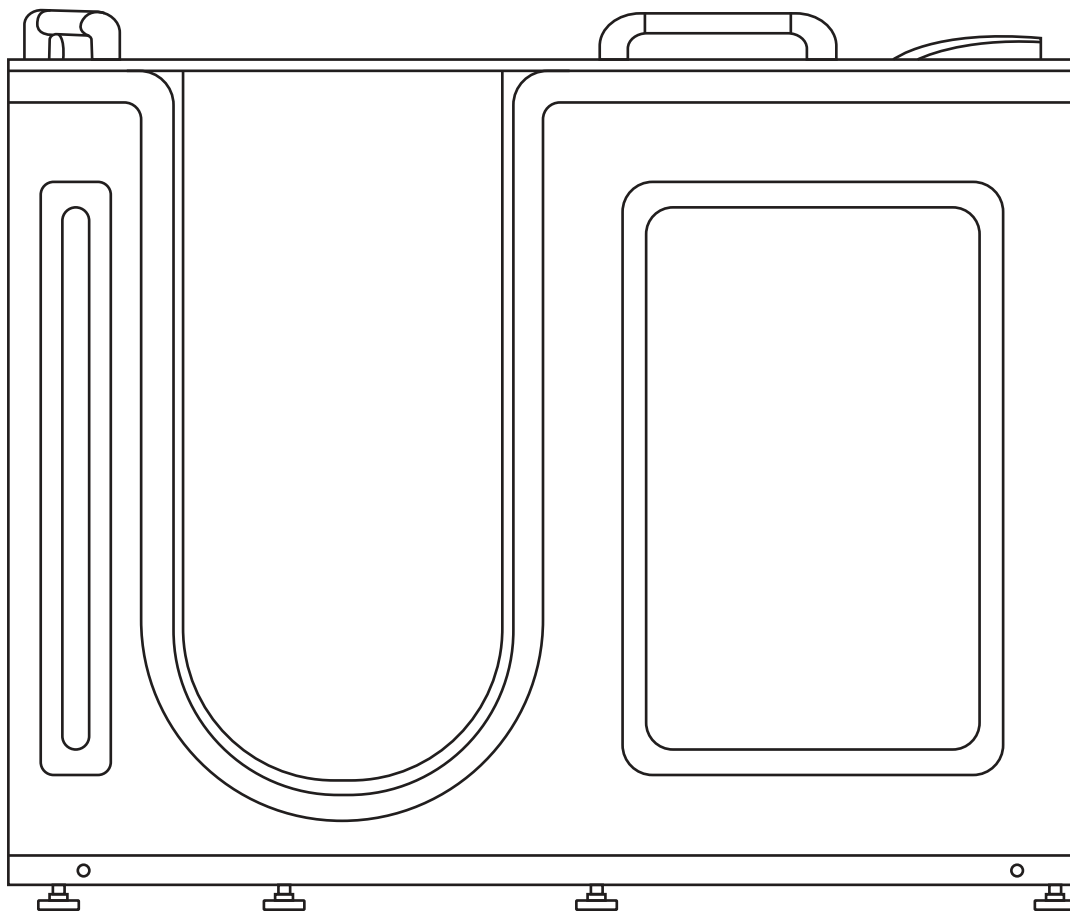


## Alcove Walk-In Bathtub

# INSTALLATION INSTRUCTIONS





## PRIOR TO INSTALLATION:

- Inspect product to ensure no damages have occurred while in shipping.
- Observe all plumbing and building codes in accordance with your state and local requirements.
- All dimensions are nominal! Be sure to measure your bathtub prior to installation.
- The step-by-step guidelines in the installation instructions are a general reference. Should there be any discrepancies, Swiss Madison cannot be held liable. It is recommended to install all Swiss Madison products by hiring a licensed professional.
- Read installation and maintenance instructions thoroughly before installing. Be sure to use proper tools and always wear proper personal safety accessories for your protection.

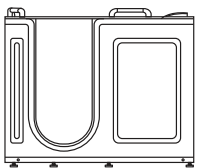
## QUESTIONS OR CONCERNS?

