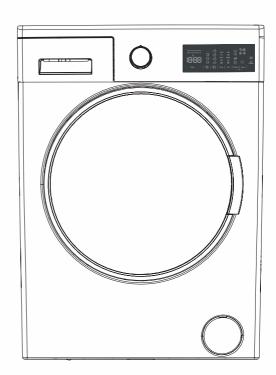


24" Front Load Washer

User's Manual



Models: MCSFLW24W1



PRODUCT REGISTRATION

Thank you for purchasing a Magic $Chef^{\otimes}$ product. The first step to protect your new product is to complete the product registration on our website: www.mcappliance.com/register.

The benefits of registering your product include the following:

- Registering your product will allow us to contact you regarding a safety notification or product update.
- Registering your product will allow for more efficient warranty service processing when warranty service is required.
- 3. Registering your product could act as your proof of purchase in the event of insurance loss.

Once again, thank you for purchasing a Magic Chef® product.

WARNING: This product can expose you to chemicals including Diisononyl Phthalate (DINP) which is known to the State of California to cause cancer. For more information go to www.P65Warnings.ca.gov

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PRECAUTIONS

- 1. Do not install your machine on a carpet or such grounds that would prevent the ventilation of its base.
- The appliance is not intended for use by people (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 3. Children of less than 3 years should be kept away unless continuously supervised.
- 4. Call the nearest authorized service center for a replacement if the power cord malfunctions.
- 5. Use only the new water inlet hose coming with your machine when making water inlet connections to your machine. Never use old, used or damaged water inlet hoses.
- Children should not play with the appliance. Cleaning and user maintenance should not be made by children without supervision.

IMPORTANT SAFETY INSTRUCTIONS

▲ WARNING - To reduce the risk of fire, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:

- 1. Read all instructions before using the appliance. SAVE THESE INSTRUCTIONS.
- DO NOT wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances, as they give off vapors that could ignite or explode.
- DO NOT add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water, or wash items that have been soak or contaminated in these substances. These substances give off vapors that could ignite or explode.
- 4. Under certain conditions, hydrogen gas may be produced in a hot-water system that has not been used for 2 weeks or more. HYDROGEN GAS IS EXPLOSIVE. If the hot-water system has not been used for such a period, before using a washing machine, turn on all hot-water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, DO NOT smoke or use an open flame during this time.
- 5. DO NOT allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.
- 6. Before the appliance is removed from service or discarded, remove the door.
- 7. DO NOT reach into the appliance if the tub or agitator is moving.
- 8. DO NOT install or store this appliance where it will be exposed to the weather.
- 9. DO NOT tamper with controls.
- 10. DO NOT repair or replace any part of the appliance or attempt any servicing unless specifically recommended in the user-maintenance instructions or in published user-repair instructions that you understand and have the skills to carry out.
- 11. To reduce the risk of electric shock, disconnect this appliance from the power supply before attempting any user maintenance. Turning the controls to the OFF position does not disconnect this appliance from the power supply.
- 12. A WARNING: Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the appliance is properly grounded.

- 13. DO NOT modify the plug provided with the appliance if it will not fit the outlet, have a proper outlet installed by a qualified electrician.
- 14. Your washing machine is for domestic use only. Using it for commercial purposes will cause your warranty to be canceled.
- 15. This manual has been prepared for more than one model therefore your appliance may not have some of the features described within. For this reason, it is important to pay particular attention to any figures whilst reading the operating manual.

GENERAL SAFETY WARNINGS

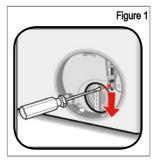
- The appliance should be used in an ambient temperature of 59-77 °F. If the temperature is below 32 °F, hoses may split or some electronic parts may not operate correctly.
- Please ensure that garments loaded into your washing machine are free from foreign objects such as nails, needles, lighters and coins.
- It is recommended that for your first wash, you select the 90° Cotton program without laundry and half fill compartment II of the detergent drawer with a suitable detergent to remove any residue from the unit.
- Residue may build up on detergent and softeners exposed to air for a long period of time. Only
 put softener or detergent in the drawer at the beginning of each wash.
- Unplug your washing machine and switch off the water supply if the washing machine is left
 unused for a long time. We also recommend that you leave the door open to prevent buildup of
 humidity inside the washing machine.
- Some water may be left in your washing machine as a result of quality checks during production.
 This will not affect the operation of your washing machine.
- The packaging the unit come in could be hazardous to children. DO NOT allow children to play
 with the packaging or small parts from the washing machine. Keep the packaging materials in a
 place where children cannot reach them, or dispose of them appropriately.
- Use pre-wash programs only for very dirty laundry.
- Never open the detergent drawer while the machine is running.
- In the event of a breakdown, unplug the machine from the mains supply and turn the water supply
 off. DO NOT attempt to carry out any repairs. Always contact customer service or an authorized
 service agent.
- DO NOT exceed the maximum load for the washing program you have chosen.
- Never force the door open when your washing machine is running
- Please follow the manufacturers' instructions regarding the use of fabric conditioner or any similar products that you intend to use in your washing machine.
- Make sure that the door of your washing machine is not restricted and can be opened fully.
- Install your machine in a location that can be fully ventilated and preferably has constant air circulation.

