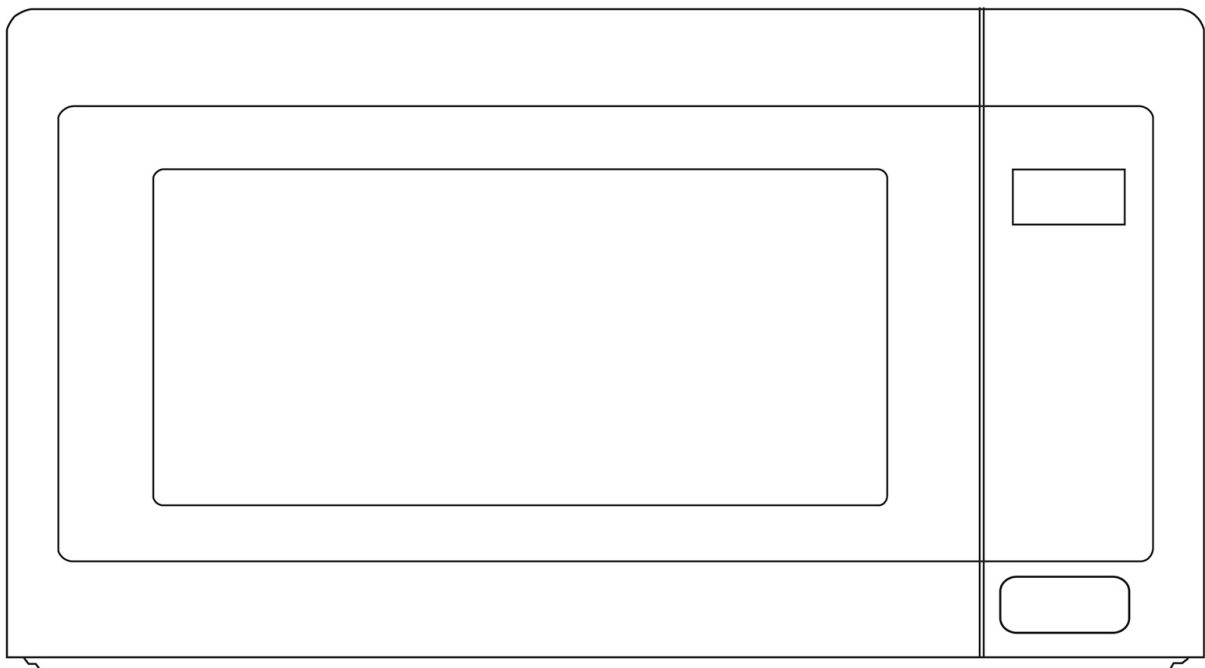


DE220MWTSSS

DUURA ELITE

MICROWAVE OVEN INSTRUCTION MANUAL



**BEFORE USE, PLEASE READ AND FOLLOW ALL SAFETY RULES
AND OPERATING INSTRUCTIONS.**

DUURA Elite has a policy of continuous improvement on its products
and reserves the right to change materials and specifications without notice

GENERAL OPERATING INSTRUCTIONS

Remove all external and internal packaging from your appliance. Be sure that all parts have been included before discarding any packaging materials. You may want to keep the box and packing materials for use at a later date.

Upon receipt and inspection of unit, the supply cord must be replaced if it is damaged.
Contact our customer service at 1-954-567-4500.

Let the unit rest UNPLUGGED for 24 hours once you have it placed in your home.

READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE

-Save these instructions-

HELP US HELP YOU

Read this guide carefully.

It is intended to help you operate and maintain your new appliance properly.

Keep it handy to answer your questions.
If you don't understand something or you need more help, please call:

DUURA Elite Customer Service
954-567-4500

Keep proof of original purchase date (such as your sales slip) with this guide to establish the warranty period.

CAUTION:

THIS APPLIANCE IS NOT DESIGNED
FOR THE STORAGE OF MEDICINE OR
OTHER MEDICAL PRODUCTS.

Write down the model and serial numbers.

You'll find them on a plate located on the rear outside wall of the appliance.
Please write these numbers here:

Date of Purchase

Model Number

Serial Number

Use these numbers in any correspondence or service calls concerning your appliance.

If you received a damaged appliance, immediately contact the dealer (or builder) that sold you the appliance.

Save time and money. Before you call for service, check the Troubleshooting Guide. It lists causes of minor operating problems that you can correct yourself.

IF YOU NEED SERVICE

We're proud of our service and want you to be pleased. If for some reason you are not happy with the service you receive, here are some steps to follow for further assistance.

FIRST, contact the people who serviced your appliance. Explain why you are not pleased. In most cases, this will solve the problem.

