

Bestway®



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Represented in North America by **Bestway (USA) Inc.**, 3435 S. McQueen Road, Chandler, AZ 85286, United States of America.

www.bestwayusa.com



OWNER'S MANUAL

58500E Sand Filter



Visit the Bestway YouTube channel

SAFETY INFORMATION

WARNING

IMPORTANT SAFETY INSTRUCTIONS

When installing and using this electrical equipment, basic safety precautions should always be followed, including the following:

READ AND FOLLOW ALL INSTRUCTIONS

WARNING - TO REDUCE THE RISK OF INJURY - do not permit children to use this product unless they are closely supervised at all times.

WARNING - RISK OF ELECTRIC SHOCK - Connect only to a grounding type receptacle. This product is provided with a ground-fault circuit-interrupter. If replacement of the plug is needed, use only identical replacement parts.

WARNING - The unit is provided with a ground-fault circuit-interrupter (**GFCI**). To test the **GFCI**, push the test button. The **GFCI** should interrupt power. Push the reset button. Power should be restored. If the **GFCI** fails to operate in this manner, the **GFCI** is defective. If the **GFCI** interrupts power to the pump without the test button being pushed, a ground current is flowing, indicating the possibility of an electric shock. Do not use this pump. Disconnect the pump and have the problem corrected by a qualified service representative before using.

CAUTION - To reduce the risk of electric shock the pool must be installed no closer than 6 feet (1.8 m) from any electrical outlet. Do not place portable appliances closer than 5 feet (1.5 m) from the pool.

DO NOT BURY CORD - Locate cord to minimize abuse from lawn mowers, hedge trimmers, and other equipment.

WARNING - To reduce the risk of electric shock, replace damaged cord immediately.

WARNING - To reduce the risk of electric shock, do not use extension cord to connect unit to electric supply; provide a properly located outlet.

CAUTION: This pump is for use with storable pools only. Do not use with permanently-installed pools. A storable pool is constructed so that it is capable of being readily disassembled for storage and reassembled to its original integrity. A permanently-installed pool is

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constructed in or on the ground or in a building such that it cannot be readily disassembled for storage. Please examine and verify all sand filter components are present before use. Notify Bestway at the customer service address listed on this manual for any damaged or missing parts at the time of purchase.

- THERMALLY PROTECTED MOTOR. CSA ENCLOSURE 3

- FOR USE WITH SWIMMING POOLS ONLY.

CAUTION: TO ENSURE CONTINUED PROTECTION AGAINST SHOCK HAZARD, USE ONLY IDENTICAL REPLACEMENT PARTS WHEN SERVICING.

WARNING: RISK OF ELECTRIC SHOCK. CONNECT ONLY TO A GROUNDING TYPE RECEPTACLE.

CAUTION: THIS PUMP IS FOR USE WITH STORABLE POOLS ONLY - DO NOT USE WITH PERMANENTLY-INSTALLED POOLS.

CAUTION: CONNECT ONLY TO GROUNDING TYPE RECEPTACLE PROTECTED BY A CLASS A GROUND FAULT CIRCUIT INTERRUPTER.

CAUTION: FOR CONTINUED PROTECTION AGAINST POSSIBLE ELECTRIC SHOCK THIS UNIT IS TO BE MOUNTED TO THE BASE IN ACCORDANCE WITH THE INSTALLATION INSTRUCTIONS.

WARNING - RISK OF ELECTROCUTION

- 1) Connect Only To Properly Grounded Outlet. Do Not Remove Ground Pin.
- 2) Inspect Cord Before Using – Do Not Use If Cord Is Damaged.
- 3) Keep Ground-Fault Circuit-Interrupter Dry And Off The Ground.
- 4) Do Not Touch Plug With Wet Hands.
- 5) Double Insulated – When Servicing Use Only Identical Replacement Parts.
- 6) Read Instruction Manual Before Using.

DO NOT REMOVE THIS TAG

SAVE THESE INSTRUCTIONS.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause

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harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

GFCI WARNING

WARNING: Risk of electric shock. The GFCI must be tested before each use.

WARNING: Do not use the pump if this test fails. For assistance, please visit the support section on our website, www.bestwayusa.com.

POOL SUCTION FITTING INSTRUCTIONS

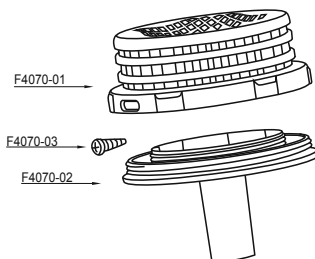
When installing and using this equipment, basic safety precautions shall always be followed, including the following:

IMPORTANT SAFETY INSTRUCTIONS READ, FOLLOW, AND UNDERSTAND ALL INSTRUCTIONS AND WARNINGS.

- Any modification that increases the flow rate of the circulation system shall require re-evaluation of the cover/grate and sump to ensure that the flow rating of the Suction Outlet Fitting Assembly (SOFA) is not exceeded.
- Missing, broken, or cracked cover/grates, sumps, mud-frames, or any other SOFA component shall be replaced before bathers are allowed to use the pool.
- Loose cover/grates shall be reattached before bathers are allowed to use the pool.
- Replace suction fittings every 2 years.
- The use of adhesives or other attachment methods that prevent access to suction piping or SOFA components requiring periodic servicing is prohibited.
- Refer to the following diagram for each SOFA component part instructions:
 - Any field modification made to a SOFA not authorized by the manufacturer's installation instructions shall void the SOFA certification.
 - No modification shall be made to a SOFA structure or flow path unless the new configuration has been certified as new SOFA.
 - Cover/grates and all other SOFA components shall be replaced at or before the end of their service life and that service life begins the month and year in which a SOFA component is installed with or without water.
- Winterizing instructions. Dry the suction fittings completely, and store the product in a dry room at a storage temperature of 50°F / 10°C ~ 100°F / 38°C.
- Use the screwdriver (not included) to disassemble the suction fitting to clean or service.
- Cover/grate, including fasteners, shall be observed for damage or tampering each operational day.
- Missing, broken, or cracked cover/grates shall be replaced before bathers are allowed to use the pool.

