

Privacy Policy

Your privacy and safety is the upmost important issue for us. We created our Privacy Policy to make important disclosures about how you use **LUXpro USA** to capture, view, and store video, share with others, and how we collect and may use the personally identifiable information ("Personal Information").

The **LUXpro USA** team has built a sophisticated and easy-to-use video home monitoring system through your smartphone. We will not request for your personal information unless we are obligated to do so. We will not share or store any personal information unless required for the operation or the programming, by laws, or to conduct product development.

Personal Information and Content

We receive and store any Personal Information and Content you enter or upload to our Services. The types of Personal Information and Content collected may include, but are not limited to:

- Camera locations and names, that you are asked to enter and may change at any time.
- Video and audio signals and data are recorded and processed, depending on how you may have configured your Services. This may include **LUXpro USA** sending you portions of the Content as part of a notification, or analyzing the data to identify motion or other events. If you have recording features enabled, we will capture, process and retain video and audio recordings from your device, of which you will be able to access, for the duration of your recording subscription period.
- You may save and choose to share Content for others to access using the Services. We will collect and store information required for us to save or share your Content.
- We may also draw upon this Personal Information and Content in order to modify and customize the Services to better suit your needs, to improve the effectiveness of our network and Services, and to develop new tools to enhance usability and security. Under no circumstance will any employee or agent of **LUXpro USA** ever look at your private videos within your account unless given express consent to do so.

Information we receive from third parties and Cookies

We may receive and store information from third parties that interact with the Services or that provide services to us in connection with our operation and the Services, mostly to collect data and monitor application usage and performance. **LUXpro USA** will provide your Personal Information to these 3rd party Services solely for the purposes noted above. In addition, you may choose to use third party apps that share with **LUXpro USA** the Personal Information, activities and/or content you provide to those third party apps. In such case, we would like to remind you to please read the privacy policy of any such app so that you understand its sharing practices. We will also use cookies to identify each user.

You Are Always In Control

We assure you that you are the sole person who may choose to share your Personal Information. We neither rent nor sell your Personal Information to anyone, though we may provide aggregate, non-personally identifiable information to our partners. The default setting for all Personal Information and Content is to make that information visible only to others in the private groups you create or join on **LUXpro USA**. You may modify that setting as part of the Services. **LUXpro USA** may only share your Personal Information and Content only as described in this Privacy Policy, except for when required by law or applicable authorities to release the information.

Is Personal Information About Me Secure?

Your Personal Information is protected on **LUXpro USA** by your username and password. We highly recommend that you select and protect your password appropriately, and limit access to your computer and mobile phone to only those individuals whom you trust to prevent unauthorized access to your account and to your Personal Information and Content. **LUXpro USA** endeavors to safeguard Personal Information and Content to ensure that information is kept private, through physical, electronic, and procedural measures.

Updating this statement

LUXpro USA may update this privacy policy by posting a new version on this website.

You should check this page occasionally to ensure you are familiar with any changes.