DOOR EMERGENCY OPENING FUNCTION

When the machine is running, any power cut or when the program is not yet complete, the door will remain locked.

To open the door:

- Turn off the washing machine and remove the power plug from the socket.
- To drain the waste water, follow the instructions given in 'Cleaning the Pump Filter' section.
- Use a flathead screw driver to pull the down the emergency opening mechanism and pull open the door at the same time.



Read these warnings. Follow the advice given to protect yourself and others from risks and fatal injuries.

RISK OF BURNS: DO NOT touch the drain hose or any discharged water while your Washing Machine is running. The high temperatures involved pose a burn risk.

PARISK OF DEATH FROM ELECTRICAL CURRENT

- DO NOT connect your Washing Machine to the mains electricity supply using an extension lead
- DO NOT insert a damaged plug into a socket.
- NEVER remove the plug from the socket by pulling the cord. Always hold the plug.
- NEVER touch the power cord/plug with wet hands as this could cause a short circuit or electric shock.
- DO NOT touch your Washing Machine if your hands or feet are wet.
- A damaged power cord/plug can cause fire or give you an electric shock. When damaged it
 must be replaced, this should only be done by qualified personnel.
- Connect To Individual Branch-Circuit.

RISK OF FLOODING

- Check the speed of water flow before placing the drain hose in a sink.
- Take necessary measures to prevent the hose from slipping.
- Water flow may dislodge the hose if it is not properly secured. Make sure the plug in your sink
 does not block the plug hole.

!\ DANGER OF FIRE

- DO NOT store inflammable liquids near your machine.
- The sulfur content of paint removers may cause corrosion. NEVER use paint removing materials in your machine.
- NEVER use products that contain solvents in your machine.
- Please ensure that garments loaded into your Washing Machine are free from foreign objects such as nails, needles, lighters and coins.

PRISK OF FALLING AND INJURY

- DO NOT climb on your Washing Machine.
- Make sure hoses and cables DO NOT cause a trip hazard.
- DO NOT turn your Washing Machine upside down or on its side.
- DO NOT lift your Washing Machine using the door or detergent drawer.
- !\ The machine must be carried or moved by at least 2 people

CHILD SAFETY

- DO NOT leave children unattended near the machine. Children might lock themselves in the machine resulting in risk of death.
- DO NOT allow children to touch the glass door during operation. The surface becomes extremely hot and may cause damage to skin.
- Keep packaging material away from children.
- Poisoning and irritation may occur if detergent and cleaning materials are consumed or come into contact with the skin and eyes. Keep cleaning materials out of the reach of children.

DURING USE

- Keep pets away from your machine.
- Please check the packaging of your machine before installation and the outer surface of the
 machine once the packaging has been removed. Do not operate the machine if it appears
 damaged or if the packaging has been opened.
- Your machine must only be installed by an authorized service agent. Installation by anyone
 other than an authorized agent may cause your warranty to be void.
- This appliance can be used by children aged
- 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of
 experience and knowledge if they have been given supervision or instruction concerning use of
 the appliance in a safe way and understand the hazards involved. Children shall not play with
 the appliance. Cleaning and user maintenance shall not be done by children without
 supervision.
- Only use your machine for laundry that is labelled as suitable for washing by the manufacturer.
- Before operating the washing machine, remove the 4 transit bolts and rubber spacers from the
 rear of the machine. If the bolts are not removed, they may cause heavy vibration, noise and
 malfunction of the machine and cause the guarantee to be void.
- Your warranty does not cover damage caused by external factors such as fire, flooding and other sources of damage.
- Please do not throw away this user manual; keep it for future reference and pass it onto the next owner.

