FEIT ELECTRIC

APP USER GUIDE

Smart Chasing Neon Flex

Feit Electric App

24/7 HELP For 24/7 customer support, visit feit.com/help

System Requirements
Minimum: iOS 11.0, Android™ 6.0 Marshmallow or higher
- Dedicated 2.4GHz Wi-Fi Network -

Your screen images may differ from this user guide.

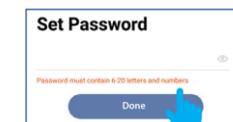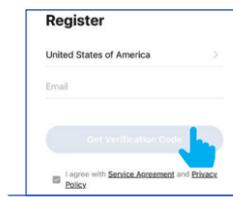**BEFORE USING THIS USER GUIDE SEE INCLUDED INSTALLATION GUIDE FOR PROPER PRODUCT INSTALLATION.**

NOTE: Only works with **2.4GHz** Wi-Fi networks.

Go to your Wi-Fi settings and connect your phone to your 2.4GHz Wi-Fi network.

Set Up Device

1 Download the **Feit Electric** app.

[Download on the App Store] [GET IT ON Google Play]

2 Launch the **Feit Electric** app. Enter an email address to register, then tap **Continue**. A verification code will be sent to your email.

Register
United States of America
Email

3 Create a password then tap **Done**.

Set Password
Password must contain 6-20 letters and numbers

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4 **Permissions & Location Access**

Allow notifications (highly recommended).

Don't Allow   Allow

5 **Allow** the Feit Electric app to access your location to help connect your String Lights.

Allow "Feit Electric" to access your location?
Allow While Using App
Allow Once
Don't Allow

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6 **Enable Bluetooth** on your smart device to facilitate simple pairing.
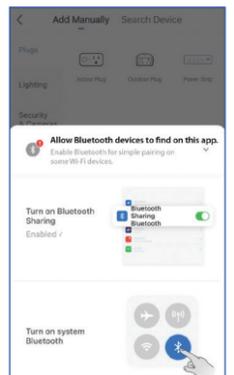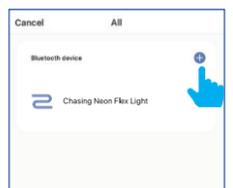

Simple Pairing Mode

1 Make sure the Chasing Neon Flex Light is flashing red, then tap **Add Device** or the plus icon (**+**) on the upper right corner.
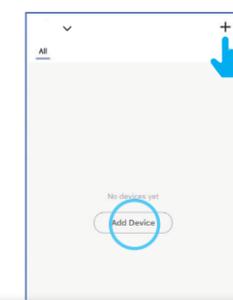
NOTE: If your Neon Flex light is not flashing red, then press and hold the power button for 5 seconds or until the unit starts to flash red.
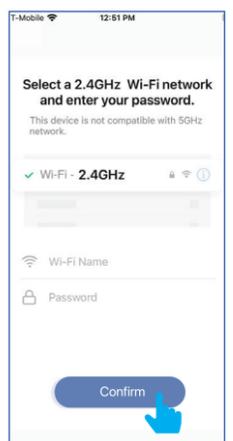
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2 The Chasing Neon Flex Light name(s) will appear in a small window for simple pairing enabled devices. Tap **Go to add**.

Devices to be added: 1
Chasing Neon Flex Light
Do not add   Go to add

3 Select one Chasing Neon Flex Light from the list. Tap the plus icon (**+**).

Cancel   All
Bluetooth device
Chasing Neon Flex Light

---

4 After confirming that you are on a 2.4GHz Wi-Fi network, enter your password then tap **Confirm**.

Select a 2.4GHz Wi-Fi network and enter your password.
This device is not compatible with 5GHz network.
Wi-Fi - 2.4GHz
Wi-Fi Name
Password
Confirm

---

5 The status window will appear and show progress toward set-up.

Chasing Neon Flex Light

NOTE: If unsuccessful, the **Failed to Add** screen will appear. Quit the app and repeat the previous steps.

