

EXTERNAL DRIVE CASE

3.5" External IDE Drive Case

IDECASE35F
IDECASE35U2

Instruction Guide



* IDECASE35U2 shown

* Actual product may vary from photo

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FCC COMPLIANCE STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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Introduction

Thank you for purchasing a StarTech.com 3.5" external storage device. Designed for 3.5" hard drives, this device allows you to quickly connect and disconnect your hard drives, making data storage, backup, and sharing easier than ever before. The IDECASE35U2 features USB 2.0 capabilities, meaning you'll experience super-fast data transfer speeds of up to 480 Mbits/sec. The IDECASE35F uses FireWire technology to reach data transfer speeds of up to 400 Mbits/sec. With full Plug and Play capabilities, each device is a snap to install and use.

Features

- IDECASE35U2 transfers data at speeds up to 480 Mbits/sec and is compatible with most PC computers
- IDECASE35F transfers data at speeds up to 480 Mbits/sec and is compatible with most PC and Mac computers
- Uses compact, lightweight aluminum design for easy storage and portability
- Complies with Plug and Play specifications
- Backed by StarTech.com's one-year warranty

Before You Begin

To ensure a quick and easy device installation, please read through this section carefully before attempting to install the device.

WARNING! Hard drives require careful handling, especially when being transported. If you are not careful with your hard disk, lost data may result. Always handle your hard drive and the storage device with caution. Hard drives, like all computer equipment, can be severely damaged by static electricity. StarTech.com recommends that you wear an anti-static strap when installing any computer component. If an anti-static strap is unavailable, discharge yourself of any static electricity build-up by touching a large grounded metal surface (such as the computer case) for several seconds. Do not bump, jar, or drop the device. Do not set any liquids near the product: if spilled they could damage the internal electronics. Do not disconnect any cables or power sources while the hard drive is active: this can result in data loss and possible damage to the hard drive. Always make sure that your hard drive is fully spun down before removing the device.

System Requirements

- **IDECASE35U2:** An IBM-compatible computer running Windows XP/2000/Me/98 with an open USB 2.0 port
- **IDECASE35F:** An IBM-compatible computer running Windows XP/2000/Me/98 or a Mac computer running OS 8.6 or higher with an open FireWire port
- A 3.5" IDE hard disk drive

Contents

- 1 x external storage device
- 1 x cable (USB 2.0 or FireWire)
- 1 x power adapter
- 1 x assorted screws/replacement parts

NOTE: Notebook users may need to purchase a separate 4-to-6 pin FireWire cable in order to connect the IDECASE35F. Check your computer's user manual for more details. StarTech.com carries a wide range of FireWire cables to suit your needs. Visit www.startech.com and click on the "Cables & Wiring" tab at the top of the screen.

Installation

This section will guide you through the installation of your external drive case. Please read through the instructions carefully and complete each step in the order listed.

Installing the Hard Drive

NOTE: Before installing the hard disk in the case, make sure that you have properly configured your hard disk according to your hard disk manufacturer's specifications.

1. Make sure that the external case is not plugged in and that you are grounded.
2. Using a mini Phillips screwdriver, remove the two screws from the back of the external case. Slide the caddy free of the aluminum case by pulling on the clear plastic tab until the caddy is free from the case.
3. Connect the caddy's power connector to your hard drive's power port.
4. Plug the caddy's IDE ribbon to your hard drive's IDE port, making sure the red stripe is on pin 1. If you are unsure of the location of pin 1, consult your hard drive manufacturer.
5. **Gently** place the hard drive in the caddy, making sure that the screwholes in the hard drive are aligned with the screw holes in the caddy. Secure the hard drive in place using the provided screws.
6. Gently slide the caddy back into the aluminum case and re-attach the caddy to the case using the screws you removed in Step 2.

Connecting Your External Case

1. Make sure that your system is turned off.
2. Plug one end of the USB/FireWire cable into an open port on your computer. Plug the other end into the port on the case.
3. Plug the power adapter into the case and plug the other end into an available power source.
4. Power the device by flicking the small button on the back to the ON position.
5. Turn your computer on.

Driver Installation

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The most up-to-date drivers for this device are available as a free download from our website. Go to www.startech.com and click on the Downloads link for more information.

NOTE: Depending on your OS and the configuration of your system, the instructions below may not be identical to the instructions you see on your screen.

1. Windows will automatically detect the new hardware. Click **Next**.
2. Select the default “Recommended” option and click **Next**.
3. Insert your driver disk into the disk drive. Make sure that the correct location is checked and click **Next**.
4. When Windows finds the appropriate driver, click **Next** then **Finish** to complete the driver installation process.

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PC Users

While there are no software drivers required for most versions of Windows, **Windows 98SE** users should download the “1394 Storage Supplement” from the Microsoft website. Go to www.microsoft.com/windows98/downloads and click on the “Windows 98 Downloads” link. Under “Recommended Updates”, click on “Windows 98 Second Edition 1394 Storage Supplement” and follow the instructions provided by Microsoft to complete the update.

Mac Users

Make sure that you have downloaded the appropriate FireWire extension from Apple before attempting to install this product. Visit www.apple.com and click on the Support tab or contact Apple for details.

Using Your External Case

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When the new drive is connected, it will appear as an icon on the bottom right of your screen. You can double-click the icon for information on the drive. The device will also appear under your “My Computer” window. You can now use the drive as you would any other drive on your system.

When you want to remove your external case, first make sure that there is no activity on the hard drive contained in the case. Do not remove or shut down the case if the green activity LED is on. When you are certain the hard drive has “spun down,” right-click the drive icon and click on “Safely remove device.” When the icon is removed from your screen, turn off the power to the external drive by flicking the power button on the back to the OFF position and disconnect the USB V2.0 cable.

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Windows Users

When the new drive is connected, it will appear as an icon on the bottom right of your screen. You can double-click the icon for information on the drive. The device will also appear under your “My Computer” window.

When you want to remove your external case, first make sure that there is no activity on the hard drive contained in the case. Do not remove or shut down the case if the green LED is on. When you are certain the hard drive has “spun down,” right-click the drive icon and click on “Safely remove device.” When the icon is removed from your screen, turn off the power to the external drive by flicking the power button on the back to the OFF position and disconnect the FireWire cable.

Mac Users

When the new drive is connected, it will appear as an icon on your desktop. You can double-click or right-click on the icon for information about the drive.

When you want to remove your external case, first make sure that there is no activity on the hard drive contained in the case. Do not remove or shut down the case if the green LED is on. When you are certain the hard drive has “spun down,” unmount the drive by dragging the icon into your Trash folder. When the icon is removed from your screen, turn off the power to the external drive by flicking the power button on the back to the OFF position and disconnect the FireWire cable.

NOTE: The green LED on the front of the case indicates that there is activity on the hard drive.

Technical Support

The following technical resources are available for this StarTech.com product:

On-line help:

We are constantly adding new information to the *Tech Support* section of our web site. To access this page, click the *Tech Support* link on our homepage, www.startech.com. In the tech support section there are a number of options that can provide assistance with this card.

Knowledge Base - This tool allows you to search for answers to common issues using key words that describe the product and your issue.

FAQ - This tool provides quick answers to the top questions asked by our customers.

Downloads - This selection takes you to our driver download page where you can find the latest drivers for this product.

Call StarTech.com tech support for help: **1-519-455-4931** or **00-800-7827-8324**.
Support hours: Monday to Friday 9:00AM to 5:00PM EST (except holidays)

Warranty Information

This product is backed by a one-year warranty. In addition, StarTech.com warrants its products against defects in materials and workmanship for the periods noted below, following the initial date of purchase. During this period, the products may be returned for repair, or replacement with equivalent products at our discretion. The warranty covers parts and labor costs only. StarTech.com does not warrant its products from defects or damages arising from misuse, abuse, alteration, or normal wear and tear.

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