

ROWENTA LIMITED WARRANTY FOR THE UNITED STATES



: www.rowentausa.com

*This product is **repairable** by ROWENTA, during and after the warranty period.*

Accessories, consumables and end-user replaceable parts can be purchased, if locally available, as described on the ROWENTA internet site

www.rowentausa.com

The Limited Warranty

ROWENTA warrants its products against any manufacturing defect in materials or workmanship during the one-year warranty period starting from the initial date of purchase or delivery, whichever is later. This warranty covers all costs related to restoring the proven defective product so that it conforms to its original specifications, through the repair or replacement of any defective part and the necessary labor. At ROWENTA's choice, an equivalent or superior replacement product may be provided instead of repairing a defective product. ROWENTA's sole obligation and your exclusive resolution under this warranty are limited to such repair or replacement.

Restriction for non-domestic use

In case of non-domestic use, only the ROWENTA commercial warranty is applicable and limited to 1 year.

Conditions & Exclusions

ROWENTA has no obligation to repair or exchange any product for which a proof of purchase or delivery is not provided. After contacting ROWENTA or 800-769-3682 and obtaining an approval for return, the product can be taken directly in person or must be adequately packaged and returned, by recorded delivery (or equivalent method of postage), to ROWENTA at 2121 Eden Road Millville, NJ 08332. This warranty applies only for products purchased and used for domestic purposes and will not cover any damage which occurs as a result of misuse, negligence, failure to follow ROWENTA instructions, or a modification or unauthorized repair of the product. It also does not cover normal wear and tear, maintenance or replacement of consumable parts, or the following:

- damages or poor results specifically due to wrong voltage or frequency as stamped on the product ID or specification
- using the wrong type of water or consumable
- mechanical damages, overloading
- ingress of water, dust or insects into the product (excluding appliances with features specifically designed for insects)
- scaling (any de-scaling must be carried out according to the instructions for use)
- damage as a result of lightning or power surges
- damage to any glass or porcelain ware in the product
- accidents including fire, flood, etc.
- products used in a company as part of their main commercial activity

This warranty also does not apply to any product that has been tampered with, or to damages incurred through improper use and care, faulty packaging by the owner or mishandling by any carrier.

Because ROWENTA cannot control the quality of products sold by unauthorized sellers, this warranty applies only to Products that were purchased from ROWENTA or a ROWENTA authorized seller in the United States, unless otherwise prohibited by law. ROWENTA reserves the right to reject warranty claims for Products purchased from unauthorized sellers, including unauthorized Internet sites/marketplace storefronts.

THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THOSE STATED HEREIN. ANY IMPLIED WARRANTIES THAT MAY BE APPLICABLE TO ROWENTA ELECTRICAL PRODUCTS AND ROWENTA PRODUCTS WITH BATTERIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. UNDER NO CIRCUMSTANCES SHALL ROWENTA BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF THIS LIMITED WARRANTY, BREACH OF CONTRACT OR STRICT LIABILITY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

Consumer Statutory Rights

THIS ROWENTA WARRANTY DOES NOT AFFECT THE STATUTORY RIGHTS A CONSUMER MAY HAVE OR THOSE RIGHTS THAT CANNOT BE EXCLUDED OR LIMITED, NOR RIGHTS AGAINST THE RETAILER FROM WHICH THE CONSUMER PURCHASED THE PRODUCT. THIS WARRANTY GIVES A CONSUMER SPECIFIC LEGAL RIGHTS, AND THE CONSUMER MAY ALSO HAVE OTHER LEGAL RIGHTS WHICH VARY FROM STATE TO STATE. THE CONSUMER MAY ASSERT ANY SUCH RIGHTS AT HIS SOLE DISCRETION.

Last Updated: March 13, 2025