6 To rename press next, tap the **Pen** icon, enter the new name and tap **Done**. The Chasing Neon Flex Light is now ready to be controlled with the **Feit Electric** app.
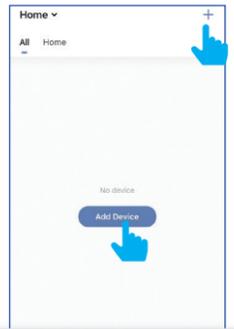
Added.
Chasing Neon Flex Light
Device added successfully
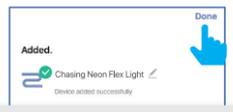
NOTE: Constant power to the Chasing Neon Flex Light is required at all times.

Alternative Set-up Method EZ Mode

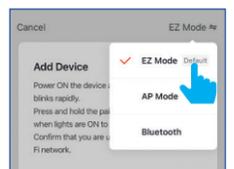1 Tap the plus icon (**+**) in the upper right corner.

Home
All   Home

NOTE: Use **EZ Mode** to set up multiple smart products at the same time or if there are issues with simple pairing.

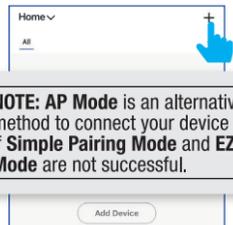2 Tap **Lighting**, then select **Chasing Neon Flex Light**.

Cancel   Add Device
Add Manually   Search Device
Plugs
Lighting
Security & Cameras

3 Tap the upper right corner and make sure you have **EZ Mode** selected. Follow steps 4-6 from **Simple Pairing Mode** to complete setup.

Cancel   EZ Mode
Add Device
✓ EZ Mode Default
AP Mode
Bluetooth

Alternative Set-up Method AP Mode

1 Tap the plus icon (**+**) in the upper right corner.

Home
All
Add Device

NOTE: AP Mode is an alternative method to connect your device if **Simple Pairing Mode** and **EZ Mode** are not successful.

2 Tap **Lighting**, then select **Chasing Neon Flex Light**.

Cancel   Add Device
Add Manually   Search Device
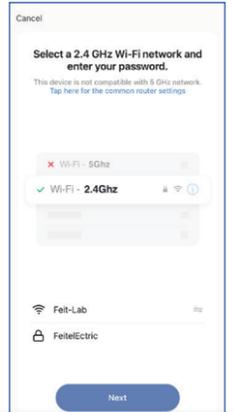Plugs
Lighting
Security & Cameras
Controls

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3 Choose **AP Mode**. Make sure your Chasing Neon Flex Light is in AP pairing mode (light should flash one time every two seconds). Tap **Confirm** then tap **Next** to go on to the next step.

Cancel
Add Device
EZ Mode Default
✓ AP Mode
Bluetooth
Add Device

NOTE: If the Chasing Neon Flex Light is already flashing red, then, hold the control module power button again for another 5 seconds to enter in **AP mode**. It will blink slower.

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4 Enter the name of your 2.4GHz Wi-Fi network, enter your password and tap **Next** to begin connecting.

Cancel
Select a 2.4 GHz Wi-Fi network and enter your password.
This device is not compatible with 5 GHz version.
Tap here for the common router settings
Wi-Fi - 5GHz
✓ Wi-Fi - 2.4Ghz
Feit-Lab
FeitelEctric
Next

NOTE: Your Wi-Fi network name and password are case sensitive.

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5 Tap **Go connect**. In your smart device's Wi-Fi settings, choose the **SmartLife-XXXX** network.

Connect your phone to the device's hotspot
1 Open WLAN Settings
SmartLife-XXXX
2 Back to the App and continue to add device
Go connect
View Help

6 In your smart device's Wi-Fi settings, choose the **SmartLife-XXXX** network. After you have connected to **SmartLife**, return to the **Feit Electric** app.

Settings   Wi-Fi
Wi-Fi
✓ SmartLife-XXXX

NOTE: After connecting the Chasing Neon Flex Light, your smart device will automatically rejoin your original 2.4GHz network.

