

OPERATING & INSTALLATION INSTRUCTION MANUAL

BEFORE YOU BEGIN:

NOTE: Your XO Food Waste Disposer has been designed exclusively for residential use, for operation on 120V 60 Hz US household current only Any other use will void warranty and may constitute a hazard.

IMPORTANT: Read All Instructions Thoroughly Before Installing or Using the Disposer.

CAUTION: Make Certain to Review Instructions Pertaining to RISK, FIRE, ELECTRIC SHOCK or PERSONAL INJURY Prior to Use.

RECORD YOUR MODEL # & SERIAL NUMBER HERE:

*MODEL# *SERIAL#

*The above information appears on the label affixed to the bottom of the disposer. For your convinience, write down the model number and serial number prior to installation.

IMPORTANT SAFETY INSTRUCTIONS

WARNING: When using electrical appliances, basic safety precautions must always be followed, including:

- 1. Use this appliance for its intended purpose only as described here in the manual.
- **2.** Read all instructions prior to use.
- 3. To reduce the risk of injury, closely supervise children when the appliance is in use.
- **4. NEVER** put hands or fingers into a waste disposer.
- **5.** Turn off power switch AND unplug power cord before attempting to clear a jam or remove an object from the disposer.
- **6.** When attempting to loosen a jam in a waste disposer, use a long wooden object such as the handle of a wooden spoon.
- 7. When attempting to remove objects from a waste disposer use only long handled tongs or pliers to avoid reaching in.
- 8. To reduce risk of injury by materials that may be expelled by a waste disposer, NEVER put: Drain Cleaners, China, Glass, Plastic, Metal, Large Bones, Hot Grease, Hot Liquids or other hazardous materials into the disposer.
- **9.** When not operating the disposer leave the stopper in place to reduce the risk of objects falling into the disposer.
- **10. NEVER** operate the disposer without the splash guard in place.
- **11.** The disposer **MUST be** properly grounded see the ELECTRICAL CONNECTION section of this manual.
- **12.** If the supply cord is damaged, it **MUST be replaced** by the manufacturer, its service agent, or an authorized person in order to avoid hazard.

BEFORE YOU BEGIN

ELECTRICAL CONNECTIONS:

If you are not familiar with electrical power and procedures, call a qualified electrician.

All electrical connections must comply with the National Electrical Code, Section 422 and/or local codes and ordinances.

DANGER Improper connection of the equipment-grounding conductor can result in a risk of electric shock. If in doubt, check with a qualified electrician or installer whether the appliance is properly grounded.

- 1. **Read** all these instructions completely and carefully.
- 2. **Save** these instructions for the local inspector's use.
- 3. **Observe** all governing codes and ordinances.
- 4. **Note To Installer:** Leave these instructions with the consumer.
- 5. **Note to Consumer:** Retain these instructions for future reference.
- 6. Installation of this appliance requires basic mechanical skills.
- 7. Completion time is approximately 1 hour.
- 8. Proper installation is the responsibility of the installer product failure due to improper installation is not covered under warranty.

YOU WILL NEED:

Philips & Flat Blade Screwdrivers Channel Lock / Slip Joint Pliers Hammer





YOU MAY ALSO NEED:

Petrolum jelly or liquid soap Adjustable Pipe Wrench Plumbers Putty Flexible Drain Pipe Plumber's Snake

FOR INSTALLATION WITH DISHWASHER:

Punch or wooden dowel Hose clamp Dishwasher Drain Connector Stepped Rubber Drain Adapter

