x 578 mm -35610793 → 1 1/4" X 2 1/2" X 22 3/4"
<b>4x</b> - 10794 - 25.4 x 76.2 x 793.8 mm -35610794
<b>2x</b> - 10795 - 31.8 x 76.2 x 730.3 mm -35610795
1 1/4" X 3" X 28 3/4"
<b>1x</b> - 10796] - 50.8 x 133.4 x 1181.1 mm -35610796
* 2" X 5 1/4" X 46 1/2"
<b>1x</b> - 10797 - 50.8 x 133.4 x 1181.1 mm -35610797
◆
<b>2x</b> - 10798 - 34.9 x 63.5 x 730.3 mm -35610798
♦ 1 3/8" X 2 1/2" X 28 3/4"
<b>4x</b> - 10799 - 31.8 x 76.2 x 330.2 mm -35610799
1 1/4" X 3" X 13"
<b>6x</b> - 10800 - 31.8 x 76.2 x 384.1 mm -35610800
◆ 1 1/4" X 3" X 15 1/8"
<b>2x</b> - 10801 - 50.8 x 76.2 x 922.9 mm -35610801
<b>2x</b> - 10802 - 50.8 x 76.2 x 1162.1 mm -35610802
* * * 2" x 3" x 45 3/4"
kidkraft parts.kidkraft.com customerservice@kidkraft.com 1.800.933.0771

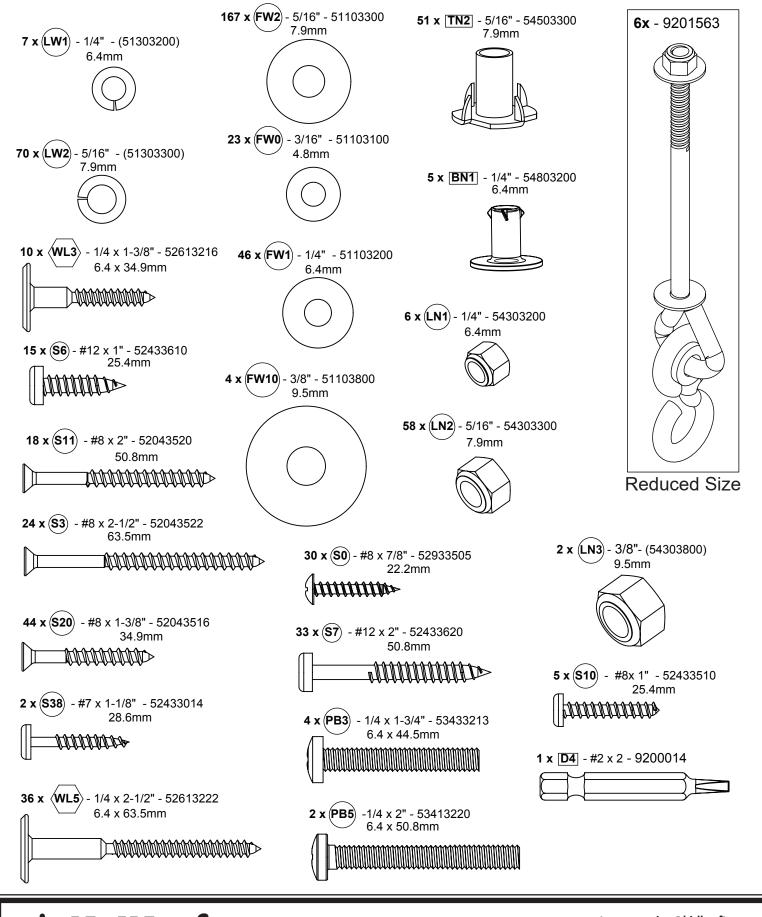
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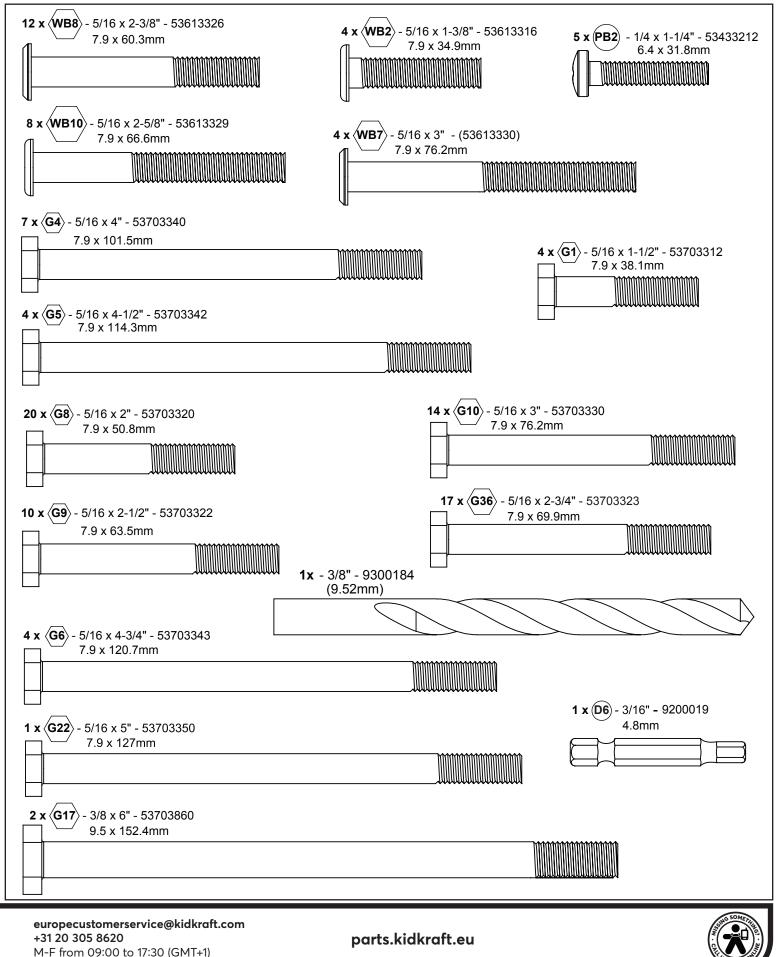


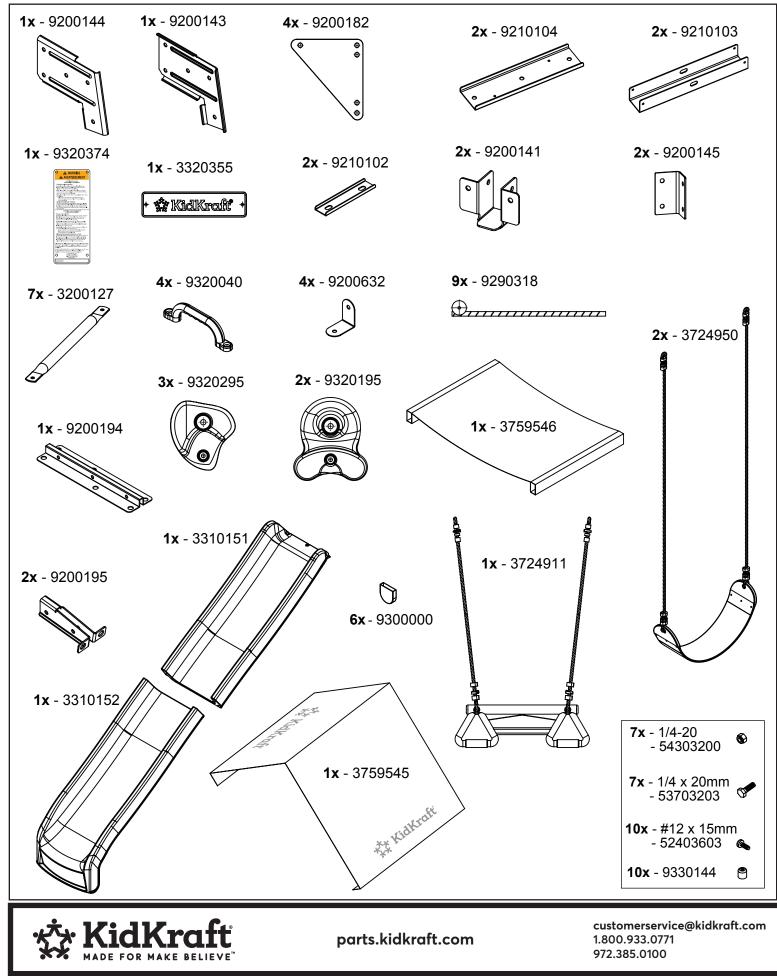
## Hardware Identification (Actual Size)



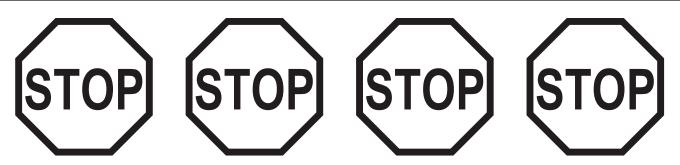
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### Hardware Identification (Actual Size)





### Inventory Parts - Read This Before Starting Assembly



Inventory should be completed before starting installation. KidKraft will not cover costs of any additional installation trip due to missing or damaged pieces.

**A.** This is the time for you to inventory all your hardware, wood and accessories, referencing the parts identification sheets. This will assist you with your assembly.

• The wood pieces will have the key number stamped on the ends of the boards. Organize the wood pieces by step, as per the key numbering system below.

2X 10157	2 x 4 x 83" (50mm x 100mm x 2108mm)
Quantity	-Key Number Part Size

**B.** Read the assembly manual completely, paying special attention to ANSI warnings; notes; and safety/maintenance information on pages 1 - 8.

### If there are missing or damaged pieces, please contact the KidKraft Consumer Engagement team before going back to the retailer.

# **Order Replacement Parts 24/7**

You can order replacement parts for this product 24 hours a day / 7 days a week:

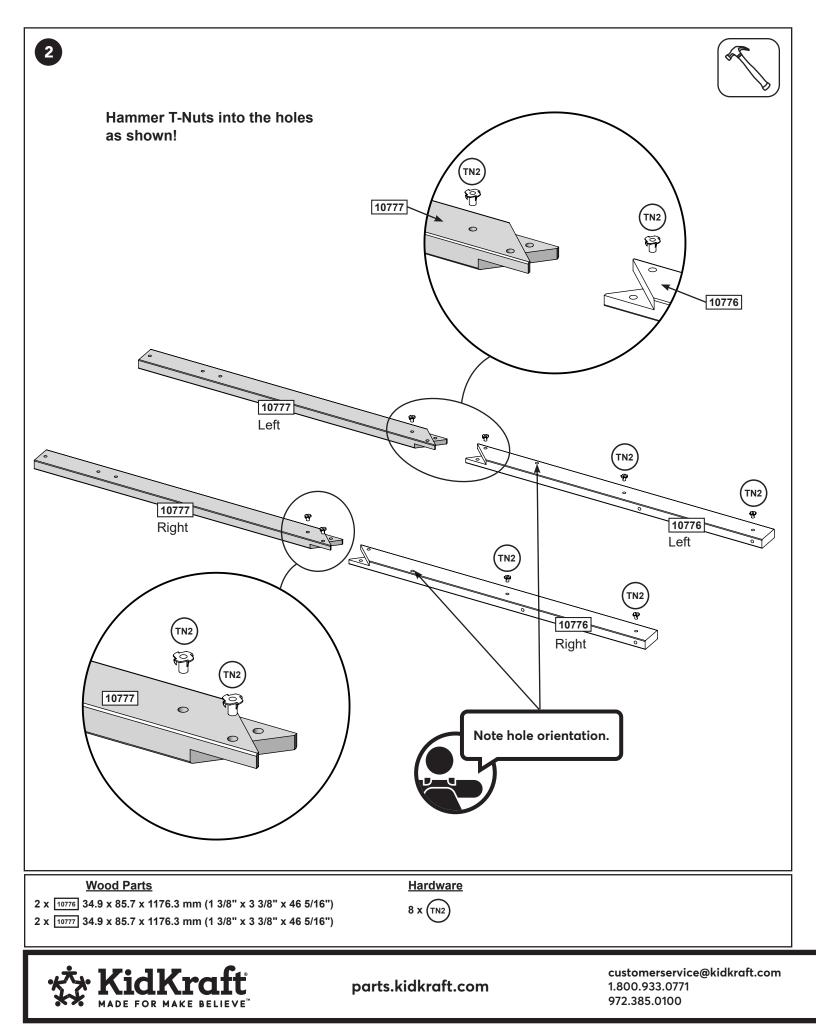
Outdoor Swingsets and Playhouse Parts Ordering <u>https://parts.kidkraft.com/partsorderemail</u>

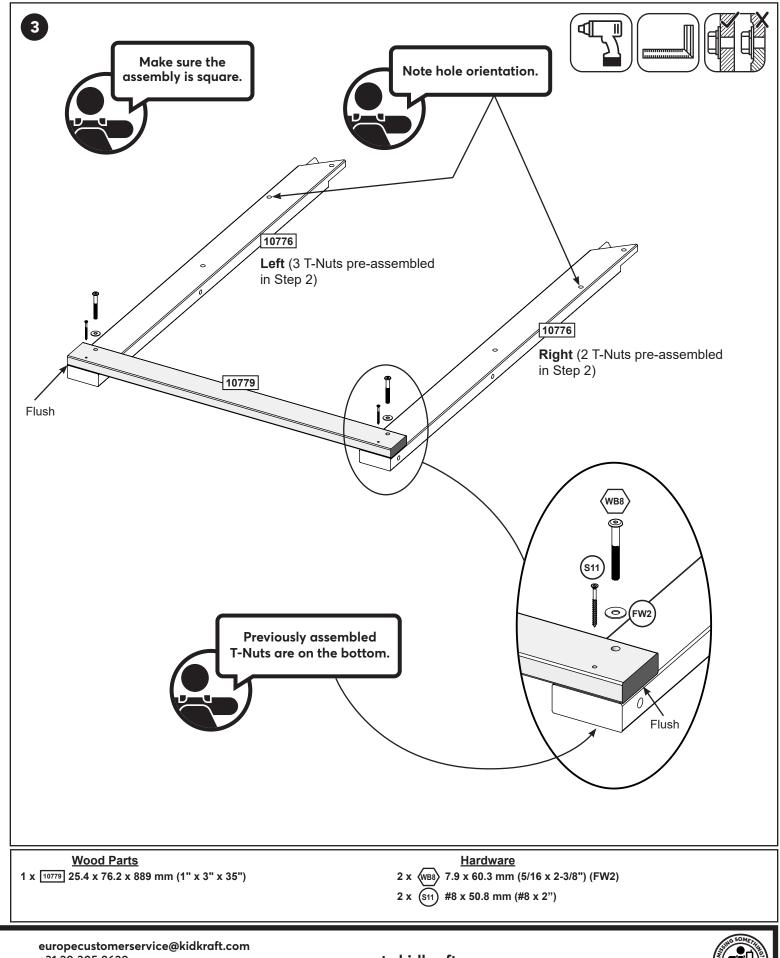
If you have assembly or product questions, please refer to the front cover for direct contact information for our Consumer Engagement team OR you can also use this QR code with your smartphone for common questions and contact information.



KidKraft Help Center <u>https://kidkraft.zendesk.com/hc/en-us/</u>

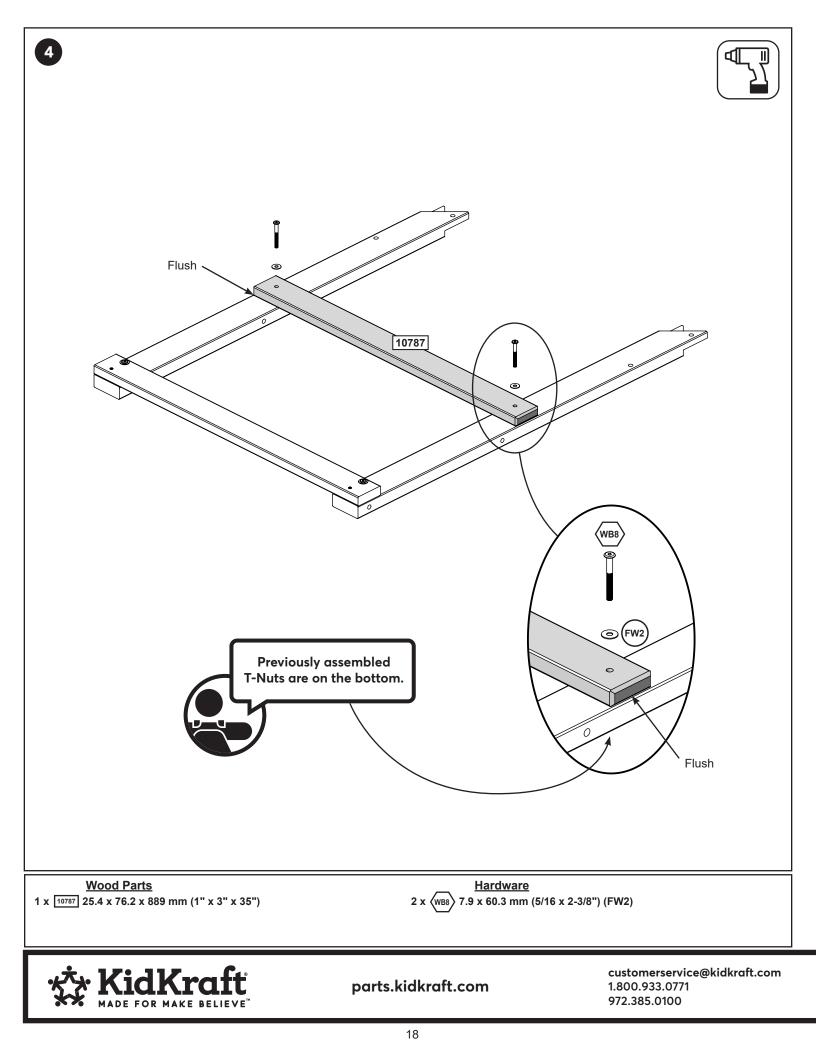


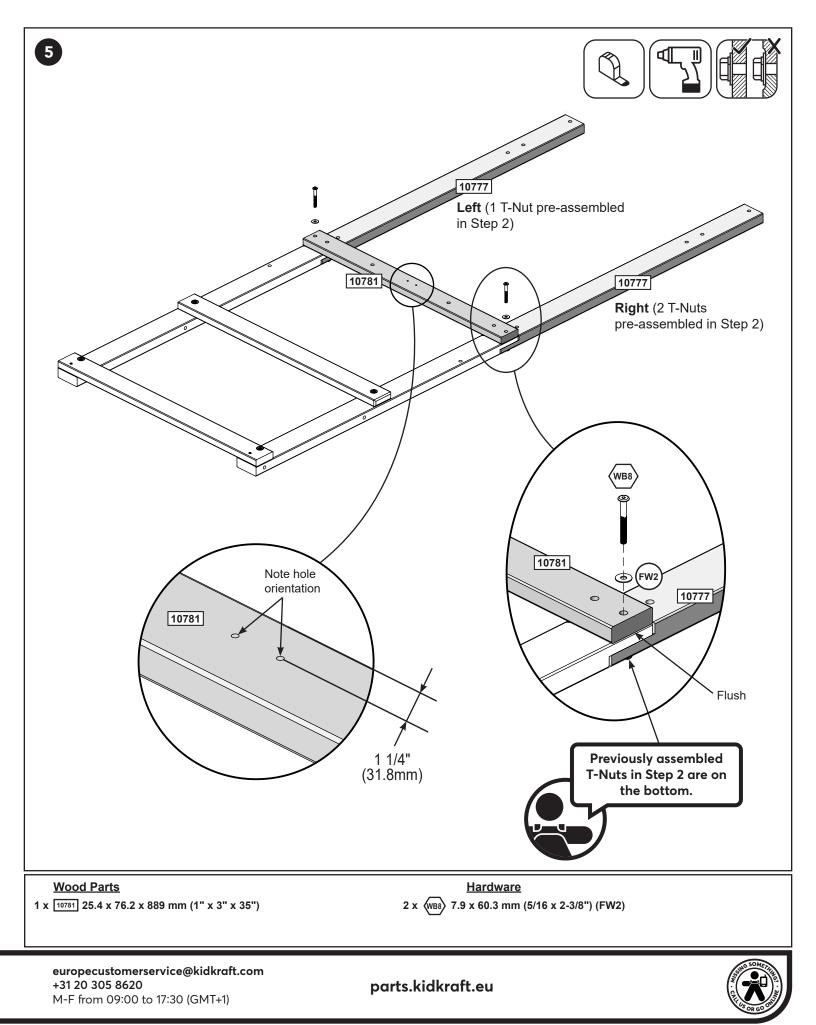


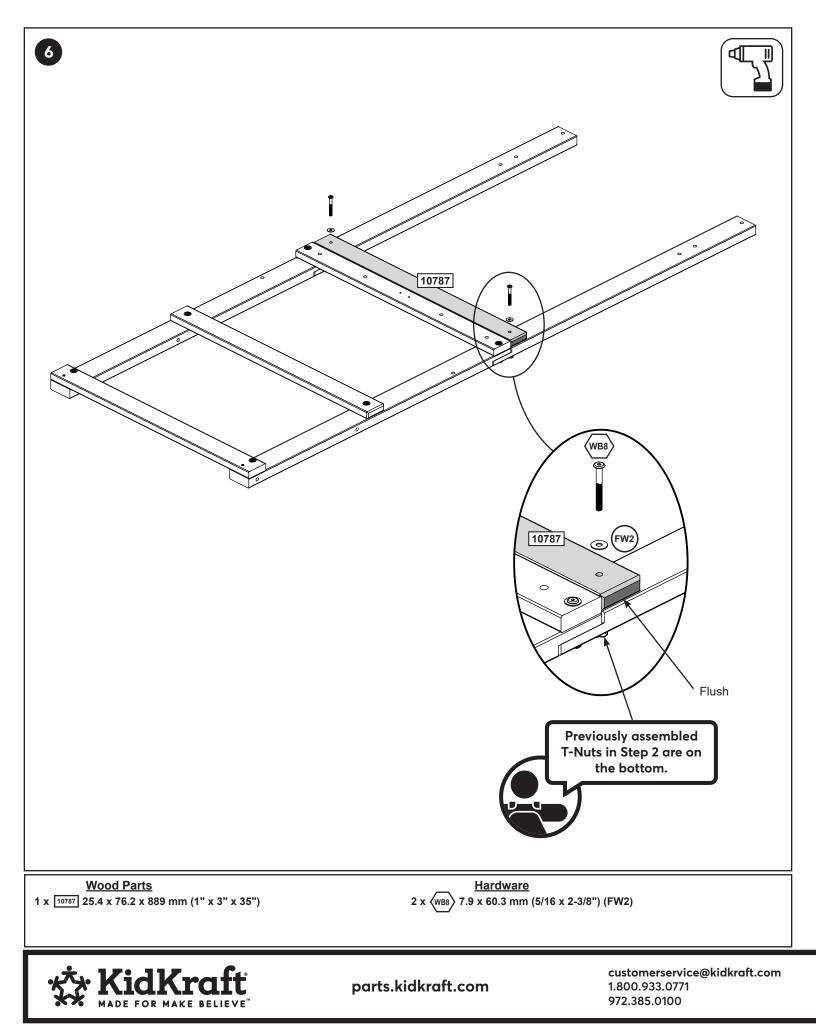


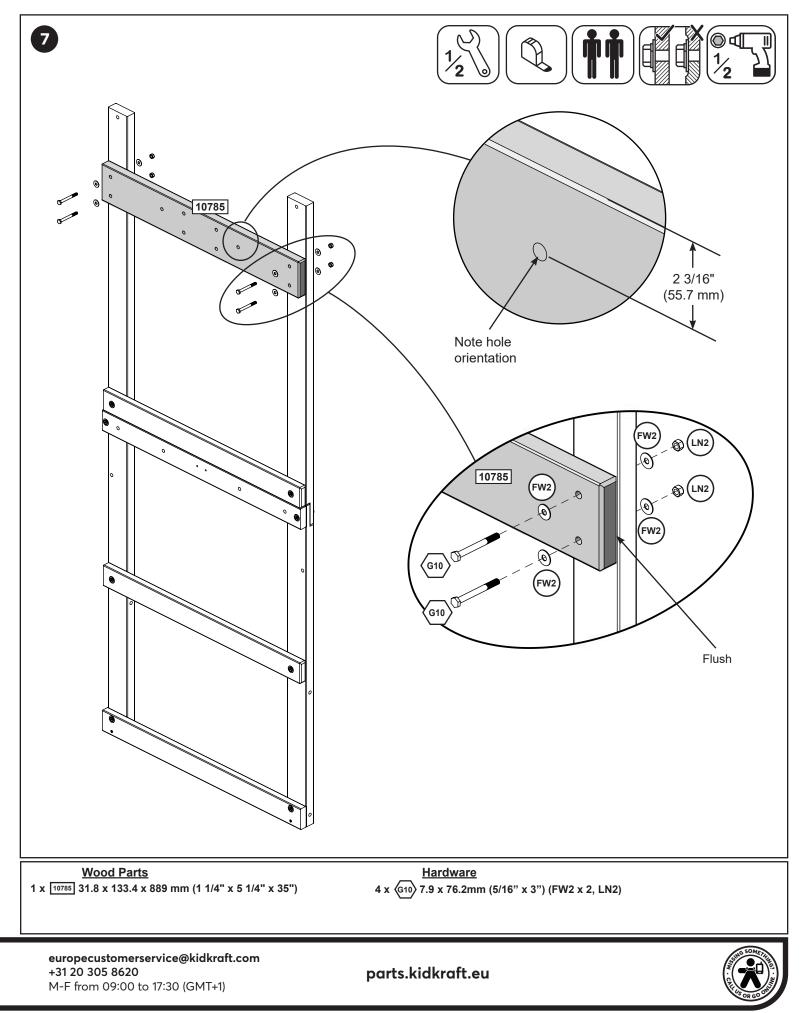
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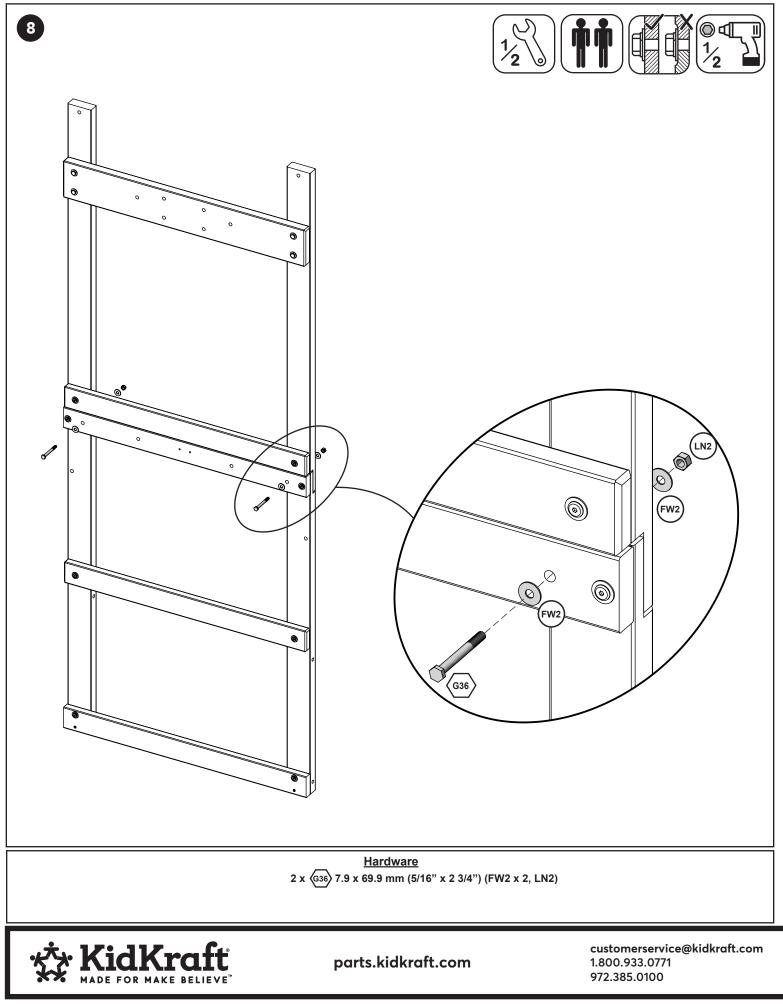


