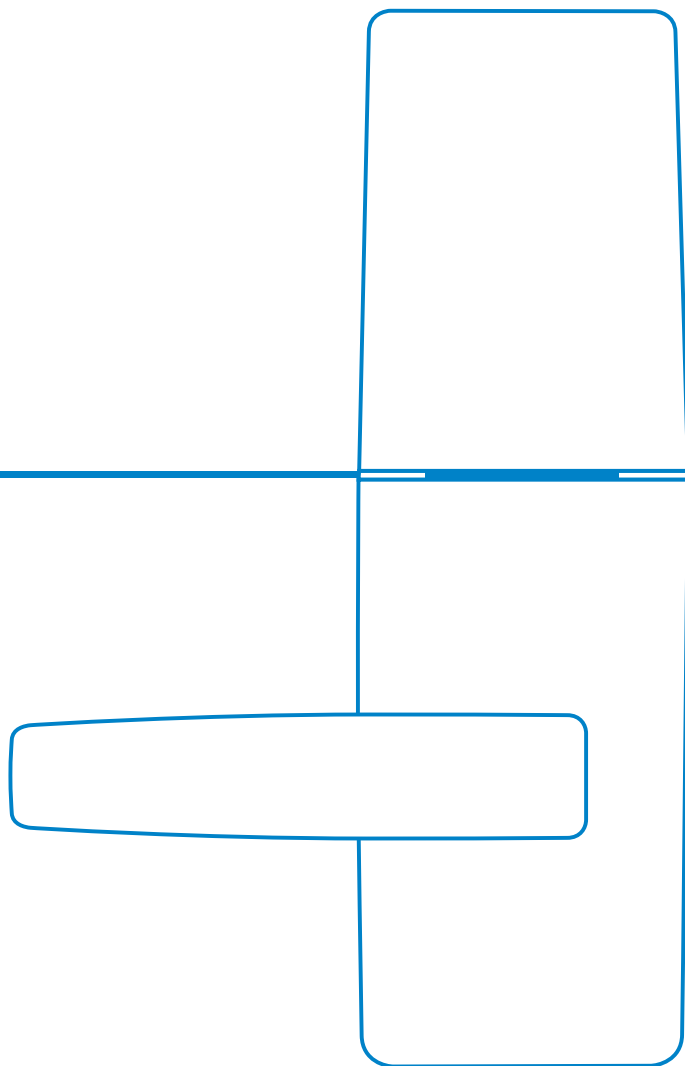




GAINSBOROUGH freestyle

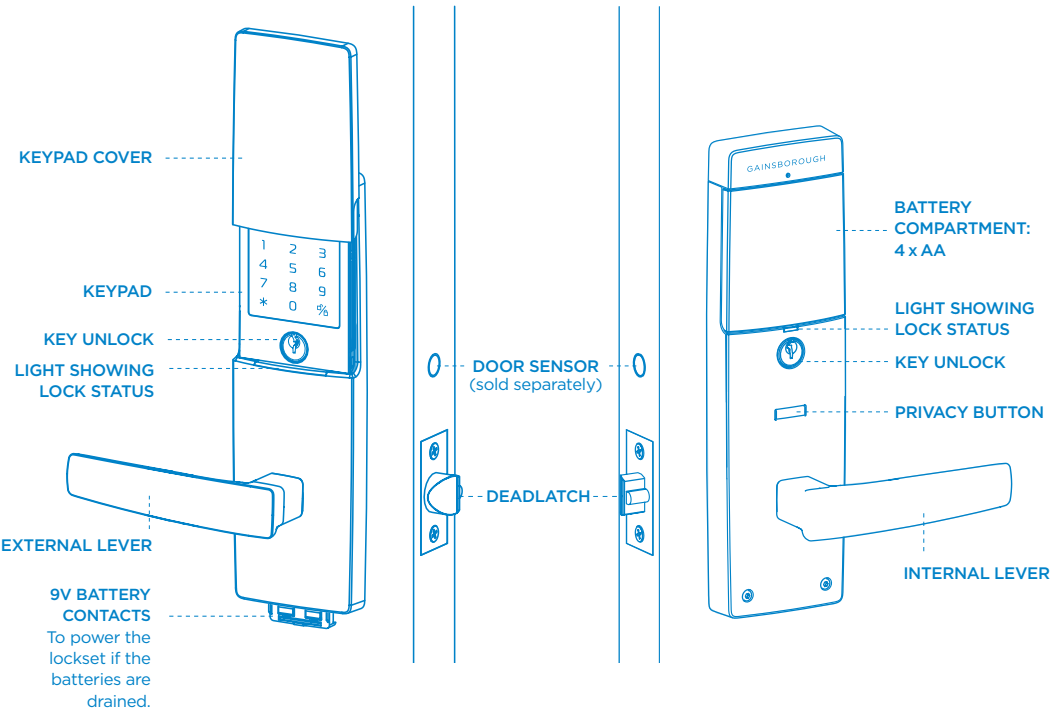
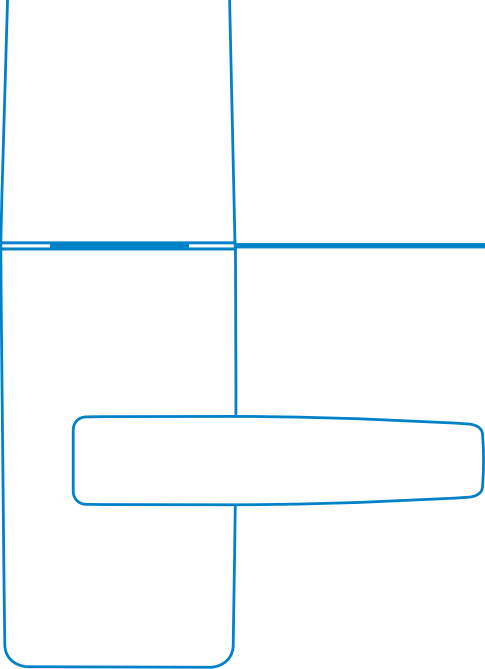
USER GUIDE



REQUIRES
BORDER
ROUTER



Your new smart lock:



WARRANTY

Allegion Australia PTY Ltd guarantees to repair or replace this product if within five (5) years from the proven date of purchase if it tarnishes, discolours or corrodes; or if within ten (10) years from the proven date of purchase any mechanical defects occur; or if within two (2) years from the proven date of purchase any electronic defects occur. Applies only when properly installed and subjected to no more than fair wear and tear. This guarantee does not extend to labour costs, personal costs, death or injury, or economic, consequential or property damage of any kind whatsoever.

Welcome to Freestyle

GAINSBOROUGH SMART LOCKS CONNECTED WITH LIFE.

Your new Trilock® combines Gainsborough's signature style with the latest technology.

Whether it's checking if you've locked the house, or if your family has arrived home, this smart lock gives you unparalleled convenience, peace of mind and the freedom to move.

For more information about your new Gainsborough Freestyle Smart Trilock including helpful resources and videos, scan here.



BUILT-IN
WI-FI



ENCRYPTED
CONNECTION



VOICE
CONTROL



OPERATE WITH
SMARTPHONE



3-IN-1 FUNCTION
PRIVACY, PASSAGE
& DEADLOCK



KEYLESS ENTRY
VIA KEYPAD
OR APP



MONITOR YOUR
LOCK STATUS



BATTERY OPERATED
FOR UP TO 6 MONTHS
WITH NORMAL USE



EASY TO
INSTALL



ASSIGN/INVITE/
SCHEDULE UP TO
20 USERS



EMERGENCY
OVERRIDE KEYS
INCLUDED



SUITS 35-45MM
DOORS

Control your smart lock, your way

The Gainsborough Freestyle Smart Trilock is designed to give you choice - the control is in your hands.

You have three choices on how to operate your lock. Read on below to determine what's right for you. Before programming your new Gainsborough Freestyle lock, check out the Gainsborough website, scan the QR code below to learn more about Matter, or get in touch with our friendly customer service team today.

