# YOUR AVANTI PRODUCTS WARRANTY

Staple your sales receipt here. Proof of original purchase date is needed to obtain service under warranty.

### WHAT IS COVERED - LIMITED ONE-YEAR WARRANTY

Avanti Products warrants that the product is free from defects in materials and/or workmanship for a period of twelve (12) months from the date of purchase by the original owner. The foregoing timeline begins to run upon the date of purchase, and shall not be stalled, tolled, extended, or suspended for any reason whatsoever unless described in detail in the warranty document. For one year from the date of purchase by the original owner, Avanti products will, at its option, repair or replace any part of the product which proves to be defective in material or workmanship under normal use. Avanti Products will provide you with a reasonably similar product that is either new or factory refurbished. During this period Avanti Products will provide all parts and labor necessary to correct such defects free of charge, so long as the product has been installed and operated in accordance with the written instructions in this manual. In rental or commercial use, the warranty period is 90 days. All Avanti Products of 4.4 cubic feet capacity or less must be brought / sent to an authorized appliance service center for repair.

### THIS WARRANTY DOES NOT APPLY OUTSIDE THE CONTINENTAL UNITED STATES OF AMERICA.

### **WARRANTY EXCLUSIONS / WHAT IS NOT COVERED:**

The warranty coverage described herein excludes all defects or damage that are not the direct fault of Avanti Products, including without limitation, one or more of the following:

- A failure to comply with any applicable state, local, city, or county electrical, plumbing and/or building codes, regulations, or laws, including failure to install the product in strict conformity with local fire and building codes and regulations.
- Any external, elemental and/or environmental forces and factors, including without limitation, rain, wind, sand, floods, fires, mud slides, freezing temperatures, excessive moisture or extended exposure to humidity, lightning, power surges, structural failures surrounding the appliance, and acts of God.
- · Damage, deterioration or malfunction resulting from:
  - 1) Accident, negligence, misuse, abuse, improper installation, failure to perform normal maintenance or operation to follow instructions labeled on or provided in the safe.
  - 2) Any unit which has been altered or on which the serial number has been defaced, modified or removed.
  - Normal wear, battery replacement, any periodic maintenance or where combination lock has been changed without factory authorization.
- · Installation or removal charges.
- Shipping and handling costs associated with the replacement of the unit.
- State sales tax does not apply to warranty service work and will not be honored.
- · Repairs performed by unauthorized servicers.
- Service calls that are related to external problems, such as abuse, misuse, inadequate electrical power, accidents, fire, floods, or any other acts of God.
- Failure of the product if it is used for other than it intended purpose.
- Surcharges including but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas.
- Damages based on inconvenience, loss of use, damage or loss of contents, or any other damages whether incidental, consequential or otherwise.

In no event shall Avanti Products have any liability or responsibility whatsoever for damage to surrounding property, including cabinetry, floors, ceilings, and other structures and/or objects around the product. Also excluded from this warranty are scratches, nicks, minor dents, and other cosmetic damages on external surfaces and exposed parts; Products on which the serial numbers have been altered, defaced or removed; service visits for customer education, or visits where there is nothing wrong with the product; correction of installation problems (you are solely responsible for any structure and setting for the product, including all electrical, plumbing and/or other connecting facilities, for proper foundation/flooring, and for any alterations including without limitation cabinetry, walls, floors, shelving etc., as well as the resetting of breakers or fuses.

### **OUT OF WARRANTY PRODUCT**

Avanti Products is under no obligation, at law or otherwise, to provide you with any concessions, including repairs, pro-rates, or product replacement, once this warranty has expired.

## **HOW TO OBTAIN WARRANTY SERVICE**

- 1) If your Avanti product requires service, contact our Service department 1-800-220-5570 or contact your local authorized Avanti service center.
- Upon contact with the Service department or an authorized service center you will be advised on the necessary procedure to follow.
- 3) All warranty service MUST have prior authorization, accompanied by proof of purchase as evidence of warranty coverage. A warranty authorization MUST be obtained from Avanti Products before any service is performed.
- Only authorized service representatives may perform warranty service. Any service performed prior to issuance of a warranty authorization number will be subject to denial.

WARRANTY - Room Safes

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