

NEW

hansgrohe

FinishPlus

Express your personality in the kitchen, bathroom, and shower with new decorative finishes from hansgrohe.



**Talis® C HighArc Kitchen Faucet,
2-Spray Pull-Down, 1.75 GPM**
04215250
Brushed Gold Optic

Experience the allure of water.

Since 1901 we have been constantly developing solutions for the home that make your interactions with water convenient, safe, and enjoyable. As one of the leading innovators in the industry, the people at hansgrohe want to transform every water-filled moment into an experience. We understand that this encounter with water is more than just utility. It is also a visual experience.

Today's faucets and showers have become important features in interior decor. Designers and architects know that a water fixture should look just as impressive as it operates, and the finish is a key design element for creating a highly engaging space. Splashes of color are important in adding character to living spaces. A unique finish will transform an ordinary shower, bathroom and kitchen into a bold statement that will enhance the experience of water in your home. That's why hansgrohe now offers an extended collection of decorative finishes with FinishPlus.

Offered in our most popular collections, FinishPlus will allow you to express your personality and style with five all-new finish options that are sure to fit any interior design: Matte Black, Brushed Gold Optic, Brushed Black Chrome, Brushed Bronze and Matte White.

Throughout this brochure you will find ways of making every water-filled moment more luxurious or more practical in your home – and often both. Whether it's through elegant finishes, inventive new shower heads, cutting-edge spray modes, unmatched safety standards, or ergonomic kitchen faucets, your needs are always at the forefront of our innovation. Experience the hansgrohe difference.

hansgrohe. Meet the beauty of water.

Matte Black



Joleena® Semi-Pro Kitchen Faucet,
2-Spray, 1.75 GPM
04792670

Matte Black (-67X)

A clean, bold statement of class that has the look of exclusivity. The highly popular Matte Black finish creates contrast in spaces with light tones and an abundance of natural light. A perfect fit for contemporary modern and transitional homes. Easy to match with other items of decor. Easy to clean and shows little to no water spots, fingerprints, and dirt.



**Talis® S² HighArc Kitchen Faucet,
2-Spray Pull-Down, 1.75 GPM
14877251**

Brushed Gold Optic (-25X)

An expression of timeless elegance and prestige that is highly remarkable. The striking tone and texture of Brushed Gold Optic will add an impressive focal point in the kitchen that will demand attention. Hansgrohe offers kitchen faucets in this finish that will work for traditional, modern, and transitional interiors.

Brushed Gold Optic

Brushed Black Chrome



Brushed Black Chrome (-34X)

A prominent expression of modern style. Brushed Black Chrome can add contrast to light walls and countertops, or it can be used in darker rooms for a more masculine vibe. The brush strokes and dark gray tone give this finish a raw, machine-like quality that would work well with an industrial chic design approach that is popular in loft-style interiors with exposed walls.



Raindance® S Showerhead 240
1-Jet PowderRain®

#27624141 (2.5 GPM)

Alternative showerhead option:

Raindance® S Showerhead 180
1-Jet PowderRain® (Not shown)

#27629141 (1.75 GPM)

Showerarm Raindance® 15"

#27413141

Raindance® Select® S Handshower
120 3-Jet PowderRain®

#26037141 (2.5 GPM)

#26036141 (1.75 GPM)

Unica® Wallbar S, 36"

#28631140

Handshower Hose Techniflex®, 63"

#28276143 (Included with Unica® Wallbar S.)

ShowerSelect® S Thermostatic
Trim for 2 Functions, Round

#15743141

Rough*, iBox Universal Plus
with Service Stops, 3/4"

#01850181 (Required part for trim.)

FixFit® Wall Outlet with
Check Valves

#27458143

Brushed Bronze (-14X)

Soft natural tones and subtle nuances. The tone and texture of Brushed Bronze exudes beauty, poise, and high quality. A wonderful solution for traditional and transitional interiors with light, neutral, and natural tones. Like Matte White, Brushed Bronze is a finish that is on the rise and ahead of the trend.