Please contact us:

1-434-623-4766

[info@swissmadison.com](mailto:info@swissmadison.com)

## INCLUDED PARTS:

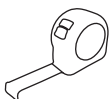


Alcove  
Bathtub

## SUGGESTED TOOLS & MATERIALS:



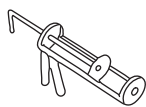
Safety  
Glasses



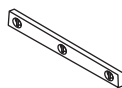
Tape  
Measure



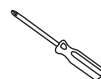
Square



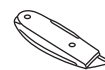
Caulk Gun



Level



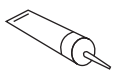
Screwdriver



Utility  
Knife



Sealant

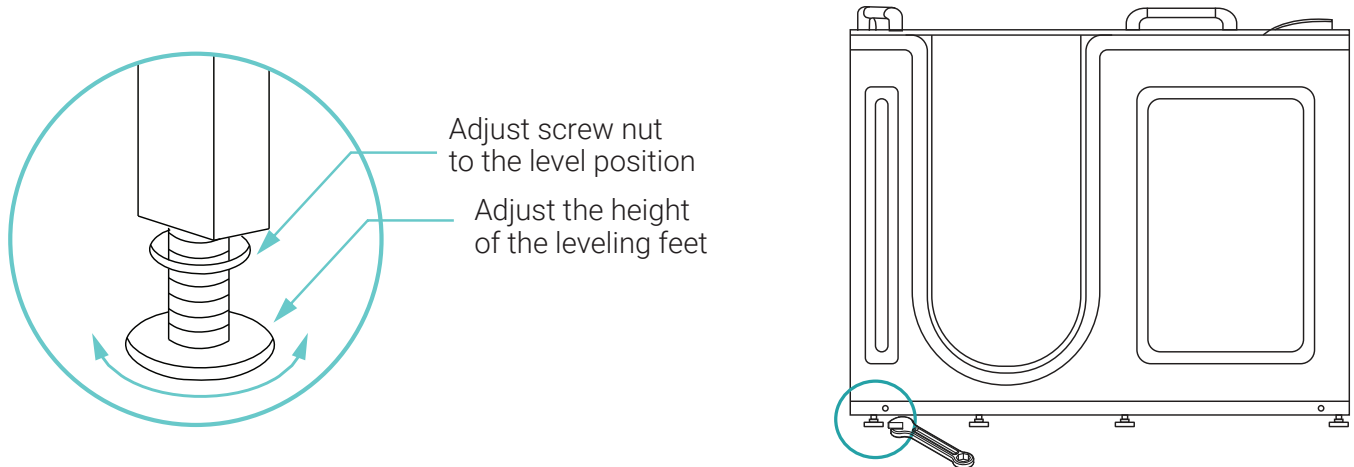


Adhesive



Drop Cloth

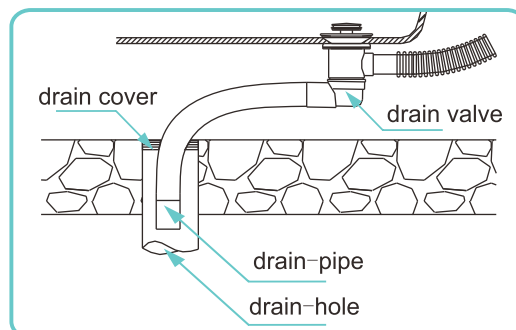
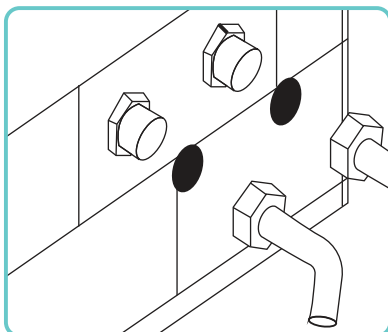
## Adjust Leveling Feet:



