

Product Warranty: Porcelain Sinks

Hardware Resources believes in quality, integrity, and reliability. We uphold the highest standards of service and responsibility in the industry.

Hardware Resources warrants our Porcelain Sinks against defects in material and workmanship for as long as the original consumer purchaser owns the products. Hardware Resources will send the original consumer purchaser, without charge, a new porcelain sink to replace any defective HR porcelain sinks subject to this warranty.

This warranty is a warranty of replacement only. Hardware Resources specifically does not warrant removal of the product nor installation of replacement new product. This warranty does not cover porcelain sinks that have been incorrectly installed, exposed to improper cleaning and maintenance, exposed to harsh chemicals or otherwise used in any manner contrary to their intended purpose. In the event the defective Hardware Resources sink is obsolete or has been discontinued, Hardware Resources reserves the right to replace the defective sink with a current offering. No guarantee of interchangeability is offered.

In the unlikely event that a defective porcelain sink is encountered; please contact customer service at 800.463.0660. Please be able to provide a brief description and photographs of the defect.

Hardware Resources
4319 Marlena St
Bossier City, LA 71111
Attn: Customer Service

7/1/2012

Product Care Instructions: Porcelain Sinks

Clean regularly with non-abrasive cleansers and non-scratching sponges. Hard scrubbing surfaces can scratch away the protective layer of the sink making it more porous and easier to stain.

For gentle weekly cleaning, mix 2 tablespoons of dishwashing soap containing a grease cutting agent with 1 gallon of hot water. Use a soft rag or sponge to dip into the soap mixture and scrub the tub or sink. Rinse well.

Use fresh lemons to whiten small new spots and stains weekly if possible. Lemon is a natural bleaching agent and can fade away small new stains without using harsh chemicals. Cut the lemon in half and rub it directly on the stain. Let the lemon juice sit on the sink for at least ten minutes. Before rinsing see if the stain has faded, if it has rinse, if not let it set for another ten minutes and check again.

Shine up your porcelain sink with a vinegar bath. Pour the vinegar straight from the bottle and scrub. It will leave your sink shiny and looking new. Be sure to rinse well so the smells doesn't linger. This will bring back the shine if you have not scrubbed or removed the protective coating off the porcelain.

7/1/2012