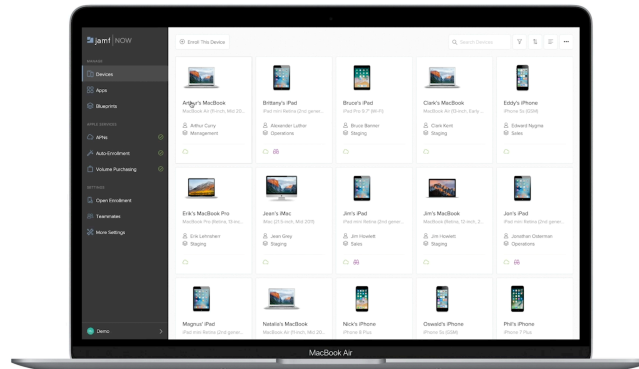


## MOBILE DEVICE MANAGEMENT



### OVERVIEW

A Mobile Device Management (MDM) system allows you to set up, inventory, manage, and protect every iPad you manage out in the field without sending a technician to the job site. There are many MDM options to choose from. For the purpose of this article, we will focus on one brand, JAMF. Many MDMs out there provide similar options as JAMF, so we encourage you to explore the options the best site your business needs.

JAMF has been managing and securing iOS devices since 2002. JAMF is trusted by Apple and many other organizations such as Salesforce, SAP, BleacherReport and Oxford University for deploying, administrating and protecting their portable technology in the field.

## BENEFITS

JAMF offers many additional options for protecting and customizing iPad that iOS typically limits.

- Customize Dock, Installed Apps, and even can Remove Native Apps
- Surprise Updates - Set specific scheduling for Apps and OS-level updates. This allows you time to test and vet new updates to apps or iOS without these updates interfering with crucial apps and functions of your customer user experience. For example, if you are using Crestron to control a customer home and Apple releases iOS 14, you have the choice to prevent the iPad or you customer for updated the systems iOS for up to 90 days to allow you time to properly test the new iOS with a functioning Crestron system. Then when you feel comfortable there are not any issues with these software releases, you can schedule an update and deploy all the iPads in your environment. This eliminates potential service calls and customer frustration with a broken home control system.
- Single App Mode - To best control a customer experience within the control system interface, an MDM allows you to lock selected iPads into only using the control system interface app that you choose. This allows for the iPad to be a mobile extension of your control system.
- Suppress Notifications - Suppressing Notifications take the single app mode one level further by now allowing the iPad to not show system and user-specified notifications allowing for a comply immersive experience in the control system app you choose.
- Monitor health of iPad and Up Time - From the admin console of JAMF you can monitor each iPad deployed on your jobs. If you receive a call from a customer stating their iPad is not functioning, you can simply log in and see what Wi-Fi network the iPad is on, what OS and battery health the iPad has. All this and more is accomplished from the office before deploying a technical to the field, potentially saving you on a service call and allowing your techs to focus on more important matters at hand.

## INSTRUCTIONS

To enroll in JAMF Click Below to get started with JAMF

[JAMF NOW](#)

[JAMF PRO](#)