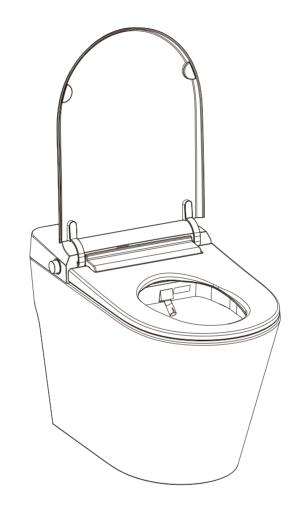


ITEM: TL-ST950WIFI-WH
TL-ST950WIFI-MB
ANZZI ECHO-2
SMART TOILET & BIDET
INSTALLATION &
OPERATION MANUAL

V1.1 09/14/2023





DON'T WAIT! REGISTER NOW!

Register your product within 90 days to ensure your product is recognized as an official purchase and is eligible for warranty coverage.

Mail in the completed registry card (Pg. 2) or register online at https://register.anzzihome.com/register/_



PRODUCT REGISTRATION*

IMPORTANT: Warranty will not be recognized unless product is registered.

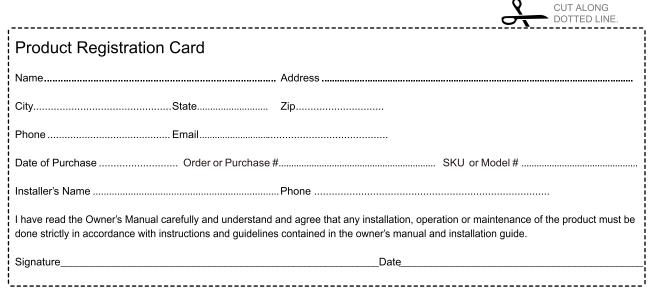
We offer two options to register your product.

1. Register online at https://register.anzzihome.com/register/ or Scan the QR code below. Registering online is fast, secure, and ensures we receive your information.



2. Complete, **cut out**, **and mail the registration card below**. Returning this registration card will ensure your product's warranty and allow us to process any warranty claims.

Mail the card to: 5701 NW 35 Avenue, Miami, FL 33142



Need help? For technical support call 305-614-4070 or visit us at www.ANZZI.com

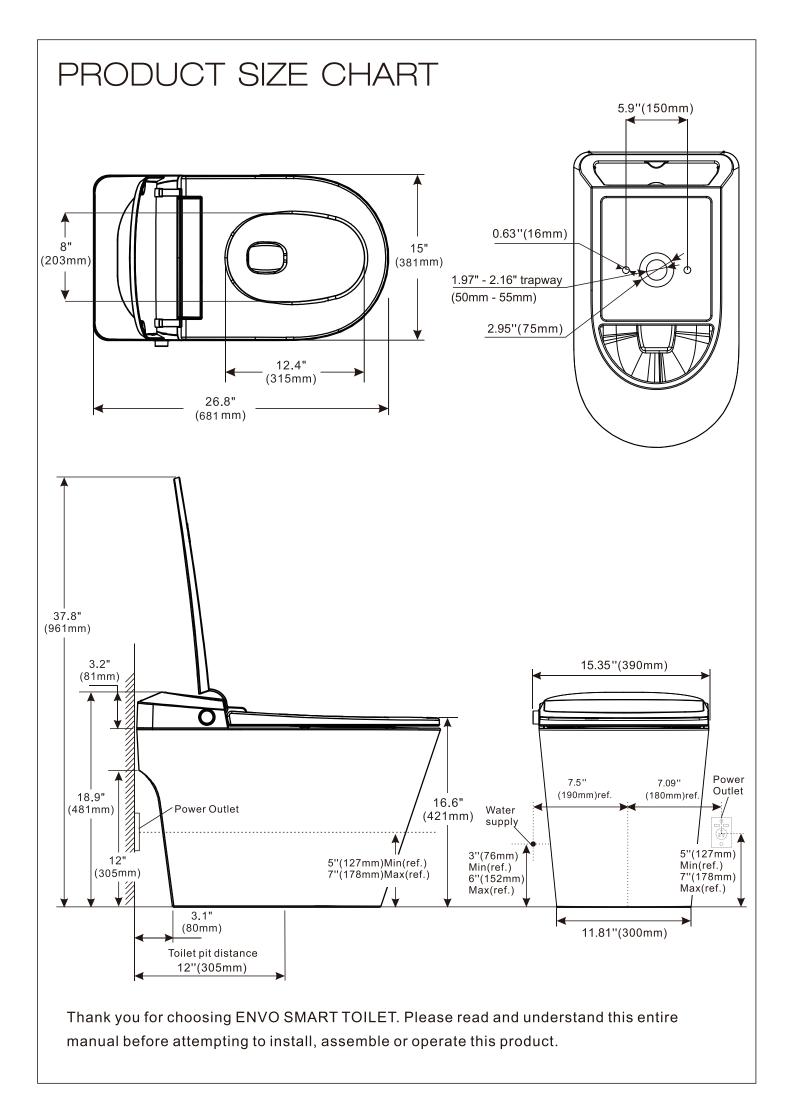


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SAFETY PRECAUTIONS

Please carefully read the safety precautions before installation. This is important and must be observed.



