

MEDITERRANEAN INSPIRED TIERED OUTDOOR WATER FOUNTAIN FWD-426

Review all assembly and care information before using this product. Save this manual for future reference.

Select a smooth, level surface to place the fountain.

Assemble components on a soft, clean surface to avoid scratching or damaging the finish.



Inspect packaging to ensure all parts are accounted for before disposing of packing materials.
Save the packing slip.



Cascading
water sounds

No.	PARTS	QTY.
A	Fountain Topper	1
B	Middle Tier	1
C	Column	1
D	Large Tier	1
E	Pedestal	1
F	Electric Submersible Pump	1
G	Rubber Cap	1
H	Pump Access Cover	1
I	String Rocks	1 SET

IMPORTANT NOTES:

- The water tubing is built into the fountain topper. Take care when handling the water tube; detaching the water tube from the fountain will damage the unit and void the warranty.
- Familiarize yourself with the flow control valve on the pump, maximum (+) and minimum (-). This may need to be adjusted to achieve optimal water flow.
- Rattling noise inside the fountain? Due to the casting process, there may be loose pieces of casting material inside the fountain.

ASSEMBLY

- Align Large Tier (D) with the notches in Pedestal (E), twist the large tier clockwise to lock in place.
- Place the electric submersible pump in the bottom of the large tier, next to the built-in tube. Run Pump (F) power cord through the tube, then out through the groove under the pedestal.
- Ensure the pump sits flat in the bottom tier. Affix Rubber Cap (G) over the tube and pump power cord.
- Place Column (C) on Large Tier (D) and twist the column clockwise to lock in place.
- Place Middle Tier (B) on Column (C) and twist the middle tier clockwise to lock in place.
- Run the built-in water tube from Fountain Topper (A) through the fountain, gently placing the topper on the middle tier.
- Firmly connect the water tube to the pump and install the pump access cover.
- Fill all tiers with enough water to keep the pump fully submerged during operation, approximately 5.5 gallons (20.8L).
- Plug the power cord into a properly grounded GFCI outlet.

NOTE: When first plugged in, there may be air trapped in the pump.

It may take several minutes for trapped air to escape, allowing water to flow.

STRING ROCKS (optional)

String rocks can be used to reduce splashing and/or fountain noise.

To reduce splashing, moisten the string and place the rock in each notch of the tier, allowing the string to reach down towards the tier below. Note, this will also help provide some minor wind resistance.

The string rock system will reduce the sound the water makes, but it will increase the runtime by reducing the amount of water splashing outside of the fountain. To increase the sound, wrap the string around the rock to increase the distance between the string and the water in the tier below it.

Care & Maintenance

- Some splashing may occur; adjust the flow rate on the pump if the water rate is too low or too high.
- Some climates and weather conditions increase water evaporation, requiring water to be added more frequently. Frequently check water levels during times of high temperatures, wind, and long-term exposure to direct sunlight to ensure the pump remains underwater. Never allow the pump to run dry as it will burn out the motor.
- Only use water in this fountain. Distilled water will help prevent mineral buildup but is not required. Tap water is okay to use, but avoid heavily chlorinated water as it may damage the fountain finish and the pump.
- Over time, the finish may gradually mellow in color due to sun exposure; this is part of the natural aging process and is not cause for return.
- Periodically change the water to help keep the fountain and pump clean. Remove scale and buildup regularly.
 - DO NOT use harmful additives such as bleach, chlorine, etc.
 - DO NOT use anything that is abrasive to scrub the fountain.
 - DO NOT use a pressure washer to clean the fountain.
- Always unplug the power supply before cleaning and maintaining the fountain and the circulating pump. Take care when handling the pump; only pick it up by the body of the pump, never the power cord.
- During freezing weather, drain the fountain, disconnect the pump and store indoors; allowing ice to form may damage the fountain in such ways as, but not limited to, fountain cracking and permanent pump damage.

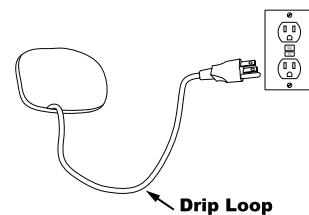
WARNING: THE ONE-YEAR WARRANTY DOES NOT COVER DAMAGES OR DEFECTS CAUSED BY THE APPLICATION OF CHEMICAL TREATMENTS, PROTECTIVE COATINGS, TOUCH-UP PAINT, OR CLEANING PRODUCTS.

Troubleshooting

- If water is not flowing within several moments of the fountain being plugged in, ensure that the pump is fully submerged underwater. Add water to the reservoir if necessary. The pump may have air bubbles trapped inside, which can prevent water from circulating properly. Unplug the power supply for a few moments and plug it back in.
- Check the flow control on the body of the pump, it may need to be adjusted to achieve the desired water flow rate.
- Inspect the pump and tubing for obstructions.
- Pump noise can be caused by trapped air, low water level, or the pump being too close to the walls of the fountain. While the pump is fully submerged, try gently tapping the pump with your finger to help release the trapped air. Also, check if adding water or moving the pump helps to reduce noise.
- Check to make sure the power outlet is working; consult a certified electrician if in doubt about electrical connections.

⚠ IMPORTANT SAFETY INFORMATION ⚠

- Fountains may splash or leak; always protect surfaces that can be damaged by water. Do not use fountain in areas that can be damaged if water splashes or leaks.
- Prevent water loss or damage to electrical sockets by ensuring the power cord has a drip loop; a diagram of a drip loop is shown on the right.
- Keep fountain out of reach of children and pets.
- Make sure the power cord is away from traffic areas.
- Keep power cord away from all heat sources. Do not use electrical cords in areas with high temperatures.
- Check the water level frequently to ensure the pump remains fully submerged; never allow the pump to run dry as it will burn out the motor.
- Always unplug the power supply before cleaning and maintaining the fountain and the pump.
- Always empty and store the fountain and pump indoors during freezing weather.



Drawing is for visual reference only, power cord access and adapter vary by fountain.

Any modification to the product or failure to follow recommended care will void the product warranty.

If you experience issues with assembly or the product was damaged during transit, please contact our customer service team through one of the methods mentioned at the top of page 1. Please have the item number and order information ready to expedite response time.

⚠ WARNING:

Manufacturer and seller expressly disclaim any and all liability from personal injury, property damage or loss, whether direct or indirect, or incidental, resulting from the incorrect attachment, improper use, inadequate maintenance, or neglect of this product.