



Frequently Asked Questions

PRODUCTION

Where is the TLED produced?

Cochran, Georgia.

Will TLED qualify for USPOM (United States Point of Manufacture)?

Yes, however USPOM must be called out in the nomenclature.

What is the leadtime for standard product?

Standard configuration product is stocked at SEDC and non-stock lead-time is 10 days.

What quality assurance measures do we offer to ensure reliable and consistent LED performance?

The TLED has gone through an extensive regimen of quality validation testing prior to introduction. These tests include component and luminaire testing at high temperatures, multiple on/off cycle testing and a wide range of electrical testing. During production LED boards and drivers are tested throughout the manufacturing process and qualified as a complete assembly. In addition, complete luminaires are subjected to an extended burn-in period prior to packaging for shipment. LED boards are carefully measured for color consistency and lumen output.

CONFIGURATIONS

Is 2x2 surface mount available?

Not at this time. Surface mount will be addressed in future product offerings.

The nomenclature for the TLED is much different than current fluorescent product nomenclature.

What do all the numbers represent?

2TLED=series name

3300K=nominal delivered lumens

D41=wattage of system (41 watts)

LP835=82 CRI, 3500k color temperature light source

MVOLT=standard on all products and is not required to be called out

Are 4100K lamps available?

Not at this time. We will continue to add options as TLED volume increases.

Why doesn't the emergency battery pack option validate?

The 1400-lumen battery pack is in development with anticipated availability in Spring 2011.

Are there other lumen packages or fixture types available?

A 2x4 configuration is being developed with an estimated introduction in early Summer 2011. Other configurations will follow as market needs expand

Is TLED available in "job pack" configuration?

Not at this time. To minimize the risk of shipping damage, the TLED is only available in unit packs until we can complete design and testing of an optimized job pack.

Is dimming available?

0-10V dimming is standard on all TLED products

Is CSA an option?

All fixtures are CSA certified to U.S. and Canadian standards.

Is 347V available?

347V will be available in the spring of 2011

ELECTRICAL COMPONENTS

Who provides the Accu-Drive™ driver and LED board?

The driver is a product of Acuity Brands and the LED board is supplied by Samsung LED.



Frequently Asked Questions

What is the process for specifying alternate brand driver and LED boards?

Due to the rigorous testing requirement, only Acuity-approved boards and drivers are acceptable.

How low will the 0-10V dimmer operate?

It will dim down to 5% of total delivered lumens.

Who do we contact if there is a product failure?

Acuity Brands handles all warranty service for both the driver and the LED boards. Please contact our Post Sales Department at 1-800-858-7763 for all warranty assistance.

What is the leadtime for replacement LED boards and drivers?

Replacement drivers and LED boards are in stock. All replacement parts will be shipped within 24 hours via UPS or equivalent carriers.

What is the warranty for the TLED components?

Five years for the entire luminaire, including the driver, LED boards and the fixture. All warranties are supported and serviced by Acuity Brands.

Is there a specification sheet available for the AccuDrive driver?

Yes. Please refer to Lithonia.com or the LLWeb for a copy.

GENERAL

How do I obtain a TLED demo sample?

Contact Commercial Indoor Product Support. They can assist you with the procurement of a product sample.

Does TLED qualify for TIP?

Yes, refer to the sample program summary introduction in this document or contact your SSM for more information.

Why is the fixture CSA listed rather than UL listed?

Both CSA and UL are accredited as Nationally Recognized Testing Labs (NRTL). Both listings have the same testing criteria.

What is the equivalent to 3300 delivered lumens in today's fluorescent product line?

The 3300 delivered lumen package is most closely equivalent to our 2GT8 with (2) U316 lamps while using almost 30% less energy. There are several other 2x2 and 2x4 equivalents that are close enough to substitute into standard 8x8 or 8x10 layouts.

Where can I find information on TLED and other lighting LED products?

Please visit Lithonia.com.

What other sales tools are available specifically for the TLED product?

Please visit Lithonia.com/TLED for additional information such as: training, photometry, spec sheets, warranties and more.