



OWNER'S MANUAL

**French-Door, Bottom-Freezer
Free-Standing Refrigerator**

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MODEL INFORMATION

MODEL NUMBERS

ZWE23

WRITE DOWN THE MODEL AND SERIAL NUMBERS

You'll see them on a label inside the refrigerator compartment at the top on the right side.

Please write these numbers on the Consumer Product Ownership Registration Card included with the packing material.

Use these numbers in any correspondence or service calls concerning your refrigerator.

Please write these numbers here:

Model Number

Serial Number

CONSUMER SUPPORT

MONOGRAM WEBSITE

Have a question or need assistance with your appliance? Try the Monogram website 24 hours a day, any day of the year! You can also shop for more great Monogram products and take advantage of all our on-line support services designed for your convenience.
In the US: monogram.com
In Canada: monogram.ca

REGISTER YOUR APPLIANCE

Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. In the US: monogram.com/register
In Canada: Prodsupport.mabe.ca/crm/Products/ProductRegistration.aspx

SCHEDULE SERVICE

Expert Monogram repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year.
In the US: monogram.com
In Canada: monogram.ca

REMOTE CONNECTIVITY

For assistance with wireless network connectivity (for models with remote enable), visit our website at monogram.com/connect in the US only.

PARTS AND ACCESSORIES

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day.
In the US: monogram.com/use-and-care/parts

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Customers in Canada should consult the nearest MC Commercial service center or visit our website at monogram.ca.

CONTACT US

If you are not satisfied with the service you receive from Monogram, contact us on our website with all the details including your phone number, or write to:

In the US: General Manager, Customer Relations | Monogram Appliances, Appliance Park | Louisville, KY 40225
monogram.com/contact

IMPORTANT SAFETY INFORMATION

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

⚠ WARNING To reduce the risk of fire, explosion, electric shock, or injury when using your refrigerator/freezer, follow these basic safety precautions:

- This refrigerator/freezer must be properly installed and located in accordance with the Installation Instructions before it is used.
- Unplug the refrigerator/freezer before making repairs, or cleaning.
NOTE: Power to the refrigerator/freezer cannot be disconnected by any setting on the control panel.
NOTE: Repairs must be performed by a qualified Service Professional.
- Replace all parts and panels before operating.
- Do not use an extension cord.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- To prevent suffocation and entrapment hazards to children, remove the refrigerator and freezer doors from any refrigerator/freezer before disposing of it or discontinuing its use.
- To avoid serious injury or death, children should not stand on, or play in or with the appliance.
- Children and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved.
- This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments; catering and similar non-retail applications.
- Do not apply harsh cleaners to the refrigerator. Certain cleaners will damage plastic which may cause parts such as the door or door handles to detach unexpectedly. See the Care and Cleaning section for detailed instructions.
- Connect to potable water supply only with water pressure maximum of 120 psi (827 kilopascals).

⚠ CAUTION To reduce the risk of injury when using your refrigerator/freezer, follow these basic safety precautions.

- Do not clean glass shelves or covers with warm water when they are cold. Glass shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.
- Keep fingers out of the “pinch point” areas; clearances between the doors and between the doors and cabinet are necessarily small. Be careful closing doors when children are in the area.
- Do not touch the cold surfaces in the freezer compartment when hands are damp or wet, skin may stick to these extremely cold surfaces.
- Do not refreeze frozen foods which have thawed completely.
- In freezers with automatic icemakers, avoid contact with the moving parts of the ejector mechanism, or with the heating element that releases the cubes. Do not place fingers or hands on the automatic ice making mechanism while the freezer is plugged in.

PROPER DISPOSAL OF YOUR OLD REFRIGERATOR

⚠ WARNING **SUFFOCATION AND ENTRAPMENT HAZARD**

Failure to follow these disposal instructions can result in death or serious injury

IMPORTANT: Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous even if they will sit for “just a few days.” If you are getting rid of your old refrigerator, please follow the instructions below to help prevent accidents.

Before You Throw Away Your Old Appliance

- Take off the refrigerator and freezer doors.
- Leave the shelves in place so that children may not easily climb inside.

Refrigerant and Foam Disposal:

Dispose of appliance in accordance with Federal and Local Regulations. Flammable insulation material used requires special disposal procedures. Contact your local authorities for the environmentally safe disposal of your appliance.

READ AND SAVE THESE INSTRUCTIONS

CONSIGNES DE SÉCURITÉ IMPORTANTES

LISEZ TOUTES LES INSTRUCTIONS AVANT D'UTILISER L'APPAREIL

⚠ AVERTISSEMENT

Pour réduire le risque d'incendie, d'explosion, de choc électrique ou de blessures lorsque vous utilisez votre réfrigérateur, veuillez suivre ces consignes de sécurité :

- Ce réfrigérateur doit être correctement installé conformément aux Consignes d'Installation avant toute utilisation.
- Débranchez le réfrigérateur avant d'effectuer une réparation, de remplacer une ampoule ou de le nettoyer.
Remarque : L'alimentation du réfrigérateur ne peut être déconnectée par aucune des fonctions sur le panneau de commande.
Remarque : Les réparations doivent être effectuées par un professionnel qualifié.
- Remettez toutes les pièces et panneaux en place avant d'utiliser l'appareil.
- N'utilisez pas un cordon de rallonge.
- Abstenez-vous d'entreposer ou d'utiliser de l'essence ou d'autres vapeurs et liquides inflammables aux alentours de cet électroménager ou d'autres appareils.
- N'entreposez pas dans cet électroménager des substances explosives telles que des bombes aérosols qui contiennent un gaz propulseur.
- Pour éviter les risques d'asphyxie et d'enfermement pour les enfants. Démontez les portes du congélateur et du compartiment de réfrigération avant de le mettre au rebut ou d'interrompre son utilisation.
- Les enfants et les personnes dont les capacités sont réduites sur le plan physique, sensoriel ou mental, ou qui manquent d'expérience ou de connaissances, peuvent utiliser cet électroménager seulement si elles sont surveillées ou ont reçues des consignes de sécurité sur son usage et les risques y sont associés.
- Cet électroménager est conçu pour une utilisation domestique et applications similaires : salle du personnel dans une usine, un bureau ou d'autres lieux de travail; maison de ferme; clients dans un hôtel, un motel, un gîte touristique et d'autres lieux résidentiels; approvisionnement et applications similaires non reliées au commerce de détail.
- N'appliquez pas de nettoyeurs corrosifs sur le réfrigérateur. Certains nettoyeurs endommagent le plastique et peuvent ainsi causer le détachement inopiné de pièces telles que porte ou poignées de porte. Voyez la section Entretien et nettoyage pour des instructions détaillées.

⚠ ATTENTION

Pour réduire le risque de blessures lorsque vous utilisez votre réfrigérateur, veuillez suivre ces consignes de sécurité.

- Ne nettoyez pas les clayettes ou les couvercles en verre avec de l'eau tiède quand ceux-ci sont froids. Les clayettes et couvercles en verre peuvent se casser s'ils sont exposés à des changements soudains de température ou si vous les cognez ou les faites tomber. Le verre trempé est conçu pour se briser en petits morceaux en cas de casse.
- Éloignez les doigts des parties du congélateur où l'on peut facilement se pincer : les espaces entre les portes, et entre les portes et les placards sont toujours étroits. Soyez prudent lorsque vous fermez les portes en présence d'enfants.
- Ne touchez pas les surfaces froides du congélateur lorsque vous avez les mains humides ou mouillées. La peau risque d'adhérer à ces surfaces extrêmement froides.
- Ne recongelez pas les aliments surgelés qui ont complètement dégelé.
- Si votre réfrigérateur est doté d'une machine à glaçons automatique, évitez le contact avec les pièces mobiles du mécanisme éjecteur, ou avec l'élément chauffant qui libère les glaçons. Ne posez pas les doigts ou les mains sur le mécanisme de la machine à glaçons automatique pendant que le réfrigérateur est branché.

MISE AU REBUT APPROPRIÉE DE VOTRE ANCIEN RÉFRIGÉRATEUR

⚠ AVERTISSEMENT

RISQUE DE SUFFOQUER OU D'Y ÊTRE EMPRISONNÉ

Le non-respect de ces instructions d'élimination peut entraîner la mort ou des blessures graves.

IMPORTANT: Les enfants pris au piège ou morts d'asphyxie sont toujours d'actualité. Les réfrigérateurs et congélateurs abandonnés sont toujours aussi dangereux, même si on n'attend que «quelques jours» pour s'en débarrasser. Si vous ne gardez pas votre ancien réfrigérateur ou congélateur, veuillez suivre les directives ci-dessous afin de prévenir les accidents.

Avant de vous débarrasser de votre ancien appareil :

- Démontez les portes du compartiment de réfrigération et du compartiment de congélation.
- Laissez les clayettes en place afin d'empêcher les enfants de grimper à l'intérieur.