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- Loose cover/grates and associated components shall be reattached before bathers are allowed to use the pool.
- SOFA components and fastener receptacles shall be clean and free of debris or obstructions during installation of cover/grate and fasteners.
- Remember to hand-check cover/grate for snugness to the sump/frame after installation.
- Before using the product, please check the integrity of the head of the suction fitting. If the product is broken, cracked, or the color has significantly faded, please do not use it.
- All SOFAs shall be installed in accordance with the manufacturer's installation instructions.
- No modification shall be made to a SOFA structure or flow path unless the new configuration has been certified to the original SOFA.
- These SOFA-configuration specific flow ratings NOT be exceeded at any time the pool is open to bathers.
- Cover/grates, when installed, shall not protrude more than 2 in. (51 mm) from the finished surface of the pool in which the SOFA is installed.



Installation Information label (copy)

Manufacturers name:

GOLEADER INDUSTRIES (JINHUA) CO., LTD.

Cover part number: F4070

Service life of the cover: 2 Years

Cover flow rating: 38 GPM

Installer needs to fill in the balance of the information and permanently post it as near as feasible to the pump control.

Keep a copy of this information with the other important pool related documents.

Configuration and installed orientation: _____

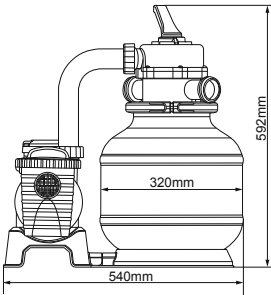
Location: _____

Installed Date: _____

Please research and download General Certificate of Conformity through
www.bestwayusa.com

SAVE THESE INSTRUCTIONS

PRODUCT DESCRIPTIONS

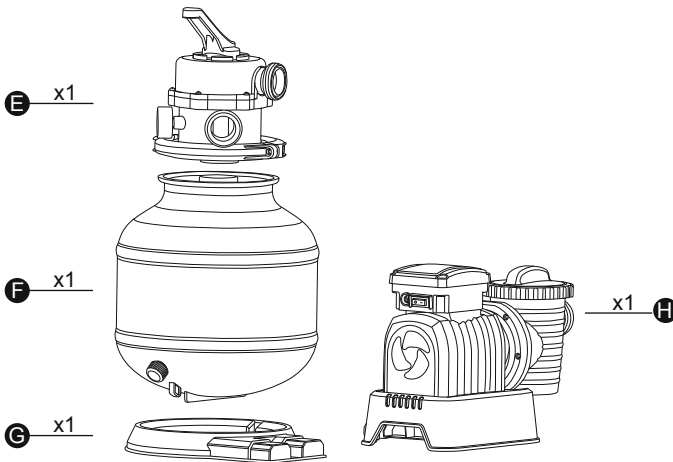
	Filter Diameter:	320 mm
	Effective Filter Area:	0.075 m ² (0.81 ft ²)
	Max. Operating Pressure:	1.59 Bar (23 PSI)
	Working sand filter pressure:	< 0.56 Bar (8 PSI)
	Max. Water Temperature:	95°F (35°C)
	Use with:	#20 silica Sand (0.45-0.85 mm) / Polysphere™ Pool Filtration Balls
	#20 silica Sand (0.45-0.85 mm) Capacity:	Approximately 44.1 lbs (20 kg)
	Polysphere™ Pool Filtration Balls Capacity:	Approximately 1.23 lbs (560 g)
	NOTE: If #20 silica Sand (0.45-0.85 mm) / Polysphere™ Pool Filtration Balls is not included in the set, please visit the website www.bestwayusa.com .	

PARTS & TOOLS NEEDED

Compare the parts in your box to the parts listed in this manual. Verify that the equipment components represent the model that you had intended to purchase. If any parts are damaged or missing at the time of purchase, visit our website bestwayusa.com/support.

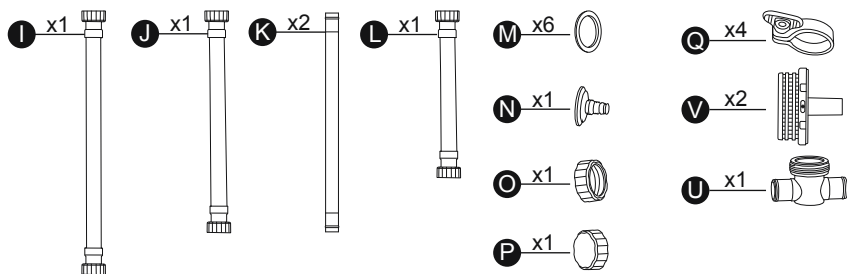
Before assembling the sand filter, take a few minutes to become familiar with all the sand filter parts.

You will need a screwdriver (not included). 

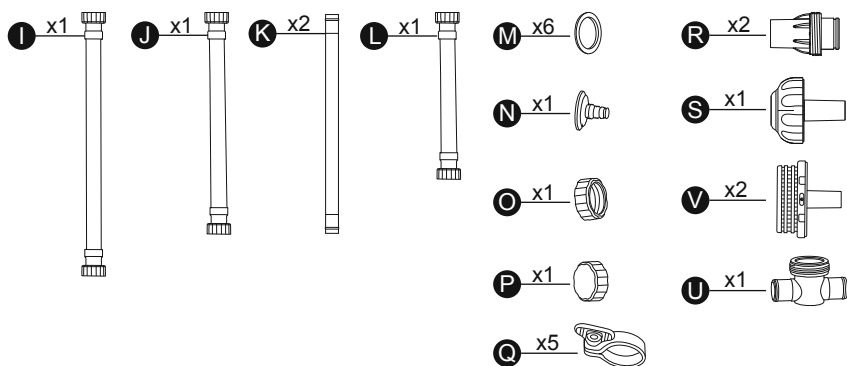


PARTS & TOOLS NEEDED

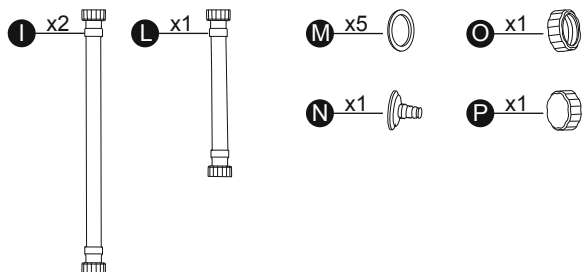
V1:



V2:

