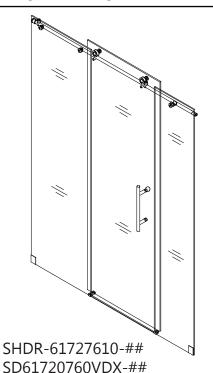


# ENIGMA-X Shower and Tub Door Installation Instructions

#### PLEASE REVIEW THIS ENTIRE MANUAL PRIOR TO INSTALLATION







SHDR-61606210-##

TD61600620VDX## TD61600620VDG##

##=finish

06 - Oil Rubbed Bronze

09 - Satin Black

07 - Brushed Stainless Steel

08 - Polished Stainless Steel

18 - Tuxedo

D - Double Handle

G - Smoke Gray Glass

SHDR-61487610-## SHDR-61607610-##

SD61480760VDX-##

SD61600760VDX-##

SD61480760VDG-##

SD61600760VDG-##

\*Right-hand door installation shown

SD61720760VDG-##

#### **IMPORTANT!**

DreamLine® reserves the right to alter, modify or redesign products at any time without prior notice for the purpose of product improvement and customer experience. Please refer to the model's web page on **DreamLine.com** for the latest technical drawings, installation manuals, warranty information or additional product details.

Do Not Return Product to the Store. Contact DreamLine® with any questions.



Questions?

Please Call **DreamLine** Customer Support: **1-866-731-2244** Hours of Operation M-F 8<sub>AM</sub> - 6<sub>PM</sub> EST

Support@DreamLine.com







Do not remove ClearMax stickers until glass is installed.



This model is treated with DreamLine's exclusive ClearMax® Glass technology. This is a specially formulated coating that prevents the build up of soap and water spots.

Install the surface with the ClearMax<sup>®</sup> label towards the inside of the shower. Please note that depending on the model, the glass may be coated on either one or both surfaces.

For best results, squeegee the glass after each use and dry with a soft cloth.

Record the following purchase information for your record	ds or in the event y	ou need to contact DreamLine®:
Purchase Order Number	Store/Vendor Purchased Fron	n
Installation Date	OD Number (optional)	*found on the shipping box or label if available.
Installed By:	SKU Number	

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# **Symbol Legend**



**TIP** - for ease of installation.



**CORRECT** - recommended.



**NOTE** - take note of special feature; additional information.



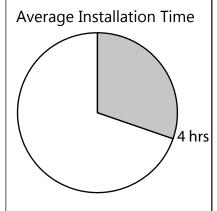
**INCORRECT** - not recommended.



**REQUIRED** - requires special attention; signifies a warning.



**72" MODEL ONLY** - denotes parts and special instruction for the 72" model only. (**Not included with the 48" or 60" model**.)



#### IMPORTANT

- DreamLine® reserves the right to alter, modify or redesign products any time without
  prior notice for product improvement and customer experience. Please refer to the
  model's web page on **DreamLine.com** for the latest technical drawings, installation
  manuals, warranty information or additional product details.
- This product should be installed by someone familiar with the construction requirements for this type of project and the care necessary for the safe installation and operation of the product.
- The safety of any installation is the responsibility of the installer.
- Professional installation recommended. (All Models)
- Professional installation required. (Enigma Series)
- To prevent damage or serious injury, Do Not lean against the installed panel/door/glass.
- To prevent damage or serious injury: Do Not attempt to lift or move a heavy lite of glass alone. Use an assistant and/or a professional grade glass suction cup.
- The installation of some models may require drilling down into the threshold. Contact the
  manufacturer of the base, tub, or threshold material with any questions regarding the
  drilling of holes into their product.
- All drawings in this installation manual are for illustrative purposes only and are not drawn to scale

#### TEMPERED GLASS WARNING

- Your Shower Door Glass Could Shatter Without Warning if Improperly Installed or Mishandled
- Do Not install or operate a shower door if the glass has chipped corners, slivered edges or
  is otherwise damaged and/or has been dropped or banged into a hard surface such as
  tile, marble or class.
- The main causes of tempered glass breakage are:
- o Improper handling, storage or installation
- Misuse/abuse
- Lack of maintenance
- o Failure to replace damaged glass
- $\circ \qquad \text{Improper handling during storage, unpacking and installation:} \\$
- Corners and edges are the most susceptible area to damage on a lite of tempered glass and should be protected and handled with care during storage, unpacking, installation and operation. A concentrated point of pressure or impact with a surface harder than itself may cause the tempered glass to shatter. The tempered glass may release immediately, within several hours or even days later.
- ${\scriptstyle \circ} \qquad \text{Incorrect installation of door hardware, rollers, hinges, channels, stopper or glass:} \\$
- Improper installation may include: loose hardware and/or lack of proper gaskets between the hardware and glass. Additionally, improper alignment of guide rails, wall profiles or other hardware during installation or operation may place stress on the glass edges and cause it to break.
- This product must be installed by a professional and experienced installer familiar with the safe handling of tempered glass.
- Improper use of this product:
  - Aggressively opening or closing the door may cause trauma to the glass, which can lead to breakage. This may occur immediately or hours or even days later.
  - The shower door hardware and glass should be inspected periodically:
  - Instruct the homeowner how to perform a periodic inspection of the shower hardware and glass - some minor adjustments may be necessary based upon the use (or misuse) of the shower door. Ensure that the hardware remains tight and that the door alignment and operation are correct. Any adjustments should be made upon discovery to prevent damage to the product.
  - Additional considerations should be given to the installation of frameless tempered glass products in households with young children or an elderly person due to an increased chance of improper handling. In such cases, alternatives such as shower curtains or grab bars should be considered.

#### GENERAL PREPARATION

- After opening all boxes and packages, read this introduction carefully. Check that all the
  items are included in the package by marking off the components on the "Detailed
  Diagram of Product Components" page. Examine all boxes and packages for shipping
  damage. If the unit has been damaged, has a finishing defect, or is missing parts; please
  contact our Customer Support department within
  - 3 business days of the delivery date. Please note that DreamLine® will not replace any damaged products or missing parts free of charge after 3 business days or if the product has been installed. Please contact DreamLine® if you have any questions.
- Please note that you should refer to your local building codes with questions on installation compliance standards. Building and plumbing codes may vary by location, and DreamLine® is not responsible for code compliance standards for your project and will not accept any returns.
- If this unit is going to be installed in a new construction, install all the required plumbing
  and drainage before installing the shower. Use a competent and licensed (if required
  by local code) plumber for all plumbing installation.
- Make sure that prior to beginning the installation, the surfaces are leveled and solid and
  will be able to support the total weight of the unit. Also make sure the walls are at right
  angles. Irregular installation surface level, radius corners or improper angle of side walls
  will result in serious problems for your installation. Please note that some adjustments
  and drilling will be necessary during the installation process.
- Protect all primary surfaces of the product during installation. Never set your glass down
  directly onto a tile floor. Leave corner protectors in place until it is necessary to remove
  them. Always use a piece of wood or cardboard to protect the bottom edge and corners
  of the glass prior to and during installation.
- This unit must be installed upon a finished threshold and against finished walls.
- DreamLine® shower doors are not designed to be installed into a fiberglass surround due to the radius corners and lack of a solid surface to mount the hardware.

#### WARNING: TO AVOID THE RISK OF DAMAGE OR INJURY:

- Follow all recommendations and requirements as shown in the installation instructions.
- Perform a thorough inspection of the glass and all parts for any damage prior to installation. Any damage to tempered glass can cause breakage.

#### Do Not install damaged glass!

- Do Not install or operate a shower or tub door if the glass has chipped corners, slivered
  edges or is otherwise damaged. Do Not install or operate a shower or tub door that has
  been dropped or banged into a hard surface such as tile, marble or glass.
- CAUTION: Contact with any hard surface can damage tempered glass and cause it to shatter.
- This product uses tempered glass. Glass cannot be cut after it has been tempered.
   Do Not attempt to cut tempered glass.
- DreamLine® Glass Shower doors, Tub doors, Inline panels, and Return panels can shatter
  due to improper handling or lack of maintenance. Conduct periodic inspections of glass
  and all parts for possible damage, missing or loose parts.
- Always wear proper safety equipment such as: safety goggles, work gloves and appropriate footwear during the installation process.
- WARNING. Risk of leakage and/or damage. Follow all instructions regarding the
  application of silicone sealant or caulk. Allow 24 hours for the sealant to cure before the
  initial use of the shower or tub product. Follow the silicone manufacturer's
  recommendations regarding the use of their product.
- Thoroughly read these instructions before installing or using this product.
- Leave this manual for the end-user of the product.



This product should be installed by someone familiar with the construction requirements for this type of product and the care necessary for the safe installation and operation of the product.



#### **Manual Selection**

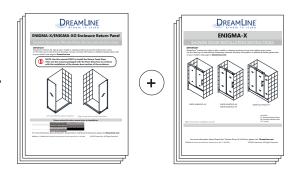


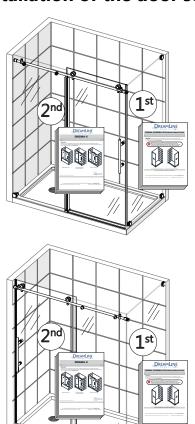
**IMPORTANT!** This manual will describe the installation of the single threshold model of the Enigma-X.

Use this manual when installing the Enigma-X single threshold model.



For the ENIGMA-X Enclosure Installation:
Start with the Enigma-X/Enigma-XO
Enclosure Return Panel Manual that is
packaged with the return panel glass FIRST
for the installation of the return panel
glass, then use this manual for the
installation of the door section.



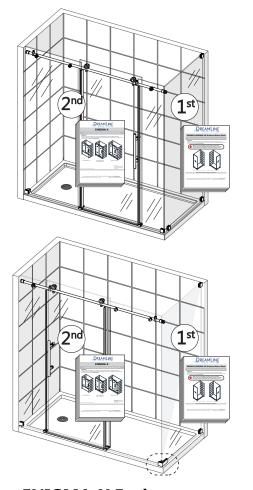


# ENIGMA-X Enclosure MODEL #s

SHEN-6132480-## SHEN-6132600-##

SHEN-6134480-##

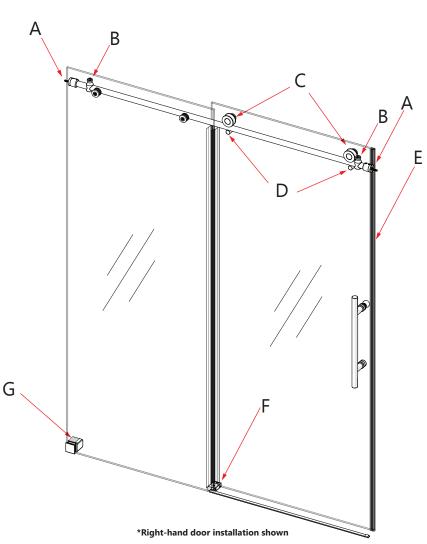
SHEN-6134600-##



**ENIGMA-X Enclosure** MODEL #s

SHEN-6132720-## SHEN-6134720-##

# **Important Model Information**



A Guide Rail Brackets must be firmly attached to the wall. Installation into a stud is strongly recommended.
All of the guide rail bracket set screws must be accessible and tightened.

IMPORTANT INFORMATION REGARDING THE INSTALLATION

OF THIS SHOWER DOOR

- B Thread Lock must be applied to the set screws in both stoppers.
  Panel-side stopper must be installed into the pre-drilled stopper hole in the upper guide rail.
  Door-side stopper must be installed at the proper position to prevent the door from contacting the wall.
- C Roller Wheel Assembly safety set screws: must be accessible and must be retightened with Thread Lock during installation.

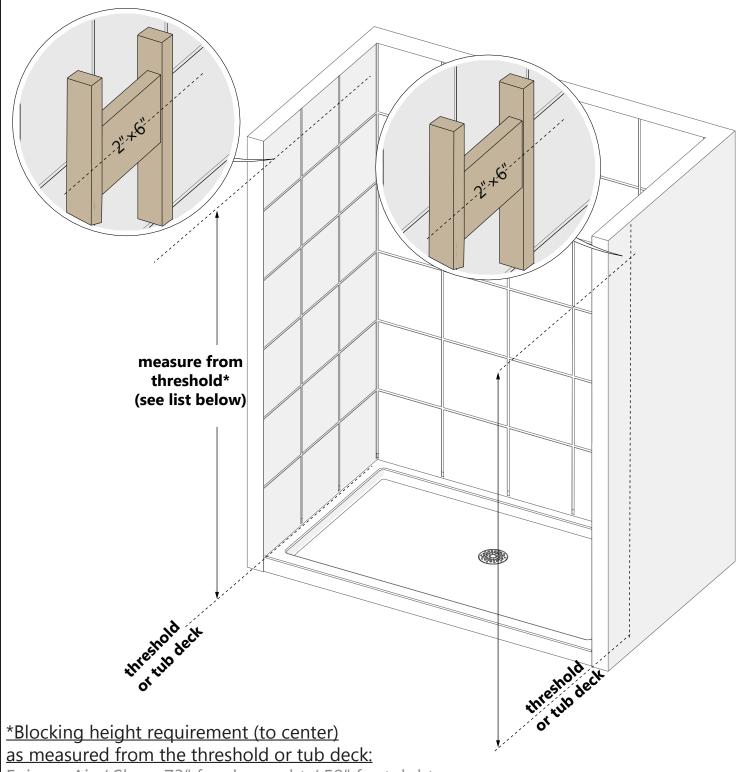
- **D** Roller Guards must be postioned within 1/16" of the Upper Guide Rail and secured with Thread Lock.
- **Bulb Vinyl Seal** must be installed on the closing edge of the Door Glass.
- F The **Guide Block** must be screwed to the threshold and installed square with the Panel Glass and Door Glass. Installing the guide block crooked may damage the bottom edge of the Door Glass and lead to breakage.
- **G** SafeStop™ Bumper must be secured in position with 3M™ tape or screwed to the wall.