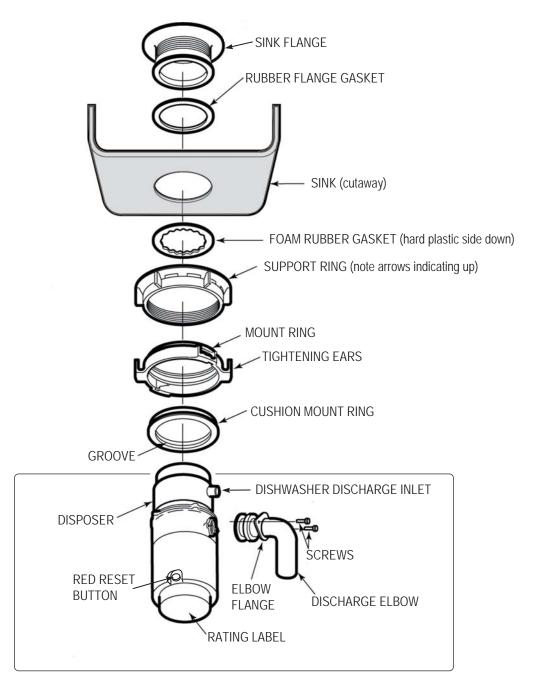
1. REMOVAL OF THE OLD UNIT

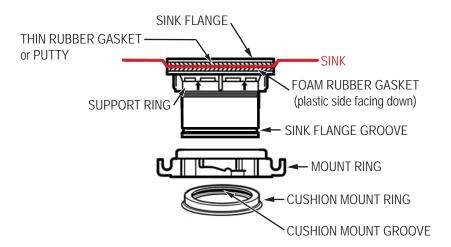
BEFORE BEGINNING ANY WORK - TURN OFF ELECTRICAL POWER AT THE CIRCUIT BREAKER OR FUSE BOX AND UNPLUG THE OLD DISPOSER.

- 1. Disconnect the drain line at the trap. (Water will be present in the trap)
- 2. Disconnect the old disposer & sink flange. (Support the disposer while removing so it does not fall)
- 3. Remove the sink flange and all old sealing materials from sink opening, top & bottom. (Sealing surfaces must be completely clean to avoid leaks)
- 4. Inspect drain line use a Plumbers Snake to clear any hardened grease or accumulation of debris.









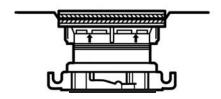
AFTER ENSURING THAT THE SEALING SURFACE OF THE SINK IS COMPLETELY CLEAN:

- 1. Assemble the **Sink Flange** in the following order.
 - a. Disassemble the **Sink Flange** assembly from the disposer by rotating the **Mount Ring** clockwise.
 - b. Push the **Mount Ring** up and remove the rubber **Cushion Mount Ring**. Take a minute to see how the **Cushion Mount Ring** seats into the groove on the **Sink Flange**.
 - c. Unscrew the **Support Ring** from the **Sink Flange** and remove the **Foam Rubber Gasket** leaving the **Thin Rubber Gasket** in place. (The rubber gasket can used instead of Plumbers Putty on Stainless Steel sinks. Cast sinks may require the use of putty to ensure a good seal)
 - d. If putty is required to make a good seal, First remove the **Thin Rubber Gasket** apply a ring of putty around the underside of the **Sink Flange** and press firmly into place, squeezing the excess putty out around the edges.
 - e. ONCE THE SINK FLANGE IS IN PLACE, DO NOT ROTATE This can cause leaks.
 - f. From underneath the sink install the **Foam Rubber Gasket** (plastic side facing down) around the **Sink Flange** and push it up snug against the sink.
 - g. With the arrows pointing up, thread the **Support Ring** in place and hand tighten compressing the **Foam Rubber Gasket** in place.

At this point it is advisable to insert the drain stopper and fill the sink with water to test for leaks.

- h. Place the Mount Ring over the Sink Flange and push it up as far as it will go.
- i. While holding the **Mount Ring** in place, re-install the **Cushion Mount Ring**. The larger diameter portion of the **Cushion Mount Ring** should be at the bottom and the inside groove of the Ring should match up with the groove and lip at the bottom of the **Sink Flange**.

When you are done, the **Mount Ring** should sit on top of the **Cushion Mount Ring** and turn freely.



OPTIONAL ACCESSORIES:

MOUNT ADAPTOR: Part # XODISEADAPTER

The **Mount Adapter** is designed to help you retrofit three bolt mounting systems when the existing hardware will be re-used. It can only be used with **CONTINUOUS FEED** Disposers.