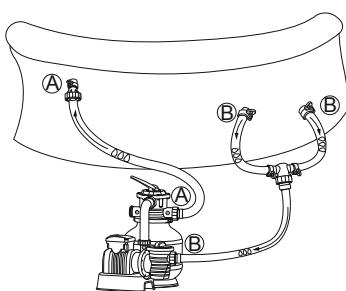
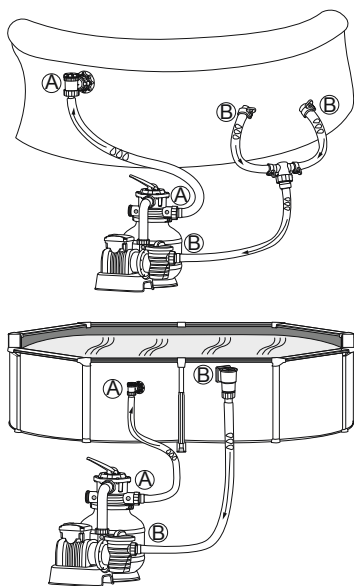


V3:

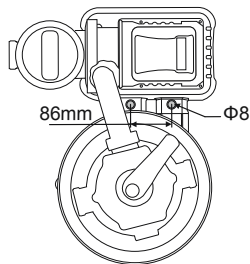


SETUP INSTRUCTIONS

OVERVIEW



1. The sand filter should be placed on solid, level ground, preferably a concrete slab. Position the sand filter so the Ports and Control Valve are accessible for operation, servicing and winterizing.
2. The sand filter must be vertically fixed on ground or a certain pedestal made of wood or concrete before use to prevent the sand filter from accidentally falling. Fully assembled sand filter will exceed 18 kg. The mounting holes should be 8 mm in diameter and spaced 86 mm apart. Use two bolts and nuts with a maximum of 8 mm in diameter to fasten the sand filter to the pedestal.



Assembly Instructions

For installation instructions, scan the QR code printed on the front cover or follow the illustrations below. Drawings are for illustration purposes only. May not reflect actual product. Not to scale. Bestway is not responsible for damage caused to the product due to mishandling or failure to follow these instructions.

Helpful Installation Tips:

IMPORTANT: Before attaching the hose, ensure that the gasket has been installed properly on the pump.

IMPORTANT: Do not dry run the sand filter. Make sure both the pool's inlet and outlet are open and fully covered by water. Before switching on the sand filter, perform the air discharging operation as shown. 

IMPORTANT: Do not place chlorine in the strainer to avoid damaging the sand filter.

If you do not use the recommended size of filtration sand, filtering performance will be reduced and the sand filter may be damaged, thereby voiding warranty.

IMPORTANT: Some small debris can pass through the sand and back into the pool. This is normal, especially if the debris is fine or silt. To limit this, it is better to follow the maintenance instructions, and backwash and rinse when necessary.

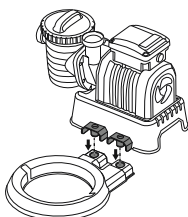
When you are vacuuming the bottom of the pool that has a large amount of debris, we suggest backwashing the sand when you finish cleaning half of the pool.

Before switching on, please read the manual carefully.

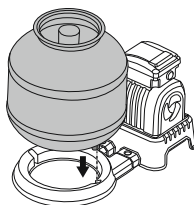


INSTALLATION

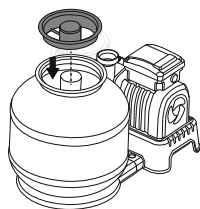
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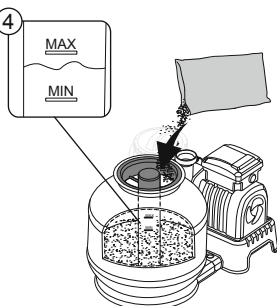
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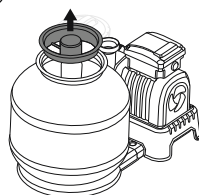
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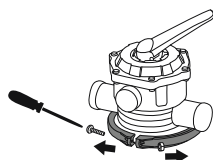
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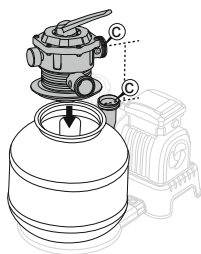
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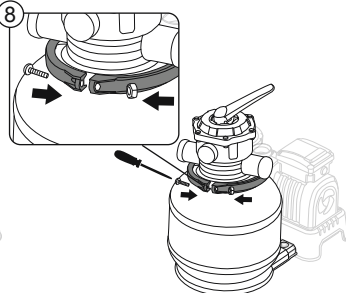
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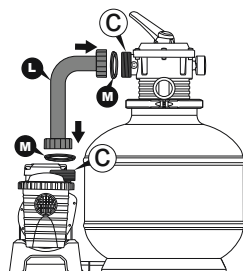
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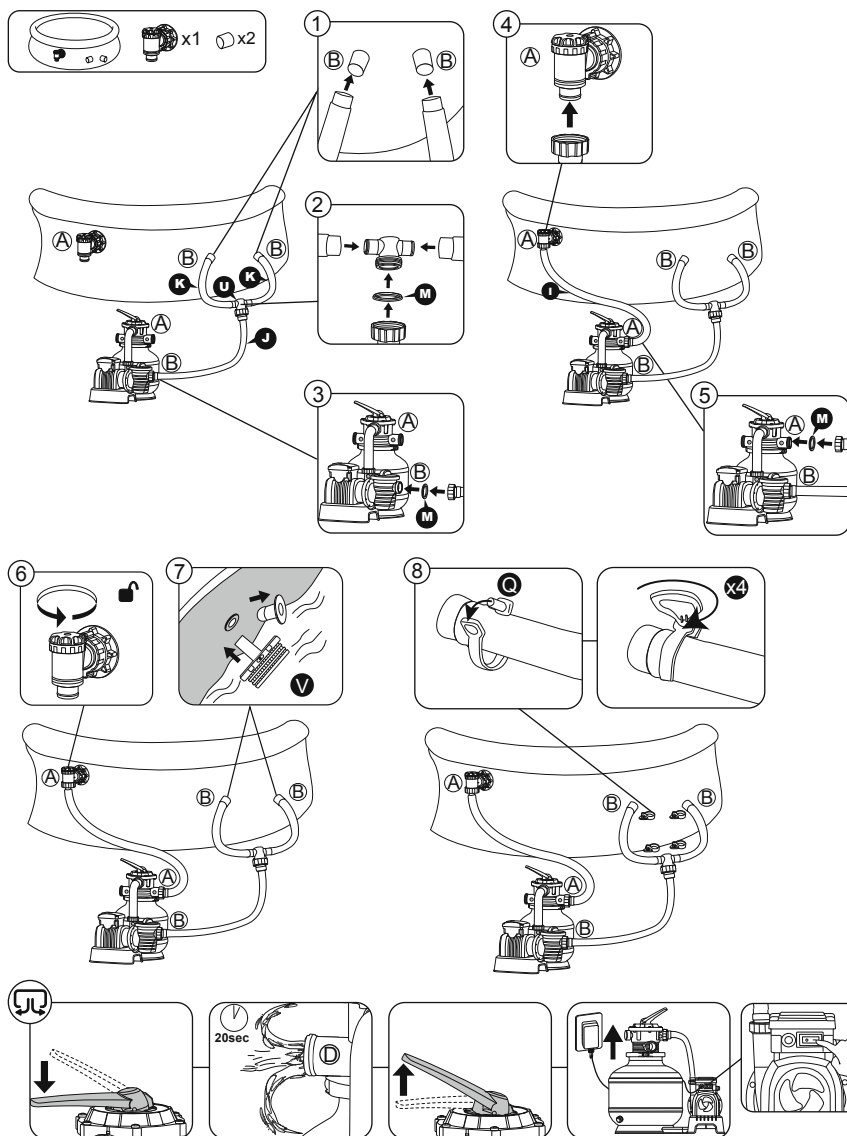