Features

7 Your device should begin connecting using **AP Mode**.

Adding device...
Ensure that the Wi-Fi signal is good.
01:44
Scan devices.   Register on Cloud   Initialize the device

8 If you see this screen your device was added successfully.

Added.
Chasing Neon Flex Light
Device added successfully

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1 **Individual Chasing Neon Flex Light On/Off**

Tap the Chasing Neon Flex Light icon to turn the Neon Flex On/Off.

2 **Individual Chasing Neon Flex Light Operation**

Press and hold the Chasing Neon Flex Light icon for two seconds to enter operation.

Home
All   Doorbell   Master Bedroom
Chasing Neon Flex Light

Dimming

3 Tap and hold the **Dimming** bar at the bottom of the screen. Slide the dimming bar left or right to set the brightness level. Tabs above the dimmer bar allow you to choose desired colors or color combinations.

Home
All   Doorbell   Master Bedroom
Chasing Neon Flex Light
100%

Custom Color Changing

4 Tap the **Squiggly line** icon as shown below on your screen. Tap your desired color. Then tap the Chasing Neon Flex Light sections to fill in with your desired color.

Color   Color Card   Combination

A Tap the **Button** icon to create a seamless color blend.
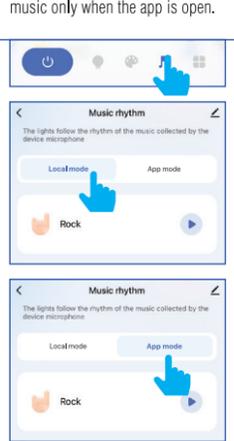
Color   Color Card   Combination
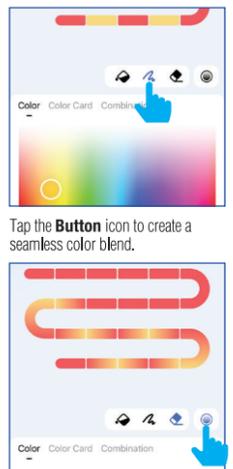
B Tap the **Eraser** icon as shown below on your screen. Tap the Chasing Neon Flex Light sections that you would like to change. The color will disappear from those sections after you tap them.

Color   Color Card   Combination
66%

Music

5 Tap the **Music** icon to sync your light with the rhythm of music. Tap **Local Mode** to sync your light to your music without remaining on the app. Tap **App Mode** to sync your light to music only when the app is open.

Music rhythm
The lights follow the rhythm of the music collected by the device microphone
Local mode   App mode
Rock

Music rhythm
The lights follow the rhythm of the music collected by the device microphone
Local mode   App mode
Rock

Scene

6 Tap the **Color** icon in the bottom of the screen. Tap the desired Scene from the middle of your screen.

Scene
DIY Scenery Life Festival Mix   Add +
Iceland blue
Glacier express
Sea of clouds
Fireworks at sea
Hut in the snow

Modify

7 Tap the **Add +** button from the top right. Choose a Scene style option from the top of your screen. Tap **New Scene** (1) to name your scene, then tap Confirm. Tap **Preview** (2) to view the effect on your Chasing Neon Flex Light. Tap **Save** (3) to lock in desired effect.

Cancel   Add   Save
Gradient Jump Breathe Flashing
New scene   Preview
① ② ③

A There are up to 16 **scene** styles to choose from.

B Customize your color options using the color bar.
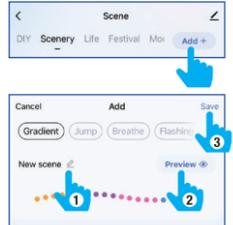
Plan

8 Tap the **Other** icon in the bottom right of your screen.

A Tap **Plan**.

Other
Plan

B Tap the **Countdown** toggle button.

Plan
Countdown

C Set the countdown to turn the light off by scrolling up or down on the **Hour**, **Minute** and **Second**. Tap **Save** in the upper right hand corner once you have set your desired time.