Mise au rebut des produits réfrigérants et en mousse

Mettez l'électroménager au rebut conformément à la réglementation fédérale et locale. Les matières isolantes inflammables utilisées exigent des procédures de mise au rebut spéciales. Communiquez avec les autorités locales pour connaître la façon de mettre votre électroménager au rebut qui soit respectueuse de l'environnement.

LIRE ET CONSERVER CES INSTRUCTIONS

INFORMACIÓN IMPORTANTE DE SEGURIDAD

LEA TODAS LAS INSTRUCCIONES ANTES DE USAR ESTE ELECTRODOMÉSTICO

⚠️ ADVERTENCIA

A fin de reducir el riesgo de incendio, explosión, descargas eléctricas o lesiones al usar su refrigerador, siga estas precauciones básicas de seguridad:

- Este refrigerador se deberá instalar y ubicar adecuadamente de acuerdo con las Instrucciones de Instalación antes de ser usado.
- Desenchufe el refrigerador antes de hacer reparaciones, reemplazar una lámpara de luz o hacer una limpieza.
NOTA: La corriente que va al refrigerador no puede ser desconectada por ninguna configuración del panel de control.
NOTA: Las reparaciones deberán ser realizadas por un Profesional del Servicio Técnico calificado.
- Reemplace todas las piezas y paneles antes del uso.
- No use un prolongador.
- No guarde ni use gasolina u otros vapores inflamables y líquidos cerca de este ni de otro electrodoméstico.
- No guarde sustancias explosivas tales como latas de aerosoles con propelentes inflamables en este electrodoméstico.
- A fin de evitar riesgos de que los niños sufran asfixia o queden atrapados, retire las puertas de comidas frescas y del freezer de cualquier refrigerador antes de deshacerse o dejar de usar el mismo.
- Los niños y las personas con capacidad física, sensorial o mental reducida o con falta de experiencia y conocimiento podrán usar este electrodoméstico sólo si son supervisados o les fueron dadas instrucciones sobre un uso seguro y entienden los riesgos involucrados.
- Este electrodoméstico fue diseñado para uso hogareño y para aplicaciones similares tales como: áreas de personal de cocina en tiendas, oficinas y otros espacios laborales; casas de campo; por clientes en hoteles, moteles, hostales y otros espacios residenciales, catering y aplicaciones no minoristas similares.
- No aplique limpiadores ásperos sobre el refrigerador. Ciertos limpiadores dañarán el plástico, lo cual podrá hacer que ciertas piezas tales como la puerta o las manijas de las puertas se separen de forma inesperada. Para acceder a instrucciones detalladas, lea la sección de Cuidado y Limpieza.

⚠️ PRECAUCIÓN

A fin de reducir el riesgo de lesiones al usar el refrigerador, siga estas precauciones básicas.

- No limpie estantes de vidrio ni tapas con agua caliente cuando estén fríos. Los estantes de vidrio y las tapas se pueden romper si son expuestos a cambios de temperatura repentinos o impactos, tales como sacudones o caídas. El vidrio templado está diseñado para destruirse en pequeñas piezas en caso de rotura.
- Mantenga los dedos fuera de los espacios de "riesgo de lastimaduras"; los despejes entre las puertas y entre las puertas y el gabinete son necesariamente pequeños. Tenga el cuidado de cerrar las puertas cuando los niños se encuentren en el área.
- No toque las superficies frías del compartimiento del freezer cuando las manos estén húmedas o mojadas, ya que la piel se podrá adherir a estas superficies extremadamente frías.
- No vuelva a congelar comidas que hayan estado totalmente congeladas en forma previa.
- En refrigeradores con máquinas de hacer hielo automáticas, evite el contacto con las partes móviles del mecanismo eyector o con el elemento de calefacción que libera los cubos. No coloque los dedos ni las manos en el mecanismo de la máquina de hielo automática mientras el refrigerador esté enchufado.

FORMA ADECUADA DE DESCARTAR SU ANTIGUO REFRIGERADOR

⚠️ ADVERTENCIA

PELIGRO DE SUFFOCATION Y ENTRAPMENT

El incumplimiento de estas instrucciones de eliminación puede causar la muerte o lesiones graves.

IMPORTANTE: Que un niño quede atrapado o que sufra una asfixia no son problemas del pasado. Los refrigeradores antiguos o abandonados aún son peligrosos, incluso aunque se conserven por "sólo unos pocos días". Si se deshará de su antiguo refrigerador, siga las siguientes instrucciones a fin de evitar accidentes.

Antes de Descartar su Antiguo Aparato:

- Retire las puertas de comidas frescas y del freezer.
- Deje los estantes en su lugar de modo que los niños no puedan trepar dentro con facilidad.

Cómo Eliminar Refrigerantes y Gomaespumas:

Descarte el electrodoméstico de acuerdo con las Regulaciones Federales y Locales. El material aislante inflamable usado requiere procedimientos de descarte especiales. Comuníquese con las autoridades locales para descartar su electrodoméstico de forma ambientalmente segura.

LEA Y GUARDE ESTAS INSTRUCCIONES

IMPORTANT SAFETY INFORMATION

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

⚠ WARNING **Explosion Hazard.**

Keep flammable materials and vapors, such as gasoline, away from refrigerator. Failure to do so can result in fire, explosion, or death.

⚠ WARNING **Tip Over Hazard.**

Built-in style models (ZWE) are top heavy, especially with any doors open. These models must be secured with the anti-tip floor bracket to prevent tipping forward, which could result in death or serious injury. Read and follow the entire installation instructions for installing the anti-tip floor bracket packed with your refrigerator.

⚠ WARNING **Electrical Shock Hazard.**

Plug into a grounded 3-prong outlet.
Do not remove the ground prong.
Do not use an adapter.

Failure to follow these instructions can result in death, fire, or electrical shock.

CONNECTING ELECTRICITY

⚠ WARNING **ELECTRICAL SHOCK HAZARD**

Plug into a grounded 3-prong outlet
Do not remove the ground prong
Do not use an adapter
Do not use an extension cord.
Failure to follow these instructions can result in death, fire, or electrical shock.

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet. Do not use an adapter.

The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

A 115 Volt AC, 60 Hz, 15- or 20-amp fused, grounded electrical supply is required. This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

Never unplug your refrigerator by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.

Immediately discontinue use of a damaged supply cord. If the supply cord is damaged, it must be replaced by a qualified service professional with an authorized service part from the manufacturer.

When moving the refrigerator away from the wall, be careful not to roll over or damage the power cord.

READ AND SAVE THESE INSTRUCTIONS

CONSIGNES DE SÉCURITÉ IMPORTANTES

LISEZ TOUTES LES INSTRUCTIONS AVANT D'UTILISER L'APPAREIL

⚠ AVERTISSEMENT



Risque d'explosion.

Conservez les matériaux et vapeurs inflammables tels que l'essence à l'écart de votre réfrigérateur. Une explosion, un incendie voire la mort pourrait en résulter.

⚠ AVERTISSEMENT



Risque de basculement

Les modèles encastrés (ZWE) sont plus lourds au niveau de leur partie supérieure, surtout avec les portes ouvertes. Ces modèles doivent être fixés à l'aide du système anti-basculement par fixation au sol pour éviter que l'appareil ne bascule vers l'avant, ce qui pourrait entraîner des blessures graves, voire mortelles. Lisez et suivez les instructions d'installation complètes pour l'installation du système anti-basculement par fixation au sol livré avec votre réfrigérateur.

⚠ AVERTISSEMENT



Risque de choc électrique.

Branchez l'appareil dans une prise triple avec terre.

Ne retirez pas la broche de terre.

N'utilisez pas d'adaptateur.

Le non-respect de ces instructions peut entraîner des risques d'incendies, des chocs électriques ou la mort.

BRANCHEMENTS ÉLECTRIQUES

⚠ AVERTISSEMENT



RISQUE DE CHOC ÉLECTRIQUE

Branchez l'appareil dans une prise triple avec terre.

Ne retirez pas la broche de terre.

N'utilisez pas d'adaptateur.

N'utilisez pas un cordon de rallonge.

Le non-respect de ces instructions peut entraîner des risques d'incendies, des chocs électriques ou la mort.

Ne coupez pas ou n'enlevez pas, sous aucun prétexte, la troisième broche de mise à la terre du cordon d'alimentation. Pour des raisons de sécurité, cet appareil doit être correctement mis à la terre.

Le cordon d'alimentation de cet appareil est équipé d'une fiche à trois broches (pour une mise à la terre) qui s'adapte à la prise de courant standard à 3 broches (pour une mise à la terre) pour minimiser les risques de chocs électriques par cet appareil.

Faites vérifier la prise murale et le circuit électrique par un électricien qualifié pour s'assurer que le système est correctement mis à la terre.

Dans le cas d'une prise biphasée, l'installateur a la responsabilité et l'obligation de la remplacer par une prise triphasée correctement mise à la terre. N'utilisez pas d'adaptateur.

Le réfrigérateur doit toujours être branché à sa propre prise électrique d'une tension nominale correspondant à celle indiquée sur sa plaque signalétique.