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INSTALLATION

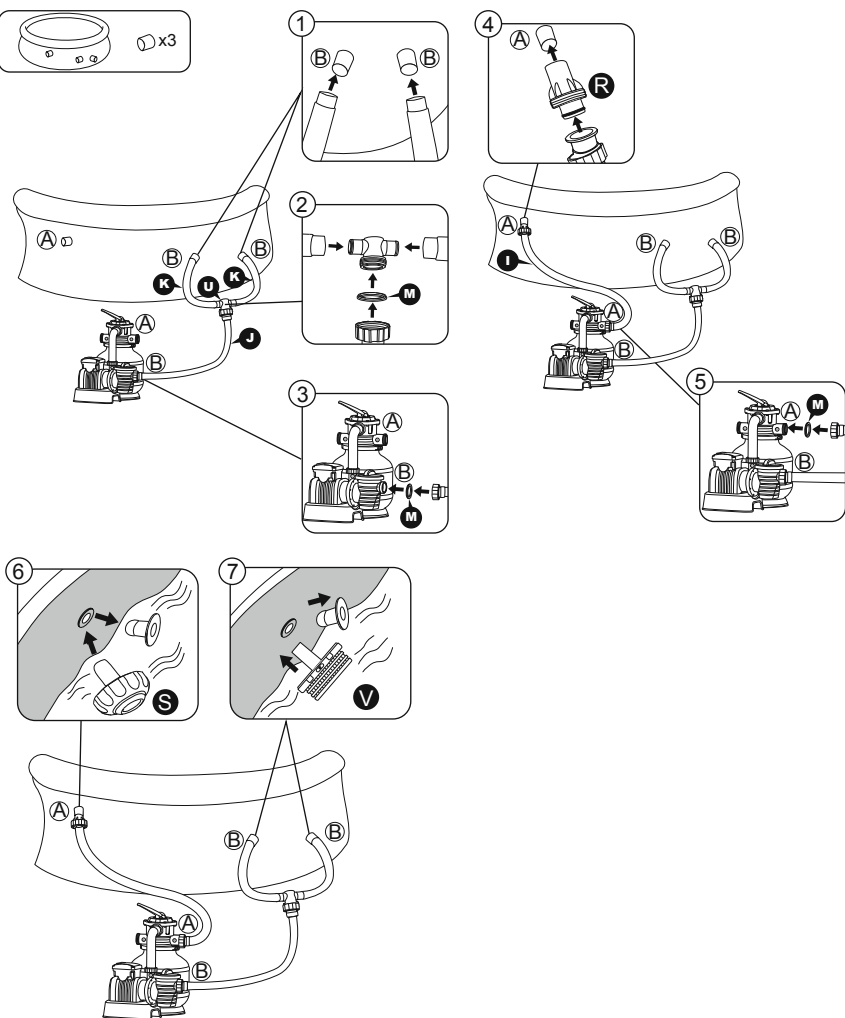
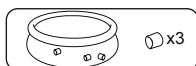


AIR DISCHARGING OPERATION: Follow these steps to discharge air before switching the sand filter on and after every maintenance operation. Omitting this operation will greatly affect the lifespan of the product.

NOTE: It is important to repeat this operation every time you start the pump after winterizing, any maintenance and backwashing the sand bed.

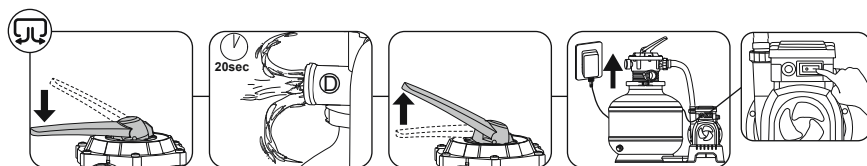
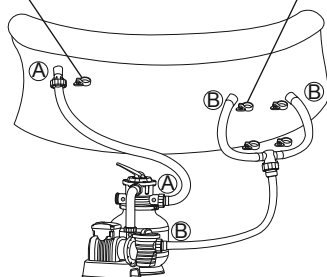
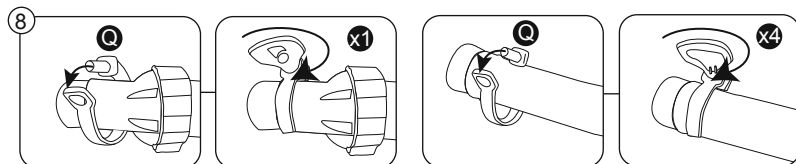
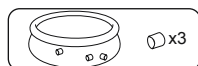