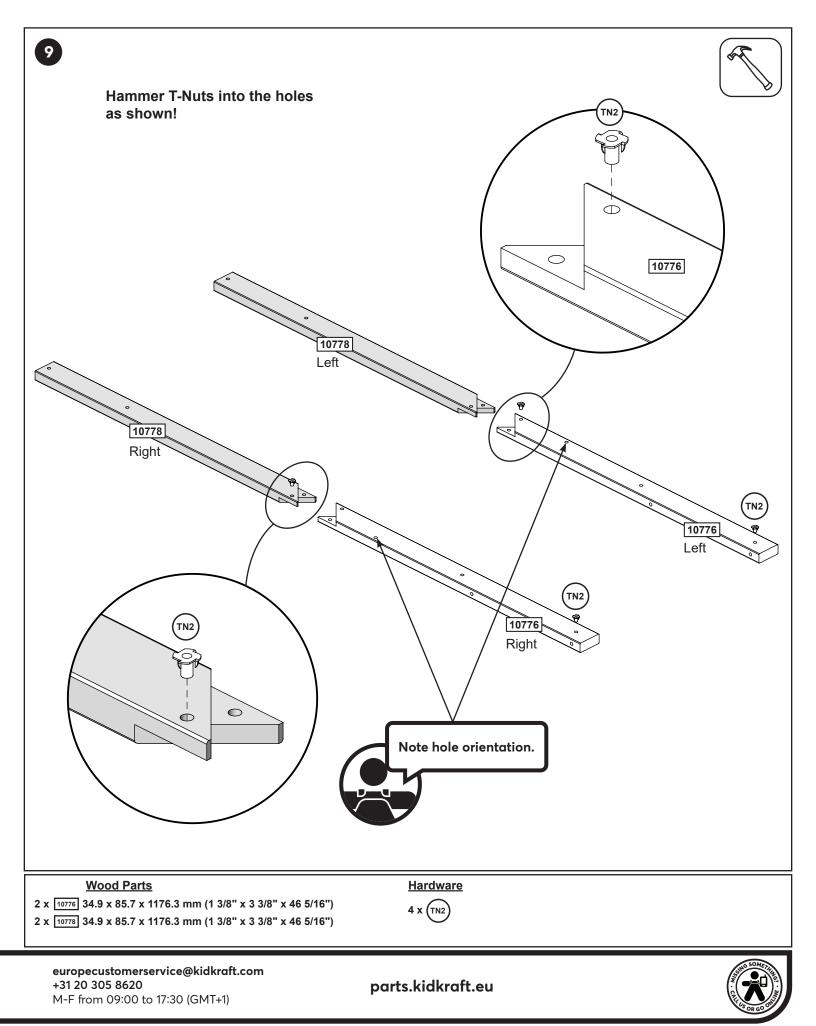


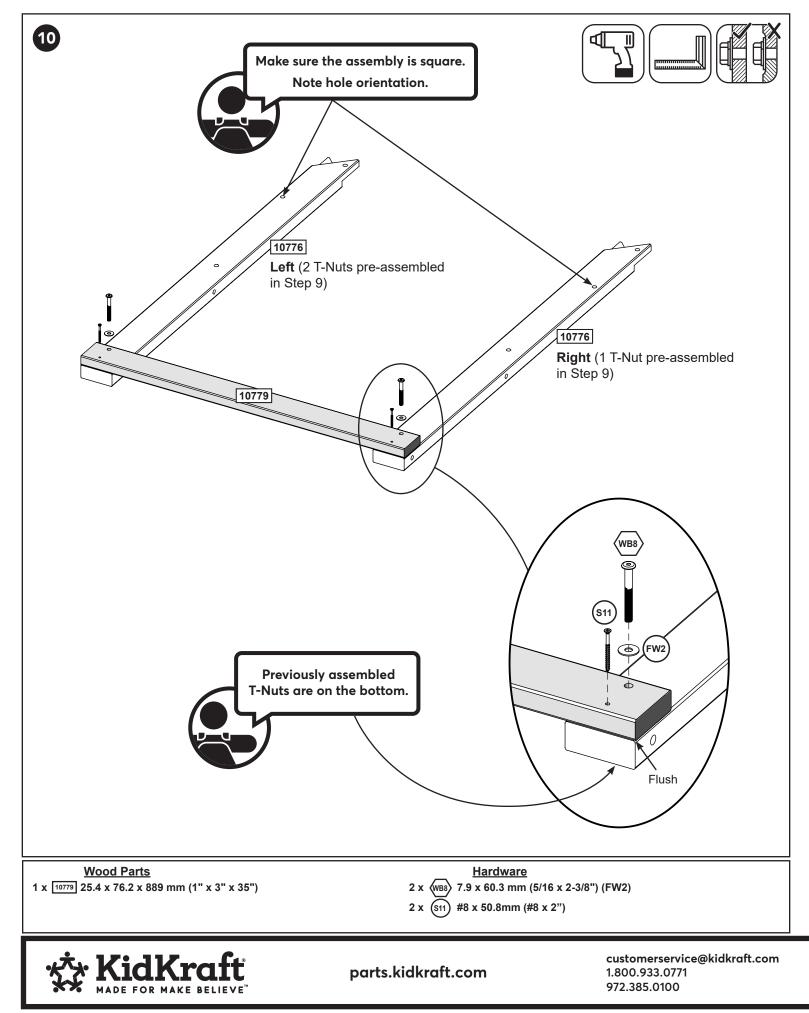


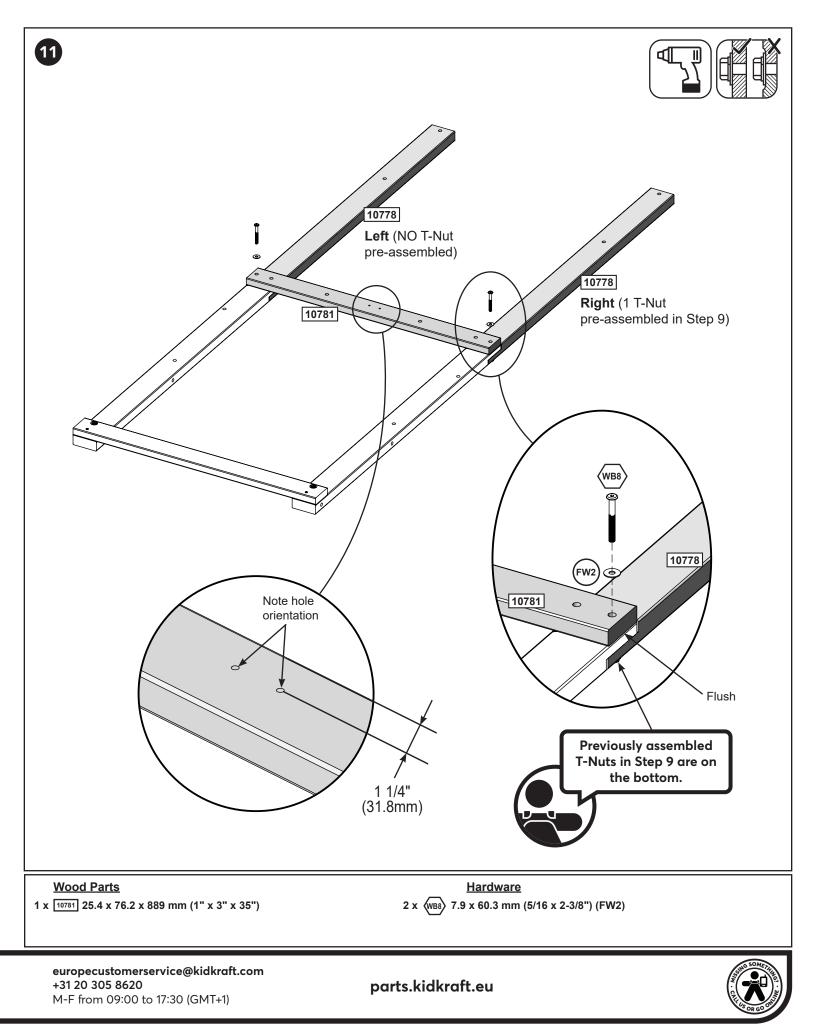


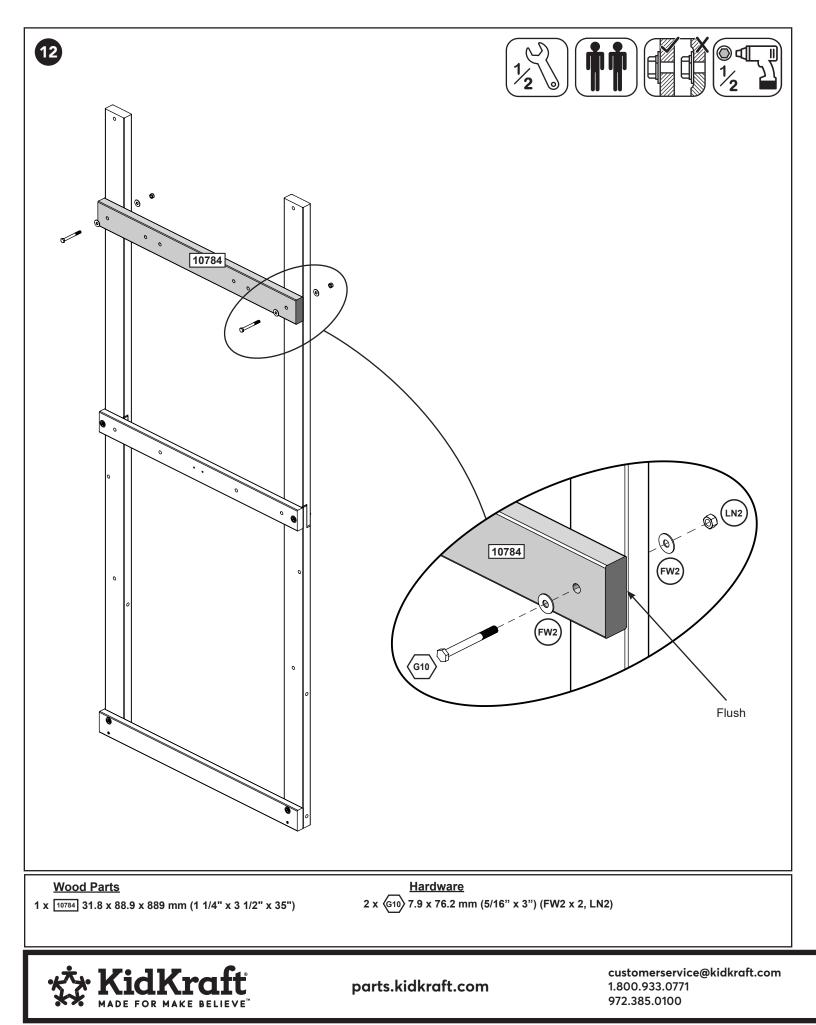


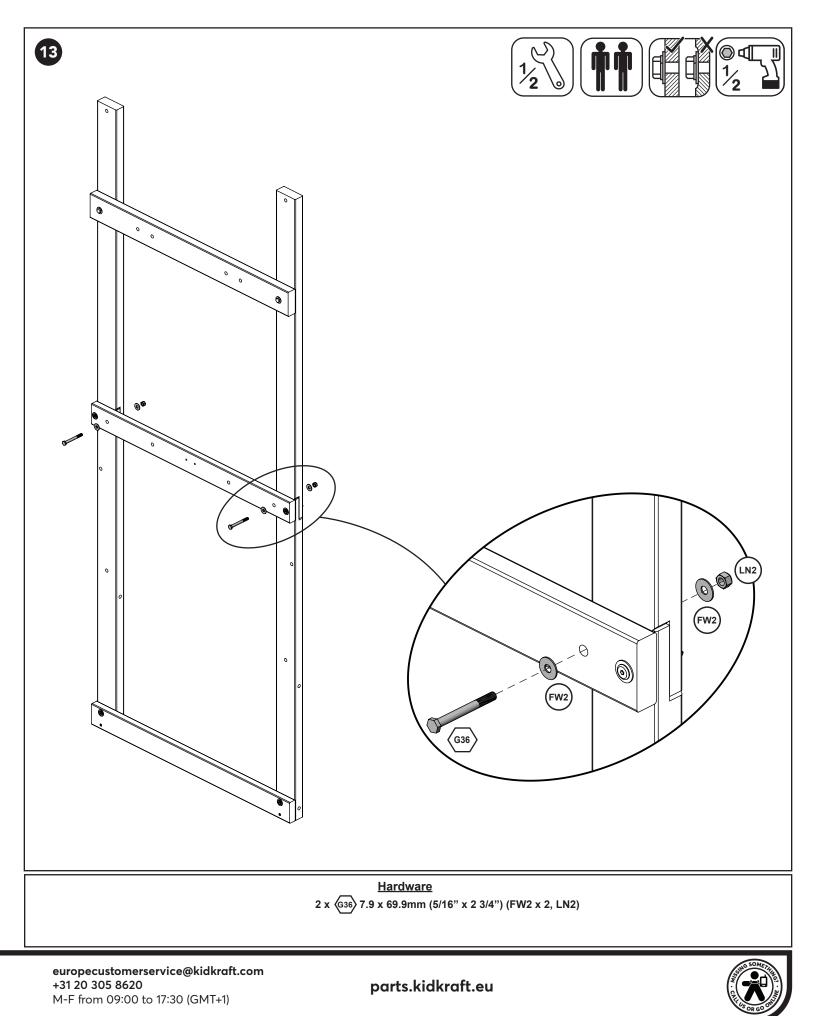


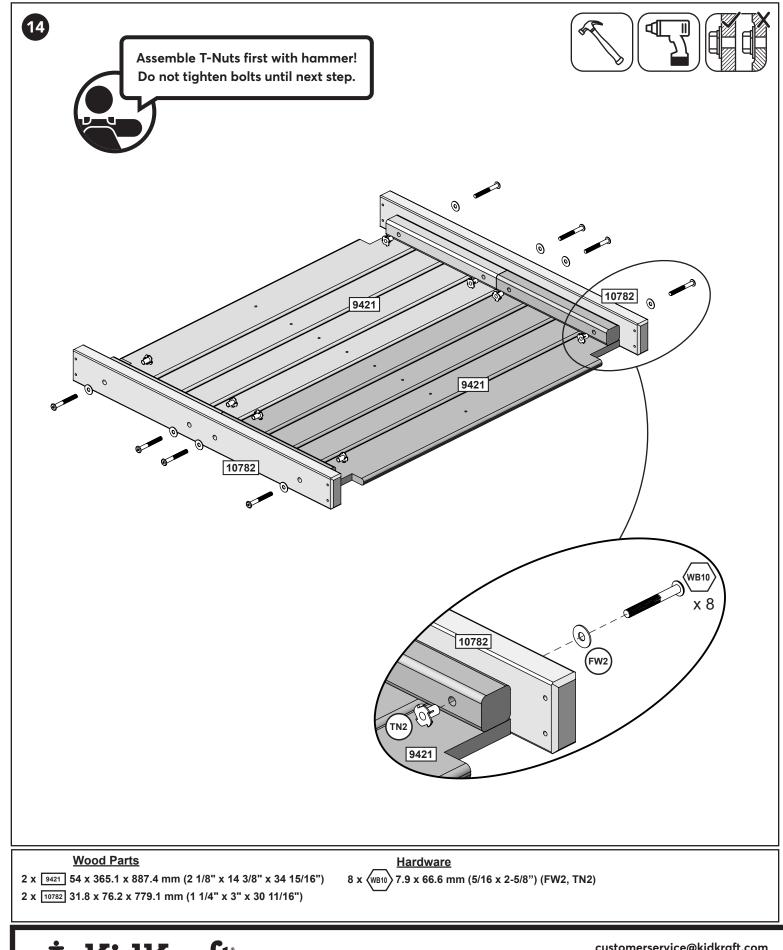






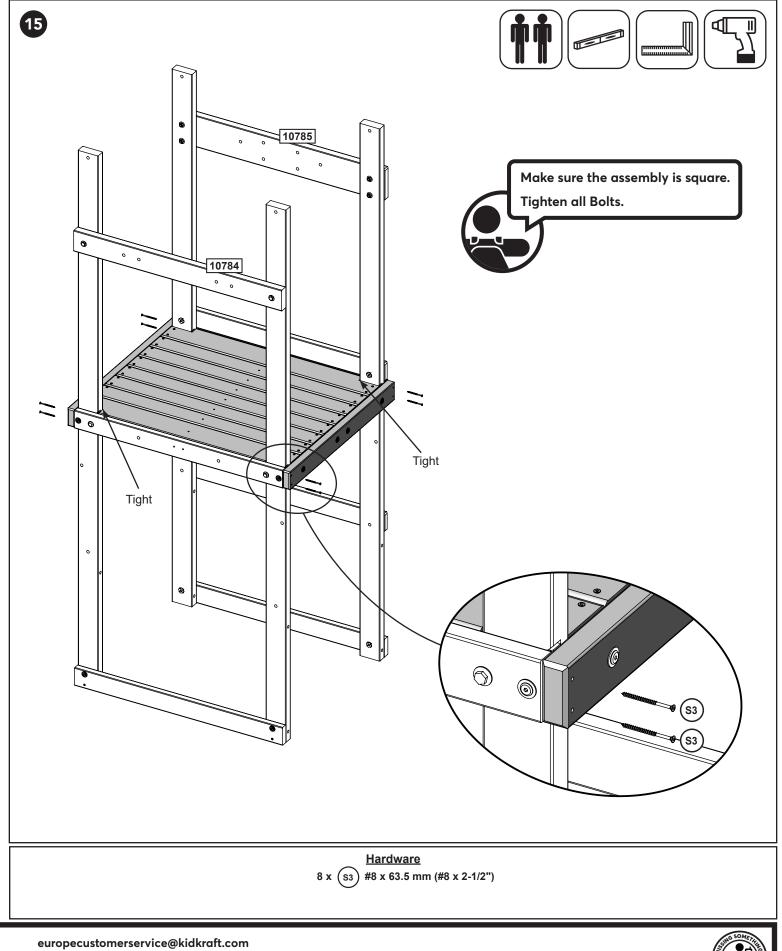




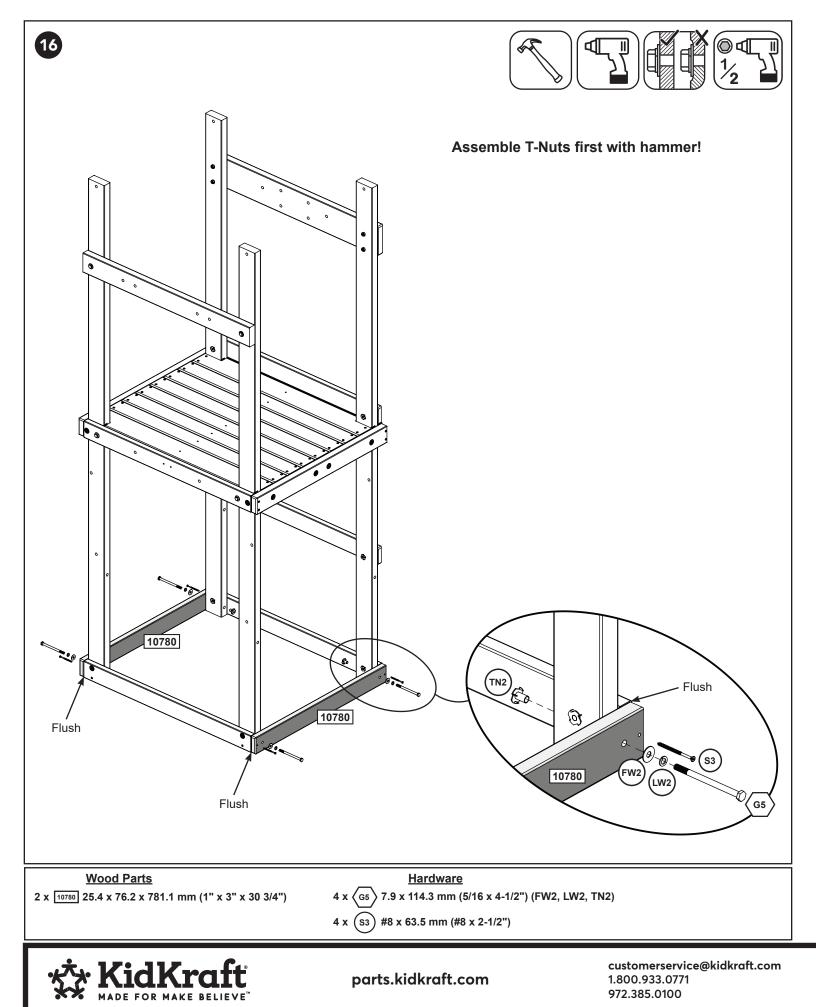


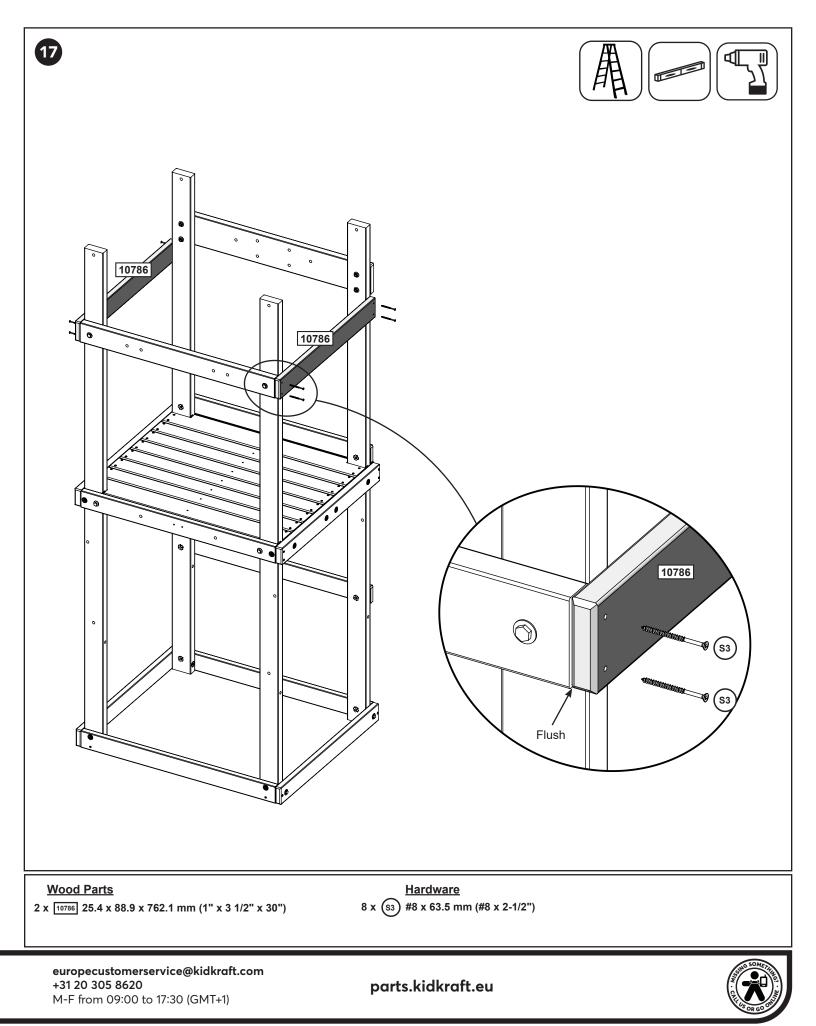
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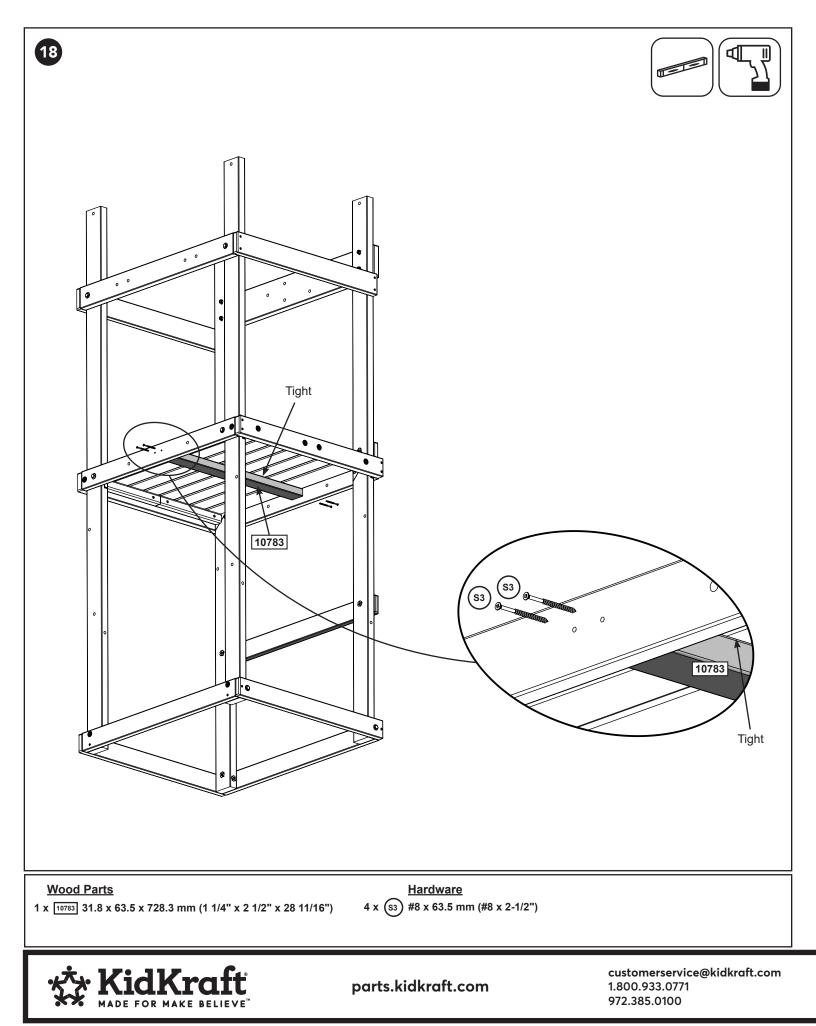