Brushed Bronze

Matte White

Available in Winter 2020



**Metropol® Single-Hole Faucet 260
with Lever Handle, 1.2 GPM
#32513701**

Matte White (-70X)

Cheeky, unconventional freshness. Matte White can be used with a wide range of saturated colors to create a reverse contrast. While this ultra-modern finish could easily work with contemporary design approaches such as the Pop Culture or Scandinavian styles, Matte White also has the highly inspiring potential to perfectly complement fresh interior styles that are ahead of the trend.

**Rainfinity™ Showerhead 250 3-Jet
with RainSelect® Thermostatic Trim
for 4 Functions***

#04863700 (2.5 GPM)

#04864700 (1.75 GPM)

Matte White

**Rainfinity™ Rough Set, Showerhead
250 3-Jet, with RainSelect®
Thermostatic Trim**

#04865180

Rainfinity™ Handshower 130 3-Jet

#26864701 (2.5 GPM)

#26865701 (1.75 GPM)

Matte White

**Rainfinity™ Wall Outlet 500 with
Handshower Holder and Shelf***

#26843701

Matte White

Handshower Hose Techniflex®, 63"

#28276703

Matte White

Rainfinity™ Shelf 500

#26844700

Matte White

*Rainfinity™ Rough Set (#04865180) is required for #04863700 / #04864700 and purchased separately.

*Handshower Hose Techniflex® (#28276143) is required for Rainfinity™ Wall Outlet (#26843701) and purchased separately.

We live for water. See for yourself.

Products packed with innovative features since 1901.

For over one hundred years the company's history has been marked by inventions and innovations that give water form and function. The value attached to research and development is accordingly high. The result is products that are just as utilitarian as they are beautiful. Throughout this brochure, the icons below will reveal the unique set of features that come equipped inside each product, allowing you to see the hansgrohe difference for yourself.

Technologies



Intuitive water control – at the touch of an elegant button.



Keeps the flow to a minimum to save water and energy without sacrificing performance.



Anti-limescale function. Silicone spray channels/aerators enable you to simply wipe away deposits.



The distance between the faucet spout and base. A perfect fit for every faucet and sink combination.



A generous spray face that distributes water over a wide area, so your whole body is completely covered.



Extended pull from kitchen faucet hose and more room under the sink with innovative hose housing technology.



State-of-the-art technology that delivers a wide, gentle spray. A new way to clean anything from fruits and vegetables to hands and dishes, all with little to no splashing.



Left: Get a hose pull of up to 30 in. with **sBox®**, as shown here in the **Talis® N HighArc Kitchen Faucet O-Style** (Matte Black finish). Right: Use the Select button on the all-new **Aquuno® Select® HighArc Kitchen Faucet** (Matte Black finish) to activate SatinFlow, the latest spray innovation from hansgrohe.



Left: **Rainfinity™ Handshower 130** (Matte White finish) with Select® technology, releasing the PowderRain® spray mode. Right: PowderRain® delivers thousands of small droplets that gently wrap the body like a soft blanket, indulging senses of comfort and rejuvenation.

Spray Modes



A spray that is perfect for rinsing shampoo out of your hair.



A solid, steady stream of water for efficient showering.



For new energy after a challenging day: The dynamic, revitalizing massage spray.



A strong massage spray that invigorates and soothes aching muscles.



A gentle shower rain with air-enriched drops to wash away daily stress.



Expanded rolling spray for an intensive, revitalizing shower.



Intense water spray that energizes and wakes you up.



With its gentle micro sprays, PowderRain® provides a deeply relaxing experience.



A more concentrated spray of PowderRain® micro droplets for intense rejuvenation.