INSTALLATION





INSTALLATION

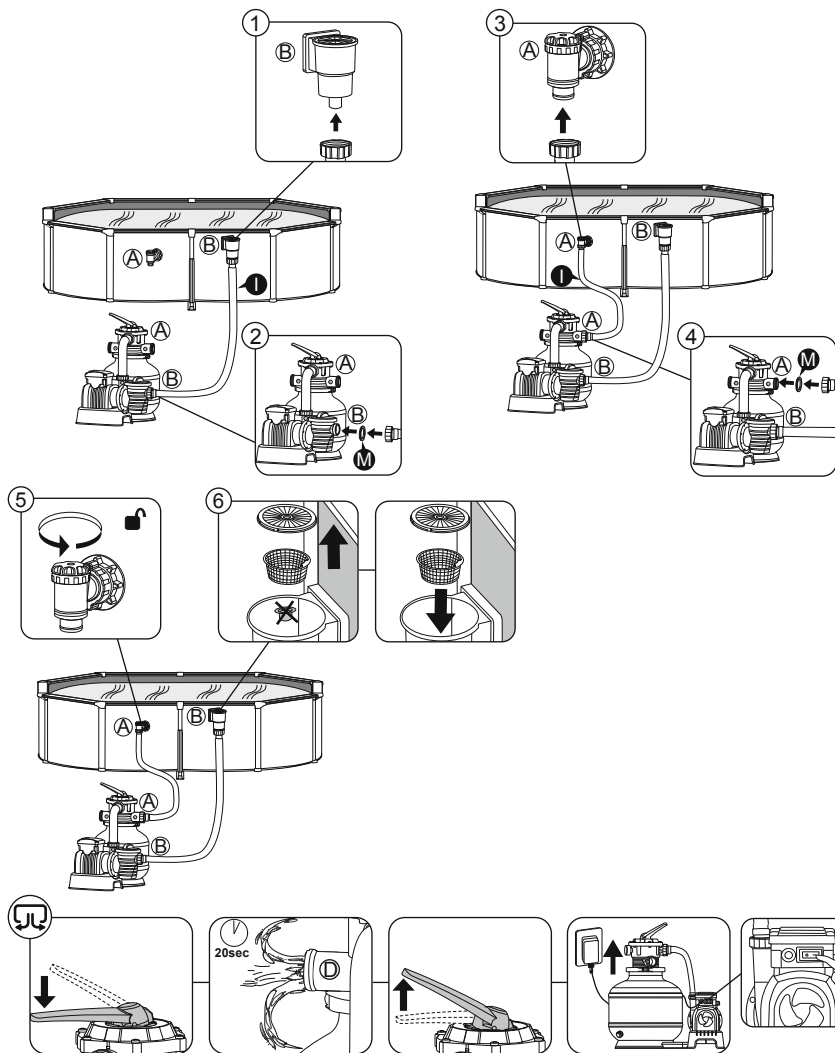
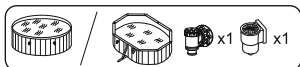


AIR DISCHARGING OPERATION: Follow these steps to discharge air before switching the sand filter on and after every maintenance operation. Omitting this operation will greatly affect the lifespan of the product.

NOTE: It is important to repeat this operation every time you start the pump after winterizing, any maintenance and backwashing the sand bed.



INSTALLATION

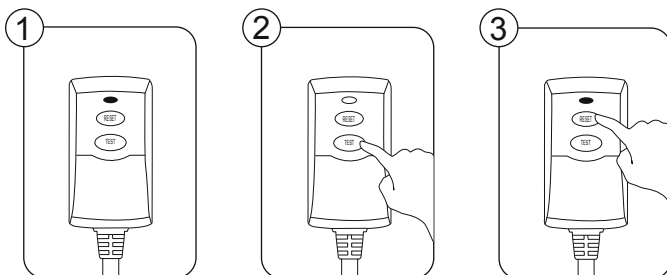


AIR DISCHARGING OPERATION: Follow these steps to discharge air before switching the sand filter on and after every maintenance operation. Omitting this operation will greatly affect the lifespan of the product.

NOTE: It is important to repeat this operation every time you start the pump after winterizing, any maintenance and backwashing the sand bed.

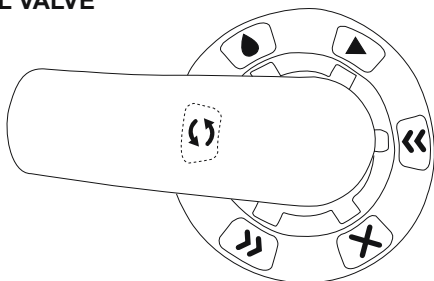
GFCI INSTRUCTIONS

The GFCI must be tested before each use. Do not use the pump if this test fails. For assistance, please visit the support section on our website, www.bestwayusa.com.



USAGE INSTRUCTIONS

CONTROL VALVE



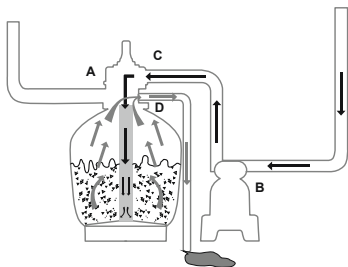
Press down on the control valve handle and rotate to desired function. To prevent equipment damage, always switch the sand filter off before changing the control valve function. Do not set the control valve between two functions, or it will lead to water flow out from the port D.

Do not switch on or operate the sand filter with the control valve set to the closed function or it will increase the inner pressure and seriously damage the sand filter.



Backwash

This function is used to clean the sand bed; water is pumped down through the Collector Hub, upwards through the sand bed, and deposited out of Port D.

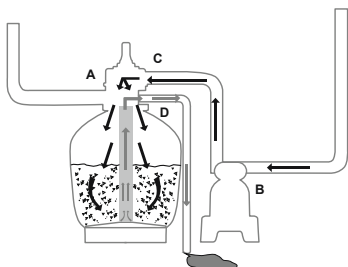


USAGE INSTRUCTIONS



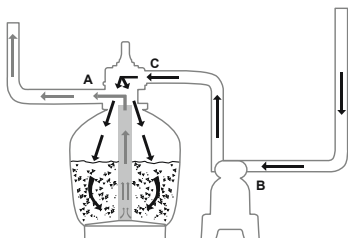
Rinse

This function for initial startup, cleaning, and sand bed leveling after Backwash; water is pumped downwards through the sand bed, up through the Collector Hub and deposited out of the valve Port D.



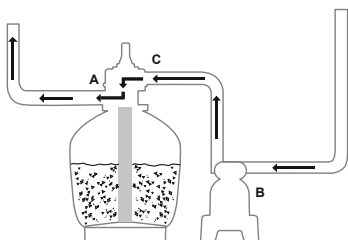
Filter

This function is used to filter pool water and should be positioned here 99% of the time. Water is pumped through the sand filter, where it is cleaned and returned to the pool.



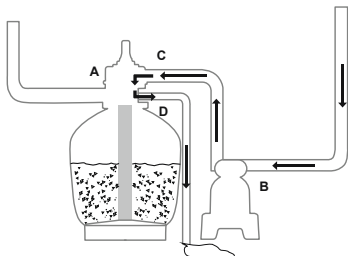
Circulate

This function circulates pool water by passing the sand filter; use this function if the filter is broken to collect debris in the Debris Screens.