NEXT, if you are still not pleased, write all the details, including your telephone number, and send it to:

Customer Service
The Legacy Companies
Weston, FL 33331 USA

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PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

- (a). Do not attempt to operate this oven with the door open since open door operation can result in harmful exposure to microwave energy.
It is important not to defeat or tamper with the safety interlocks.
- (b). Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- (c). Do not operate the oven if it is damaged. It is particularly important that the oven door closes properly and that there is no damage to the:
 - (1). DOOR (bent)
 - (2). HINGES AND LATCHES (broken or loosened)
 - (3). DOOR SEALS AND SEALING SURFACES
- (d). The oven should not be adjusted or repaired by anyone except properly qualified service personnel.

IMPORTANT SAFETY INSTRUCTIONS

WARNING- When using electrical appliances basic safety precautions should be followed, including the following. To reduce the risk of burns, electric shock, fire, injury to persons or exposure to excessive microwave energy.

1. Read all instructions before using the appliance.
2. Read and follow the specific: "PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY" found on page 4.
3. This appliance must be grounded. Connect only to properly grounded outlet. See "GROUNDING INSTRUCTIONS" found on page 5.
4. Install or locate this appliance only in accordance with the provided installation instructions.
5. Some products such as whole eggs and sealed containers - for example, closed glass jars - are able to explode and should not be heated in this oven.
6. Use this appliance only for its intended use as described in the manual. Do not use corrosive chemicals or vapors in this appliance. This type of oven is specifically designed to heat, cook or dry food. It is not designed for industrial or laboratory use.
7. As with any appliance, close supervision is necessary when used by children.
8. Do not operate this appliance if it has a damaged cord or plug, if it is not working properly, or if it has been damaged or dropped.
9. This appliance should be serviced only by qualified service personnel.
Contact nearest authorized service facility for examination, repair, or adjustment.
10. Do not cover or block any openings on the appliance.
11. Do not store this appliance outdoors. Do not use this product near water - for example, near a kitchen sink, in a wet basement, near a swimming pool, or similar location.
12. Do not immerse cord or plug in water.
13. Keep cord away from heated surface.
14. Do not let cord hang over edge of table or counter.
15. When cleaning surfaces of door and oven that comes together on closing the door, use only mild, nonabrasive soaps, or detergent applied with a sponge or soft cloth.
16. To reduce the risk of fire in the oven cavity:

1. Do not overcook food. Carefully attend appliance when paper, plastic, or other combustible materials are placed inside the oven to facilitate cooking.
 2. Remove wire twist-ties from paper or plastic bag before placing bag in oven.
 3. If material inside of the oven ignites, keep oven door closed, turn oven off, and disconnect the power cord, or shut off power at the fuse or circuit breaker panel.
 4. Do not use the cavity for storage purposes. Do not leave paper products, cooking utensils, or food in the cavity when not in use. Ne surchauffez pas le liquide.
17. Liquids, such as water, coffee, or tea are able to be overheated beyond the boiling point without appearing to be boiling. Visible bubbling or boiling when the container is removed from the microwave oven is not always present. THIS COULD RESULT IN VERY HOT LIQUID SUDDENLY BOILING OVER WHEN THE CONTAINER IS DISTURBED OR A UTENSIL IS INSERTED INTO THE LIQUID. To reduce the risk of injury to persons:
1. Do not overheat the liquid.
 2. Stir the liquid both before and halfway through heating it.
 3. Do not use straight-sided containers with narrow necks.
 4. After heating, allow the container to stand in the microwave oven for a short time before removing the container.
 5. Use extreme care when inserting a spoon or other utensil into the container.

SAVE THESE INSTRUCTIONS

HOUSEHOLD USE ONLY(NOT FOR COMMERCIAL USE)

GROUNDING INSTRUCTIONS

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

WARNING - Improper use of the grounding can result in a risk of electric shock. Consult a qualified electrician or serviceman if the grounding instructions are not completely understood, or if doubt exists as to whether the appliance is properly grounded. If it is necessary to use an extension cord, use only a 3-wire extension cord that has a 3-blade grounded plug, and 3-slot receptacle that will accept the plug on the appliance. The marked rating of the extension cord shall be equal to or greater than the electrical rating of the appliance.

DANGER - Electric Shock Hazard:

Touching some of the internal components can cause serious personal injury or death. Do not disassemble this appliance.

WARNING - Electric Shock Hazard

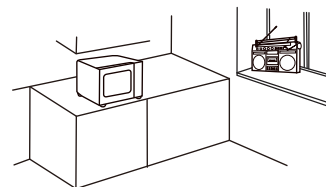
Improper use of the grounding can result in electric shock. Do not plug into an outlet until appliance is properly installed and grounded.

1. A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.
2. Longer cord sets or extension cords are available and may be used if care is exercised in their use.
3. If a long cord or extension cord is used:
 - (1). The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.
 - (2). The extension cord must be a grounding-type 3-wire cord.
 - (3). The longer cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over unintentionally.