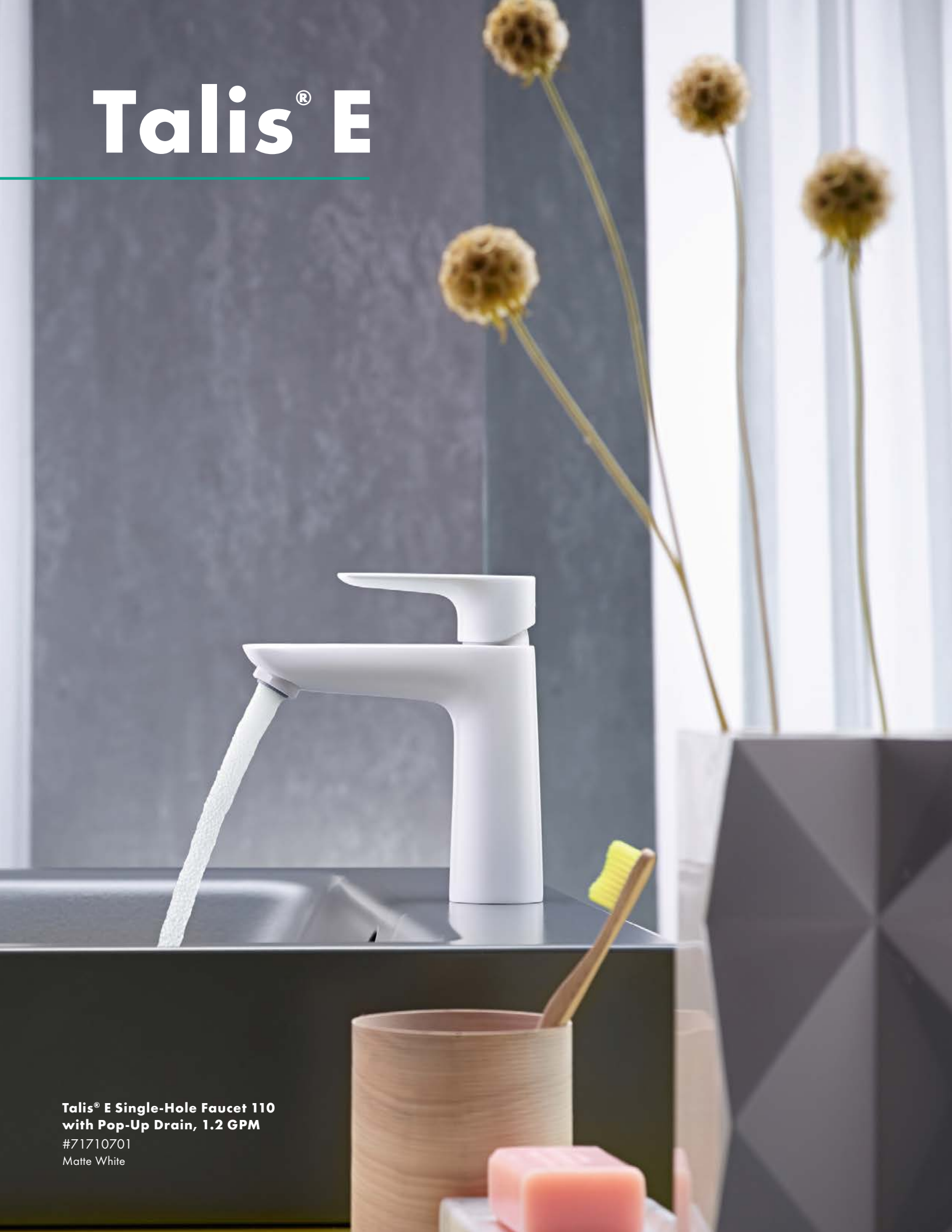


A cascade of fine jets that deliver a luxurious massage to the back of the neck and shoulders.



A singular, solid steady stream for a focused massage on a specific area of the body.