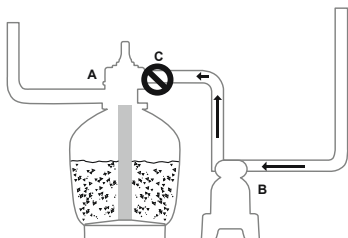
Drain

This function drains water from the pool; another filter bypass setting, water is pumped and deposited out of Port D, instead of returning it to the pool.



Closed

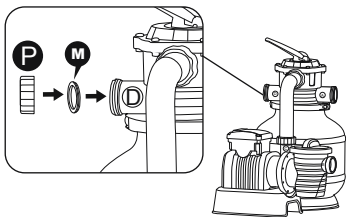
This function stops water flowing between the sand filter and the pool.



USAGE INSTRUCTIONS

To avoid water leakage, screw the Port D Cap (P) onto the Control Valve Port D before operating the sand filter.

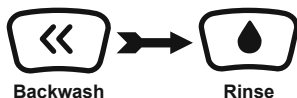
When the control valve is set to the Backwash, Rinse, or Drain position, remove the Port D Cap (P), water will discharge from the Control Valve Port D.



FIRST TIME USE INSTRUCTIONS

- **Backwash and Rinse** must be performed to prepare the pump for its first use and to wash the sand.

IMPORTANT: This procedure removes water from the pool, which you'll need to replace. Switch off the sand filter immediately if the water reaches the same level as the pool inlet or outlet valves.



- Run Backwash for 3-5 minutes and then run Rinse for 1 minute.
- Now the sand filter is ready for use. Set the control valve to the Filter function.

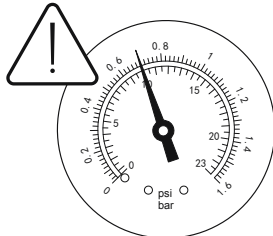
IMPORTANT: Before operation, make sure the tank is placed steadily on its base and connected correctly to the pump.

MAINTENANCE INSTRUCTIONS

CAUTION: You must ensure the sand filter is switched off and unplugged before starting any maintenance or there is a severe risk of injury or death. As dirt builds up in the sand filter, the pressure reading on the Pressure Gauge will increase. When the Pressure Gauge is 0.56 Bar (8.0 PSI) or higher, it is time to clean the sand. To clean the sand bed, follow all instructions outlined previously in: **Backwash and Rinse**.

NOTE: The pressure gauge is for maintenance purposes only, and the pressure gauge value is just for reference. It should not be used as a precision instrument.

NOTE: We recommend you clean the sand bed once a month or less regularly depending on how often the pool is used. Do not clean the sand too frequently. We also suggest contacting your pool dealer for the chemical product specifically made to clean the sand. The correct maintenance of the sand will optimize the cleaning efficiency and avoid accumulation of oils or scale.

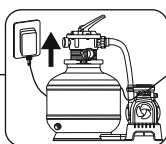
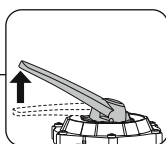
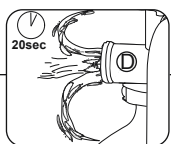
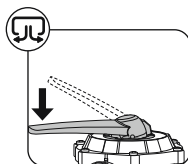
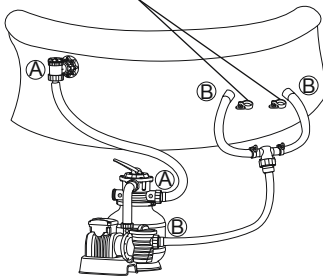
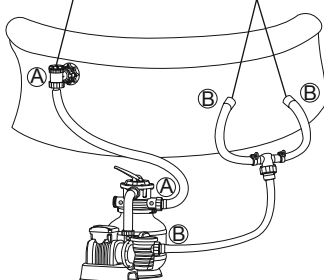
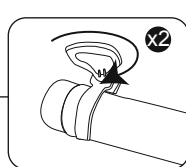
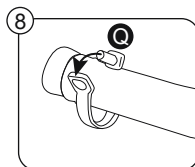
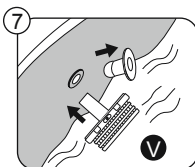
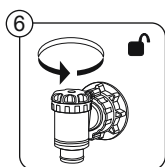
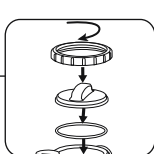
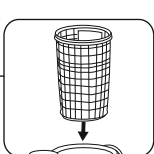
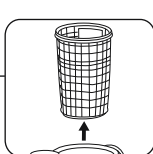
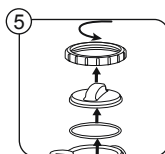
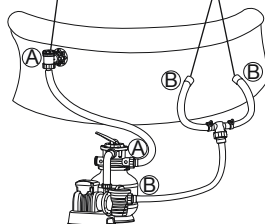
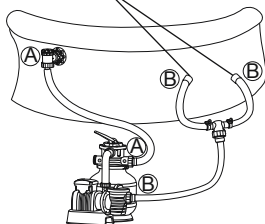
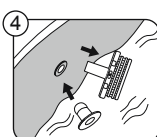
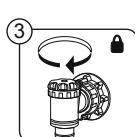
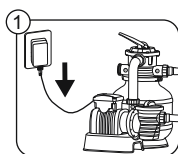
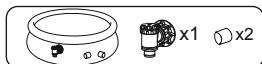


