

T-fal Cookware Limited Lifetime Warranty

The T-fal warranty

From the initial date of purchase or delivery, whichever is later, in the US or Canada, T-fal warranties to repair or replace in the country of purchase, any item found defective in material, construction or workmanship under normal use, and following care instructions.

Should your T-fal cookware, including Jamie Oliver x Tefal, require warranty service, please contact our Consumer Service Department by phone or website per below for a warranty evaluation and return authorization number. Upon approval of your claim, T-fal will repair or replace the item without charge. If the replacement product is no longer in production, one of equal or greater retail value will be given. Under the terms of this warranty T-fal has no further obligations other than to replace a faulty product. T-fal shall not be obliged to replace any product which is not accompanied by a valid proof of purchase.

Exclusions

This warranty does not cover:

- Damage arising from thermal shocks, drops, improper use, failure to follow the use and care instructions, or an unauthorized modification or repair.
- Normal product wear and tear
- Nonstick deterioration, discoloration, warping, or metal separation due to high heat, prolonged heat exposure when empty, etc.
- Stains, discoloration or scratches on the inside or outside
- Any accident caused by fire, flood, etc.
- Commercial, professional, or workplace use
- Any glass or porcelain in the product
- Dust or insects inside the product
- Nonstick damage from metal or sharp utensils
- Damage caused by use of scouring pads, steel wool, abrasive cleaners, bleach, etc.
- Minor imperfections and color variations, which are normal

T-fal warranties that non-stick coatings comply with regulations covering materials in contact with food.

THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THOSE STATED HEREIN. ANY IMPLIED WARRANTIES THAT MAY BE APPLICABLE TO T-FAL ELECTRICAL PRODUCTS AND T-FAL PRODUCTS WITH BATTERIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. UNDER NO CIRCUMSTANCES SHALL T-FAL BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF THIS LIMITED WARRANTY, BREACH OF CONTRACT OR STRICT LIABILITY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

Consumers' Rights and additional information

THIS INTERNATIONAL T-FAL WARRANTY DOES NOT AFFECT THE STATUTORY RIGHTS A CONSUMER MAY HAVE OR THOSE RIGHTS THAT CANNOT BE EXCLUDED OR LIMITED, NOR RIGHTS AGAINST THE RETAILER FROM WHICH THE CONSUMER PURCHASED THE PRODUCT. THIS WARRANTY GIVES A CONSUMER SPECIFIC LEGAL RIGHTS, AND THE CONSUMER MAY ALSO HAVE OTHER LEGAL RIGHTS WHICH VARY FROM STATE TO STATE OR COUNTRY TO COUNTRY. THE CONSUMER MAY ASSERT ANY SUCH RIGHTS AT HIS SOLE DISCRETION.

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