![RELOC Wiring Solutions logo]

Frequently Asked Questions

Are all OnePass® components and options listed for use in Canada?

Yes. All products and options are UL listed US & Canada.

C-UL-US LISTED

What products can be used in recessed rated ceiling applications?

Except for OCS, OCU, OC2, OSC2 and color options for cables, ALL products and options are C-UL-US listed to be used in plenum rated ceiling applications.

I need a fixture cord drop that will carry Class I Class II, 0-10V dimming wires to my fixture. What do I use?

Use OCU (Unselectable fixture cord drop) with the C12S option.

My customer will not accept the plastic OC2 housings. What can I offer them?

OC2 includes an ALL Metal Housing option (AMH). When ordered, the female housing will be metal.

OC2 with Plastic Female Housing

OC2 with Metal Female Housing

My application requires cables to be secured to a concrete deck. The fixtures will be mounted in a grid ceiling, 15 feet below the secured cables. What do I use?
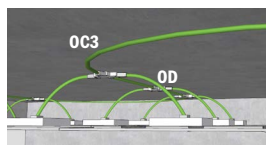
The OC3 is perfect for this type of application. The 3-female-port splitter and cable extender comes in varying lengths. It can be secured to a concrete deck. The OD drop cable is used to power the fixture.

OC3   OD   OC3   OD

I have a cooler and freezer application. What do I order?

The OnePass® system offers the EXTREME (EXT option) for components. This option allows the system to handle demanding low and high temperature environments (-40° to 90°C).

I need a solution for multiple retail power applications. Can I use the OnePass® system?

Yes. OnePass® system offers a variety of power products that can be combined to offer a complete retail solution.

Can the OnePass® System be used in an access floor application?

Yes. OnePass® system offers various options of floor modules and components that will complete an installation.

I am trying to get my contractor to try RELOC. What promotions are available that can help secure future orders?

The TEST DRIVE RELOC program is intended for first-time Reloc users only. It is available between now and August 31st and installers can try it for free!

Are the OnePass® components compatible with Quick Flex® and System 820® components?

No. OnePass® system is not compatible with other systems.

Can I still order Quick Flex® and System 820® components?

Yes. Existing installations only. For new construction, the OnePass® system is the standard offering. Quick Flex® and System 820® are in the process of being phased out.

I am an Acuity agent. Where can I find Quick Flex® and System 820® specification sheets?

The specsheets are located on www.acuitybrands.com. Please login using your Acuity user name and password. RELOC® is located under the Agents menu.

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