PLEASE READ THE ENCLOSED INSTALLATION MANUAL FOR DETAILS REGARDING PROPER INSTALLATION.

THE LATEST VERSION OF THE INSTALLATION MANUAL IS AVAILABLE TO VIEW OR PRINT ON DREAMLINE.COM

## **Recommended Reinforcement Information**

Install studs **OR** install 2"x 6" wood blocking between the studs where the Guide Rail Brackets will attach to the wall

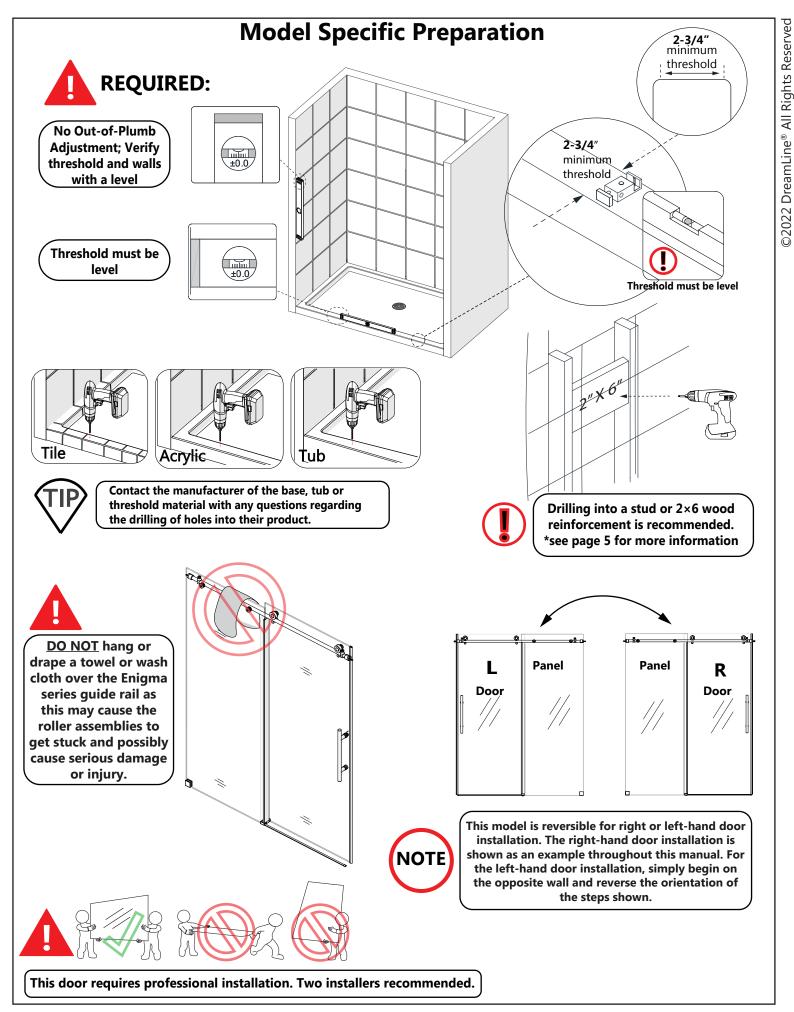


Enigma Air / Sky = 73" for shower ht / 59" for tub ht

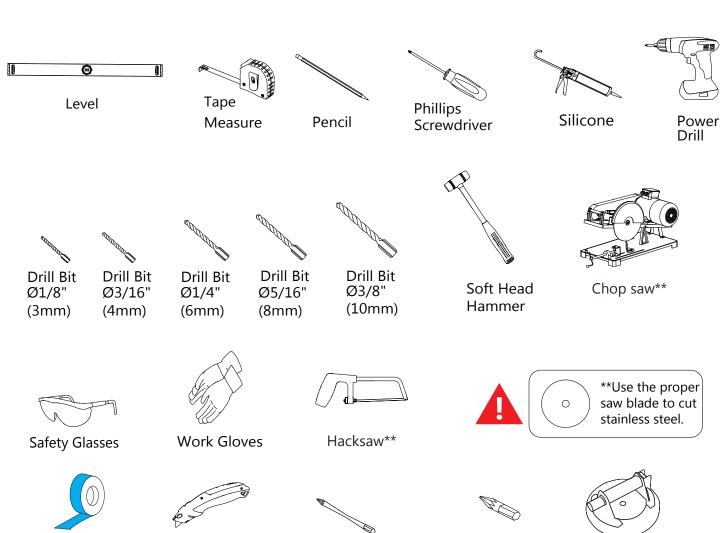
Enigma-X / XO = 72-1/2" for shower ht / 58-1/2" for tub ht

Enigma-Z = 73-1/2" for shower ht / 59-1/2" for tub ht

Enigma = 75-1/2" for shower ht only



#### **Tools**





Painter's Tape

#### Threshold must be level; Walls must be plumb.

Razor Knife

Measure the finished opening before proceeding with the installation to be sure that the correct model size has been ordered.

**Extender Driver Bit** 



Be sure to cover the shower drain to prevent losing small parts.



Unpack your unit carefully and inspect it. Lay it out and identify all parts using the **Detailed Diagram(s)** on pages **8** and **11**; and packing list in this manual as a reference. Before discarding the carton, check for small hardware bags that may have fallen to the bottom of the box. If any parts are damaged or missing, please contact DreamLine® for replacement. The shipping boxes may contain extra parts not used in your model configuration. Retain these installation instructions for future reference.

#3 Phillips

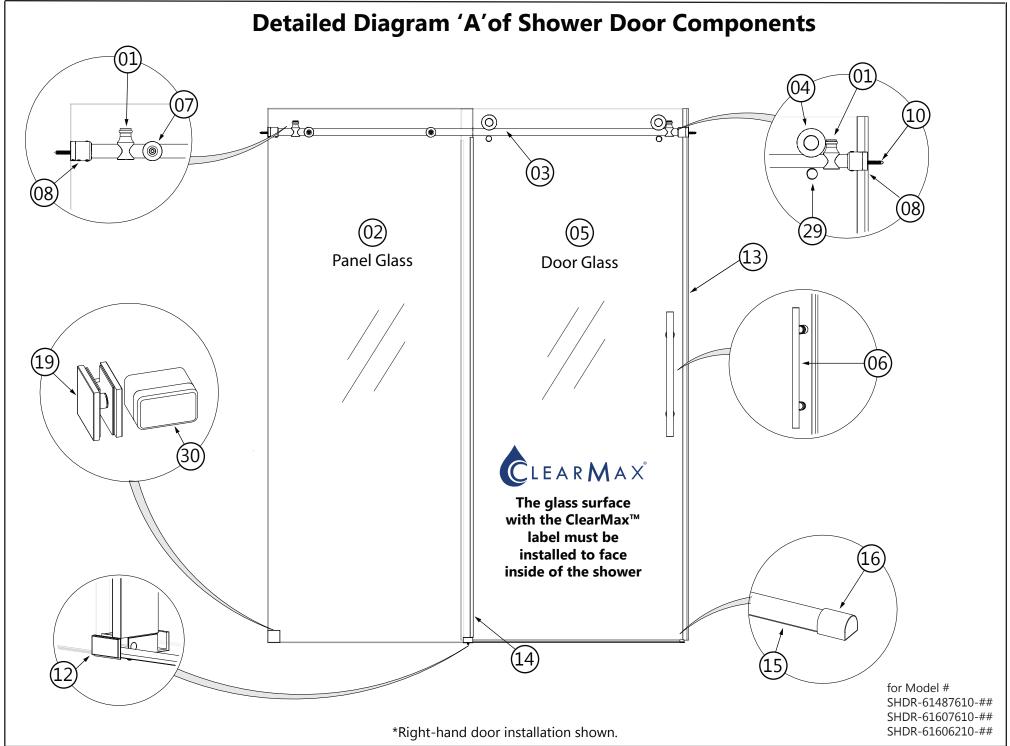
**Driver Bit** 

Professional-grade

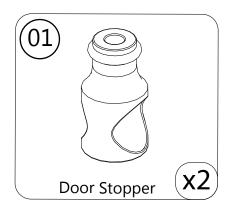
Glass suction cup

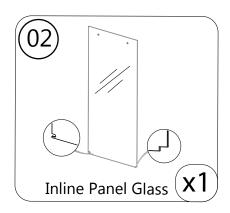


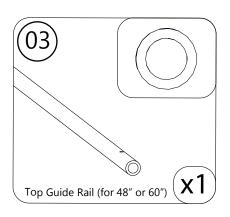
These instructions will show the installation of the shower door. Please follow the same steps for the installation of the tub door.

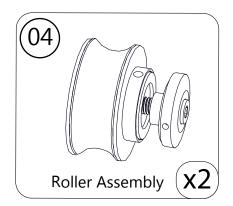


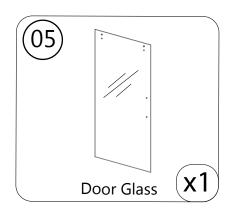
## **Parts List A**

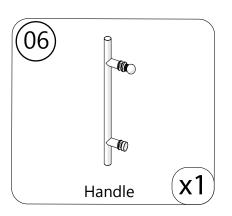


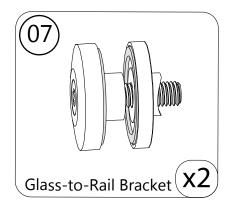


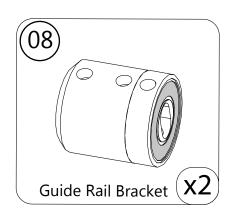


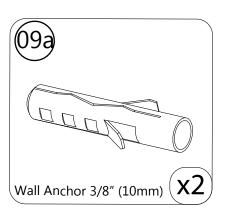






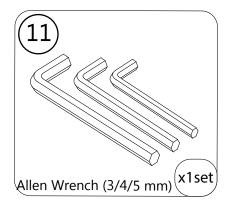






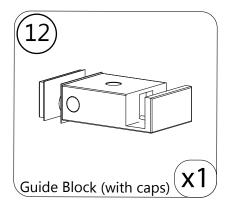


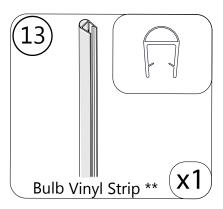


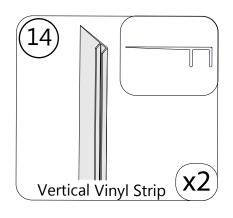


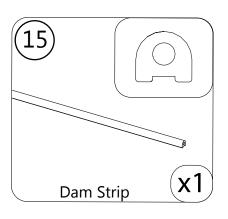
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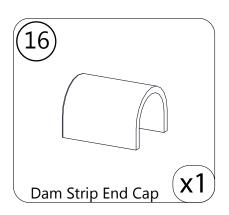
## **Parts List A**