RADIO INTERFERENCE

1. Operation of the microwave oven may cause interference to your radio, TV or similar equipment.
2. When there is interference, it may be reduced or eliminated by taking the following measures:
 - (1). Clean door and sealing surface of the oven.
 - (2). Reorient the receiving antenna of radio or television.
 - (3). Relocate the microwave oven with respect to the receiver.
 - (4). Move the microwave oven away from the receiver.
 - (5). Plug the microwave oven into a different outlet so that microwave oven and receiver are on different branch circuits.

This device complies with part 18 of the FCC Rules.



UTENSILS

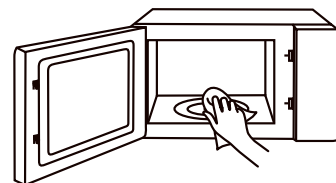
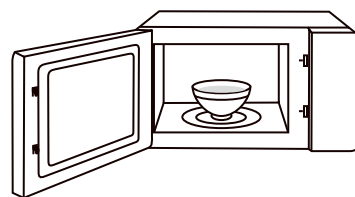
Tightly-closed utensils could explode. Closed containers should be opened and plastic pouches should be pierced before cooking.

See the instructions on "Materials you can use in microwave oven or to be avoided in microwave oven."

There may be certain non-metallic utensils that are not safe to use for microwaving. If in doubt, you can test the utensil in question following the procedure below.

Utensil Test:

1. Fill a microwave-safe container with 1 cup of cold water (250ml) along with the utensil in question.
2. Cook on maximum power for 1 minute.
3. Carefully feel the utensil. If the empty utensil is warm, do not use it for microwave cooking.
4. Do not exceed 1 minute cooking time.



Note - KEEP THE CAVITY CLEAN

Materials you can use in microwave oven

Utensils	Remarks
Browning dish	Follow manufacturer's instructions. The bottom of browning dish must be at least 3/16 inch (5mm) above the turntable. Incorrect usage may cause the turntable to break.
Dinnerware	Microwave-safe only. Follow manufacturer's instructions. Do not use cracked or chipped dishes.
Glass jars	Always remove lid. Use only to heat food until just warm. Most glass jars are not heat resistant and may break.
Glassware	Heat-resistant oven glassware only. Make sure there is no metallic trim. Do not use cracked or chipped dishes.
Oven cooking bags	Follow manufacturer's instructions. Do not close with metal tie. Make slits to allow steam to escape.
Paper plates and cups	Use for short-term cooking/warming only. Do not leave oven unattended while cooking.
Paper towels	Use to cover food for reheating and absorbing fat. Use with supervision for a short-term cooking only.
Parchment paper	Use as a cover to prevent splattering or a wrap for steaming.
Plastic	Microwave-safe only. Follow the manufacturer's instructions. Should be labeled "Microwave Safe". Some plastic containers soften as the food inside gets hot. "Boiling bags" and tightly closed plastic bags should be slit, pierced or vented as directed by package.
Plastic wrap	Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food.
Thermometers	Microwave-safe only (meat and candy thermometers).
Wax paper	Use as a cover to prevent splattering and retain moisture.

Materials to be avoided in microwave oven

Utensils	Remarks
Aluminum tray	May cause arcing. Transfer food into microwave-safe dish.
Food carton with metal handle	May cause arcing. Transfer food into microwave-safe dish.
Metal or metal-trimmed utensils	Metal shields the food from microwave energy. Metal trim may cause arcing.
Metal twist ties	May cause arcing and could cause a fire in the oven.
Paper bags	May cause a fire in the oven.
Plastic foams	Plastic foam may melt or contaminate the liquid inside when exposed to high temperature.
Wood	Wood will dry out when used in the microwave oven and may split or crack.

PARTS AND SPECIFICATIONS

Model	EM262AMY-PHB (DE220MWTSSS)
Voltage	120V
Frequency	60Hz
Rated Input Power (Microwave):	1700W
Rated Output Power (Microwave):	1200W
Oven Capacity	62L
Turntable Diameter:	Ø420mm (Ø16.53 in)
Net Weight	19.7 kg (43.43 lbs)
Dimensions (W x D x H)	24-2/5 x 19-3/5 x 13-3/5 in

SETTING UP YOUR OVEN

Names of Oven Parts and Accessories

Remove the oven and all material from the carton and oven cavity.
Your oven comes with the following accessories:

Glass tray (1)

Turntable ring assembly (1)

Instruction Manual (1)