Une alimentation électrique à 115 volts CA, 60 Hz, avec un fusible de 15 ou 20 ampères et une mise à la terre est nécessaire. Ceci permet d'obtenir un meilleur rendement et évite de surcharger les circuits électriques du domicile qui risque d'occasionner un incendie en surchauffant.

Ne débranchez jamais le réfrigérateur en tirant sur le cordon d'alimentation. Prenez toujours fermement la fiche en main et tirez pour la sortir de la prise.

Réparez ou remplacez immédiatement tout cordon électrique usé ou endommagé. N'utilisez pas un cordon fissuré ou présentant des dommages dus aux frottements soit sur sa longueur ou aux extrémités.

Lorsque vous éloignez votre réfrigérateur du mur, faites attention à ne pas le faire rouler sur le cordon d'alimentation afin de ne pas l'endommager.

LIRE ET CONSERVER CES INSTRUCTIONS

INFORMACIÓN IMPORTANTE DE SEGURIDAD

LEA TODAS LAS INSTRUCCIONES ANTES DE USAR ESTE ELECTRODOMÉSTICO

⚠ ADVERTENCIA



Riesgo de Explosión

Mantenga cualquier material y vapores inflamables, tales como gasolina, alejados del refrigerador. Si no se cumple con esto se podrá producir una explosión, incendio o la muerte.

⚠ ADVERTENCIA



Riesgo de Caídas

Los modelos con estilo incorporado (ZWE) son inestables, especialmente con las puertas abiertas. Estos modelos deben ser asegurados con el soporte antivolcaduras, a fin de evitar caídas hacia adelante, que podrían resultar en la muerte o lesiones graves. Lea y siga las instrucciones de instalación en su totalidad, a fin de instalar el soporte de piso antivolcaduras embalado con su refrigerador.

⚠ ADVERTENCIA



Riesgo de Descarga Eléctrica

Enchufe en un tomacorriente con conexión a tierra de 3 cables. incendios o descargas eléctricas.
No elimine el cable de conexión a tierra.
No use un adaptador.
Si no se siguen estas instrucciones se podrá producir la muerte,

CONEXIÓN DE LA ELECTRICIDAD

⚠ ADVERTENCIA



RIESGO DE DESCARGA ELÉCTRICA

Enchufe en un tomacorriente con conexión a tierra de 3 cables.
No elimine el cable de conexión a tierra.
No use un adaptador.
No use un prolongador.
Si no se siguen estas instrucciones se podrá producir a muerte, incendios o descargas eléctricas.

Nunca, bajo ninguna circunstancia, corte o elimine el tercer cable (tierra) del cable de corriente. Para su seguridad personal, este electrodoméstico debe estar adecuadamente conectado a tierra.

El cable de corriente de este electrodoméstico contiene un enchufe de 3 cables (conexión a tierra) que se conecta a un tomacorriente de pared estándar de 3 cables (conexión a tierra) para minimizar la posibilidad de riesgos de descargas eléctricas por parte del mismo.

Contrate a un electricista calificado para que controle el tomacorriente y el circuito eléctrico, a fin de asegurar que el enchufe esté correctamente conectado a tierra.

En caso de contar con un tomacorriente de pared de 2 cables, es su responsabilidad y obligación reemplazarlo por un tomacorriente de pared de 3 cables correctamente conectado a tierra. No use un adaptador.

El refrigerador debería estar siempre conectado a un enchufe específico con un índice de voltaje equivalente al que figura en su etiqueta de características técnicas.

Se requiere un suministro eléctrico con fusible y conexión a tierra de 115 voltios de CA, 60 Hz, 15 o 20 amperes. Esto garantiza el mejor funcionamiento y además previene la sobrecarga de los circuitos del hogar, lo cual podría ocasionar riesgos de incendio debido al recalentamiento de cables.

Nunca desenchufe el refrigerador tirando del cable de corriente. Siempre tome su enchufe firmemente y empuje el mismo hacia afuera para retirarlo.

Repáre o reemplace de inmediato todos los cables de corriente pelados o con cualquier tipo de daño. No use un cable con cortaduras o abrasión sobre su extensión o extremos.

Al alejar el refrigerador de la pared, se deberá tener cuidado de que no ruede sobre ni dañe el cable de corriente.

LEA Y GUARDE ESTAS INSTRUCCIONES

OPERATING INSTRUCTIONS

TEMPERATURE CONTROLS

Changing Temperature Controls

Temperature Display is located on inside of left-hand refrigerator door. **To change the temperature**, press and release the **REFRIGERATOR** or **FREEZER** pad. The **ACTUAL TEMP** light will come on and the display will show the actual temperature. To change the temperature, tap either the

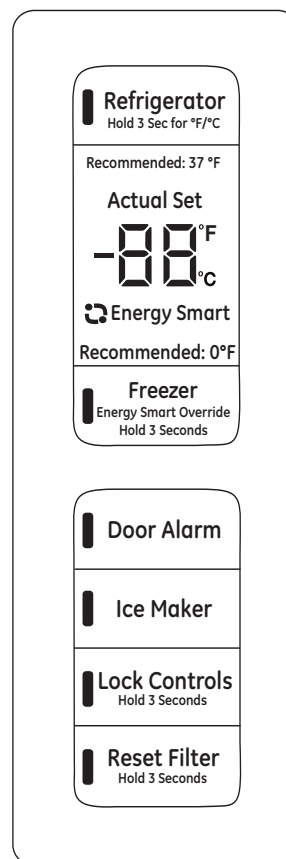
REFRIGERATOR or **FREEZER** pad until the desired temperature is displayed.

To turn **OFF** cooling system, press and hold the **REFRIGERATOR** and **FREEZER** pads simultaneously for 3 seconds. When the cooling system is **OFF** the display should read **OFF**.

To turn **ON** cooling system, press either **REFRIGERATOR** or **FREEZER** pad. The display will show the preset temperature settings of **37°F (2.77°C)** for refrigerator and **0°F (-17.77°C)** for freezer. Turning the cooling system off stops the cooling to refrigerator, but it does not shut off the electrical power.

NOTE: The refrigerator is shipped with protective film covering the temperature controls. If this film was not removed during installation, remove it now.

NOTE: For optimal temperature performance, we recommend to avoid placing food items directly at the air flow vents of the refrigerator air tower and thus blocking the air flow.



SABBATH MODE

Press and hold lock & light (door alarm & icemaker buttons for non-dispense models) simultaneously for 3 seconds to enter/exit Sabbath mode.

Sabbath Mode will turn off or dim interior lights, temperature control and advanced features. Compressor will run on a timed defrost when in Sabbath mode.

DOOR ALARM

The door alarm will sound if either door is open for more than 2 minutes. The beeping sound will stop when you close the door.

ICEMAKER

Press to turn the icemaker on or off.

LOCK CONTROLS

Press and hold for 3 seconds to lock or unlock the refrigerator and freezer controls.

RESET FILTER

Press and hold for 3 seconds after replacing the filter to reset the timer.

We are continuously updating our software please reference online manual for latest functionality.

DISPENSERS

INTERNAL WATER DISPENSER

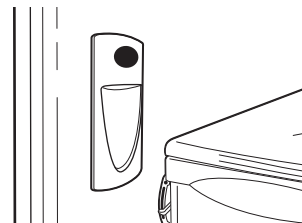
The water dispenser is located on the left wall inside the refrigerator compartment.

To dispense water:

- 1 Hold the glass against the recess.
- 2 Push the water dispenser button.
- 3 Hold the glass underneath the dispenser for 2–3 seconds after releasing the dispenser button. Water may continue to dispense after the button is released.

If no water is dispensed when the refrigerator is first installed, there may be air in the water line system. Press the dispenser button and run 1½ gallons (5.67 liters) to remove trapped air from the water line and to fill the water system. During this process, the dispenser noise may be loud as the air is purged from the water line system. To flush out impurities in the water line, throw away the first 6 glassfuls of water.

NOTE: To avoid water deposits, the dispenser should be cleaned periodically by wiping with a clean cloth or sponge.



RPWFE WATER FILTER

WATER FILTER CARTRIDGE

The water filter cartridge is located in the refrigerator interior on the left side wall, near the top.

Select models use radio frequency identification (RFID) to detect leaks and monitor filter status. The RFID technology is certified by the FCC.

FCCID: ZKJ-EBX1532P001

ICID: 10229A-EBX1532P001

"This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation."

"This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device."

When to Replace the Filter Cartridge

The filter cartridge should be replaced every six months or earlier if 170 gallons (643.52 liters) of water has been dispensed or the flow of water to the dispenser or icemaker decreases.

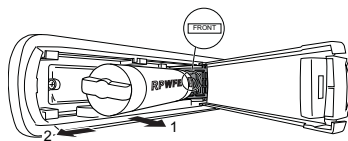
Touch Screen Models: A filter status message will appear on the screen when the water filter needs to be replaced. The filter status will automatically update when the filter is replaced.

