OWNER’S MANUAL
The owner’s manual contains assembly, use and maintenance instructions. The vehicle must be assembled by an adult who has read and understands the instructions in this manual. Keep the packaging away from children and dispose of all packaging before use.

Keep instructions for future reference.
Thank You

For purchasing the Doc McStuffins toy rescue ambulance. Features include; flashing emergency lights and siren, horn sounds, seat belt, Power Trax rubber traction strips on the tires L.E.D. running lights, and Kid Trax Direct Connect™ one step charging system. We hope your child will have years of riding enjoyment with our products. We appreciate your business.

Please call us at Kid Trax Toys Consumer Relations with questions or comments at:

**Phone:** 1-877-741-6154  
**The Web:** www.kidtraxtoys.com  
**Email:** customerservice@kidtraxtoys.com  
**Address:** 4902 Hammersley Road, Madison, WI 53711

**Important!**
Do not return the product to the store. Please contact customer service at 1-877-741-6154 for assistance and replacement parts.
Safety

WARNING!

The following safety hazards may result in serious injury or death to the user of the vehicle:

- This product contains small parts that are for adult assembly only. Keep small children away when assembling. Remove and dispose of all protective material and poly bags before assembly. Be sure to remove all packaging materials and parts from underneath the vehicle body.


- Battery posts, terminals and related accessories contain lead and lead compounds (acids) chemicals known to the state of California to cause cancer, reproductive harm, and are toxic and corrosive. Never open the battery.

- Body parts such as hands, legs, hair and clothing can get caught in moving parts. Never place a body part near a moving part or wear loose clothing while using the vehicle. Always wear shoes when using the vehicle.

- Using the vehicle near streets, motor vehicles, drop-offs such as: steps, water (swimming pools) or other bodies of water, sloped surfaces, hills, wet areas, flammable vapors, in alleys, at night or in the dark could result in an unexpected accident. Always use the vehicle in a safe, secure environment with continuous adult supervision.

- Using the vehicle in unsafe conditions such as snow, rain, loose dirt, mud, sand or fine gravel may result in unexpected action such as tip over and skidding, and damage to the electrical system and battery.

- Using the vehicle in an unsafe manner. Examples include but are not limited to:
  - a. Pulling the vehicle with another vehicle or similar device
  - b. Allowing more than one rider
  - c. Pushing the user from the back
  - d. Traveling at an unsafe speed

Always use common sense and safe practices when using the vehicle.

This product contains or emits chemicals known to the state of California to cause cancer or birth defects or other reproductive harm.
**BATTERY WARNINGS**

**WARNING!**

The following safety hazards may result in serious injury or death to the user of the vehicle:

- Use of a battery or charger other than the supplied KidTrax Toys 6V rechargeable battery and charger may cause a fire or explosion. Only use the supplied Kid Trax Toys 6V rechargeable battery and charger with the vehicle.

- Contact or exposure to battery leakage (lead acid) may cause serious injury. If contact or exposure occurs immediately call your physician. If the chemical is on the skin or in the eyes, flush with cool water for 15 minutes. If the chemical was swallowed, immediately give the person water or milk. Do not give water or milk if the patient is vomiting or has a decreased level of alertness. Do not induce vomiting.

- Battery posts, terminals and related accessories contain lead and lead compounds (acid), chemicals known to the State of California to cause cancer, reproductive harm and are toxic and corrosive. Never open the battery.

- Tampering or modifying the electric circuit system may cause a shock, fire or explosion and permanently damage the system. Exposed wiring, circuitry in the charger may cause electric shock. Always keep the charger housing closed.

- Explosive gases are created during charging. Charge the battery in a well ventilated area. Do not charge the battery near heat or flammable materials.

- Contact between the positive and negative terminals may result in fire or explosion. Avoid direct contact between the terminals. Picking up the battery by the wires or charger can cause damage to the battery and may result in a fire. Always pick up the battery by it’s case or handles.

- Liquids on the battery may cause fire or electric shock. Always keep all liquids away from the battery and keep the battery dry.

- Using the KidTrax Toys 6V rechargeable battery and charger for any other product may result in overheating, fire or explosion. Never use the KidTrax Toys 6V rechargeable battery and charger with another product.

- Battery posts, terminals and related accessories contain lead and lead compounds (acid), chemicals known to the State of California to cause cancer, reproductive harm and are toxic and corrosive. Never open the battery.

