



# Professional RESOLVE®

## Carpet Extraction Cleaner

Resolve® Professional Carpet Cleaner is one product, one dilution for three cleaning uses: carpet extraction cleaner; traffic lane cleaner and pretreatment spray. Suitable for a scheduled maintenance plan for surface and deep, down-to-the-backing cleaning.

### Features & Benefits

- Low-foaming cleaner & deodorizer contains strong grease-cutting agents
- Concentrated formula
- For use on: wool, nylon, synthetic, and stain-resistant carpets





# Professional RESOLVE®

## Carpet Extraction Cleaner

### Use Instructions

**Note:** Always test a hidden section of carpet for colorfastness. Always use a clean, white cloth to blot soils. Cloth should not be used with other cleaners or chemicals.

#### For Spots and Stains on Carpet and Upholstery:

- Blot up soil with cloth
- Spray Professional Resolve® Stain Remover Carpet Cleaner on soiled area
- Allow 3 minutes to penetrate carpet fibers and loosen soil
- Gently blot soil with cloth. Work from the edge towards the center of the spot.
- Rinse cloth as needed
- Repeat process until carpet is clean
- Blot any excess moisture with a clean, white cloth

#### For Traffic Lanes:

- Blot up any wet soils with cloth
- Vacuum any loose soil or dirt from carpet
- Spray on small area of carpet - an area 3 feet x 10 feet is recommended
- Allow 3 minutes to penetrate carpet fibers and loosen soils and stains. Do not allow solution to dry on carpet.
- Attach a clean bonnet pad to low-speed (up to 300 rpm) equipment. Lightly mist the bonnet pad for additional cleaning power and lubricity.
- Work the area with the bonnet pad to remove soils and stains. Change bonnet pad as it becomes soiled.
- Repeat process with a clean, water dampened bonnet pad to help remove any surfactant residue
- Allow carpet to dry to minimize resoiling

#### For Pretreatment Prior to Extraction or Shampoo Cleansing:

- Lightly mist the area to be cleaned with Professional Resolve® Stain Remover Carpet Cleaner. Spray directly onto any noticeable spots or soils.
- Allow 3 minutes to penetrate carpet fibers and loosen soils
- Do not allow solution to dry on carpet. Begin extraction or shampoo cleaning immediately after pretreatment. Certain stains cause permanent discoloration even after cleaning. Do not mix with bleach or use with other chemicals. Not recommended for velvet or silk upholstery. Keep from freezing.

Technical data	Professional RESOLVE® Carpet Extraction Cleaner
Color/Form	White, Liquid
pH	9.7 to 10.1
Shelf Life	2 Years

Product	Pack size	Dilution	Product code
Professional RESOLVE® - Carpet Extraction / Traffic Lane Cleaner / Pretreatment	4 x 1 gal. Containers	Ready-to-use	CB971615

### Safe handling

Please make sure your employees read and understand the product label and Safety Data Sheet before using this product. The label contains directions for use; and both the label and SDS contain hazard warnings, precautionary statements and first aid procedures. SDS are available online at [www.diverse.com](http://www.diverse.com) or by calling 888.352.2249. Improper use or dilution may result in damage to surfaces and may result in health and physical hazards that match those of the concentrate. Please refer to the Diversey HazMat Library, only available through Internet Explorer, <http://naextranet.diverse.com/dot/>, for up-to-date shipping information.