Cancel   Countdown
Please set the light strip off time
00 H   00 M   00 S
01   01   01
Save

Chasing Neon Flex Light Length

9 If you'd like to adjust how much of the neon flex you'd like to animate drag the slider right for a max of 3m and minimum of 1.5m.

Light Strip Length
you can adjust the actual length to better Set up the light strip
Actual length   3.00 m
1.50 m   3.00 m
Cancel   Confirm

Groups

1 Tap the **Groups** icon at the bottom of the app home screen.

My Home   Groups   Smart Scenes   Profile

NOTE: To create groups you will need at least two Chasing Neon Flex Lights. You can only group a Chasing Neon Flex Light with other Chasing Neon Flex Lights.

2 Tap on **Create Group**.

No groups yet
Create Group

3 Tap on **Chasing Neon Flex Light**.

Create Group
Chasing Neon Flex Light

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4 Select the Chasing Neon Flex Lights that you want to group.

Select Device   Save
Group Name
Lights
Select the devices to join the group
Chasing Neon Flex Light   Chasing Neon Flex Light

5 Tap the group name and enter the name of the group.

Select Device   Save
Group Name
Lights
Select the devices to join the group
Chasing Neon Flex Light   Chasing Neon Flex Light

---

6 Once the group is named and the Chasing Neon Flex Lights are selected, tap **Save** in the upper right corner.

Select Device   Save
Group Name
Lights
Select the devices to join the group
Chasing Neon Flex Light   Chasing Neon Flex Light

Manage Groups

7 Tap the **Groups** icon.

My Home   Groups   Smart Scenes   Profile

8 Tap the context menu in the upper right corner (●●●).

Groups
All
Chasing Neon Flex Light

9 Tap **Manage Group**.

Create Group
Delete Group
Manage Group

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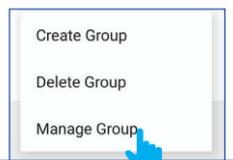
10 Select the group to edit.

Groups   Manage Group
All
Chasing Neon Flex Light

11 Once selected, tap **Edit** in the upper right hand corner.

Cancel   Groups   Edit
All
Chasing Neon Flex Light

12 Rename the group or remove a Chasing Neon Flex Light from the group. Once complete, tap **Save** in the upper right corner.

Cancel   Groups   Save
Group Name
Chasing Strip Light
Select the devices to join the group
Chasing Neon Flex Light   Chasing Neon Flex Light   Chasing Neon Flex Light
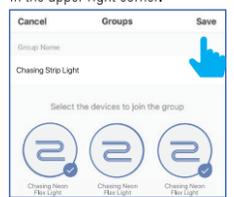
13 Delete Groups

Tap the **Groups** icon.

14

Tap the context menu in the upper right corner (•••).

15

Tap **Delete Group**.

Create Group
Delete Group
Manage Group

16

Select the group to delete. Once selected, tap **Delete Group** in the upper right corner.

17

Tap **Confirm**.

Cancel   Groups   Delete

Delete Group
Are you sure you want to delete?
Cancel   Confirm

Share Control of a Device
(Two Methods)

1
Method 1: Tap the **Profile** icon, then tap **Share Devices.**

Share Devices
Help Center
Use Alexa and Google Assistant
Settings
About

A
Method 2: From the Chasing Neon Flex Light's settings menu, tap the **Pen** icon located in the upper right corner. Then tap **Share Devices.**

Back   Feit Electric

Chasing Neon Flex Light

2
Tap **Add** at the bottom of the screen.

No Shared Devices

Add

3
Select the device that you wish to share. Tap **Sharing** in the upper right corner.

Add sharing.   Share (1)
All Devices
Chasing Neon Flex Light
Home

4
Enter the account name of the person you want to share with with (this is typically their email address). Then tap **Done** when prompted.

Share Devices

Region   United States of America
Account...   Email

NOTE: New members must set up an account before sharing is possible.

