

Exclusive Limited Warranty Terms & Conditions.

This Limited Lifetime Warranty ("Warranty") is effective as of DECEMBER 6, 2024

PLEASE READ THE WARRANTY TERMS AND CONDITIONS BEFORE PURCHASING AND BEFORE INSTALLING OR RESELLING YOUR GLASS WAREHOUSE PRODUCT. BY PURCHASE, INSTALLING, AND OR RESELLING THE GLASS WAREHOUSE PRODUCT, YOU ARE CONSENTING TO BE BOUND BY THE FOLLOWING TERMS AND CONDITIONS.

Future Glass ("Seller") provides this limited warranty to the business or individual ("Buyer") who purchases a Future Glass product ("Product") directly from Seller for the purpose of re-selling the Product to an end user and/or installing the Product on behalf an end user ("Customer"). Seller warrants to Buyer that for a period of five (5) years from the date of shipment of the Product to Buyer or the date of Buyer receiving the Product at Seller's facility ("Warranty Period"), that the glass and hardware components that are integral to such Products (excluding seals) will materially conform to Seller's published specifications and will be free from material defects in material and workmanship. For mirrors, including medicine cabinets with mirrors, the Hardware Warranty Period is one (1) year. "Products" do not include, and this Warranty specifically excludes: (i) any products sold by Future Glass under brand names other than Future Glass; (ii) any third-party products distributed or sold by Future Glass that are not incorporated into a Future Glass Product. The Warranty Period for glass components of railings is three (3) years. The Warranty Period for hardware components of railings is one (1) year.

While stainless steel is resistant to corrosion, it is not corrosion or rust-proof. Environmental conditions including, but not limited to, exposure to chemicals, salt air, pollution, and high humidity may cause surface discoloration or rust. Regular cleaning and maintenance is required to maintain the appearance and integrity of stainless steel products. Seller makes no warranty against and shall not be liable for any claims related to surface rust, discoloration, or corrosion of stainless steel components.

The warranty provided above shall be voided if the Product (i) has been subjected to abuse, misuse, neglect, negligence, accident, improper testing, improper installation, improper cleaning (such as use of abrasive cleaners), improper storage, improper handling, abnormal physical stress, abnormal environmental conditions, or use or installation contrary to any instructions or guidelines issued by Seller; (ii) has been altered, repaired, or reconstructed by anyone other than Seller; (iii) was installed by anyone other than a fully insured and licensed professional; (iv) is installed or used outside of the US or Canada; or (v) has been used with any third-party hardware or product that has not been previously approved in writing by Seller. This Warranty shall not apply to normal wear and tear. With respect to Products advertised by Future Glass for outdoor use, this Warranty specifically excludes damage caused by extreme weather events.

Buyer may pass this Warranty through to its own Customers. However, the Warranty shall extend only to the original Customer who owned the property at the time of installation and will not apply to any subsequent owners of the property. Neither Buyer, nor any other person is permitted to make any affirmation, representation, or warranty other than those contained in this Warranty. Any affirmation, representation, or warranty other than those contained in this Warranty shall not be enforceable against Seller or any other person. Seller reserves the right to modify this Warranty at any time, it being understood that such modifications will not alter the terms and conditions applicable at the time of sale of the products in question.

Claims Process and Remedies:

All Warranty claims are subject to review and confirmation by Seller, and Seller reserves the right to inspect the installation to confirm the validity of the Warranty claim. To submit a Warranty claim, Buyer must:

1. **Contact Seller's customer service department within 30 days of discovering the defect. Contact information:**

Phone: +1(760) 203-6255

Email: info@futureglass.us

<https://futureglass.us/pages/warranty/>

2. **Provide the following required documentation: (a) proof of purchase; (b) detailed description of the defect, including photographs; (c) item part number.**
3. **A customer service representative will review the claim and may request additional information or schedule an inspection of the Product and/or installation. Buyer must cooperate fully with any requests for information or inspection.**

Seller shall have no obligation to honor any Warranty claim that does not comply with the above claims process. If a Warranty claim is approved, Seller shall, in its sole discretion, either: (i) repair or replace such Product (or the defective part), in which case Seller shall cover shipping of the repair parts or replacement product; or (ii) refund the price paid by Buyer to Seller for such Product. Replacement parts and products will be covered by the Warranty for the remainder of the Warranty Period of the original Product. Seller may require that the Product be returned to Seller, at Seller's expense. Except for any repairs made by Seller or its representatives as set forth above, Seller shall not pay for labor related to the Warranty claim, such as removal of the defective Product or installation of a replacement product. Seller's warranty obligation shall be discharged upon tender of parts, replacement or repair of the Product. Buyer's refusal to accept the tender terminates all warranty obligations and **VOIDS THIS WARRANTY.**

THE REMEDIES SET FORTH ABOVE SHALL BE BUYER'S SOLE AND EXCLUSIVE REMEDY AND SELLER'S ENTIRE LIABILITY FOR ANY BREACH OF THE WARRANTY.

Disclaimer and Limitation of Liability:

EXCEPT FOR THE PRECEDING WARRANTY, SELLER MAKES NO WARRANTY TO BUYER WHATSOEVER WITH RESPECT TO THE PRODUCTS AND HEREBY DISCLAIMS ALL OTHER WARRANTIES, INCLUDING ANY (I) WARRANTY OF MERCHANTABILITY; (II) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; OR (III) WARRANTY AGAINST INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF A THIRD PARTY; WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.

SELLER DISCLAIMS AND SHALL NOT BE LIABLE FOR ANY PERSONAL INJURIES OR DEATH TO ANY PERSON, INCIDENTAL DAMAGES, CONSEQUENTIAL DAMAGES, LOSS OF PROFITS, LOSS OF USE, LABOR OR MATERIAL CHARGES, OR ANY OTHER COSTS RELATING TO THE USE OR INABILITY TO USE THE PRODUCT OR REPLACEMENT PRODUCT OR RELATING TO THE APPLICATION OF THE WARRANTY. IN NO EVENT SHALL SELLER'S AGGREGATE LIABILITY EXCEED THE PURCHASE PRICE OF THE PRODUCT.

SOME STATES LIMIT A MANUFACTURER'S ABILITY TO DISCLAIM CERTAIN WARRANTIES OR LIABILITIES AND THEREFORE SOME OF THE ABOVE DISCLAIMERS OR LIMITATIONS OF LIABILITY MAY NOT APPLY TO YOU.

Warranty Service

To activate your limited lifetime warranty, please visit:
<https://futureglass.us/pages/warranty/>



Please register your information within 30 days of purchase to complete the activation of your warranty.

Contact Technical Support:

Monday – Friday 8am – 5pm PST
Technical Support: +1 (760) 536-3640