- Tampering or modifying the electric circuit system may cause a shock, fire or explosion and permanently damage the system. Exposed wiring, circuitry in the charger may cause electric shock. Always keep the charger housing closed.
USER REQUIREMENTS AND WARNINGS

<table>
<thead>
<tr>
<th>Age Range</th>
<th>3 to 7 years</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weight Range</td>
<td>No more than 66 lbs (30 kgs)</td>
</tr>
</tbody>
</table>

Before using the vehicle the child should understand the vehicle controls and safety issues. They must also demonstrate the capability to handle the vehicle and operate its controls. It is the responsibility of the adult to educate the child and supervise the vehicles use. Read the following safety warnings to any child using the vehicle before riding.

**WARNING!**
- Only use the vehicle when an adult is present to watch (supervise).
- Always sit in the seat when using the vehicle.
- Keep your hands, hair and clothes away from moving parts.
- Always wear shoes when using the vehicle.
- Only one rider is allowed on the car at a time.
- Children under three years old cannot use the vehicle.
- Only drive on level ground.
- Do not go near water, drop-offs or up and down steep slopes.
- Do not drive the vehicle into loose dirt, mud, sand or fine gravel.
- Do not drive the vehicle on streets or near cars.

**CARE WARNINGS**

**WARNING!**
- Park the vehicle indoors or cover it with a tarp to protect it from wet weather.
- Do not leave the vehicle in the sun for long periods of time or fading may occur. Store in shade or cover with tarp.
- Do not wash the vehicle with a hose.
- Do not wash the vehicle with soap and water.
Important! Check that you have all parts before assembly.

Front wheel (2)
Mirrors (2)
Outside washer (4)

Doc McStuffins
Body Includes:
• Headlights
• Seat belt
• Controls
• 6 volt battery

Windshield
Steering wheel
Bracket screw (4)
Rear assembly
Ambulance light bracket

Ambulance lights
Steering wheel nut and long screw
Rear assembly screw (3)

Rear assembly wheel (1)
Left rear wheel (1)
Right drive wheel (1)

Battery charger
Hubcap (4)

Wheel screw (3 per wheel)
Wheel insert (4)
Outside washer (4)
Retaining nut (4)

Inner washer (3)
Wheel insert (3)
Front wheel (2)

Mirrors (2)
3 Assembly

CONNECT THE BATTERY TO THE MOTOR

WARNING!

If wire connection are not made correctly, damage to the battery or cause short circuits may occur. Be sure to make the proper wire connections.

Note: You will only need to connect the battery to the motor one time, unless you are removing the battery. To make this connection:

1. Carefully turn the vehicle over onto a soft surface to protect the body from scratching.

2. Using a phillips head screwdriver, remove the 4 screws on the battery compartment cover. Note: the battery cover is attached to the battery. Figure 3.1

3. Lift the battery/cover assembly out of the compartment.

4. Connect the red wire connector coming from the vehicle body to the red wire connector coming from the battery.

5. Place the battery/cover assembly back into the battery compartment.

6. Insert the screws into the cover and tighten the screws.
INSTALL THE BATTERIES

⚠️ WARNING!
- DO NOT mix old and new batteries.
- DO NOT mix alkaline, standard (carbon-zinc) or rechargeable (nickel-cadmium) batteries.
- DO NOT charge non-rechargeable batteries. Always have adult supervision when charging rechargeable batteries.

Ambulance Lights
1 Remove the small screw on the battery cover located at the back of the ambulance light assembly, and lift the battery cover off. Figure 3.2

2 Insert two AA batteries into the battery compartment in their correct polarities.

3 Place the battery cover over the battery compartment, insert the screw and tighten it.

Steering wheel Sound Effects
1 Remove the small screw on the battery cover located in the center of the steering wheel, and lift the battery cover off. Figure 3.3

2 Insert two AA batteries into the battery compartment in their correct polarities.

3 Place the battery cover over the battery compartment, insert the screw and tighten it.
**ATTACH THE WHEELS**

1. Slide a inner washer over the axle until it hits the stop on the axle on all wheels except the right drive wheel. *Figure 3.4*

2. Insert the wheel inserts into each side of the wheel hole
   **Note:** The drive wheel *does not* get a wheel inset for the axle side of the wheel.

3. Slide the wheel completely onto the axle. **Note:** The left rear wheel *does not* have an inset on the gear shape.

4. Insert the outer washer over the axle until it stops at the wheel insert.

5. Insert the retaining nut over the end of the axle, and tighten. *Figure 3.5*

6. Place the hubcap over the wheel and snap into place. **Note:** the tabs on the wheel will fit into the back of the hubcap.