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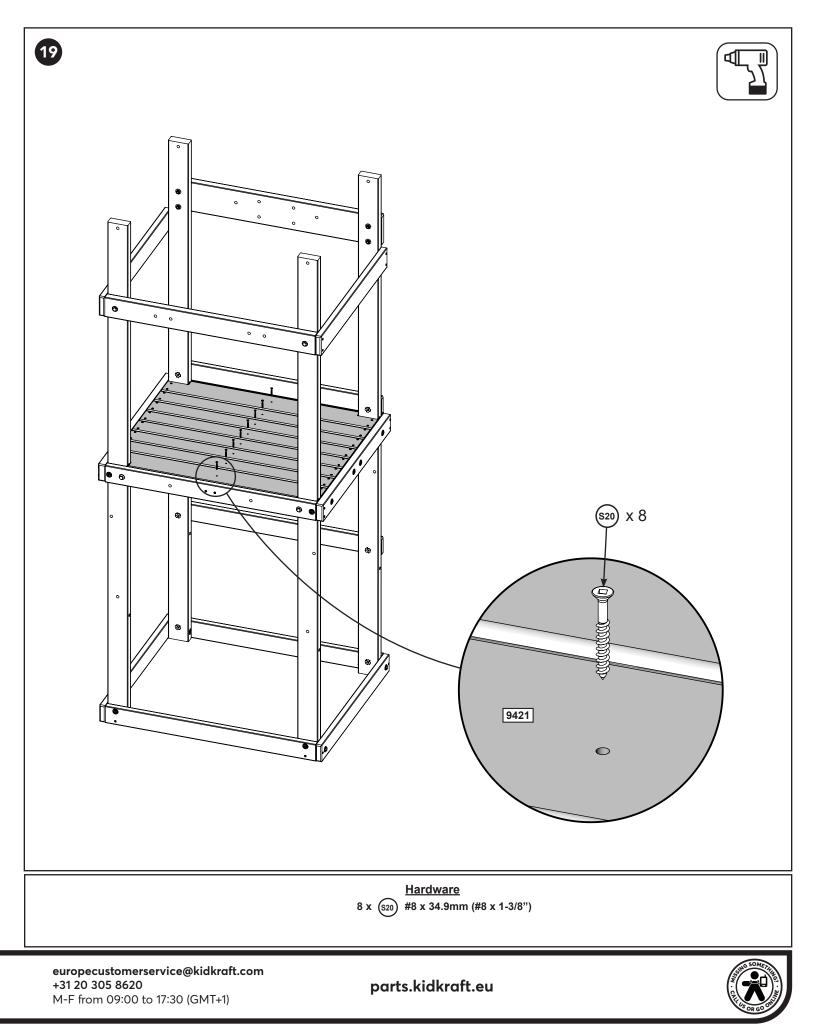


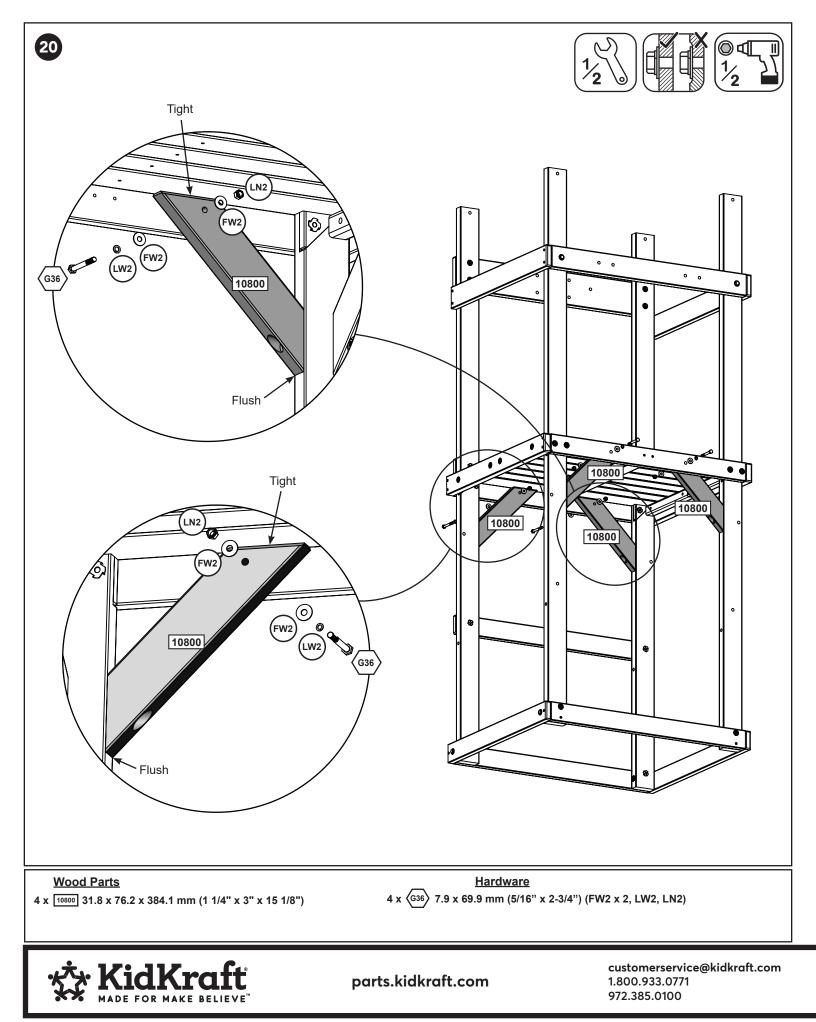
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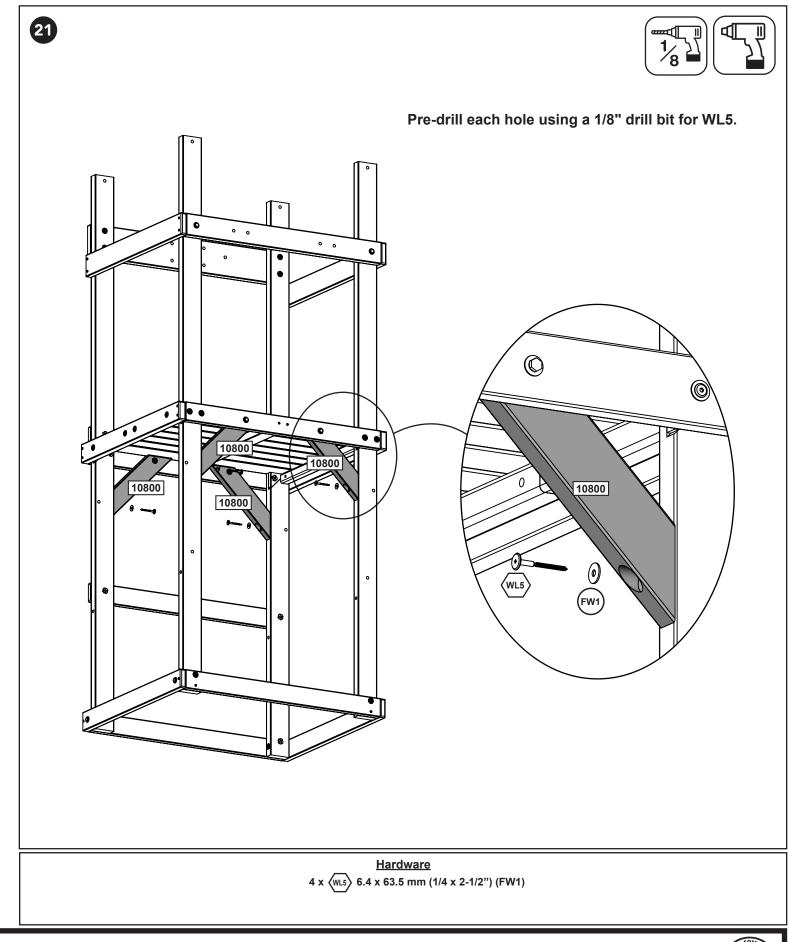






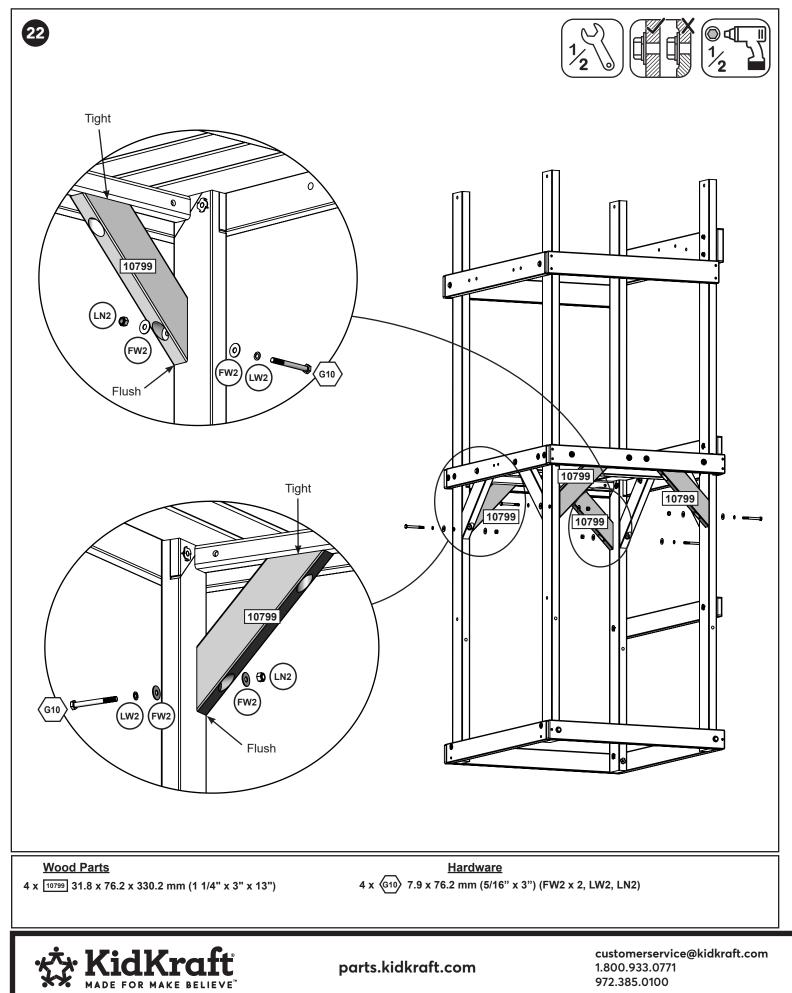




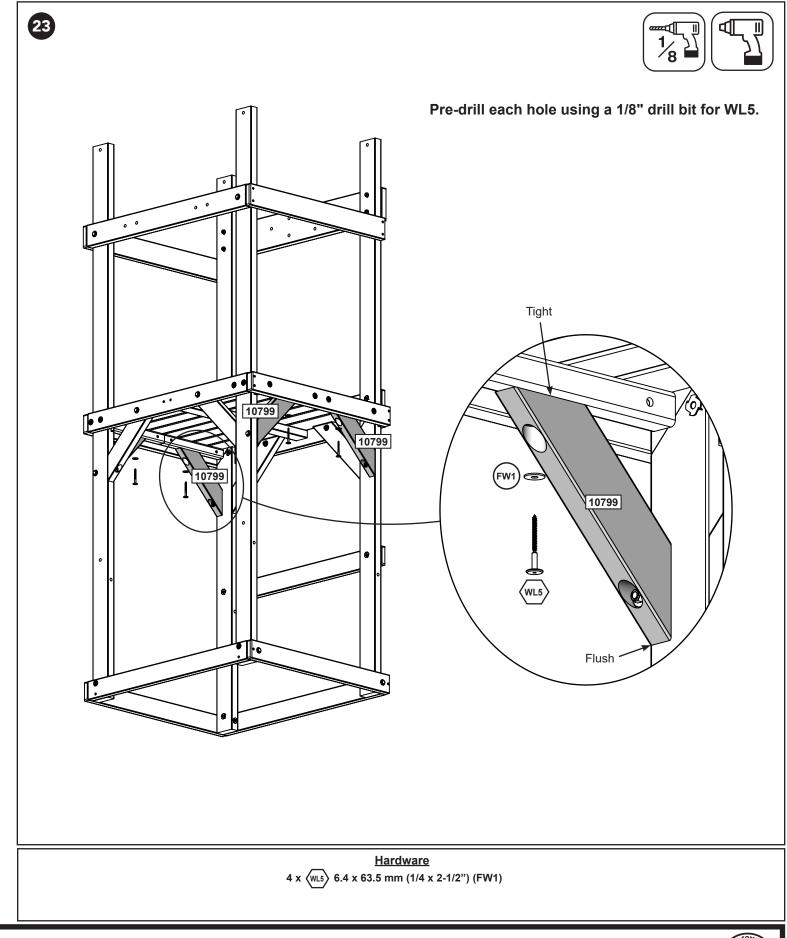


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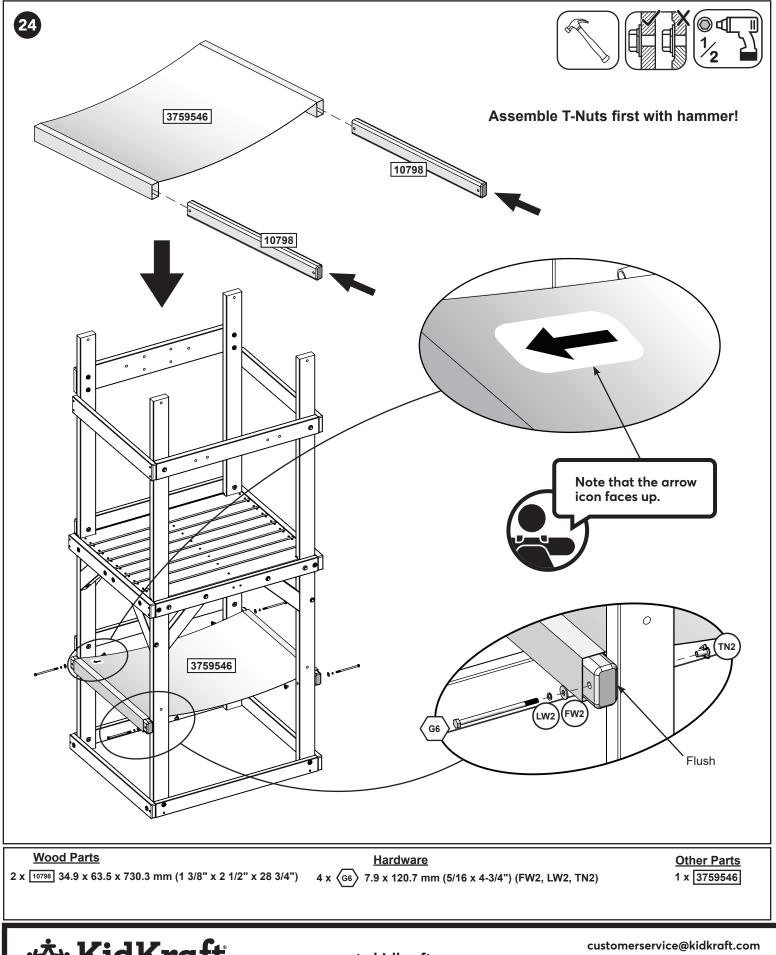


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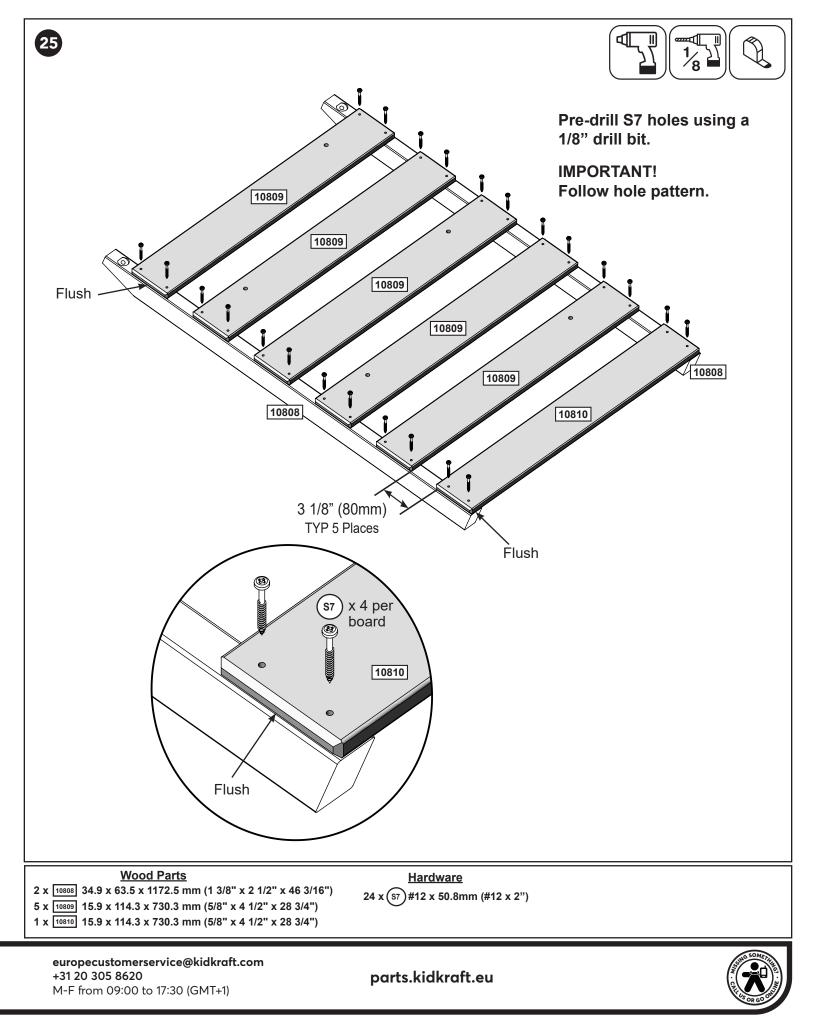


