



bestchoiceproducts



# INSTRUCTION MANUAL

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Massage Chair Pad



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As shoppers, we're always trying to find the perfect balance between quality & value. At BCP, we believe we've achieved that. Our diverse catalog of everyday essentials is tailored especially to our customers & guaranteed to hit that sweet spot of high quality & low price.

— Always. —

## ! NOTICE

Please retain these instructions for future reference.

- This appliance is not a toy.
- Do not allow children to operate this appliance. Keep appliance out of reach of children.
- This item is intended for indoor, household use only.
- Be aware that the appliance will automatically shut off after running for 15 minutes.
- Ensure that your voltage is consistent with specifications.
- Only plug this product into a grounded outlet. Do not plug this product in with any electrical adaptor besides the included plug.
- Do not modify the plug in any way.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- If any parts are missing, broken, damaged, or worn, stop using this product until repairs are made and/or factory replacement parts are installed.
- Do not use this item in a way inconsistent with the manufacturer's instructions as this could void the product warranty.

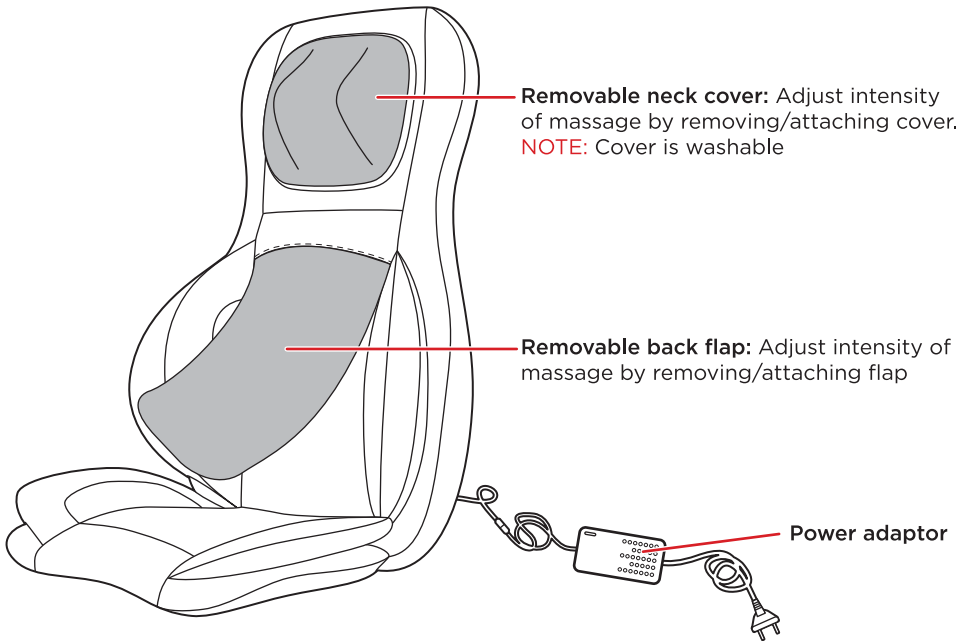
## ! WARNING

- It is recommended that you do not exceed **15 minutes** of continuous massage.
- Do not use this appliance if your physician or healthcare professional has advised against massager use.
- If you experience any pain, illness, or discomfort during use, discontinue using this appliance and consult with a physician.
- This appliance features electrical components. Do not expose to high temperatures or humidity.
- Keep appliance away from direct sunlight and other heat sources (stove, heater, etc.).
- Do not immerse the appliance or power cord in water or any other liquid.
- Do not spill water on the electrical components or connectors.
- Do not touch the plug or operate appliance with wet hands.
- Do not remove the cover of the chair pad. Do not use if massage mechanism is exposed.
- Do not leave appliance unattended if it is plugged in. Always unplug this appliance when not in use.
- Do not use this appliance if you are inebriated, have a pacemaker, heart condition, skin condition or injury, are pregnant, plan on becoming pregnant, have just given birth, have a disease like diabetes that disrupts sensory feedback, have osteoporosis, chronic pain or injuries, have a fever, or have other medical issues that may impede your ability to safely use this appliance.
- Do not use this appliance while sleeping or if you have a history of narcolepsy.
- Do not use while driving or operating machinery.
- Do not use massager at the same time as other medical or therapeutic devices, such as blanket warmer or another massage device.
- Do not operate massager under blankets as the air openings may be obstructed.
- Do not overstretch the elastic back straps.
- Do not apply excessive pressure on the massager; direct force in excess of 110 lbs. may cause damage.
- Avoid contact with sharp edges or pointed objects that may cut or puncture the cover.
- Do not unplug the appliance by pulling on the power cord. Always grasp the plug firmly and pull straight out from the outlet.
- Do not use if the plug or any components are damaged.
- Do not use any accessory or fitting other than original accessories and fittings.

## SPECIFICATIONS

Voltage	120V, 60Hz
Power	48 watts
Default Runtime	15 minutes
Weight Capacity	440 lbs.