7. Insert the screws through the holes of the hubcap and tighten. Repeat steps 1-7 for the remaining wheels.
ATTACH THE AMBULANCE LIGHTS

1. Align the tabs on the bottom of the rear assembly with the slots in the rear of the vehicle. **Figure 3.6**

2. Press down on the rear assembly until it snaps into place.

3. Insert the screws into the three hole locations on the rear assembly and tighten the screws.

4. Fit the ambulance light over the top bar of the rear assembly. The face of the ambulance light should face toward the front of the vehicle. **Figure 3.7**

5. Align the pins of the ambulance light bracket with the holes on the ambulance light assembly.

6. Insert the screws into the holes of the ambulance light bracket, and tighten the screws.
ATTACH THE STEERING WHEEL

1. Insert the steering wheel into the steering rod. **Figure 3.8**
2. Align the holes on the steering rod and steering wheel.
3. Insert the long screw through the hole on the steering wheel base.
4. Insert the hex nut into the hex-shaped hole of the steering wheel base, and tighten the screw.

ATTACH THE WINDSHIELD AND MIRRORS

1. Align the tabs of the windshield with the slots at the top of the vehicle body. **Figure 3.9**
2. Carefully press down on the windshield until it snaps into place.
3. Orient each mirror so the mirror side is facing the rider and the posts are aligned over the mirror holes.
4. Press each mirror down until it snaps into place.
CHARGE THE BATTERY

Important! Before using the vehicle for the first time the battery needs to be charged for a full 8 hours. The table below shows the time needed for charging the Kid Trax 6 volt battery.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>First charge</strong></td>
<td>8 hours. Do not charge more than 15 hours</td>
</tr>
<tr>
<td><strong>Normal charge</strong></td>
<td>8-10 hours. Do not charge more than 15 hours</td>
</tr>
</tbody>
</table>

1. Insert the battery charger connector into the charger port located on the dashboard. **Figure 4.1**

2. Plug the charger into a standard 120V wall outlet. **Note:** The charger may feel warm during charging. This is normal and not a cause for concern.

3. After charging is complete unplug the charger from the wall outlet and unplug the battery connector from the charging port.
VEHICLE CONTROLS

Important! Read the assembly and maintenance sections before use of this vehicle.

1 Side mirrors: View objects behind the driver.

2 Steering wheel: Steers the vehicle.

3 Outside steering wheel buttons: Plays ambulance sounds.

4 Inside steering wheel buttons: Plays horn sound.

5 Foot pedal: Applies power (speed) to the vehicle.
   - To move: Press the foot pedal down. Front Headlights turn on while gas pedal is pressed.
   - To stop or slow down: Release the foot pedal. Front headlight will turn off.

6 Dashboard controls:
   a. Direct Connect charging system: plug the battery charger in here to charge the battery.
   b. Power button: toggle to turn the vehicle on and off.
   c. Forward/reverse button: toggle to move the vehicle forward and backward.

7 Press any button on the face of the lights to turn the ambulance lights on and off.
RE-CHARGE INTERVAL AND TIME

Important!
- Damage to the battery may occur if it is allowed to drain completely. Do not allow the battery to drain completely.
- Check the battery and charger (supply cord, connector) for wear and damage before charging. Do not charge the battery if damage has occurred. Only replace with a Kid Trax Toys 6V rechargeable battery and charger.

The battery should be charged after each use, or if not used regularly, once a month at a minimum. Charge the battery between 8 and 10 hours. Do not charge the battery for more than 15 hours. Failure to charge the battery as directed would cause permanent damage to the battery and void the warranty.

BATTERY STORAGE

Do not leave the battery connected in the vehicle for long period of times while not being used. This may drain the battery completely and cause permanent damage. Disconnect the battery connectors from the battery when the vehicle is not going to be used for a long period of time.

It is best to leave the battery in the battery compartment when the vehicle is being stored for long periods.

Follow these guidelines if the battery is removed:
- Store the battery where temperatures are between -10° F (-24° C and 75° F (24° C).
- Store the battery on a wood surface. Do not place the battery on cement floors for extended periods. This will result in battery discharge.
- Wipe the battery clean with a dry cloth prior to storage.
- Charge the battery once every month for eight to ten hours.
BATTERY REPLACEMENT AND DISPOSAL

The Kid Trax Toys 6V battery will eventually lose the ability to hold a charge. Depending on the amount of use, and varying conditions, the battery should operate for one to three years. Follow these steps to replace and dispose the battery:

1. Carefully turn the vehicle over. Remove the four screws on battery compartment cover, and lift the battery out.

2. Remove the two screws from the battery bracket located on the bottom of the battery.

3. Disconnect the wire connectors coming from the battery.

4. Carefully lift the battery off the battery cover. Depending on the condition of the battery (i.e.: leakage) you may want to wear protective gloves before removal. Do not lift the battery by its connectors or cables.