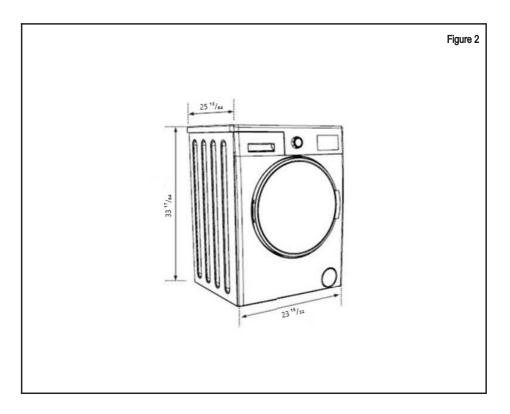
Disposal of your old machine



The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product,

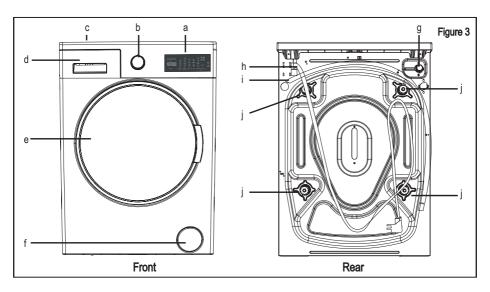
please contact your local city office, your household waste disposal service or the shop where you purchased the product.

SPECIFICATIONS



Model	MCSFLW24W1
Width	23.46" (597 mm)
Height	33.26" (845 mm)
Depth	22.91" (582 mm)
Net Weight	175 lbs. (79.500 kg)
Max. Laundry Capacity	22.05 lbs (10 kg)
Voltage	110 -120 V ~/60Hz
Wattage	1200
Amperage	10A

PARTS IDENTIFICATION



- a. Display Panel
- b. Program Dial
- c. Upper Tray
- d. Detergent Tray
- e. Drum

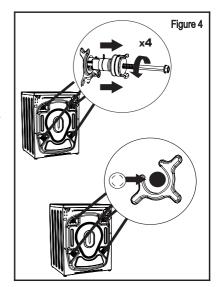
- f. Pump Filter Cover
- g. Water Inlet Valve
- h. Power Cable
- i. Discharge Hose
- j. Transit Bolts

INSTALLATION INSTRUCTIONS

REMOVING THE TRANSIT BOLTS

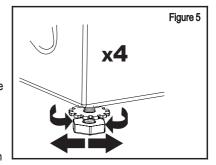
- Before operating the washing machine, you must remove the 4 transit bolts and rubber spacers from the rear of the machine. If the bolts are not removed, they may cause heavy vibration, noise and malfunction of the machine and void the warranty.
- 2. Loosen the transit bolts by turning them anticlockwise.
- Remove the transit bolts by pulling them straight out from the holes.
- Fit the plastic caps supplied in the accessories bag into the gaps left by the removal of the transit bolts.
 The transit bolts should be stored for future use.

NOTE: Remove the transit bolts before using the machine for the first time. Faults occurring due to the machine being operated with transit bolts fitted are out of the scope of the warranty.



ADJUSTING THE LEVELING FEET

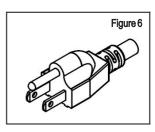
- 1. Do not install your machine on a surface (such as carpet) that would prevent ventilation at the base.
 - To ensure silent and vibration-free operation of your machine, install it on a firm surface.
 - You can level your machine using the adjustable feet.
- 2. Loosen the plastic locking nut.
- To increase the height of the machine, turn the feet clockwise. To decrease the height of the machine, turn the feet anticlockwise.



- 4. Once the machine is level, tighten the locking nuts by turning them clockwise.
 - Use a bubble level to verify the washer is leveled.
 - Never insert cardboard, wood or similar materials under the machine to level it.
 - When cleaning around or moving the washer, take care not to disturb the level of the machine..

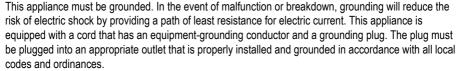
ELECTRICAL CONNECTION

- The washing machine requires a 110-120 V ~/60Hz main power supply.
- The power cord is with an grounded plug that should always be inserted to an grounded socket on a 10 amp circuit
- If connected to a fuse protected circuit, use time-delay fuses with this appliance.
- If you do not have a suitable socket and fuse, contact a qualified electrician.
- We do not take responsibility for damage that occurs due to the use of ungrounded equipment.



