



Firmware Update for Certain Pioneer In-Dash AV Receivers

August 7, 2025

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update **only for the following Pioneer In-Dash AV Receivers sold in the United States and Canada. Installation on any other product could cause irreversible damage.**

DMH-WC660NEX
DMH-W4660NEX
DMH-W4600NEX
DMH-WT7600NEX
DMH-WT76NEX
DMH-WT8600NEX
DMH-WT86NEX
DMH-WC5700NEX

This firmware update corrects the following matters.

- Adds an authentication function for current and future software updates.
- Minor bug fixes.

To perform this update, the following items are needed:

- Pioneer In-Dash AV Receiver listed above
- Blank USB storage device (no files), 512 MB or larger in capacity, formatted to FAT32 or NTFS.

Instructions on installing the firmware are provided on the same page as the firmware update. Installation of the update should take about fifteen minutes to complete.

How to Obtain the Free Firmware Update:

1. Download the firmware update files to a computer from the Pioneer website:
<https://usa.pioneer/pages/support>
2. Transfer the files to the USB storage device for insertion into the Pioneer In-Dash AV Receiver.

Questions

If you have any questions, please contact Pioneer Customer Service toll free at 1-800-421-1404, Monday through Friday, 7:30 AM - 11:30 AM and 12:30 PM - 4:00 PM (Pacific Time), excluding holidays, or online through <https://usa.pioneer/pages/contact>.

Sincerely,

Pioneer Electronics (USA) Inc.