When selecting your preferred option, it's helpful to know that the Gainsborough Freestyle app and Matter platforms must operate independently. We hope this helps you make an informed choice most suitable for your home setup, and for a seamless smart home experience.

1. CONNECTING TO FREESTYLE APP

Enjoy Trilock's 3-in-1 functionality with Bluetooth smart technology and built in Wi-Fi. The Freestyle App allows you to access the full list of features for your lock. It means you have the greatest control, visibility and access to your home wherever and whenever you need it.



2. CONNECTING TO MATTER ECOSYSTEMS

The Gainsborough Freestyle Smart Trilock is compatible with Matter, the new universal smart home standard, allowing you access to a host of benefits. Matter is designed to ensure seamless interoperability between smart home devices from different manufacturers.

When smart locks are Matter enabled, they offer advantages such as interoperability, simplified setup, energy efficiency and unified control.

Ensure you have a compatible Matter hub with Thread Border Router to connect. e.g. Apple HomeKit, Google Home, Amazon Alexa, and Samsung SmartThings.

To learn more about Matter and your new lock scan the QR code.



Please note: While some lock features may vary when connected to your Matter ecosystem, you can explore all the exciting possibilities by visiting the Gainsborough website or scanning the QR code. There, you'll find helpful information to ensure your ecosystem matched your own preferred smart home needs.



3. KEYPAD ONLY USE

If our connected options aren't for you, you can simply program and use your lock via the keypad. This will allow you basic functions such as keypad lock/unlock, setting and deleting user codes, adjusting your volume and setting up auto lock.

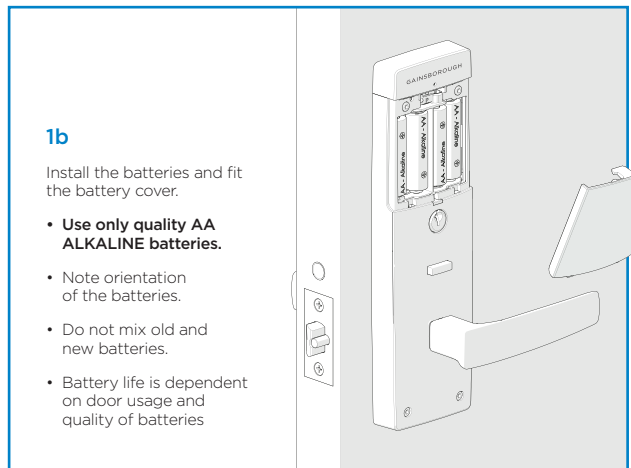
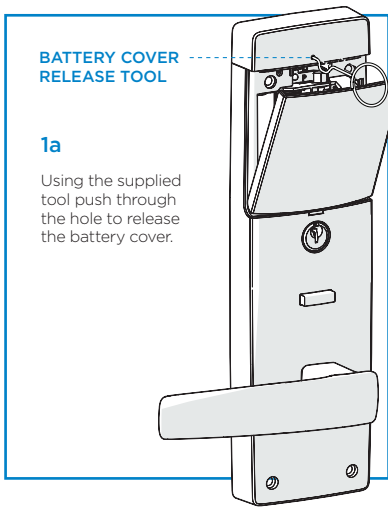
Please note: once you set the lock up for keypad only use, you can't pair with the Freestyle App or Matter. You can change your mind by factory resetting the lock.

Before you setup your lock

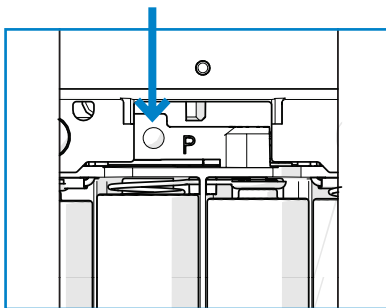
Make sure your lock is installed on the door. If you haven't installed your lock yet, please refer to the separate Installation Guide provided in the box.

