

# CRIB AND TODDLER MATTRESS-IN-A-BOX

## FOR OPTIMAL PERFORMANCE

Carefully unwrap and unroll your mattress within two weeks of purchasing to allow for proper expansion in a room temperature setting.

## OUTER COVER CARE

**ONLY THE OUTER COVER OF THE STORKCRAFT™ CRIB AND TODDLER MATTRESS-IN-A-BOX IS SUITABLE FOR MACHINE WASHING.**

For outer cover care, hand wash with mild soap, or machine wash in cold water (on delicate cycle only). Do not use bleach. Hang outer cover to dry (do not place outer cover in machine dryer).

Do not remove inner lining of mattress.

## STEP 1

Safely unpack the rolled-up mattress from the box and carefully remove the plastic wrapping to prevent any damage to the mattress.

## STEP 2

Allow the mattress to completely unroll and lay flat.

## STEP 3

Please allow for a minimum of seventy-two (72) hours, in a room temperature setting, for the Storkcraft™ Crib and Toddler Mattress-in-a-Box to fully expand to its maximum level of thickness. Actual expansion times may vary. If, after an expansion period of a minimum of seventy-two (72) hours in a room temperature setting, the mattress has not expanded to a height of at least four (4) inches, and expanded evenly on all sides, then do not under any circumstances, place your child on the mattress. In such an instance immediately discontinue use of the mattress and immediately contact the Storkcraft™ Customer Care Department.



## CUSTOMER CARE

**Chat live** with a customer care representative on [www.storkcraft.com](http://www.storkcraft.com)

**Email us** at [customercare@storkcraft.com](mailto:customercare@storkcraft.com)

**Call us toll-free** at +1 (877) 274-0277



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Model number: 06710-300 Series

# CRIB AND TODDLER MATTRESS-IN-A-BOX WARRANTY

## What does our warranty cover?

Storkcraft™ proudly warrants the Storkcraft™ Crib and Toddler Mattress-in-a-Box that you have purchased to be free of defects in both the quality of the craftsmanship of the mattress, and in the materials used for this product.

## Who does our warranty cover, and for how long?

Storkcraft™ provides this warranty to you, the original purchaser, only. The warranty is not transferrable and is void upon any subsequent sale or transfer. The warranty is for a period of six (6) years from the date of purchase of the Storkcraft™ Crib and Toddler Mattress-in-a-Box, however years two (2) to six (6) of the warranty are prorated at a rate of twenty (20%) per year off of the original purchase price for each year since the date of purchase by the original purchaser.

## How does the warranty work?

Storkcraft™ will replace a defective mattress as the exclusive remedy under this warranty or, at its sole discretion, may offer the prorated cash equivalent (less shipping, handling and/or duties). To request warranty service, contact the Storkcraft™ Customer Care Department. Storkcraft™, at its option, may require proof of purchase and proof of the condition of the product in order to process a claim under this warranty.

## How do I reach the Storkcraft™ Customer Care Department?

The Storkcraft™ Customer Care Department can be reached through our Live Chat program by visiting the Storkcraft™ website at [www.storkcraft.com](http://www.storkcraft.com), by emailing the Customer Care Department at [CustomerCare@Storkcraft.com](mailto:CustomerCare@Storkcraft.com), or by calling the Customer Care Department toll-free from the United States or Canada at 1-877-274-0277.

When contacting the Customer Care Department, please have your mattress' model number and date of manufacture available. The model number and date of manufacture can be located on the tag of the mattress.

## Does this warranty have limitations and exclusions?

This warranty does not cover normal "wear and tear", staining, dirt, discolorations, nor damage from unusual uses by the purchaser resulting in dampness, mold, burns, unsanitary conditions and/or other intentional physical damage (i.e. from jumping on the mattress, etc.) to the Storkcraft™ Crib and Toddler Mattress-in-a-Box. This warranty shall not apply if the Storkcraft™ Crib and Toddler Mattress-in-a-Box is used for any commercial purposes (such as in a day care facility, at a hotel, or as a floor model), is purchased or obtained in a "used" or "second hand" condition, or if the mattress is otherwise not used solely by the original purchaser. The Storkcraft™ Crib and Toddler Mattress-in-a-Box is intended solely for use by newborns, infants, and toddler children. The warranty shall be void if this mattress is used for animals or pets. This warranty shall be voided if the removable outer cover of the Storkcraft™ Crib and Toddler Mattress-in-a-Box is washed in a washing machine (on any washing cycle other than "delicate") or dried in a clothes dryer. This warranty shall also be voided if the Storkcraft™ Crib and Toddler Mattress-in-a-Box remains compressed in the box/packaging it arrives in to the original purchaser for any period of time extended past two (2) weeks after delivery, or it is otherwise left to expand in a non-room temperature setting.