Share Control of All Devices Within a Location

1
From the home screen, tap **Profile**, then **Location Management,** then the location you would like to share. Tap **Add members.**

Home Settings
Name   Home
Room management   2 rooms
Location   Pico Rivera #801 Gregg Rd
Family Members
ADMIN   Administrator
admin@email.com
User   Home Owner
user@email.com
Add members
Transfer Home Ownership
Delete Home

2
Enter the new member's email address then tap **Add.**

Add members   Add
Region   USA+1
Account number   Mobile phone number or email
Set as administrator
Ordinary members can only manipulate devices and scenes and cannot be added and removed.

Room Management

1
Tap the three dots from the home menu, then tap **Room Management.**

Home
All

2
Tap **Add a Room.**

Room management   Edit
Add a Room

3
Tap on a preset room name or create your own.

Add a Room   Done
Room Name
Recommended
Living Room   Bedroom   Second Bedroom
Dining Room   Kitchen   Study Room
Porch   Balcony   Kids Room
Cloakroom

4
Add individual lamps by tapping on the icon ⊕ next to each Chasing Neon Flex Light's name.

Room settings   Save
Chasing Neon Flex Light 1
Chasing Neon Flex Light 2
Chasing Neon Flex Light 3
Chasing Neon Flex Light 4

5
When finished, tap **Save** in the upper right corner.

Room settings   Save
Room   Living Room
Devices in this room
Chasing Neon Flex Light 1
Chasing Neon Flex Light 2
Devices not in this room
Chasing Neon Flex Light 3
Chasing Neon Flex Light 4

6
Remove individual Chasing Neon Flex Lights by tapping on the icon ⊖ next to each Chasing Strip Light's name.

Room settings   Save
Room   Living Room
Devices in this room
Chasing Neon Flex Light 1
Chasing Neon Flex Light 2
Devices not in this room
Chasing Neon Flex Light 3
Chasing Neon Flex Light 4

Home Management

1
Tap **Home** from the main menu, then tap **Location Management.**

Home
All
Chasing Neon Flex Light
Home
Location Management

2
Tap **Add Location** to indicate where the bulbs are located.

Location Management
Home
Add Location

Smart Scenes

1
From the **My Home** page, tap **Smart Scenes** at the bottom of screen.

Home
All   Living Room
Cameras
Chasing Neon Flex Light

NOTE: Use **Smart Scenes** to set up an action or group of actions.

2
In the **Smart Scenes** tab, tap the plus icon (+).

Home
Scene   Automation

3
Tap on **Launch Scenes.**

Create Smart
Set a condition   Set up task
Launch Scenes

4
Tap on **Run the device.**

Create Smart
Set a condition   Set up task
Launch Scenes
Run the device

5
Select your device to initiate an action.

All   Living Room
Chasing Neon Flex Light

6
On the **Select Function** screen, tap on the action you want the device to perform.

8:39
Select Function
Switch

A
On the Switch screen, tap On or Off.

Switch
ON
OFF

7
Review your scene, edit them if necessary, then **Save.**

Cancel   Smart Setting
Condition
Launch Scenes
Task
Chasing Neon Flex Light
Switch:ON
Name
"Chasing Strip Light "Switch:ON
Style
Show on dashboard
Save

8
Your action(s) will appear under **Scene** tab.

Home
Scene   Automation
"Chasing Neon Flex Light"
Switch: ON

A
It will also appear on the top of your **My Home** screen. Tap to execute our action(s).

Home
"Chasing Neon Flex Light"
Switch: ON
All   Doorbell   Master Bedroom
Cameras

Automation

1
From the **My Home** page, tap **Smart Scenes** at the bottom of screen.

Home
All   Front Door
Cameras
Chasing Neon Flex Light

NOTE: Use **Automation** to initiate an action based on certain conditions (Sunrise/Sunset, Location Change, Schedule, Device Status, etc.).