GROUNDING INSTRUCTIONS







▲ WARNING: Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service tech if you are in doubt as to whether the appliance is properly grounded.



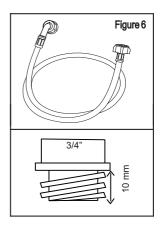
Do not modify the plug provided with the appliance - if it will not fit the outlet, have a proper outlet installed by a qualified electrician.



NOTE: Operating your machine with low voltage will cause the life cycle of your machine to be reduced and its performance to be restricted.

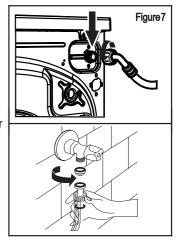
WATER INLET CONNECTION

- The washing machine has a double water inlet connection for both hot and cold) connections. The red capped hose should be connected to the hot water inlet, and the white capped hose should be connected to the cold water inlet.
- 2. Connect the water inlet hoses to a 3/4" threaded tap.
 - Connect the white capped end of the water inlet hose to the white water inlet valve on the rear side of the machine and the red capped end of the hose to the red water inlet valve (if applicable).
 - Hand tighten the connections. If in any doubt, consult a qualified plumber.
 - Water flow with pressure of 0. 1-1 Mpa will allow your machine to operate at optimum efficiency (pressure of 0.1 Mpa means that more than 8 liters of water per minute will flow through a fully opened tap).



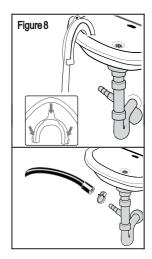
- Once you have made all of the connections, carefully turn the water supply on and check for leaks.
- Ensure that the new water inlet hoses are not trapped, kinked, twisted, folded or crushed.
 - If your machine has a hot water inlet connection, the temperature of the hot water supply should not be higher than 158°F.

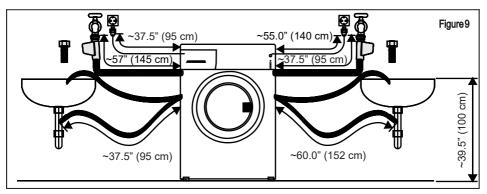
NOTE: Your Washing Machine must only be connected to your water supply using the supplied new fill hose. Old hoses must not be reused.



WATER DISCHARGE CONNECTION

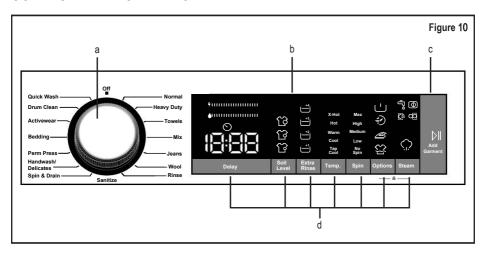
- Connect the water drain hose to a standpipe or to the outlet elbow of a household sink, using additional equipment.
- Never attempt to extend the water drain hose.
- DO NOT put the water drain hose from your machine into a container, bucket or bathtub.
- Make sure that the water drain hose is not bent, buckled, crushed or extended.
- The water drain hose must be installed at a maximum height of 39.5" (100 cm) from the ground.





OPERATION INSTRUCTIONS

CONTROL PANEL OPERATION



- a. Program Selection Knob: Use to select desired drying program.
- b. Display Panel: Displays selected programs and options; indicates remaining time.
- c. Start / Pause Button: Starts or pauses the drying program.
- d. Options Buttons: Use to select desired program options.

PROGRAM SELECTION

Turn the program selection knob to select the dry programs that best meets your needs:

Program	Temp Settings	Maximum Load Size lbs. (kgs)	Detergent Compart.	Program Duration (min.)	Laundry type / Descriptions
Normal	X-Hot / Hot / Warm*/ Cool / Tap Cold	22.05 lbs. (10 kgs)	2	113	Normally soiled cotton and linen fabrics. (Underwear, linens,small towels (max. 11 lb/ 5 kg), bedclothes, etc.)
Heavy Duty	X-Hot / Hot* / Warm / Cool / Tap Cold	22.05 lbs. (10 kgs)	2	131	Very dirty cotton and flax textiles. (Underwear, linens,small towels (max. 11 lb/ 5 kg), bedclothes, etc.)
Towels	X-Hot / Hot* / Warm / Cool / Tap Cold	11.02 lbs. (5 kgs)	1 & 2	113	Dirty towels and flax textiles. (Underwear, linens,small towels (max. 5.5 lb/ 2.5 kg), bedclothes, etc.)
Mix	Hot* /Warm / Cool / Tap Cold	7.7 lbs. 3.5 kgs)	2	118	Mixed fibers, synthetics, color and flax textiles can be washed together.