Non-touch Screen Models: A filter indicator light will illuminate on the screen when the water filter needs to be replaced.

Removing the Filter Cartridge

DO NOT TWIST CARTRIDGE! Twisting may damage refrigerator or filter.

1. Remove the old cartridge by opening the filter door and pulling on the bottom of the cartridge to allow it to swing outward.
2. When the cartridge can no longer swing, gently pull to unseat from the cartridge holder. A small amount of water may drip out.

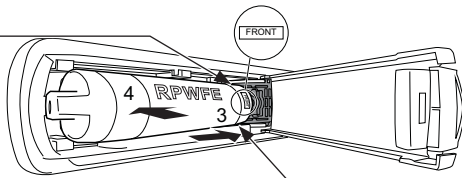


DO NOT TWIST CARTRIDGE!

Installing the Filter Cartridge

1. Center the cartridge with cartridge holder with the word **FRONT** facing outward. Push the cartridge inward until it is fully seated. **FRONT** should be centered with the cartridge holder for proper installation. The **RED** indicators should not be visible.

Red indicators should not be visible



2. While continuing to ensure cartridge is fully seated in the holder, gently swing the filter inward until it is in position. If filter will not swing easily, check to ensure filter is properly aligned and fully seated within the cartridge holder.

3. **For dispenser models** – Run two gallons (7.75 Liters) of water through the cold water dispenser (about 5 minutes) to remove air from the system. A newly installed filter cartridge will cause water to spurt from the dispenser. Use a large pitcher or sports bottle to catch the water spray.

NOTE: It is normal for water to appear discolored during the initial system flush. Water color will return to normal after the first few minutes of dispensing.

For icemaker-only models – Discard the first bin of ice to allow air to purge from the system. A newly installed filter cartridge will cause water to spurt into the icemaker body, which could lead to ice droplets around the icemaker area. **NOTE:** It is normal for these droplets and initial ice production to appear discolored during the initial system flush. Ice color will return to normal after the first bin of ice production.

DO NOT use the hot water dispenser or Autofill function until all air is removed from the system.

4. Reset Filter status message (non-touch screen models).

Filter Bypass Plug

To reduce the risk of property damage due to water leakage, you **MUST** use the filter bypass plug when a replacement filter cartridge is not available. Some models do not come equipped with the filter bypass plug. To obtain a free bypass plug, visit us on-line at geappliances.com/service. In Canada, visit

geappliances.ca/service. The dispenser and icemaker will not operate without either the filter or the bypass plug installed. The bypass plug is installed in the same way as a filter cartridge.

⚠ WARNING



SCALDING HAZARD.*

Use of the hot water dispenser prior to purging air from the system may result in spurting of hot water and lead to hot water scalding. Follow the instructions above to purge all air from the system through the cold water dispenser prior to using the hot water dispenser.

*On some models

⚠ WARNING

To reduce the risk associated with choking, do not allow children under 3 years of age to have access to small parts during the installation of this product. The disposable filter cartridge should be replaced every 6 months at the rated capacity, or sooner if a noticeable reduction in flow rate occurs.

For the maximum benefit of your filtration system, GE Appliances, a Haier company, recommends the use of GE Appliances-branded filters only. Using GE Appliances-branded filters in GE Appliances refrigerators provides optimal performance and reliability. Our filters meet rigorous industry NSF standards for safety and quality that are important for products that are filtering your water. There is no assurance that brands other than GE Appliances filters meet our standards for quality, performance and reliability.

If you have questions, or to order additional filter cartridges, visit gewaterfilters.com. In Canada, visit GEAppliances.ca/service or consult the yellow pages for the nearest Camco Service Center.

WATER FILTER

⚠ WARNING

To reduce the risk associated with choking, do not allow children under 3 years of age to have access to small parts during the installation of this product. The disposable filter cartridge should be replaced every 6 months at the rated capacity, or sooner if a noticeable reduction in flow rate occurs.

For the maximum benefit of your filtration system, GE Appliances recommends the use of GE Appliances-branded filters only. Using GE Appliances-branded filters in GE Appliances and Hotpoint® refrigerators provides optimal performance and reliability. GE Appliances filters meet rigorous industry NSF standards for safety and quality that are important for products that are filtering your water. GE Appliances has not qualified non-GE Appliances-branded filters for use in GE Appliances and Hotpoint refrigerators and there is no assurance that non-GE Appliances-branded filters meet GE Appliances standards for quality, performance and reliability.

If you have questions, or to order additional filter cartridges, visit our website at monogram.com or call Monogram Preferred Service, 800.444.1845. In Canada, call 888.880.3030.

⚠ AVERTISSEMENT

Pour réduire le risque d'étouffement pendant l'installation de ce produit, ne pas laisser les petites pièces à la portée des enfants âgés de moins de 3 ans. La cartouche de filtre jetable doit être remplacée tous les 6 mois, si sa capacité nominale est atteinte ou si une réduction notable du débit est observée.

Pour les meilleurs résultats de votre système de filtration, GE Appliances recommande l'utilisation de filtres de marque GE Appliances seulement. L'utilisation de filtres de marque GE Appliances dans les réfrigérateurs GE Appliances et Hotpoint® procure les meilleurs rendement et fiabilité. Les filtres GE Appliances satisfont aux rigoureuses normes NSF de l'industrie relatives à la sûreté et la qualité, facteur important pour les produits qui filtrent votre eau. GE Appliances n'a pas évalué le rendement des filtres d'autres marques dans les réfrigérateurs GE Appliances et Hotpoint et il n'existe aucune assurance qu'ils satisferont les normes de qualité et de fiabilité GE Appliances.

Pour toute question ou pour commander des cartouches filtrantes de rechange, visitez notre site monogram.com ou composez le 800.444.1845 pour joindre le service après-vente Monogram. Au Canada, composez le 866.777.7627

⚠ ADVERTENCIA

A fin de reducir el riesgo asociado con asfixia, no permita que los niños menores de 3 años tengan acceso a las partes pequeñas durante la instalación de este producto. El cartucho del filtro descartable deberá ser reemplazado cada 6 meses luego de agotar su capacidad, o antes si se produce una reducción notoria en el caudal.

Para obtener el máximo beneficio de su sistema de filtrado, GE Appliances recomienda el uso de los filtros de la marca GE Appliances únicamente. El uso de filtros de la marca GE Appliances en refrigeradores GE Appliances y Hotpoint® brinda un óptimo funcionamiento y confiabilidad. Los filtros GE Appliances cumplen con rigurosos estándares NSF de la industria sobre seguridad y calidad, que son importantes para los productos que están filtrando su agua. GE Appliances no posee filtros de la marca GE Appliances que no estén calificados para su uso en refrigeradores GE Appliances y Hotpoint, y no existe seguridad de que los filtros que no son de la marca GE Appliances cumplan con los estándares de GE Appliances en relación a calidad, funcionamiento y confiabilidad.

Ante cualquier consulta, o para ordenar cartuchos de filtros adicionales, visite nuestro sitio web en monogram.com, o llame a Monogram Preferred Service, 800.444.1845. Los clientes de Canadá llame a 866.777.7627.

SHELVES AND BINS

REARRANGING THE SHELVES

Shelves in the refrigerator compartment are adjustable.

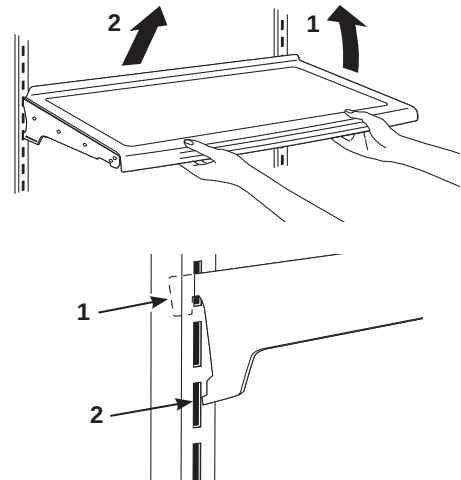
REFRIGERATOR COMPARTMENT

To remove:

1. Remove all items from the shelf.
2. Tilt the shelf up at the front.
3. Lift the shelf up at the back and bring the shelf out.

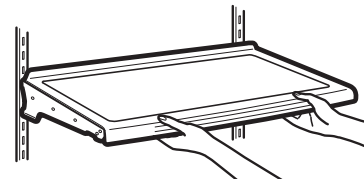
To replace:

1. While tilting the shelf up, insert the top hook at the back of the shelf in a slot on the track.
2. Lower the front of the shelf until the bottom of the shelf locks into place.



SPILLPROOF SHELVES

Spillproof shelves have special edges to help prevent spills from dripping to lower shelves.



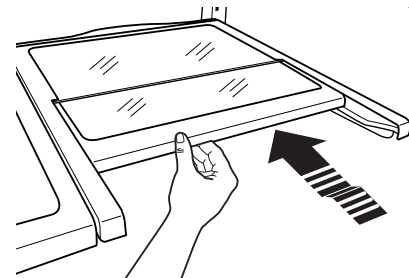
QUICKSPACE SHELF*

This shelf splits in half and slides under itself for storage of tall items on the shelf below.

