

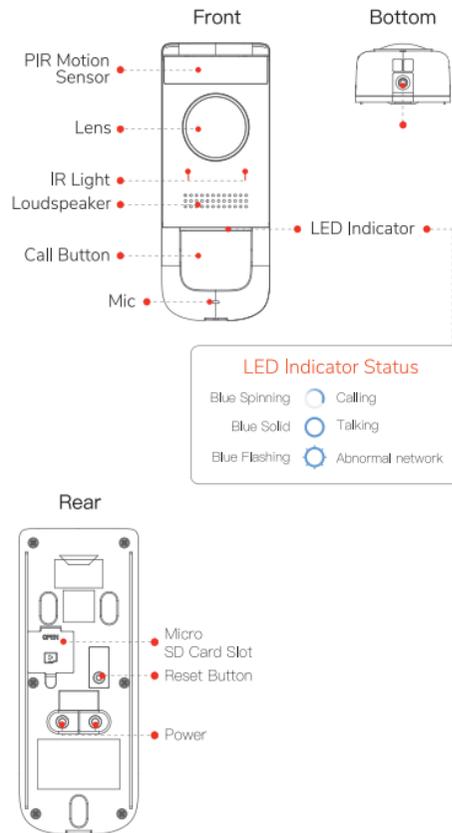
DASH

DINGER

Quick Start Guide

v1.0.0

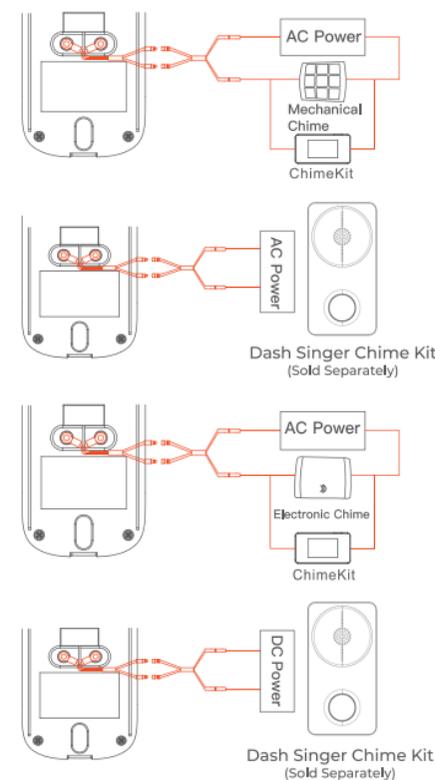
Know your Dinger



Dinger Power Options

With an AC 16V-24V power adapter, you can connect a wired chime (mechanical or electronic) or a Dash Singer Chime Kit

With a DC 12-24V power adapter, connect a Dash Singer Chime Kit



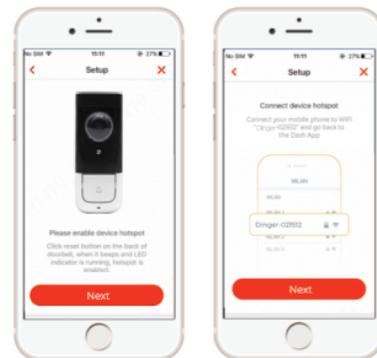
Using the Dash App

Step 1

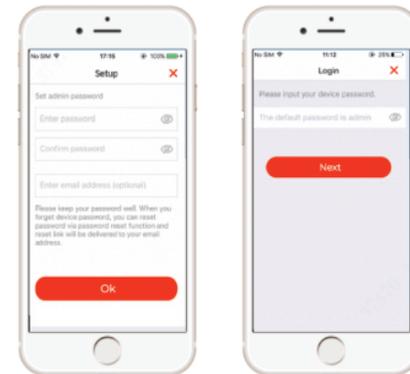
- 1 Power on the Dinger doorbell camera and download the Dash App from Google Play or the App Store.
- 2 Open the Dash App, and register a new account.

Step 2

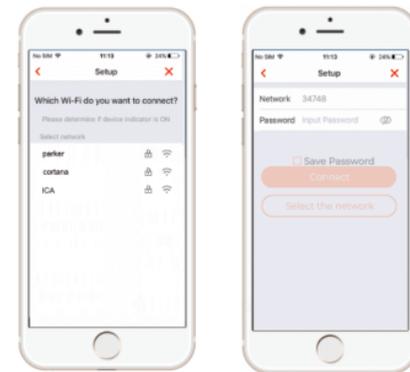
- 1 On the device page of the app press the "+" icon to initiate QR code scanning.
- 2 Scan the QR code on the back of the Dinger. You can also manually enter the serial number on the following page.
- 3 Press the reset key on the back of the device. You should see a blue spinning light on the front of the Dinger that indicates the hotspot is active.
- 4 Connect your mobile device to the Dinger's hotspot. The Wi-Fi name will appear as *Dinger-device serial number*.



