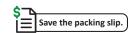


Purchase Date: / / Order/Customer Reference Number:

Thank you for choosing Sunnydaze Decor. We stand behind our brand and the quality of the items we sell. Replacement parts or products can be requested within the 1-year warranty period. Proof of purchase must be provided. This includes the date of the purchase as well as photos of the product defect. Photos are used to determine the cause of the defect and to provide future quality control. The request will be reviewed, and replacement pieces will be sent at our discretion. For warranty information, visit <a href="https://tiny.cc/SunnydazeWarranty">https://tiny.cc/SunnydazeWarranty</a>

If you have any questions, comments or concerns, feel free to contact us by phone at 833-982-1977, by email: <u>customerservice@sunnydazedecor.com</u>, or via our contact us page at <u>https://tiny.cc/SunnydazeContact</u>

## WOOD GRATE



Review all information before using this product. Save this document for future reference.

**CARE & STORAGE:** Long-term exposure to high-intensity heat will cause the high-temperature paint to flake or burn off the steel. If the steel is exposed to moisture, it will rust. To prolong the life of the wood grate, store it indoors when it will not be used for an extended period of time. Ensure the unit is completely cool and cleaned before storing. If you feel heat when your hand is close to the ashes or metal, the grate is too hot to store. Store in a cool, dry, indoor location.

Manufacturer is not liable for damage resulting from general use, misuse, and/or environmental conditions. NEVER USE CHEMICAL-BASED CLEANERS as doing so may damage the product and/or ignite a flame during the next use.

## **WARNING:** THE ONE-YEAR WARRANTY DOES NOT COVER DAMAGES OR DEFECTS CAUSED BY THE APPLICATION OF CHEMICAL TREATMENTS, PROTECTIVE COATINGS, TOUCH-UP PAINT, OR CLEANING PRODUCTS.

If the product was damaged during transit, please contact our customer service team through one of the methods mentioned at the top of page 1. Please have the item number and order information ready to expedite response time.

Any modification to the product or failure to follow recommended care will void the product warranty.

WARNING: Manufacturer and seller expressly disclaim any and all liability from personal injury, property damage or loss, whether direct or indirect, or incidental, resulting from the incorrect attachment, improper use, inadequate maintenance, or neglect of this product.

Sunnydaze Decor