Winterization

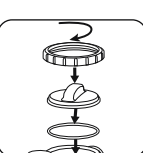
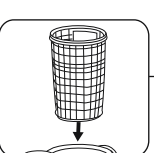
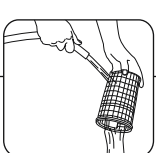
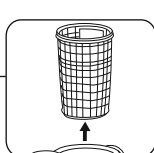
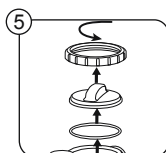
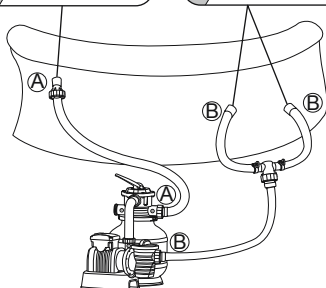
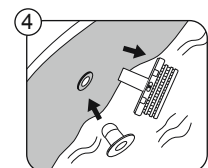
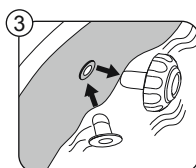
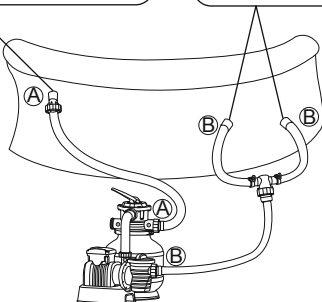
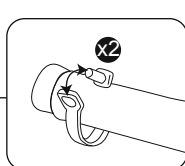
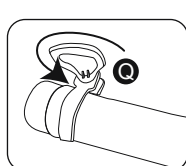
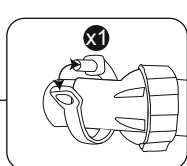
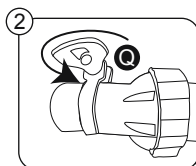
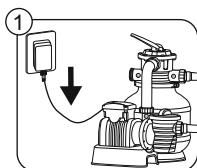
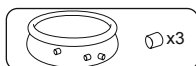
In areas that have freezing winter temperatures, pool equipment must be winterized to protect against damage. Allowing water to freeze will damage the sand filter and void the warranty.

1. Backwash the sand filter.
2. Drain the pool according to the pool owner's manual.
3. Unscrew the drain valve cap at the bottom of the tank and release the remaining water.
4. Disconnect the two hoses from the pool and the sand filter.
5. Completely pour the sand out of the tank and dry all components.
6. Store the sand filter in a dry location out of child's reach.

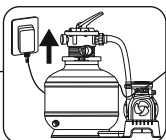
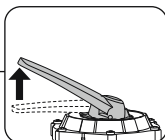
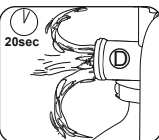
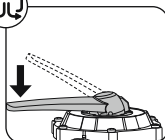
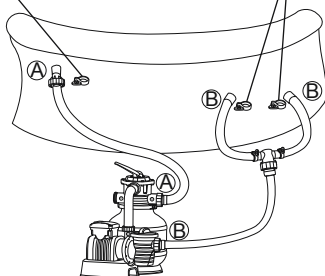
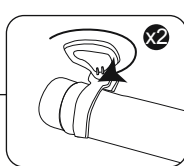
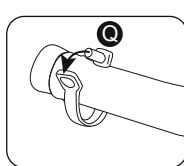
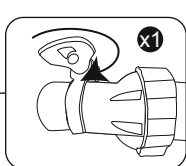
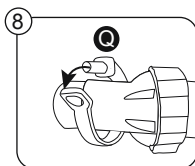
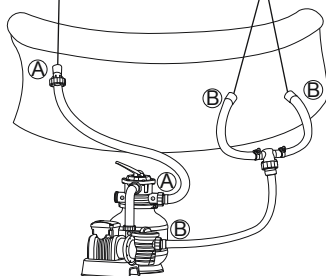
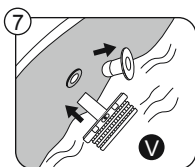
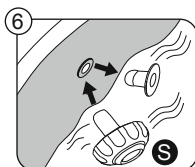
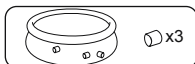
MAINTENANCE INSTRUCTIONS



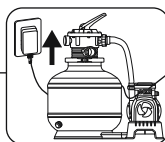
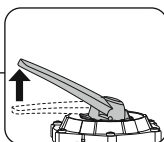
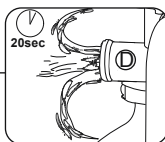
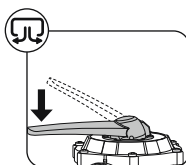
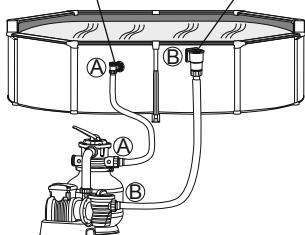
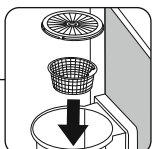
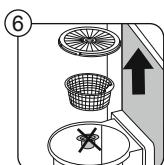
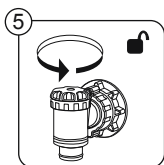
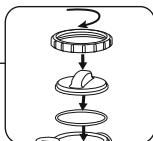
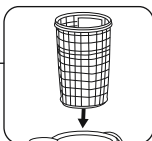
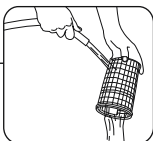
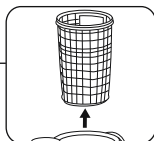
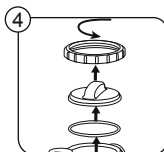
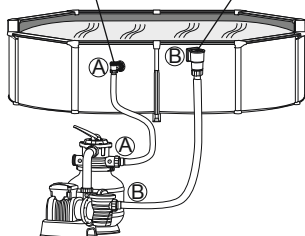
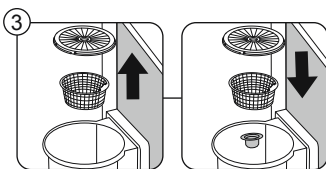
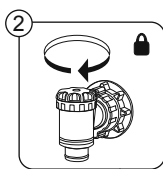
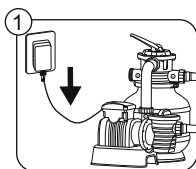
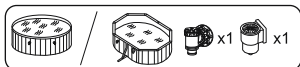
MAINTENANCE INSTRUCTIONS



MAINTENANCE INSTRUCTIONS



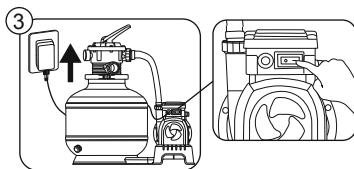
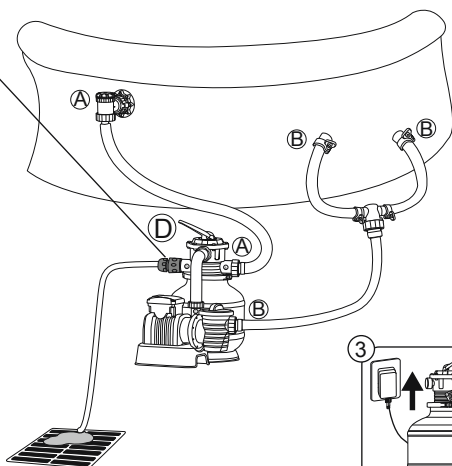
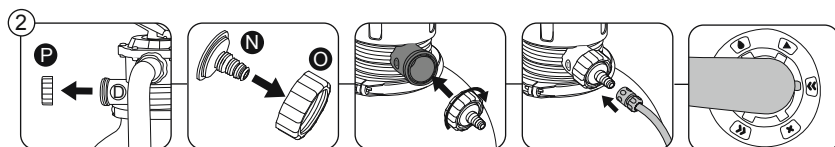
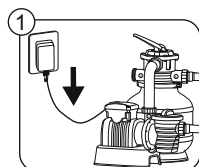
MAINTENANCE INSTRUCTIONS



DISASSEMBLY & STORAGE INSTRUCTIONS



DRAINING



Draining:

For draining, follow the illustrations. Drawings are for illustration purposes only. May not reflect actual product. Not to scale.