## Installation Instruction:

### How to Connect the Water

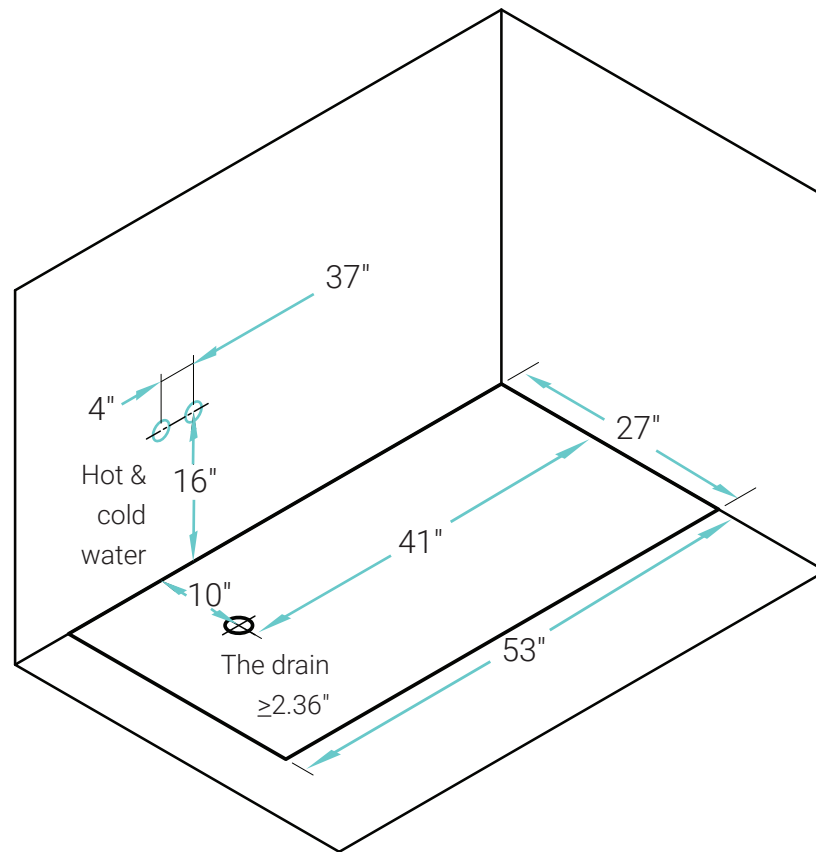
- For ease of use, our bathtub is equipped with stainless steel cold and hot water hoses (connector  $\varnothing$  1/2"). Please connect the cold and hot water hoses to the bathroom's cold and hot water hoses accordingly.
- Before connecting the water inlet pipe, put the filter screen on the water line to ensure debris will not enter the bathtub.
- Connect drain pipe to floor plumber, then add drain cover on top.



### Notice

The red hose stands for hot water; the blue hose stands for cold water; Drain pipe should be installed with slope above 1 :50; Do not hold the drain-pipe and cold/hot water hoses when moving the bathtub.

## Water and Electricity Installation:



## Operating Safety Instructions

INSTRUCTIONS PERTAINING TO RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS.



**WARNING:** When using this unit, following basic precautions should be followed.

1. Do not permit children to use this unit unless an adult closely supervises them at all times. Supervision is also required when an elderly or handicapped individual uses whirlpool bath.
2. Use this unit only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
3. Do not operate this unit without the suction cover over the suction fitting. This suction cover is a safety device that reduces the potential hazard of hair or body entrapment. Keep hair and body away from suction cover when the pump is running.
4. Never operate electrically connected devices in or near the bath. No electric appliances should be within 5 feet of this bathtub (such as hair dryers, lamp, telephone, radio, television and so on).
5. Never drop or insert any object in any opening within the whirlpool.

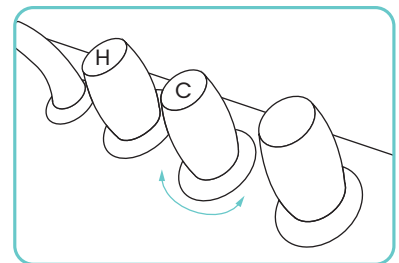
6. For early months of pregnancy, pregnant or possibly pregnant woman should limit whirlpool water temp to 100°F because the excessive water temp have a potential for causing fetal damage.
7. The use of drugs or alcoholic beverages before or during whirlpool use may lead to unconsciousness with the possibility of drowning.
8. Person with a medical history of heart disease, low or high blood pressure, circulatory system problems or diabetes should consult a physician before using a whirlpool.
9. Persons using medication should consult a physician before using a whirlpool since medication may induce drowsiness while other medication may affect heart rate, blood pressure and circulation.
10. The thermostatic mixer can maintain the temp of the water input, please use carefully according to the operating instruction to avoid the scald or catch a cold.
11. The water in a whirlpool should never exceed 104°F. Water temp between 100°F and 104°F are considered safe for a healthy adult. Use time should be limited to approximately 30 minutes, followed by a shower to cool down. Lower water temp are recommended for extended use (exceeding 10-15 min.) and are definitely recommended for younger children. If you become nauseous, dizzy or develop a headache, get out at once and cool down. Get medical attention if symptoms persist. Check with a physician before using whirlpool again.
12. This unit must be connected to a circuit that is protected by a Ground Fault Circuit Interrupter (GFCI). The GFCI should be provided and installed by a licensed electrician and tested on a regular basis (at least monthly). To test the GFCI push the test button. The GFCI should interrupt the power. Push the reset button and the power should be restored. If the GFCI fails to operate in this manner there is a possibility of an electric shock, do not operate this unit. Disconnect the unit and have the problem corrected by a licensed electrician before using.