Step 1

On the external side of the lock, slide the cover up to energise the keypad. If the keypad does not turn on, check the battery installation by following steps 1a and 1b.



Please note: If your lock was pre-installed, it is likely that there's a preset PIN code. For your security and peace of mind, reset your lock.



Make sure your door is ajar and unlocked before resetting.

Remove the battery cover as shown in steps 1a and 1b above. Locate the Program button which is just above the batteries.

Press and hold for 10 seconds until the blue light blinks. Wait for a few seconds while the lock resets. When the lock has successfully reset, it will beep twice and the green light will blink twice.

Connecting to Gainsborough Freestyle App

Step 2 - Option 1

Scan the QR code to download the Gainsborough Freestyle App and set up the lock on your smartphone or tablet. Alternatively, download directly from your App Store or Google Play and follow these instructions.



- a. Create a user account using your email address and login.
- b. Ensure Bluetooth is enabled on your phone or tablet.
- c. Press “Add new device” and follow the prompts to complete the setup.



VOICE CONTROL SETUP

Voice control works through Google Assistant and Amazon Alexa and allows you to interact with your lock using voice commands. Simply open your Gainsborough Freestyle App. Go to settings then select ‘works with’ from the menu. Follow the prompts so you can operate via Alexa or Google.



Please note: If you have purchased and installed a Gainsborough Freestyle Door Sensor Kit, you can fully monitor the state of your door, whether it is opened or closed via the Gainsborough Freestyle App.

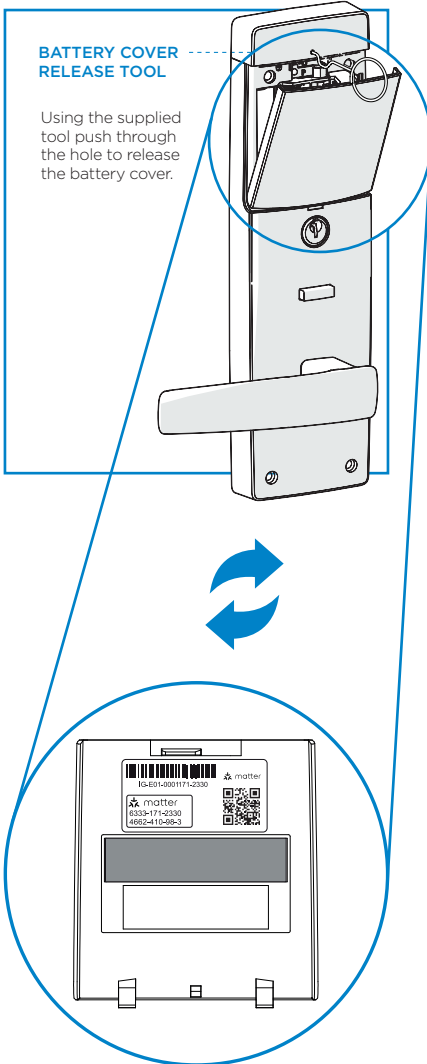


Please note:

- Make sure your door is open and the lock is unlocked during programming.

Connecting to Matter Ecosystem

Step 2 - Option 2

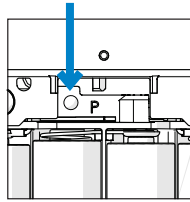


BATTERY COVER RELEASE TOOL

Using the supplied tool push through the hole to release the battery cover.

Your Freestyle Smart Trilock is already Matter enabled. To complete the setup on your lock follow these instructions:

- Facing the internal side of the lockset, remove the battery cover then locate the Program button above the batteries. Press the button three times. When successful, the lock will flash blue three times followed by three beeps.



- Scan the Matter QR code found on the back of the battery cover using a Matter compatible mobile application (Apple Home / Google Home / Samsung SmartThings / Alexa) on your smartphone or tablet.
- Follow the instructions in your chosen mobile app to add your lock and complete setup



Please note:

- Make sure your door is open and the lock is unlocked during the set up phase.
- Ensure the phone and Matter controller (Hub) are on the same Wi-Fi network.
- Switching from Freestyle to Matter mode will clear all existing user codes.
- Deadlock can only be done via keypad using Pin code plus Lock/Unlock button.
- You must complete the setup within 15 minutes of connecting to Matter.

