

Warranty

USA Limited Warranty



THE WARRANTY BELOW HAS BEEN DRAFTED TO COMPLY WITH FEDERAL LAW APPLICABLE TO PRODUCTS MANUFACTURED AFTER JULY 4, 1975.

This warranty is offered only to the original purchaser who purchases this product when new and unused from Invacare or a dealer. This warranty is not extended to any other person or entity and it is not transferable or assignable to any subsequent purchaser or owner. Coverage under this warranty will end upon any such subsequent sale or other transfer of title to any other person. Invacare reserves the right to modify this warranty without notice to purchaser. This warranty gives you specific legal rights and you may also have other legal rights which may vary from state to state.

Invacare warrants its Portable Oxygen Concentrator when purchased new and unused to be free from defects in materials and workmanship for a period of five years and the batteries and sieve beds for a period of one year from date of purchase from Invacare or a dealer, with a copy of the seller's invoice required for coverage under this warranty. This warranty does not include wear and tear items that have exceeded their expected life as defined in the Wear and Tear section of the user manual. These items include, but are not limited to: compressor inlet filters, outlet filters, and carry bags. Product repairs shall not extend this warranty - coverage for repaired product shall end when this limited warranty terminates. Invacare's sole obligation and your exclusive remedy under this warranty shall be limited to such repair or replacement.

DO NOT open or ATTEMPT TO service UNLESS SERVICE IS PROVIDED BY AN INVACARE-CERTIFIED TECHNICIAN; otherwise, this will void any and all warranties. If within such warranty period any such product shall be proven to Invacare's satisfaction to be defective, such product shall be repaired or replaced, at Invacare's option, with refurbished or new parts. This warranty only applies to the labor for repairs performed by the Invacare Service Department. It does not apply to the labor performed by the purchaser or user. This warranty does not include normal wear and tear or shipping charges incurred in replacement part installation or repair of any such product.

For warranty service, please contact Invacare's service department at the toll free number on this document or the back page of the user manual during normal working hours. Upon receiving notice of an alleged defect in a product, Invacare will issue a serialized return authorization. It shall then be the responsibility of the purchaser to return the entire unit or remove, at purchaser's cost, the defective

component part(s) identified, pack the component part(s) in a manner to avoid shipping damage and to ship the component part(s) to either Invacare's plant or service center as specified by Invacare in advance. The unit MUST be repackaged in the original box to comply with lithium shipping regulations and prevent damage to the unit. If the product is returned in a non-approved carton, service charges may apply. Defective component part(s) MUST be returned for warranty inspection using the serial number as identification within thirty days of return authorization date. DO NOT return products to our factory without prior consent. C.O.D. shipments will be refused; please prepay shipping charges. Purchaser is responsible for shipping charges of repaired or replaced product from the Invacare Service Department or Invacare Authorized Service Centers to purchaser's facility. Invacare reserves the right to pre-pay and invoice purchaser for such shipping charges.

LIMITATIONS AND EXCLUSIONS: THE FOREGOING WARRANTY SHALL NOT APPLY TO PRODUCTS SUBJECTED TO NEGLIGENCE, ACCIDENT, IMPROPER OPERATION, MAINTENANCE OR STORAGE, SOOT OR SMOKE-FILLED ENVIRONMENTS, OR OTHER THAN NORMAL APPLICATION, USE OR SERVICE, OR TO PRODUCTS MODIFIED WITHOUT INVACARE'S EXPRESS WRITTEN CONSENT (INCLUDING, BUT NOT LIMITED TO, MODIFICATION THROUGH THE USE OF UNAUTHORIZED PARTS OR ATTACHMENTS) OR TO PRODUCTS DAMAGED BY REASON OF REPAIRS MADE TO ANY COMPONENT WITHOUT THE SPECIFIC CONSENT OF INVACARE OR TO PRODUCTS DAMAGED BY CIRCUMSTANCES BEYOND INVACARE'S CONTROL.

THE FOREGOING EXPRESS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES WHATSOEVER, WHETHER EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND THE SOLE REMEDY FOR VIOLATIONS OF ANY WARRANTY WHATSOEVER, SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT PURSUANT TO THE TERMS CONTAINED HEREIN. THE APPLICATION OF ANY IMPLIED WARRANTY WHATSOEVER SHALL NOT EXTEND BEYOND THE DURATION OF THE EXPRESS WARRANTY PROVIDED HEREIN. INVACARE SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGE, OR LIMITATION OF HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSION AND LIMITATION MAY NOT APPLY TO YOU.

THIS WARRANTY SHALL BE OFFERED TO COMPLY WITH STATE/PROVINCIAL LAWS AND REQUIREMENTS.

Additional product information can be found in the user manual, which is available on the Invacare website.



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Technical Services

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Invacare Corporation
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Sanford, FL USA 32773
407-321-5630



Limited Dongle Warranty

Except as otherwise set forth below, Invacare warrants that the Dongle will be free from defects in materials and workmanship for a period of three (3) months from the date Invacare ships the product to the original purchaser or provider ("Dongle Warranty"). A copy of the original product invoice is required for coverage under the Dongle Warranty.

Invacare’s sole obligation and the original purchaser’s exclusive remedy under the Dongle Warranty is limited to Invacare’s repair and/or replacement, at Invacare’s option, of a defective Dongle accessory covered by the Dongle Warranty. Such repair or replacement does not include any labor or shipping charges incurred by Invacare in the replacement and/or repair of any such Dongle accessory. For Dongle Warranty service, please contact the provider from whom you purchased your product. In the event you do not receive satisfactory Dongle Warranty service, please write directly to Invacare at the address provided below. Provide provider’s name, address, date of purchase, indicate nature of the defect and, if the product is serialized, indicate the serial number. Do not return the Dongle or products to Invacare without Invacare’s prior written authorization.

Limitations and Exclusions

The Dongle Warranty is extended only to the original purchaser who purchases the product new and unused from Invacare or a provider. The Dongle Warranty is not extended

to any other person or entity and is not transferable or assignable to any subsequent purchaser or owner. Coverage under the Dongle Warranty will end upon any such subsequent sale or other transfer of title to any other person. The Dongle Warranty does not apply to problems arising from normal wear and tear or failure to adhere to the product instructions.

Disclaimers

The Dongle Warranty may not be modified or waived in any manner whatsoever without Invacare’s express written authorization.

THE DONGLE WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. EXCEPT AND TO THE EXTENT AS MAY BE PROHIBITED BY STATE OR PROVINCIAL LAW, IN NO EVENT SHALL INVACARE BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM OR ARISING OUT OF OR RELATED TO A DEFECT IN ANY PRODUCT, OR INVACARE’S PERFORMANCE OR FAILURE TO PERFORM ANY OF ITS OBLIGATIONS UNDER THIS WARRANTY, WHETHER OR NOT INVACARE HAS BEEN ADVISED, KNEW OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS.

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Yes, you can.