Talis[®] E



**Talis[®] E Single-Hole Faucet 110
with Pop-Up Drain, 1.2 GPM**
#71710701
Matte White

Talis® E

Matte White available in Winter 2020



Talis® E Single-Hole Faucet 110 with Pop-Up Drain, 1.2 GPM

#71710XXX

Brushed Bronze (-141), Matte Black (-671),
Brushed Black Chrome (-341), Matte White (-701)



Talis® E Single-Hole Faucet 240, 1.2 GPM*

#71717XXX

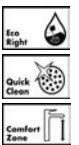
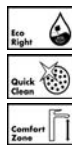
Brushed Bronze (-141), Matte Black (-671),
Brushed Black Chrome (-341), Matte White (-701)



Talis® E Widespread Faucet 150 with Pop-Up Drain, 1.2 GPM

#71733XXX

Brushed Bronze (-141), Matte Black (-671),
Brushed Black Chrome (-341), Matte White (-701)



Talis® E 4-Hole Roman Tub Set Trim with 1.8 GPM Handshower*

#71744XXX

Brushed Bronze (-141), Matte Black (-671),
Brushed Black Chrome (-341), Matte White (-701)



Rough, 4-Hole Roman Tub Set

#06646000



Drain for Sinks, Push-Open

#50100XXX

Brushed Bronze (-141), Matte Black (-671),
Brushed Black Chrome (-341), Matte White (-701)



#71717XXX: Pop-Up Drain not included.

Required part for #71744XXX: Rough, 4-Hole Roman Tub Set (Part #06646000).

Matching Showers for Talis® E

Matte White available in Winter 2020



Raindance® S Showerhead 240
1-Jet PowderRain®
 #27624141 (2.5 GPM)

Brushed Bronze (-141), Matte Black (-671),
 Brushed Black Chrome (-341), Matte White (-701)



Raindance® Select® S Handshower 120 3-Jet PowderRain*
 #26037XXX (2.5 GPM)
 #26036XXX (1.75 GPM)

Brushed Bronze (-141), Matte Black (-671),
 Brushed Black Chrome (-341), Matte White (-701)



EcoStat® S Pressure Balance Trim*
 #15739XXX

Brushed Bronze (-141), Matte Black (-671),
 Brushed Black Chrome (-341), Matte White (-701)



Raindance® S Showerhead 180
1-Jet PowderRain®
 #27656XXX (2.0 GPM)
 #27629XXX (1.75 GPM)

Brushed Bronze (-141), Matte Black (-671),
 Brushed Black Chrome (-341), Matte White (-701)



ShowerSelect® S Thermostatic Trim for 2 Functions, Round*
 #15743XXX

Brushed Bronze (-141), Matte Black (-671),
 Brushed Black Chrome (-341), Matte White (-701)



FixFit® Wall Outlet with Check Valves
 #27458XXX

Brushed Bronze (-143), Matte Black (-673),
 Brushed Black Chrome (-343), Matte White (-703)



Croma® Select® S Showerhead 180
2-Jet, 1.8 GPM
 #04388XXX

Brushed Bronze (-141), Matte Black (-671),
 Brushed Black Chrome (-341), Matte White (-701)



EcoStat® S Thermostatic Trim with Volume Control and Diverter*
 #15758XXX

Brushed Bronze (-141), Matte Black (-671),
 Brushed Black Chrome (-341), Matte White (-701)



* EcoRight® feature only available for flow rates of 2.0 GPM, 1.8 GPM, and 1.75 GPM. See product details for available flow rates and their respective item numbers.

* Required part for all shower trims: Rough, iBox® Universal Plus with Service Stops, 3/4" (Part No. #01850181). See page 20.

* Handshower Hose Techniflex® (#28276XXX) is a required and separate purchase for all handshowers. See page 20.