This shelf can be removed and replaced or relocated (just like spillproof shelves).

NOTE: The back half of the Quick Space Shelf is not adjustable.

*Select Models Only

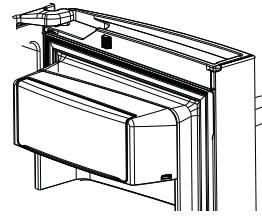


SHELVES AND BINS

NON-ADJUSTABLE DAIRY BIN

To remove: Lift the dairy bin straight up, then pull out.

To replace: Engage the bin in the molded door supports and push down. The bin will lock in place.



ADJUSTABLE BINS ON DOORS

Adjustable bins can easily be carried from refrigerator to work area.

To remove: Lift bin straight up, then pull out.

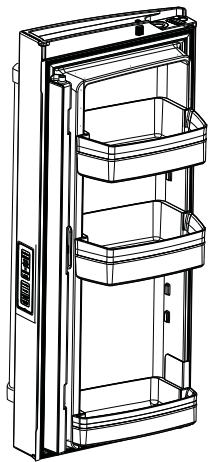
To replace or relocate: Slide in the bin just above the molded door supports, and push down. The bin will lock in place.

Drop down tray *

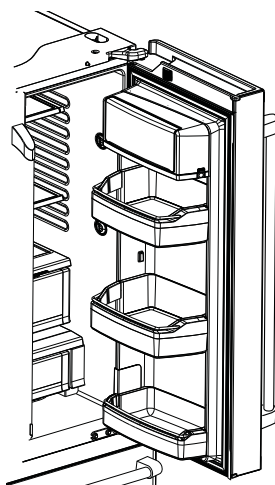
(tray open)

1. Open right refrigerator door
2. Depress both buttons on lower sides of bin and bin will drop down.
3. Reverse to reinstall.

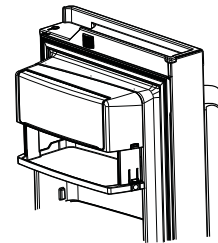
*Select Models Only



Non-Dispense Models
(Left Hand Door)



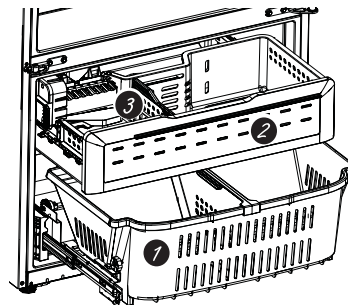
Right Hand Door



FREEZER BASKET AND DRAWER

1. Basket.
2. Drawer
3. Ice Bucket*

*Select Models Only



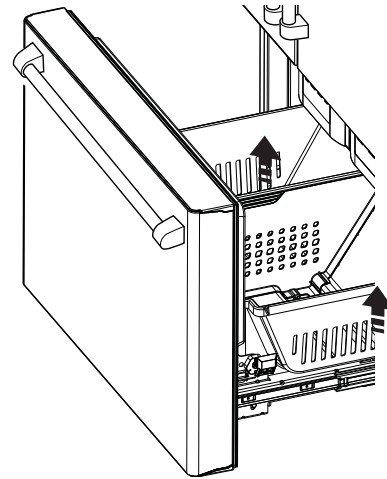
SHELVES AND BINS

BASKET REMOVAL (BOTTOM DRAWER)

1. Open refrigerator doors.
2. Open freezer door to the stop position.
3. Remove freezer basket by lifting up the rear of the basket and rotate it upward.
4. Lift it out to remove.

To replace:

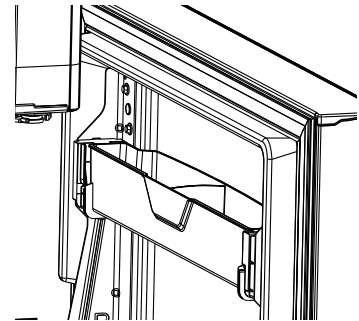
Reverse step 1 thru 4 to replace.



NON-ADJUSTABLE BINS ON THE FREEZER DOOR

To remove: push in plastic tab on either left or right side

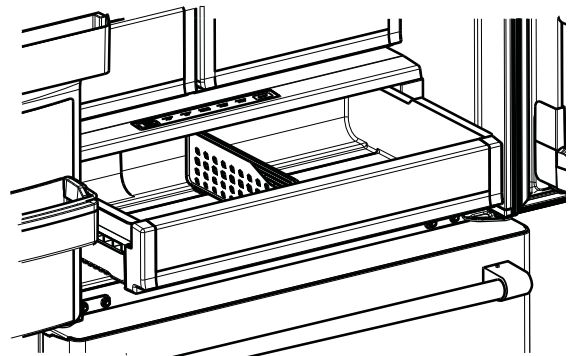
To replace: slide bin into location until it locks into place.



ADJUSTABLE DELI / PRODUCE DRAWER

To remove: pull the drawer out to the stop position. Lift the front of the drawer up and out.

To replace: pull left and right slides until fully extended. Place drawer back in first and rotate drawer front down to seat on slides. Push the drawer in to closed position.

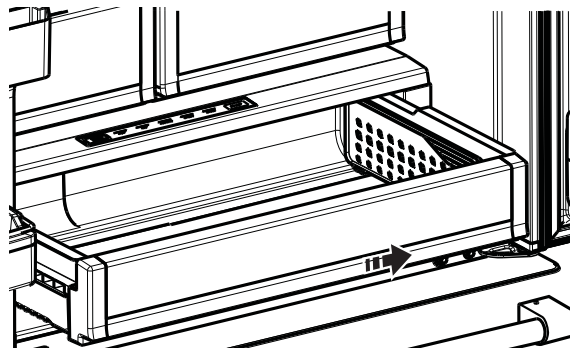


DRAWER DIVIDER *

To remove: pull the drawer out to the stop position. Slide pan divider to right to release it from the pan.

To replace: place pan divider into the groove on the right and slide it to the left as needed.

*Select Models Only

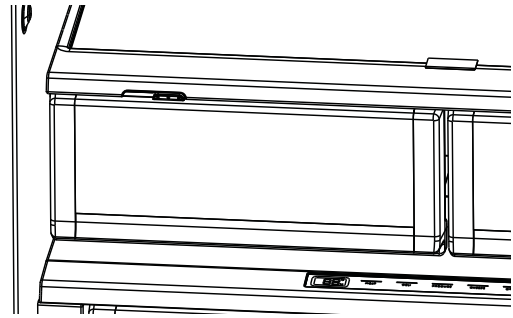


CLIMATE ZONE AND TEMPERATURE CONTROLLED DRAWER

CLIMATE ZONE

Keep fruits and vegetables organized in separate compartments for easy access.

Excess water that may accumulate in the bottom of the drawers or under the drawers should be wiped dry.

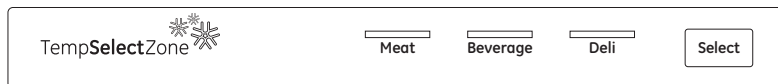
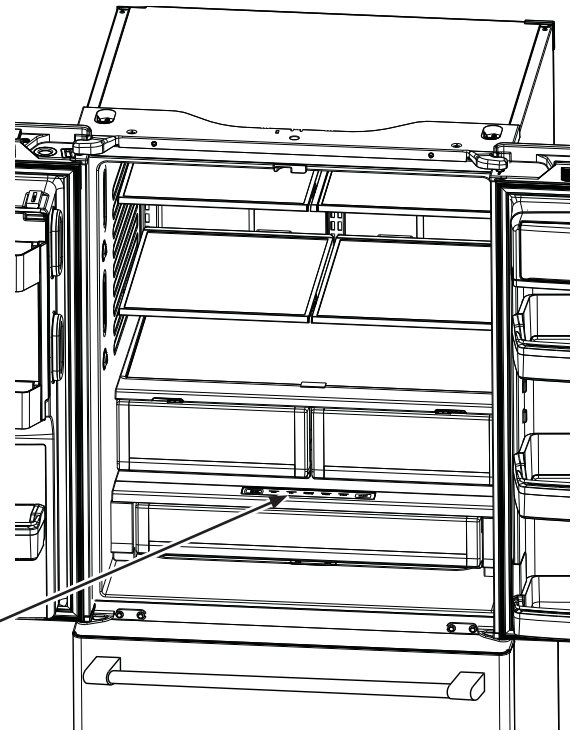


TEMPERATURE CONTROLLED DRAWER

The Temperature Controlled Drawer is a full-width drawer with adjustable temperature control. This drawer can be used for large miscellaneous items.

To change setting, press select button.

NOTE: Temperatures indicate the appropriate temperatures for the food and actual temperatures may vary based on normal operation and other factors such as door openings and refrigerator set point.



32° 34° 38°

⚠ CAUTION Laceration Hazard.

Do not store glass bottles at this setting. If they are frozen, they can break and result in personal injury.