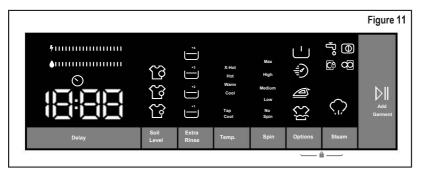
Jeans	Warm* / Cool / Tap Cold	7.7 lbs. 3.5 kgs)	2	100	Wash jeans and other dark items. Turn inside out when washing. Jeans often contains excess dye and may run during the first few washes.
Wool	Warm* / Cool / Tap Cold	5.5 lbs. 2.5 kgs)	2	58	Woolen items with machine wash labels.
Rinse	Tap Cold*	22.05 lbs. (10 kgs)	-	35	Provides an additional rinse to any type of laundry after the washing cycle.
Sanitize	X-Hot*	11.02 lbs. (5 kgs)	2	200	For items that need to be sanitized in very hot water.
Spin & Drain		22.05 lbs. (10 kgs)	-	17	Use if an additional cycle of spinning and draining is needed for very wet laundry.
Handwash / Delicates	Warm* / Cool / Tap Cold	5.5 lbs. 2.5 kgs)	2	100	For delicate items and those that should be hand-washed.
Perm Press	Hot* / Warm / Cool / Tap Cold	7.7 lbs. 3.5 kgs)	2	120	For outdoor and heavier clothing.
Bedding	Hot* / Warm / Cool / Tap Cold	-	2	113	For machine washable blankets and duvets.
ActiveWear	Warm* / Cool / Tap Cold	7.7 lbs. 3.5 kgs)	2	100	For washing sports wear.
Drum Clean	X - Hot*	-	2	90	Use to periodically clean the drum to prevent odors.
Quick Wash**	X - Hot / Hot / Warm / Cool* / Tap Cold	4.4 lbs. 2 kgs)	2	12	In a short time of 12 minutes, Lightly soiled, cotton, colored and linen textiles your can wash.

^(*) Default program temperature.

NOTE: Program duration may change according to the amount of laundry, tap water, ambient temperature and selected additional functions.

NOTE: Normal program is most energy efficiency program with all wash temperature selections.

^(**) Due to the short duration of this program, we recommend to use less detergent. The program may last longer than 12 minutes if the load is uneven. You can open the door 2 minutes after the completion of a washing operation. (The 2 minute cool down period is not included in the program duration).



Delay: Schedule a delayed start for the washer to begin the wash program at a later time between 1-23 hours in 1-hour intervals. Press the 'Delay' button; "1h" will appear on the number display and the symbol will be lit. After selecting the wash program and options, press the 'Delay' button to increase the number of hours you wish to delay the start of the program. Press the 'Start/Pause' button to start the timer. The time display will count down and the wash program will start when the timer reaches 0. **NOTE:** To cancel the delay setting, press the 'Delay' key once. If so desired, you can press the 'Start/Pause' button to immediately begin the program.

Stain Level: Changes the wash program based on how soiled the wash load is.

Extra Rinse: Allows you to select an additional rinse cycle if necessary. Press the button to select the level of the rinse as desired.

Temp.: When the wash program is selected, the maximum water temperature will be lit on the display. Press the 'Temp.' button to decrease the set maximum water temperature.

Spin: When the wash program is selected, the maximum spin speed will be lit on the display. Press the 'Spin' button to decrease the maximum spin.

Options: Press the 'Options' button to select additional functions based on the needs of the laundry.

- UPre-wash: Use to add a pre-wash cycle before the wash program for highly soiled items.
 Detergent should be added to the pre-wash section of the detergent tray.
- Rapid wash: Reduces the wash time and energy consumption with a shorter wash program. Use only with loads that are less than half of the maximum size shown on the chart on page 13.
- Rinse hold: Prevents the final rinse cycle from running and keeps the water in the washer. To empty the water without a spin cycle, press the 'Start/Pause' button to drain.

Steam: Adds a cycle where the washer steams items to help eliminate wrinkles.

NOTE: If the display icon for any desired option does not light up when the button is pressed, then that function is not available for the selected wash program.

If the con is lit, the door cannot be opened and items cannot be added or removed.