Metropol[®]



Metropol[®] Single-Hole Faucet 260
with Lever Handle, 1.2 GPM
#32513671
Matte Black

Metropol®

Available in Winter 2020



Metropol® Single-Hole Faucet 110 with Lever Handle and Pop-Up Drain, 1.2 GPM

#32506XXX

Matte Black (-671), Brushed Bronze (-141),
Brushed Black Chrome (-341), Matte White (-701)



Metropol® Single-Hole Faucet 260 with Lever Handle, 1.2 GPM*

#32513XXX

Matte Black (-671), Brushed Bronze (-141),
Brushed Black Chrome (-341), Matte White (-701)



Metropol® Widespread Faucet 110 with Lever Handles and Pop-Up Drain, 1.2 GPM

#32516XXX

Matte Black (-671), Brushed Bronze (-141),
Brushed Black Chrome (-341), Matte White (-701)



Metropol® Freestanding Tub Filler Trim with Lever Handle and 1.75 GPM Handshower*

#32532XXX

Matte Black (-671), Brushed Bronze (-141),
Brushed Black Chrome (-341), Matte White (-701)



Metropol® 4-Hole Roman Tub Set Trim with Lever Handles and 1.75 GPM Handshower*

#32557XXX

Matte Black (-671), Brushed Bronze (-141),
Brushed Black Chrome (-341), Matte White (-701)



Metropol® Tub Spout

#32542XXX

Matte Black (-671), Brushed Bronze (-141),
Brushed Black Chrome (-341), Matte White (-701)



Rough, Freestanding Tub Filler

#10452181



Rough, 4-Hole Roman Tub Set

#06646000



Drain for Sinks, Push-Open

#50100XXX

Matte Black (-671), Brushed Bronze (-141),
Brushed Black Chrome (-341), Matte White (-701)



#32513XXX: Pop-Up Drain not included.
Required part for #32532XXX: Rough, Freestanding Tub Filler (Part #10452181).
Required part for #32557XXX: Rough, 4-Hole Roman Tub Set (Part #06646000).

Matching Showers for Metropol®

Available in Winter 2020



Raindance® E Showerhead 300 1-Jet
#26239XXX (2.0 GPM)
#26240XXX (1.8 GPM)

Matte Black (-671), Brushed Bronze (-141),
Brushed Black Chrome (-341), Matte White (-701)



Raindance® E Showerarm, 15"*
#04731XXX
*Must use with Raindance® E Showerhead 300

Matte Black (-670), Brushed Bronze (-140),
Brushed Black Chrome (-340), Matte White (-700)



Raindance® Select® S Handshower 120 3-Jet PowderRain®
#26037XXX (2.5 GPM),
#26036XXX (1.75 GPM)

Matte Black (-671), Brushed Bronze (-141),
Brushed Black Chrome (-341), Matte White (-701)



ShowerSelect® Thermostatic Trim for 2 Functions, Square*
#15763XXX

Matte Black (-671), Brushed Bronze (-141),
Brushed Black Chrome (-341), Matte White (-701)



EcoStat® Square Thermostatic Trim with Volume Control and Diverter*
#15714XXX

Matte Black (-671), Brushed Bronze (-141),
Brushed Black Chrome (-341), Matte White (-701)



EcoStat® Square Pressure Balance Trim*
#15724XXX

Matte Black (-671), Brushed Bronze (-141),
Brushed Black Chrome (-341), Matte White (-701)



FixFit® Wall Outlet Square with Check Valves
#26455XXX

Matte Black (-671), Brushed Bronze (-141),
Brushed Black Chrome (-341), Matte White (-701)



* Raindance® E Showerhead 300, Raindance® E Showerarm, and Raindance® E Extension Pipe for Ceiling Mount are separate purchases.

* EcoRight® feature only available for flow rates of 2.0 GPM, 1.8 GPM, and 1.75 GPM. See product details for available flow rates and their respective item numbers.

* Required part for all shower trims: Rough, iBox® Universal Plus with Service Stops, 3/4" (Part No. #01850181). See page 20.

* Handshower Hose Techniflex® (#28276XXX) is a required and separate purchase for all handshowers. See page 20.