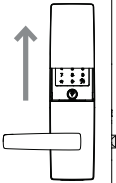
Don't want to use an app?

Setup for keypad only use

Step 2 – Option 3

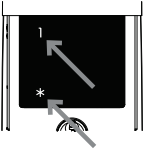
SETTING ADMIN CODE/ FIRST USER CODE

1



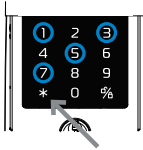
On the external side, slide cover up to energise keypad

2



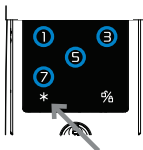
Press *, choose '1' then press *

3



Enter desired 4 digit PIN then press *

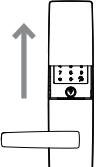
4



PIN code will repeat. Press * to accept, Press % to reject

SETTING UP USER CODES

1



Slide cover up to energise keypad

2



Enter Admin PIN then press *

3



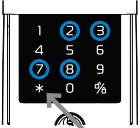
Press '2' then *

4



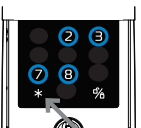
Enter User Number (choose between 1-9) then press *

5



Enter desired 4 digit PIN then press *

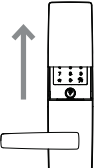
6



PIN code will repeat. Press * to accept, or % to reject

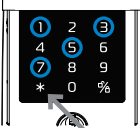
DELETING USER CODES

1



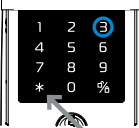
Slide cover up to energise keypad

2



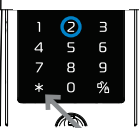
Enter Admin PIN then press *

3



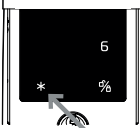
Press '3' then *

4



Enter User Number you wish to delete then press *

5



User to be deleted will be displayed. Press * to accept, or % to reject



Please note:

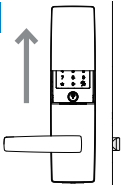
- Make sure your door is open and the lock is unlocked during programming.

Setup for keypad only use

Step 2 – Option 3 (continued)

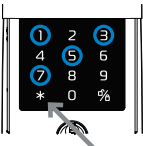
VOLUME SETTING

1



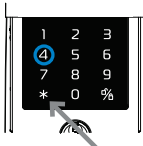
Slide cover up to energise keypad

2



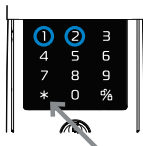
Enter Admin PIN then press *

3



Press '4' then *.

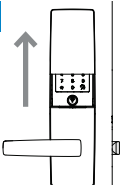
4



Press '1' for Off, '2' for Low, '3' for High, then * to confirm

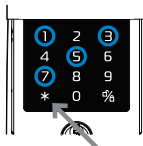
AUTO LOCK

1



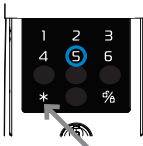
Slide cover up to energise keypad

2



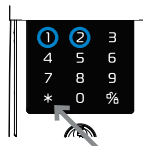
Enter Admin PIN then press *

3



Press '5' then *

4



Press '1' to deactivate, or '2' to activate, then * to confirm

GREEN LED + 3 BEEPS
= SUCCESS.

RED LIGHT
= TRY AGAIN

Activating Auto Lock means Privacy Lock will engage 20 seconds after user unlocks the door

Note: Installing and setting up the lock using the Gainsborough Freestyle™ App overrides all settings done via keypad. Plus allows you to set up to 20 User PINs.