⚠ ATTENTION Risque de lacération.

Ne conservez pas les bouteilles de verre à ce réglage. Si elles gèlent, elles peuvent éclater et provoquer des blessures.

⚠ PRECAUCIÓN Riesgo de Laceración.

No guarde botellas de vidrio en esta ubicación. Si están congeladas, se podrán romper y producir lesiones personales.

AUTOMATIC ICEMAKER

AUTOMATIC ICEMAKER*

NOTE: A newly installed refrigerator may take 12 to 24 hours to begin making ice.

⚠ WARNING

Connect to potable water supply only. A cold water supply is required for automatic icemaker operation. The water pressure must be between 40 and 120 psi (275-827 kilopascals).

⚠ AVERTISSEMENT

Raccordez-vous à une alimentation en eau potable seulement. Une alimentation en eau potable est requise pour le fonctionnement de la machine à glaçons. La pression d'eau doit se situer entre 40 et 120 psi (275 à 827 kilopascals).

The icemaker will produce seven cubes per cycle approximately 100–130 cubes in a 24-hour period, depending on freezer compartment temperature, room temperature, number of door openings and other use conditions.

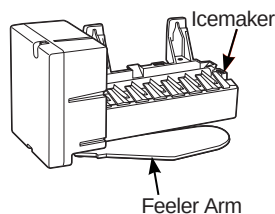
The icemaker will fill with water when it cools to 15°F (–10°C). A newly installed refrigerator may take 12 to 24 hours to begin making ice cubes.

If the refrigerator is operated before the water line connection is made to the unit or if the water supply to an operating refrigerator is turned off, make sure that the icemaker is turned off. Once the water has been connected to the refrigerator, the icemaker may be turned on. See the table below for details.

You may hear a buzzing sound each time the icemaker fills with water.

Throw away the first bin of ice to allow the water line to clear. It is normal for ice to appear discolored in the first 24 hours of production, or after water filter replacement.

Be sure nothing interferes with the sweep of the feeler arm.



When the bin fills to the level of the feeler arm, the icemaker will stop producing ice. It is normal for several cubes to be joined together.

If ice is not used frequently, old ice cubes will become cloudy, taste stale and shrink.

NOTE: In homes with lower-than-average water pressure, you may hear the icemaker cycle multiple times when making one batch of ice.

⚠ ADVERTENCIA

Realice la conexión a un suministro de agua potable únicamente. Se requiere un suministro de agua fría para el funcionamiento de la máquina de hielos automática. La presión del agua deberá estar entre 40 y 120 psi (275-827 kilopascals).

⚠ CAUTION

To minimize the risk of personal injury, avoid contact with the moving parts of the ejector mechanism, or with the heating element that releases the cubes. Do not place fingers or hands on the automatic ice making mechanism while the refrigerator is plugged in.

⚠ ATTENTION

Pour réduire le risque de blessure, évitez tout contact avec les pièces mobiles du mécanisme d'éjection ou avec l'élément chauffant qui libère les cubes. Ne placez pas les doigts ou les mains sur le mécanisme de production de glace automatique lorsque le réfrigérateur est branché à la prise électrique.

⚠ PRECAUCIÓN

Para minimizar el riesgo de lesiones personales, evite el contacto con las partes móviles del mecanismo eyector o con el elemento de calefacción que libera los cubos. No coloque los dedos ni las manos en el mecanismo de la máquina de hielos automática mientras el refrigerador esté enchufado.

To turn off the icemaker, use the "Icemaker" button on the controls.

AUTOMATIC ICEMAKER

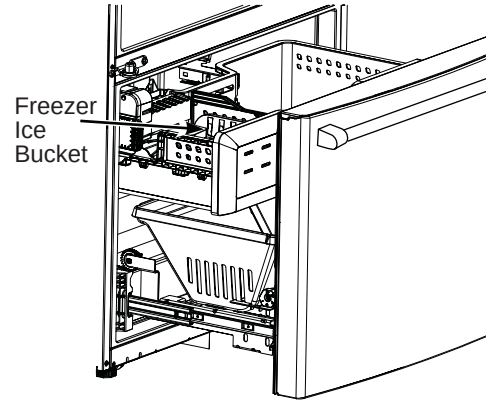
ACCESSING ICE

Freezer Ice Bucket*

The ice storage is in the freezer compartment drawer.

- Open the freezer drawer.
- The ice bucket is located on the left side of the upper basket.
- Pull the upper basket forward to remove the ice bucket.

*Select Models Only



CARE AND CLEANING

CLEANING THE OUTSIDE

Directions for Cleaning Outside Surfaces, Door Handles, and Trim

DO USE	DO NOT USE
Soft, clean cloth or sponge	Abrasive cloths, scrubbing sponges, scouring or steel wool pads
Mild detergent mixed with warm water Approved stainless steel cleaners; Visit the Monogram Appliances parts store for approved stainless steel cleaners: Monogram.com or call 888.444.1875 Cleaners with oxalic acid such as Bar Keepers Friend Soft Cleanser™ can be used to remove surface rust, tarnish and small blemishes on stainless steel surfaces only.	Abrasive powders or sprays Window Sprays or Ammonia Citrus or plant oil-based cleaners Acidic or vinegar-based cleaners Oven cleaners Cleaners containing acetone (propanone) Any cleaner with WARNING about plastic contact

NOTE: DO NOT allow stainless steel cleaner to come in contact with any plastic parts such as trim pieces, handle hardware and liners. If unintentional contact of cleaners with plastic parts does occur, clean plastic part with a sponge and mild detergent mixed with warm water.

CLEANING THE INSIDE

To help prevent odors, leave an open box of baking soda in the refrigerator and freezer compartments.

Unplug the refrigerator before cleaning. If this is not practical, wring excess moisture out of sponge or cloth when cleaning around switches, lights or controls.

Use warm water and baking soda solution— about a tablespoon (15 ml) of baking soda to a quart (1 liter) of water. This both cleans and neutralizes odors. Rinse and wipe dry.

Use of any cleaning solution other than that which is recommended, especially those that contain petroleum distillates, can crack or damage the interior of the refrigerator.

Do not wash any plastic refrigerator parts in the dishwasher.

⚠ CAUTION

Do not clean glass shelves or covers with warm water when they are cold. Glass shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.

⚠ ATTENTION

Ne nettoyez pas les clayettes ou les couvercles en verre avec de l'eau tiède quand ceux-ci sont froids. Les clayettes et couvercles en verre peuvent se casser s'ils sont exposés à des changements soudains de température ou si vous les cognez ou les faites tomber. Le verre trempé est conçu pour se briser en petits morceaux en cas de casse.

⚠ PRECAUCIÓN

No limpie estantes de vidrio ni tapas con agua caliente cuando estén fríos. Los estantes de vidrio y las tapas se pueden romper si son expuestos a cambios de temperatura repentinos o impactos, tales como sacudones o caídas. El vidrio templado está diseñado para destruirse en pequeñas piezas en caso de rotura.

CARE AND CLEANING

BEHIND THE REFRIGERATOR

Be careful when moving the refrigerator away from the wall. All types of floor coverings can be damaged, particularly cushioned coverings and those with embossed surfaces. Raise the leveling legs located at the bottom front of the refrigerator.

Pull the refrigerator straight out and return it to position by pushing it straight in. Moving the refrigerator in a side direction may result in damage to the floor covering or refrigerator.

Lower the leveling legs until they touch the floor.

⚠ WARNING  **ELECTRICAL SHOCK HAZARD**
When pushing the refrigerator back, make sure you don't roll over the power cord or icemaker supply line.

⚠ AVERTISSEMENT  **RISQUE DE CHOC ÉLECTRIQUE** En poussant le réfrigérateur à sa place, assurez-vous de ne pas rouler sur le cordon électrique ou la conduite d'alimentation en eau de la machine à glaçons.

⚠ ADVERTENCIA  **RIESGO DE DESCARGA ELÉCTRICA** Cuando empuje de nuevo el refrigerador, asegúrese de no pisar el cable eléctrico o la línea de suministro a la máquina de hielos.

PREPARING FOR VACATION

For long vacations or absences, remove food and unplug the refrigerator. Clean the interior with a baking soda solution of one tablespoon (15 ml) of baking soda to one quart (1 liter) of water. Leave the doors open.

If the temperature can drop below freezing, have a qualified service technician drain the water supply system to prevent serious property damage due to flooding.

- 1) Turn refrigerator off (pg. 7) or unplug the refrigerator.
- 2) Empty ice bucket
- 3) Turn water supply off

If you cut the water supply off, turn off the icemaker (pg. 18).

Upon returning from vacation:

- 1) Replace the water filter.
- 2) Run 2 gallons (7.57 liters) of water through the cold water dispenser (about 5 minutes) to flush the system.

PREPARING TO MOVE

Secure all loose items such as shelves and drawers by taping them securely in place to prevent damage.