DANGER

Only connect to a Ground-Fault Circuit-Interrupter(GFCI) protected grounded socket. Do not remove the ground pin or use a ground adapter.

Otherwise, electric shock will be caused by fault or short circuit.



WARNING

- Any modification to your ENVO Smart Toilet will lead to warranty failure. If cables, plugs or other components need to be repaired or replaced, they need to be handled by qualified electricians.
- Any replacement shall be provided by ANZZI. off the power supply. Use the cable provided The use of a third-party replacement will invalidate the warranty.
- Ensure that the bathroom is well ventilated to avoid moisture accumulation. Installing the smart toilet in a humid place may cause electrical failure of the product.
- •In any case, the socket shall be installed at a position greater than 19-11/16"(500mm) from the bathtub.
- Do not touch the power socket with wet hands,——Pipe, hose or product leaks.

Otherwise it may cause electric shock.

- Do not pour water, hot water or detergent onto the top of the toilet, power supply or plug.
- Make sure the toilet is away from flames or combustibles.
- Do not put your fingers or anything at the outlet of the heater, Otherwise it may cause burns or electric shock.

- •UV lamp emits light that can cause injury to skin or eyes. Avoid exposure to unshielded working UV lamp.
- Do not excessively pull or bend the cable. If there is any damage to the cable or plug, cut by ANZZI for replacement.
- Do not bend or squeeze the water inlet hose • Cut off the power supply before maintenance. hard, Otherwise it may lead to water leakage or reduce the water inlet pressure.
 - When power failure occurs during flushing and the nozzle is not reset, do not push it back by hand. The nozzle will reset itself after the power supply is restored.
 - If your ENVO Smart Toilet has the following problems, please stop using it. Turn off power supply and supply stop.

 - —Product breakage.
 - –The product has abnormal sound or peculiar smell.
 - Smoke from the product.
 - UV lamp lights on when nozzel being used.

SAFETY PRECAUTIONS



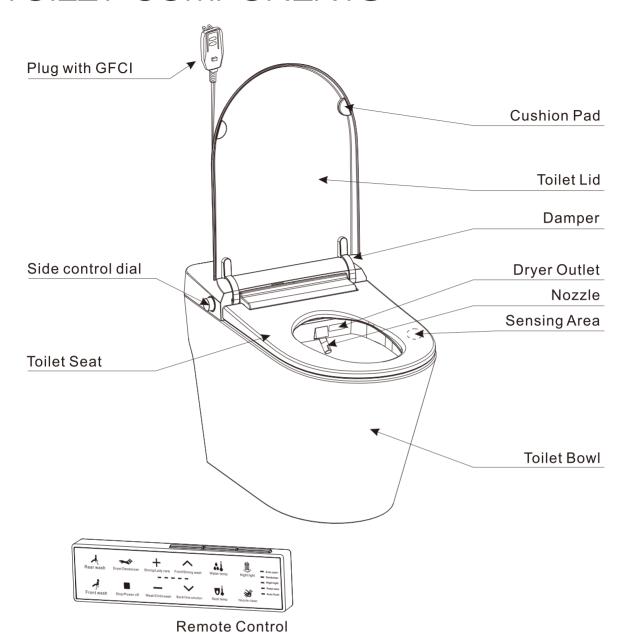
ATTENTION

- •If you do not fully understand the grounding instructions or are not sure whether the product has been correctly grounded, please find a qualified electrician or sales and service personnel to check and confirm. Please find a qualified electrician to confirm that the power supply provides the matching voltage and power required by the product.
- •Review all local plumbing and building codes related to products.
- •Ensure that the water pressure of the water supply is 20PSI(138kPa)-80PSI(552kPa).
- •The water supply pipe must be at least 1/2" copper pipe to provide the minimum flow required for the normal operation of the product.
- Carefully check the new toilet for damage.
- •Use the water inlet hose and supply stop attached to the product. The old installed hose and supply stop do not match this product.
- •If the new toilet is not installed at once, please make sure the toilet sewage outlet on the floor is blocked.
- •Do not stand on the toilet seat, toilet lid, toilet ceramic body, or place any heavy objects on your ENVO Smart Toilet. Otherwise, it may be damaged and cause personal injury or soak the floor.
- •Don't expose the toilet to the sun. The product may turn yellow or fade.

- •Do not throw anything other than toilet paper into the toilet, otherwise it will cause blockage or flooding.
- •Don't lean against the toilet lid.
- •When children, the old or disabled people use this toilet, they need to pay close attention. Adjust the appropriate toilet seat temperature for the people mentioned aboved, as well as the people having allergic skin.
- Do not use this toilet when you are sleepy.
- The toilet requires fresh water only.
- Clean this product with a clean soft cloth. Do not use any irritating detergent to clean this product.
- •Any replacement of parts must only be performed by qualified service personnel.