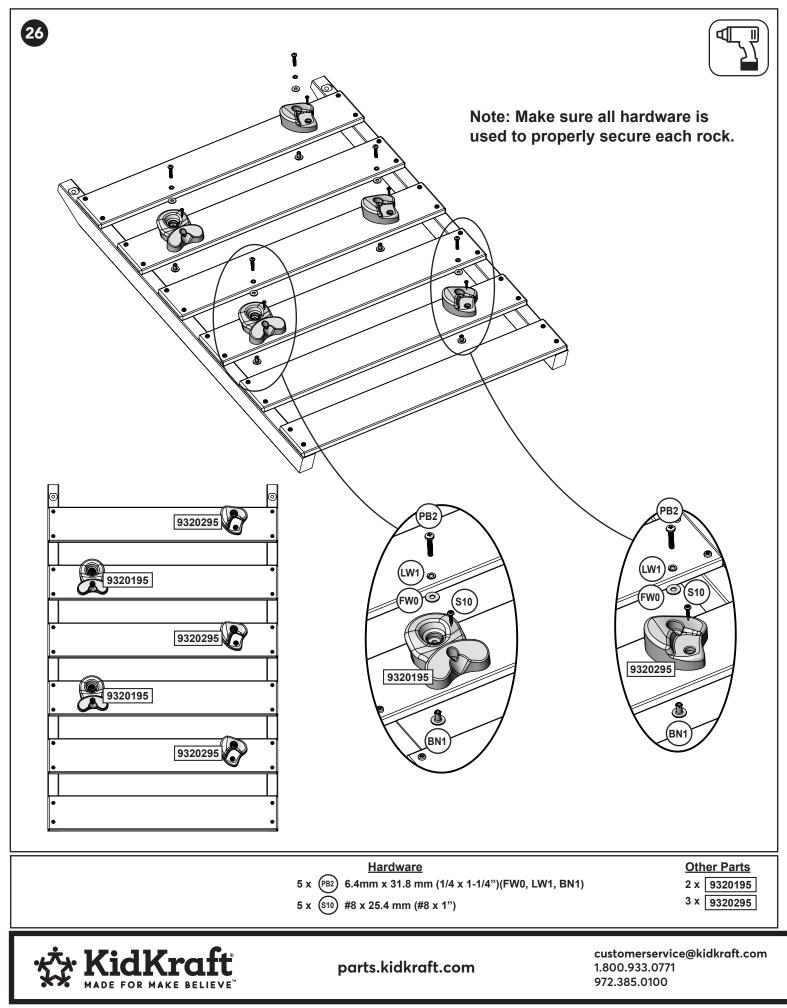


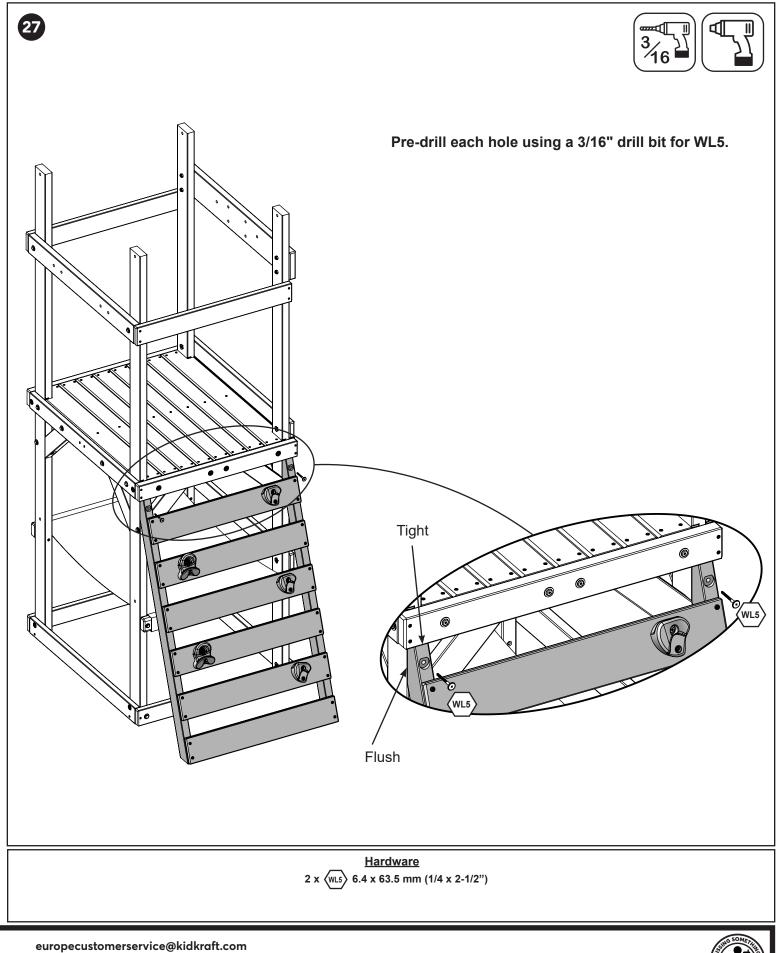
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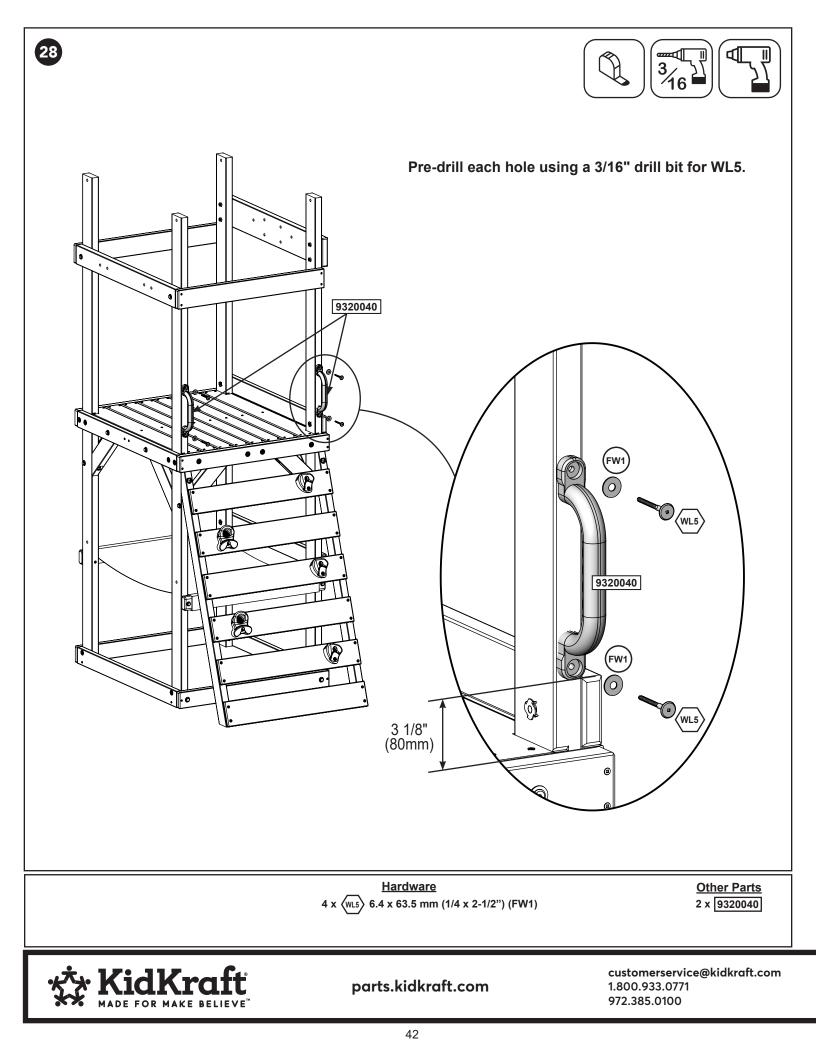
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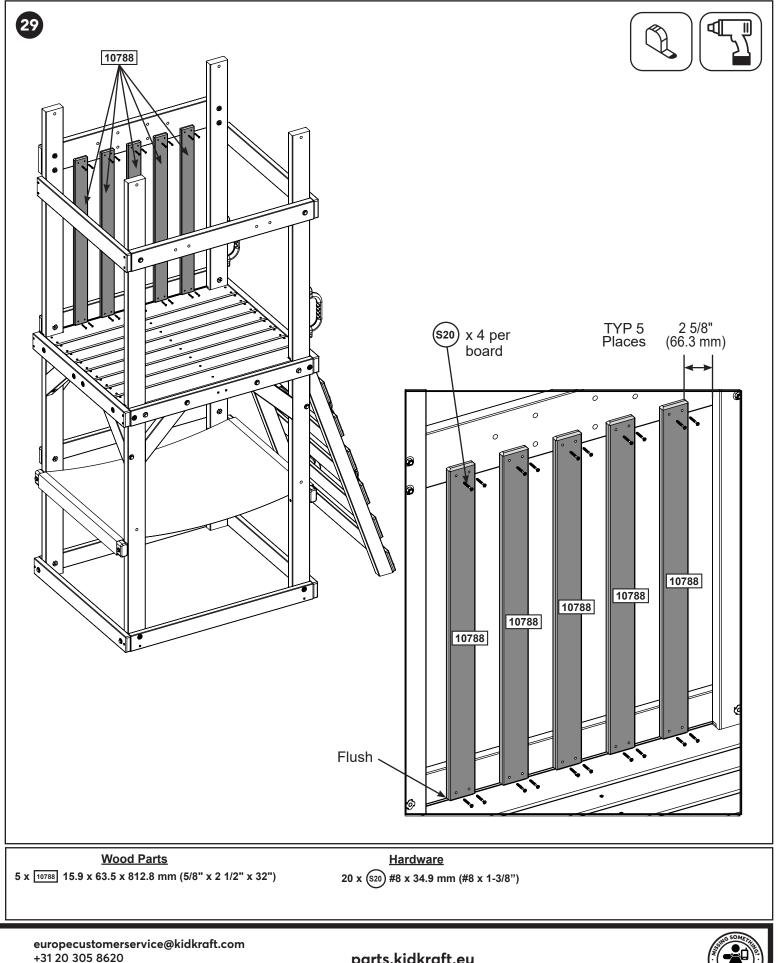
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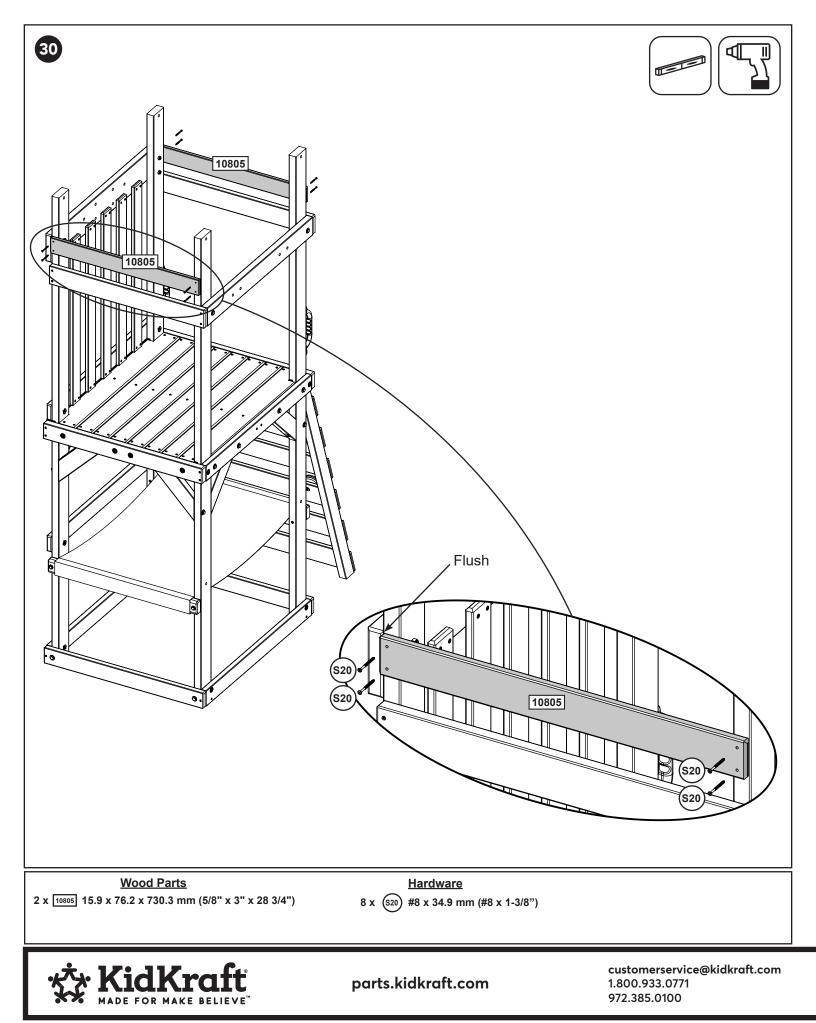


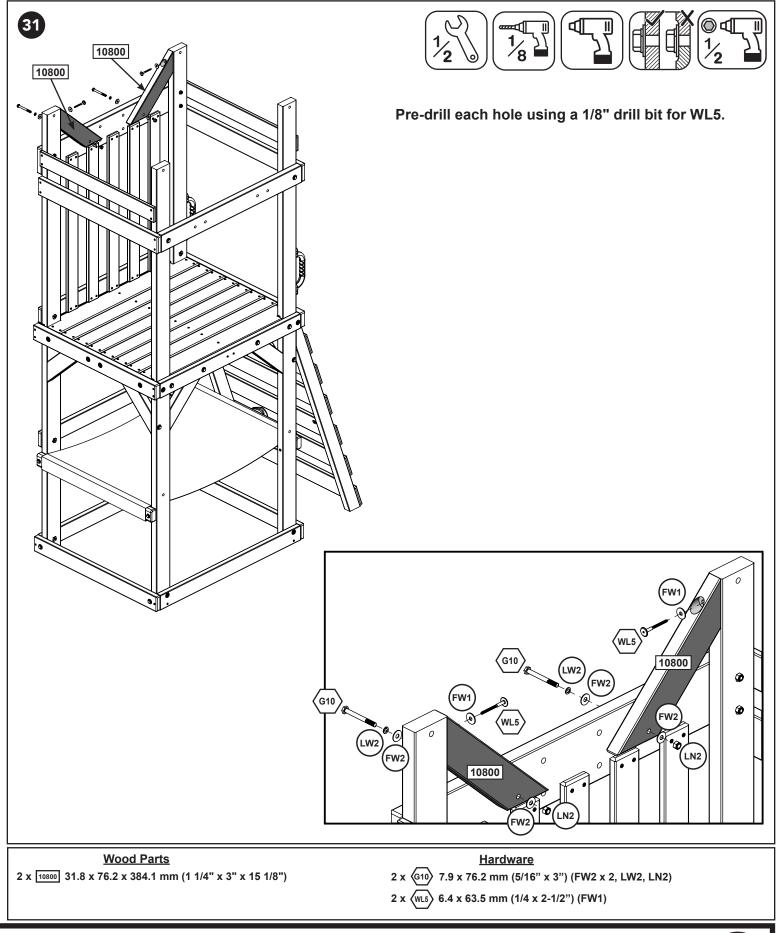






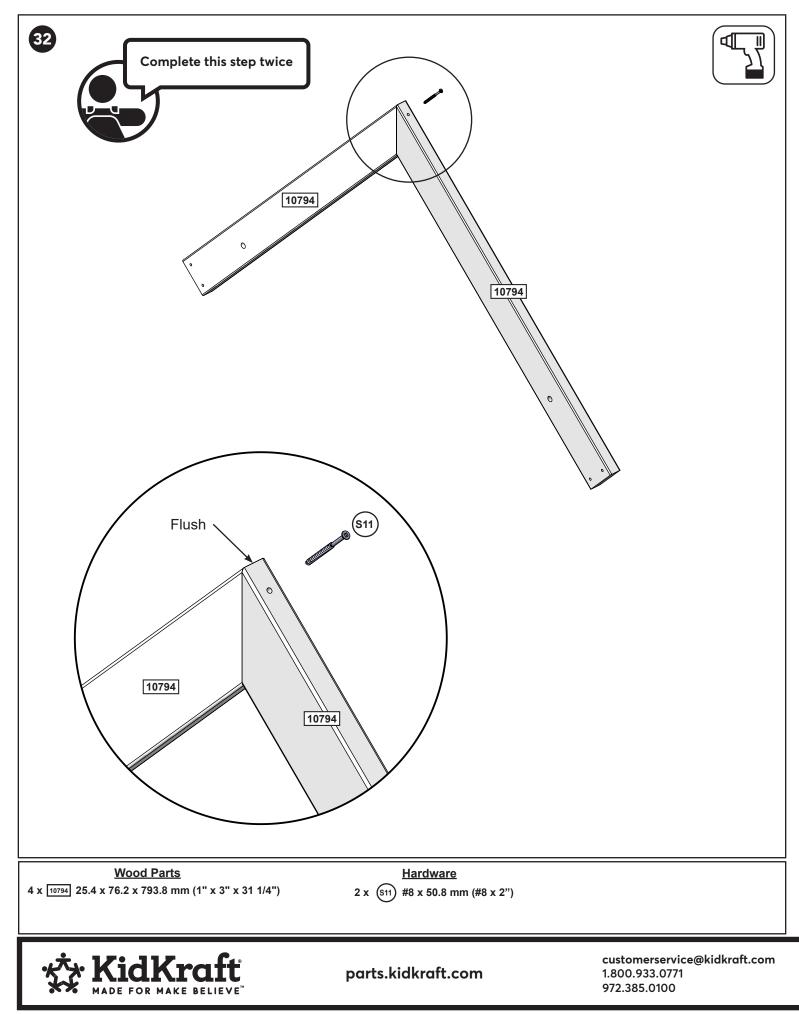
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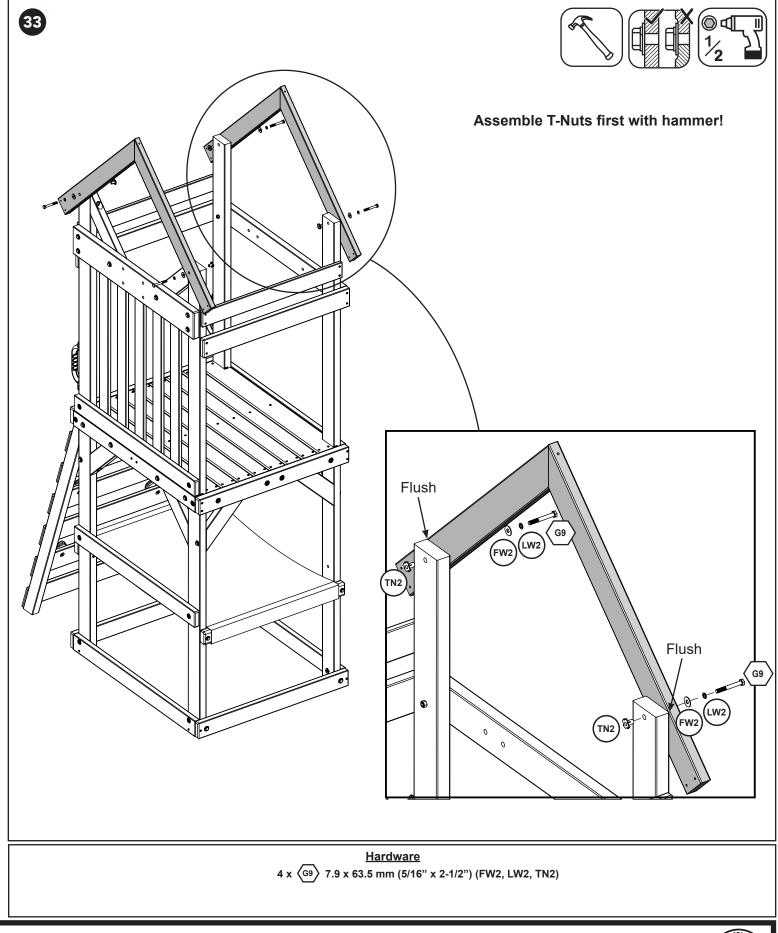




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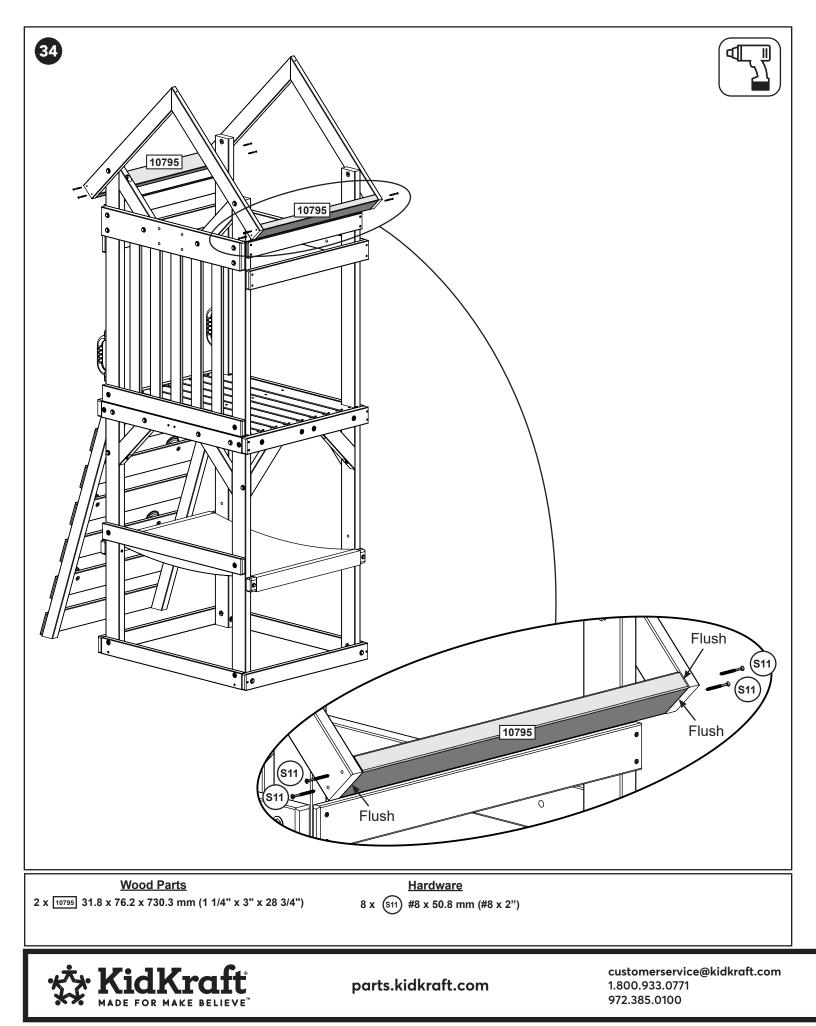


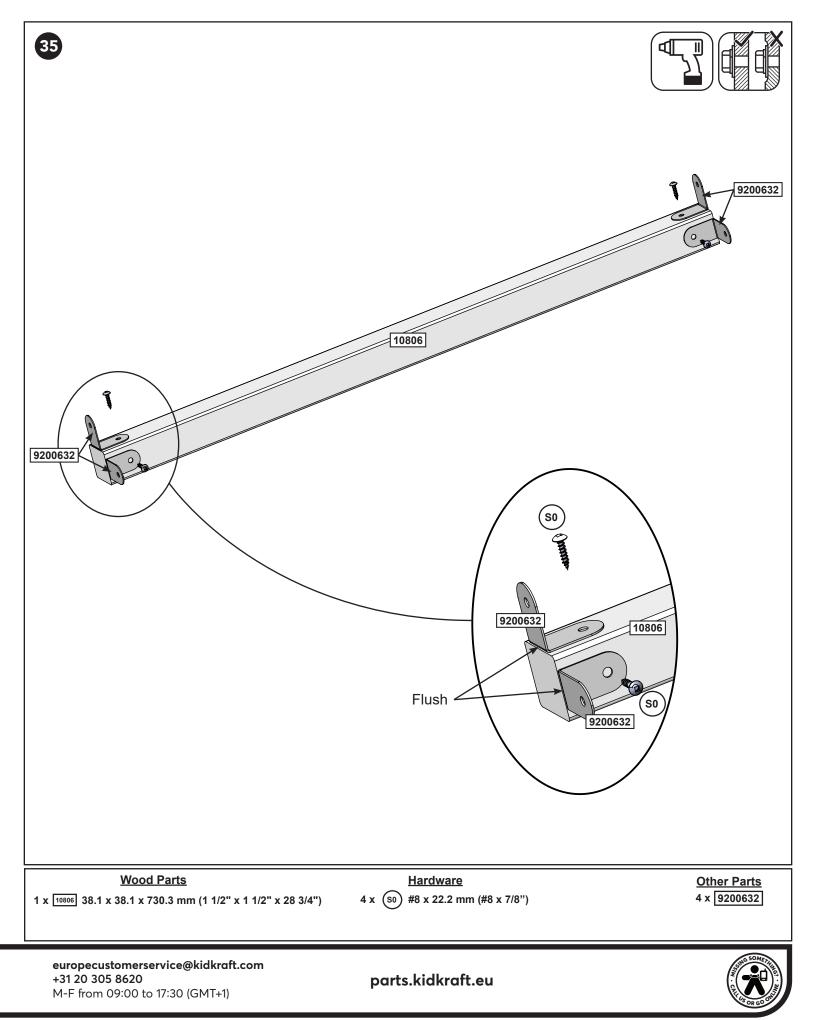


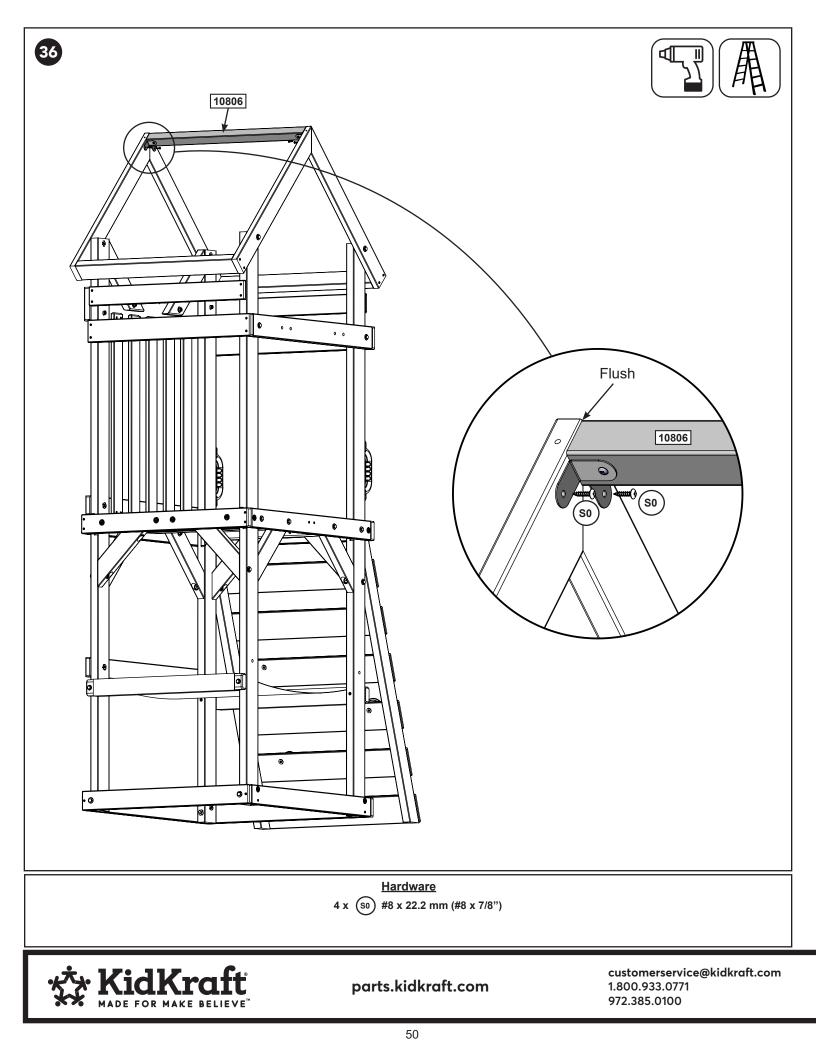


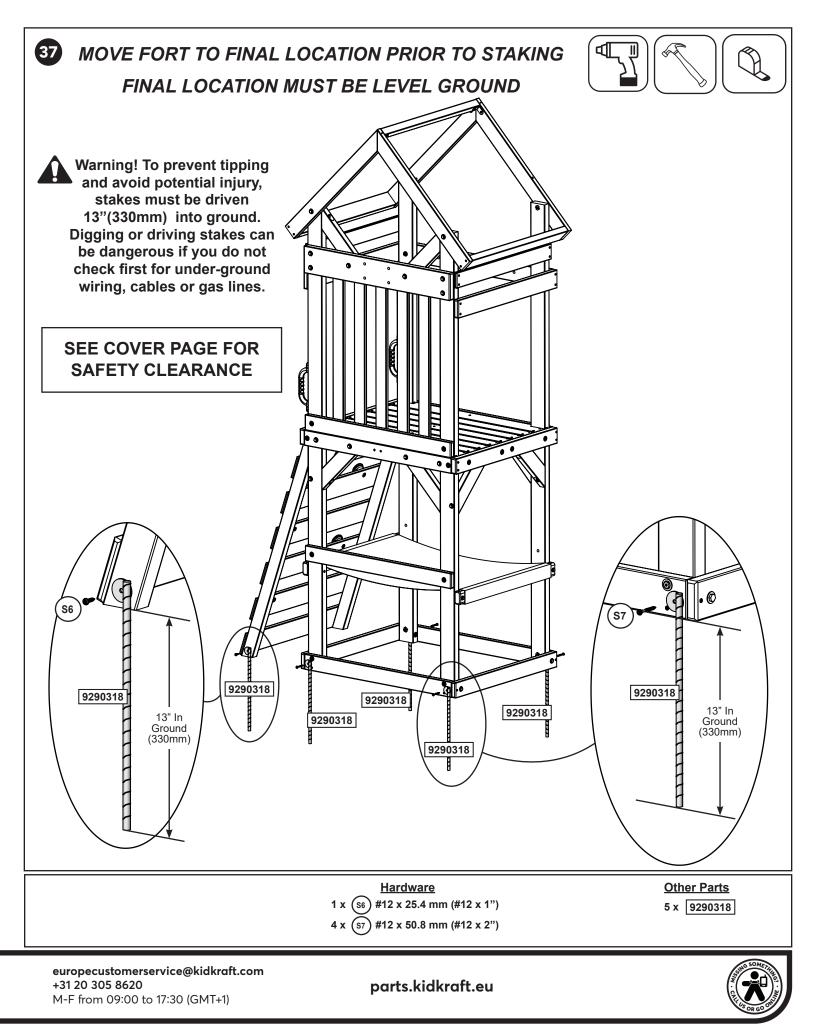
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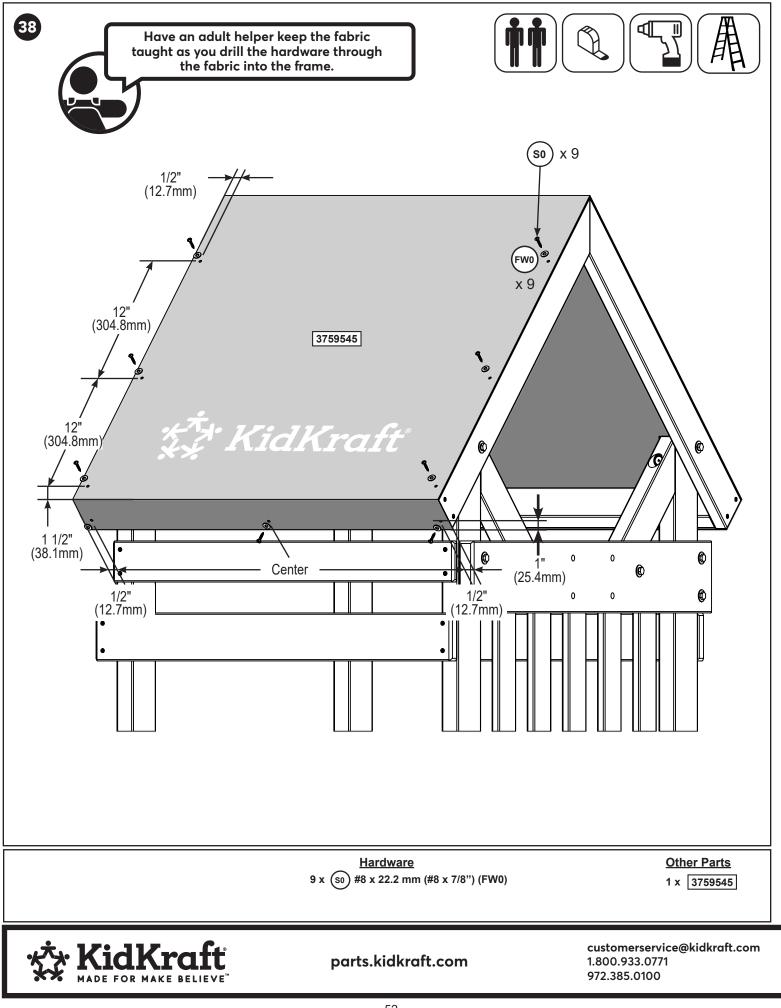


