

# PlumBite® Push on Fittings Limited Warranty

Subject to the terms and conditions of this Limited Warranty ("Warranty"), Jones Stephens ("Jones Stephens") warrants to the owner of the applicable real property in the United States that the Jones Stephens products listed below shall be free from defects in material and workmanship, under normal conditions of use when installed as part of the application listed below.

# Scope

The scope of this Warranty includes Jones Stephens Plumbite® Push On Fittings. The Term of Warranty begins on the Commencement Date, defined as the date on which the applicable Jones Stephens products are installed in a building or facility. The Term of Warranty for each Plumbite® Push On Fitting is shown on the following page, ranging from one (1) to twenty-five (25) years.

After the Date of Installation, but prior to the Commencement Date, this Limited Warranty is in effect providing that all Conditions and Exclusions have been met.

### **Claim Process and Remedies**

In order to file a claim under the terms of this Warranty, a claimant must send written notification to Jones Stephens that a product may be defective within 30 days of the suspected failure or defect and within the applicable warranty period via mail or as outlined at the link shown below:

U.S. Mail	Link to Claim Procedure
Jones Stephens Corp. Attn: Warranty Department 3249 Moody Parkway Moody, AL 35004	www.jonesstephens.com
Phone: 800-355-6637	

All products alleged to be defective must be sent to Jones Stephens for inspection and testing for determination of the cause of the alleged failure or defect.

### **Exclusive Remedies**

If Jones Stephens determines that a product identified above has failed or is defective within the scope of this Warranty, Jones Stephens's liability hereunder is limited, at the option of Jones Stephens, to issue a refund of the purchase price or to replace the defective product or component or part thereof which is proved to be other than as warranted.

Jones Stephens shall not pay for any other additional costs or expenses, including but not limited to, transportation, relocation, labor, repairs or any other work associated with removing and/or returning failed or defective products, installing replacement products, damage to personal property or damage resulting from mold.

(Continued on next page)



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#### **Conditions & Exclusions**

In order for the Warranty to be in effect, the applicable Jones Stephens products must be:

- · Installed in accordance with the installation instructions provided by Jones Stephens for the particular Push On Fitting;
- Not exposed to temperatures and/or pressures that exceed the limitations found on specifications for the Jones Stephens product;
- · In their originally installed location, or removed according to the installation instructions using the specified tooling;
- Connected to appropriate water supplies and according to the product specification sheet;
- · Installed in an end-use environment as intended for the product;
- Installed by a licensed professional in accordance with applicable building, mechanical, plumbing, electrical, or other applicable code requirements; and
- Show no evidence of tampering, mishandling, neglect, accidental damage, modification or repair without the approval of Jones Stephens or damage done to the product by anyone other than authorized personnel.

In addition to the conditions above, this Warranty does not apply when product failure or resulting damages are caused by:

- · Exposure to temperatures and/or pressures that exceed the limitations for the product;
- Faulty installation;
- Misuse, tampering, mishandling, neglect, or accidental damage;
- · Components not manufactured or sold by Jones Stephens;
- External and internal physical or chemical conditions;
- Abnormal operating conditions; or
- Modifications unless previously approved in writing by an authorized Jones Stephens representative or as stated in the installation instructions.

#### Miscellaneous:

It is expressly understood that authorized Jones Stephens sales representatives, distributors, and plumbing professionals have no express or implied authority to bind Jones Stephens to any agreement or warranty of any kind without the express written consent of Jones Stephens.

## **Disclaimer & Limitation of Liability**

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