Statement: ENVO does not assume any responsibility for the losses caused by the improper installation and behavior listed above or other improper operations.

TOILET COMPONENTS



TOOLS AND MATERIALS



Caulk Gun & Caulk



Sealant Tape



Utility Knife



Marker Pen



Wrench



Screwdriver



Tape Measure



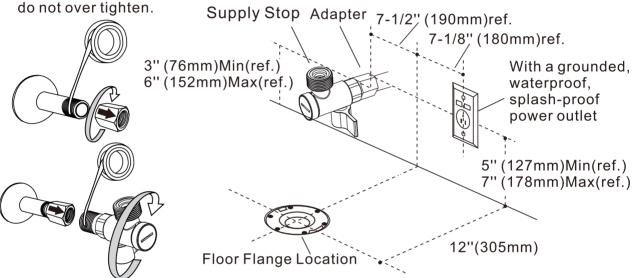
Measuring cup

TOILET INSTALLATION

STEP 1 INSTALL THE SUPPLY STOP AND CONFIRM THE WATER FLOW RATE

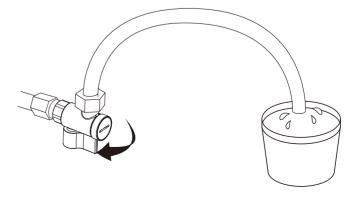
SUPPLY STOP INSTALLATION

- 1. Turn on the old supply stop and flush for 1 minute, to flush out any sundries that may damage the toilet structure.
- 2. Turn off the supply stop and remove it.
- 3. Wrap sealing tape on the end(1/2" NPT male) thread of the water supply pipe(not provided) to ensure good sealing performance. Screw the adapter onto the water supply pipe, ensuring that the direction of the adapter arrow is as shown in the figure.
- 4. Use Teflon tape to ensure good sealing performance. Make sure start wrapping at the end of the fitting, covering the end to prevent the thread from seizing. For the joint assembly, you should tighten the threaded joint 1-2 turns beyond finger tight, be careful do not over tighten.



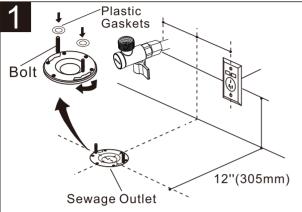
CONFIRM WATER FLOW

- 1. Install a matching hose, which is guided to a bucket of 3 gallons(11.4L) or more. If you cannot find a matching hose, you can use a cloth to cover the outlet of the supply stop and place the bucket under the valve.
- 2. Turn on the supply stop. Ensure that the water can outflow at least 1 gallon within 10 seconds.
- 3. If the water pressure is too low. Please use a booster pump to increase the water pressure or call the service for further instruction.
- 4. Close the supply stop.
- 5. Remove the installed hose.



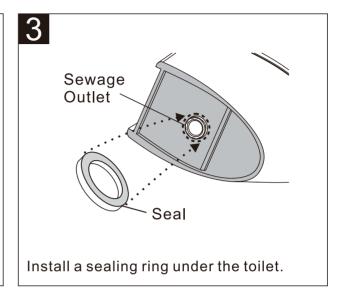
STEP 2 | INSTALL THE TOILET

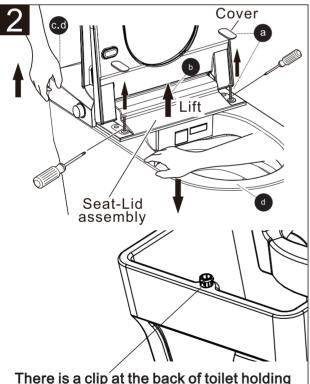
Note: If the distance between the sewage outlet and the wall surface is less than 12" (305mm), the toilet lid may touch the wall surface when opened.



For new installations, toilet flanges need to be installed.

Install flange bolts and plastic gaskets.



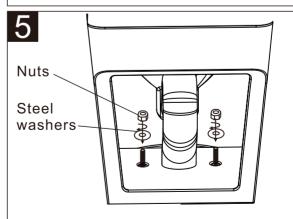


There is a clip at the back of toilet holding the seat-lid assembly.

- a. Take out the covers, unscrew the long screws.
- b. Lift up the toilet seat-lid assembly slightly.
- c. Hold the side of toilet seat-lid assembly with one hand.
- d. Hold the bowel with another hand and pull firmly from the side of seat-lid assembly to detach it from the rear clip.



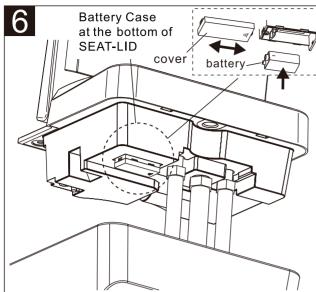
Install the toilet to the flange and ensure that the bolts are aligned with the holes in the toilet.

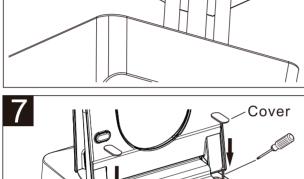


Use a wrench to lock nuts and other accessories to the fixing bolts.