## DIAGRAM



## OPERATING INSTRUCTIONS

1. Secure the massager to a chair with the elastic straps.
2. Connect the power adapter to the corresponding connector on the massager. Plug power adapter into a wall outlet.
3. Use remote control to operate massager.
4. When finished, place remote control in the pouch on the side of the massager.

## REMOTE DIAGRAM

### INTENSITY:

Cycle through low, medium, and high vibration intensity

### BACK SHIATSU:

Toggle between 2D and 3D shiatsu massage modes

### SPOT SHIATSU:

Isolate the shiatsu massage to a specific area; press arrow buttons to adjust massage head position

### COMPRESSION INTENSITY:

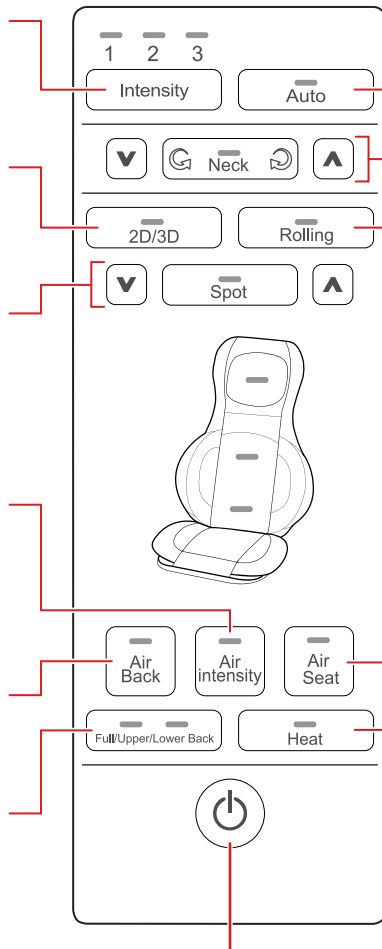
Cycle through medium, high, and low compression massage intensity

### COMPRESSION BACK:

Turn compression back massage on/off

### SHIATSU AREA:

Select the target area of the shiatsu massage, either full, upper, or lower back



### AUTO:

Automatically cycle through massage functions; lights will turn on to indicate the active function

### NECK SHIATSU:

Press once to turn neck shiatsu massage on; press again to adjust rotation direction with arrow buttons

### ROLLING:

Turn rolling massage on/off for a gentle massage where heads move up and down; press again to adjust width of massage heads to fit your body

### COMPRESSION SEAT:

Turn compression seat massage on/off

### BACK HEAT:

Turn heat on/off; be aware that heat is available ONLY in shiatsu massage mode

POWER

## CLEANING AND STORAGE

**NOTE:** Do not immerse or soak the appliance in water or any other liquid.

- Unplug and remove power adapter before cleaning or storage.
- Do not wash in a washing machine.
- Wipe down massager with a damp cloth and allow it to thoroughly dry.
- Do not clean with alcohol, abrasive detergents, or corrosive liquids like gasoline or acetone.
- Neck cover is removable and washable.
- Store in a cool, dry place away from direct sunlight.

## TROUBLESHOOTING

PROBLEM	REASON	SOLUTION
Massage heads rotating slower	Excessive load/pressure	Reduce load/pressure on massager
Massage heads only rotate in upper or lower region	Upper/lower back massage activated	Select full back massage mode
Switches off suddenly	Automatically switches off after 15 minutes of use	Normal
	Overheating protection activated	Normal, allow to cool before restarting
Not turning on	Overheating protection activated	Normal, allow to cool before restarting
	Unplugged	Plug into wall outlet
	Adaptor disconnected	Connect adaptor to massager
Jerky motion or abnormal vibration	Excessive load/pressure	Reduce load/pressure on massager
Infrared lights on but no motion from massage heads	Massage heads jammed	Reduce load/pressure, press Full Back to try again

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Chat Support



Product Inquiry



Orders FAQ



Product Assembly



Returns & Refunds

## PRODUCT WARRANTY INFORMATION

All items can be returned for any reason within 60 days of the receipt and will receive a full refund as long as the item is returned in its original product packaging and all accessories from its original shipment are included. All returned items will receive a full refund back to the original payment method. All returned items will not be charged a re-stocking fee.

All returned items require an RA (Return Authorization) number, which can only be provided by a Best Choice Products Customer Service Representative when the return request is submitted. Items received without an RA may not be accepted or may increase your return processing time. Once an item has been received by Best Choice Products, refunds or replacements will be processed within 5 business days.

All returns must be shipped back to the Best Choice Products Return Center at the customer's expense. If the reason for return is a result of an error by Best Choice Products then Best Choice Products will provide a pre-paid shipping label via email. Boxes for return shipping will not be provided by Best Choice Products, and is the customer's responsibility to either use the original shipping boxes or purchase new boxes.

Pictures may be required for some returns to ensure an item is not damaged prior to its return. Items returned are not considered undamaged until they are received by Best Choice Products and verified as such. All damages to items are the customer's responsibility until the item has been received by and acknowledge by Best Choice Products as undamaged.



## WARNING

Manufacturer and seller expressly disclaim any and all liability for personal injury, property damage or loss, whether direct, indirect, or incidental, resulting from the incorrect attachment, improper use, inadequate maintenance, or neglect of this product.