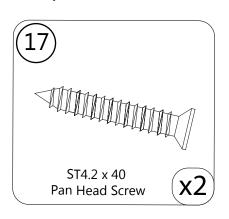


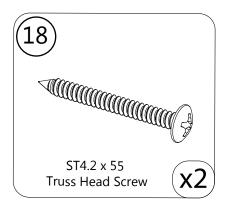


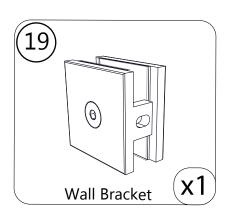




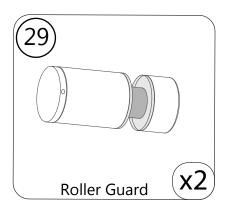


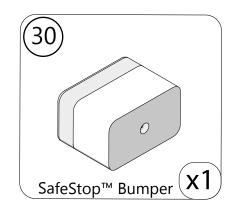


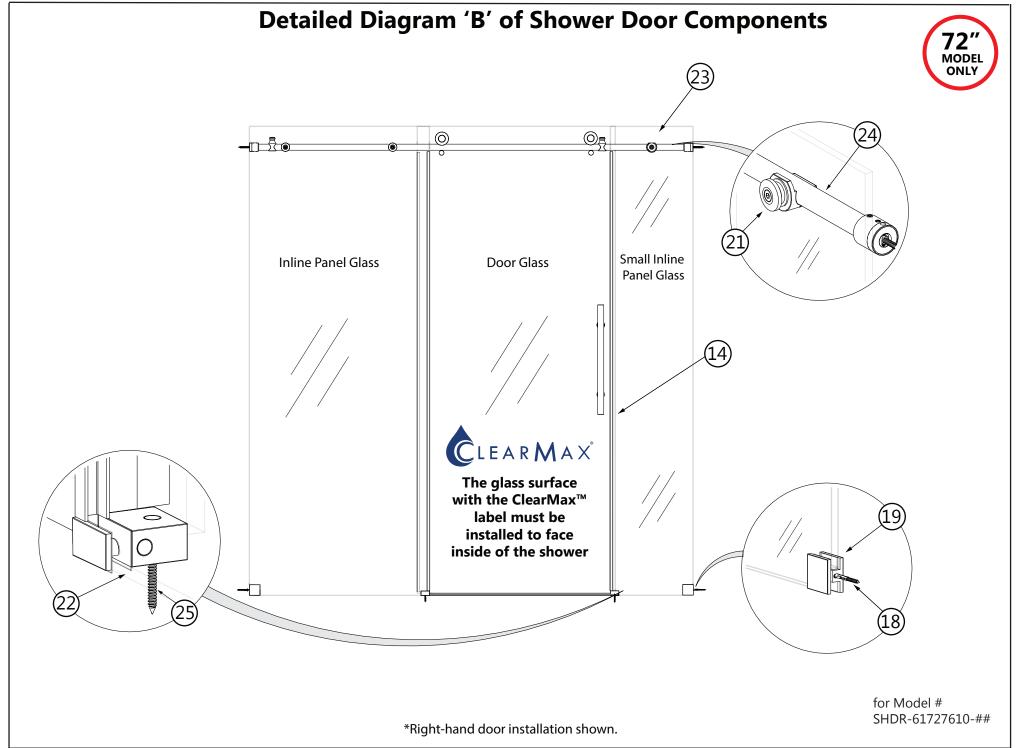






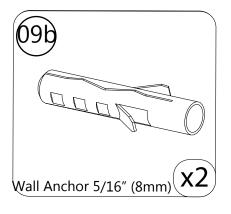


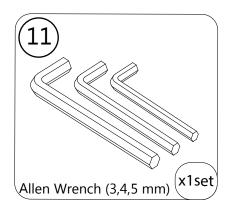


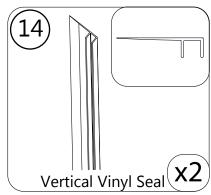


#### **Parts List B**

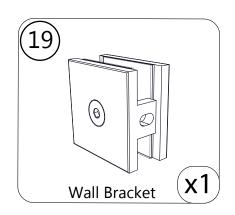


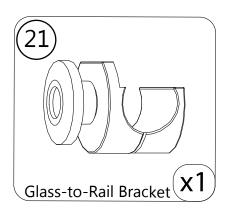


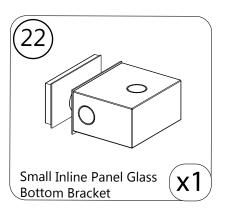


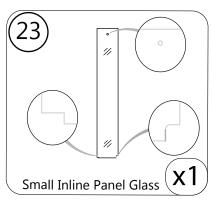


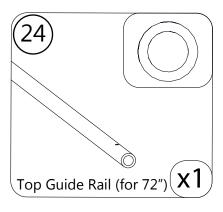


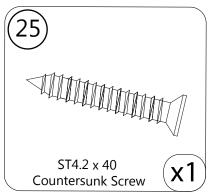




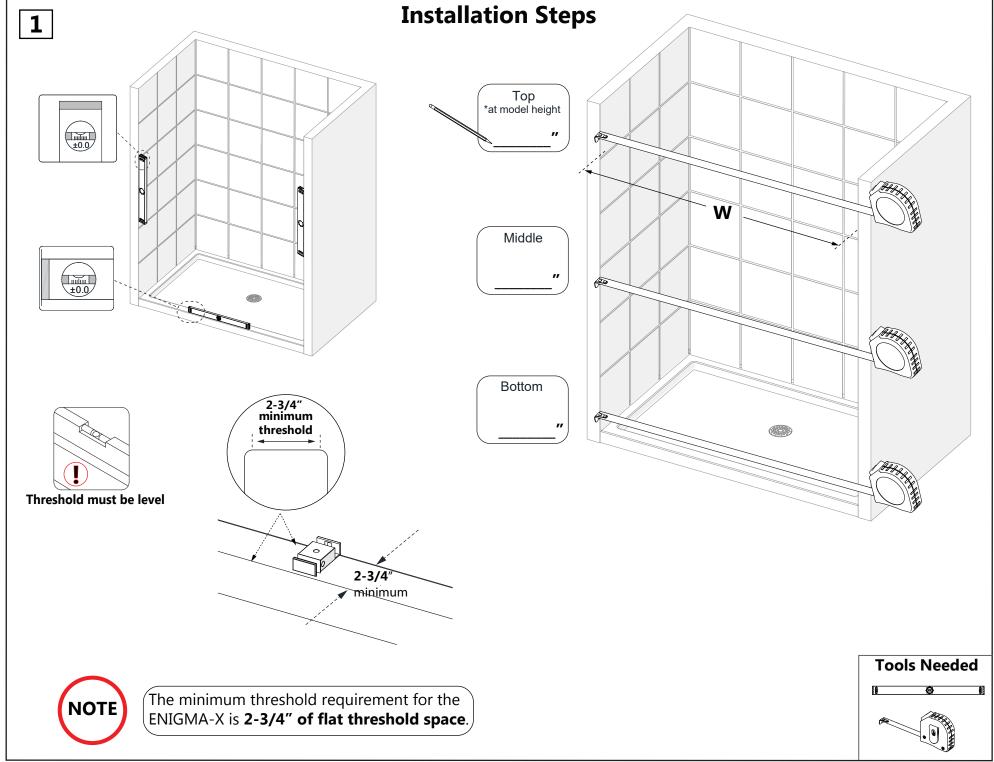






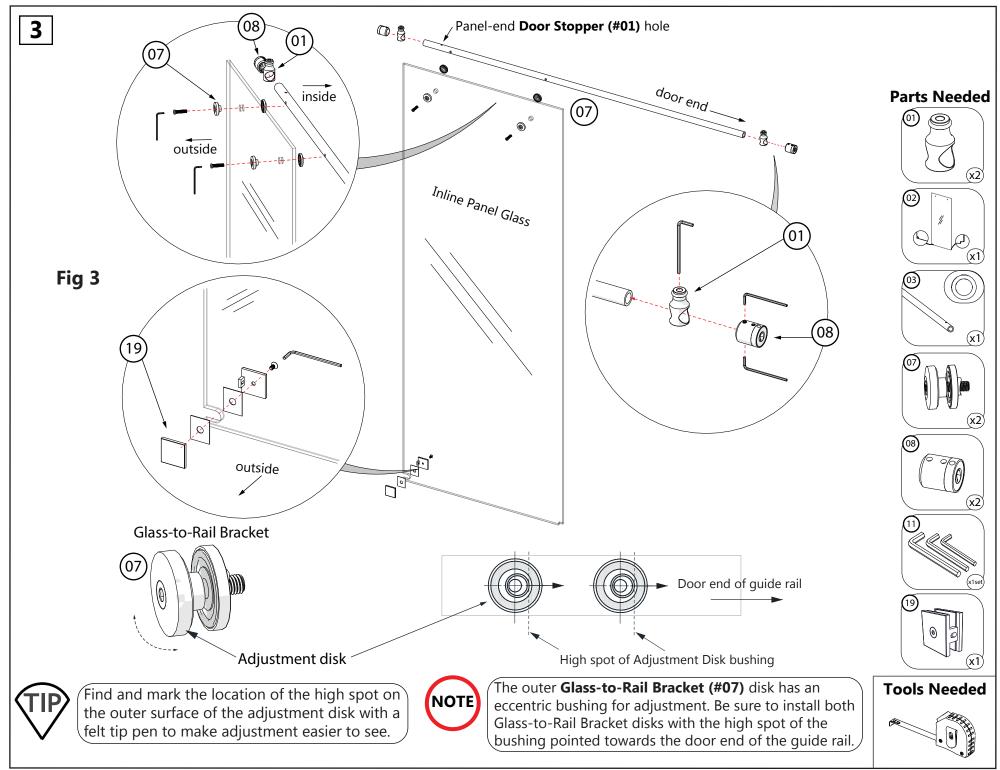


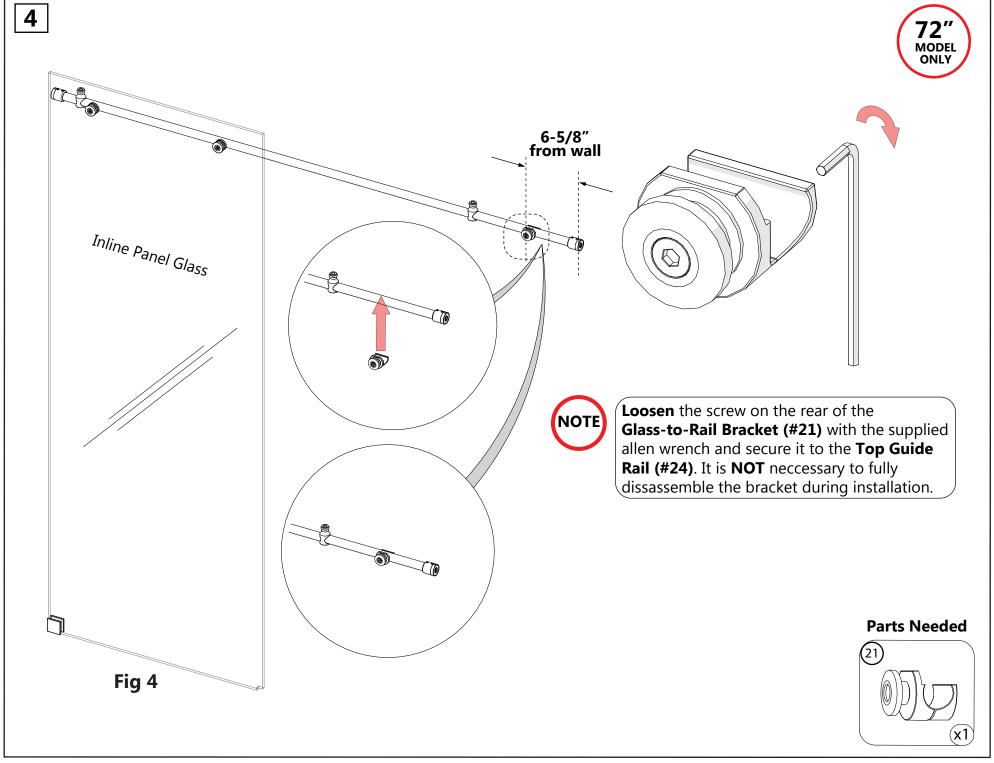
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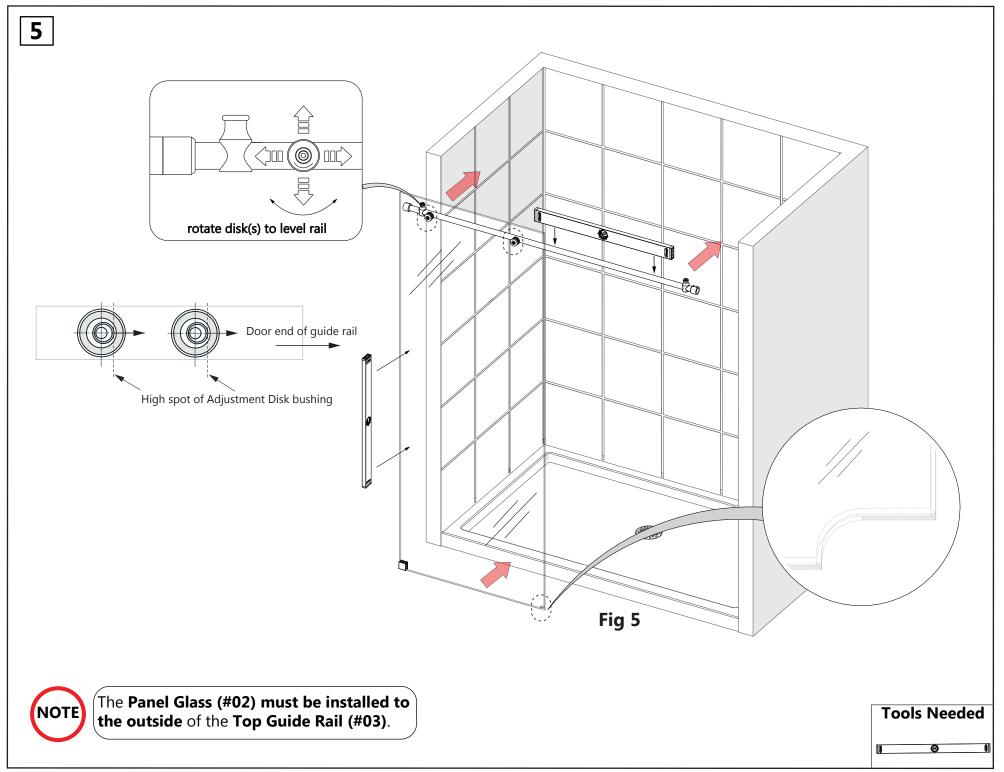