STEP 2

INSTALL THE TOILET





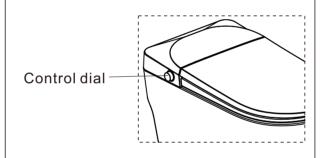
Reinstall the toilet seat-lid assembly, screws and covers to complete the toilet installation.

Seat-Lid assembly

- Carefully remove the cover of the battery case.
- 2.Connect and install the battery and slide the cover back to the battery box.
- 3. Press the control dial on the side to confirm that flushing can be normal.

Note:

- Use 9V alkaline battery(not included).
- This battery is used to maintain the flushing function in the event of power failure.
- Don't throw used batteries into the garbage can, please throw them into your local battery collection center.



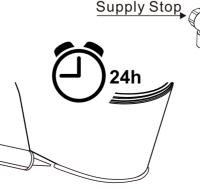
STEP 3

CONNECT THE WATER INLET PIPE

Connect the water inlet hose to the supply stop.

Note:

- 1. After tightening by hand, turn the nut 1/4 turn with a wrench.
- 2. Open the supply stop.
- 3. Check for leaks.
- 4. Apply silica gel to the bottom of the toilet. Wait for 24 hours to dry.

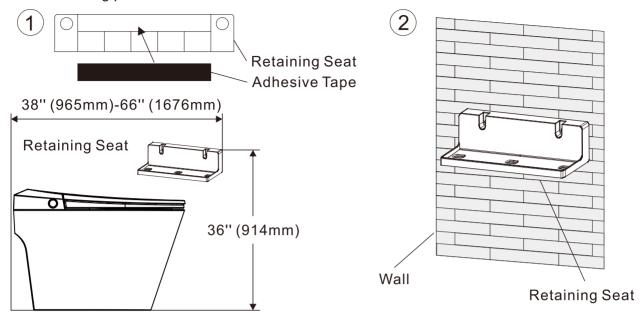


Inlet Hose



STEP 4 INSTALL THE RETAINING SEAT

•The following picture shows the installation method.



Select the smooth and even position of the remote control retaining seat. Tear off one side of the double-sided adhesive tape and stick it on the back of the retaining seat.

Tear off the other side of the double-sided adhesive tape and stick it on the wall.

Note: Clean installation position before pasting. Uniform force is applied when sticking adhesive tape. Use after 15 minutes of fixation.

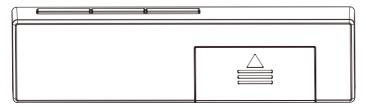
STEP 5 | BATTERY INSTALLATION OF REMOTE CONTROL

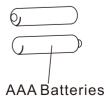
Install two new AAA batteries (not included) to the remote control.

The battery box is on the back of the remote controller. Push the lid down to open the battery box and install.

Note:

- Clean the battery and battery box contact before installing the battery.
- •If the battery is dead or the product is not used for a long time, please remove the battery.
- •Don't mix old and new batteries.
- •Do not mix alkaline, standard (carbon zinc) or rechargeable (nickel cadmium, nickel manganese) batteries.
- Don't throw used batteries into the garbage can, please throw them into your local battery collection center.





GUIDELINES FOR FIRST USE

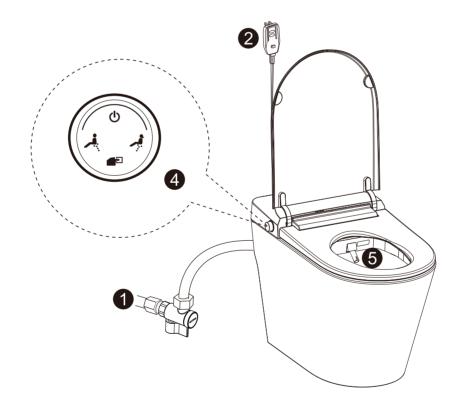
- 1 Open supply stop and check for leaks if any leaking.
- 2 Make sure the plug is plugged into the socket and the light on.

Press "TEST" button: The light of the plug should be off.

Press "RESET" button: The light of the plug should be on.

Don't use if "TEST & RESET" fails.

- 3 When the toilet is powered on, the nozzle extends and reverts, then water will flow out to flush the nozzle and the night light flashed. It beeps during the initialization. Initialization will complete in 25 sec.
- 4 If the toilet doesn't work after powered on, press the control dial on the side to start the toilet.
- **5** After the user sits on the seat, a small amount of water will flow out to pre-wet the inner surface of the ceramic body.
- 6 Your ENVO smart toilet has dual-flush function. Full-flush is for solid waste. Reduced-flush is for liquid waste mainly. Full-flush function can be activated by remote control and control dial. Reduced-flush can be activated by control dial and foot sense. (See PG.9,PG.10,PG.11 for detail instructions)





THE TOILET'S FEATURES WILL NOT WORK UNLESS YOU'RE SITTING ON THE SEAT!

