SAVANT

Savant® Pro Remote X2 (REM-4000xx/REM-4000xxI) Quick Reference Guide
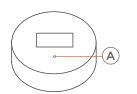
Box Contents

(1) Pro Remote X2 (REM-4000xx/xxI-xx)

(1) Remote Base - Charge Only

    (1) USB Power Supply - Domestic Use Only (025-0220)

    OR

    (1) USB Power Supply with International Clips

(1) 1M USB A to USB C cable (064-0516)

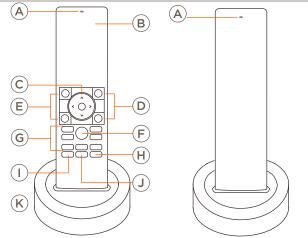(1) Quick Reference Guide (009-1941-xx, this document)

Specifications

Environmental				
Temperature	32° to 104° F (0° to 40° C)			
Humidity	10% to 90% Relative Humidity (non-condensing)			
Dimensions				
Remote	**Height**	**Width**	**Depth**	**Weight**
	7.44 in 189 mm	2 in 51 mm	0.51 in 13 mm	0.37 lb 168 g
Remote Base	**Height**	**Diameter**	**Weight**	
	1.02 in 26 mm	3.54 in 90 mm	0.55 lb 250 g	
Display				
Touchscreen	High Resolution Projected Capacitive Touch (400 x 800)			
LCD Dimensions	Diagonal 3.1 in (78.7 mm)			
Power				
Power Supply	100/240V AC (60/50 Hz) to 5V DC 2A			
Base Input	5V DC 2A			
Remote Battery	Rechargeable Lithium-Ion			
Standards				
Wireless	Wi-Fi® (802.11 b/g/n 2.4GHz/5.0GHz)			
Security	WPA™, WPA2™, WPA™ + WPA2™			
Regulatory				
Safety and Emissions	FCC Part 15	CE	C-Tick	
Remote	Contains FCC ID: Z64-WL18DBMOD Contains IC: 451I-WL18DBMOD			
RoHS	Compliant			
Minimum Supported Release				
Savant OS: da Vinci 9.3				

Remote Base (Bottom)

(A)	Status LED	**Off**: Not powered **Solid Green**: Powered

Remote

NOTE: All buttons are fully backlit and wake upon motion.

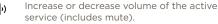|		
(A)	**Microphone**	– Front and rear panel Microphones for Voice Commands. **IMPORTANT!**: Do not insert objects into the microphone openings.
(B)	**Touchscreen Display**	– Multi-colored LCD display for viewing and controlling available services. – Motion activated. – Touch and swipe operation.
(C)	**Navigation (D-pad)**	– Standard up, down, left, and right arrows for on-screen control. – Dedicated page up and page down buttons. – Press the Select button at the center of the D-pad to select the highlighted item.
(D)	**Channel** CH+	Channel Up or Channel Down for the active service (includes Last).
(E)	**Volume**	Increase or decrease volume of the active service (includes mute).
(F)	**Voice Commands**	Activate services, Scenes, environmental controls, and other functions. Press and hold, then wait for on-screen prompt, speak commands clearly. **TIP**: Say the phrase "Voice Commands" into the remote to open a list of supported actions.
(G)	**Service Control**	Generic service buttons for control over AV services includes: Menu/Info/Guide/Exit/Rewind/PlayPause/FastForward/Back. Function can change depending on Active Service. **NOTE**: Not all services are affected by all buttons.
(H)	**Ellipses**	Configurable from RacePoint Blueprint™ or Savant Studio.
(I)	**Savant "S"**	Quick activation of Savant Home app for Apple TV (also configurable from Blueprint or Studio).
(J)	**Power Button**	**Press/Release**: – Powers the Remote on. – When powered on, toggles the last used AV service on or off. **Press/Hold** (5 sec): Powers Remote off.
(K)	**Remote Base**	Charges the battery when the remote is set into the Remote Base.

NOTE: See the Savant Pro Remote Deployment Guide (009-1942-xx) for Blueprint and Studio button configuration.

Additional Information

When available, Pro Remotes will receive and automatically apply over-the-air (OTA) firmware updates if the following criteria are met:

– Remote is communicating with the Savant Host,
– Savant cloud user account is logged in on the Remote,
– Remote battery has at least a 50% charge.

Updates to Pro Remote firmware can also be initiated manually from the About menu when available.

IMPORTANT! Savant recommends that Pro Remotes be placed in their base while receiving firmware updates.

Network Requirements

Savant requires a wireless network that is configured to make use of at least one of the supported wireless standards listed in the Specifications Table above.

Connect all Savant devices to the same local area network (LAN) or subnet as the host. Savant advises against the use of any type of traffic management or packet shaping within network topology for Savant devices, as this may interfere with performance.

Network Configuration

To ensure that IP addresses do not change due to power outage, a static IP address or DHCP reservation should be configured. Savant recommends DHCP reservation at the router, allowing all IP addressing to be managed from a single UI, eliminating the need to access devices individually.

The process for configuring DHCP varies based on router make/model. For configuration assistance, refer to the manufacturer documentation for the router in use.

For information on provisioning the Savant Pro Remote to the local network, refer to the Savant Pro Remote Deployment Guide (009-1942-xx), available via the Savant Customer Community.

Additional Documentation

Additional documentation available on the **Savant Customer Community**.

– Savant Pro Remote Deployment Guide (009-1942-xx)
– Savant Pro Remote User Guide (009-1410-xx)