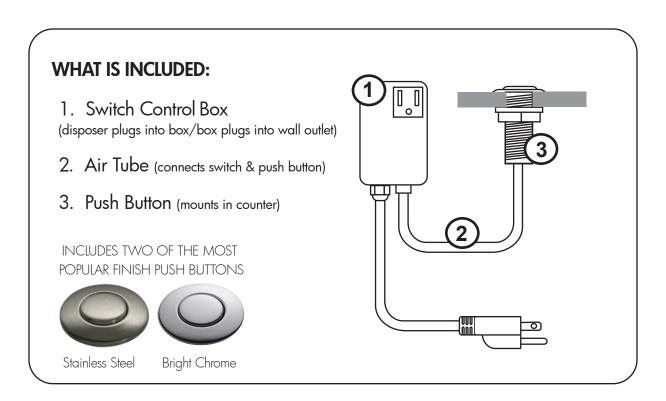
In this case after the old disposer is unbolted, the **Mount Adapter** is bolted into place and the **Mount Ring** and **Cushion Mount** are used to connect the disposer following the installation instructions starting at STEP (h) on the opposite page.

REMOTE AIR SWITCH: Part # XODAIRSWITCH

The Remote Air Switch is a simple, reliable way to have a convinient activation switch next to the sink for your Disposer. Because the push buttom works using air pressure, it keeps electricity away from the area immediately around the sink, so it is inherently safer. It is only used with **CONTINUOUS FEED** Disposers.

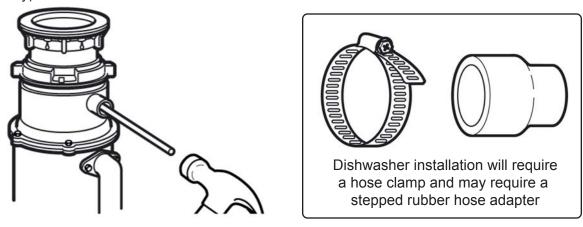
The product is easily installed and comes with two different, popular button finishes to match your decor.

Simply install the **Push Button** through a hole drilled in the counter, mount the **Switch Box** proximate to the outlet and run a small **Air Tube** between the two. After you have finished your **Disposer** installation - plug the **Switch Box** into the outlet and the **Disposer** into the **Switch Box**. There is no internal re-wiring required.

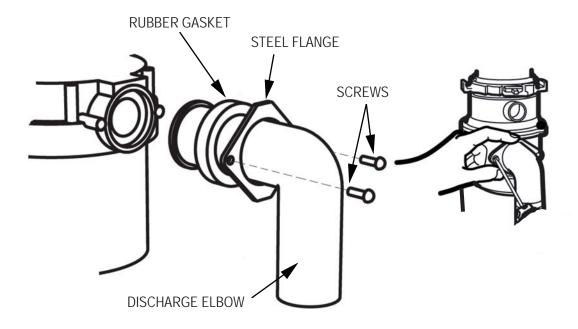


IF YOU ARE USING THE DISPOSER WITH A DISHWASHER:

1. Remove the knock out plug from the housing. Using a hammer and a blunt instrument such as a wooden dowel or a metal pin punch knock out the entire plug as shown. DO NOT USE A SHARP TOOL, such as a screwdriver. When the knock out plug falls into the disposer you may remove it or leave it to be ground up during operation. (This will not damage the disposer but it may take several operations to be ground up completely).

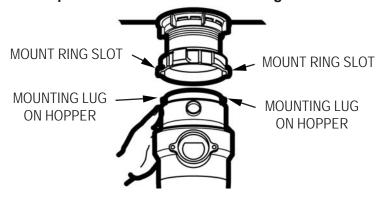


2. Attach the **Discharge Elbow**. Using the parts provided, slide the **Rubber Gasket** into place on the elbow and using the **Steel Flange** and **Two Screws**, fasten the **Discharge Elbow** in place.