When using a hand truck to move the refrigerator, do not rest the front or back of the refrigerator against the hand truck. This could damage the refrigerator. Handle only from the sides of the refrigerator.

Be sure the refrigerator stays in an upright position during moving.

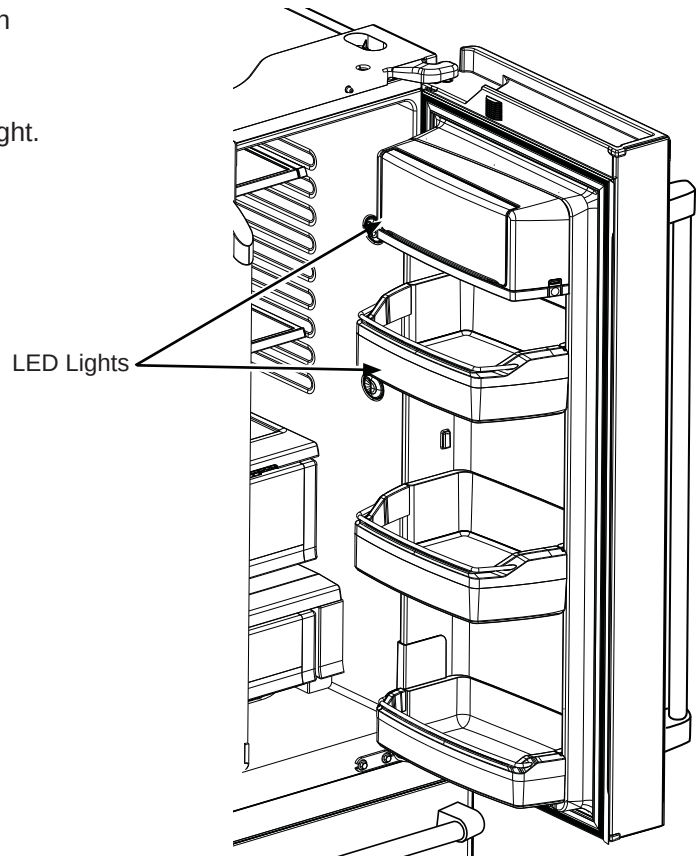
REPLACING THE LIGHT BULBS

REFRIGERATOR COMPARTMENT—UPPER LIGHT

There is LED lighting in refrigerator compartment and on the bottom of the refrigerator doors to light the freezer compartment.

An authorized technician will need to replace the LED light.

If this assembly needs to be replaced, call Monogram Preferred Service at 800.444.1845 United States or 888.880.3030 in Canada.



THE PROBLEM SOLVER

NORMAL OPERATING SOUNDS

Newer refrigerators sound different from older refrigerators.
Modern refrigerators have more features and use newer technology.

Do you hear what I hear? These sounds are normal.

**HUMMM...
WHOOSH...**

- The new high efficiency compressor may run faster and longer than your old refrigerator and you may hear a high-pitched hum or pulsating sound while it is operating.
- You may hear a whooshing sound when the doors close. This is due to pressure equalizing within the refrigerator.
- After dispensing ice, a motor will close the ice chute to keep warm room air from entering the ice bucket, maintaining ice at a freezing temperature.

The hum of the motor closing the ice chute is normal, shortly after dispensing ice.



- You may hear the fans spinning at high speeds. This happens when the refrigerator is first plugged in, when the doors are opened frequently or when a large amount of food is added to the refrigerator or freezer compartments. The fans are helping to maintain the correct temperatures.
- The fans change speeds in order to provide optimal cooling and energy savings.

CLICKS, POPS, CRACKS and CHIRPS

- You may hear cracking or popping sounds when the refrigerator is first plugged in. This happens as the refrigerator cools to the correct temperature.
- Expansion and contraction of cooling coils during and after defrost can cause a cracking or popping sound.
- On models with an icemaker, after an ice making cycle, you may hear the ice cubes dropping into the ice bucket.
- On models with a dispenser, during water dispense, you may hear the water lines move at initial dispense and after dispenser button is released.

WATER SOUNDS



- The flow of refrigerant through the cooling coils may make a gurgling noise like boiling water.
- Water dropping on the defrost heater can cause a sizzling, popping or buzzing sound during the defrost cycle.
- A water dripping noise may occur during the defrost cycle as ice melts from the evaporator and flows into the drain pan.
- Closing the door may cause a gurgling sound due to pressure equalization.



For additional information on normal icemaker and dispenser operating sounds, see the **Automatic Icemaker and Internal Water Dispenser** sections.

TROUBLESHOOTING TIPS

Save time and money! Review the charts on the following pages first and you may not need to call for service.

Problem	Possible Cause
Handle is loose/handle has a gap.	Handle needs adjusting. See Attach Refrigerator Handle and Attach the Freezer Handle sections for detailed instructions.
Refrigerator beeping	This is door alarm. Turn off or disable with door closed. If door open and alarm is sounding, you can only snooze the alarm.
Not cooling	The cooling system is off. Turn cooling back on. See Operating Instructions..
Water has poor taste/odor	Water dispenser has not been used for a long time. Dispense water, until all water in system is replenished.
Water in glass is warm	Normal when refrigerator is first installed. Wait 24 hours for the refrigerator to completely cool down.
	Water dispenser has not been used for a long time. Dispense water, until all water in system is replenished.
	Water system has drained. Allow several hours for replenished supply to chill.
Water dispenser does not work	Water supply line turned off or not connected. See Installing the Water Line.
	Water filter clogged or filter/bypass plug* not installed. Replace filter cartridge or remove filter and install bypass plug.
	Air may be trapped in the water system. Press the dispenser arm for at least 2 gallons (7.57 liters).
	Water in reservoir is frozen because the controls are set too cold. Set the refrigerator control to a warmer setting and wait 24 hours. If the water does not dispense after 24 hours, call for service.
Water spurting from dispenser	Newly installed filter cartridge. Run cold water from the dispenser for 2 gallons (7.57 liters).
No water or ice cube production	Supply line or shutoff valve is clogged. Call a plumber.
	Water filter is clogged. Replace filter cartridge or remove filter and install bypass plug*.
	Filter cartridge not properly installed. Remove and reinstall filter cartridge, being certain that it locks in place.
	Icemaker is turned off. Check that the icemaker is turned on. See Automatic Icemaker.
Water is leaking from dispenser	Air may be present in the water line system, causing water to drip after being dispensed. Dispense water for at least 5 minutes to remove air from system.
Freezer cooling, refrigerator not cooling	Normal, when refrigerator first plugged in or after extended power outage. Wait 24 hours for temperature in both compartments to reach selected temperatures.
The top of the refrigerator doors do not align.	If the top of the refrigerator doors are not aligned, use a 1/4" allen wrench to adjust the right/left hand door. The adjustment screw is located on the bottom right or left hand side of the door; open the freezer door to access the screw.
Refrigerator door handles are loose.	The handle can be adjusted using a 1/8" allen wrench, on set screws located on the ends of the handles.
Refrigerator doors won't close after installation	On some models doors have to be removed at 90° and installed at 90° to cabinet as described in procedure for Reinstalling the Refrigerator Doors in order for door to close properly.
Refrigerator doors will not self close.	Refrigerator doors need to be closed by consumer. A gentle bounce back is a designed feature on some models that gives a positive feedback to the user so that they can initiate and complete the door closing action.

*Some models do not come equipped with the filter bypass plug. To obtain a free bypass plug, call 800-GECARES.
In Canada, call 888.880.3030.

RPWFE WATER FILTER CARTRIDGE LIMITED WARRANTY

Contact us at Monogram.com

For the period of	Monogram Appliances will replace
Thirty Days From the date of the original purchase	Any part of the water filter cartridge which fails due to a defect in materials or workmanship during this limited thirty-day warranty .*

What Monogram will not cover:

- Service trips to your home to teach you how to use the product.
- Improper installation.
- Failure of the product if it is abused, misused, used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Replacement of the water filter cartridge due to water pressure that is outside the specified operating range or due to excessive sediment in the water supply.
- Damage to the product caused by accident, fire, floods, or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.

EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is part exchange as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to six months or the shortest period allowed by law.

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

For Purchases Made In Iowa: This form must be signed and dated by the buyer and seller prior to the consummation of this sale.

This form should be retained on file by the seller for a minimum of two years.

Buyer:

Name

Address

CityStateZip

SignatureDate

Seller:

Name

Address

CityStateZip

SignatureDate

*If your Monogram Appliances part fails because of a manufacturing defect within thirty days from the date of original purchase for use, we will give you a new or, at our option, a rebuilt part without charge. Return the defective part to the parts supplier from whom it was purchased together with a copy of the "proof of purchase" for the part. If the part is defective and shows no signs of abuse, it will be exchanged. The warranty does not cover the failure of parts which are damaged while in your possession, are abused, or have been installed improperly. It does not cover the cost of returning the part to the supplier from whom it was purchased nor does it cover the cost of labor to remove or install it to diagnose the fault. It does not cover parts used in products in commercial use except in the case of air conditioning equipment. In no event shall GE Appliances be liable for consequential damages.