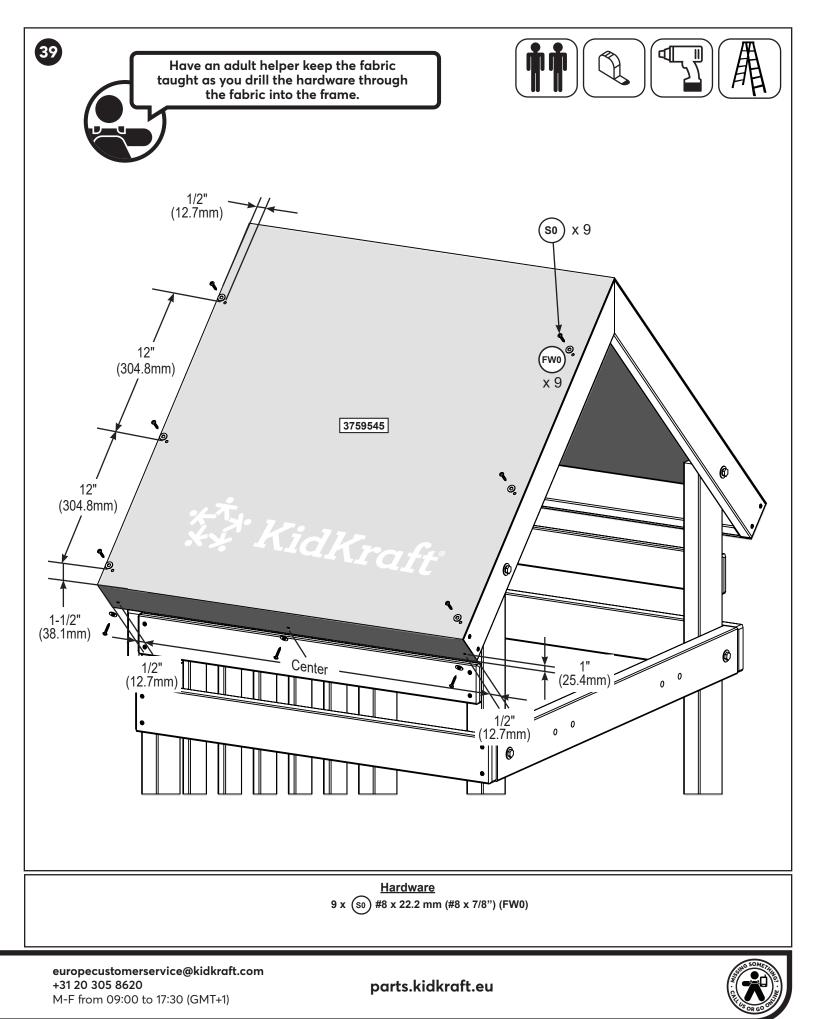


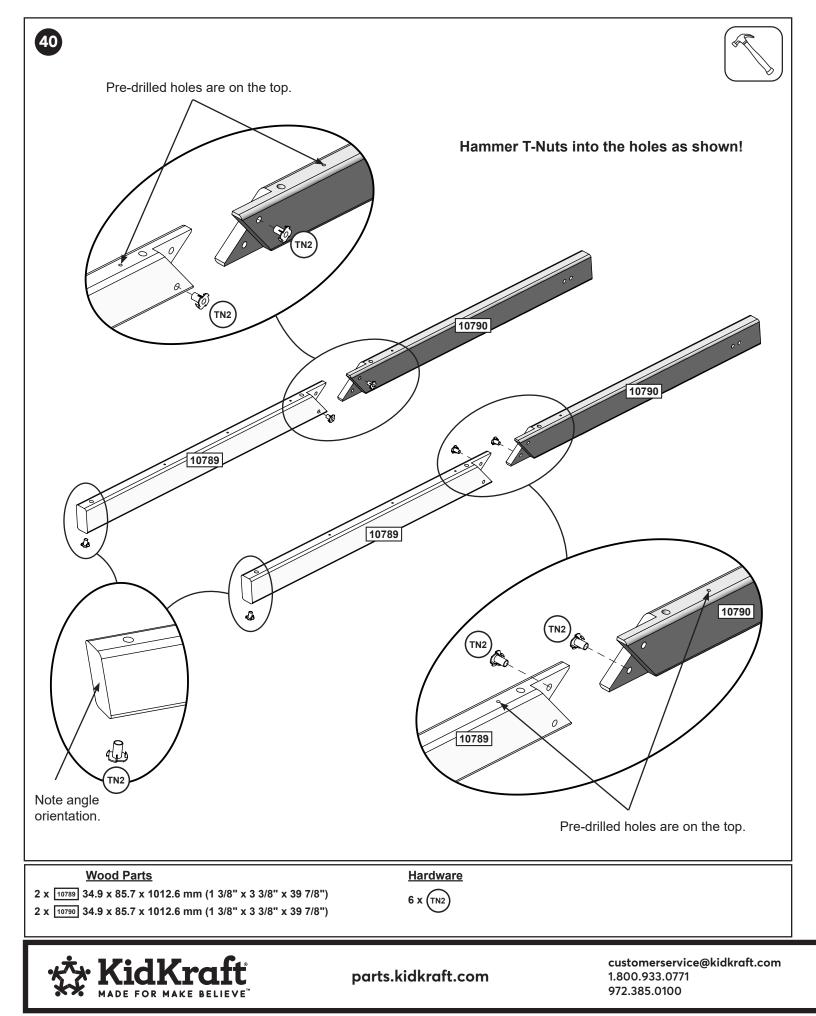


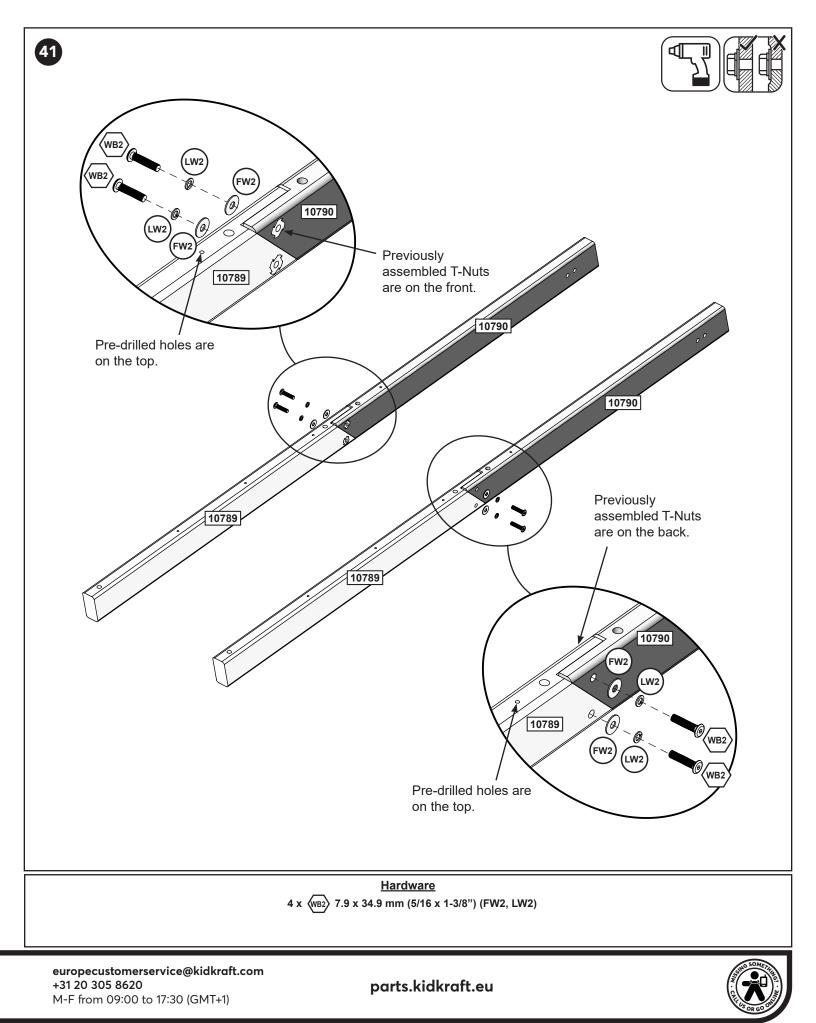


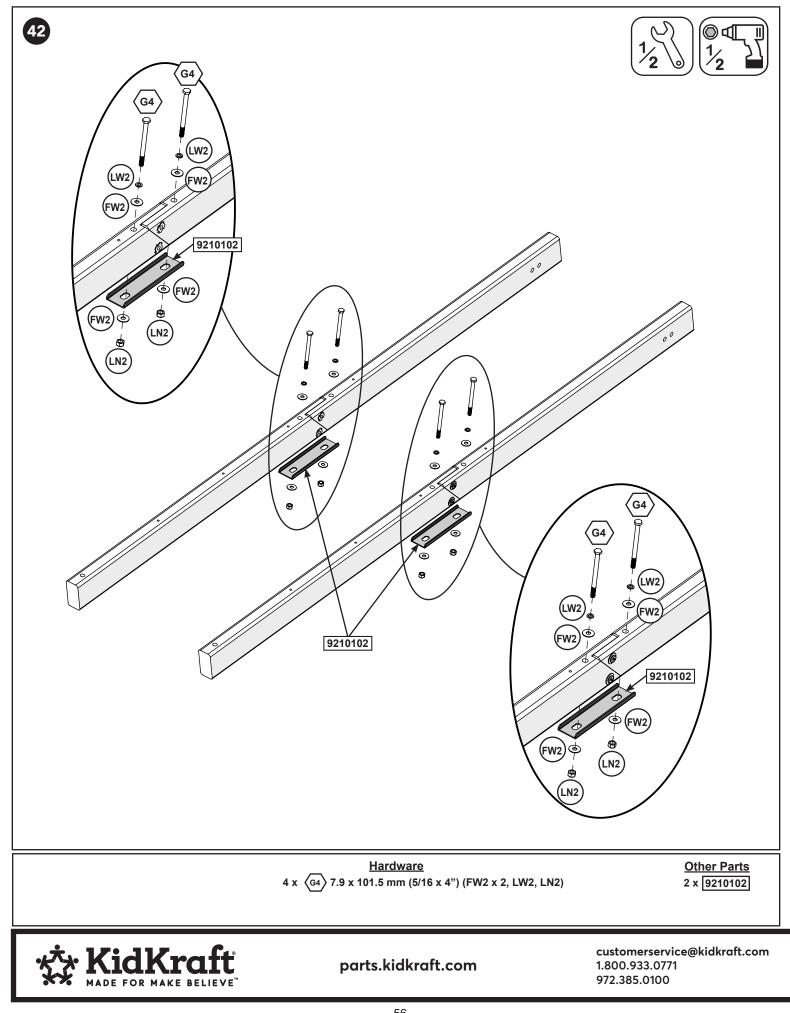


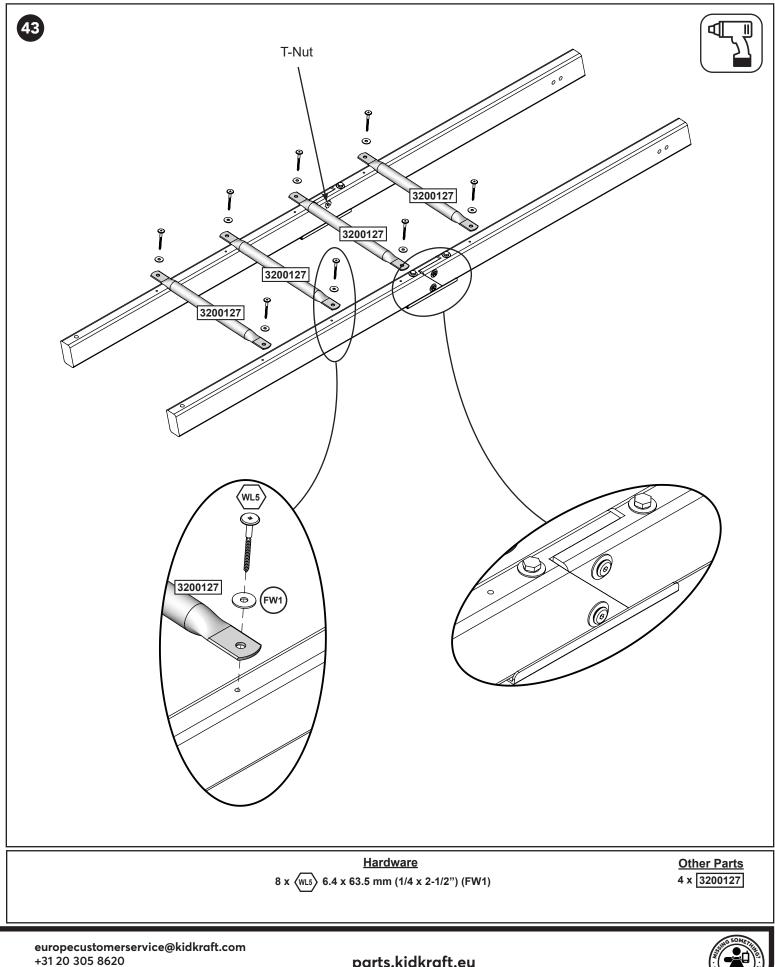




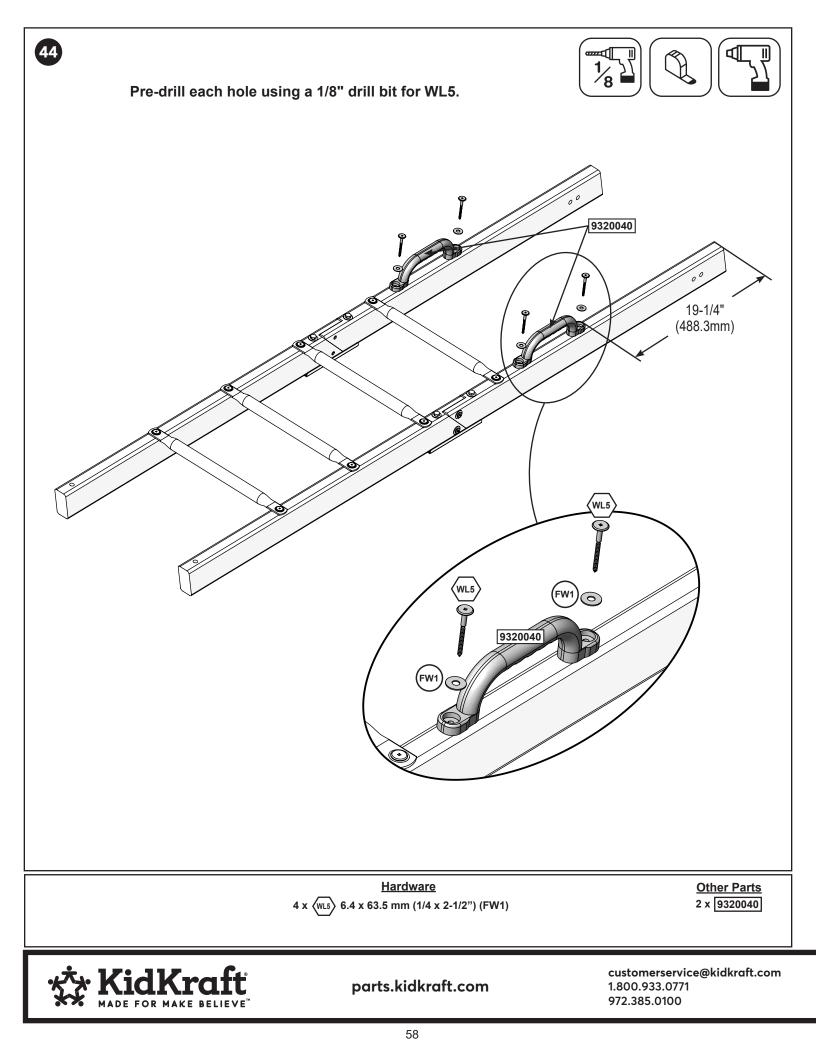


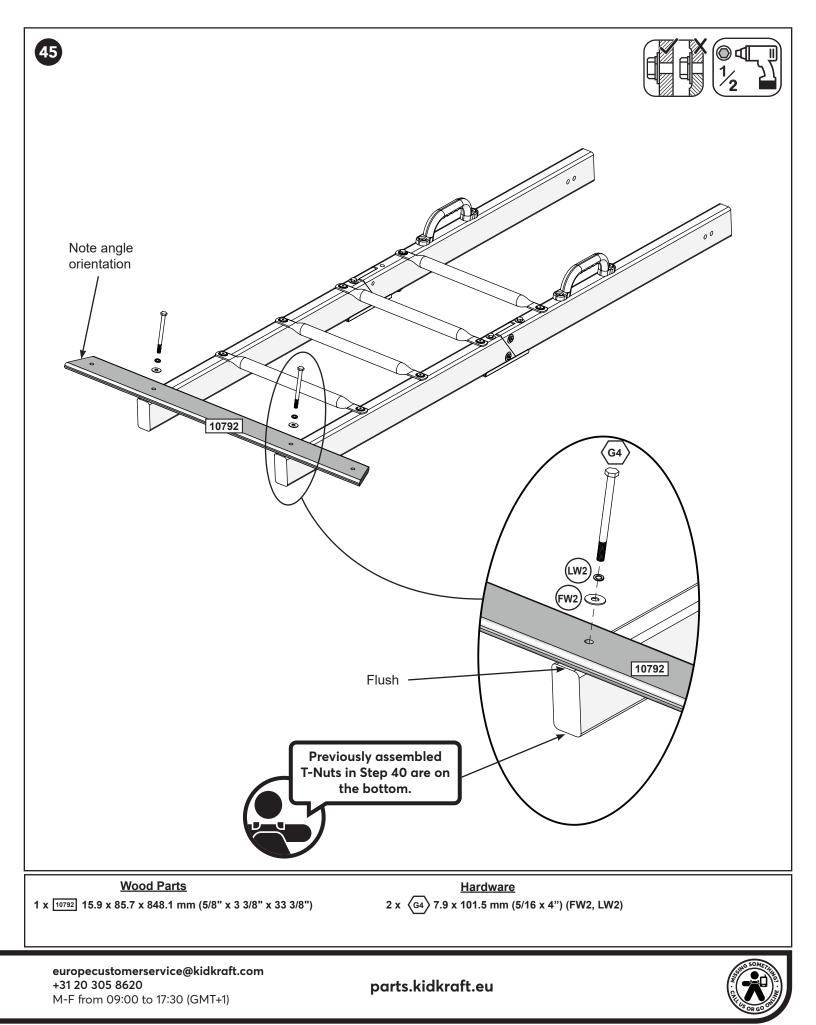


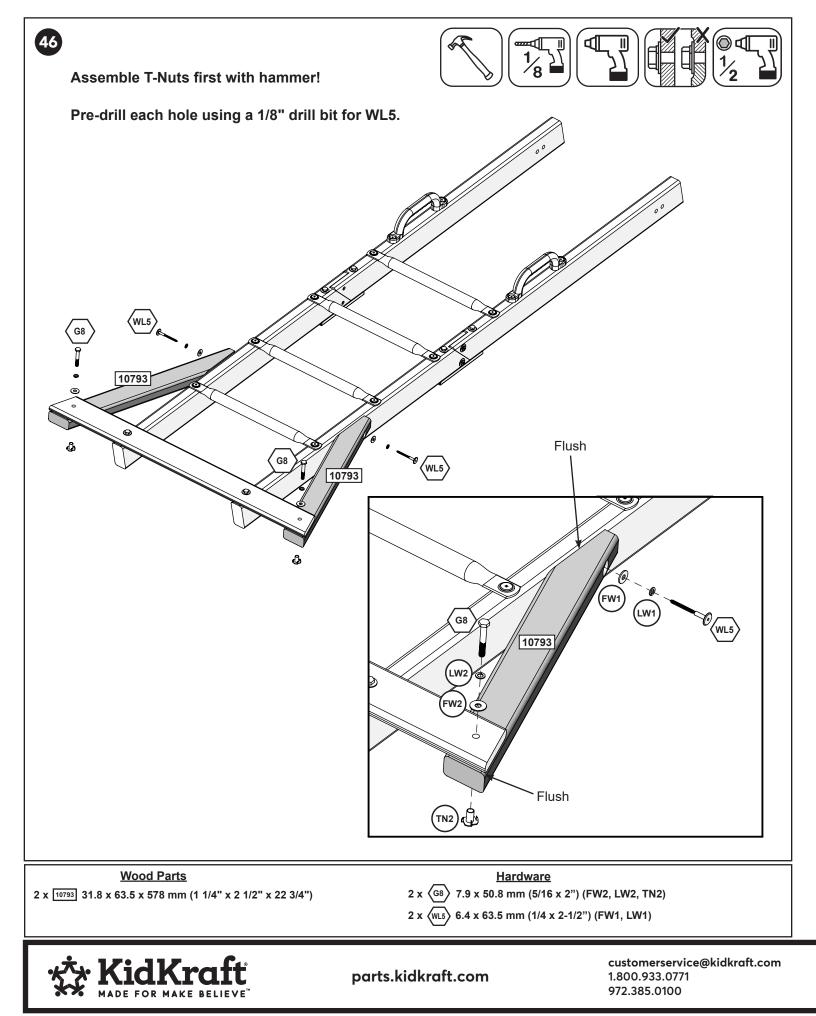


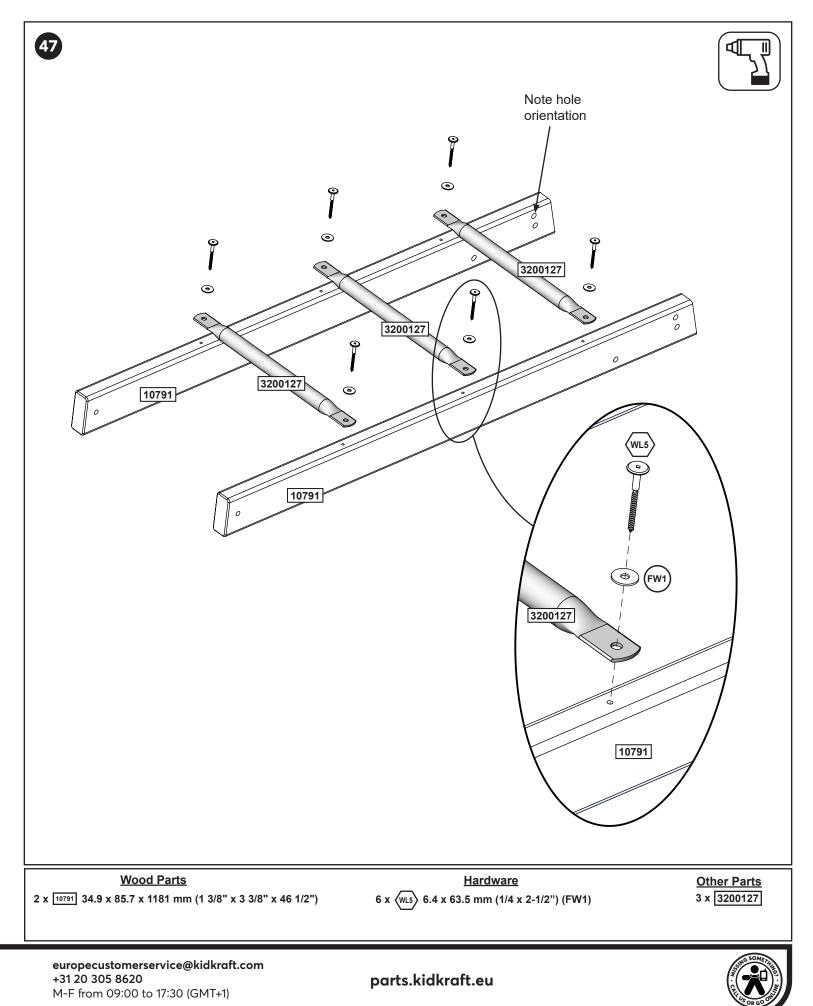


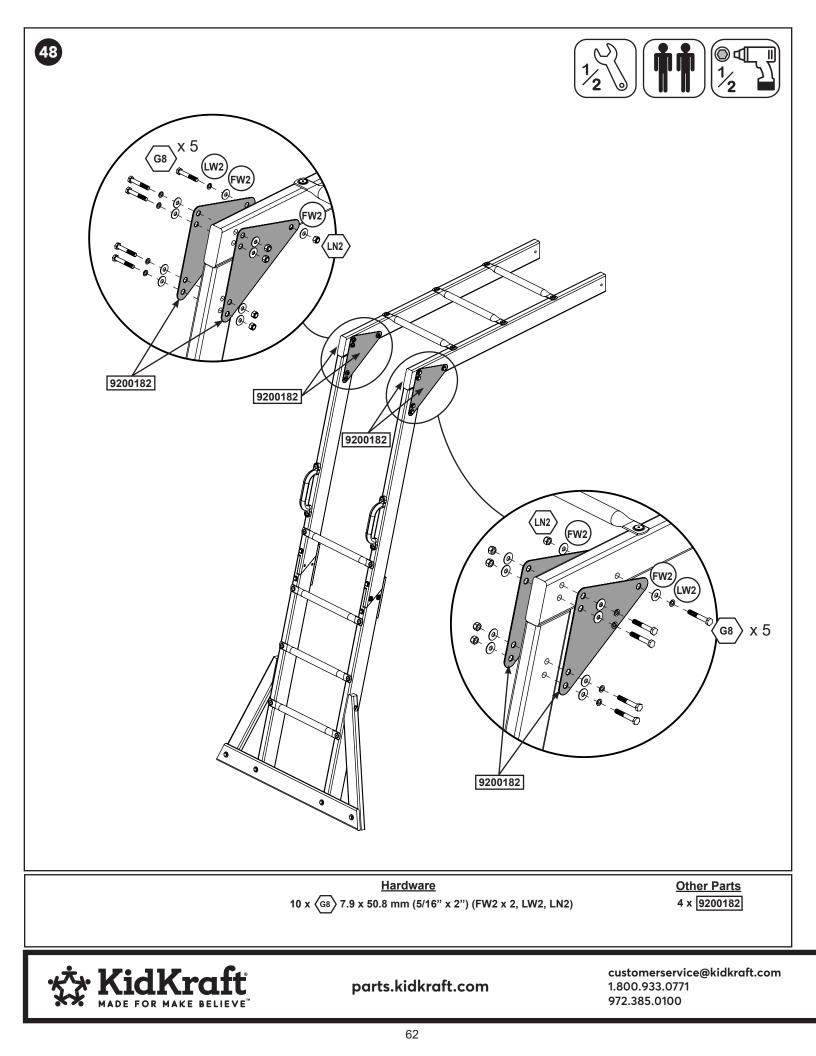
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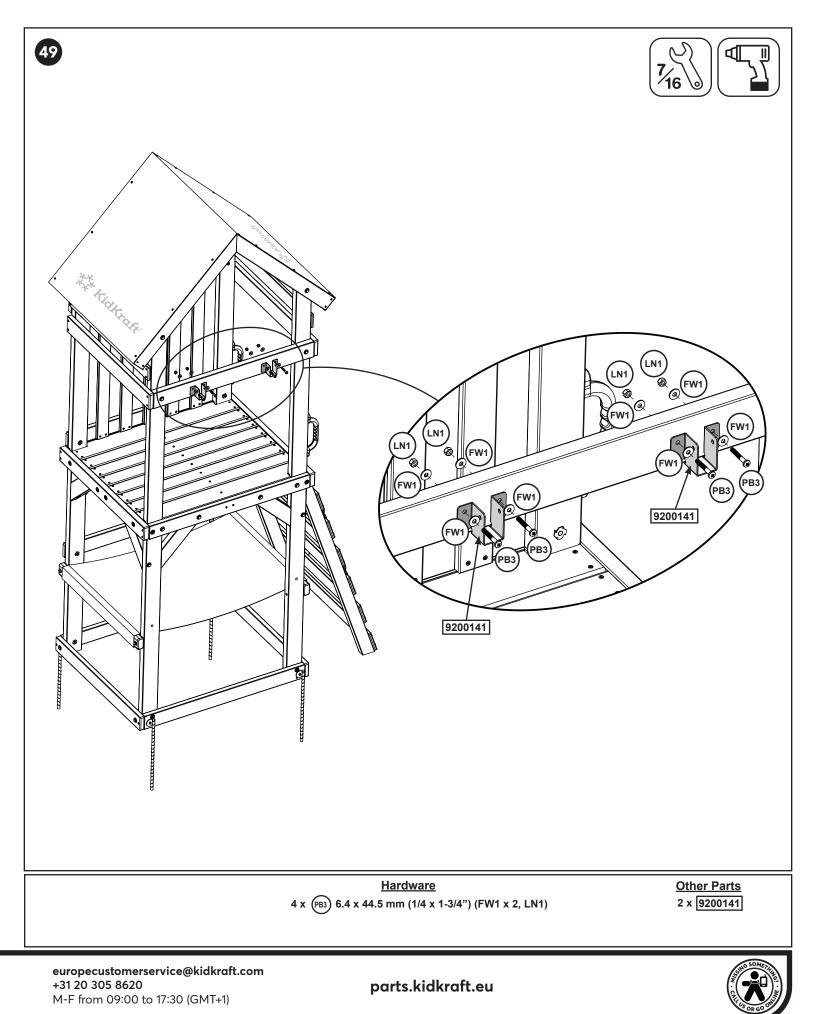