ADDITIONAL FEATURES

Child Lock: Press and hold the 'Options' and 'Steam' buttons simultaneously for 3 seconds to activate the Child Lock. The display will flash "CL" and the the washer will lock the controls preventing the wash program and options from being changed. While the child lock is active, if the program dial is moved to the 'Off' position and changed to another program, the washer will continue with the original program when turned back on.

To deactivate the child lock, press and hold the 'Options' and 'Steam' buttons simultaneously for 3 seconds.

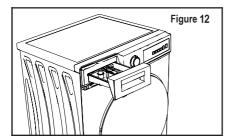
NOTE: If power is lost while the Child Lock is active, the door to the washer will remain unlocked.

ENERGY/WATER EFFICIENCY METER: Displays the efficiency of the washers water and energy usage.

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DETERGENT TRAY

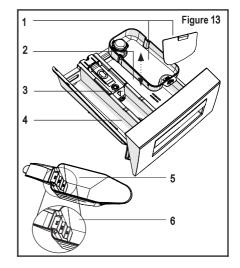
The detergent tray is located on the front of the washer in the upper left-hand corner. It can be pulled out to add detergent by the recessed handle.

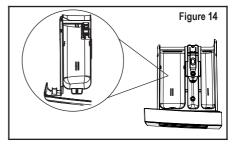


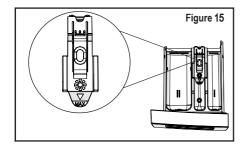
- 1. Liquid Detergent Attachments
- 2. Main Detergent Compartment
- 3. Fabric Softener Compartment
- 4. Pre-Wash Detergent Compartment
- 5. Detergent Scoop
- 6. Detergent Measuring Levels

Main Detergent Compartment

Use for liquid or powdered laundry detergent. For liquid detergents, use the included detergent leveling plate. (Fig. 14)





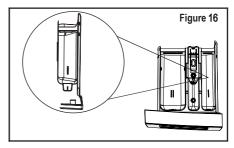


Pre-Wash Detergent Compartment

This compartment should be used only when the pre-wash feature is selected. We recommend that the pre-wash feature is used only for very dirty laundry. (Fig. 16)

Fabric Softener Compartment

Use for fabric softeners, conditioners, and starch. If residues remain after the wash program, try diluting them slightly. (Fig. 15)



OPERATING THE WASHING MACHINE

- 1. Separate items to be washed by type and color.
- 2. Place the laundry into the washer and evenly spread the load around the drum.
- 3. Gently push the door closed until it clicks.
- 4. Add the detergent and any pre-wash or fabric softeners to the detergent tray.
- 5. Use the Program dial to select the wash program, then choose any additional functions.
- 6. When all washing parameters are set, press the Start/Pause button to begin washing.

CARE AND MAINTENANCE

To reduce the risk of electric shock, disconnect this appliance from the power supply before attempting any maintenance. Turning the controls to the OFF position does not disconnect this appliance from the power supply.

Turn the main power supply off and remove the plug from the socket before carrying out maintenance and cleaning of your machine.

Turn off the water supply before starting maintenance and cleaning of your machine.

CAUTION: Do not use solvents, abrasive cleaners, glass cleaners or all-purpose cleaning agents to clean your washing machine. They may damage the plastic surfaces and other components with the chemicals they contain.

Cleaning the Exterior

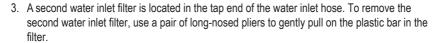
Clean the exterior of the washer using a mild, non-abrasive detergent, or soap and water, and dry with a clean soft cloth. DO NOT use abrasive materials or harsh chemicals.

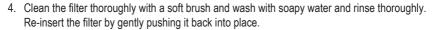
DO NOT leave hard metallic items in the drum as doing so can lead to rust stains forming on the drum. If stains do appear, use a non-chlorine cleaning agent and follow the instructions for that product. NEVER use steel wool or similar items for cleaning the drum.

Cleaning the Water Inlet Filters

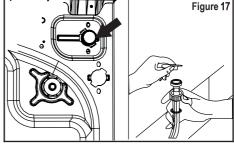
Water inlet filters prevent dirt and foreign materials from entering your machine. It is recommended that you clean your water inlet filters every 2 months to prevent water flow into the washer from being reduced.

- 1. Unscrew the water inlet hose(s) from the rear of the washing machine.
- 2. Use needle nose pliers to remove the water inlet filter from the water inlet valve, gently pulling on the plastic bar in the filter.