**CAUTION: DO NOT USE HARSH ABRASIVES OR SOLVENTS TO CLEAN THIS PRODUCT.**

## Operation

### Three-Piece Set Faucet

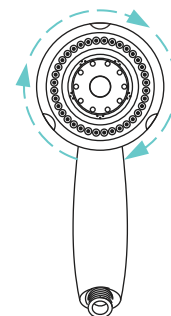
Switch marked with "H" is hot water switch;  
Switch marked with "C" is cold water switch;  
Switch marked with icons is transferable switch which can be rotated to waterfall or sprinkling style.



### Multi-Function Handheld Shower with Back Flow Protector

Rotate the shower head shell can adjust the water pattern as follows:

- Inner water column
- Middle water column
- External water column



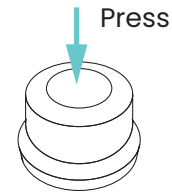
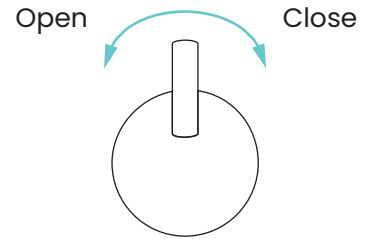
## Drainage

Rotate the cover clockwise to close the drain. Rotate the cover counter clockwise to open the drain. When the water is over the maximum water level, the excess water will be drained by overflow.

**NOTICE:** When the overflow cover is faulty or its hard to rotate, pull the chain upward to drain water by hand.

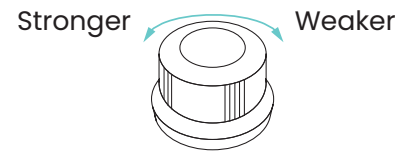
## Pneumatic Switch

Press the button of the pneumatic switch then turn on massage function; Press the button again, then turn off.



## Hydro Massage Control Switch

Rotate hydro massage flow rate control switch clockwise, makes the flow weaker; rotate the knob anticlockwise, makes the water flow stronger.



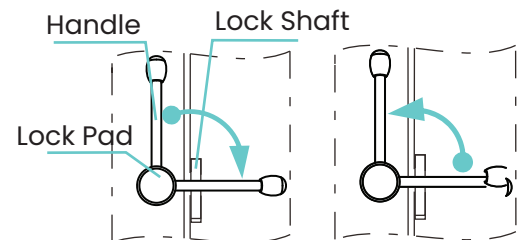
## Door Lock

**Opening Door:** Lift up the handle, open the door

**Closing Door:** Close door, press the door handle downward

### NOTICE:

1. The water tight system is swell design and professional. You do not need to press door handle downward with so much strength, so that you can lift up the door easily when you open the door.
2. Before filling the water into the tub, please make sure that the bathtub door is locked tightly. Failure to do so will result in water leakage.
3. Before opening the door lock, please make sure that the water has drained completely.