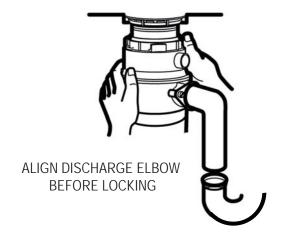


CONNECTING THE DISPOSER TO THE SINK FLANGE

- 1. ATTACH TO THE SINK FLANGE. Lift the **Disposer** into place and rotate the **Mount Ring** until the slots in the **Mount Ring** line up with and drop over the lugs protruding from the hopper.
- 2. Rotate the **Mount Ring** approximately 1/4" to the right. This will hold the **Disposer** in place while allowing the **Disposer** to turn with the **Mount Ring**.

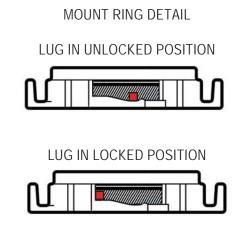


3. Rotate the Disposer with the Mount Ring to position the Discharge Elbow so that it lines up with the outlet drain trap.



4. LOCK THE MOUNT RING. Once the disposer is positioned to line up with the drain, using the ears on the Mount Ring rotate the Ring to the right (counterclockwise) until the lugs are seated at the extreme left hand side of the Mount Ring Slots. If they are difficult to turn, use a small amout of petroleum jelly or dishsoap to lubricate the lugs.





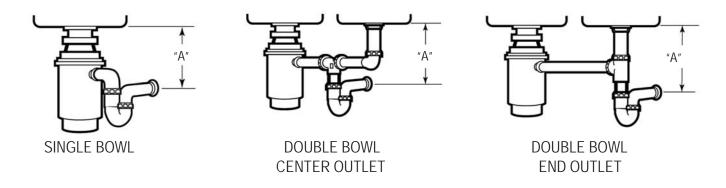
5. Connect the Discharge Elbow to the drain trap and the dishwasher discharge hose (if applicable) to complete the plumbing connections and run water to check for leaks. Repeat inspections for leaks for the initial 24 hours of operation.

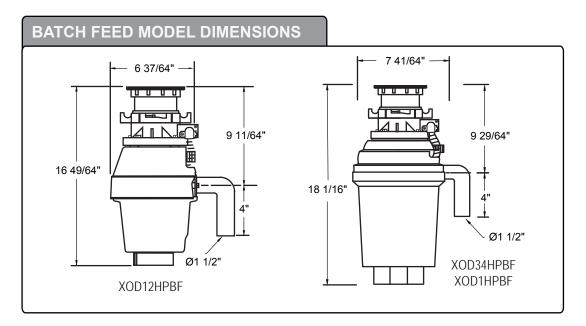
COMMON INSTALLATIONS

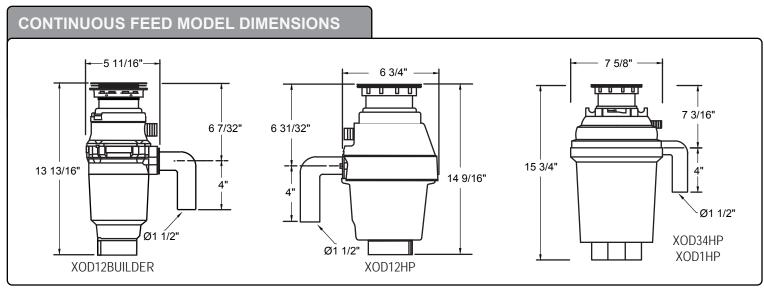
It is essential for proper operation that the Disposer drain completely when not in use. For that reason, minimum distances "A" between the bottom of the sink and the drain outlet must be maintained.

BATCH FEED MODELS - minimum height clearance 10"

CONTINUOUS FEED MODELS - minimum height clearance 8"







OPERATION - CONTINUOUS FEED DISPOSERS

- 1. Remove the sink stopper and turn on a medium flow of cold water.
- 2. Turn the switch "ON".
- 3. Scrape in food waste.
- 4. Disposal process can be speeded up by breaking up larger bones, cobs and rinds. Large bones, fiberous husks and similar waste may be more easily disposed of as trash.
- 5. During grinding, the Disposer motor may slow down. This is normal. As the disposer slows down, torque (power to grind) increases.
- 6. After grinding allow the cold water to run for 15 to 30 seconds to ensure that waste is flushed through the trap and down the drain.
- 7. DO NOT USE HOT WATER. Cold water helps keep fats solid so they are readily flushed down the drain.

