

WARRANTY INFORMATION

LIMITED WARRANTY FOR ZEROWATER DISPENSER, PITCHER, BOTTLE FILTRATION SYSTEM, TRAVEL BOTTLE & TDS METER

Zero Technologies, LLC warrants the ZeroWater Dispenser, Pitcher, Bottle Filtration System, Travel Bottle and TDS Meter to be free from manufacturing defects for 90 days from the date of purchase, when used in compliance with the Owner's Manual. During this 90-day period, if you discover a manufacturing defect in your ZeroWater Dispenser, Pitcher, Bottle Filtration System, Travel Bottle or TDS Meter (excluding the filter), we will replace the parts free of charge. To file a warranty claim, call 1-800-503-2939 or visit www.zerowater.com/contactus.aspx. Dated proof of purchase required.

FILTER CARTRIDGE LIMITED WARRANTY

Zero Technologies, LLC warrants its filters to be free from manufacturing defects for 30 days from the date of purchase, when used in compliance with the Owner's Manual. During this 30-day period, if you discover a manufacturing defect in your filter, we will replace it free of charge (minus shipping costs). Dated proof of purchase required. To place a claim for a defective filter, you must first call 1-800-503-2939 and speak to customer service to trouble shoot the problem. If a potential manufacturing defect is identified, we will provide instructions on how to return the filter for laboratory testing. If the lab determines that the filter is defective, we will replace it free of charge. If no defect is found, your filter will be returned to you. NOTE: This warranty does not guarantee the life of the filter for any specific period or volume of use. For more information about expected filter life, see www.zerowater.com/filtration-filter-life.aspx.

For information about warranty, service or how to use your ZeroWater product, please call Customer Service toll free 8am-8pm CT, Mon-Fri, at 1-800-503-2939, or visit our website at www.zerowater.com.