## Care and Maintenance

**Regular care of your walk-in tub with the hydro massage system will keep it clean and working at its best.**

Pump and pipe circulation systems should be flushed before first use and on a monthly basis when product is under normal use. Below are the recommended procedures for cleaning:

1. Do not run the jet massage system dry.
2. Fill the tub with hot water 2-3 inches above the jets and add 2-3 teaspoons of low foaming detergent such as dish washing machine detergent.
3. Turn on jet massage system and run for 10 minutes.
4. Drain tub completely.
5. Fill tub with cold water above jets.
6. Turn on jet massage system and run for 15 minutes.
7. Drain tub completely.
8. Cleaning the "suction cover": Clean and remove any hair or lint from the suction cover. On a monthly basis, unscrew the suction cover and clean away any hair, lint or debris from the cover and housing, then remount the cover in place. Some suction covers are not designed to be removed; only suction covers that have screws on the cover, visible from the inside of the tub, can be removed. Never operate the unit with the safety suction cover off. Do not use abrasive cleaners as they will scratch and dull the surface. Use a mild liquid household detergent cleaner. Plaster can be removed using a wooden stick.
9. Do not use metal scrapers, wire brushes, water barrier wallboard or other harsh abrasive tools. Usually a mild detergent will remove construction debris. More stubborn debris may be removed with denatured alcohol. Light scratches and dulled areas may be restored to original luster by rubbing with an automotive type cleaning compound.

## Troubleshooting Guide

SYMPTOMS	PROBLEMS	SOLUTIONS
Door leaks slightly	<ol style="list-style-type: none"><li>1. Door lock is not closed tightly;</li><li>2. There is some debris on the door seal.</li></ol>	<ol style="list-style-type: none"><li>1. Close the door lock tightly;</li><li>2. Clean the debris on door seal.</li></ol>
Water hose leaks	<ol style="list-style-type: none"><li>1. Rubber ring is not good;</li><li>2. Screw nut is not tightened, the connection is not good;</li></ol>	<ol style="list-style-type: none"><li>1. Change a new rubber ring;</li><li>2. Tighten screw nut and make sure its connection is good.</li></ol>
Can't control the hydro massage flow rate	<ol style="list-style-type: none"><li>1. Power is not normal (low voltage)</li><li>2. Pneumatic switch does not work</li><li>3. Air hose is not connected tight</li></ol>	<ol style="list-style-type: none"><li>1. Insert the plug tightly;</li><li>2. Adjust pneumatic switch;</li><li>3. Connect air hose tightly.</li></ol>

## ONE YEAR LIMITED WARRANTY

Swiss Madison® products are made with quality materials and excellent craftsmanship to provide our customers with beautiful, durable, long-lasting products. Should there be any defects in materials or craftsmanship under regular use that are discovered within the first year of installation, Swiss Madison® will provide replacement parts at no charge, or at its discretion, replace any product or part of the product that is deemed defective, under normal installation, use, service or maintenance. This warranty applies only to the original purchaser. Proof of purchase will be required in the instance of a claim.

Swiss Madison® recommends all installations of Swiss Madison® products to be conducted by a licensed, professional plumber or contractor. Swiss Madison® will not be held responsible for any damage or product failure due to improper installation, misuse, or failure to utilize a licensed professional for installation. Swiss Madison® is not responsible for any installation or removal costs.

### THIS ONE YEAR LIMITED WARRANTY WILL BE VOIDED IF:

- The installation recommendations were not followed by the installer
- The product has been moved from its initial place of installation
- The product has in any way been modified from its packaged state
- The product has been subjected to improper maintenance, abuse, misuse, excessive use of chemicals, accidents, or other damages, etc.

Swiss Madison® makes no implication that its products comply with any local building or plumbing codes. It is the consumer's responsibility and obligation to determine local code compliance prior to and during installation. This warranty extends only to the original purchaser and first consumer.

Swiss Madison® is not responsible for any special, incidental or consequential damages associated with the installation, replacement, return or use of the original purchaser's product. This includes, but is not limited to: freight costs, labor, travel time, lost profit, home damages and other contingent liabilities and costs (including, without limitation, costs associated with 'professionals' or 'experts', investigations, audits, analyses, attorneys and any other professional/hired services).

The Swiss Madison® warranty is a comprehensive and explicit limit of liability. All items not disclosed within the warranty are not addressable within the responsibility of Swiss Madison®. Certain states have variances regarding implied warranties; in those situations, we remain fully compliant.

### QUESTIONS OR CONCERNS?

Please contact us directly at 1-434-MADISON (623-4766)



#### **WARNING:**

Contents of your order may contain sharp and possibly other harmful pieces and may cause hazard to children and adults. Swiss Madison® is not responsible in any way for personal damages.