

## **Visio Single Lever Vessel Faucet**

FVS-1810

# Congratulations on the purchase of your new Kraus plumbing fixture!

Please keep the box and packaging materials until your product is completely installed. If you have any questions, require technical assistance, or have any problems with your product:



# **DO NOT RETURN TO STORE**

# Please contact our Customer Service Team 1-800-775-0703 / customerservice@kraususa.com

Have the model number available, and retain a copy of your receipt with purchase date for reference.

If for any reason this product does not meet your expectations, please be sure to repack this product in the original box and packaging material to avoid damage during transit.

#### **Prior to Installation:**

- Make sure you have all necessary parts by checking the diagram and parts list. If any part is missing or damaged, please contact Kraus Customer Service at 800-775-0703 for a replacement
- Turn off the hot and cold water supply at the angle stops and turn on the old faucet to release any built up pressure. Remove existing faucet. Clean sink or countertop to remove any debris, plumber's putty, or silicone
- Place bucket under angle stops. Turn on angle stops to flush any debris prior to installing new plumbing. Shut off angle stops
- Pre-drilled hole size requirement: 1 3/8" (min)
- Max countertop thickness: 1 3/8"

For technical assistance or replacement parts, please contact Kraus

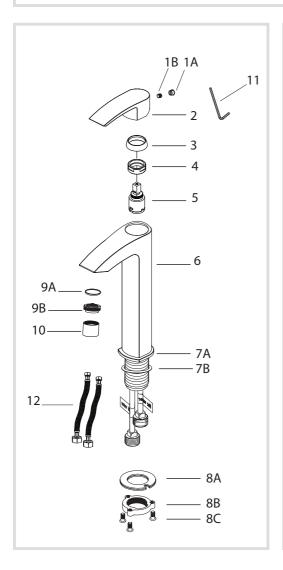
Customer Service and one of our representatives will be happy to help:

Toll-Free: 800-775-0703 or Customerservice@kraususa.com

### Tools you will need:

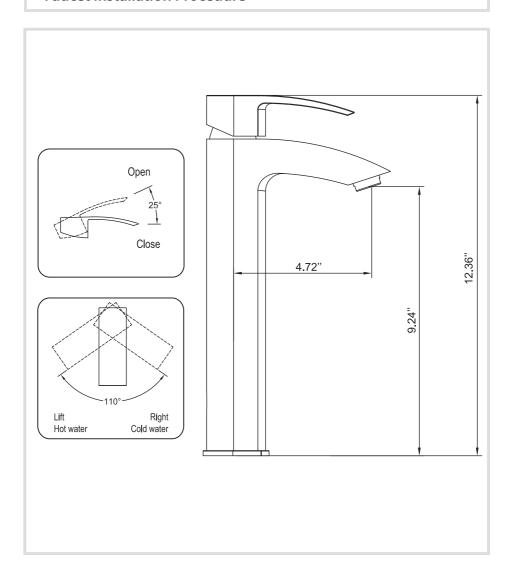


## **Replacement Parts**

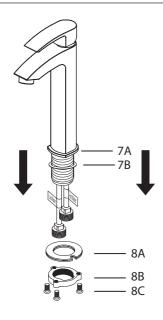


- 1. (A) Cover Button
  - (B) Set Screw
- 2. Metal Handle
- 3. Cartridge Cover
- 4. Locking Nut
- 5. Cartridge
- 6. Faucet Body
- 7. (A) Base Trim Ring
  - (B) Base O-ring
- 8. Mounting Hardware
  - (A) Rubber
  - and Metal Washer
  - (B) Mounting Nut
  - (C) Mounting Screws
- 9. (A) Rubber Washer
  - (B)Aerator
- 10. Aerator Cover
- 11. Hex Wrench
- 12. Hot & Cold Waterlines