Now your lock is set up, let's test your Gainsborough Freestyle Trilock®

Step 3

GAINSBOROUGH FREESTYLE TRILOCK® MODES:



UNLOCK
(Passage Mode)

Outside: Unlocked
Inside: Unlocked



PRIVACY LOCK
(Privacy Mode)

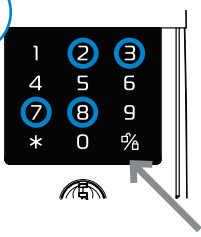
Outside: Locked
Inside: Unlocked



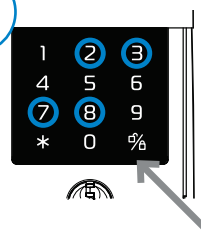
DEADLOCK
(Deadlock Mode)

Outside: Locked
Inside: Locked

FROM THE EXTERNAL SIDE:*

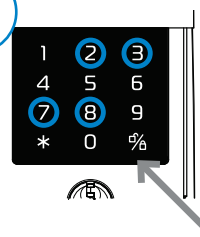


Slide cover up to energise keypad. Enter 4 digit PIN then press **%**.



To Privacy Lock: Press **%** when leaving.

To Enter: Slide cover up to energise keypad. Enter 4 digit PIN then press **%**.



To Deadlock: Enter 4 digit PIN and press **%** when leaving.

To Enter: Slide cover up to energise keypad. Enter 4 digit PIN then press **%**.

(Warning: never use deadlock when there are occupants inside).

*Some Matter Ecosystems do not support this feature.

FROM THE INTERNAL SIDE:



To exit, operate the internal lever.



Press Button to engage Privacy mode.

Unlock by operating the internal lever.



You cannot set the Deadlock Mode from inside the house, it can only be set through the keypad.

Unlock with internal key.

THROUGH THE GAINSBOROUGH FREESTYLE APP:

Your app will show you your lock state. Simply choose an action for your lock:



UNLOCK
(Passage Mode)



PRIVACY LOCK
(Privacy Mode)



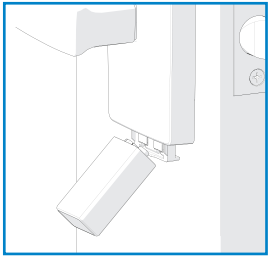
DEADLOCK
(Deadlock Mode)

You're set up! Enjoy the convenience and security knowing you have a Gainsborough Freestyle Trilock®

What do the colours and beeps on my lock mean?

		PROGRAMMING
	+ 1 Beep	UNLOCK
	+ 2 Beeps	RESET
	+ 2 Beeps	PRIVACY LOCK
	+ 3 Beeps	DEADLOCK
	Rapid beeps	ERROR
	5 low tone beeps	LOW BATTERY

Emergency Power Supply



9V battery connections are located in a slide down tray under the front of the outside escutcheon.

In the case that the 4 AA alkaline batteries are completely discharged, a 9V battery can be used to supply power to the lock. While connecting the 9V battery, the lock can be operated as normal, granting access so the AA alkaline batteries can be replaced.

IMPORTANT

It is important not to engage the Deadlock function when there are people inside the house. Only use good quality alkaline batteries with your Gainsborough Freestyle Trilock®.

USE & CARE INSTRUCTIONS

This lockset is designed to provide the highest standard of product quality and performance. Care should be taken to ensure a long-lasting finish. When cleaning is required use a soft, damp cloth. Using lacquer thinner, caustic soaps, abrasive cleaners or polishes could damage the coating and result in tarnishing. Do not clean screen with any cleaning products containing bleach. Do not install the lock in close proximity to caustic vapours or where it may be subjected to extreme weather conditions.

WARNINGS

IMPORTANT: The accuracy of the door preparation is critical for the proper functioning and security of this product. Misalignment can cause premature wear and a lessening of security. The lock should only be serviced by a qualified technician.

Any unauthorised modifications will void your warranty and compromise your security.



Questions about your new Gainsborough Freestyle Trilock®?

Scan the QR code to visit our Frequently Asked Questions page for smart products.



Need some
support?

Get in touch with the Gainsborough
team on **1800 098 094** or email us at
info.au@allegion.com

SERIAL NUMBER & MATTER SETUP CODE:



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