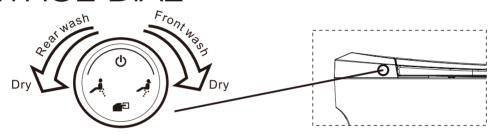
REMOTE CONTROL MATCHING

Using two or more ENVO Smart Toilets in the same house may cause mutual interference. You need to matching for the remote control by the following steps.

- 1. Press the "TEST" key of the plug to close all smart toilets.
- and key of the remote control at the same time until the lights 2. Press the continues to flash.
- 3. Press the "Reset" key on one plug within 5 seconds to start one of the smart toilets.
- 4. When the lights — stop flashing, the match is completed.
- 5. If the match is successful. You should be able to use the matching remote control to control the matching toilet.

Note: If the remote control can't match within 10 seconds, the lights - remote control will stop flashing.

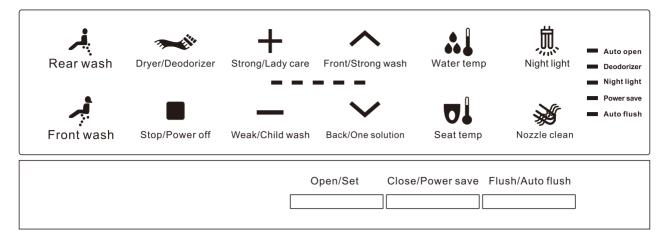
OPERATION INSTRUCTIONS OF



- 1. When the power supply is connected, the smart toilet will be in initialization. The user should wait until the light of the control dial stop flashing before using it.
- 2. When the user isn't sitting on the toilet seat, the auto cleaning function will not work.
- 3. Press the key of the remote control, then press igspace or igspace to set the warm air temperature when the control dial is operated, 6. Pressing the control dial during front/rear and press 👫 🕽 to preset the water temperature when the control dial is operated.
- 4. When the user is sitting on the toilet seat, turn the control dial forward to start front washing. The rinsing will last for 1 minute (the control dial light is pink) and then warm air drying for 2 minutes (the control dial light is red). If turning the control dial forward during washing,9. Pressing the control dial for 3 seconds to the washing will stop and warm air will blow out for drying.
- 5. When the user is sitting on the toilet seat, turn the control dial backward to start rear washing. The rinsing will last for 1 minute (the control dial light is blue) and then warm air drying for 2 minutes (the control dial light is red). If turning the control dial backward during washing the washing will stop and warm air will blow out for drying.
- washing or warm air blowing will stop the toilet from working and enter the standby mode. The control dial light is light pink.
 - 7. In standby mode, press the control dial to flush, and the control dial light is light red.
 - 8. Pressing the control dial twice in a row will start reduced flush.
 - turn off the toilet.

PG.9

REMOTE CONTROL KEY DESCRITION





wash

This function only works when the user is sitting on the toilet seat. Press this key to extend the nozzle and rinse the buttocks. Press the key again to start swinging cleaning. The first light on the left of **— — — —** flashes. Press the key for the third time to switch back to rear washing. The rinsing stopped after 2 minutes.



This function only works when the user is sitting on the toilet seat. Press this key to extend the nozzle and rinse the front position. Press the key again to start swinging cleaning. The first light on the left of - - - - flashes. Press the key for the third time to switch back to bidet washing. The rinsing stopped after 2 minutes.



This function only works when the user is sitting on the toilet seat. Press this key to start warm air drying. The drying stopped after 4 minutes.

Press for 3 seconds to start deodorization. The deodorization light on the remote control lights up. Press again for 3 seconds to close.

Deodorizer Note: Deodorization stops working when the hot air drying is on, it starts again when hot drying is off. Deodorization will continue to work for 1.5 minutes after the user leaves the seat.



Press this key will stop cleaning or drying before the automatic stopping.



Press this key to provide 4 cleaning pressure selection during flushing and 4 drying temperature selection during drying.



Press this key during rinsing to provide 5 cleaning position choices.

Note: When the swinging cleaning function is on, the nozzle position cannot be adjusted.



This function only works when the user is sitting on the toilet seat. In standby mode, press this key to extend the nozzle and wash. The water temperature is 102.2°F (39°C). The water pressure is set to level 2. The cleaning position can be adjusted, Lady care and the temperature and water pressure cannot be adjusted. Cleaning will stop within 2 minutes or stop by pressing the "Stop" key before the end of the countdown. Child wash

This function only works when the user is sitting on the toilet seat. In standby mode. press this key to extend the nozzle and wash. The water temperature is 96.8°F (36°C). The water pressure is set to level 1. Cleaning position, temperature and water pressure cannot be adjusted. Cleaning will stop within 30 seconds or stop by pressing the "Stop" key before the end of the countdown.



This function only works when the user is sitting on the toilet seat. In standby mode. press this key to extend the nozzle and wash. The water pressure is set to the maximum value. The cleaning position and the temperature can be adjusted. Cleaning will stop within 2 minutes or stop by pressing the "Stop" key before the end of the countdown.



This function only works when the user is sitting on the toilet seat. In standby mode. press this key to start. Cleaning sequence: rear washing for 40 seconds-swing cleaning for 20 seconds- warm air drying for 2 minutes-stop. Or press the Stop key to terminate before the end of the countdown.