## **Faucet Installation Procedure**

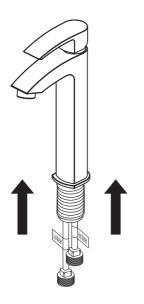


### Step 1: Remove mounting hardware



Remove the mounting screws (8C), mounting nut (8B), rubber washer, and metal washer (8A) from the mounting pipe. Keep the base trim ring (7A) and base O-ring (7B) on the base of the faucet

Step 2: Install hot & cold waterlines

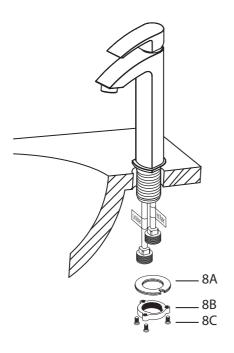


Place faucet on a soft cloth, spout facing up. Screw the hot and cold waterlines into the copper inlets at the base of the faucet. Tighten with an adjustable wrench (A) Hot side: Left

(B) Cold side: Right

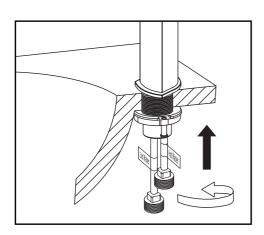
NOTE: Make sure O-rings are installed on both ends of the hot & cold waterlines

## Step 3: Install faucet

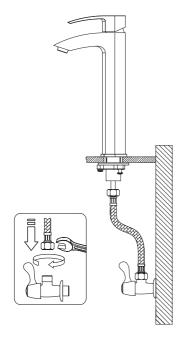


Install faucet through 1-3/8" predrilled hole in countertop with base trim ring (7A) and base O-ring (7B) attached.
Attach rubber washer and metal washer (8A), mounting nut (8B), and mounting screws (8C) on the threaded mounting pipe. Tighten mounting nut (8B) until snug. Tighten mounting screws (8C) on mounting nut (8B) with Phillips head screw driver until snug

NOTE: Install washer (8A) with rubber side facing up



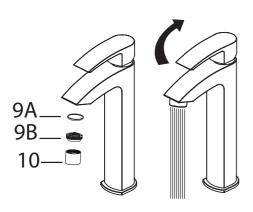
## Step 4: Connect waterlines to main valve



Connect flex water supply lines to angle stops and tighten with adjustable wrench. Turn on both hot and cold main valve

Apply pipe tape (optional)

Step 5: Flush faucet



After installing faucet, remove aerator cover (10), aerator (9B), and rubber washer (9A). Turn water on for 30 seconds to remove debris. Reassemble aerator washer (9A), aerator (9B) and aerator cover (10)

## **Trouble - Shooting**

If you have followed the instructions carefully and your faucet still does not work properly, take the following corrective steps:

PROBLEM	CAUSE	ACTION
Leakage under the handle	Locking nut (4) has come loose	Remove handle cover button (1a). Loosen set screw (1b) with hex wrench (11). Unscrew cartridge cover (3) (by hand only). Remove metal handle (2). Tighten locking nut (4) with an adjustable wrench
Aerator drips or has inconsistent water flow pattern	Aerator (9B) may be dirty or not seated properly	Unscrew aerator cover (10) (by hand), remove aerator (9B) and rubber washer (9A), and clean out debris
Water will not shut off completely	Cartridge may need to be adjusted or replaced	Remove handle cover button (1a). Loosen set screw (1b) with hex wrench (11). Remove handle (2) (by hand only). Unscrew cartridge cover (3) (by hand only). Unscrew locking nut (4) with adjustable wrench. Remove ceramic disc cartridge (5). Check for cracks

## **Care & Maintenance**

\*To keep the product clean & shining, follow the steps below:

- 1. Rinse with clean water & dry with a soft cloth
- 2. Do not clean with soaps, acid, polish, abrasives, or harsh cleaners
- 3. Do not use cloth with a coarse surface
- 4. Unscrew the aerator and clean when necessary

<sup>\*</sup>This installation manual is subject to change without further notice.

