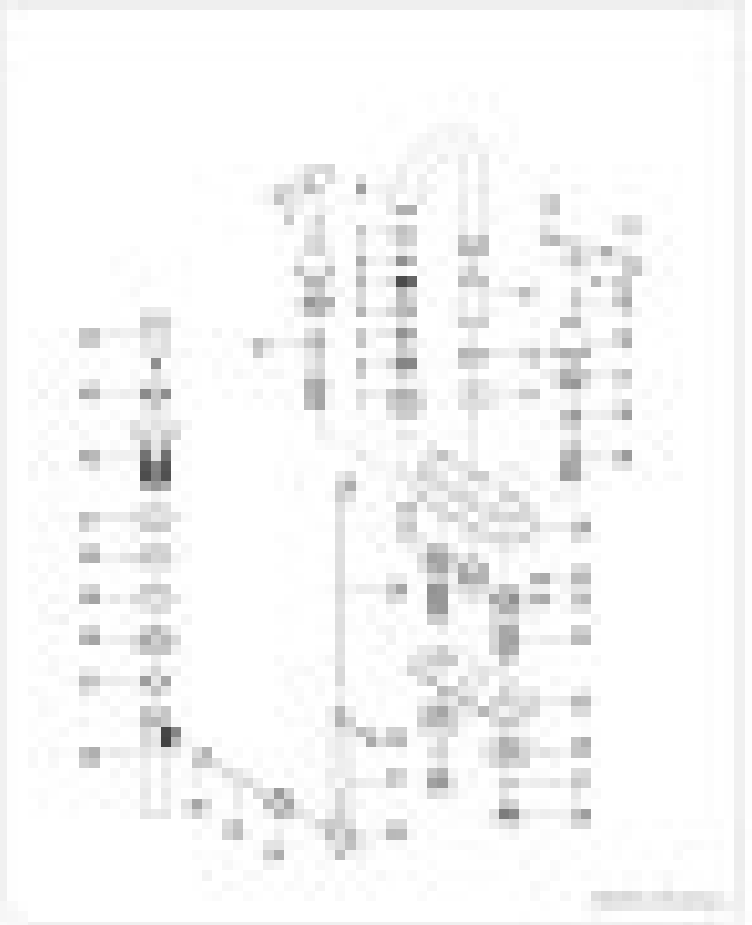9781011 2.5.0171