OPERATION - BATCH FEED DISPOSERS

- 1. Remove the **Safety Feed Guard** that doubles as a sink stopper and turn on a medium flow of cold water.
- 2. Scrape in food waste.
- 3. Insert the **Safety Feed Guard**, aligning the two smaller notches with the plunger switch mounted inside the drain opening of the Disposer.

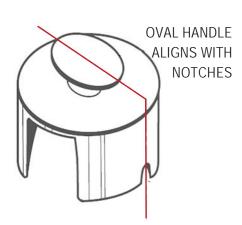
(NOTE: The oval shaped handle is molded to indicate the location of the notches)

- 4. Push the **Safety Feed Guard** down firmly to start the Disposer.
- 5. Run the Disposer for 15 to 30 seconds after grinding stops to ensure that all waste is flushed through the trap and down the drain.
- 6. Lift the **Safety Feed Guard** to stop the Disposer.

IMPORTANT NOTE:

The Safety Feed Guard has 4 notched sections in it.

Two small notches which are used to operate the Disposer, as well as a large cut out and a medium cut out. Placing the large cut out over the plunger switch allows the **Safety Feed Guard** to act as a stopper to seal the drain so that the sink can be filled. The medium sized cutout will allow the **Safety Feed Guard** to be parially inserted so that the sink may drain but it will prevent foreign material from being dropped into the Disposer accidentally.







CARE & MAINTENANCE

TIPS FOR SUCCESSFUL OPERATION:

- 1. Be sure the disposer is empty before running dishwasher for proper drainage.
- 2. Leave stopper in when not in use to prevent foreign objects from falling into the disposer.
- 3. Non Food items such as plastic, glass, metal, clam/oyster shells, rubber, string, feathers, china, leather, cloth, etc. will not grind and can cause jamming or damage or personal injury.
- 4. DO NOT ATTEMPT TO LUBRICATE YOUR DISPOSER. The motor is permanently lubricated and sealed.
- 5. The disposer is self scouring. To remove odors, grind lemon rinds or ice cubes sprinkled with scouring powder.
- 6. NEVER PUT LYE OR DRAIN CLEANERS INTO A DISPOSER.
- 7. Mineral deposits may cause minor discoloring but the stainless steel components will not rust in normal use.
- 8. Some food items such as poultry or fish skin which are thin and flexible do not grind well and can stick.

TROUBLESHOOTING

An UNUSUAL LOUD NOISE is generally the result of a foreign metal object in the disposer - switch off and unplug before removing the object with long handled tongs.

NEVER reach into a disposer with your hand. Replace the splash guard afterward.

LEAKS are are generally the result of an improperly tightened or misaligned seal.

If the UNIT DOES NOT START: Switch off and unplug, first.

Remove splash guard and using a long wooden spoon or broom handle see if the turn table rotates freely.

If it turns easily, check to see if the red reset button has tripped, push it in.

If it has tripped it should click and remain depressed.

If the table does not turn, see if a foreign object is lodged.

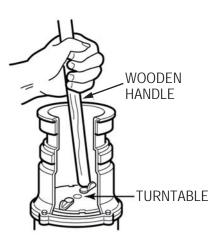
Pry it free with a long wooden spoon, or wooden handle - then remove it using long handled tongs.

Replace the splash shield.

If the unit does not turn and no foreign object is present the unit may have an internal problem.

Seek help, never disassemble a disposer.





In addition to the best coverage in the industry XO products are backed by our unique 90 Day Love It or Leave It guarantee.



Love It or Leave It Guarantee

LIMITED WARRANTY

This limited warranty is provided by XO Appliance (XO) to the original consumer owner (customer) of the XO Disposer product installed in the original location.