Warrantor: GE Appliances, a Haier company
Louisville, KY 40225

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

PERFORMANCE DATA SHEET MODEL: RPWFE

- System certified by IAPMO R&T against NSF/ANSI Standards 42, 53, 401, and P473 for the reduction of claims specified on the performance data sheet and at iapmort.org.
- Actual performance may vary with local water conditions.

Substance Tested for Reduction	Influent challenge concentration (mg/L)	Maximum permissible product water concentration (mg/L)	Avg % Reduction
Chlorine Taste and Odor	2.0 mg/L +/- 10%	N/A	> 99
Chloramine Taste and Odor	3.0 mg/L +/- 10%	0.5	> 99
Particulate, Class I	At least 10,000/mL	N/A	91.4
Cysts	50,000/L	N/A	> 99.99
Lead	0.15	0.01	98.85
Mercury	0.006	0.002	96.95
Asbestos	107 to 108 fibers/ L	N/A	> 99
Toxaphene	0.015 +/- 10%	0.003	86.95
VOC (Chloroform surrogate chemical)	0.300	0.015	> 99
Alachlor	0.050	0.001	> 98
Atrazine	0.100	0.003	> 97
Benzene	0.081	0.001	> 99
Carbofuran	0.190	0.001	> 99
carbon tetrachloride	0.078	0.0018	98
chlorobenzene	0.077	0.001	> 99
chloropicrin	0.015	0.0002	99
2,4-D	0.110	0.0017	98
dibromochloropropane (DBCP)	0.052	0.00002	> 99
o-Dichlorobenzene	0.08	0.001	> 99
p-Dichlorobenzene	0.040	0.001	> 98
1,2-dichloroethane	0.088	0.0048	95
1,1-dichloroethylene	0.083	0.001	> 99
cis-1,2-dichloroethylene	0.170	0.0005	> 99
trans-1,2-dichloroethylene	0.086	0.001	> 99
1,2-dichloropropane	0.080	0.001	> 99
cis-1,3-dichloropropylene	0.079	0.001	> 99
dinoseb	0.170	0.0002	99
Endrin	0.053	0.00059	99
Ethylbenzene	0.088	0.001	> 99
ethylene dibromide (EDB)	0.044	0.00002	> 99
bromochloroacetonitrile	0.022	0.0005	98
dibromoacetonitrile	0.024	0.0006	98
dichloroacetonitrile	0.0096	0.0002	98
trichloroacetonitrile	0.015	0.0003	98
1,1-dichloro-2-propanone	0.0072	0.0001	99
1,1,1-trichloro-2-propanone	0.0082	0.0003	96
heptachlor (H-34, Heptox)	0.025	0.00001	> 99
heptachlor epoxide	0.0107	0.0002	98
hexachlorobutadiene	0.044	0.001	> 98
hexachlorocyclopentadiene	0.060	0.000002	> 99
Lindane	0.055	0.00001	> 99
methoxychlor	0.050	0.0001	> 99
pentachlorophenol	0.096	0.001	> 99
simazine	0.120	0.004	> 97
Styrene	0.150	0.0005	> 99
1,1,2,2-tetrachloroethane	0.081	0.001	> 99
Tetrachloroethylene	0.081	0.001	> 99
Toluene	0.078	0.001	> 99
2,4,5-TP (silvex)	0.270	0.0016	99
tribromoacetic acid	0.042	0.001	> 98
1,2,4-Trichlorobenzene	0.160	0.0005	> 99
1,1,1-trichloroethane	0.084	0.0046	95
1,1,2-trichloroethane	0.150	0.0005	> 99
trichloroethylene	0.180	0.0010	> 99
bromoform	0.300	0.015	95
bromodichloromethane	0.300	0.015	95
chlorodibromomethane	0.300	0.015	95
xylene	0.070	0.001	> 99
Meprobamate	400 +/- 20%	60	> 99
Atenolol	200 +/- 20%	30	> 99
Carbamazepine	1400 +/- 20%	200	> 99
DEET	1400 +/- 20%	200	> 99
Metolachlor	1400 +/- 20%	200	> 99
Trimethoprim	140 +/- 20%	20	> 99
Linuron	140 +/- 20%	20	> 99
TCEP	5000 +/- 20%	700	> 99
TCP	5000 +/- 20%	700	> 99
Phenytol	200 +/- 20%	30	> 99
Ibuprofen	400 +/- 20%	60	> 99
Naproxen	140 +/- 20%	20	> 99
Estrone	140 +/- 20%	20	> 99
Bisphenol A	2000 +/- 20%	300	> 99
Nonyl phenol	1400 +/- 20%	200	> 99
PFOA/PFOS	1.5 mg/L +/- 10%	0.07	99.25

Application Guidelines/Water Supply Parameters

Service Flow	0.5 gpm (1.89 lpm)
Water Supply	Potable Water
Water Pressure	25-120 psi (172-827 kPa)
Water Temperature	33°F-100°F (0.6°C-38°C)
Capacity	170 gallons (643.5 liters)

It is essential that the manufacturer's recommended installation, maintenance and filter replacement requirements be carried out for the product to perform as advertised. See Installation Manual for Warranty information.

NOTE: While the testing was performed under standard laboratory conditions, actual performance may vary. Replacement Cartridge: RPWFE. For estimated costs of replacement elements please call 1.877.959.8688 or visit our website at Monogram.com.

⚠ WARNING To reduce the risk associated with ingestion of contaminants:

- **Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before and after the system.** Systems certified for cyst reduction may be used on disinfected water that may contain filterable cysts.

NOTICE

To reduce the risk of water leakage or flooding, and to ensure optimal filter performance:

- **Read and follow** use instructions before installation and use of this system.
- Installation and use **MUST** comply with all state and local plumbing codes.
- **Do not** install if water pressure exceeds 120 psi (827 kPa). If your water pressure exceeds 80 psi (551.58 kPa), you **must** install a pressure-limiting valve. Contact a plumbing professional if you are uncertain how to check your water pressure.
- **Do not** install where water hammer conditions may occur. If water hammer conditions exist you **must** install a water hammer arrester. Contact a plumbing professional if you are uncertain how to check for this condition.
- **Do not** install on hot water supply lines. The maximum operating water temperature of this filter system is 100° F (38° C).
- **Protect filter from freezing.** Drain filter when temperatures drop below 33°F (0.6°C).
- Change the disposable filter cartridge every six months or sooner if you observe a noticeable reduction in water flow rate.
- Failure to replace the disposable filter cartridge at recommended intervals may lead to reduced filter performance and cracks in the filter housing, causing water leakage or flooding.
- This System has been tested according to NSF/ANSI 42, 53, 401 and P473 for the reduction of the substances listed below. The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system, as specified in NSF/ANSI 42, 53, 401 and P473.



RPWFE System is certified by IAPMO R&T against NSF/ANSI Standards 42, 53, 401, and P473 for the reduction of claims specified on the performance data sheet and at iapmort.org.

MONOGRAM LIMITED WARRANTY

Monogram.com

All warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service online, visit us at monogram.com/contact.

For the period of	Monogram Appliances will replace
Two years From the date of the original purchase	For two years from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace any part of the refrigerator or freezer that fails because of a manufacturing defect.
Five years From the date of the original purchase	For five years from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace any part of the sealed refrigerating system (the compressor, condenser, evaporator and all connecting tubing) that fails because of a manufacturing defect.
Sixth-Twelfth year From the date of the original purchase	For the sixth through twelfth year from the date of the original purchase, we will provide, free of charge, replacement parts for any part of the sealed refrigerating system (the compressor, condenser, evaporator and all connecting tubing) that fails because of a manufacturing defect. You pay for the service trip to your home and for service labor charges.
Thirty-Day on Water Filter Cartridge From the date of the original purchase	From the date of the original purchase we will provide, free of charge, replacement parts for any part of the water filter cartridge that fails because of a manufacturing defect. During this limited thirty-day warranty, we will also provide, free of charge, a replacement water filter cartridge.

What Monogram will not cover:

- Service trips to your home to teach you how to use the product.
 - Replacement of house fuses or resetting of circuit breakers.
 - Damage to the product caused by accident, fire, floods or acts of God.
 - Failure of the product if it is used for other than its intended purpose or used commercially.
 - Damage caused after delivery.
 - Improper installation, delivery or maintenance.
 - Replacement of the light bulbs, if included, or water filter cartridge, if included, other than as noted above.
 - Replacement of the water filter cartridge, if included, due to water pressure that is outside the specified operating range or due to excessive sediment in the water supply.
 - Loss of food due to spoilage (in the USA only).
 - Incidental or consequential damage caused by possible defects with this appliance.
 - Product not accessible to provide required service.
 - Damage caused by a non-GE Appliances brand water filter.
- If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, plumbing and other connecting facilities.

EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to two years or the shortest period allowed by law.

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a Monogram Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized Monogram Appliances Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: GE Appliances, a Haier company

Louisville KY, 40225

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

