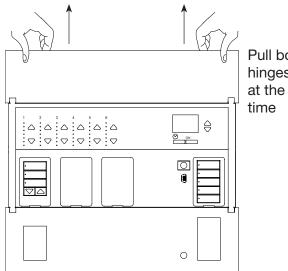
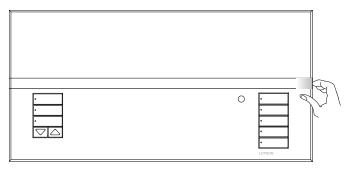
# **LUTRON**® GRAFIK Eye® QS QSGS Stripe Kits QSGB Button Kits

**QSGF** Faceplate Kits

## **Replacement Kit Instructions**



Pull both hinges out at the same



### Stripe Replacement

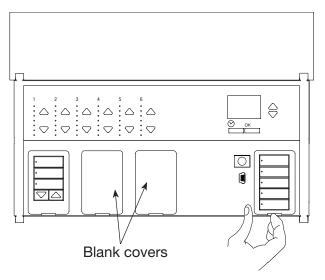
To remove the stripe, lift the end and pull away from the faceplate until the tabs pop out of their slots.

Replace plastic stripe by pressing the tabs back into their slots. For metal stripe, remove adhesive liner and press into place.

## **Faceplate Replacement**

To remove either faceplate, open it fully (flush to the wall), and pull up (for the top faceplate) or down (for the bottom faceplate) to pull both hinges out of their slots at the same time.

Replace by sliding the hinges back into their slots.



## Button Kit Replacement

Note: Lighting and shade buttons are replaced the same way.

To replace a column of buttons, insert the tip of your finger into the slot at the bottom of the button column, and gently lift up. The button kit should pop out.

If you are adding a shade button kit where there is currently a blank cover, remove the lower faceplate (see above) and remove the blank cover.

Replace the button kit by gently pressing it into the opening until it snaps into place, and replace the bottom faceplate if necessary.

## Warranty and Contact Information

#### Lutron Electronics Co., Inc. One Year Limited Warranty

For a period of one year from the date of purchase, and subject to the exclusions and restrictions described below, Lutron warants each new unit to be free from manufacturing defects. Lutron will, at its option, either repair the defective unit or issue a credit equal to the purchase price of the defective unit to the Customer against the purchase price of comparable replacement part purchased from Lutron. Replacements for the unit provided by Lutron or, at its sole discretion, an approved vendor may be new, used, repaired, reconditioned, and/or made by a different manufacturer. If the unit is commissioned by Lutron or a Lutron

If the unit is commissioned by Lutron or a Lutron approved third party as part of a Lutron commissioned lighting control system, the term of this warranty will be extended, and any credits against the cost of replacement parts will be prorated, in accordance with the warranty issued with the commissioned system, except that the term of the unit's warranty term will be measured from the date of its commissioning.

EXCLUSIONS AND RESTRICTIONS

This Warranty does not cover, and Lutron and its suppliers are not responsible for:

 Damage, malfunction or inoperability diagnosed by Lutron or a Lutron approved third party as caused by normal wear and tear, abuse, misuse, incorrect installation, neglect, accident, interference or environmental factors, such as (a) use of incorrect line voltages, fuses or circuit breakers;
(b) failure to install, maintain and operate the unit pursuant to the operating instructions provided by Lutron and the applicable provisions of the National Electrical Code and of the Safety Standards of Underwriter's Laboratories; (c) use of incompatible devices or accessories; (d) improper or insufficient ventilation; (e) unauthorized repairs or adjustments; (f) vandalism; or (g) an act of God, such as fire, lightning, flooding, tomado, earthquake, hurricane or other problems beyond Lutron's control.

2. On-site labor costs to diagnose issues with, and to remove, repair, replace, adjust, reinstall and/or reprogram the unit or any of its components.

 Equipment and parts external to the unit, including those sold or supplied by Lutron (which may be covered by a separate warranty).

 The cost of repairing or replacing other property that is damaged when the unit does not work property, even if the damage was caused by the unit. EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY, THERE ARE NO EXPRESS OR IMPLIED WARRANTIES OF ANY TYPE, INCLUDING ANY IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, LUTRON DOES NOT WARRANT THAT THE UNIT WILL OPERATE WITHOUT INTERRUPTION OR BE ERROR FREE.

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#### TO MAKE A WARRANTY CLAIM

To make a warranty claim, promptly notify Lutron within the warranty period described above by calling the Lutron Technical Support Center at (800) 523-9466. Lutron, in its sole discretion, will determine what action, if any, is required under this warranty. To better enable Lutron to address a warranty claim, have the unit's serial and model numbers available when making the call. If Lutron, in its sole discretion, determines that an on-site visit or other remedial action is necessary, Lutron may send a Lutron Services Co. representative or coordinate the dispatch of a representative from a Lutron approved vendor to Customer's site, and/or coordinate a warranty service call between Customer and a Lutron aporved vendor.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

These products may be covered under one or more of the following U.S. patents: D461,782; and corresponding foreign patents. Other U.S. and foreign patents may be pending.

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