Pressing this key will set 4 water temperature for the cleaning, 4 settings; off (normal temperature)/low/medium/high. The more lights — Water temp the higher the tempreture.



Pressing this key will set the 4 temperature for the seat heating, 4 settings: off (normal temperature)/low/medium/high. The more lights the higher the tempreture.



Press this key to turn on or off the light. The "Night light" light on the remote control will turn on or off synchronously.



This function only works when the user leaves the toilet seat. Press this key, the nozzle extends out, its surface is washed by water automatically. You can use a brush to clean the nozzle. Press the "Stop" key to retract the nozzle. Note: Before starting bidet washing or rear washing, the nozzle extends out and its surface is washed by water automatically.

Pressing this button to open-up the seat when the seat is closed.Long press

Open/Set

3 sec to turn on the automatical seat function. The Auto open indicator of the remote control lights up. The seat is automatically opened when the person is close to the toilet. The seat is automatically closed after a person has left for 2 min. Note: Automatic opening or closing of the seat is valid only after opening the automatic seat function; The senser only detects the movement of the human body, and when standing still for a long time, it may cause abnormal movement. During the electric opening and closing process, do not forcibly close or sway, causing malfunction.

When the seat is open, pressing this button to soft close the seat; Long press 3 sec to start power saving mode.press another 3 sec to close it. After person left of Power save 1.5 min, enter power saving mode. In the power saving state, the seat temperature is kept at 77°F(25°C), and the next time is to automatically restore the settings before the power saving.

Flush/

Press this key to flush the toilet once. Press for 3 seconds to start automatic flushing. The automatic flushing light on the remote control on. Rinse automatically 5 seconds after leaving the seat. Press the key again for 3 seconds to turn off the automatic Auto flush flushing function.

> Note: In the automatic flushing mode, when the user sits on the seat and flushes the toilet by pressing the control dial or this key of the remote control, the toilet will not flush again after the user leaves the seat. PG.11

APP

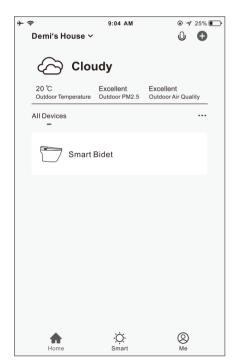
The WIFI feature on the ECHO-2 smart toilet can be controlled via our APP on your smart phone. Please note that you will need an existing wireless router.

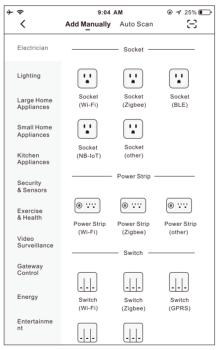
STEP 1 DOWNLOAD APP ON SMART PHONE

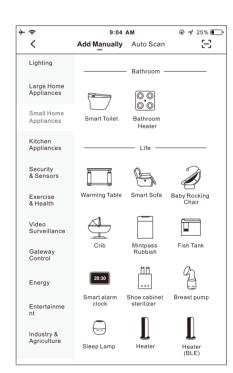
Scan QR on the right to install APP.



STEP 2 | CONNECT TO THE DEVICE

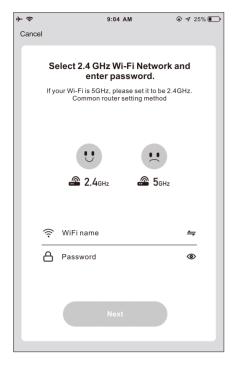


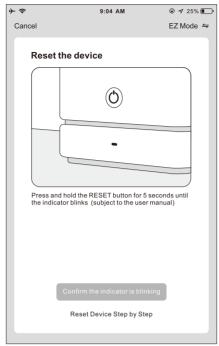


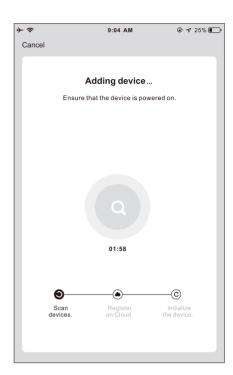


- 1. Click in the upper right corner to add a device.
- 2. Click on "Small Home Appliances" in the left catalog.
- 3. Click on the "Smart Toilet" to enter the online login page.

STEP 2 | CONNECT TO THE DEVICE





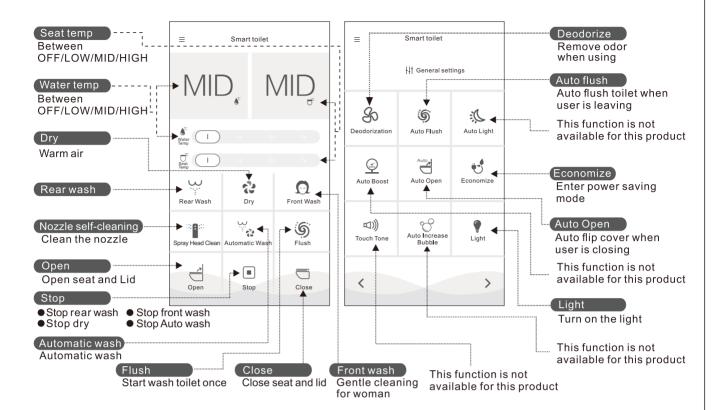


- 4. Enter WIFI password.
- 5.a.Turn the Side control dial(See in page 3 for where it is.) to Rear Wash and press it down for 5 seconds, until you hear beeps sound.
 - b.Click "Confirm indicator rapidly blink" and press "Next" button.
- 6. Waiting for connection count-down. If the connection is successful, click "Done" to switch to operation interface.