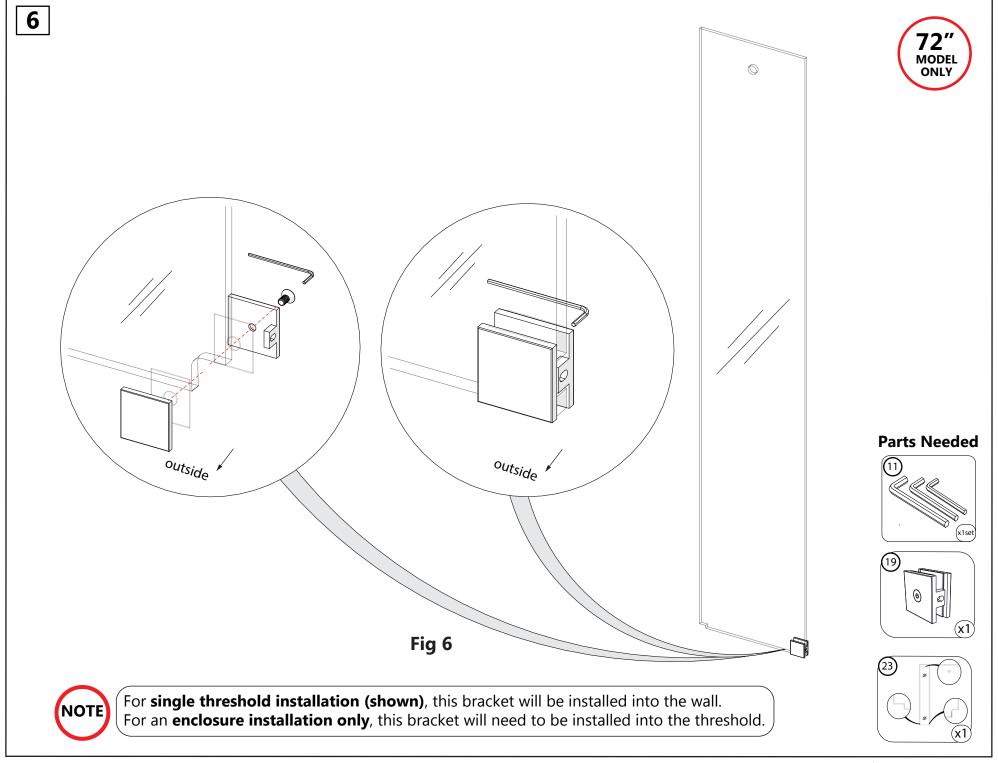
2 The length to cut-off from the door side of the Top Guide Rail (#03) will be (L): Model Width (-) Finished Opening (W) = Cut-off Length (L)  $D_{OOr}$   $E_{Nod}$ (no holes) \*\*Use the proper saw blade to cut stainless steel. Fig 2 **Parts Needed** DOOR ENCY Panel End (x1)OR Door Stopper (#01) OR DoorEnd [24] Glass-to-Rail Bracket (#07) (x1)**DO NOT** cut from the Panel End of the **Tools Needed** Top Guide Rail (#03). Use a metal file to deburr the cut end The Top Guide Rail (#03) has been pre-cut for the model width of: 48", 60", 72". NOTE (The actual rail is shorter than the model width by design to account for the guide rail brackets.) Cut the Top Guide Rail (#03) from the door end only, which is the end that is farther from the

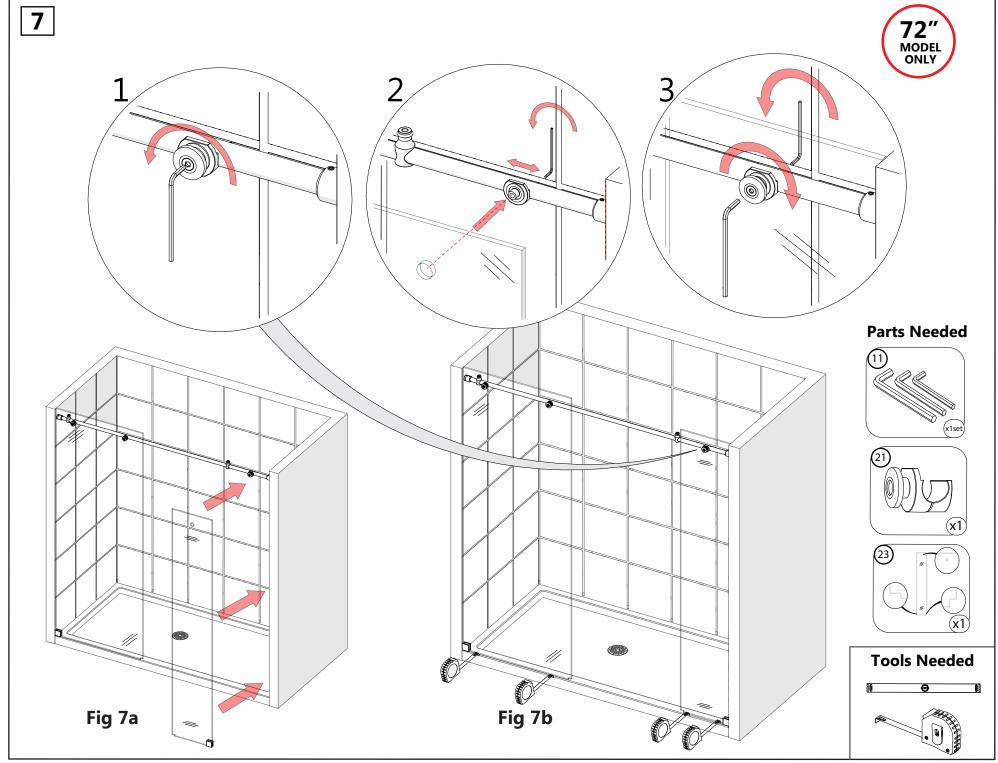
Glass-to-Rail Bracket (#07) holes. DO NOT cut from the panel end of the Top Guide Rail (#03).

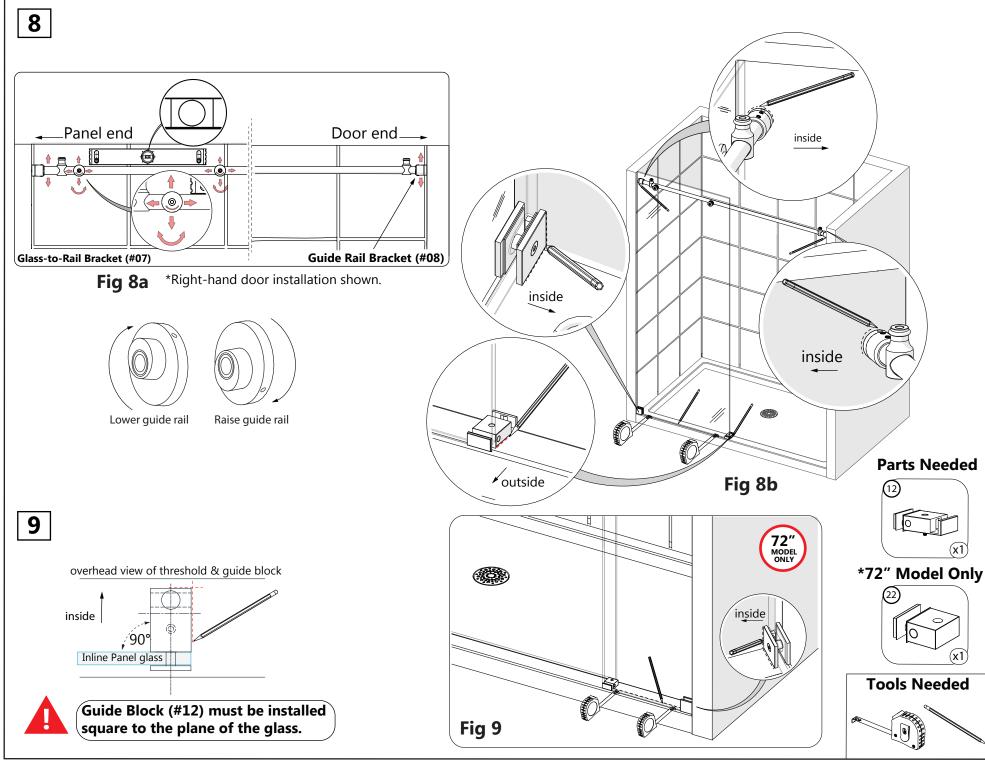


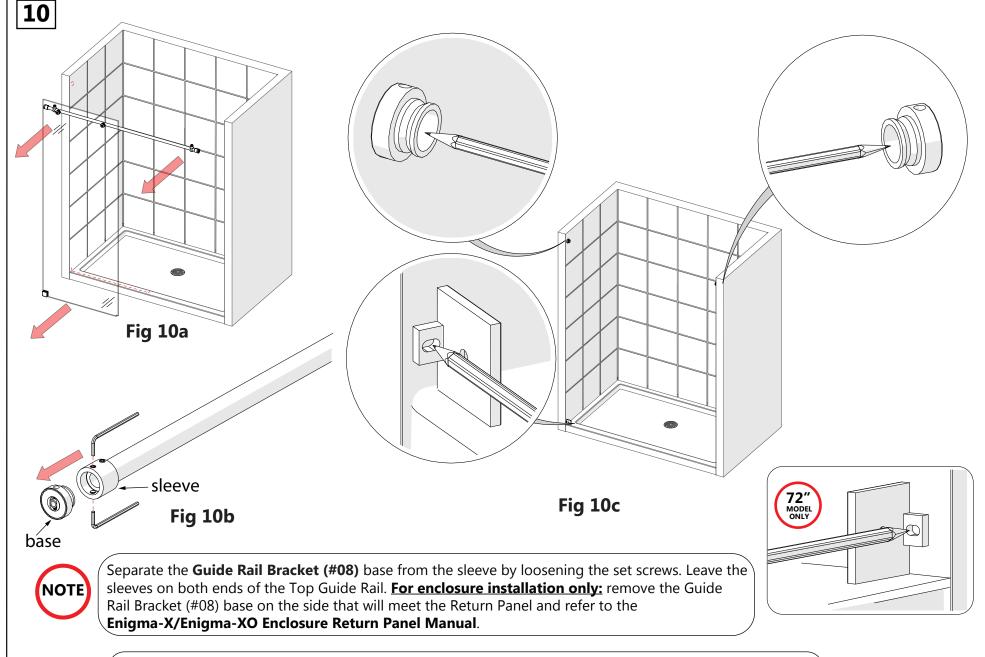








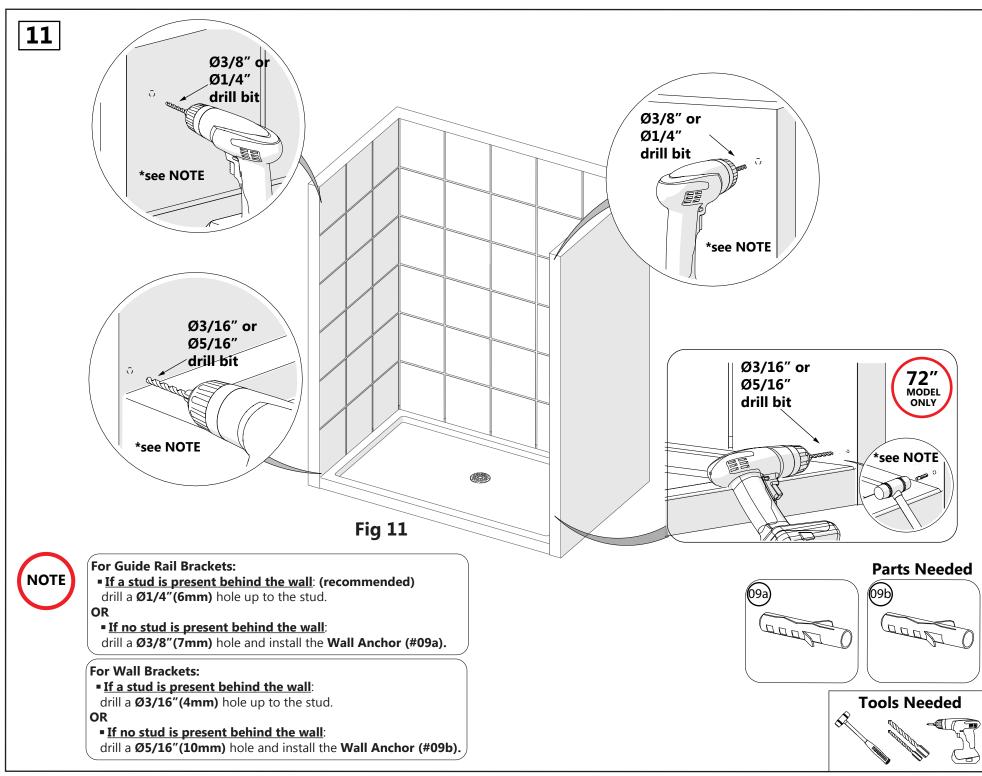


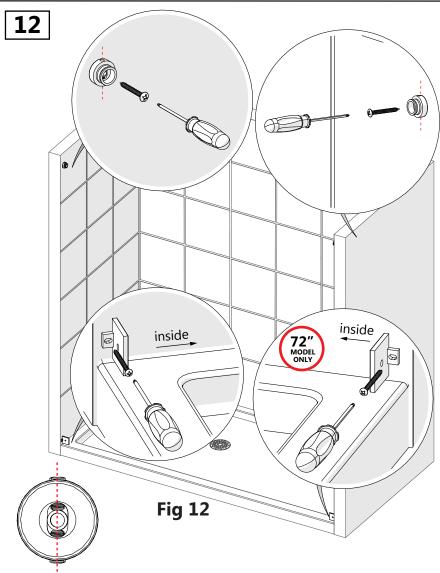




\*\*Step #11 has an option for installing the guide rail brackets to the wall using anchors. However, the manufacturer strongly recommends installing the guide rail brackets into studs or to pre-installed 2"x 6" wood reinforcements behind the wall in the area where the guide rail brackets will be attached to the wall.





