

Product Warranty: Decorative Wood & Moulding

Hardware Resources believes in quality, integrity, and reliability. We uphold the highest standards of service and responsibility in the industry.

As such, Hardware Resources warrants all Decorative Wood and Moulding to be free from any defects in material and workmanship. This warranty is valid for up to ONE (1) YEAR from the time of original purchase. This Limited Warranty applies only to the original consumer purchaser and is not transferable to any other party.

Hardware Resources will send the original consumer purchaser, without charge, new replacement product of equal size and species to replace any defective wood or moulding product subject to this warranty. This warranty is a warranty of replacement only. Hardware Resources specifically does not warrant removal of the defective product nor installation of the new one. This warranty does not cover the finish work on the new product, product that has been incorrectly installed, exposed to extreme temperatures or humidity, or otherwise used in any manner contrary to their intended purpose. This warranty does not apply to any damage that has occurred due to normal wear, accident, misuse, improper handling of the product, or other environmental factors in your home, including smoke damage, failure to maintain, or acts of God. This warranty does not apply to product that has been altered, modified, or improperly installed.

Moulding sold in less than carton quantity is subject to damage in shipping and is not eligible for a warranty claim.

In the unlikely event that a defective Decorative Wood or Moulding is encountered, please contact Hardware Resources Customer Service at 800.463.0660. Please be prepared to provide a brief description and photographs of the defect.

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