5. Place the dead battery in a plastic bag.

**Important!** Recycle the dead battery responsibly. The battery contains lead acid (electrolyte) and must be disposed of properly and legally. It is illegal in most areas to incinerate lead acid batteries or dispose of them in landfills. Take it to a federal or state-approved lead acid battery recycler, such as a Kid Trax Toys authorized service center or your local automotive battery retailer. Do not throw the battery away with your regular household trash!

6. Replace the battery with a Kid Trax Toys 6V battery. Replacement batteries are available through Kid Trax customer service center.

7. Connect the wire connectors, attach the battery bracket, place the battery into the compartment, insert the 4 screw into the cover and tighten the screws.

---

**Figure 4.3**
The vehicle should be checked for damage, missing or badly worn parts before use.

- Check the tightness of the fasteners before each use.
- Check the tightness of the wheels.
- Ensure the battery is securely in place before use.
- Occasionally use lightweight oil to lubricate moving parts such as wheels and steering linkage. Do not use oil on plastic or nylon parts. No lubrication is required.
- Store the vehicle indoors or cover it with a tarp to protect it from the wet weather. Keep it away from sources of heat, such as stoves and heaters.
- Clean the vehicle with a soft, dry cloth. To restore shine to plastic parts, use a non-wax furniture polish. Do not use car wax, abrasive cleaners or wash the vehicle with soap and water. Water will damage the motor, electrical system and battery.
- KidTrax Toys recommends that you take the vehicle to an authorized service center for periodic maintenance and service. Call Kid Trax Toys Consumer Relations at 877-741-6154 for an authorized service center.
# Troubleshooting Guide

The following are examples of potential problems. Completely read through this manual and the troubleshooting guide table before calling Kid Trax Toys Consumer Relations. If you still need help resolving the problem please call **877-741-6154**. KidTrax Toys recommends that you take the vehicle to an authorized service center for periodic maintenance and service. Call the number listed above for the closest center to you.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vehicle does not run</td>
<td>Battery low on power</td>
<td>Recharge battery (see Battery: Recharge Interval and Time)</td>
</tr>
<tr>
<td></td>
<td>Thermal fuse has tripped</td>
<td>Let the vehicle rest for 5 to 10 minutes before continuing normal operation. (see Maintenance)</td>
</tr>
<tr>
<td></td>
<td>Battery connector or wires are loose</td>
<td>Check that the battery connectors are firmly plugged into each other. If wires are loose around the motor call Consumer Relations at <strong>877-741-6154</strong> for an authorized service center</td>
</tr>
<tr>
<td></td>
<td>Battery is dead</td>
<td>Replace battery (see Battery: Replacement and Disposal)</td>
</tr>
<tr>
<td></td>
<td>Electrical system is damaged</td>
<td>Call Consumer Relations at <strong>877-741-6154</strong> for an authorized service center</td>
</tr>
<tr>
<td></td>
<td>Motor is damaged</td>
<td>Call Consumer Relations at <strong>877-741-6154</strong> for an authorized service center</td>
</tr>
<tr>
<td>Vehicle does not run very long</td>
<td>Battery is under charged</td>
<td>Check that the battery connectors are firmly plugged into each other when recharging (see Battery: Recharge Interval and Time)</td>
</tr>
<tr>
<td>Problem</td>
<td>Possible Cause</td>
<td>Remedy</td>
</tr>
<tr>
<td>---------------------------------------------------</td>
<td>--------------------------------</td>
<td>------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Vehicle does not run very long</td>
<td>Battery is old</td>
<td>Replace battery (see Battery: Replacement and Disposal)</td>
</tr>
<tr>
<td>Vehicle runs sluggishly or beeping occurs</td>
<td>Battery low on power</td>
<td>Recharge battery (see Battery: Recharge Interval and Time)</td>
</tr>
<tr>
<td></td>
<td>Battery is old</td>
<td>Replace battery (see Battery: Replacement and Disposal)</td>
</tr>
<tr>
<td></td>
<td>Vehicle is overloaded</td>
<td>Reduce weight on vehicle (see User Requirements and Safety Warnings)</td>
</tr>
<tr>
<td></td>
<td>Vehicle is being used in harsh conditions</td>
<td>Operate the vehicle level ground and firm surfaces (see User Requirements and Safety Warnings)</td>
</tr>
<tr>
<td>Vehicle needs a push to go forward</td>
<td>Poor contact of wires or connectors</td>
<td>Check that battery connectors are firmly plugged into each other. If wires are loose around the motor call Consumer Relations at 877-741-6154 for an authorized service center</td>
</tr>
<tr>
<td></td>
<td>“Dead Spot” on motor</td>
<td>A <em>dead spot</em> means the electric power is not being delivered to the terminal connection and the vehicle needs repair. Call Consumer Relations at 877-741-6154 for an authorized service center</td>
</tr>
<tr>
<td>Loud grinding or clicking noises coming from motor or gear box</td>
<td>Motor or gears are damaged</td>
<td>Call Consumer Relations at 877-741-6154 for an authorized service center</td>
</tr>
<tr>
<td>Problem</td>
<td>Possible Cause</td>
<td>Remedy</td>
</tr>
<tr>
<td>---------------------------------</td>
<td>----------------------------------------------------</td>
<td>------------------------------------------------------------------------</td>
</tr>
<tr>
<td>6V Battery will not recharge</td>
<td>Battery connector or adapter connector is loose</td>
<td>Check that battery connectors are firmly plugged into each other</td>
</tr>
<tr>
<td></td>
<td>Charger not plugged in</td>
<td>Check that battery charger is plugged into a working wall outlet</td>
</tr>
<tr>
<td></td>
<td>Charger is not working (lights not glowing)</td>
<td>Call Consumer Relations at <strong>877-741-6154</strong> for an authorized service center</td>
</tr>
<tr>
<td>Battery bubbles or gurgles when charging</td>
<td>This is normal and not a cause for concern</td>
<td></td>
</tr>
<tr>
<td>Charger feels warm when recharging</td>
<td>This is normal and not a cause for concern</td>
<td></td>
</tr>
</tbody>
</table>
Do not return this product to the place of purchase. If your vehicle needs service, repairs or replacement parts, call:

**KidTrax Toys Consumer Relations**
**Hours:** 8:00 am – 5:00 pm (CST) Monday - Friday
**Phone:** 877-741-6154
**Email:** customerservice@kidtraxtoys.com
**Web:** www.kidtraxtoys.com

For service and repairs you will be directed to an authorized service center. To order parts have the model and serial number, found underneath the seat on the battery cover.

**The following is a list of available replacement parts:**
- Wheels
- Hardware bag for wheel assembly
- Steering assembly
- 6-volt KidTrax battery
- Battery Charger
Warranty

One-Year Limited Warranty
Six-Month Limited Warranty on Battery

Pacific Cycle, Inc. (PC) warrants this product to the original retail purchaser as follows: The vehicle (except for the 6-volt battery) is warranted against defective materials or workmanship for one year from the date of original purchase. The 6-volt battery is warranted against defective materials or workmanship for six months from the date of original purchase. An original receipt is required to validate your warranty. PC will, at its option, provide replacement parts or replace this product. PC reserves the right to substitute if the part or model has been discontinued. To make a claim under this warranty you may contact us at www.kidtraxtoys.com; fax us at 1-800-858-2800, 24 hours a day; write to KidTrax Consumer Relations Department, KidTrax Toys, P.O. Box 344 Olney, IL 62450 or call 1-877-741-6154 from 8 a.m. to 5 p.m., Monday through Friday, CST. Proof of purchase is required, and shipping charges are the responsibility of the consumer.

Warranty Limitations
This warranty does not include damages which arise from accident, misuse, abuse, neglect or other causes not arising out of defects in materials or workmanship, nor does it cover damages arising out of service by other than an authorized PC service center. For personal use only. Not for commercial use. The original owner shall pay all labor charges connected with the repair or replacement of all parts. Under no circumstances does this limited warranty include the cost of shipment or transportation to or from an authorized Kid Trax repair center or Kid Trax retailer.

Limitation of Damages:
The warranty and remedies as set forth are exclusive and in lieu of all others, oral or written, expressed or implied. In no event will PC or the dealer selling this product be liable to you for any damages, including incidental or consequential damages, arising out of the use or inability to use this product. Some states do not allow limitations as the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

Limitation of Warranties and Warranty Terms
Any implied warranties, including implied warranties of the merchantability and fitness for a particular purpose, shall be limited to the duration and terms of the express written warranty. Some states do not allow limitations as the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may have other rights, which vary from state to state. Neither PC nor the dealer selling this product authorized any person to create for it any other warranty, obligation or liability in connection with this product.
Contact Information

If you have any questions or comments please contact us at:

In U.S.A.
© 2013 Pacific-Cycle Inc.
4902 Hammersly Rd.
Madison, WI 53711

Customer Service:
877-741-6154
customerservice@kidtraxtoys.com
www.kidtraxtoys.com