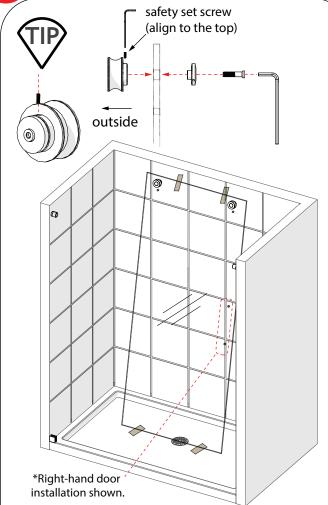


The adjustment set screws within the Guide Rail Bracket (#08) must be aligned vertically for easier access to adjust for level if necessary after the glass is installed. Align the set screws vertically and tighten.

A

**DO NOT** attach the handle to the Door Glass until instructed. **DO NOT** attempt to lift the Door Glass with the handle as this may result in damage to the glass and/or serious personal injury. Use a professional grade glass suction cup and an assistant.

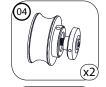
Leave the corner protectors on the glass until it is necessary to remove them



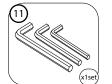
Before installing the Panel Glass (#02), attach the two Roller Assemblies (#04) to the Door Glass (#05) with the wheels facing outside of the shower. Align the safety set screw towards the top for easier access. Then, take the Door Glass (#05) into the shower area and lean it against the wall with the handle holes on the correct side. Always use padding to protect the glass and shower surfaces.

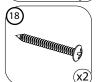


#### **Parts Needed**



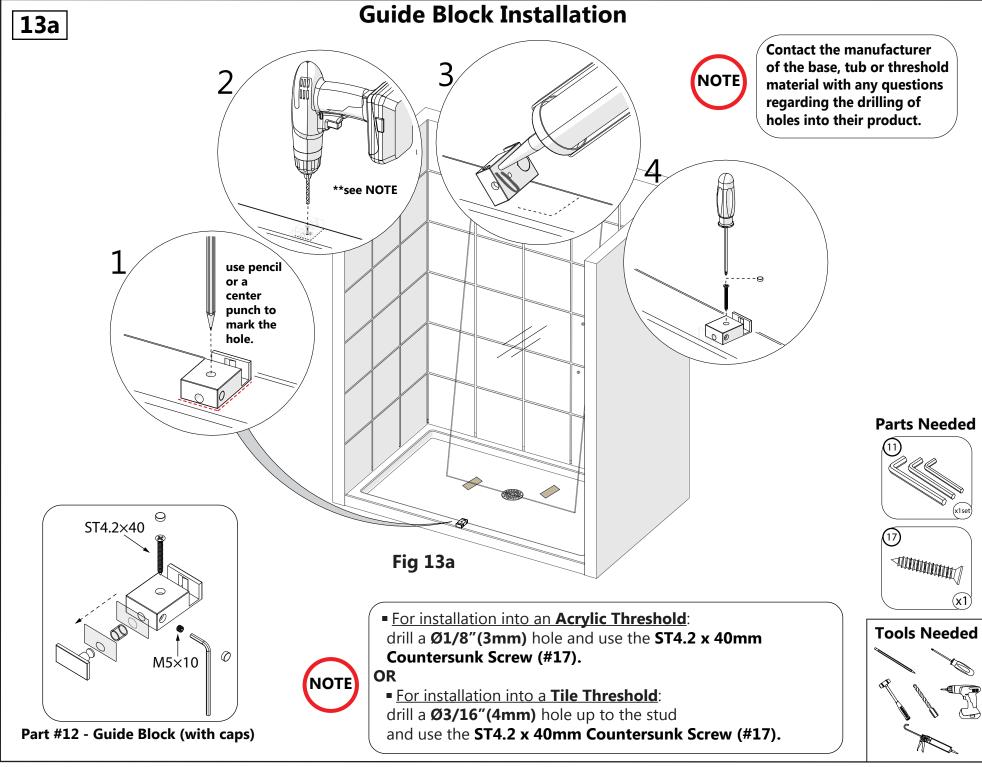


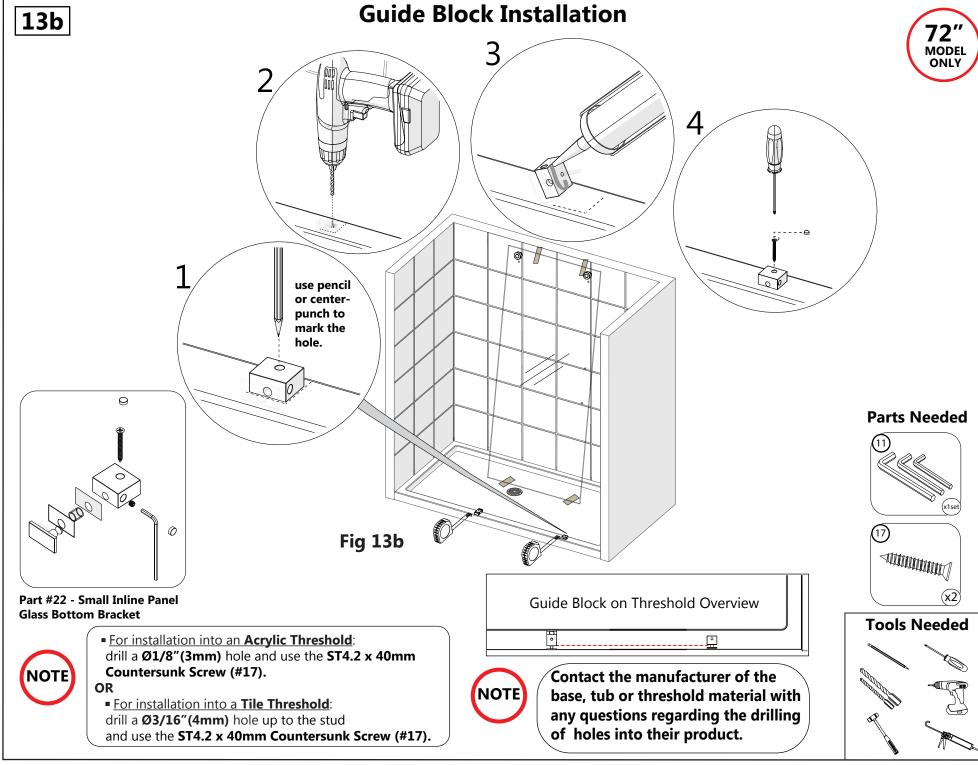




Tools Needed

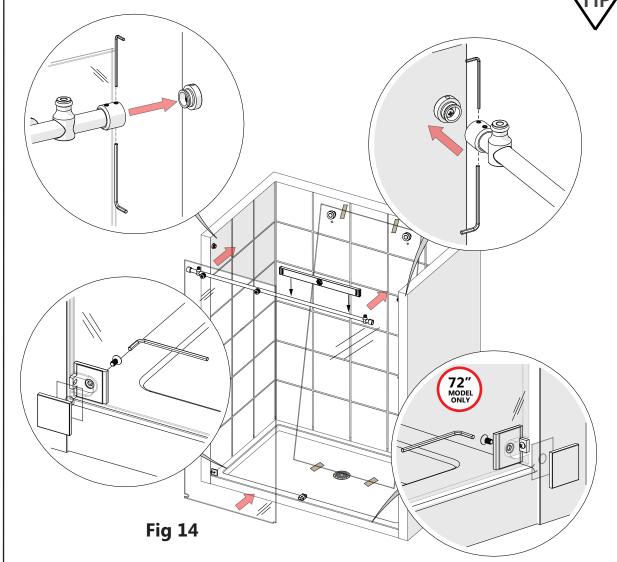




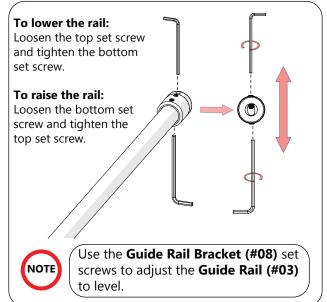


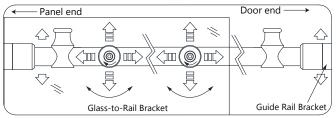
# 14

# **Guide Rail Bracket Adjustment**



Adjust the installed **Top Guide Rail (#03)** to level as necessary using the **Guide Rail Brackets (#08)** first and then the **Glass-to-Rail Brackets (#07)**. **Start adjustments from the door end.** 





\*Right-hand door installation shown



For the 72" Model: Repeat this step for the Wall Bracket (#19) for the Small Inline Panel Glass (#23) (Fig 14.4). Use the clear vinyl gasket between the glass and the metal parts to avoid contact with the glass, then tighten the bolt using the supplied Allen Wrench (#11).

<u>For Enclosure Model:</u> Refer to **Step 8** in the **Enigma-X/Enigma-XO Enclosure Return Panel Manual** to connect the shower assembly to the Return Panel using the Glass-to-Guide Rail Connector (#28).



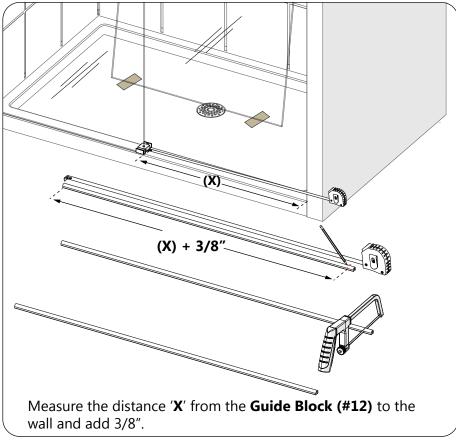


Lower guide rail Raise guide rail Glass-to-Rail Bracket Adjustments





# **15**



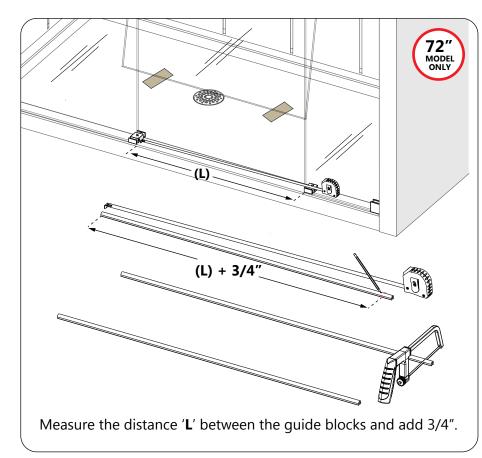
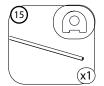


Fig 15a Fig 15b

#### **Parts Needed**

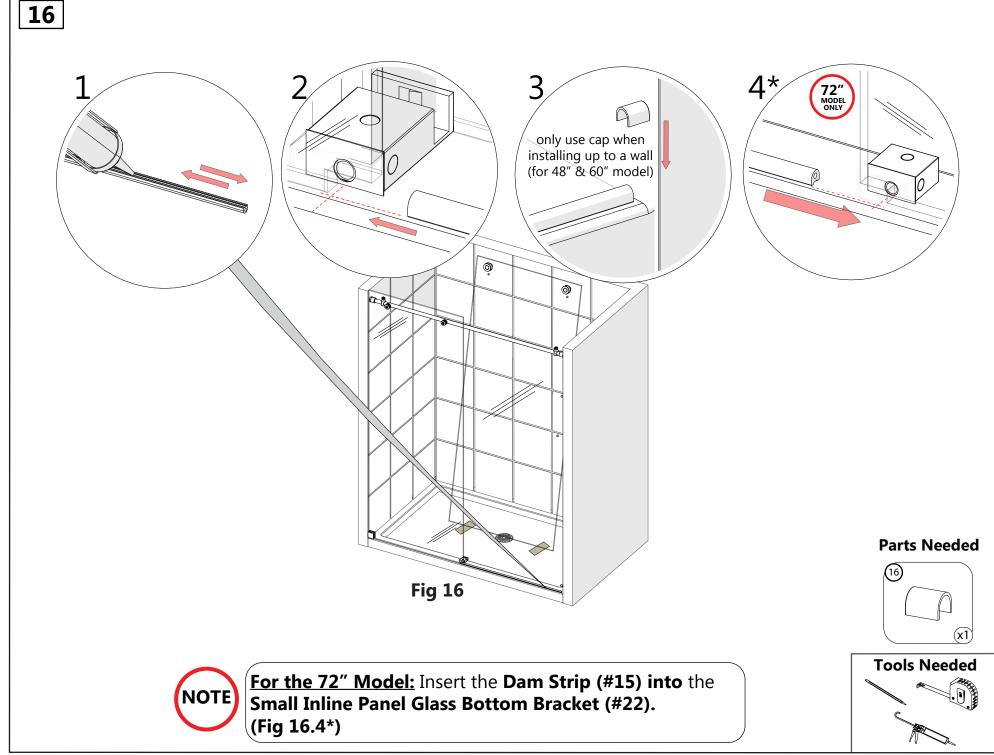


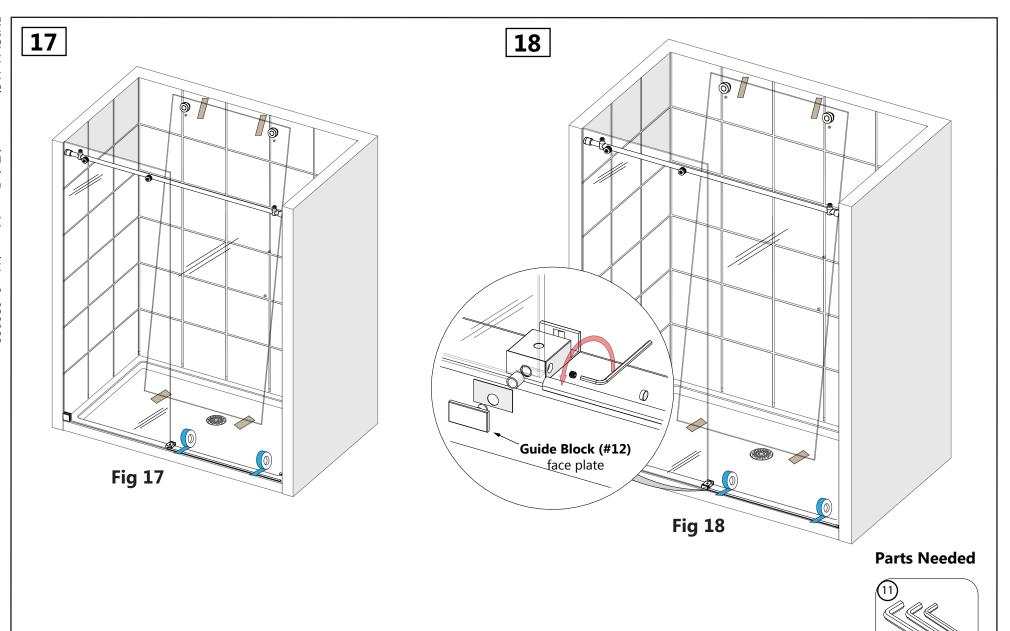


48" or 60" Model Size: Cut the Dam Strip (#15) to the size of: (X) + 3/8".