Showers

and Shower Components

Rainfinity™ Baton Handshower 100
1-Jet, 2.5 GPM

#26866701 (2.5 GPM)

#26867701 (1.75 GPM)

Matte White



Rainfinity™

Available in Winter 2020



Rainfinity™ Showerhead 250 3-Jet with RainSelect® Thermostatic Trim for 4 Functions*

#04863700 (2.5 GPM)
#04864700 (1.75 GPM)

Matte White



Rainfinity™ Wall Outlet 500 with Handshower Holder and Shelf*

#26843701

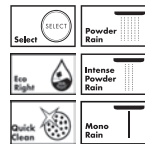
Matte White



Rainfinity™ Handshower 130 3-Jet*

#26864701 (2.5 GPM)
#26865701 (1.75 GPM)

Matte White



Rainfinity™ Shelf 500

#26844700

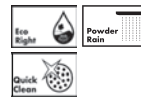
Matte White



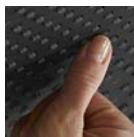
Rainfinity™ Baton Handshower 100 1-Jet*

#26866701 (2.5 GPM)
#26867701 (1.75 GPM)

Matte White



QuickClean® silicone spray nozzles.



Curved graphite spray disc with diffuse arrangement of spray nozzles for an all-embracing shower experience.

SELECT® Technology for easy and intuitive change between spray modes.



3 spray modes for individual relaxing moments: PowderRain®, Intense PowderRain® and MonoRain. Handshowers at 1.75 GPM come equipped with PowderRain®, Intense PowderRain® and Intense Turbo.



* Required parts for #04863700 and #04864700:

1. Rainfinity™ Rough Set, Showerhead 250 3-Jet with RainSelect® Thermostatic Trim (Part #04865180)
2. Rainfinity™ Wall Outlet 500 with Handshower Holder and Shelf (#26843701)
3. Handshower Hose Techniflex®, 63" (#28276703)

* EcoRight® feature only available for flow rates of 2.0 GPM, 1.8 GPM, and 1.75 GPM. See product details for available flow rates and their respective item numbers.

* MonoRain spray mode available for 2.5 GPM Rainfinity handshowers only. 1.75 GPM versions come equipped with Intense Turbo spray, which has an equivalent performance.

* Handshower Hose Techniflex® (#28276703) is a required and separate purchase when ordering Rainfinity™ handshowers and/or Wall Outlet 500.

Showers and Shower Components



**Clubmaster® Showerhead 3-Jet,
2.5 GPM**

#28496XXX

Matte Black (-671), Brushed Bronze (-141)



Showerarm Standard 9"

#04186XXX

Brushed Black Chrome (-343), Brushed Bronze (-143), Matte Black (-673), Matte White (-703)



Showerarm Raindance® 15"

#27413XXX

Brushed Black Chrome (-341), Brushed Bronze (-141), Matte Black (-671), Matte White (-701)



Unica® Wallbar S, 36"

#28631XXX

*Includes Handshower Hose Techniflex®, 63"

Brushed Bronze (-140), Matte Black (-670),
Brushed Black Chrome (-340), Matte White (-700)



**Raindance® E Extension Pipe for
Ceiling Mount**

#27393XXX

Brushed Black Chrome (-341), Brushed Bronze (-141), Matte Black (-671), Matte White (-701)



Handshower Hose Techniflex®, 63"

#28276XXX

Brushed Black Chrome (-343), Brushed Bronze (-143), Matte Black (-673), Matte White (-703)



Handshower Holder

#28387XXX

*Handshower Hose Techniflex®, 63" not included. Purchase Required.