XO warrants to Customer that your XO Disposer will be free from defects in materials and workmanship, subject to the exclusions described below, for the term described below commencing on the date of purchase, or the date of manufacture as identified by your XO Product serial number. You must register your product within 30 days of purchase to validate the warranty and retain your original receipt as proof of purchase. You may register your appliance at: http://xodisposer.com

ALL 1 HP DISPOSERS have a limited lifetime warranty

ALL 3/4 HP DISPOSERS have a limited 10 year warranty

ALL 1/2 HP DISPOSERS have a limited 5 year warranty EXCEPT FOR

BUILDER MODELS which have a 3 year limited warranty

If you are unable to provide documentation supporting either the Warranty Period commencement date will be determined by Manufacturer, in its sole and absolute discretion, based upon your XO Product serial number.

What is Covered: This limited warranty covers defects in materials or workmanship, subject to the exclusions below, in XO Products used by a consumer Customer for residential use only, and includes all replacement parts and labor costs. YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE XO PRODUCT, PROVIDED THAT IF WE DETERMINE IN OUR SOLE DISCRETION THAT NEITHER REMEDY IS PRACTICABLE, WE MAY PROVIDE YOU A REFUND OF YOUR PURCHASE PRICE OR A CREDIT TOWARDS ANOTHER XO PRODUCT.

What is not Covered: This limited warranty does not extend to and expressly excludes:

- Losses or damages or the inability to operate your XO Product resulting from conditions beyond the Manufacturer's control including, without limitation, accident, alteration, misuse, abuse, neglect, negligence (other than Manufacturer's), failure to install, maintain, assemble, or mount the XO Product in accordance with Manufacturer's instructions or local electrical and plumbing codes.
- Wear and tear expected to occur during the normal course of use, including without limitation, cosmetic rust, scratches, dents or comparable and reasonably expected losses or damages.

In addition to the above exclusions, this limited warranty does not apply to XO Products installed in a commercial or industrial application.

No Other Express Warranty Applies: This limited warranty is the sole and exclusive warranty provided to the Customer identified above. No other express warranty, written or verbal, applies. No employee, agent, dealer, or other person is authorized to alter this limited warranty or make any other warranty on behalf of Manufacturer. The terms of this limited warranty shall not be modified by the Manufacturer, the original owner, or their respective successors or assigns.

If your XO Product does not operate in accordance with the documentation provided to you, or you have questions concerning your XO Product or how to determine when service is needed, please call XO at 973-403-8900, or visit our website at www.XODISPOSER.com. You may also notify us at: XO Appliance, 24 Eisenhower Parkway, Roseland, NJ 07068.

The following information must be provided as part of your warranty claim: your name, address, phone number, your XO Product model and serial number, and if necessary, upon request, written confirmation of either: (a) the date shown on your installation receipt, or (b) the date shown on your purchase receipt.

Manufacturer or its authorized service representative will determine, in its sole and absolute discretion, if your XO Product is covered under this limited warranty. You will be given the contact information for your closest authorized XO Service provider. Only an authorized XO service representative may provide warranty service. XO is not responsible for warranty claims arising from work performed on your XO Product by anyone other than an authorized XO service representative.

THANK YOU FOR CHOOSING XO

IF YOU LIKE OUR DISPOSERS, YOU'LL LOVE OUR KITCHEN VENTILATION

INNOVATION, TOP DESIGN, ADVANCED TECHNOLOGY, CREATIVE THINKING, WITH EXTRAORDINARY CUSTOMER SERVICE

XO is more than a brand. XO is a customer experience.

We decided to develop a new company which truly believes in providing customer satisfaction. From beginning to end XO will deliver more.

All XO quality products are backed by an unmatched and comprehensive warranty program.

Problems happen, they always do. It could be a dent while handling, a defective part or an improper installation.

Don't worry XO will be there to help resolve the issue.

Your total satisfaction is our main concern.

We believe in extraordinary customer service with a personal touch. We are putting into practice our vision of becoming the most innovative, customer oriented Appliance Company in the world.

















For 90 days, all our products are backed by our unique Love It or Leave It Guarantee