72" Model Size: Cut the Dam Strip (#15) to the size of: (L) + 3/4".







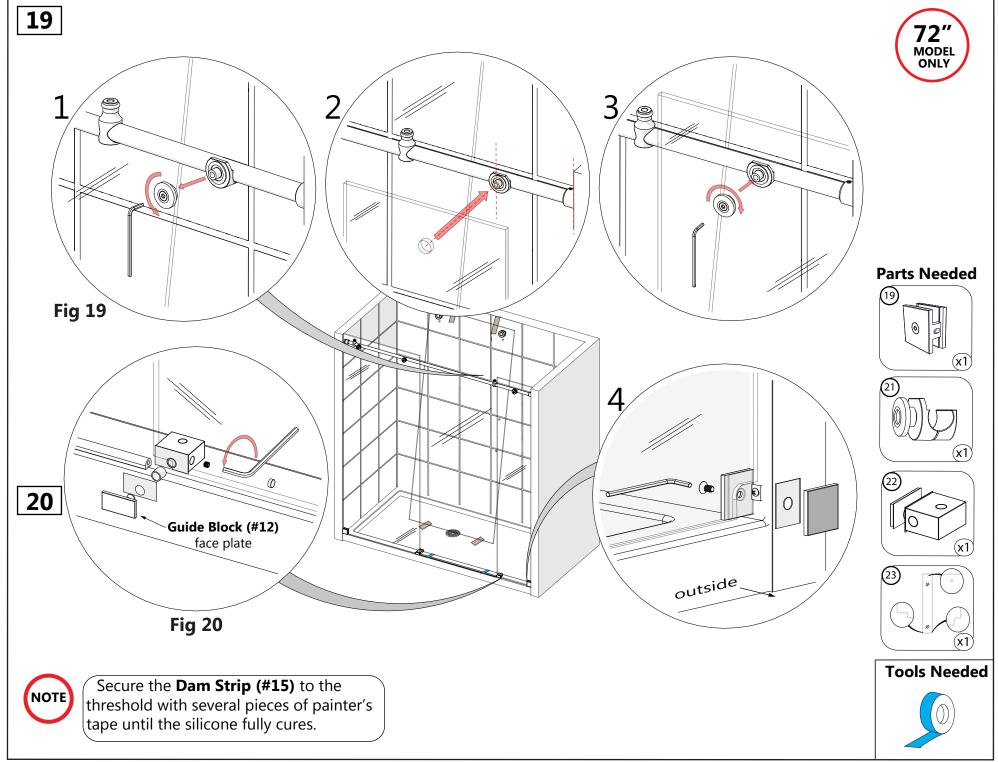


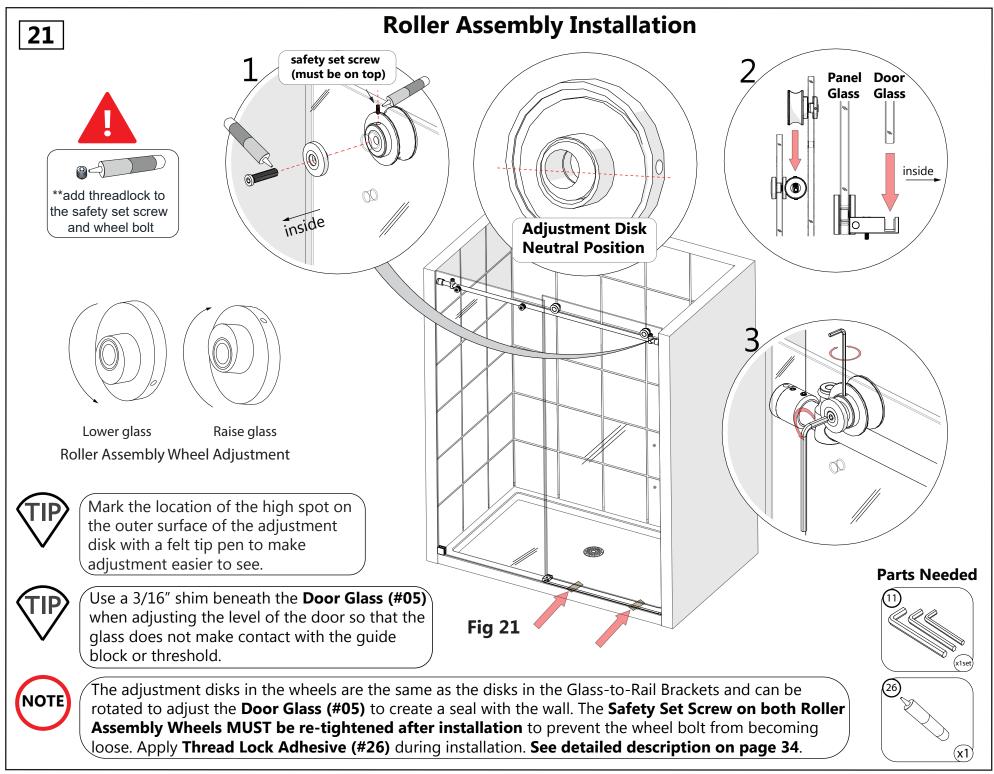
Secure the **Dam Strip (#15)** to the threshold with several pieces of painter's tape until the silicone fully cures.



Attach the Guide Block face plate to the installed Guide Block (#12).









# Roller Assembly Adjustment Procedure for: Enigma, Enigma-X, Enigma-XO

To create a good seal with the wall and to achieve minimal clearance beneath the door glass without making contact with the bottom guide block or threshold.

Have at least two 3/16" shims or wedge shims (to maintain space beneath the door glass) and an assistant available to help with this procedure.

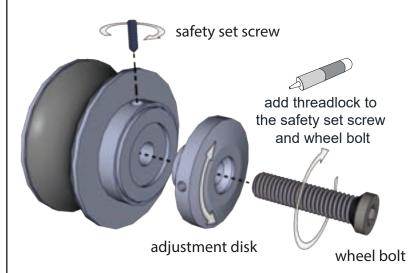
Adjust only one wheel at a time. You may need to perform these steps more than once to get the desired results.

<u>NOTE:</u> Be sure to install the Bulb Vinyl Seal onto the edge of the door glass to protect the edge from contact with the wall during installation or adjustment.

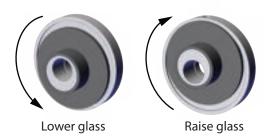


**CAUTION:** The door glass is heavy and may require two people to safely accomplish these steps. **DO NOT** adjust the Roller Assemblies without first securing the door glass with shims, an assistant or both.

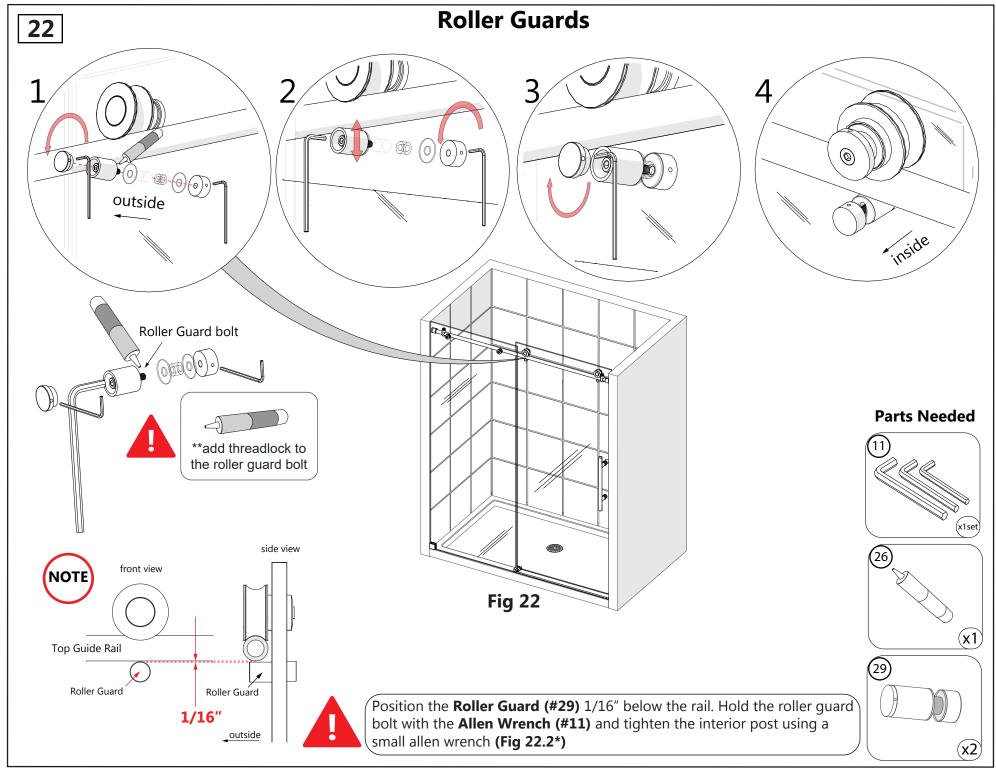
- 1. First, loosen and lower either the Roller Guards (Enigma-X) or Bottom Rollers (Enigma/Enigma-XO) to allow enough room to adjust the upper rollers.
- 2. Loosen the safety set screw on the roller (remove and apply a drop of thread lock if not done already)
- 3. Loosen the wheel bolt just enough so that you can rotate the adjustment disk. (remove and apply a drop of thread lock if not done already)
- 4. Rotate the adjustment disk to raise or lower the door slightly with help from an assistant. You can use a small tool (like an allen wrench) to aid in turning this disk by inserting it into the small hole on the edge of the adjustment disk.
- 5. While holding the adjustment disk in place, retighten the wheel bolt. Use a shim or have an assistant hold the door glass in place while you retighten the wheel bolt.
- 6. Once satisfied with the adjustment, it is very important to re-tighten the safety set screw to secure the wheel bolt in place.
- 7. For the Enigma-X: Reposition the roller guards approximately 1/16" beneath the guide rail and retighten. For the Enigma and Enigma-XO: adjust the lower rollers to make contact with the guide rail using the same methods as described in the steps above.



The provided Thread Lock will remain workable for approximatley 10-15 minutes before drying.

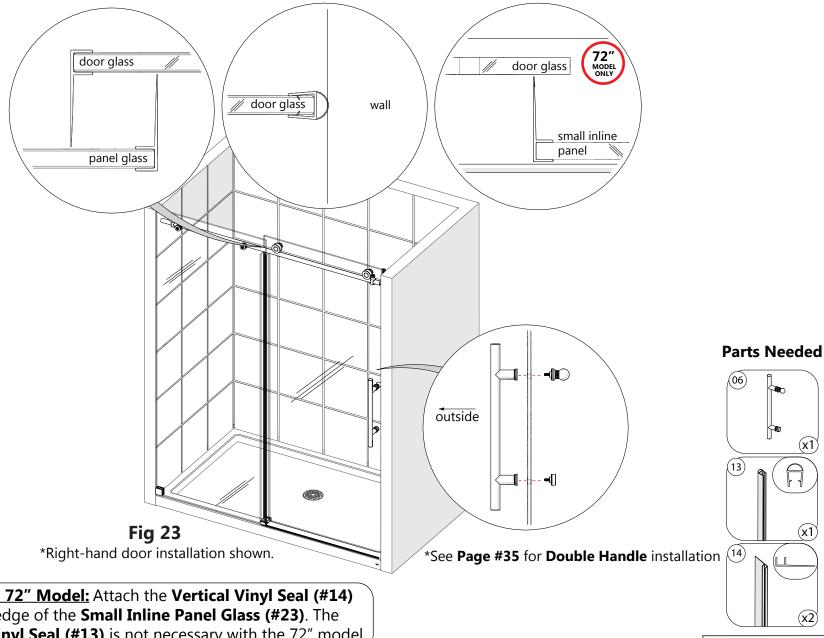


Roller wheel adjustment disks



23

# **Vinyl Seals & Handle Installation**





For the 72" Model: Attach the Vertical Vinyl Seal (#14) to the edge of the Small Inline Panel Glass (#23). The **Bulb Vinyl Seal (#13)** is not necessary with the 72" model.