Attention:

- 1. Due to data transmission and other reasons, after successful networking, the device status on the APP side may display "not connected". Restart the app after clearing the app cache to refresh the status information.
- 2. The WiFi communication function may be turned off due to mobile phone sleep and other reasons, causing the device status to be out of sync or the application offline. At this time, try to restart the APP to connect again.
- 3. When networking, you must enter the correct wireless account and password, otherwise it will cause networking failure.
- 4. Networking parameters are automatically memorized, and there is no need to repeat the configuration when the machine is turned on next time.
- 5. The device only receives operations from one account at the same time. When operating with multiple accounts, the connected accounts will be automatically excluded, causing the operation to fail.

APP OPERATION



Ps. There could be differences between the design of windows above and the app in you smart phone.



- 1.On this page, you can adjust the water temperature, wind temperature, nozzle position, water pressure intensity.
- 2. Press stop button will end wash or dry immediately.

VOICE CONTROL

This ECHO-2 smart toilet is integrated with voice control. You can operate this toilet by your command.

Instruction words	Smart toilet responding words	Description
Hello Envo		Activation words-needed after 60s of silence.
Open (the 1st time)	Lid open	If the lid is open already, the seat will open.
Open (the 2nd time)	Seat open	If the seat is open already, nothing open.
Close (the 1st time)	Seat close	If the seat is close already, the lid will close.
Close (the 2nd time)	Lid close	If the lid is close already, nothing close.
Flush	Flushing	Flush
Back wash	Starting back wash	Rear wash
Front wash	Starting front wash	Female wash
Nozzle forward	Adjusting nozzel forward	Nozzle forward
Nozzle back	Adjusting nozzel backward	Nozzle back
Clean nozzle	Cleaning nozzle	Nozzle cleaning
Dryer on	Starting dryer	Turn on the dryer
Stop	Stopping	Stop the Cleaning function or Dryer function
Spray temp high	Spray temperature set to high	High water temperature
Spray temp mid	Spray temperature set to mid	Mid-range water temperature
Spray temp low	Spray temperature set to low	Low water temperature
Spray temp off	Spray temperature off	Turn off water temperature
Seat temp high	Seat temperature set to high	High seating temperature
Seat temp mid	Seat temperature set to mid	Mid-range seat temperature
Seat temp low	Seat temperature set to low	Low seat temperature
Seat temp off	Seat temperature off	Turn off seat temperature
More water	Water pressure increased	Increase the water pressure
Less water	Water pressure reduced	Reduce the water pressure
Night light on	Night light on	Turn on the night light
Night light off	Night light off	Turn off the night light
Power on	Powering on	Turn on the power
Power off	Powering off	Turn off the power

Please Note that after activating the smart toilet by saying "**Hello Envo**", within 60 seconds, you can control the smart toilet according to the commands in the instruction list. When the voice Activation interval exceeds 60 seconds or there is no command, you need to activate the smart toilet by saying "Hello Envo" again before any commands.

PG.15

FOOT SENSORY FLUSHING FUNCTION

When the lid is closed.

- 1. foot passes the sensor to open the lid.
- 2. foot passes the sensor again to open the seat.
- 3. foot passes the sensor once again to close the seat and lid, then toilet flushes.

Note: When seated, the sensor will not active. The flush of the foot sensor operation is a small flush.



UV STERILIZER FUNCTION

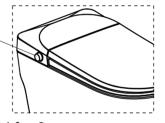
When the human body leaves the seat for 15 seconds, the UV sterilizer is automatically activated and sterilizes the washer nozzle for 3 minutes. Every 4 hours it works once automatically. The night light flashes for 3 seconds when the UV sterilization starts. During the operation of UV sterilizer, it is forbidden to look directly, otherwise it will cause permanent damage to the eyes.

BUZZER FUNCTION DESCRIPTION

Buzz once: seated, all functions available.

Three or more rings: product failure.

Note: The buzzer only rings when operating the remote control, side control dial or initialization. To shut off Buzz sound, empty the toilet seat, turn the side control backward and hold for 3 sec.



Control dial

CLEANING AND MAINTENANCE

CLEANING OF TOILET BOWL

Unplug the toilet.

Wipe the outer surface of the toilet with a wet cloth.

Note: Dirt should be treated as soon as possible.