#### **Codes/Standards Applicable:**







NSF/ANSI 61





ASME A112.18.1M 1.2GPM 4.5L/min maximum

#### **FAUCET WARRANTY**

Kraus products are manufactured and tested to the highest quality standards by Kraus USA Inc. ("Kraus"). Kraus extends this warranty to the original purchaser for personal household use of the "Faucet" in its original location. The warranty is non-transferable.

Kraus warrants the structure and finish of the product to be free from defects in material and workmanship under normal usage for the lifetime of the product. The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized Kraus dealer, through the lifetime of the original owner or end-user.

Kraus warrants the mechanical components (such as **sprayhead assembly**) of the product to be free from defects in material and workmanship under normal usage for a period of one (1) year. The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized Kraus dealer, through the one (1) year term of the original owner or end-user.

Kraus warrants the mechanical component (**cartridge**) of the product to be free from defects in material and workmanship under normal usage for a period of five (5) years. The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized Kraus dealer, through the five (5) year term of the original owner or end-user.

Any product reported to the authorized dealer or to Kraus as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Kraus. This warranty extends to the original owner or end-user, and is not transferable to a subsequent owner.

#### RESTRICTIONS

This warranty does not cover antediluvian, discontinued, or display products, whether such items are purchased at discount outlets, unauthorized dealers, and/or sold on clearance.

This warranty does not cover instances of negligence, misuse, abuse, improper installation, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, misapplication, damages caused by improper maintenance, alteration of the product, or failure to follow care or installation instructions enclosed with your product. Avoid using abrasive cleaners such as powders, bleach, ammonia, alcohol, or chlorine. Avoid using abrasive pads, steel wool, or wire brushes, as these will damage and wear down the finish.

This warranty does not apply to Products that have not been installed or operated in accordance with instructions supplied by Kraus and all applicable rules, regulations, and legiswlation pertaining to such installations.

This warranty does not apply unless the Kraus product is installed by a fully insured and licensed trade professional. Kraus insists that such professionals have experience in the installation of bathroom and kitchen manufactured goods

This warranty does not cover labor charges or costs of removal and reinstallation of said product. This warranty does not allow recovery of incidental or consequential damages, such as loss of use, delay, property damage, or other consequential damages, and Kraus accepts no liability for such damages.

This warranty does not cover Marine or Outdoor Installation.

Except as otherwise provided above, Kraus makes no warranties, expressed or implied, including warranties of

merchantability and fitness for a particular purpose, or compliance with any code.

Shipping charges will be covered for the first (1) year of the warranted replacement part or product (HI, AK, and Puerto Rico shipping charges may apply). International shipping fees are not included.

#### **COMMERCIAL WARRANTY**

Kraus extends the above warranty for a period of one (1) year to purchasers of products for industrial, commercial, and business use.

All incidental or consequential damages are specifically excluded. No additional warranties, express or implied, are given, including but not limited to any implied warranty of merchantability or fitness for a particular purpose.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

#### If you are a homeowner please contact a Kraus Customer Service Representative at:

Kraus USA, Inc.
12 Harbor Park Drive
Port Washington, NY 11050
Toll-free 800-775-0703
Customerservice@kraususa.com

# If you are a plumbing contractor or trade professional please contact a Kraus Pro Representative at:

Kraus USA, Inc. 12 Harbor Park Drive Port Washington, NY 11050 516-801-8955 Proservice@kraususa.com

#### If you are an Authorized Partner please contact a Partner Support Representative at:

Kraus USA, Inc.
12 Harbor Park Drive
Port Washington, NY 11050
516-801-8954
Partnersupport@kraususa.com

#### In requesting warranty service, please be ready to provide:

- 1. Proof of purchase.
- 2. A description of the problem.

#### Download the Kraus Care & Maintenance Guide at:

http://www.kraususa.com/maintenance

# **IMPORTANT**

# **Register Your Kraus Product**

Activate Your Warranty

Access Premium Customer Support

Get Product Information

## **REGISTER TODAY**

http://www.kraususa.com/registration