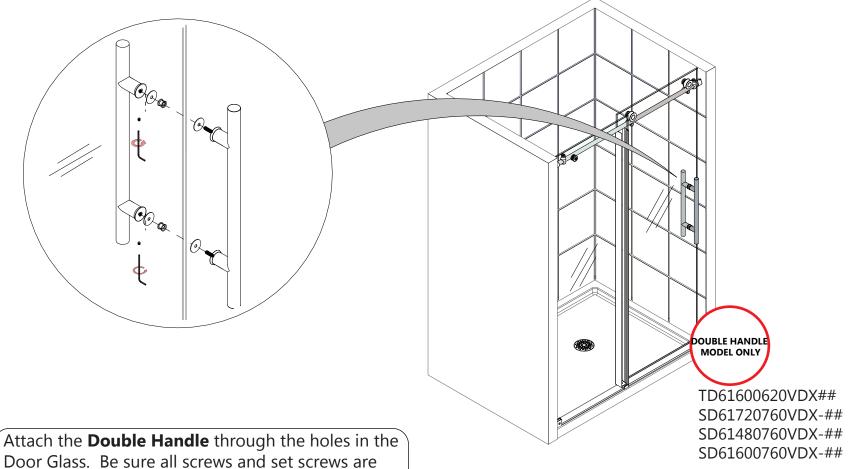


Use a razor knife to trim the Vertical Vinyl Seal (#14) at the top to avoid interfering with the Roller Guards (#29) and at the bottom where the door meets the SafeStop™ Bumper (#30). (Fig 23)

### **Double Handle Installation**



Never attempt to lift the Door Glass by the handle. Doing so may cause glass failure and/or serious injury.

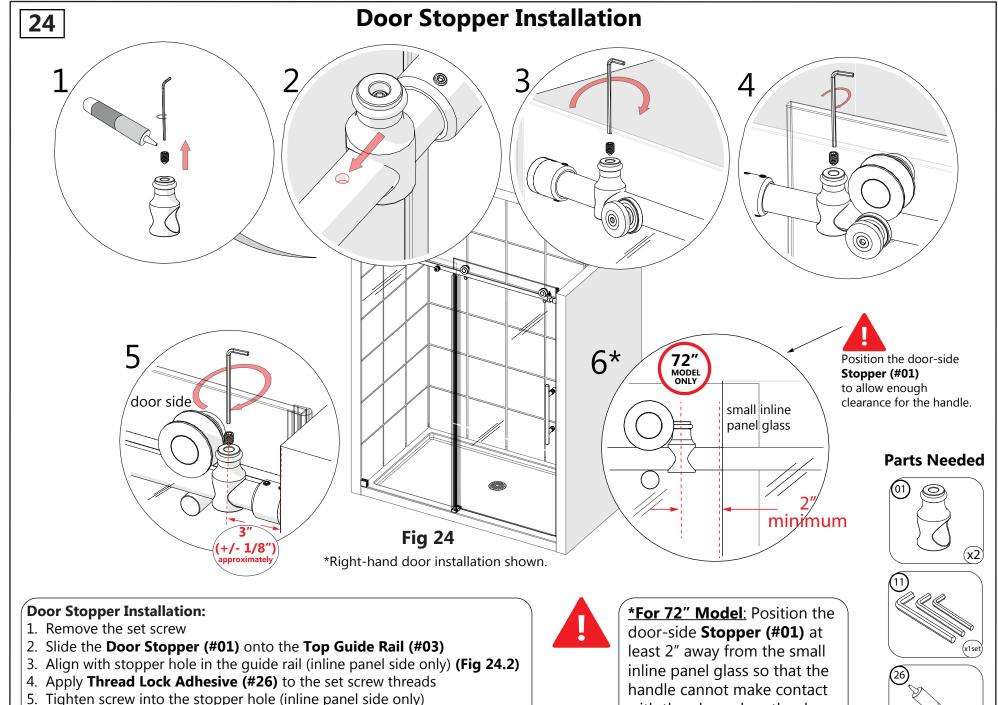




Attach the **Double Handle** through the holes in the Door Glass. Be sure all screws and set screws are tight and that the gaskets and sleeves are correctly positioned to prevent any glass-to-metal contact.

#### **IMPORTANT**

DreamLine® reserves the right to alter, modify or redesign products at any time without prior notice. For the latest up-to-date technical drawings, manuals, warranty information or additional details please refer to your model's web page on **DreamLine.com** 



6. Correctly position the door side stopper, use Thread Lock Adhesive (#26)

and tighten the set screw. (Fig 24.5)

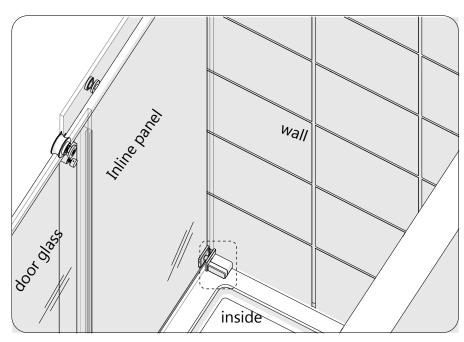
(x1)

with the glass when the door

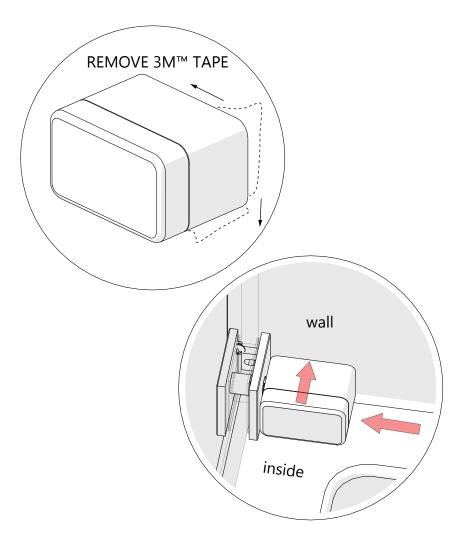
is in the closed position.

25

# SafeStop™ Bumper Installation - Option 1



**Fig 25** \*Right-hand door installation shown.





The **SafeStop™ Bumper (#30)** is reversible for left or right wall installation.

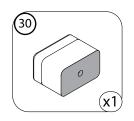


Install the **SafeStop™ Bumper (#30)** using the **3M™** tape.
Screwing the **SafeStop™ Bumper** to the wall is optional (see step 26\*).

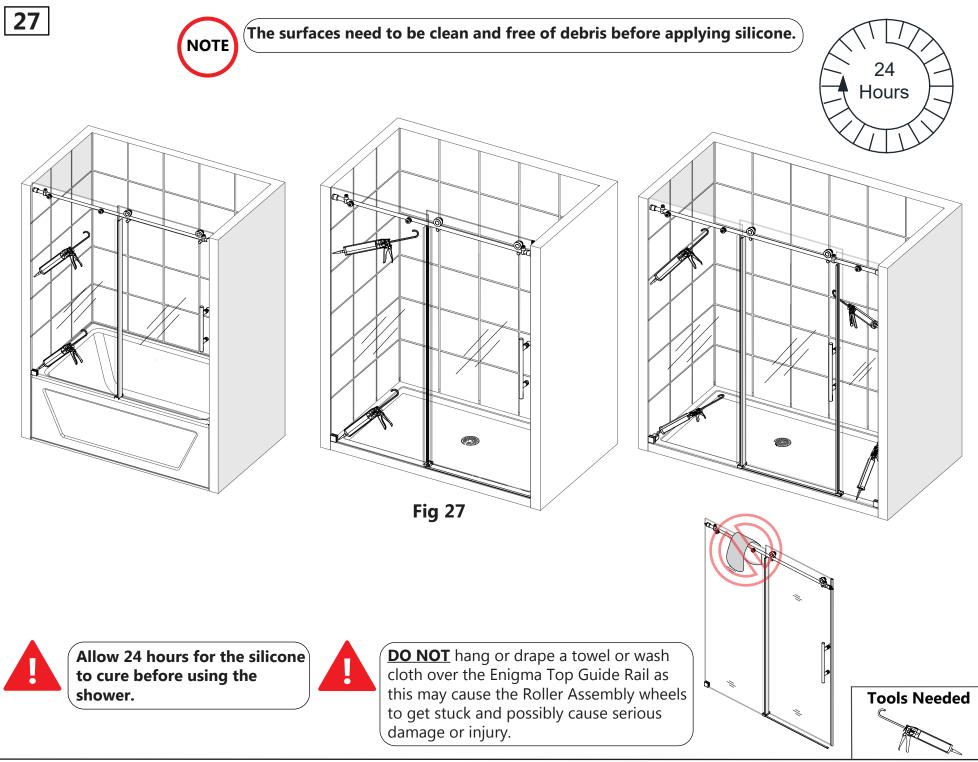


The surfaces need to be clean and free of construction debris before installing the SafeStop™ Bumper (#30). Wipe the area with an alcohol swab before installation.

#### **Parts Needed**



## **SafeStop™ Bumper Screw Installation - Option 2** 26 REMOVE 3M™ TAPE 6 Wall Fig 26 **Parts Needed** inside \*Right-hand door installation shown. For installing the SafeStop™ Bumper:: • If a stud is present behind the wall: drill a Ø3/16"(4mm) hole up to the stud. OR Extender driver bit recommended (x1)• If no stud is present behind the wall: for screw installation. drill a Ø5/16"(10mm) hole and install the Wall Anchor (#09b). (17) Use caution to not damage/crack the wall/tile and to avoid any plumbing behind the wall when using the screw method. x1For 72" Model: This will be the side of the opening with the large stationary panel. Mark the position of the hole onto the wall. Drill the correct hole diameter (see Note above). Remove the 3M<sup>™</sup> Tape and **NOTE Tools Needed** position the SafeStop™ Bumper (#30) onto the threshold against the Wall Bracket (#19) and attach using the ST4.2 x 40 Countersunk Screw (#17). (Fig 26)



### **Product Maintenance**

**BASES and BACKWALLS**: To ensure long lasting life for your acrylic back walls: wipe them off after each use with a soft cloth. To clean the acrylic back walls use non-abrasive sprays or cream based cleaners. Avoid the use of aerosol spray cleaners. Never use abrasive cleansers, metal brushes or scrapers that could permanently scratch or dull the surface.

**GLASS**: To ensure long lasting life for your glass shower products: wipe them off after each use with a soft cloth. Rinse and wipe off the glass using either a soft cloth or a squeegee to prevent soap buildup and water spots (Hard water can etch the surface of the glass over time if left to dry). To prevent scratching the surface: never use abrasive cleaners or cleaning products that contain scouring agents. Never use bristle brushes or abrasive sponges that may scratch the surface of the glass.

**HARDWARE**: To ensure a long lasting finish: wipe off all metal parts after each use with a soft cloth. Do not use abrasive cleaners or cleaning products containing ammonia, bleach or acid. If accidentally used, rinse the surface as soon as possible to prevent damage to the finish (peeling or corrosion). After cleaning the polished finishes, rinse thoroughly and wipe dry with a soft clean-cloth.

Clean stainless steel surfaces at least once a week. When applying stainless steel cleaner or polish to stainless steel hardware, work with the grain (not across the grain). Never use an abrasive sponge or cloth, steel wool or wired brush as these may permanently scratch the surfaces.



To maximize the life of your door, it is important to regularly inspect the glass and other hardware for misalignment, proper attachment, and/or damage. Contact DreamLine® with any questions or concerns.