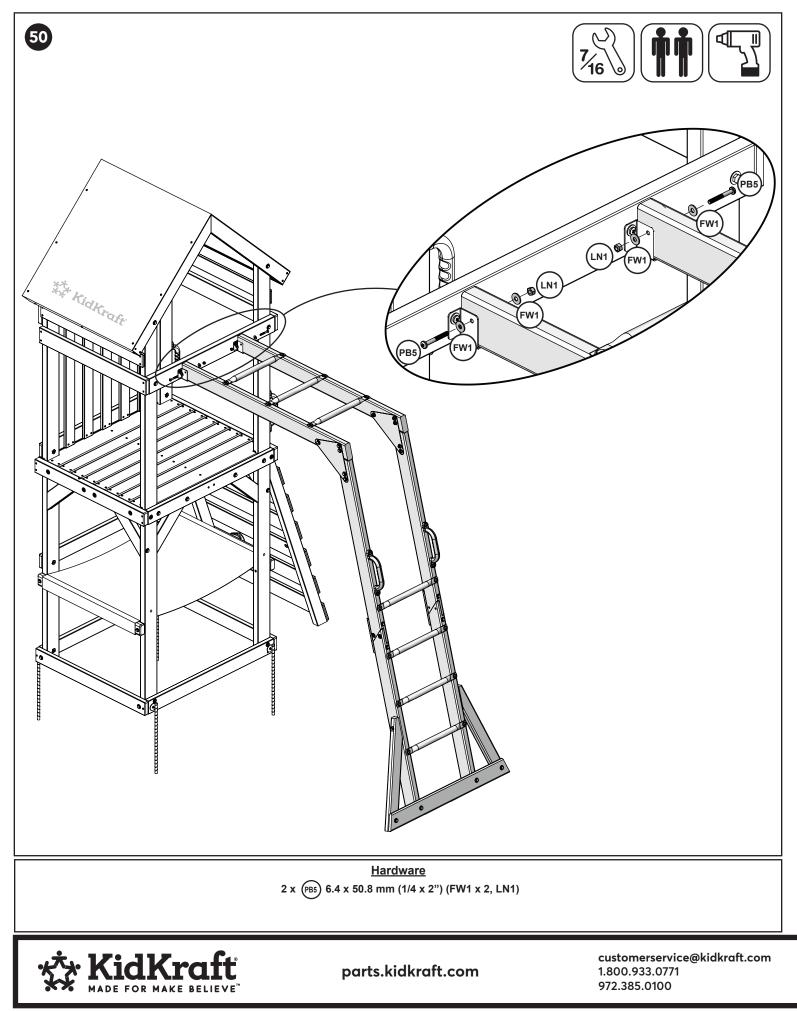


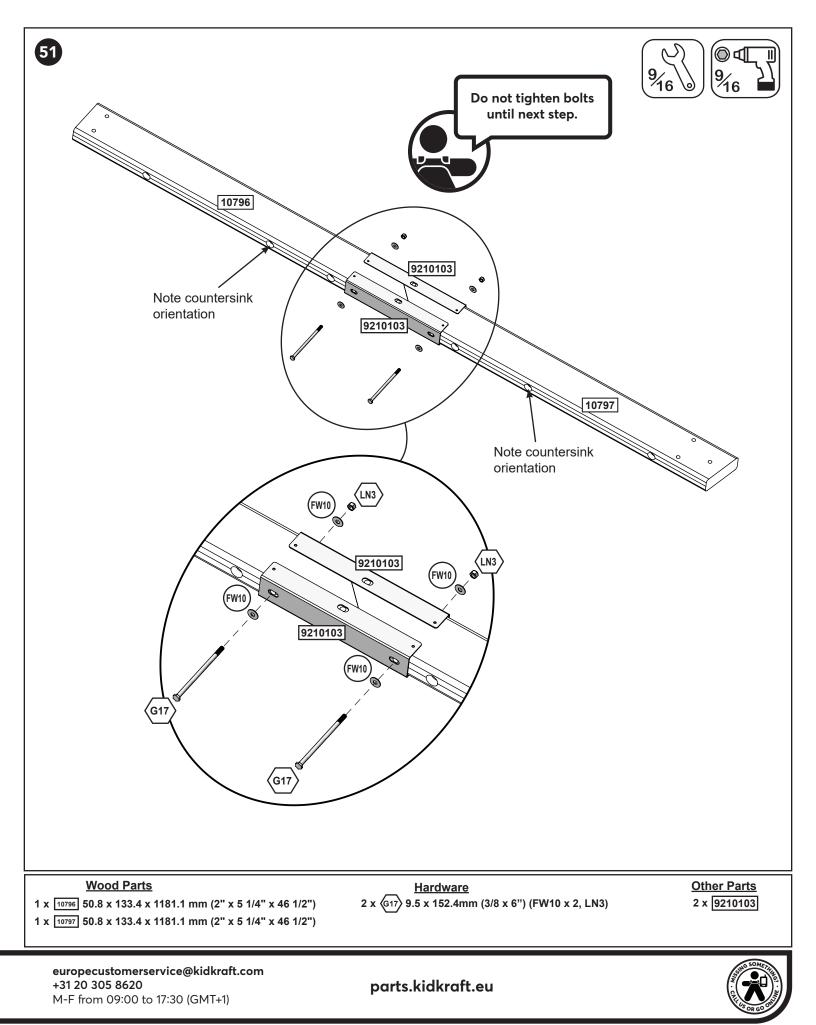


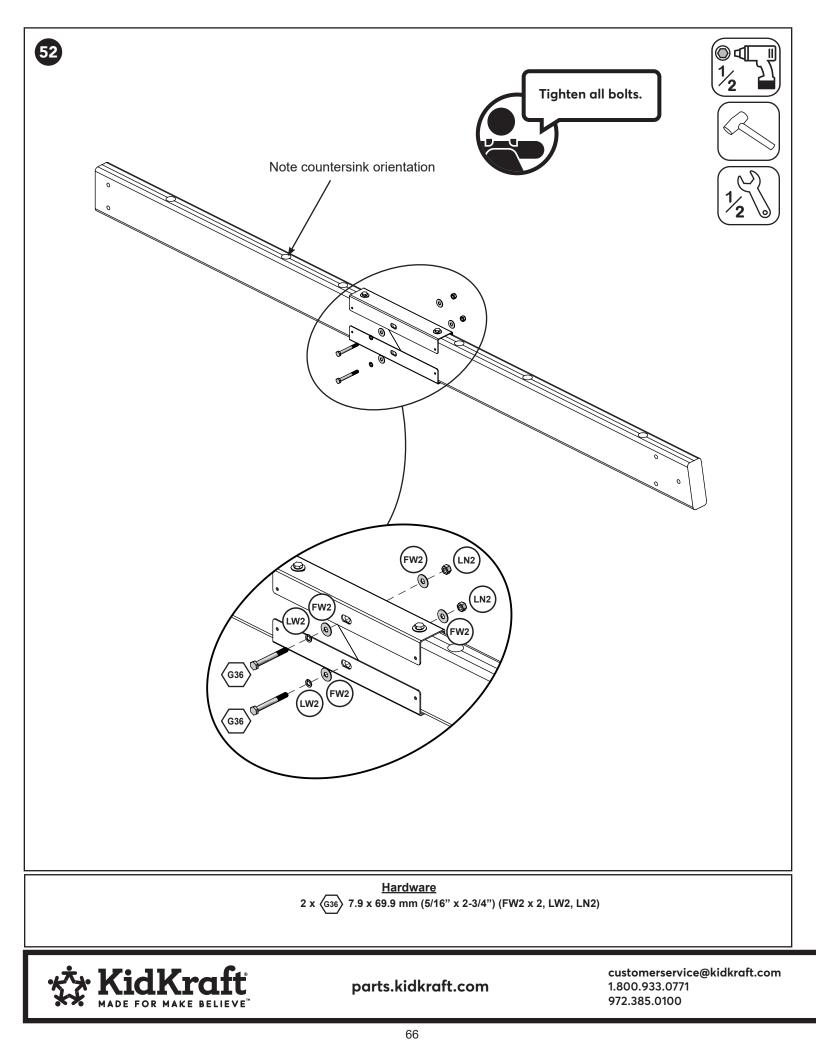


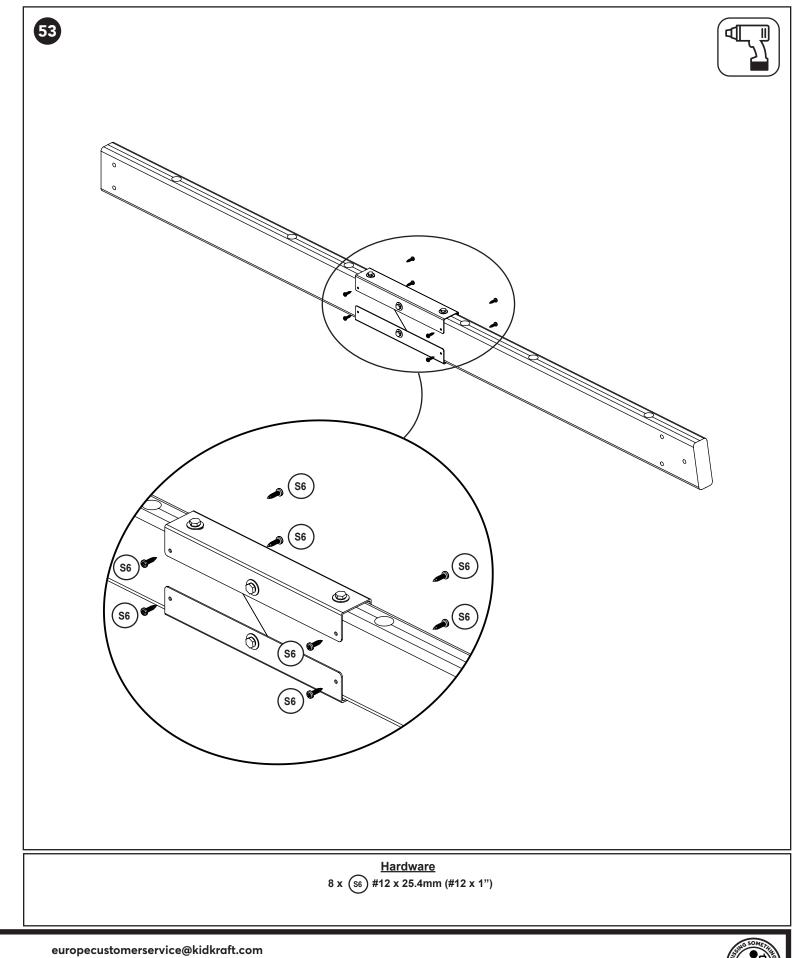






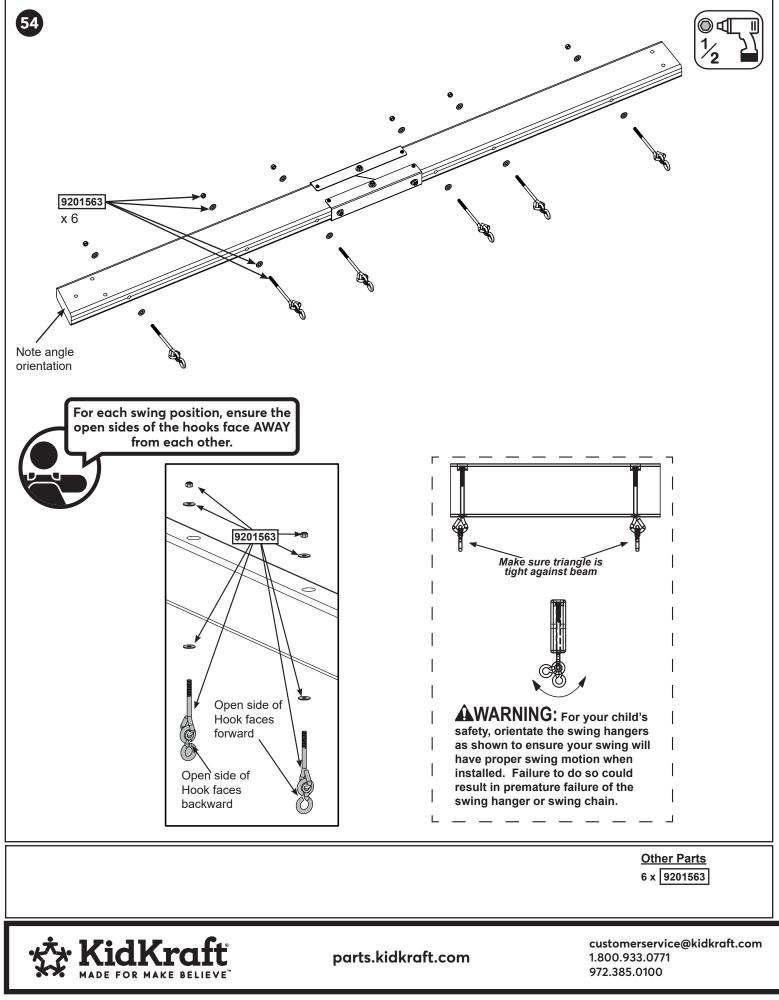


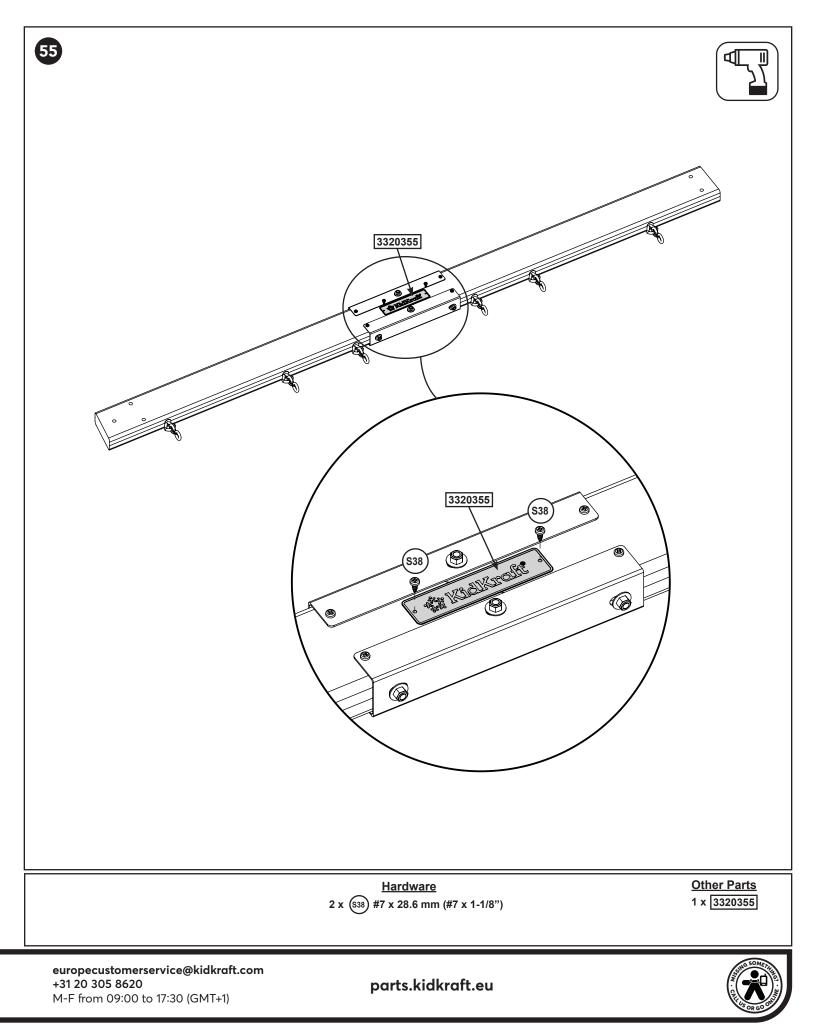


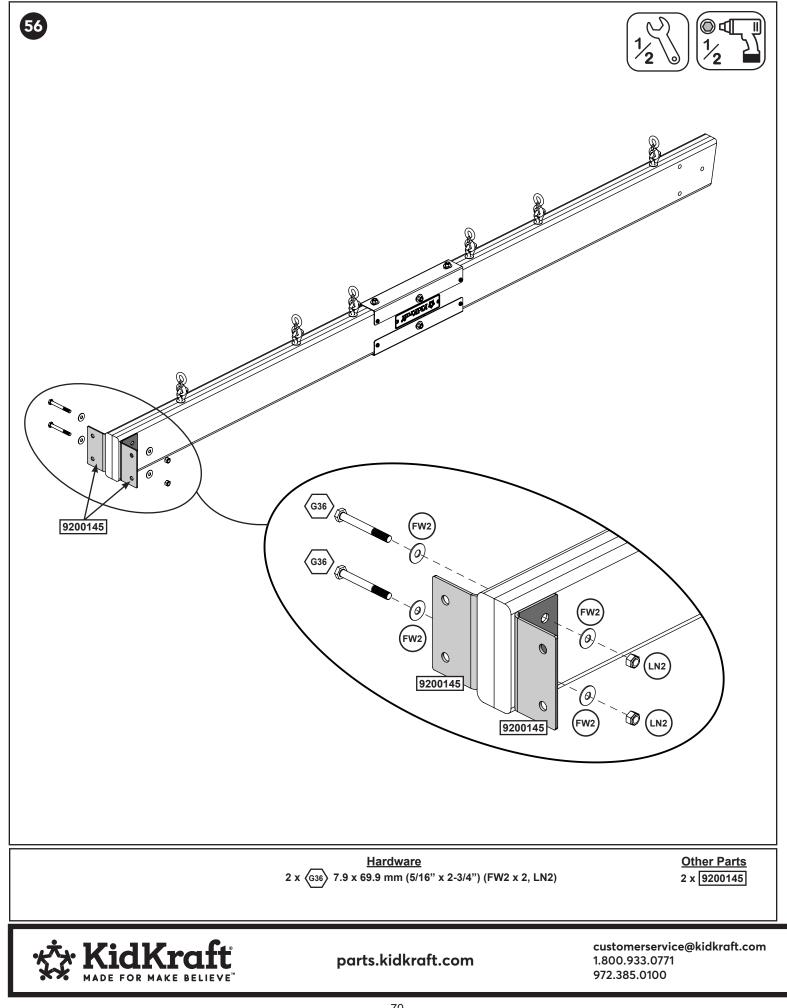


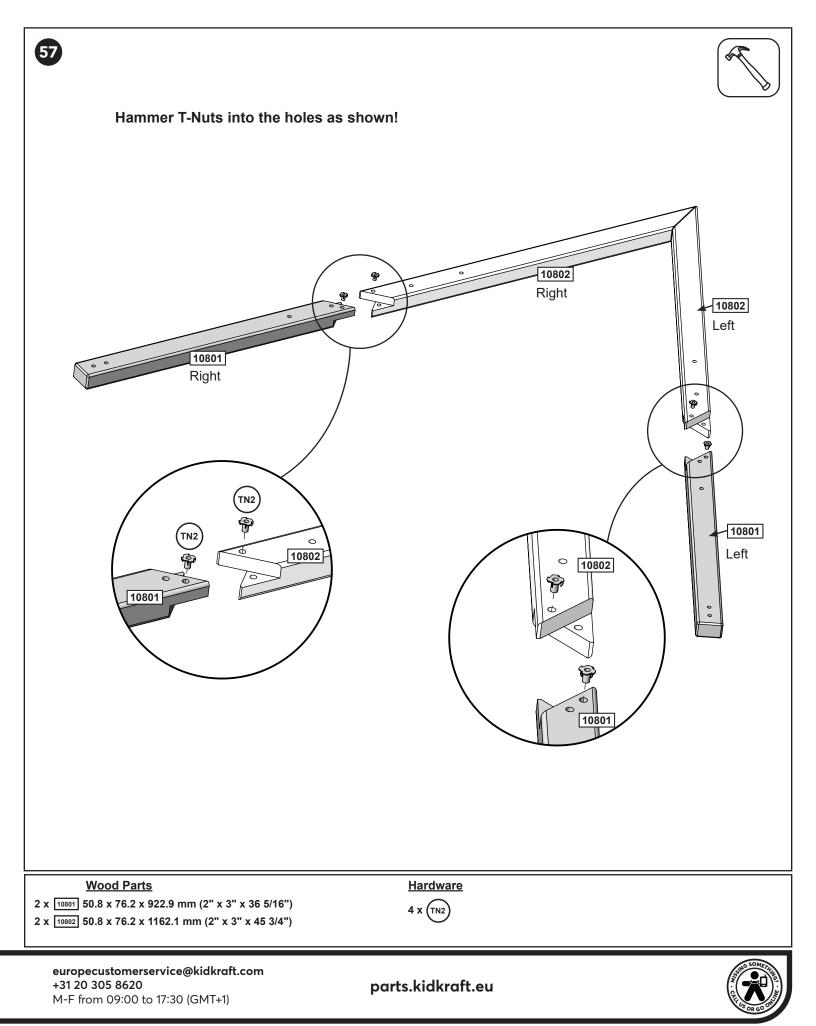
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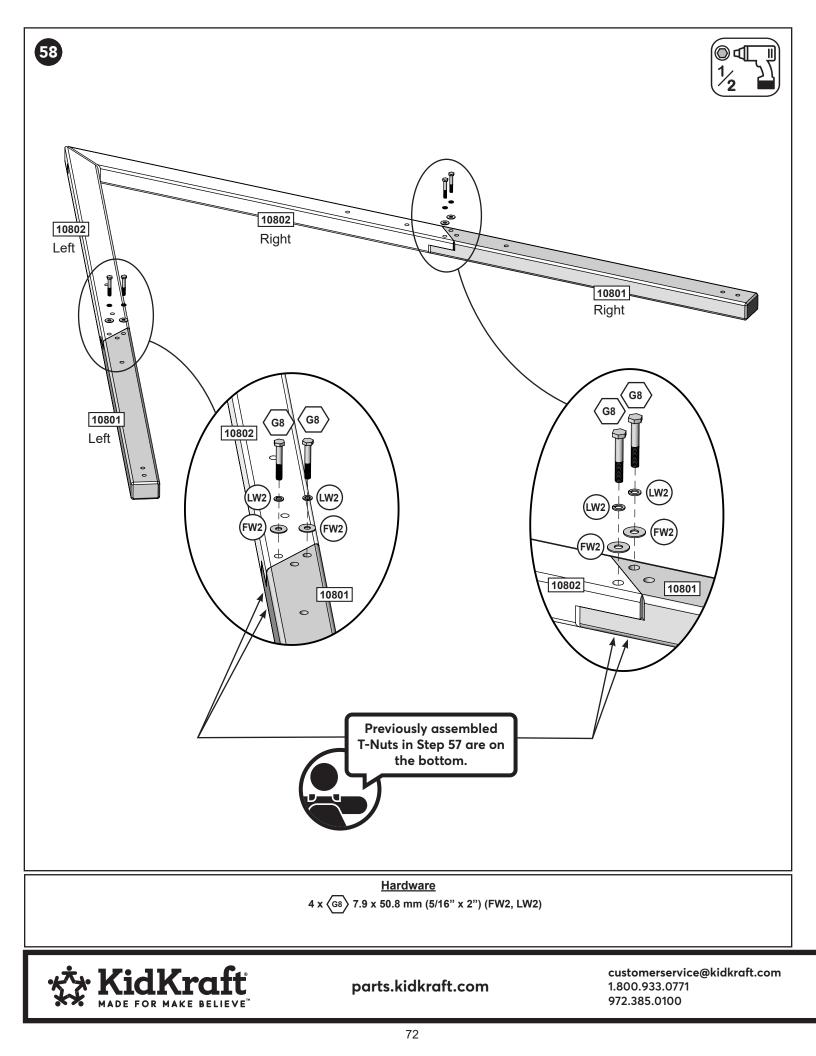