Before draining your pool water, make sure that you are draining your pool away from the house and any objects that are subject to water damage. Check local regulations for drainage bylaws.

Cleaning:

For cleaning, refer to the illustration steps inside the manual. Drawings are for illustration purposes only. May not reflect actual product. Not to scale.

NOTE: The Strainer must be emptied and cleaned periodically. A dirty or blocked strainer will reduce the performance of the sand filter.

DISASSEMBLY & STORAGE INSTRUCTIONS

Storage:

Remove all accessories; be sure that the sand filter, hoses and debris screens are completely clean and dry before storage. If all the parts are not completely dry, mold may result. Before storage, remove and dry the sand, and store in dry place.

We strongly recommend disassembling the sand filter when the environment temperature is below 50°F / 10°C.

Store the sand filter in a dry place with a moderate temperature between 50°F / 10°C and 100°F / 38°C.

TROUBLESHOOTING

Problems	Probable Causes	Solutions
Sand Filter does not operate	• GFCI is broken	• For assistance, please visit the support section on our website, www.bestwayusa.com
GFCI LED flash	• Plug may be loose in the socket • The internal metal part of the plug does not guarantee a secure connection	• Replace the socket • Replace the pump
Sand is flowing into the pool	• Sand is too small • The control valve was moved from Backwash to the Filter function without stopping the sand filter • The skimmer is broken • The Backwash and Rinse are not enough to clean the sand	• Recommend 0.45 mm to 0.85 mm #20 silica sand • Stop the sand filter before moving the control valve • Replace the skimmer • Repeat Backwash and Rinse
No water flow	• Stopper plugs were not removed • Air was not released • The control valve is set to Closed • The strainer is blocked • Sand filter is broken • Hoses are incorrectly connected	• Remove the stopper plugs and insert the debris screens • Release the air • Set to the Filter function • Clean the strainer • For assistance, please visit the support section on our website, www.bestwayusa.com • Check hose connection
Excessive filter pressure	• Dirty Sand / Polysphere™ Pool Filtration Balls • Calcified sand bed • Insufficient backwashing • The pressure gauge is broken	• Perform Backwash or Rinse / wash the Polysphere™ Pool Filtration Balls • Inspect sand and change if necessary • Backwash until water runs clear • Replace the pressure gauge
Control Valve leaks from Port D	• Control valve is set between two functions • Leakage from Port D after installing the cap • Small leakage from Port D without the cap • Large amount of water flow from Port D without the cap when the control valve is on Filter function	• Set to one function • Replace the gasket on Port D • Install the cap on Port D • For assistance, please visit the support section on our website, www.bestwayusa.com
Water leakage between the hoses and the ports of the control valve	• O-ring on the hose connection is broken • The gear or the plastic clip is not installed correctly • The gasket is missing	• Replace the O-ring • Tighten the gear or the plastic clip • Install the gasket

WARRANTY TERMS

For support and product registration, please visit bestwayusa.com/support.

Bestway® | LIMITED WARRANTY

Bestway (Hong Kong) International Ltd. ("Bestway") warrants to the original end-user purchaser in the United States and Canada that the products identified in the table below ("Products") will be free from manufacturing defects for the warranty period identified for the Product in the table below. The warranty period begins on the date of purchase or the date of delivery of the Product to the original, end-user purchaser, whichever is later.

Because Bestway cannot control the quality of Products sold by unauthorized sellers, this warranty applies only to Products that were purchased from Bestway or a Bestway authorized seller in the United States and Canada, unless otherwise prohibited by law. Bestway reserves the right to reject warranty claims for Products purchased from unauthorized sellers, including unauthorized Internet sites.

This warranty does not cover any damage or defects due to:

- normal wear and tear;
- misuse, including use outside of the owner's manual guidelines;
- alteration to the product by the end-user or any third party;
- improper storage or handling, including storage or handling not in accordance with the technical recommendations in the owner's manual;
- negligence.

Bestway will repair or replace the damaged or defective part(s) only. Bestway will not repair or replace the complete set.

Purchasers of Products who wish to make a warranty claim based upon a Product defect should complete the warranty claim form found at <https://www.bestwayusa.com/ourwarranties>. You will be required to submit proof of purchase from an authorized seller. This warranty does not cover Products purchased as used or "second hand as is". Bestway reserves the right to request additional information in order to process a warranty claim, including, but not limited to, Product serial numbers or photos of the Product or parts. You may also be required to the return of the Product or certain parts for additional testing or to otherwise assist in processing your claim.

There are no warranties which extend beyond those stated herein. ANY IMPLIED WARRANTIES THAT MAY BE APPLICABLE TO PRODUCTS, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THE APPLICABLE EXPRESS WARRANTY PERIOD DESCRIBED HEREIN. UNDER NO CIRCUMSTANCES SHALL BESTWAY BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF THIS LIMITED WARRANTY, BREACH OF CONTRACT OR STRICT LIABILITY. Some States do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

If you have any questions about whether a seller is authorized or any other questions regarding this warranty, the warranty period, the warranty claim process or the status of a warranty claim, please contact us through the form at <https://bestwayusa.com/support> or write us at: Bestway Customer Service – 3435 S. McQueen Road – Chandler, AZ 85286

Note: Warranty claims can be submitted online at <https://bestwayusa.com/registration-warranty> for faster service.

Please choose your product type: ☐ Portable Hot Tub ☐ Above Ground Pool (AGP) ☐ Pool Accessory (ACC)
☐ Stand-up Paddleboard (SUP)

Date: _____ Date of Purchase: _____

Name: _____ Address: _____

Zip Code: _____ Retailer: _____

Country: _____ City: _____

Mobile: _____ Telephone: _____

Fax: _____ E-mail: _____

Serial Number: _____

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