Brushed Black Chrome (-341), Brushed Bronze (-141), Matte Black (-671), Matte White (-701)



**Rough, iBox® Universal Plus with
Service Stops, 3/4"**

#01850181

Kitchen







**Joleena™ HighArc Kitchen Faucet,
2-Spray Pull-Down, 1.75 GPM**

#04793670

Matte Black

FinishPlus Kitchen

 Non-locking spray diverter
  Toggle spray diverter
 **MagFit**® Magnetic sprayer port
  Locking spray diverter



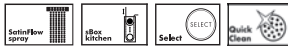
Aquno® Select® HighArc Kitchen Faucet, 3-Spray Pull-Down, 1.75 GPM

73837671, with sBox: #73831671

Aquno® Select® 2-Spray Pull-Out (Right): #73836671

Aquno® Select® 2-Spray Pull-Out with sBox: #73830671

Matte Black



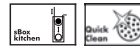
Talis® N HighArc Kitchen Faucet, O-Style 2-Spray Pull Down, 1.75 GPM

72800671, with sBox: #72801671

Talis N® A-Style 2-Spray Pull-Down (Center): #72846671, with sBox: #72850671

Talis N® U-Style 1-Spray (Right): #72806671

Matte Black



Joleena™ Semi-Pro Kitchen Faucet, 2-Spray, 1.75 GPM

04792670

Joleena™ HighArc Kitchen Faucet 2-Spray Pull-Down (Center): #04793670

Joleena™ Soap Dispenser (Right): #04796670

Matte Black



Allegro® N HighArc Kitchen Faucet, 2-Spray Pull-Down, 1.75 GPM

71843XXX

Allegro® N Prep Kitchen Faucet 2-Spray Pull-Down (Center): #71844XXX

Allegro® N Bar Faucet (Right): #71845XXX

Brushed Gold Optic (-251),
Brushed Black Chrome (-341)



Focus® N HighArc Kitchen Faucet, 2-Spray Pull-Down, 1.75 GPM

71800XXX

Focus N® Prep Kitchen Faucet 2-Spray Pull-Down (Center): #71801XX

Focus N® Bar Faucet (Right): #71802XXX

Brushed Gold Optic (-251),
Brushed Black Chrome (-341)



Talis® S² HighArc Kitchen Faucet, 2-Spray Pull-Down, 1.75 GPM

14877XXX

Brushed Gold Optic (-251),
Brushed Black Chrome (-341)

Talis S² faucet in Brushed Black Chrome is made-to-order. Brushed Gold Optic is stocked and ready to ship.



Talis®C HighArc Kitchen Faucet, 2-Spray Pull-Down, 1.75 GPM

04215XXX

Brushed Gold Optic (-250), Matte Black (-670)



Soap Dispenser, Contemporary

#04539250

Brushed Gold Optic



Soap Dispenser, Talis

#40448671

Matte Black



Faucets with this icon are made-to-order. Produced in four weeks or less, in any quantity desired. Send orders to the custom inbox at custom-us@hansgrohe.com. Kitchen products without this icon are stocked and ready to ship.

Special finish samples for planning your project.

At Hansgrohe, we understand the need for customers, designers, and specifiers to see finishes in person. To help the design and consultation process, we offer single-finish sample chips of each finish for a nominal fee. Please see the chart below with model numbers and pricing for available special finish options. Hansgrohe dealers should send all purchase order requests to orders@hansgrohe-usa.com



Polished Gold Optic
Model #13999904
Finish Code -99x
Net Cost \$5.00/each



Brushed Gold Optic
Model # 13999905
Finish Code -25x
Net Cost \$5.00/each



Polished Nickel
Model # 13999902
Finish Code -83x
Net Cost \$5.00/each



Brushed Nickel
Model # 13999903
Finish Code -82x
Net Cost \$5.00/each



Polished Red Gold
Model #13999906
Finish Code -30x
Net Cost \$5.00/each



Brushed Red Gold
Model #13999907
Finish Code -31x
Net Cost \$5.00/each



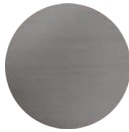
Polished Bronze
Model #13999908
Finish Code -13x
Net Cost \$5.00/each