A) Control panel

B) Turntable shaft

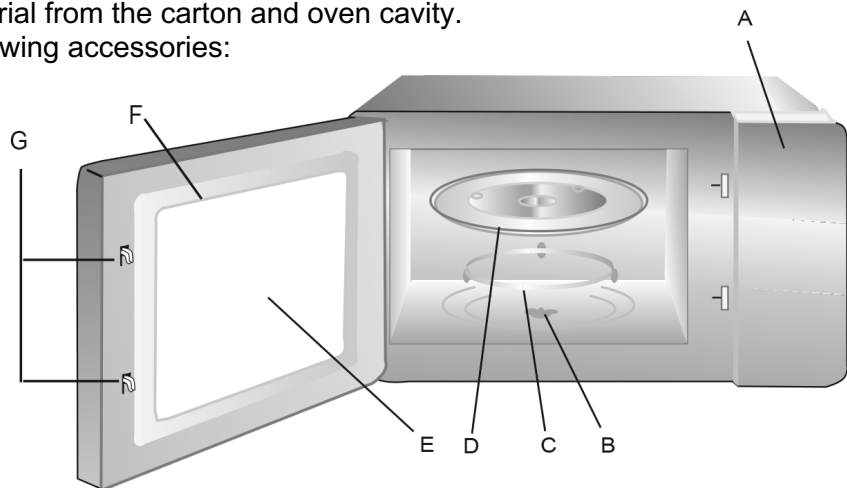
C) Turntable ring assembly

D) Glass tray

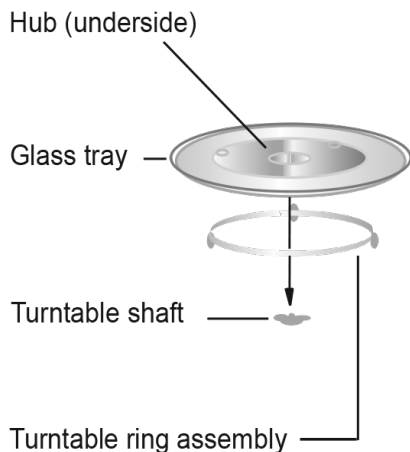
E) Observation window

F) Door assembly

G) Safety interlock system



TURNTABLE INSTALLATION



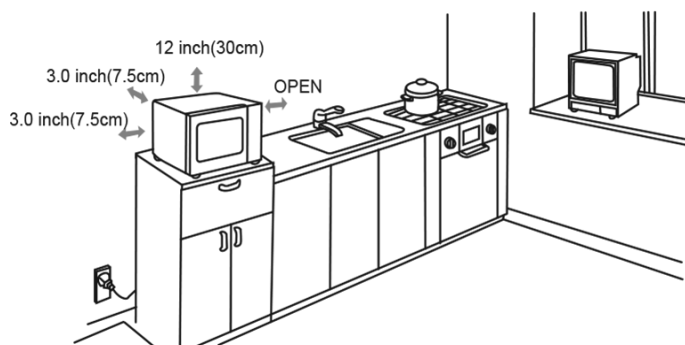
- Never place the glass tray upside down. The glass tray should never be restricted.
- Both glass tray and turntable ring assembly must always be used during cooking.
- All food and containers of food are always placed on the glass tray for cooking.
- If glass tray or turntable ring assembly cracks or breaks, contact your nearest authorized service center.

COUNTERTOP INSTALLATION

Remove all packaging material and accessories. Examine the oven for any damage such as dents or broken door. Do not install if oven is damaged.

Cabinet: Remove any protective film found on the microwave oven cabinet surface. Do not remove the light brown Mica cover that is attached to the oven cavity to protect the magnetron.

INSTALLATION



1. Select a level surface that provides enough open space for the intake and/or outlet vents.

A minimum clearance of 3 inches (7.5cm) is required between the oven and any adjacent walls. One side must be open.

1) Leave a minimum clearance of 12 inches (30cm) above the oven.

2) Do not remove the legs from the bottom of the oven.

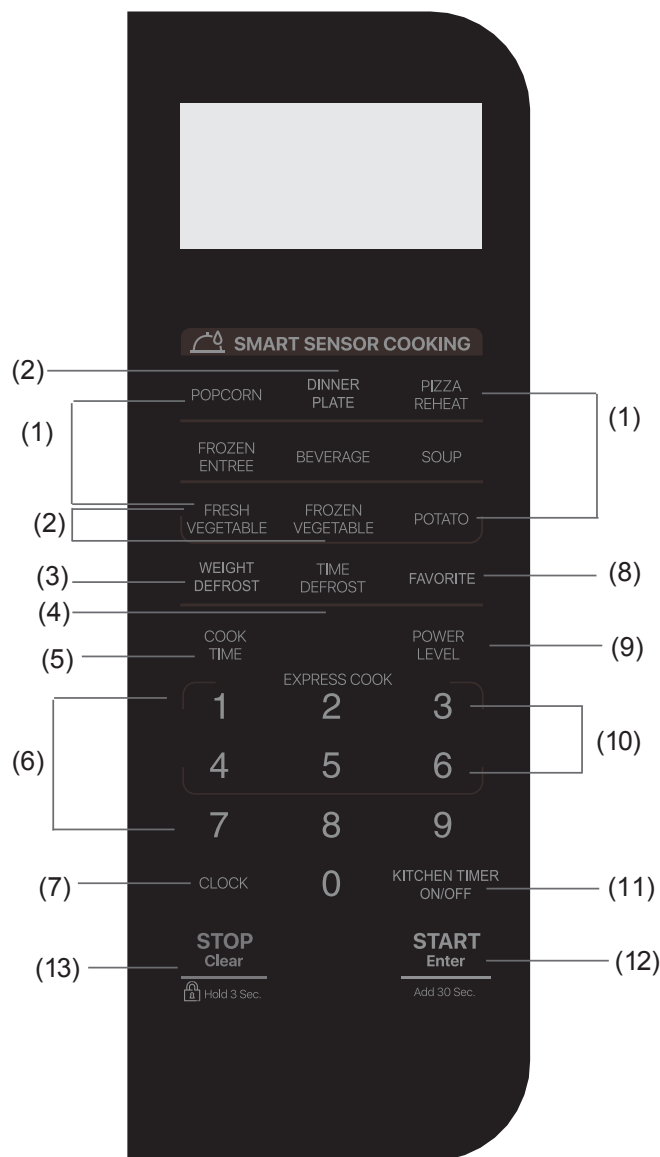
3) Blocking the intake and/or outlet openings can damage the oven.

- 4) Place the oven as far away as possible. Operation of microwave oven may cause interference to your radio or TV reception.
2. Plug your oven into a standard household outlet. Be sure the voltage and the frequency are the same as the voltage and the frequency on the rating label.

WARNING: Do not install oven over a range cooktop or other heat-producing appliance. If installed near or over a heat source, the oven could be damaged and the warranty would be void.

OPERATION

Control Panel and Features



- (1) Auto Menu:: Popcorn, Dinner Plate, Pizza Reheat, Frozen Entree, Beverage, Soup, Fresh Vegetable, Frozen Vegetable or Potato
- (2) Sensor menu: Dinner Plate, Fresh Vegetable and Frozen Vegetable.
- (3) Weight Defrost
- (4) Time Defrost
- (5) Cook Time
- (6) Number Buttons:0-9
- (7) Clock
- (8) Favorite
- (9) Power Level
- (10) Express Cook (Number Pad 1-6)
- (11) Kitchen Timer on/off
- (12) Start/Enter Add 30 Sec.
- (13) STOP/Clear/Hold 3Sec. : clears all previous setting pressed before cooking starts.

OPERATION

1. Power Level

10 power levels are available.

Level	10	9	8	7	6	5	4	3	2	1
Power	100%	90%	80%	70%	60%	50%	40%	30%	20%	10%
Display	PL10	PL9	PL8	PL7	PL6	PL5	PL4	PL3	PL2	PL1

2. Clock Setting

- (1) Press **"Clock"** once, and "00:00" will display.
- (2) Press the number keys and enter the current time. For example, time is 10:12 now, please press "1,0,1,2" in turn.
- (3) Press **"Clock"** to finish clock setting. ":" will flash and the clock will be lighted.
- (4) If the numbers' input is not within the range of 1:00--12:59, the setting will be invalid until valid numbers are input.

NOTE: (1) In the process of clock setting, if the **"STOP/Clear/Hold 3Sec."** button is pressed or if there is no operation within 1 minute, the oven will go back to the former setting automatically.

(2) If the clock needs to be reset, please repeat step 1 to step 3.

3. Microwave Cook

- (1) Press **"COOK TIME"** once, and the screen will display "00:00".
- (2) Press the number keys to input the cooking time; the maximum cooking time is 99 minutes and 99 seconds.
- (3) Press **"POWER LEVEL"** once, and the screen will display "PL10". The default power is 100% power. Now you can press number keys to adjust the power level.
- (4) Press **"START/Enter/Add 30 sec."** to start cooking.

Example: Follow the steps to cook the food with 50% microwave power for 15 minutes.

- a. Press **"COOK TIME"** once, and "00:00" will display.
- b. Press "1","5","0","0" in order.
- c. Press **"POWER LEVEL"** once, and then press "5" to select 50% microwave power.
- d. Press **"START/Enter/Add 30 sec."** to start cooking.

NOTE: (1) In the process of clock setting, if the **"STOP/Clear/Hold 3Sec."** button is pressed or if there is no operation within 1 minute, the oven will go back to the former setting automatically.

(2) You can skip step "c" and cook at 100% microwave power.

4. Kitchen Timer

- (1) Press **"KITCHEN TIMER"** once, and the screen will display "00:00".
- (2) Press the number keys and enter the timer time; the maximum cooking time is 99 minutes and 99 seconds.
- (3) Press **"START/Enter/Add 30 sec."** to confirm setting, and the time counts down.
- (4) When the timer time arrives, the buzzer will ring 3 times and screen displays "End".

NOTE: (1) The kitchen time is differed from 12-hour system, and Kitchen Timer is a timer.

(2) Kitchen Timer and cooking (including microwave, defrosting, Auto menu) are independent. All the cooking for functions can be set during running Kitchen Timer, and Kitchen Timer can be set during running other cooking functions.

Example: When oven is cooking with 50% microwave power for 15 minutes, the screen will display countdown cooking time. You want to set the timer 10 minutes.

- a. Press "**KITCHEN TIMER**" once, and the screen will display "00:00".
- b. Press the number keys and enter the timer time. If there is no entering time in 10 seconds, timer set is cancelled and oven will return to countdown cooking time.
- c. Press "**START/Enter/Add 30 sec.**", and timer is operated. Timer counts down in screen. If the "**START/Enter/Add 30 sec.**" button is not pressed in 10 seconds, timer set is cancelled and oven will return to countdown cooking time.
- d. If timer countdown time is earlier than the end of cooking process, buzzer will sound 3 times. After the buzzer, the screen will display the remaining cooking time.

If the cooking process is earlier than the end of the program "Timer" timer, buzzer will sound 5 times and screen will display countdown timer. When the timer time arrives, buzzer will sound 3 times and screen will display "End".

If the cooking process and the "Timer" timer finish at the same time, buzzer will sound 5 times and screen will display "End".

5. Speed Cooking

- (1) In waiting state, instant cooking at 100% power level with 30 seconds' cooking time can be started by pressing "**START/Enter/Add 30 sec.**" button. Each press on the same button will increase cooking time by 30 seconds. The maximum cooking time is 99 minutes and 99 seconds.
- (2) Start cooking instantly at 100% power level at cooking times from 1 to 6 minutes by pressing number pads 1 to 6. Press "**START/Enter/Add 30 sec.**" to increase the cooking time by 30 seconds; the maximum cooking time is 99 minutes and 99 seconds.
Press "1" once, and screen will display "1:00".
Press "2" once, and screen will display "2:00".
Press "3" once, and screen will display "3:00".
Press "4" once, and screen will display "4:00".
Press "5" once, and screen will display "5:00".
Press "6" once, and screen will display "6:00".

NOTE: During microwave cooking and time defrost, time can be added by pressing "**START/Enter/Add 30 sec.**" button.

6. Weight Defrost Function

- (1) Press "**Weight Defrost**" once, and the screen will display "0.0".
- (2) Press numerical buttons to input weight to be defrosted. Input the weight ranged between 0.3~6.3lbs. If the weight input is not within 0.3~6.3, the input will be invalid.
- (3) Press "**START/Enter/Add 30 sec.**" to start defrosting and the cooking time remained will be displayed.

7. Time Defrost Function

- (1) Press "**Time Defrost**" once, and screen will display "00:00".
- (2) Press number pads to input defrosting time.
- (3) Press "**START/Enter/Add 30 sec.**" to start defrosting. The remained cooking time will be displayed.

8. Auto Menu

- (1) In waiting state, press "**Popcorn**", "**Dinner Plate**", "**Pizza Reheat**", "**Frozen Entree**", "**Beverage**", "**Soup**", "**Fresh Vegetable**", "**Frozen Vegetable**" or "**Potato**" to choose the auto menu.
- (2) Press the same pad repeatedly to choose the weight of the food.
- (3) Press "**START/Enter/Add 30 sec.**" to start cooking.

9. Sensor Cook

- (1) In waiting state, press "Dinner Plate", "Fresh Vegetable" or "Frozen Vegetable". The screen will display "SC".
- (2) Press "**START/Enter/Add 30 sec.**" to start sensor cooking. "SC" will flash in the display.
- (3) The sensor will sound once when the steaming is emanated. The surplus time will display.

10. MEMORY FUNCTION

- (1) Press "**Favorite**" to choose memory 1-3 procedure. The screen will display 1,2,3.
- (2) If the procedure has been set, press "**START/Enter/Add 30 sec.**" to use it. If not, you can continue to set the procedure. Only one or two stages can be set.
- (3) If the procedure has not been set after finishing the setting, press "Favorite" once to save the procedure and turn back to the waiting states. If you press "**START/Enter/Add 30 sec.**" button, it will start cooking at once and save the procedure too.

Example: Demonstrate how to set the following procedure as the second memory, which is memory 2. Cook the food with 80% microwave power for 3 minutes and 20 seconds.

The steps are as follow:

- a. In waiting states, press "**Favorite**" twice. Stop pressing until the screen displays "2".
- b. Press "**COOK TIME**" once, and then press "3","2","0" in order.
- c. Press "**POWER LEVEL**" once, and "PL10" displays on the screen. You can then press "8", and "PL8" displays.
- d. Press "**Favorite**" to save the setting. Buzzer sounds once and then turn back to waiting states. If you press "**START/Enter/Add 30 sec.**" again, the procedure will be saved as the memory 2 and operated.
- e. If the electricity is not cut off, the procedure will be saved all the time. If it is, the procedure needs to reset.
- f. When you want to run the saved procedure, in waiting states, press "**Favorite**" twice. As the screen displays "2", you can then press "**START/Enter/Add 30 sec.**" to start cooking.

NOTE: Defrosting and Auto menu cannot be set in memory function.

11. MULTI-STAGE COOKING

At most, 2 stages can be set for cooking. In multi-stage cooking, if one stage is defrosting, then defrosting shall be placed at the first stage automatically.

Note: Auto menu cannot work in the multi-stage cooking.

Example: If you want to cook with 80% microwave power for 5 minutes + 60% microwave power for 10 minutes, the cooking steps are as follow:

- (1) Press "**COOK TIME**" once, and then press "5","0","0" to set the cooking time.
- (2) Press "**POWER LEVEL**" once, and then press "8" to select 80% microwave power.
- (3) Press "**COOK TIME**" once, and then press "1","0","0","0" to set the cooking time.
- (4) Press "**POWER LEVEL**" once, and then press "6" to select 60% microwave power.
- (5) Press "**START/Enter/Add 30 sec.**" to start cooking.

12. INQUIRING FUNCTION

- (1) In the microwave cooking state, press "**POWER LEVEL**" to inquire microwave power level. The current microwave power will be displayed. After three seconds, the oven will turn back to the previous state.
- (2) In cooking state, press "**CLOCK**". The oven will display clock for three seconds.

13. English/French Mode

The default language mode is English Mode. In waiting state, open the door and then press "1" for 3 seconds to switch language mode. There are 2 kinds of language mode you can choose.

Text	English mode	French mode
End	End	Fin
Door	Door	Prte

14. Silent Mode

The default mode is OFF Mode, and the buzzer will ring under special circumstances. In waiting state, open the door and then press "2" for 3 seconds to enter to Silence Mode. The buzzer will ring under no circumstance.

15. LOCK FUNCTION FOR CHILDREN

Lock: In waiting state, press "**STOP/Clear/Hold 3Sec.**" for 3 seconds. There will be a long "beep" denoting the oven is entering into the children-lock state, and the lock indicator will light. The screen will display the current time or "0:00".

Unlock: In locked state, press "**STOP/Clear/Hold 3Sec.**" for 3 seconds. There will be a long "beep" denoting that lock is released.

16. DOOR LOCK FUNCTION

If the oven is in no working state for over 5 minutes, it will activate the door lock function. You cannot press "**START/Enter/Add 30 sec.**" to start cooking unless you open door and then close door.

NOTE: The "Kitchen Timer" function is not affected by door lock function.

17. COOKING END REMINDING FUNCTION

When the cooking is over, the buzzer will beep five times to alert user the cooking is finished.

18. OTHER SPECIFICATIONS

- (1) The maximum cooking time is 99 minutes and 99 seconds.
- (2) When the cooking is finish, the screen will display "End" or "Fin". Opening the door or pressing "**STOP/Clear/Hold 3Sec.**" can make the oven enter waiting state.

Menu Chart

Menu	Weight	Display
Fresh Vegetable	4-16 oz	SC
Pizza Re-heat	1 (Slice)	1
	2	2
	3	3
Baked Potato	1 (8.00 oz)	1
	2	2
	3	3
	4	4
Dinner Plate	8-16 oz	SC
Beverage	1 cup (about 8.8 oz)	1
	2 cups	2
Soup	1	1
	2	2
	3	3
	4	4
Frozen Vegetable	4-16 oz	SC
Frozen Entree	10.00 Oz	10.0 Oz
	20.00 Oz	20.0 Oz
Popcorn	1.75 oz	1.75 oz
	3.00 oz	3.0 oz
	3.30 oz	3.3 oz

MAINTENANCE

Troubleshooting

Check your problem by using the chart below and try the solutions for each problem. If the microwave oven still does not work properly, contact the nearest authorized service center.

TROUBLE	POSSIBLE CAUSE	POSSIBLE REMEDY
Oven will not start	a. Electrical cord for oven is not plugged in. b. Door is open. c. Wrong operation is set.	a. Plug into the outlet. b. Close the door and try again. c. Check instructions.
Arcing or sparking	a. Materials to be avoided in microwave oven were used. b. The oven is operated when empty. c. Spilled food remains in the cavity.	a. Use microwave-safe cookware only. b. Do not operate with oven empty. c. Clean cavity with wet towel.
Uneven cooked foods	a. Materials to be avoided in microwave oven were used. b. Food is not defrosted completely. c. Cooking time, power level is not suitable. d. Food is not turned or stirred.	a. Use microwave-safe cookware only. b. Completely defrost food. c. Use correct cooking time, power level. d. Turn or stir food.
Overcooked foods	Cooking time, power level is not suitable.	Use correct cooking time, power level.
Undercooked foods	a. Materials to be avoided in microwave oven were used. b. Food is not defrosted completely. c. Oven ventilation ports are restricted. d. Cooking time, power level is not suitable.	a. Use microwave-safe cookware only. b. Completely defrost food. c. Check to see that oven ventilation ports are not restricted. d. Use correct cooking time, power level.
Improper defrosting	a. Materials to be avoided in microwave oven were used. b. Cooking time, power level is not suitable. c. Food is not turned or stirred.	a. Use microwave-safe cookware only. b. Use correct cooking time, power level. c. Turn or stir food.

YOUR DUURA Elite PRODUCTS WARRANTY

Staple your sales receipt here.
Proof of original purchase date is needed
to obtain service under warranty.

WHAT IS COVERED – LIMITED TWO – YEAR WARRANTY

DUURA Elite Products warrants that the product is free from defects in materials and/or workmanship for a period of twenty-four (24) months from the date of purchase by the original owner. The foregoing timeline begins to run upon the date of purchase, and shall not be stalled, tolled, extended, or suspended for any reason whatsoever unless described in detail in the warranty document. For two years from the date of purchase by the original owner, DUURA Elite products will, at its option, repair or replace any part of the product which proves to be defective in material or workmanship under normal use. DUURA Elite Products will provide you with a reasonably similar product that is either new or factory refurbished. During this period DUURA Elite Products will provide all parts and labor necessary to correct such defects free of charge, so long as the product has been installed and operated in accordance with the written instructions in this manual. In rental or commercial use, the warranty period is 90 days. All DUURA Elite appliances of 4.2 cubic feet capacity or less must be brought/sent to the appliance service center for repair.

LIMITED COMPRESSOR THIRD THROUGH FIFTH YEAR WARRANTY

For the third through the fifth year from date of original purchase, DUURA Elite Products will provide a replacement compressor free of charge due to a failure. You are responsible for the service labor and freight charges. In rental or commercial use, the limited compressor warranty is one year and nine months. Cost to move the refrigerator – freezer to the servicer's shop and back to the user's home, as may be required, is the user's responsibility.

LIMITED MICROWAVE SEVEN YEAR WARRANTY

For an additional 5-year period beyond the second year of the general coverage of this warranty, DUURA Elite Products will replace a magnetron tube, which fails due to a defect in material or workmanship. All labor and transportation charges are the responsibility of the consumer.

FULL 30 DAY RANGE WARRANTY

From the date of purchase on glass parts and finish of porcelain enamel, painted, or bright metal finished parts.

WARRANTY EXCLUSIONS / WHAT IS NOT COVERED:

The warranty coverage described herein excludes all defects or damage that are not the direct fault of DUURA Elite Products, including without limitation, one or more of the following:

- A failure to comply with any applicable state, local, city, or county electrical, plumbing and/or building codes, regulations, or laws, including failure to install the product in strict conformity with local fire and building codes and regulations.
- Any external, elemental and/or environmental forces and factors, including without limitation, rain, wind, sand, floods, fires, mud slides, freezing temperatures, excessive moisture or extended exposure to humidity, lightning, power surges, structural failures surrounding the appliance, and acts of God.
- Content losses of food or other content due to spoilage.
- Incidental or consequential damages.
- Parts and labor costs for the following will not be considered as warranty:
 - Evaporator doors, door springs, and/or frames.
 - Inner door panels, door shelves, door rails, and/or door supports.
 - Chest freezer lid liners.
 - Vegetable crispers.
 - Light bulbs and/or plastic housing.
 - Plastic cabinet liners.
 - Punctured evaporator that voids the warranty on the complete sealed system.
- Rust on the interior or exterior of the unit.
- Shipping and handling costs associated with the replacement of the unit.
- Repairs performed by unauthorized servicers.
- Service calls that are related to external problems, such as abuse, misuse, inadequate electrical power, accidents, fire, floods, or any other acts of God.
- Failure of the product if it is used for other than its intended purpose.
- Surcharges including but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas.
- Products purchased "as-is" are not covered by this warranty.

In no event shall DUURA Elite Products have any liability or responsibility whatsoever for damage to surrounding property, including cabinetry, floors, ceilings, and other structures and/or objects around the product. Also excluded from this warranty are scratches, nicks, minor dents, and other cosmetic damages on external surfaces and exposed parts; products on which the serial numbers have been altered, defaced or removed; service visits for customer education, or visits where there is nothing wrong with the product; correction of installation problems (you are solely responsible for any structure and setting for the product, including all electrical, plumbing and/or other connecting facilities, for proper foundation/flooring, and for any alterations including without limitation cabinetry, walls, floors, shelving etc., as well as the resetting of breakers or fuses.

OUT OF WARRANTY PRODUCT

DUURA Elite Products is under no obligation, at law or otherwise, to provide you with any concessions, including repairs, pro-rates, or product replacement, once this warranty has expired.

SERVICE & IMPORTANT NOTICE

Upon receipt and inspection of unit, the supply cord must be replaced if it is damaged. Contact our customer service at 1-954-567-4500.

The manufacturer has a policy of continuous improvement on its products and reserves the right to change materials and specifications without notice.

WARNING:

Please do not place the unit within reach of children.
For adult use only.

With any questions, visit

WWW.DUURA-ELITE.COM