CAUTION: The filters at the water inlet valve may become clogged due to water quality and/or lack of required maintenance and may break down. This may cause a water leak or problems with the unit. Any such breakdowns are out of the scope of the warranty.



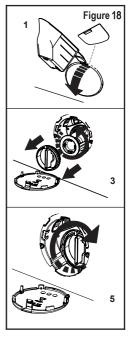
Cleaning the Pump Filter

The pump filter system in your washing machine prolongs the life of the pump by preventing lint from entering your machine. We recommend that you clean the pump filter every 2 months. The pump filter is located behind the cover on the front-lower right corner.

To clean the pump filter:

- Carefully pry open the filter cover located at the lower right corner on the front of the washer. You can use the end of the flat liquid detergent plate or the end of the detergent scoop to open the filter cover.
- 2. Place a container under the filter cover to collect any water left in the machine.
- Turn the filter counter-clockwise and pulling it to remove. Allow the water in the unit to drain.
 - **NOTE**: Depending on the amount of water inside the machine, you may need to empty the water collection container more than once.
- 4. Remove any foreign materials from the filter with a soft brush and rinse thoroughly.
- 5. After cleaning, re-fit the filter by inserting it and turning clockwise.
- Close the filter cover. When closing the pump cover, ensure that the mountings inside the cover meet the holes on the front panel side.

WARNING: Water in the pump may be hot. Allow sufficient time for the water to cool down before carrying out any cleaning or maintenance.

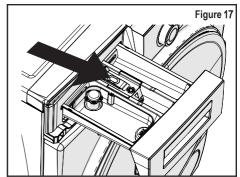


Detergent Tray

The use of detergent may cause residual build up in the detergent drawer over time. We recommend that you remove the drawer every 2 months to clean the accumulated residue.

- Pull the tray to the out position, then press the spot indicated by the arrow and pull to fully remove from the washer.
- Use a soft brush and water to clean off any detergent residue that may have accumulated in the tray.
- Make sure all parts and accessories are properly put back into the correct positions, then slide the tray back into place in the washer.

NOTE: DO NOT place the detergent tray in a dishwasher for cleaning.



TROUBLESHOOTING

You can solve many common merchandiser problems easily, saving you the cost of a possible service call. Try the suggestions below to see if you can solve the problem before calling for service.

FAULT	POSSIBLE CAUSE	TROUBLESHOOTING	
	Unit not plugged in.	Plug cord into power supply outlet.	
	Fuses are faulty.	Replace/reset the fuses.	
	No mains power supply.	Check mains power.	
Washer does not start.	Start/Pause button not pressed.	Press the Start/Pause button.	
	Program dial 'off' position.	Turn the program dial to the desired position.	
	Door is not completely closed.	Close the door properly.	
	Water tap is turned off.	Turn tap on.	
	Water inlet hose may be twisted.	Check water inlet hose and untwist.	
Your machine does	Water inlet hose clogged.	Clean water inlet hose filters.	
not intake water.	Inlet filter clogged.	Clean the inlet filters.	
	Door is not completely closed.	Close the machine door.	
	Drain hose clogged or twisted.	Check the drain hose, then either clean or untwist.	
Your machine does	Pump filter clogged.	Clean the pump filter.	
not discharge water.	Laundry is too tighly packed together in the drum.	Spread your laundry in the machine evenly.	
	The feet have not been adjusted.	Adjust the feet.	
	Transit bolts not been removed.	Remove the transit bolts from the machine.	
)	Small load in the drum.	This will not prevent operation of washer.	
Washer vibrates.	Washer is overloaded or laundry is unevenly spread.	Do not overload the drum. Spread laundry evenly in the drum.	
	Floor is uneven	Make sure washer is leveled with the feet tight to the floor.	
Excessive foam is formed in the	Excessive amount of detergent used.	Press the Start/Pause button. Dilute one tbsp of softener into 2 cups of water and pour into the detergent tray. Let sit for 5-10 minutes and restart.	
detergent drawer.	Wrong detergent used.	Use only detergent made for automatic Washing Machines.	
Unsatisfactory washing result.	Laundry is too dirty for the program selected.	Use the information in the program tables to select the most appropriate program.	
	Amount of detergent used insufficient.	Use the amount of detergent as instructed on the packaging.	
	There is too much laundry in your machine.	Check that the maximum capacity for the selected program has not been exceeded.	