Storkcraft™ shall not be responsible for direct, special, incidental, or consequential damages that may result from, or which flow from, any breach of this warranty from any condition present with the mattress. This warranty shall specifically exclude any claims in excess of the original purchase price of the Storkcraft™ Crib and Toddler Mattress-in-a-Box. This warranty is only applicable for claims made by original purchasers in the United States or Canada.

The foregoing limitations to this warranty shall be modified or removed in any state, country, or province that does not permit such limitations (and only to the minimum extent that any such terms are prohibited by law).

NOTE: ONLY THE OUTER COVER OF THE STORKCRAFT™ CRIB AND TODDLER MATTRESS-IN-A-BOX IS SUITABLE FOR MACHINE WASHING. FOR OUTER COVER CARE, HAND WASH WITH MILD SOAP, OR MACHINE WASH IN COLD WATER (ON DELICATE CYCLE ONLY). DO NOT USE BLEACH. HANG OUTER COVER TO DRY (DO NOT PLACE OUTER COVER IN MACHINE DRYER). DO NOT REMOVE INNER LINING OF MATTRESS.

## Should I stop using the Storkcraft™ Crib and Toddler Mattress-in-a-Box if it is sloped or uneven?

If the Storkcraft™ Crib and Toddler Mattress-in-a-Box is sloped or uneven, immediately discontinue use and contact the Storkcraft™ Customer Care Department.

Please allow for a minimum of seventy-two (72) hours, in a room temperature setting, for the Storkcraft™ Crib and Toddler Mattress-in-a-Box to fully expand to its maximum level of thickness. Actual expansion times may vary. If, after an expansion period of a minimum of seventy-two (72) hours in a room temperature setting, the mattress has not expanded to a height of at least four (4) inches, and expanded evenly on all sides, then do not under any circumstances, place your child on the mattress. In such an instance immediately discontinue use of the mattress and immediately contact the Storkcraft™ Customer Care Department.

NOTE THAT BY USING YOUR STORKCRAFT™ CRIB AND TODDLER MATTRESS-IN-A-BOX YOU ARE AGREEING TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS WARRANTY. DO NOT USE YOUR MATTRESS UNTIL YOU HAVE REVIEWED THE TERMS OF THE WARRANTY. IF YOU DO NOT AGREE WITH THE TERMS OF THIS WARRANTY, THEN DO NOT USE THIS PRODUCT AND CONTACT YOUR RETAILER OR THE STORKCRAFT™ CUSTOMER CARE DEPARTMENT.

NOTE: NEW FOAM PRODUCTS CAN OFTEN HAVE A DISTINCT SCENT OR SMELL. PLEASE REMOVE THE PRODUCT FROM ITS PACKAGE AND ALLOW IT TO "AIR OUT" IN A WELL-VENTILATED SETTING. THE STORKCRAFT™ CRIB AND TODDLER MATTRESS-IN-A-BOX IS GREENGUARD GOLD CERTIFIED, AS IT HAS BEEN TESTED AND VERIFIED TO MEET STRINGENT CHEMICAL AND EMISSIONS STANDARDS. OUR DEDICATION TO MEETING THE GREENGUARD GOLD CERTIFICATION RESULTS IN REDUCED CHEMICAL EXPOSURE FOR YOU AND YOUR FAMILY, AND IMPROVED INDOOR AIR QUALITY IN YOUR HOME. THE GREENGUARD GOLD CERTIFICATION MARK INDICATES THIS PRODUCT HAS BEEN INDEPENDENTLY AND SCIENTIFICALLY SCREENED FOR OVER TEN THOUSAND (10,000) CHEMICALS AND MORE THAN THREE HUNDRED AND SIXTY (360) VOLATILE ORGANIC COMPOUNDS (VOCs), SUCH AS FORMALDEHYDE AND PHTHALATES, THAT POLLUTE INDOOR AIR AND CONTRIBUTE TO HEALTH PROBLEMS, INCLUDING ASTHMA AND ALLERGIES. PRODUCTS CARRYING GREENGUARD GOLD CERTIFICATION MEET UL'S RIGOROUS THIRD-PARTY CHEMICAL EMISSIONS STANDARDS AND ARE LOW-EMITTING. IN ADDITION, OUR STORKCRAFT™ CRIB AND TODDLER MATTRESS-IN-A-BOX IS REGULARLY MONITORED AND RE-TESTED TO ENSURE IT CONTINUES TO COMPLY WITH GREENGUARD GOLD CERTIFICATION STANDARDS.