NOZZLE CLEANING AND MAINTENANCE

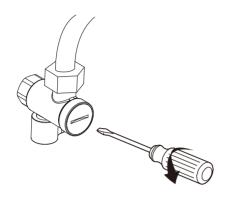
Press the "Nozzle Cleaning" key, the nozzle will protrude and start flushing. You can use a brush to clean.

Note: Do not use a steel brush for cleaning.

CLEAN THE FILTER SCREEN

When the water pressure is too low to operate the toilet normally, please clean the filter screen.

STEP 1 | CLOSE THE SUPPLY STOP



STEP 2 | REMOVE THE FILTER SCREEN
Unscrew the screen cover with a screwdriver and remove the screen as follows.

STEP 3 | CLEAN THE FILTER SCREEN

Note: Do not use any detergent. Clean with fresh water only.

Do not squeeze the filter screen during cleaning to avoid deformation of the filter screen.



Reinstall the filter screen in the order of which it was removed.

Note: After opening the supply stop, check if any leakage of all parts.



WARNING

- •Don't use any of these to clean: detergents containing chlorine (calcium hypochlorite), ethyl acetate, ammonia solution, aqueous citric acid solution, acetone. ANZZI isn't responsible for any damage caused by the use of the detergents above.
- Always unplug before cleaning.



ATTENTION

- •Always TEST your detergent in an inconspicuous area before applying it to the entire product surface.
- •Wipe and rinse the surface with water immediately after applying detergent. Rinse and dry the excessive spraying on surfaces.
- Do not soak the surface with detergent.
- •Use a soft, wet sponge or cloth. Do not clean the surface with abrasive materials, such as brushes or scouring pads.

LONG-TERM PRESERVATION

When you leave for a long time and not using this toilet, such as on business or travel:

- 1. Close the supply stop. Press the control dial to drain out the cavity.
- 2. Unplug the smart toilet and take out the backup battery.

PRODUCT SPECIFICATIONS

Ambient temp range		39.2°F-104°F(4°C-40°C)	
Inlet water temp range		41°F-95°F(5°C-35°C)	
Rated voltage		AC120V 50-60Hz	
Specific features		Human sensor(rader sensor) Toilet cover auto open/close Remote open /close toilet lid and seat Foot sensor (1.Open lid/seat 2.Flush) App and voice function	
Rated power		1200W(Inlet water temp:59°F±32.9°F(15°C±0.5°C)	
Power cord length		33.4"(0.85m)	
	Water pressure range	20PSI(138kPa)(dynamic)-80PSI(552kPa)(static)	
	Water pressure adjustment	Adjustable in 4 pressures	
	Water temp adjustment	4 Levels	
Cleansing device	Safety device	Temp sensor control system、Dry burning-resistant protection device、over temp protection system、water and electricity isolation system	
	Rear wash	Adjustable pressure	
	Front wash	Adjustable pressure	
	Strong wash	1 pressure	
Seat heating	Seat temp control	4 Levels	
device	Seat protective system	Temperature sensing control system/ fuse	
Warm air	Warm air temperature	4 Levels	
dryer	Safety device	Temperature reset switch/fuse	
Deodorizer		Catalyst deodorant box	
Remote control		YES	
App control		YES	
Voice control		YES	



THE TOILET'S FEATURES WILL NOT WORK UNLESS YOU'RE SITTING ON THE SEAT!

TROUBLE SHOOTING

SYMPTOMS	POSSIBLE CAUSES	RECOMMENDED ACTIONS
No power	The plug and the socket aren't fully connected.	Plug the plug into the socket.
No power	The GFCI of plug or socket is triggered and needs to be reset.	Reset GFCI.
No water flows out during flushing or small water flow	Low water supply pipe pressure.	Pressurize with a water pump.
	The inlet filter screen is blocked.	Clean the filter screen according to the instructions. See PG.17
	The inlet pipe connecting the supply stop to the toilet is kinked.	Adjust hose.
	The water is cut off.	Waitting for the restortion of water supply.
	Supply stop closed.	Open the supply stop.
Outlet water from nozzle is abnormal	Product is abnormal.	Unplug the plug for 1 minute and reconnect it.
Seat isn't warm	Incorrect seat temperature setting or product in power saving mode.	Adjust to the desired temperature.
Nozzle dripping	Solenoid valve failure.	Please contact a professional for repair.
Cleaning function cannot be used normally Solenoid valve failure.		Please contact a professional for repair.
Drying air is not warm	Drying temperature off.	Try adjusting with the remote control.
	Drying heater is damaged.	Please contact a professional for repair.
Loose seat and cover plate	Screw looseness.	Tighten the screws.
There is no response when the key of the	The remote controller batteries are drained.	Replace the batteries according to the guidelines.
remote control is pressed	Dysfunction.	Re-match the remote control. If the problem persists, please call ENVO and replace the remote control.
Water leakage	Loose joints or broken parts.	Confirm the cause and deal with it.
The toilet doesn't flush properly Malfunction of flushing valve.		Please contact a professional for repair.
Can't the toilet flush clean Low water pressure or blockage.		Check the water output and remove the blockage according to the instruction PG.4