- 5 Choose a password for your Dinger

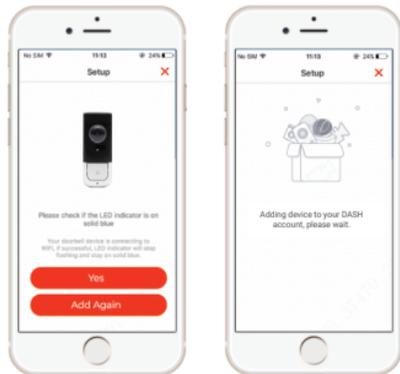


- 6 Login to the local Wi-Fi network.



- 7 If the indicator light is solid blue the device is successfully connected.

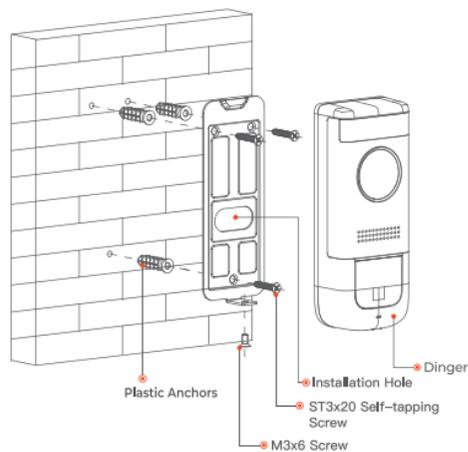
If the indicator light is flashing blue, there is a connection error and you will need to repeat step 2 again.



Dinger Installation

Before installing the Dinger, make sure that it has been successfully added.

- 1 Loosen the M3x6 screws, and remove the back panel.
- 2 Drill holes into the wall using the back panel as a screw hole template.
- 3 Install the back panel to the wall with 3 ST3x20 self-tapping screws.
- 4 Connect the power cables.
- 5 Attach the Dinger to the back panel by sliding from the top down.
- 6 Lock the Dinger in place with the M3x6 screw.



FAQ

- ▶ **Q: The Dinger doesn't boot up?**

Please confirm whether power voltage to the Dinger is normal, and if the power wires are securely fastened.

- ▶ **Q: The Dinger is not online?**

Please check the Dinger indicator light. Refer the "Know your Dinger" section for light statuses. If the problems persist, please reset the Dinger and configure again.

- ▶ **Q: How to upgrade the firmware?**

Go to 'My Device' under the 'Me' menu in the Dash app and click on the cloud upgrade menu option. If the Dinger requires an upgrade, a red dot will appear next to the device.

- ▶ **Q: There are no notifications when PIR motion detection is triggered?**

- Please check whether alarm subscription is enabled.
- If alarm subscription is enabled, check if the corresponding PIR motion detection zone is also enabled.
- Please check the range of the zone detection distance.

- ▶ **Q: How to factory reset?**

Reset the Dinger by pressing the reset button on the rear panel of the Dinger for 5 seconds. The blue indicator will remain on for 3 seconds and then turn off. The Dinger will automatically reboot and restore to the factory settings.

Safety Tips & Warnings

The following description is the correct application method of the device. Please read the manual carefully before use in order to prevent damage. Strictly conform to the manual during application and installation.



Caution

- Please don't place or install the device in an area exposed to direct sunlight or near heat-generating device(s).
- Please don't install the device in a highly humid area.
- Please keep the device away from liquids and/or direct water.
- Please install the device in a well-ventilated area.
- Use the device only within rated input and output power/voltage ranges.
- Please don't dismantle the device arbitrarily.
- Please transport, use, and store the device within stated humidity and temperature ranges.
- Please ensure the power circuitry is properly grounded.

Special Statement

- This document is for reference only. Refer to the actual product for more details
- The user shall undertake any losses resulting from a violation of guidance in this document
- The document may include technically inaccurate contents, inconsistencies with product functions, and operations or misprints.



Caution

The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment and the warranty provided by the manufacturer.

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. This equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

Privacy Protection Notice

As the device user or data controller, you might collect personal data of others such as face, fingerprints, car plate number, email address, phone number, GPS, etc. You need to be in compliance with the local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures include but are not limited to: providing clear and visible identification to inform data subject the existence of surveillance area and providing related contact.