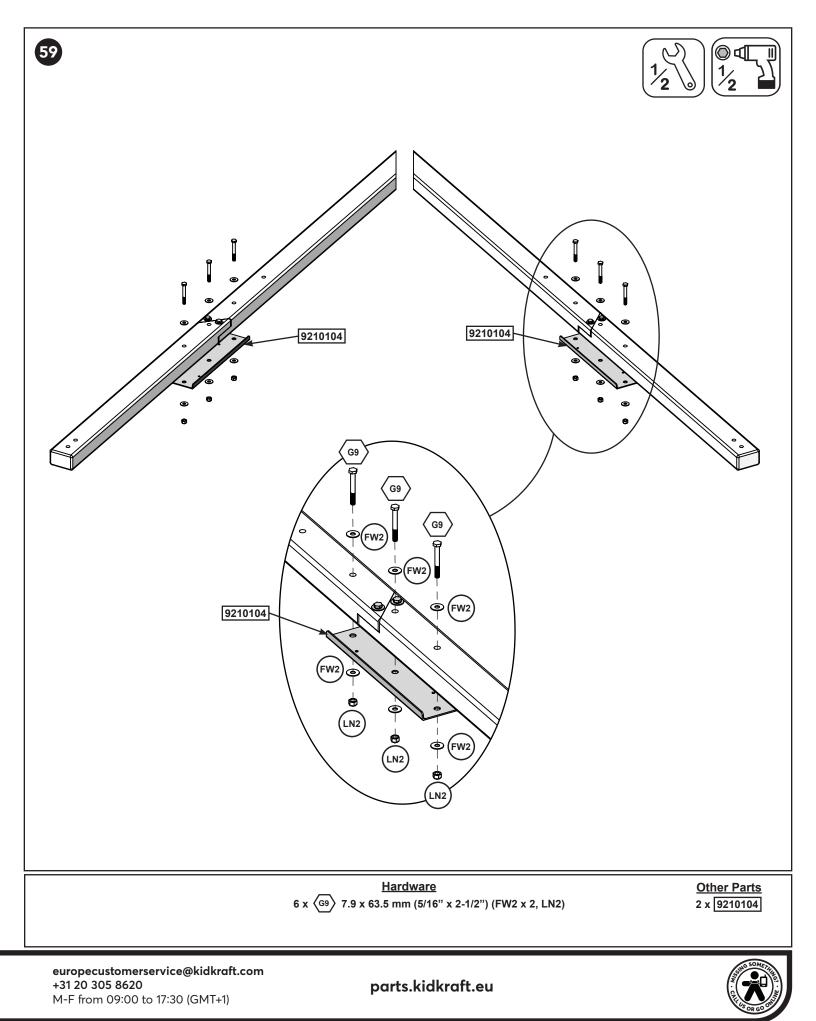


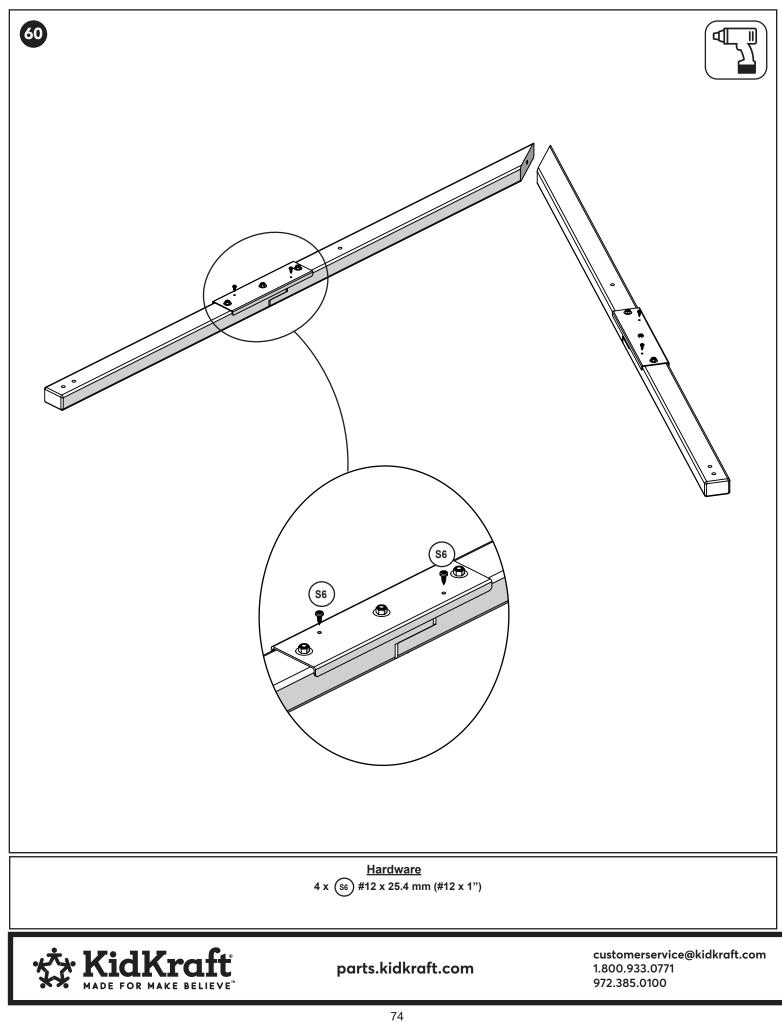


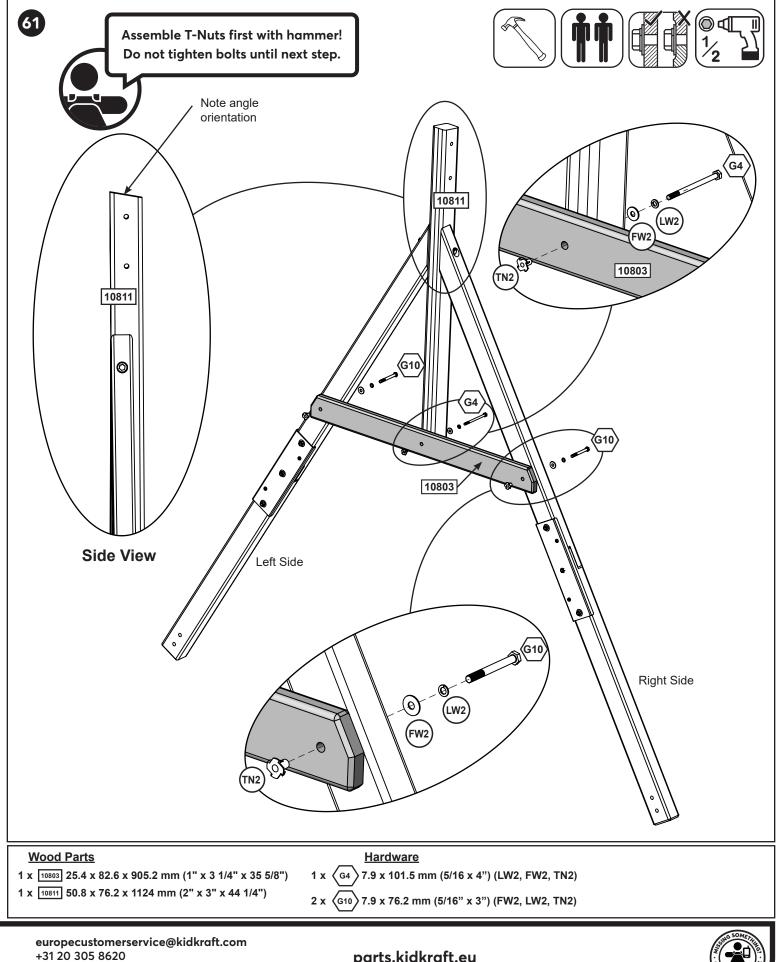






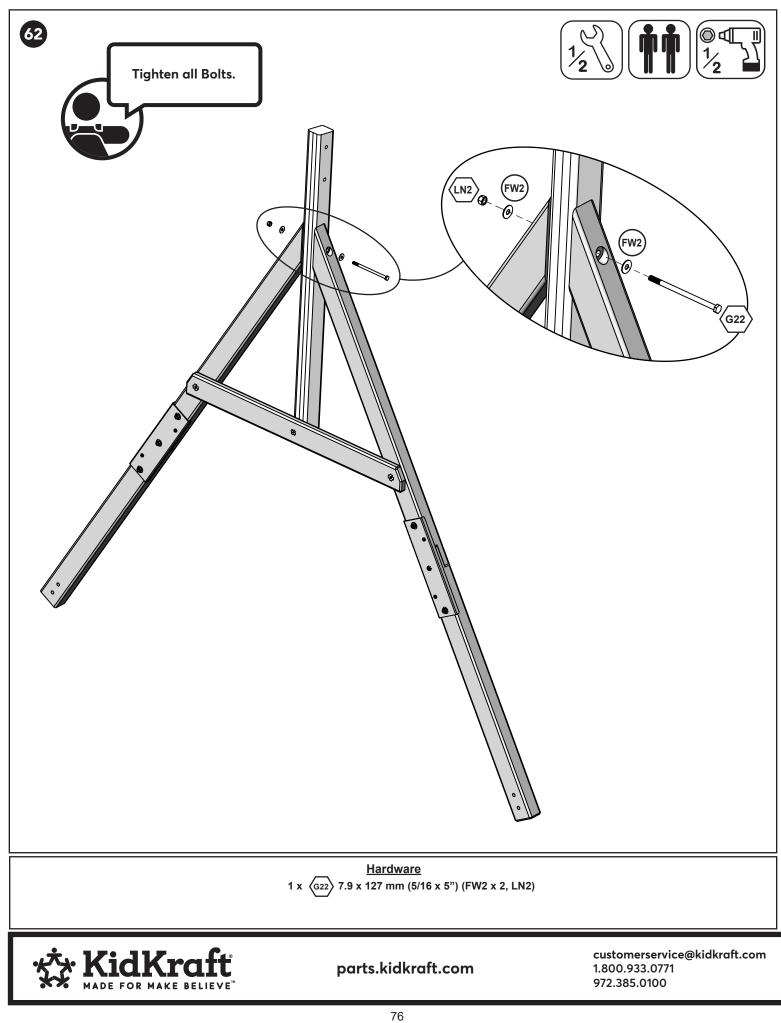


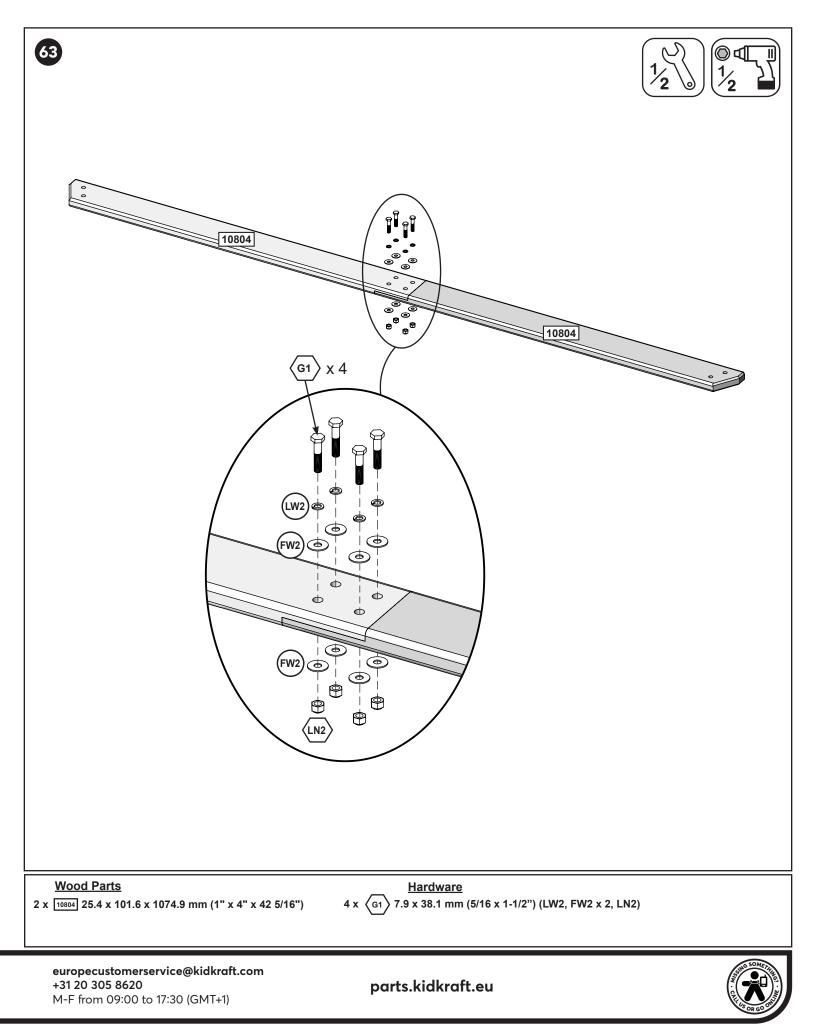


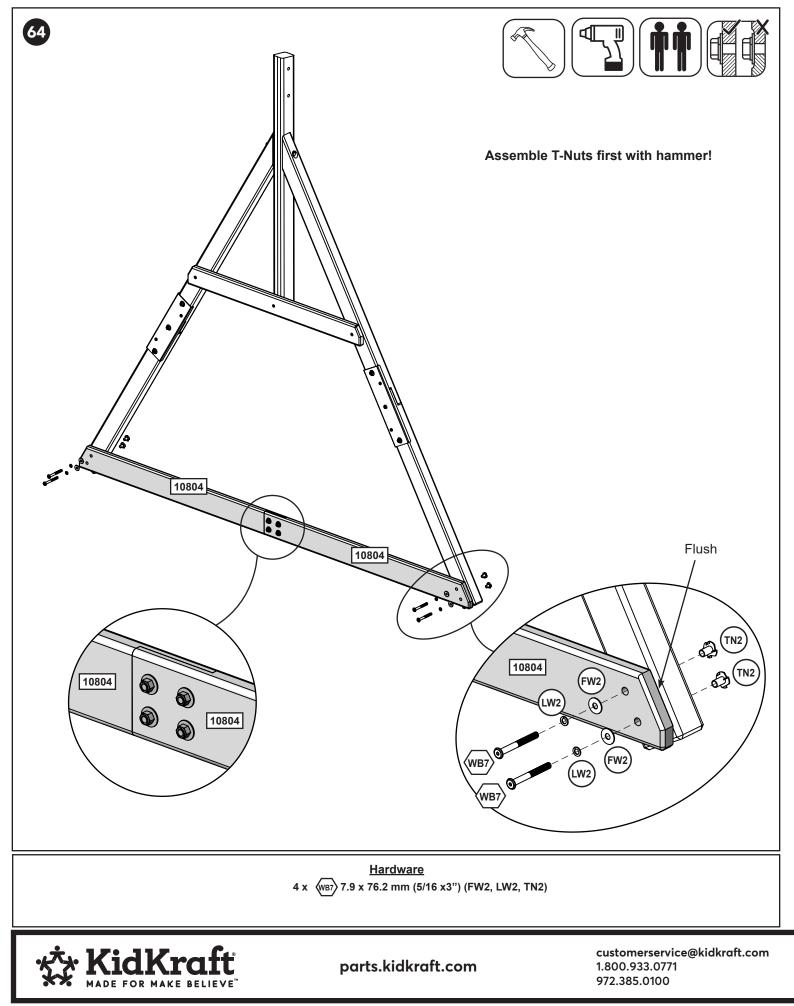


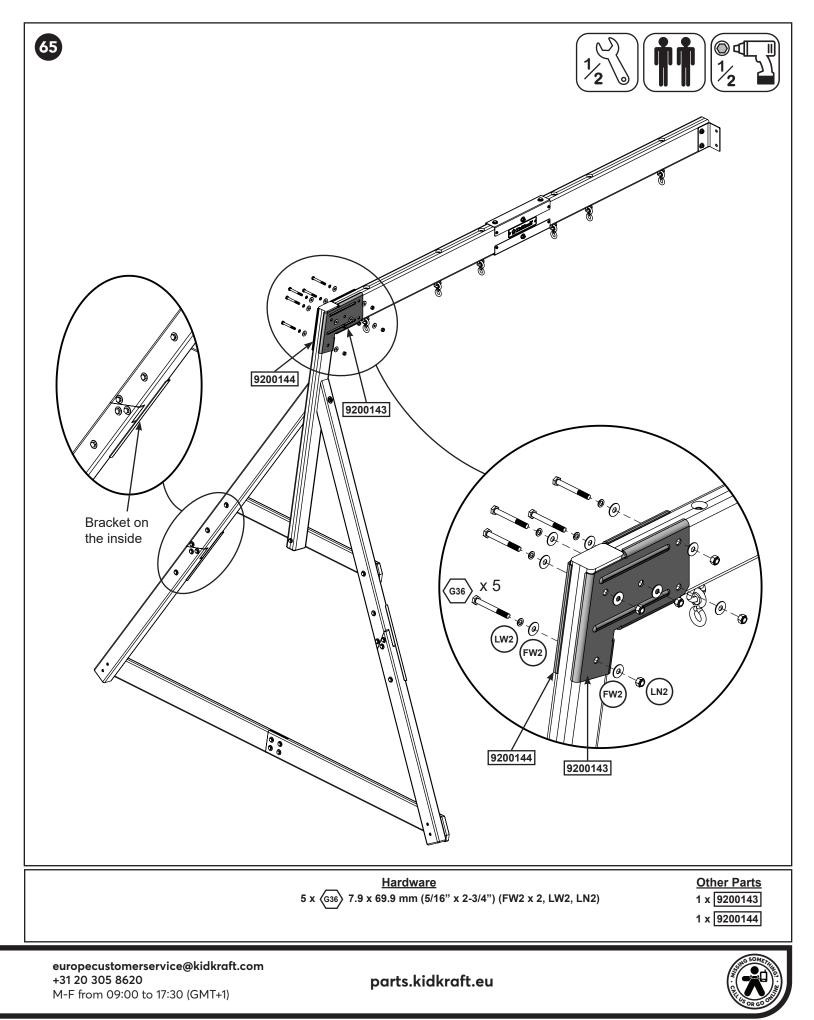
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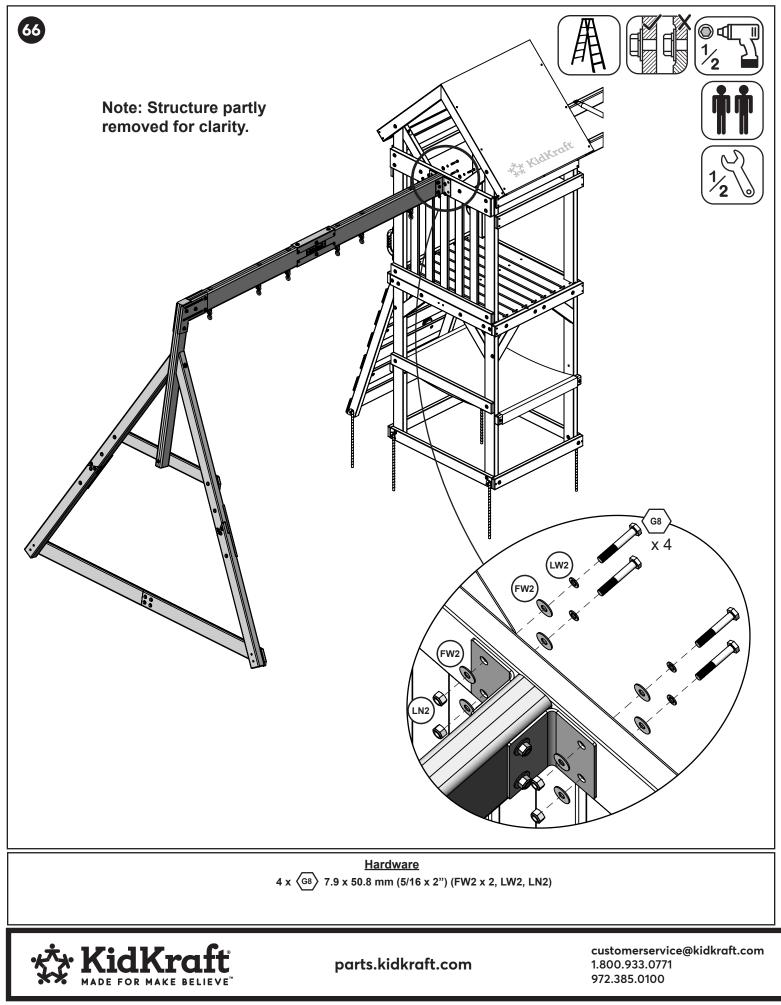
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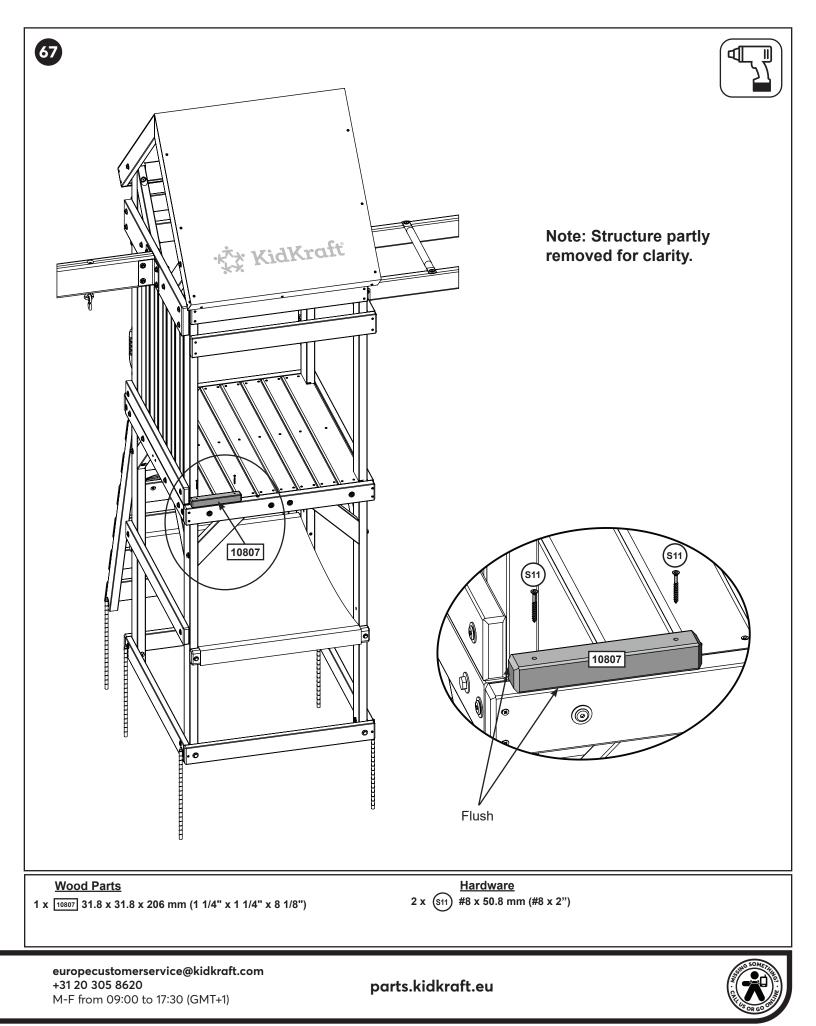