FAULT	POSSIBLE CAUSE	TROUBLESHOOTING	
Unsatisfactory	Hard water.	Increase the amount of detergent following the manufacturer's instructions.	
washing result.	Laundry is too tightly packed.	Check that your laundry is spread out.	
As soon as the washer is loaded with water, it discharges.	washer is loaded with The end of water drain hose is Check that the drain hose is at the correct height		
No water in the drum while washing	No fault. Water is in the unseen part of the drum.		
Laundry has detergent residue.	Undissolved detergent may appear as white spots.	Perform an extra rinse, or clean your laundry with a brush after it dries.	
Grey spots appear on the laundry.	There is untreated oil, cream or ointment on your laundry.	Use the amount of detergent as instructed on the packaging in the next wash.	
The spin cycle does not happen or is delayed.	No fault. The Unbalanced load control system has been activated.	The Unbalanced load control system will try to spread your laundry. The spin cycle will begin once the load is balanced. Load the drum evenly for the next wash.	

ERROR CODES

Your Washing Machine is equipped with a built-in fault detection system, indicated by a combination of flashing wash operation lights. The most common failure codes are shown below.

TROUBLE CODE	POSSIBLE FAULT	WHAT TO DO	
E01 ©	The door is not shut properly.	Shut the door until it clicks. If the error persists, turn off the washer, unplug it and contact customer service or an authorised service agent.	
E02 📆	The water level or pressure or inside the washer may be low.	Verify that the tap is fully open and that the water is on. If the problem persists, the unit will stop after a while. Unplug the washer, turn off your tap and contact customer service or an authorized service agent.	
E03 ①	The pump or it's electrical connect is faulty or the pump filter is clogged.	Clean the pump filter. If the problem persists, contact customer service or an authorized service agent.	
E04	Your washer has an excessive amount of water.	The unit will discharge water by itself. Once the water has drained, turn it off and unplug it. Turn off the tap and contact customer service or an authorized service agent.	



LIMITED WARRANTY

MC Appliance Corporation warrants each new Washing Machine o be free from defects in material and workmanship, and agrees to remedy any such defect or to furnish a new part(s), at the company's option, for any part(s) of the unit that has failed during the warranty period. Parts and labor expenses are covered on this unit for a period of one year from the date of purchase. A copy of the dated sales receipt or invoice is required to receive warranty service, replacement or refund.

In the event the unit requires replacement or refund under the terms of this warranty, the consumer is responsible for all transportation expenses to return the unit to our factory prior to receiving a replacement unit or refund. A copy of the dated sales receipt/invoice is required to receive warranty service, replacement or refund.

This warranty covers appliances in use within the contiguous United States. This warranty does not cover the following:

- Damages due to shipping damage or improper installation.
- Damages due to misuse or abuse.
- Content losses due to failure of the unit.
- · Repairs performed by unauthorized service agents.
- Service calls that do not involve defects in material and workmanship such as instructions on proper use
 of the product or improper installation.
- Replacement or resetting of house fuses or circuit breakers.
- Failure of this product if used for other purposes than its intended purpose.
- Disposal costs for any failed unit not returned to our factory.
- Any delivery/installation costs incurred as the result of a unit that fails to perform as specified.
- Expenses for travel and transportation for product service if your appliance is located in a remote area
 where service by an authorized service technician is not available.
- The removal and reinstallation of your appliance if it is installed in an inaccessible location or is not
 installed in accordance with published installation instructions.
- Refunds for non repairable products are limited to the price paid for the unit per the sales receipt.
- This warranty is non transferable. This warranty applies only to the original purchaser and does not
 extend to any subsequent owner(s).

I IMITATIONS OF REMEDIES AND FXCI USIONS

Product repair in accordance with the terms herein, is your sole and exclusive remedy under this limited warranty. Any and all implied warranties including merchantability and fitness for a particular purpose are hereby limited to one year or the shortest period allowed by law. MC Appliance Corporation is not liable for incidental or consequential damages and no representative or person is authorized to assume for us any other liability in connection with the sale of this product. Under no circumstances is the consumer permitted to return this unit to the factory without the prior written consent of MC Appliance Corporation.

Some states prohibit the exclusion or limitation of incidental or consequential damages, or limitations on implied warranties. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Model Parts & Labor Type of Service
MCSFI W24W1 One-Year In Home

For Service or Assistance please call 888-775-0202 or visit us on the web at www.mcappliance.com to request warranty service or to order parts.



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