

# Gold Class

## EXTENDED WARRANTY

### **TERMS AND CONDITIONS**

This is a legal contract (referred to herein after as the "Plan"). By purchasing it, you understand that being a contract as such, that you have had the opportunity to completely read and fully understand the terms and conditions set forth herein. This is not a contract of insurance.

### **WHO ARE THE PARTIES INVOLVED?**

The terms "You", "Your" or "End User" will refer to the original customer who purchased the Plan. "We", "Us" or "Our" will refer to Spa World Corporation the provider of this warranty. The term "the product" will refer to our SteamSpa steam shower units and products.

### **WHAT DOES THIS WARRANTY COVER?**

This Gold Class Extended Warranty covers the following:

- Terms of the original standard warranty
- All internal components installed in our facility
- Heating Elements (coverage not included in standard warranty)
- Any accessories that are not installed in our factory that we have provided (Example: control panels, steamheads, drain heads, temperature sensor, control cables)

### **WHAT DOES THIS WARRANTY NOT COVER?**

The product must be installed by a licensed professional. Any installation that is not done by a licensed professional will not be guaranteed. License number must be provided to verify certification status. This warranty does not cover defects, damage, or failure caused by the common carrier, installer, user, or other persons, pets, rodents, or resulting from any of the following: careless handling; improper installations; connections supplied by the installer of the equipment.

### **WHAT IS THE PERIOD OF COVERAGE?**

The Gold Class Extended Warranty's coverage period is as follows:

- All plumbing components installed in the factory are covered for a limited lifetime period from purchase of warranty.
- All accessories not factory installed by us, but provided by us are covered for a period of 3 years from purchase of warranty or 3 years following the lapse in coverage of the previous warranty.

### **HOW YOU CAN GET SERVICED?**

Every warranty has a special code that comes printed on the certificate. Please keep that number on hand to expedite the process. Once we obtain that number we will cross reference our database to confirm the purchase of the Gold Class extended warranty. Once we confirm that we will send parts and if needed try to get you a local service professional as soon as possible.