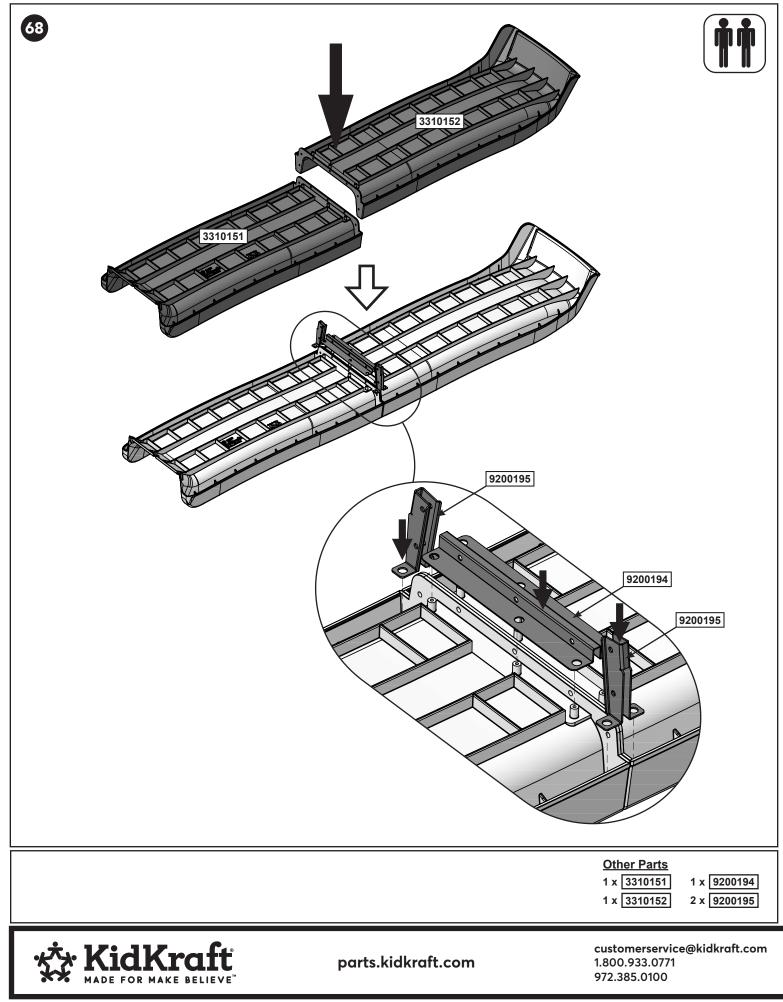


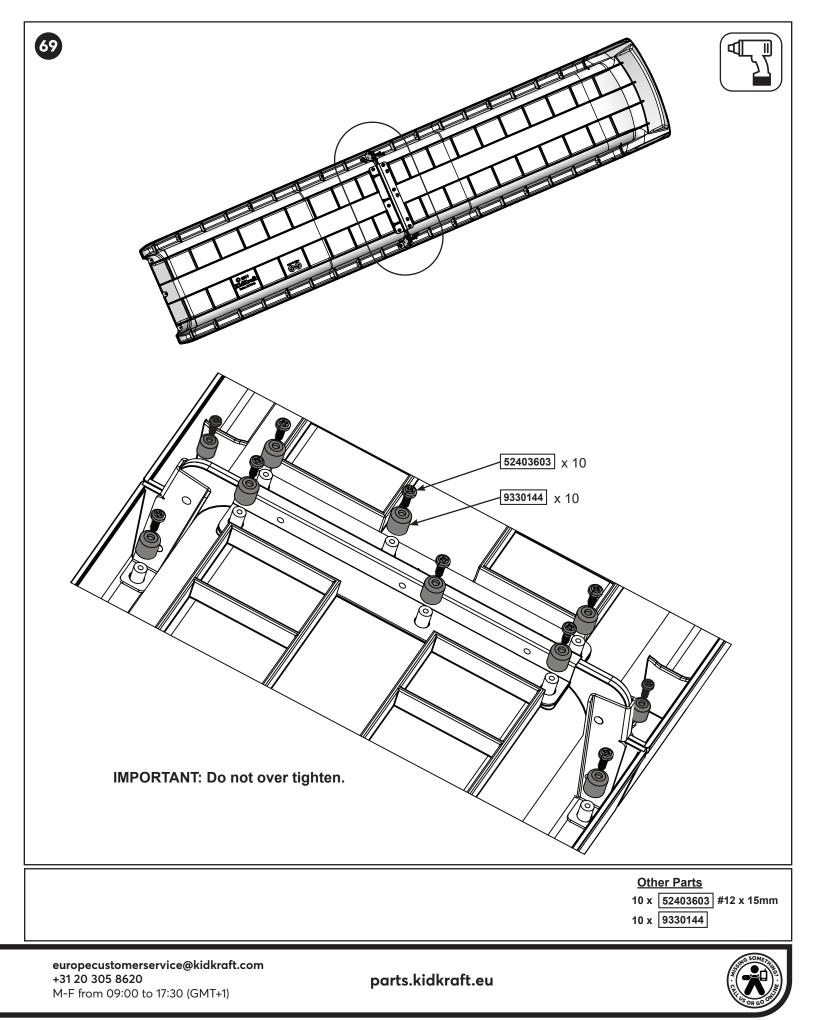


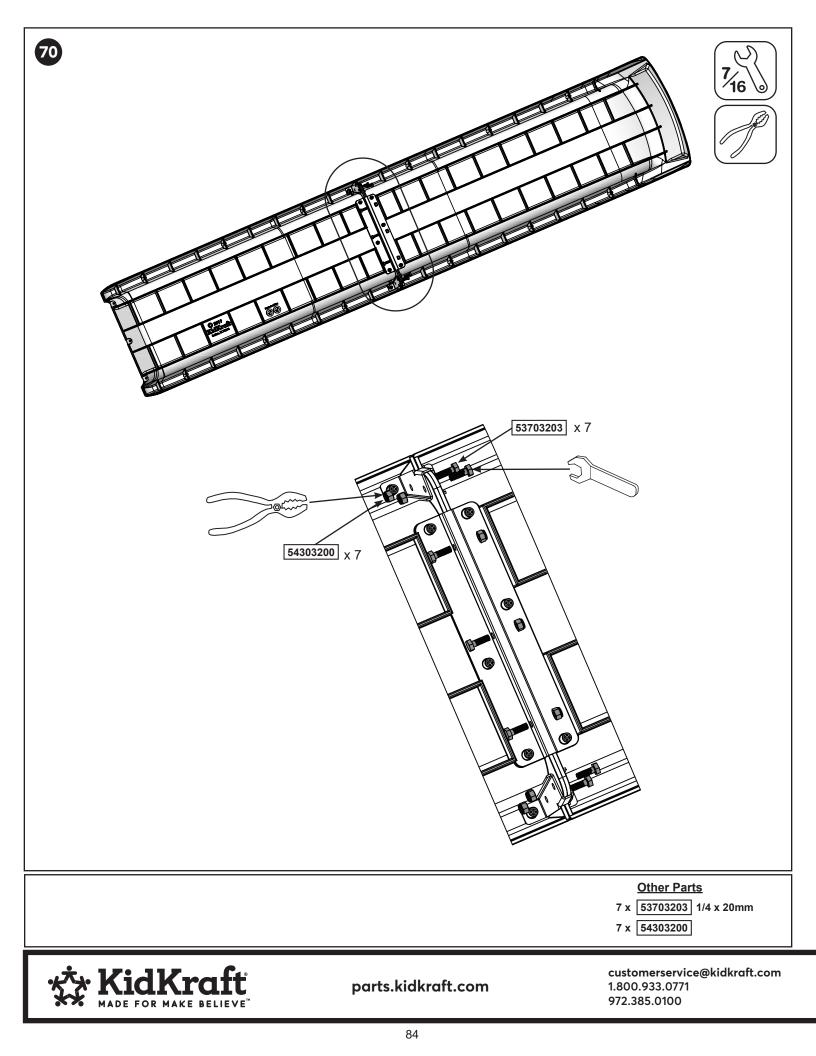


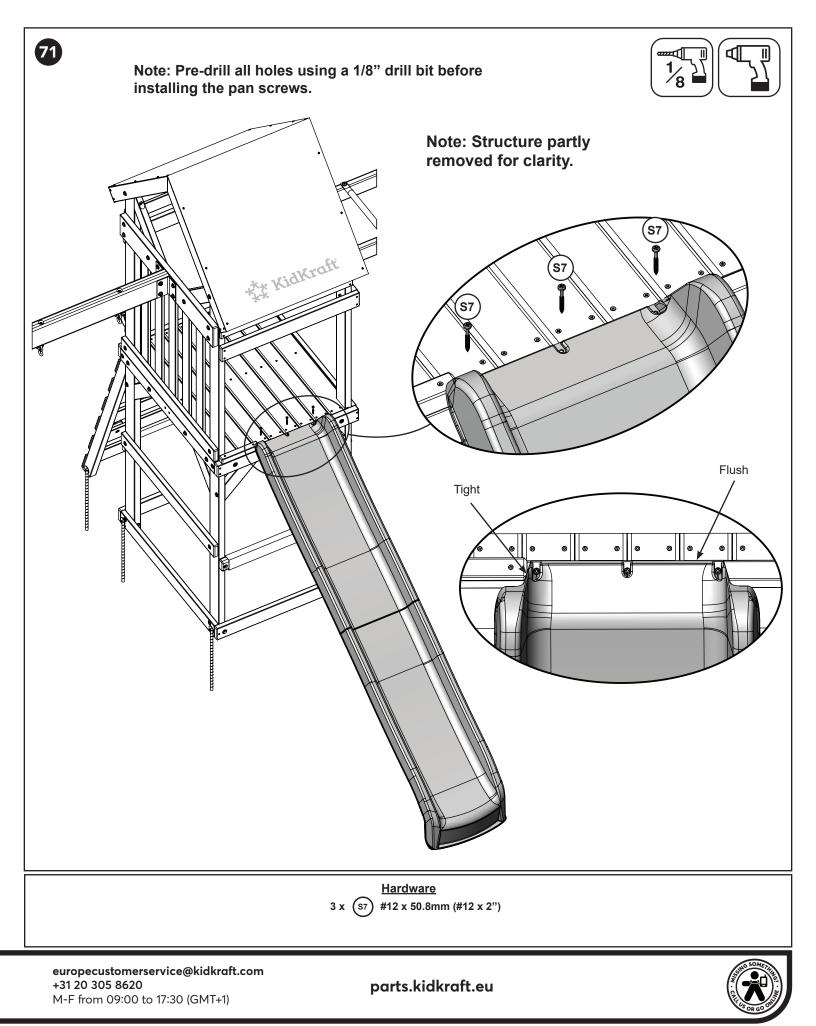


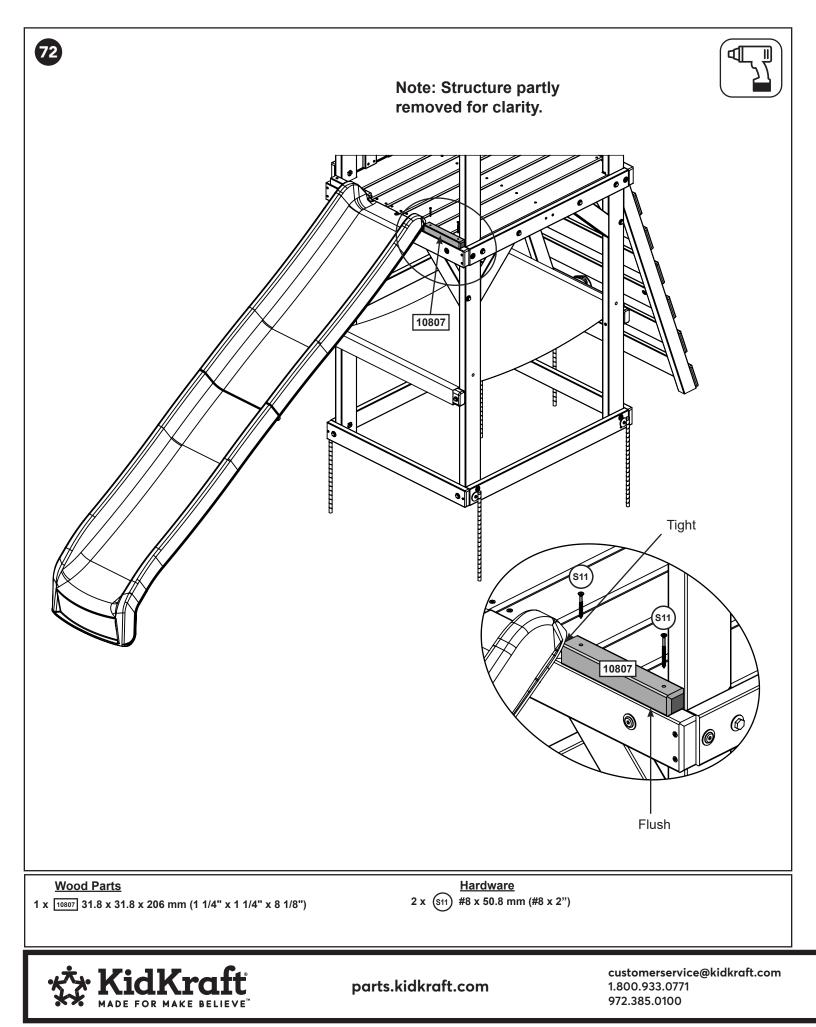


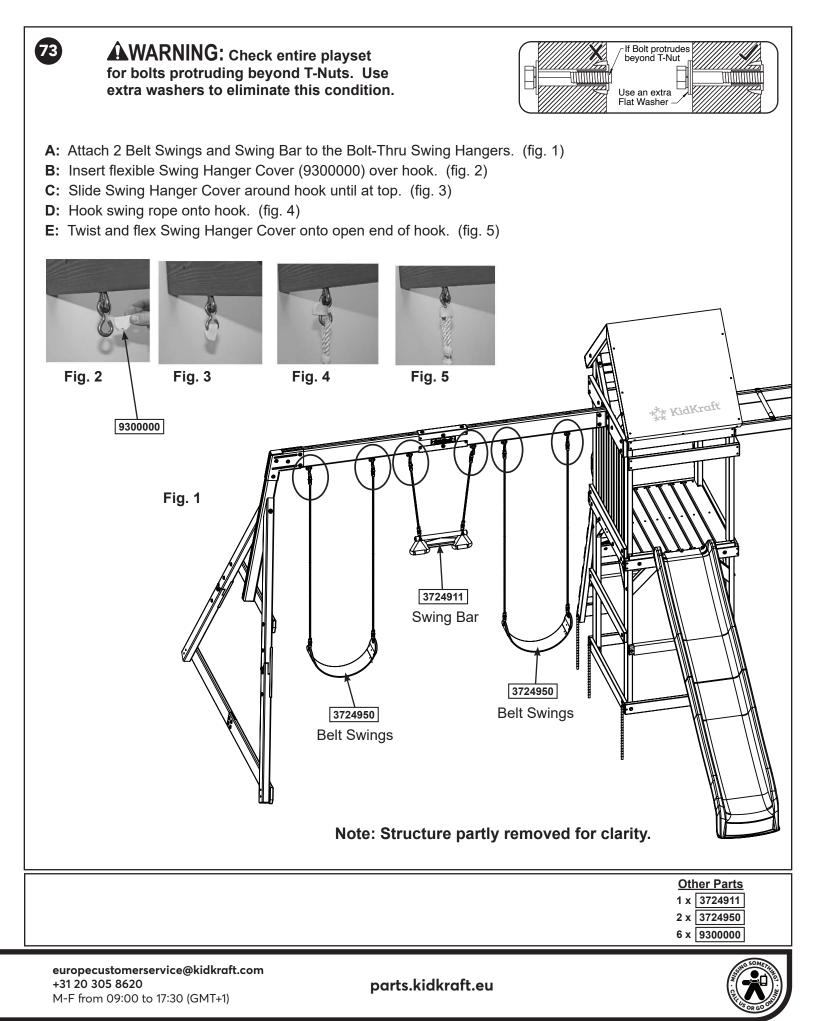


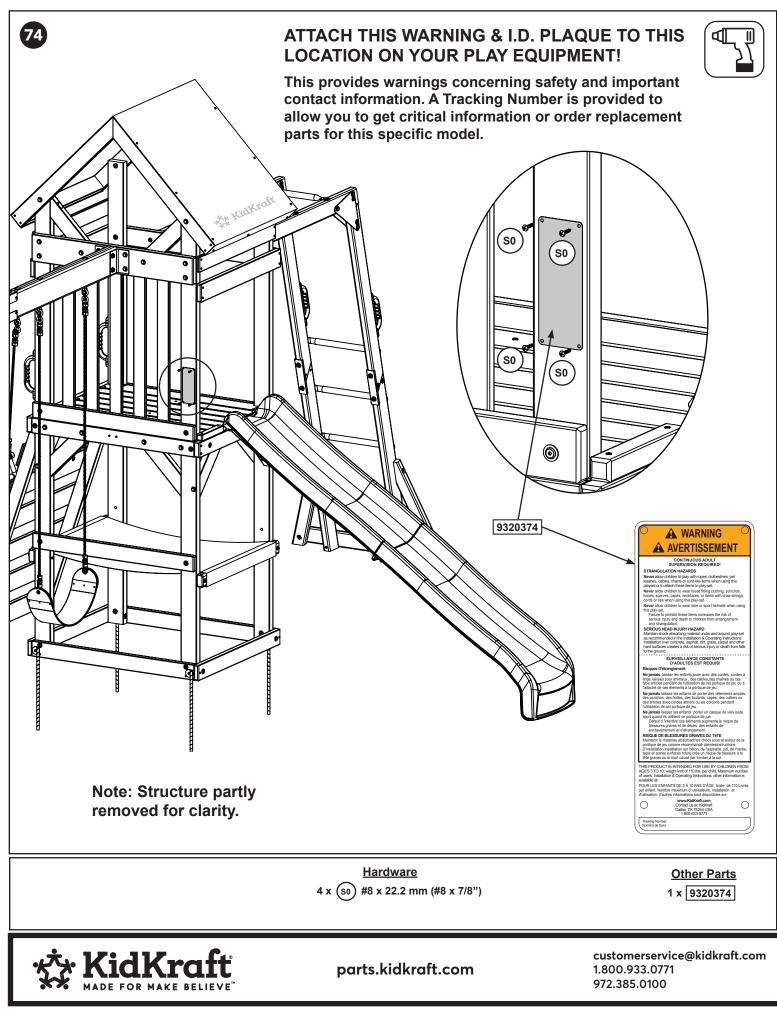


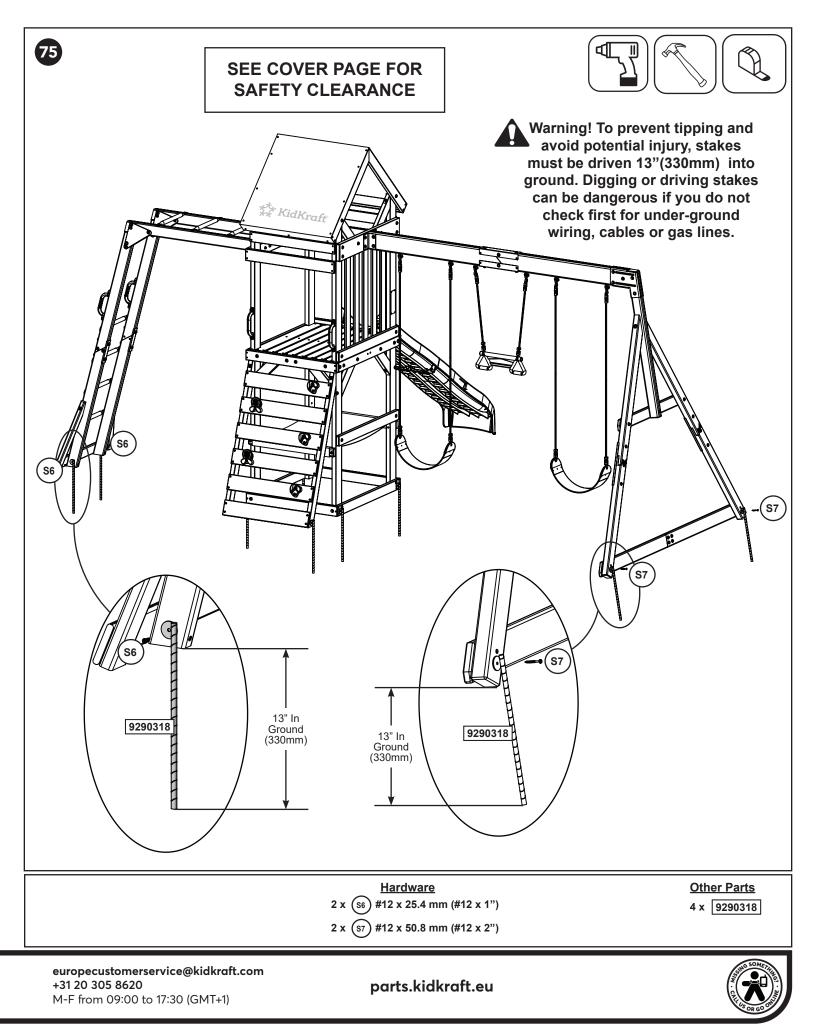


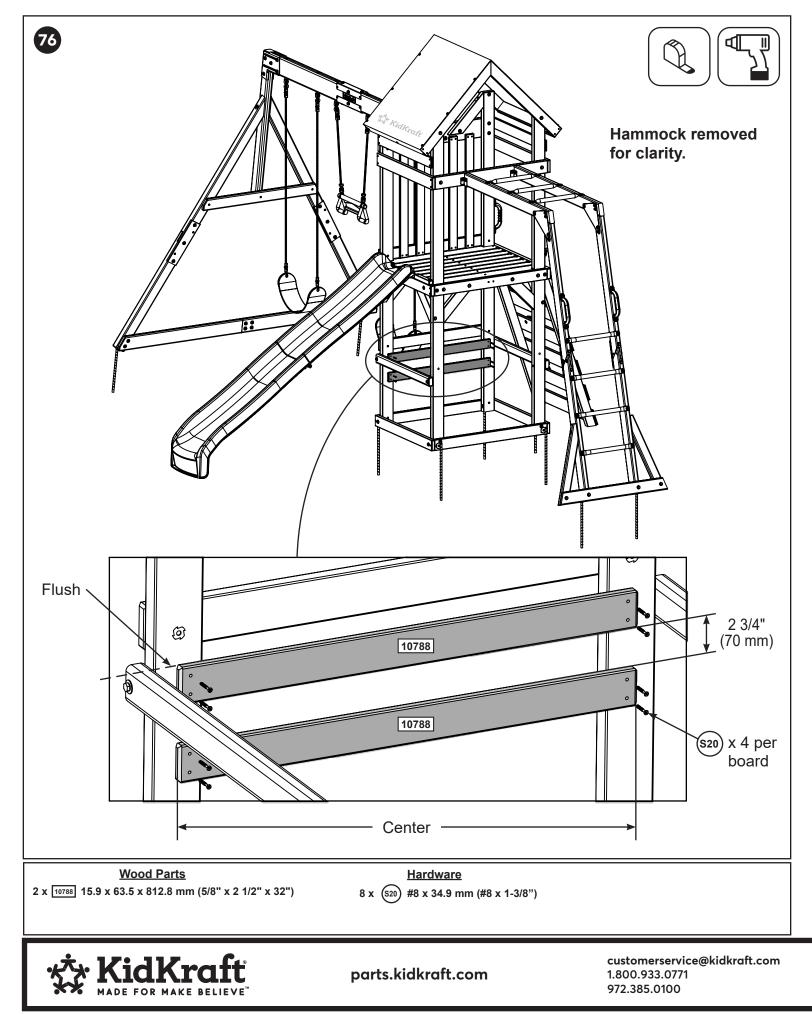


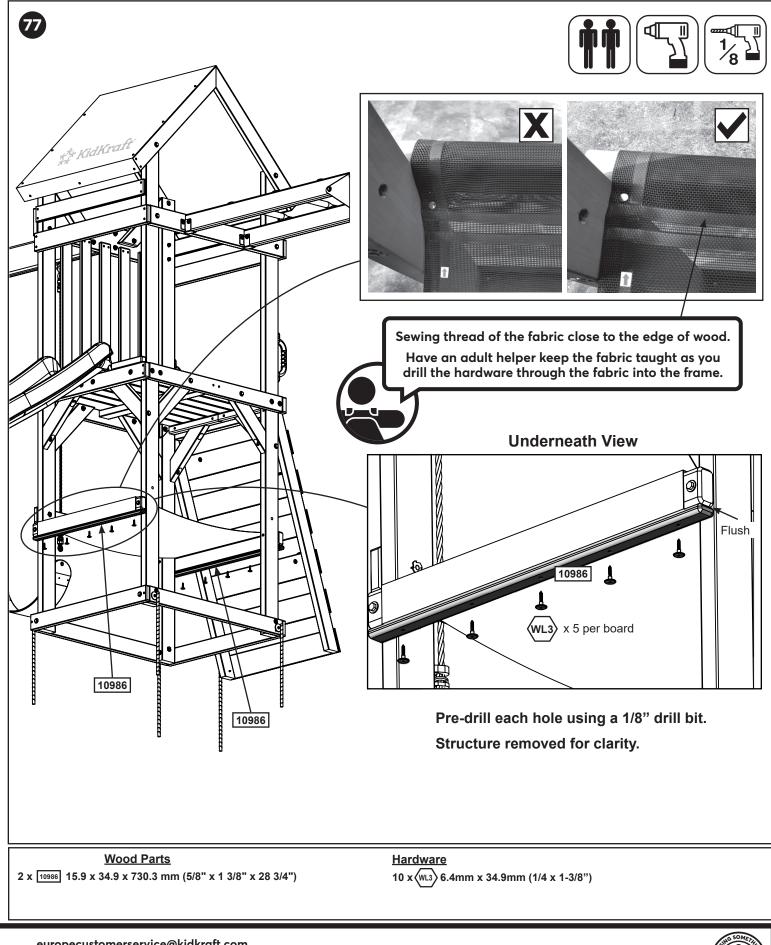












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1) Scan this QR Code with your smart phone to complete your product registration directly from your phone:

2) Complete the registration online at: <u>https://www.kidkraft.com/us\_en/warranty/</u>

3) Mail this completed form to: KidKraft Inc., 4630 Olin Road, Dallas, Tx 75244 USA Make sure to include a copy of your proof of purchase

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