Brushed Bronze
Model #13999909
Finish Code -14x
Net Cost \$5.00/each



Polished Black Chrome
Model #13999910
Finish Code -33x
Net Cost \$5.00/each



Brushed Black Chrome
Model #13999911
Finish Code -34x
Net Cost \$5.00/each



Polished Brass
Model #13999912
Finish Code -93x
Net Cost \$5.00/each



Brushed Brass
Model #13999913
Finish Code -95x
Net Cost \$5.00/each




Stainless Steel Optic
Model #13999914
Finish Code -80x
Net Cost \$5.00/each

Orders with special finish include free shipping (including drop-ship)

Reach out to your hansgrohe sales rep for more information.

 www.hansgrohe-usa.com

 800-334-0455

 1490 Bluegrass Lakes Parkway, Alpharetta, GA 30004

Hansgrohe, Inc. Limited Warranty

Offering our customers the highest quality at all times is a fundamental part of the Hansgrohe, Inc. company philosophy. We offer consumers a limited warranty on our hansgrohe® and AXOR® branded products.

This warranty is limited to products manufactured by Hansgrohe, Inc. that are purchased from a Hansgrohe, Inc. authorized seller by a consumer in the United States or Canada after September 1, 2019, and installed in either the United States or in Canada.

WARRANTY

Hansgrohe, Inc. warrants to the original consumer purchaser that hansgrohe and AXOR products will be free from defects in material and workmanship for as long as the original consumer purchaser owns both the product and the home in which the product was originally installed. For commercial purchasers, the warranty period is (a) one (1) year for hansgrohe products and (b) five (5) years for AXOR products, in each case from the date of purchase. The warranty period for products in the Rubbed Bronze, Matte Black, Matte White, Brushed Gold Optic and Brushed Black Chrome finishes are three (3) years from the date of purchase. This warranty is non-transferable.

WHAT WE WILL DO

Hansgrohe, Inc., at its option, will replace any product or part of the product that proves defective in workmanship and/ or material, under normal installation, use, service and maintenance. If Hansgrohe, Inc. is unable to provide a replacement part or product and repair is not practical or cannot be made in timely fashion, Hansgrohe, Inc. may elect to refund the purchase price in exchange for the return of the defective product. REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER.

WHAT IS NOT COVERED BY THE WARRANTY

Because Hansgrohe, Inc. is unable to control the quality of hansgrohe or AXOR products sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover hansgrohe or AXOR products purchased from unauthorized sellers. Authorized sellers can be found on hansgrohe and AXOR branded websites.

Labor and other expenses for disconnection, deinstallation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs), or for installation or reinstallation of the product are not covered by this warranty. Hansgrohe, Inc. shall not be liable for any damage to the product resulting from reasonable wear and tear, outdoor use, misuse (including use of the product for an unintended application), freezing water, excessive water pressure, pipe corrosion in the home in which the product is installed, abuse, neglect or improper or incorrectly performed installation, maintenance or repair, including the use of abrasive or caustic cleaning agents or “no-rinse” cleaning products.

This warranty does not cover: (i) accessories, connected materials and products, or related products not manufactured by Hansgrohe, Inc. (ii) any hansgrohe or AXOR product sold for display purposes or (iii) hansgrohe or AXOR products purchased from unauthorized sellers.

WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE OR INFORMATION

Contact your retailer, or contact Technical Service at:

Hansgrohe, Inc.

1492 Bluegrass Lakes Parkway

Alpharetta, GA 30004

Toll-free 800-334-0455

In requesting warranty service, you will need to provide:

1. The sales receipt or other evidence of the date and place of purchase.
2. A description of the problem.
3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to: Hansgrohe, Inc. 1492 Bluegrass Lakes Parkway Alpharetta, GA 30004 Toll-free 800-334-0455

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Contact Us

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Hansgrohe, Inc., 1490 Bluegrass Lakes Parkway, Alpharetta, GA 30004

Customer Service

800-334-0455

Monday-Friday

8:00am – 7:00pm EST

General requests: customerservice@hansgrohe.com

Orders: orders@hansgrohe-usa.com

Technical Support

800-334-0455

Monday-Friday

8:00am – 6:00pm EST

General requests: techservice@hansgrohe-usa.com