2
Tap **Automation** at the top of the screen, and then tap on plus icon (+).

Home
Scene   Automation

3
Set a condition you would like to trigger.

Create Smart
Set a condition   Set up task
Launch Scenes
When weather changes
When location changes
Schedule
When device status changes

4
Set up a task you would like to automate.

Home
Scene   Automation

Create Smart
Set a condition   Set up task
Run the device
Select Smart
Send notification
Delay

5
Review your automations, edit them if necessary, then **Save.**

Task
Chasing Neon Flex Light
Switch:ON
Name
If Color Light Brightness : Below1%, "Chasing Neon Flex Light" Switch:ON
Style
Effective Period   All day
Save

6
Your automation will appear under the **Automation** tab.

Home
Scene   Automation
If Color Light Mode :
White, "Chasing Neon Flex Light"

Enable Siri Shortcuts®
(for use with iPhone)

1
From the **My Home** page, tap **Smart Scenes** at the bottom of screen.

2:47
Home
"Chasing Neon Flex Light"
Switch:ON
All   Doorbell   Master Bedroom
Cameras

NOTE: Use **Siri** to activate a scene through voice control. If you have not created a scene, see the **Smart Scenes** section.

2
In the **Scene** tab, tap **Add to Siri** located at the bottom of the screen.

Home
Scene   Automation
Recording
Add to Siri

3
In the **Siri Shortcut** screen, tap on the action you would like to add to **Siri.**

Siri Shortcut   Help
Recording

4
On the **"Hey Siri"** screen, tap on the device name to edit it. Tap **Done** at the bottom of the screen.

Hey Siri
"Chasing Neon Flex Light"
Switch:ON
Shortcut added. To use it, say this phrase to Siri.
Change Voice Phrase
Done
Remove Shortcut

5
Now you can use the **"Hey Siri"** command to control this action from your iOS device.
"Hey Siri, turn on Chasing Neon Flex Light."

Hey Siri
"Turn on Chasing Neon Flex Light."

CONNECT TO ALEXA

1
Tap on **Profile** at bottom right. Tap on **Use Alexa and Google Assistant.**

String Lights
Device Info
Device Network
Scenes and Automation
Supported Third-Party Apps
Alexa   Google Assistant
Offline Notification
Others
Share Devices

NOTE: Sign in to Amazon Alexa. If you do not have an account with Amazon, please create one.

2
Tap on **Amazon Alexa.**

Use Alexa and Google Assistant
amazon alexa
Find More

3
Tap on **Link with Amazon Alexa.**

amazon alexa
Account linking allows you to control Alexa-enabled devices through Amazon Speakers (e.g. "Alexa, turn on the light")
Link with Amazon Alexa
View more ways to link

4
Tap on **Link.** You will be linked automatically to your Amazon Alexa app.

ACCOUNT LINKING
Link Feit Electric with Alexa
Enable the Feit Electric skill and link your account with Alexa.
To unlink your account at any time, disable the skill in the Alexa app.
CANCEL   LINK

NOTE: Additional devices will be added automatically when added to the **Feit Electric** app.

CONNECT TO GOOGLE ASSISTANT

1
Tap on **Profile** bottom right. Tap on **Use Alexa and Google Assistant.**

Chasing String Lightsz vv zzv z zzvvv
Device Info
Device Network
Scenes and Automation
Supported Third-Party Apps
Alexa   Google Assistant
Device Offline N...
Offline Notification
Others

NOTE: Sign in to Google Assistant. If you do not have an account with Google, please create one.

2
Tap on **Google Assistant.**

Google Assistant
Find More
35 device(s) available   Details

3
Tap on **Link with Google Assistant.**

Google Assistant
Account linking allows you to control Google-enabled devices through Google Speakers (e.g. "Hey Google, turn on the light")
Link with Google Assistant
View more ways to link

4
Tap on **Link.** You will be linked automatically to your Google Assistant app.

FEIT
Link Feit Electric with Google
Enable the Feit Electric skill and link your account with Google.
To unlink, disable the skill in the Google app.
Link
Cancel

NOTE: Additional devices will be added automatically when added to the Feit Electric app.

Need Help?

Please refer to our online resources at
www.feit.com/help
to learn about more features & latest updates

24/7 HELP   feit.com/help