

Product Information

Guarantee/Warranty

Guarantee:

Treasure Garden® products being used in residential use and applications only are guaranteed to be free from defects in original material and workmanship.

Note: Treasure Garden items are designed for residential use and are not warranted for commercial applications (unless specified for Commercial use).

1 Year Limited Warranty:

- Umbrella Lights
- Umbrella Bases & Accessories
- Protective Furniture Covers

If a defect in the original material or workmanship appears during the warranty period on any Treasure Garden product; Treasure Garden, at its option, will repair or replace the product without charge. Returns must be faxed in (Phone orders are not accepted); please FAX your request to (888) 821-8868- Attn.: Customer Service or contact a Customer Service Representative.

Please refer to the “RETURN GOODS” section of our Terms and Conditions for specific information that is needed with your request.

What Is NOT Covered:

Failure caused by unreasonable or abusive use, or failure caused by neglect of reasonable and necessary care are not covered by this warranty. Additionally, acts of nature (including but not limited to wind, hurricanes, tornadoes, and storms) are not covered by this warranty. This warranty covers return freight of any warranted product only for the first year.

This warranty gives you specific legal rights and you may have other rights which vary from state to state.

Wind Damage is NOT covered under our Limited Warranty.

Irregularities in Production Process:

The possibility of “Irregularities” in the product surface may occur during the production process. However, these irregularities do not reduce the quality of the product. Treasure Garden monitors every stage of production to ensure a clean and consistent appearance on every part.

Rust:

Rust is a natural part of the aging process of all Steel or Iron based materials and is therefore NOT considered a defect. Treasure Garden Cast Iron & Steel plate bases are designed to require minimum maintenance. Bases should be kept clean. Do not let dirt build up on the bases. Cleaning with mild soap and water, and seasonal touch-up of any scratches, chips or occasional rust seepage from crevices or hidden, un-finishable surfaces inherent in some designs is all that is required. Never leave bases standing in water. To keep your bases looking their best, you may wish to store them when not in use for an extended period of time.

THE SELLER DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY.