

Say Hello to Ring



## Install on a table or shelf

You're all set!

Just plug in your Stick Up Cam to power it up, and then set up in the Ring App.



## Install on a wall

Go to page 10 in the included manual for more instructions.



## Install on a ceiling

Go to page 12 in the included manual for more instructions.



ring



Stick Up Cam Elite

1. Set up your  
Stick Up Cam Elite.

## Download the Ring app.

The app walks you through setting up and managing your Stick Up Cam Elite.

Search for "Ring" in one of the app stores below, or visit: [ring.com/app](https://ring.com/app)



Download on the  
**App Store**



GET IT ON  
**Google play**

## Grab your Wi-Fi password.

You'll need it to set up your Stick Up Cam.

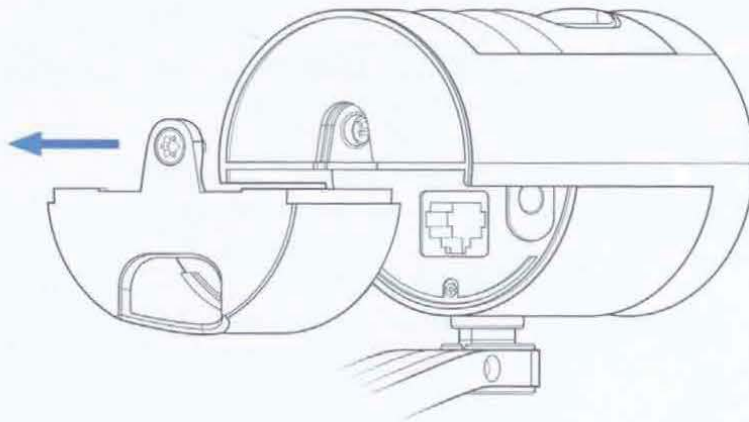
Write it down below so it's handy when you need it:

Your Wi-Fi password



# Let's get your Stick Up Cam ready.

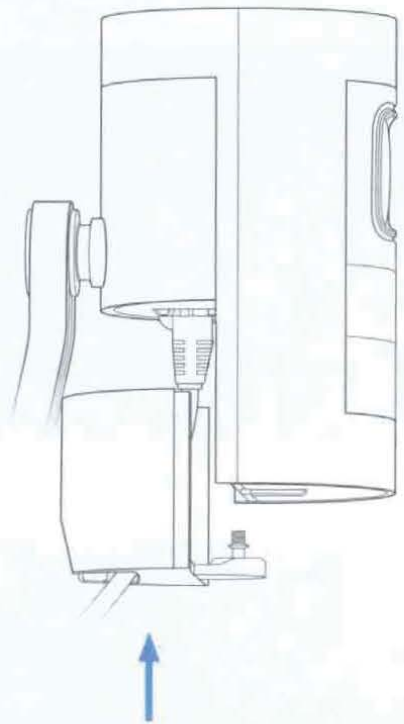
First, slide off the bottom cover.



**Do not reattach this cover until setup is complete!**

When you plug your Ethernet cable into your Stick Up Cam, be sure to feed it through the hole in this bottom cover first.

You'll reattach the cover to your Stick Up Cam in a later step.






## Powering your Stick Up Cam

Stick Up Cam connects using Power over Ethernet (or PoE). This lets you use one cable for both power and internet.

Most Ethernet equipment does not provide PoE, so we've included a PoE Adapter. You connect it to your network and a power outlet, then connect it to your Stick Up Cam.

If your home is already equipped with a PoE system, you can **connect Stick Up Cam directly to a PoE-enabled Ethernet port**.

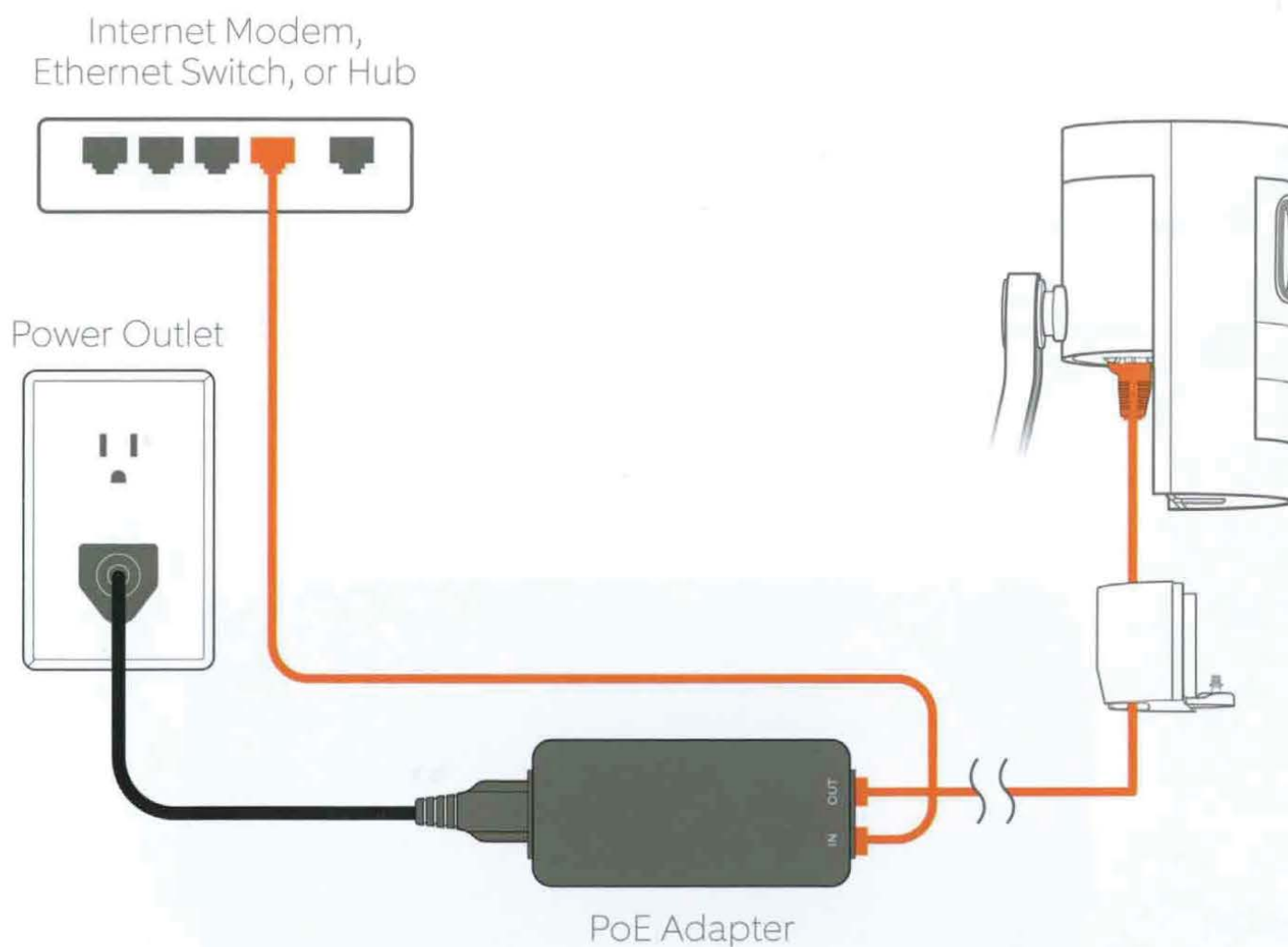
 If using an existing PoE hub or switch, it must meet the IEEE 802.3af (PoE) or IEEE 802.3at (PoE+) standard.



PoE Adapter  
(Included)

## Connect your Stick Up Cam.

Use the included Ethernet cable to connect the PoE Adapter to your internet modem or Ethernet switch. Purchase a 2nd Ethernet cable to connect Stick Up Cam to the PoE Adapter.



For outdoor use, install your PoE Adapter indoors, then run an Ethernet cable outdoors to your Stick Up Cam.



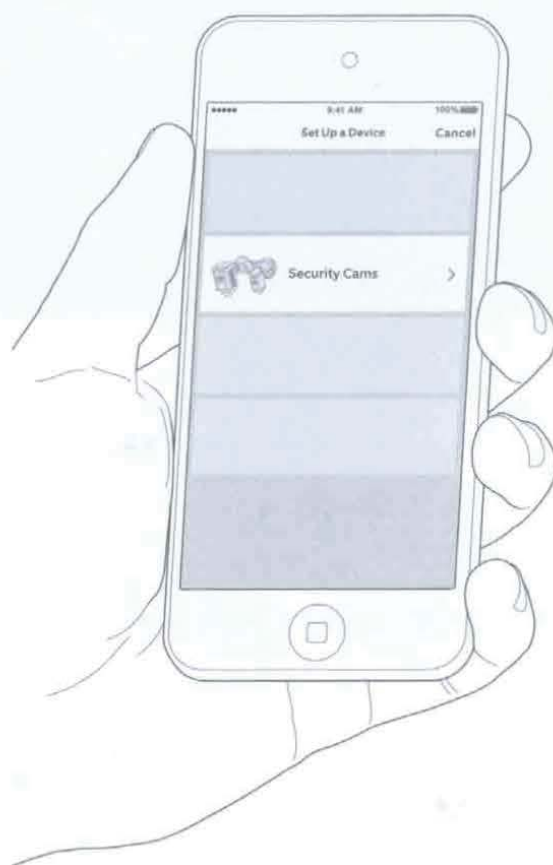
## Set up your Stick Up Cam in the Ring app.

In the Ring app, select **Set Up a Device**.

When prompted, select **Security Cams** and follow the in-app instructions.

## Try it out!

After setup, tap the Live View button in the Ring app to see live video from your Stick Up Cam.



## Blue light flashing?

If the light on the front of your Stick Up Cam is flashing after setup, it's updating its software.

Do not unplug your Stick Up Cam while the light is flashing!

## 2. Install your Stick Up Cam Elite.

### Choose a location.

Stick Up Cam is happy just about anywhere, indoors or out. It comes ready to sit on a flat surface like a table or shelf, but can also be mounted to a wall or ceiling.

Choose a spot where it can provide the view you want, within reach of the Ethernet port you've connected to the included Ring PoE Adapter.



**Table or shelf**



**Mounted on a wall**



**Mounted on a ceiling**

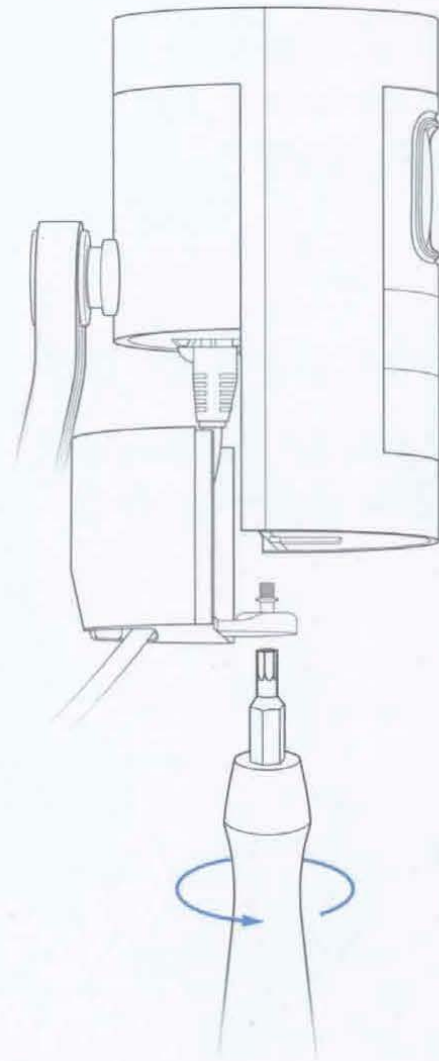
## How to use Stick Up Cam on a table or shelf:



Make sure that your Ethernet cable has been routed through the hole in the bottom cover.

Then, slide the cover into place on your Stick Up Cam. Secure the cover with the attached screw, using the star-shaped end of the screwdriver bit.

Finally, place Stick Up Cam in your chosen position. Your Stick Up Cam is now ready to use.

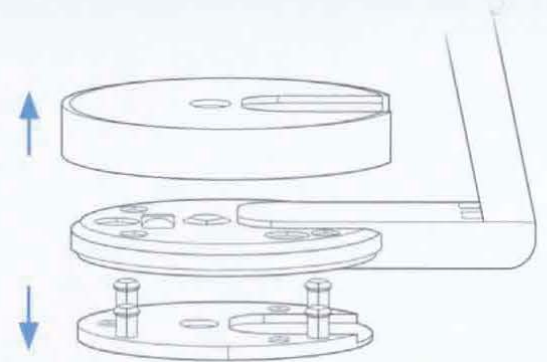


## How to install Stick Up Cam on a wall:



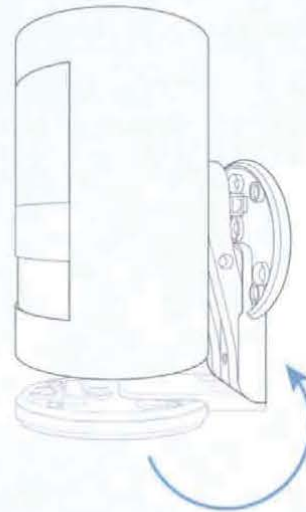
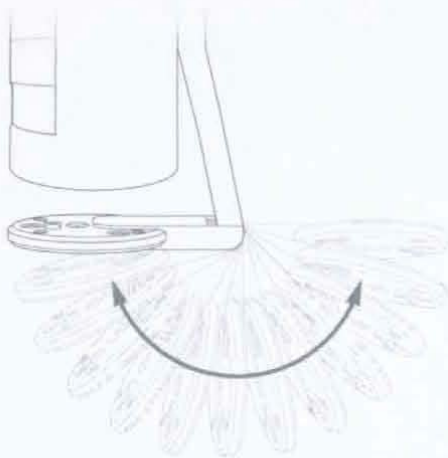
Remove the plastic cover and rubber pad from the base.

You'll put the cover back on once you've mounted your Stick Up Cam.



Flip the base to the rear.

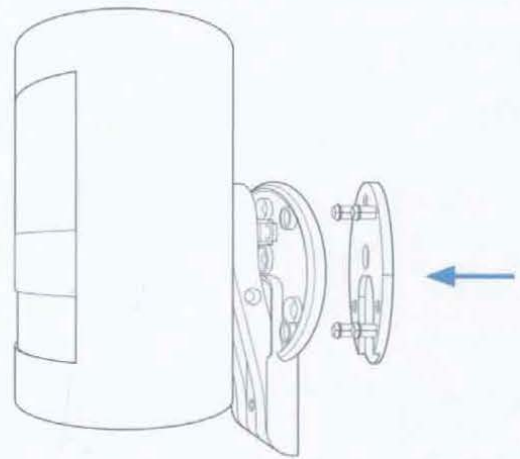
The base of the stand is hinged. Before wall-mounting, flip the base down and behind your Stick Up Cam.





Push the rubber pad back into the base.

The rubber pad should sit between your wall and the base of your Stick Up Cam.



Drive the screws.

Hold the round part of the base against your wall, rubber-side down. Use the integrated level to ensure it's straight.

Finally, mount it with the included screws.



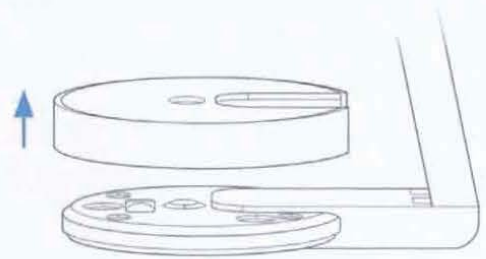
Then, head to page 14 for the final steps.

## How to install Stick Up Cam on a ceiling:



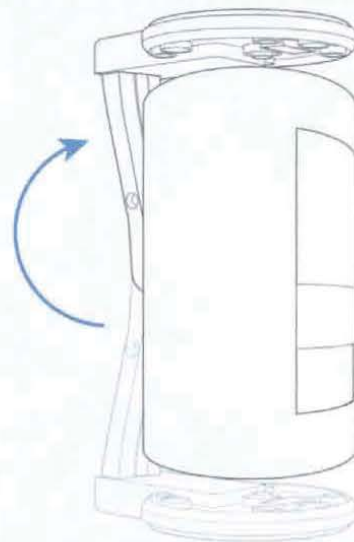
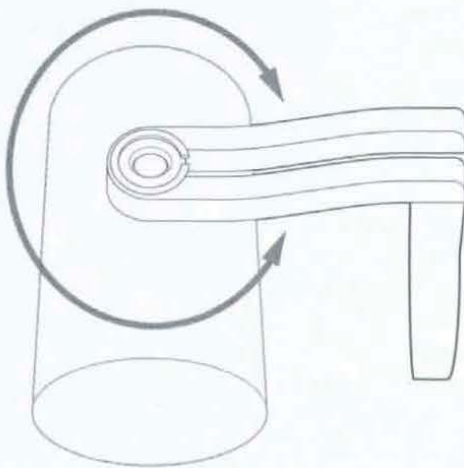
Remove the plastic cover from the base.

You'll put the cover back on once you've mounted your Stick Up Cam.



Rotate the stand above the camera:

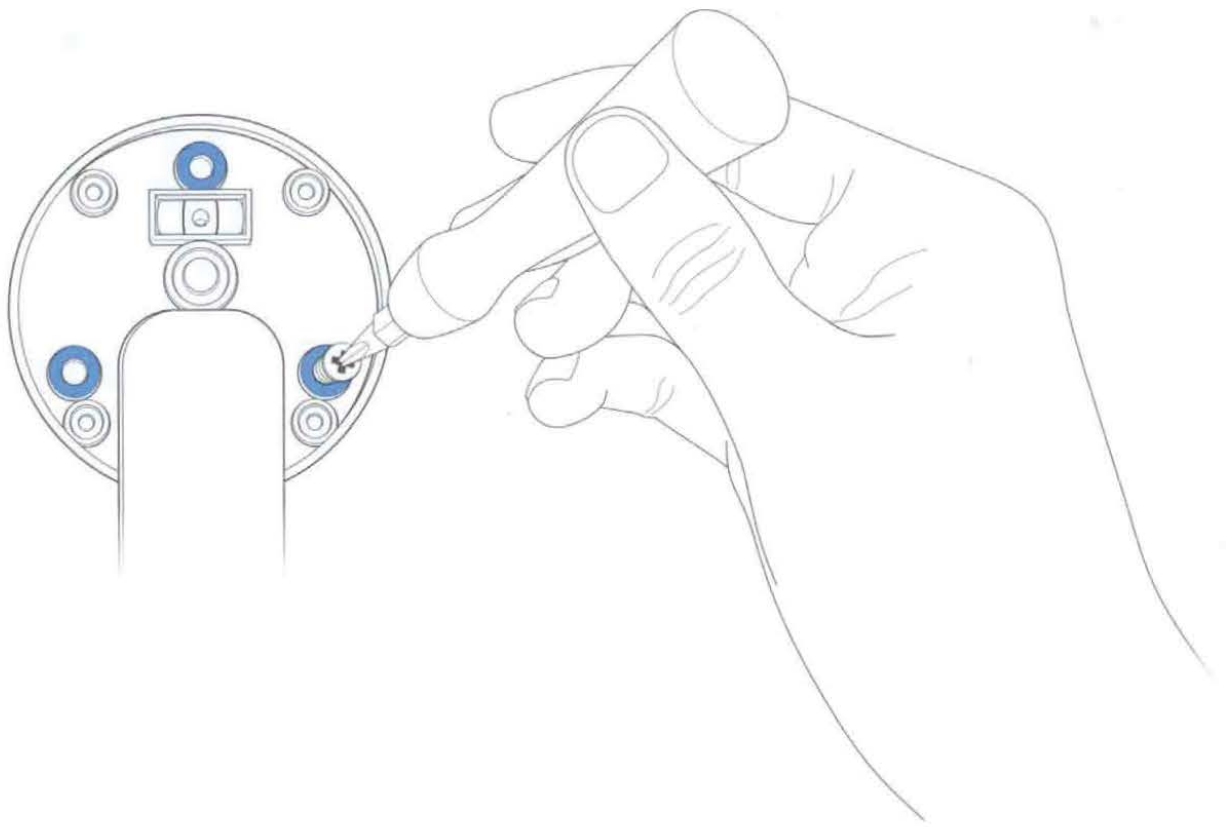
The whole stand can rotate on its axis. Before ceiling-mounting, rotate the stand 180 degrees so the base is positioned above your Stick Up Cam.





## Drive the screws.

Hold the round part of the base against your ceiling, rubber-side down. Then mount it with the included screws.



Then, head to page 14 for the final steps.

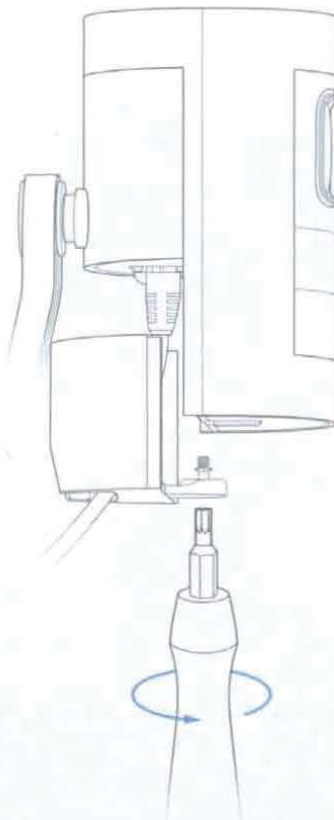
Final steps for wall or ceiling mounting:



## Close it up.

Make sure that your Ethernet cable has been routed through the hole in the bottom cover and is plugged into your Stick Up Cam.

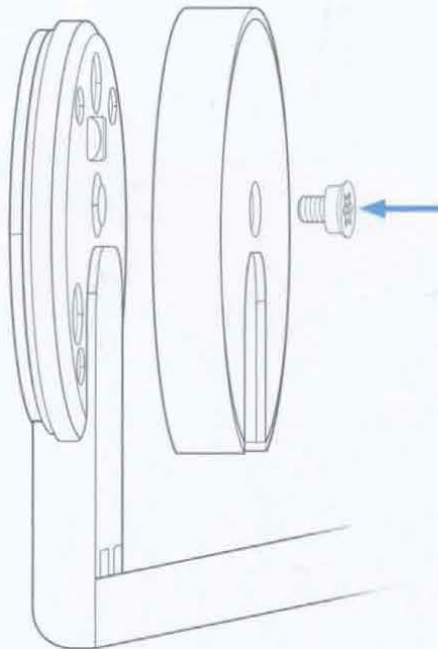
Then, slide the cover back into place and secure it with the attached screw, using the star-shaped end of the included screwdriver bit.



Snap the cover back onto the base.

Then, secure it with the included security screw, using the star-shaped end of the included screwdriver bit.

Now your Stick Up Cam is installed and ready to use.



For additional help, visit: [ring.com/help](https://ring.com/help)

Or give us a call...

**US 1 800 656 1918**

---

**Canada 1 855 300 7289**

---

**Worldwide +1 310 929 7085**

---

For a list of all our customer support numbers, visit:  
[ring.com/callus](https://ring.com/callus)

To review your warranty coverage, please visit [www.ring.com/warranty](https://www.ring.com/warranty).

© 2019 Ring LLC or its affiliates. Ring and all related logos are trademarks of Ring LLC or its affiliates.

Last updated: 09/12/19

2520AH710L-E01FX

## Get the most from your Ring.

Your Ring Stick Up Cam comes with a free 30 day trial of our **Protect** video recording service.

It's great for keeping track of what happens at your property.



## Sign up today.

Your first 30 days are still free. To extend your subscription and save your videos, visit:

**[ring.com/protect-plans](https://ring.com/protect-plans)**

## **Q: What is Protect?**

Protect is a subscription service that stores videos of every event your Ring products capture.

Videos are stored for up to 60 days and can be downloaded for long-term storage.

## **Q: Why do I want it?**

Out of the box, your Ring lets you interact with visitors and monitor your property in real time.

If you'd like to be able to review your Ring videos anytime and share them with anyone, Protect is for you.

## **Q: How much does it cost?**

**Protect Basic** covers one Ring device, like your new Stick Up Cam. It costs just \$3 per month or \$30 per year.

**Protect Plus** covers all Ring devices at one property and provides many added extras. It costs \$10 per month or \$100 per year.

## **Q: How do I sign up?**

To subscribe, visit: [ring.com/protect-plans](https://ring.com/protect-plans).

Once there, log into your Ring account, choose a Ring Protect Plan, and follow the on-screen instructions to subscribe.



# Setup Steps...

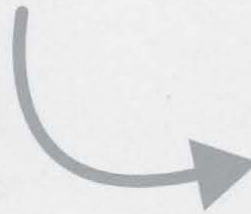
## 1. Download the Ring app.

Search for "Ring" in the App Store or Google Play Store.

Open the app, create an account, tap Set Up a Device, then select Security Cams.

## 2. Scan this code.

This identifies your Ring to make setup fast and easy.



## 3. Complete your setup.

Continue setup in the Ring app, then install your Stick Up Cam following the supplied instructions.

ring

**ring** 1523 26th St.  
Santa Monica, CA 90404

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.



Hereby, Ring LLC declares that this consumer electronic is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The declaration of conformity may be consulted at [www.ring.com/DoC.pdf](http://www.ring.com/DoC.pdf).

Protect the device from direct sunlight. Install the device at dry locations and protect it against rain and humidity. The device may not get contact to salt water or other conductive liquids.

© 2019 Ring LLC or its affiliates.

RING, ALWAYS HOME, and all related logos are trademarks of Ring LLC or its affiliates.

Last updated: 06/28/19

#### FCC Radiation Exposure Statement

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment and it also complies with Part 15 of the FCC RF Rules. This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provided with antenna installation instructions and consider removing the no-collocation statement.

#### Canada Statement

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:

(1) This device may not cause interference; and

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) l'appareil ne doit pas produire de brouillage;

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Le dispositif rencontre l'exemption des limites courantes d'évaluation dans la section 2.5 de RSS 102 et la conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information canadienne sur l'exposition et la conformité de rf.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

2570AH710L-A04FX