Enigma-X Maintenance Checklist
□ Guide Rail level and tight
☐ Guide Rail Brackets tight to the walls
o All set screws tight
□ Panel Glass secure
□ Panel Glass Brackets tight
☐ <b>Guide Block</b> square to the threshold and glass
☐ Proper clearance beneath the door glass between the threshold and within the guide block
□ Door Glass adjusted so that the Bulb Vinyl Seal makes even contact with the wall
□ Wheel Assemblies tight
o Wheel <b>Roller Bolts</b> tight
o Wheel Assembly <b>safety set screws</b> tight and accessible
□ <b>Stoppers</b> tight and positioned correctly
o Panel-side Stopper installed into the pre-drilled hole in the guide rail
o Adequate <b>Handle clearance</b> when the door is fully open
o <b>Door-side Stopper</b> positioned at approximately 3" (+/- 1/8") (as measured from the
wall to the center of the stopper)
☐ Stopper stops the door and bulb vinyl seals to the wall
□ SafeStop™ Bumper secure to the wall
□ <b>Roller Guards</b> positioned within 1/16" beneath guide rail
☐ Remove vinyl seals to <b>inspect the edges of the Door Glass</b> for concealed damage
Damaged glass must be replaced!
□ Replace damaged or missing vinyl seals
☐ Inspect and replace silicone as necessary to prevent water leakage

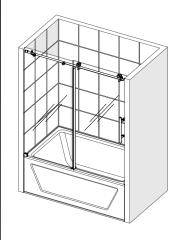
# **Troubleshooting**

Problem/Symptom	Suggested Solution
Missing Parts	Check all shipping/packaging material for missing parts/components.     If not found, contact DreamLine® Customer Support [1-866-731-2244] to order factory part replacement.
<b>Top Guide Rail (#03)</b> was cut too short or was cut from wrong end during installation.	<ul> <li>The Top Guide Rail (#03) is pre-cut for the model size, and will be shorter than the model width to allow for the Guide Rail Brackets (#08).</li> <li>If the Top Guide Rail (#03) is cut too short or cut from the wrong end, contact DreamLine® Customer Support [1-866-731-2244] to order factory part replacement.</li> </ul>
Water Leakage	<ul> <li>Confirm the Dam Strip (#15), Bulb Vinyl Strip (#13), and the Vertical Vinyl Strips (#14) are installed correctly. [see Page 34]</li> <li>Confirm that the entire unit has been properly sealed with silicone caulk; allow at least 24 hours to allow the silicone to cure and set before using the shower unit.</li> <li>Direct the shower head/water flow away from the area.</li> </ul>
The door rolls open or closed	<ul> <li>Check the Top Guide Rail (#03) for level. Adjust the Guide Rail Brackets (#08) if necessary. [see Step 14]</li> <li>Adjust the Roller Wheel Assemblies (#04) on the door, if needed, to allow the door to seal evenly against the wall.</li> <li>To influence the Top Guide Rail (#03) slightly, the innermost Glass-to-Rail Brackets (#07) can be adjusted.</li> </ul>
The door does not track smoothly	<ul> <li>Confirm the Guide Block (#12) is square to the Panel Glass (#02) and threshold. [see Steps 13a-136b]</li> <li>Confirm the Door Glass (#05) is not making contact with the bottom of the Guide Block (#12).</li> <li>If the Door Glass (#05) needs to be raised, adjust the Roller Wheel Assemblies (#04) to raise it. [see Pages 31-32]</li> <li>Be sure that there is nothing on the Top Guide Rail (#03) that could block the Roller Wheel Assemblies (#04).</li> <li>Check the Roller Guards (#29) are 1/16" beneath the Top Guide Rail (#03) and are not making any contact with the Top Guide Rail (#03). [see Page 33]</li> </ul>
Door travels too far in either direction	<ul> <li>Confirm both Door Stoppers (#01) are correctly installed and secured with the Threadlock Adhesive (#26).</li> <li>Check that the Door Stopper (#01) on the Panel Glass (#02) side is tightly installed into the hole on the Top Guide Rail (#03). The Door Stoppers (#01) should stop the door glass, not the wall. [see Page 35]</li> </ul>
Mishandled glass	<ul> <li>Always take precautions when handling tempered glass.</li> <li>A glass suction cup and an assistant are helpful when carrying large, heavy lites of glass.</li> <li>Never allow tempered glass (especially the edges) to come in contact with any hard surface, which can cause chipping, splintering or complete glass failure.</li> <li>Any damaged glass should be immediately replaced.</li> <li>Do not use a shower with damaged glass.</li> <li>Leave plastic corner protectors on the glass until ready to install.</li> <li>Always protect the glass once removed from the box by padding the top and bottom of the glass with cardboard, styrofoam or other soft material until ready to install.</li> </ul>



Prior to contacting DreamLine® Customer Service, please have the following information readily available:

- Purchase Order Information
  - Name, PO Number, Dealer/Vendor Name, etc.
- SKU/Model Number (see Pages 41-44)
- Factory Part Information (see Pages 41-44)



### Enigma-X Tub 60x62

SHDR-61606210-## TD61600620VDX## TD61600620VDG##

##=finish

- 06 Oil Rubbed Bronze
- 09 Satin Black
- 07 Brushed Stainless Steel
- 08 Polished Stainless Steel
- 18 Tuxedo
- D Double Handle
- G Smoke Gray Glass

## **Factory Parts Information**

	ENIGMA-X Tub	ACTORY PARTS INFORMATION	J
ITEM #	FACTORY PART NUMBER	ITEM DESCRIPTION	QTY
01	0702 <b>1</b> 036 / 0702 <b>5</b> 036 / 0702 <b>6</b> 036 / 0702 <b>9</b> 036	Door Stopper	2pcs
02	010112005 / 010112048	Panel Glass	1рс
03	0712 <b>1</b> 044 / 0712 <b>5</b> 044 / 0712 <b>6</b> 044 / 0712 <b>9</b> 044	Top Guide Rail	1рс
04	0735 <b>1</b> 006 / 0735 <b>5</b> 006 / 0735 <b>6</b> 006 / 0735 <b>9</b> 006	Roller Assembly	2pcs
05	010112006 / 010112050	Door Glass	1рс
06	0722 <b>1</b> 003 / 0722 <b>5</b> 003 / 0722 <b>6</b> 003 / 0722 <b>9</b> 003	Handle / Handles	1рс
00	0722 <b>1</b> 034 / 0722 <b>5</b> 034 / 0722 <b>6</b> 034 /0722 <b>9</b> 034	Haridie / Haridies	
07	0702 <b>1</b> 104 / 0702 <b>5</b> 104 / 0702 <b>6</b> 104 / 0702 <b>9</b> 104	Glass-to-Rail Bracket	2pcs
08	0702 <b>1</b> 097 / 0702 <b>5</b> 097 / 0702 <b>6</b> 097 / 0702 <b>9</b> 097	Guide Rail Bracket	2pcs
09a	07550044	Wall Anchor 3/8" (10mm)	2pcs
09b	07550045	Wall Anchor 5/16" (8mm)	2pcs
10	090112	ST6x65 Large Truss Head Screw	2pcs
11	098003 / 098004 / 098005	Allen Wrench (3mm, 4mm,	1set
12	0702 <b>1</b> 138 / 0702 <b>4</b> 138 / 0702 <b>6</b> 138 / 0702 <b>9</b> 138	Guide Block (with caps)	1рс
13	063007100-1565	Bulb Vinyl Seal	1рс
14	063027100-1436 & 063027100-1445	Vertical Vinyl Seal	2pcs
15	041000 <b>1</b> 1-0813 / 041000 <b>4</b> 1-0813 / 041000 <b>6</b> 1-0813 / 041000 <b>9</b> 1-0813	Dam Strip	1рс
16	0755 <b>1</b> 068 / 0755 <b>4</b> 068 / 0755 <b>6</b> 068 / 0755 <b>9</b> 068	Dam Strip Cap	1pc
17	092108	ST4.2x40 Countersunk Screw	2pcs
18	090113	ST4.2x55 Truss Head Screw	2pcs
19	0702 <b>1</b> 004 / 0702 <b>4</b> 004 / 0702 <b>6</b> 004 / 0702 <b>9</b> 004	Wall Bracket	1рс
26	160012	Thread Lock Adhesive	1рс
29	0702 <b>1</b> 144 / 0702 <b>4</b> 144 / 0702 <b>6</b> 144 / 0702 <b>9</b> 144	Roller Guard	2pcs
30	0702 <b>1</b> 153 / 0702 <b>4</b> 153 / 0702 <b>6</b> 153 / 0702 <b>9</b> 153	SafeStop™ Bumper	1рс

**BOLD** digit indicates finish color:

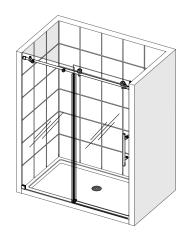
1 or 8 = Polished SS

4 or 5 or 7 = Brushed SS

6 = Oil Rubbed Bronze

9 = Satin Black

Contact **Support@DreamLine.com** for Part replacement, installation assistance or additional information Complete **Warranty** information is available on **DreamLine.com** 



#### **Enigma-X Shower 48x76**

SHDR-61487610-## SD61480760VDX## SD61480760VDG##

##=finish

06 - Oil Rubbed Bronze

09 - Satin Black

07 - Brushed Stainless Steel

08 - Polished Stainless Steel

18 - Tuxedo

D - Double Handle

G - Smoke Gray Glass

	48x76 ENIGMA-X Shower	FACTORY PARTS INFORMATION	
ITEM #	FACTORY PART NUMBER	ITEM DESCRIPTION	QTY
01	0702 <b>1</b> 036 / 0702 <b>5</b> 036 / 0702 <b>6</b> 036 / 0702 <b>9</b> 036	Door Stopper	2pcs
02	010112001 / 010112047	Panel Glass	1рс
03	0712 <b>1</b> 043 / 0712 <b>5</b> 043 / 0712 <b>6</b> 043 / 0712 <b>9</b> 043	Top Guide Rail	1рс
04	0735 <b>1</b> 006 / 0735 <b>5</b> 006 / 0735 <b>6</b> 006 / 0735 <b>9</b> 006	Roller Assembly	2pcs
05	010112003 / 010112049	Door Glass	1рс
06	0722 <b>1</b> 003 / 07225003 / 0722 <b>6</b> 003 / 0722 <b>9</b> 003	Handle / Handles	1
06	0722 <b>6</b> 034 / 0722 <b>1</b> 034 / 0722 <b>5</b> 034 / 0722 <b>9</b> 034	Handle / Handles	1pc
07	0702 <b>1</b> 104 / 0702 <b>5</b> 104 / 0702 <b>6</b> 104 / 0702 <b>9</b> 104	Glass-to-Rail Bracket	2pcs
08	0702 <b>1</b> 097 / 0702 <b>5</b> 097 / 0702 <b>6</b> 097 / 0702 <b>9</b> 097	Guide Rail Bracket	2pcs
09a	07550044	Wall Anchor 3/8" (10mm)	2pcs
09b	07550045	Wall Anchor 5/16" (8mm)	2pcs
10	90112	ST6x65 Large Truss Head Screw	2pcs
11	098003 / 098004 / 098005	Allen Wrench (3mm, 4mm, 5mm)	1set
12	0702 <b>1</b> 138 / 0702 <b>4</b> 138 / 0702 <b>6</b> 138 / 0702 <b>9</b> 138	Guide Block (with caps)	1рс
13	063007100-1920	Bulb Vinyl Seal	1рс
14	063027100-1791 & 063027100-1800	Vertical Vinyl Seal	2pcs
15	041000 <b>1</b> 1-0660 / 041000 <b>4</b> 1-0660 / 041000 <b>6</b> 1-0660	David Chaire	1
13	/ 041000 <b>9</b> 1-0660	Dam Strip	1pc
16	0755 <b>1</b> 068 / 0755 <b>4</b> 068 / 0755 <b>6</b> 068 / 0755 <b>9</b> 068	Dam Strip Cap	1рс
17	092108	ST4.2x40 Countersunk Screw	2pcs
18	090113	ST4.2x55 Truss Head Screw	2pcs
19	0702 <b>1</b> 004 / 0702 <b>4</b> 004 / 0702 <b>6</b> 004 / 0702 <b>9</b> 004	Wall Bracket	1рс
26	160012	Thread Lock Adhesive	1рс
29	0702 <b>1</b> 144 / 0702 <b>4</b> 144 / 0702 <b>6</b> 144 / 0702 <b>9</b> 144	Roller Guard	2pcs
30	0702 <b>1</b> 153 / 0702 <b>4</b> 153 / 0702 <b>6</b> 153 / 0702 <b>9</b> 153	SafeStop™ Bumper	1рс

**BOLD** digit indicates finish color:

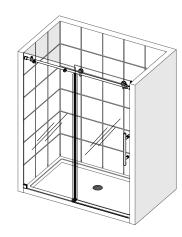
1 or 8 = Polished SS

4 or 5 or 7 = Brushed SS

6 = Oil Rubbed Bronze

9 = Satin Black

Contact **Support@DreamLine.com** for Part replacement, installation assistance or additional information Complete **Warranty** information is available on **DreamLine.com** 



#### **Enigma-X Shower 60x76**

SHDR-61607610-## SD61600760VDX-## SD61600760VDG-##

##=finish

- 06 Oil Rubbed Bronze
- 09 Satin Black
- 07 Brushed Stainless Steel
- 08 Polished Stainless Steel
- 18 Tuxedo
- D Double Handle
- G Smoke Gray Glass

## **Factory Parts Information**

	60x76 ENIGMA-X Shower {SHDR-61607610-##}	FACTORY PARTS INFORMATION	
ITEM #	FACTORY PART NUMBER	ITEM DESCRIPTION	QTY
1	0702 <b>1</b> 036 / 0702 <b>5</b> 036 / 0702 <b>6</b> 036 / 0702 <b>9</b> 036	Door Stopper	2pcs
2	010112002 / 015000009	Panel Glass	1pc
3	0712 <b>1</b> 044 / 0712 <b>5</b> 044 / 0712 <b>6</b> 044 / 0712 <b>9</b> 044	Top Guide Rail (for 60")	1рс
4	0735 <b>1</b> 006 / 0735 <b>5</b> 006 / 0735 <b>6</b> 006 / 0735 <b>9</b> 006	Roller Assembly	2pcs
5	010112004 / 010112027	Door Glass	1рс
6	0722 <b>1</b> 003 / 0722 <b>5</b> 003 / 0722 <b>6</b> 003 / 0722 <b>9</b> 003	Handle / Handles	1pc
	07226034 / 07221034 / 07225034 / 07229034		
7	0702 <b>1</b> 104 / 0702 <b>5</b> 104 / 0702 <b>6</b> 104 / 0702 <b>9</b> 104	Glass-to-Rail Bracket	2pcs
8	0702 <b>1</b> 097 / 0702 <b>5</b> 097 / 0702 <b>6</b> 097 / 0702 <b>9</b> 097	Guide Rail Bracket	2pcs
09a	07550044	Wall Anchor 3/8" (10mm)	2pcs
09b	07550045	Wall Anchor 5/16" (8mm)	2pcs
10	090112	ST6x65 Large Truss Head Screw	2pcs
11	098003 / 098004 / 098005	Allen Wrench (3mm, 4mm, 5mm)	1set
12	0702 <b>1</b> 138 / 0702 <b>4</b> 138 / 0702 <b>6</b> 138 / 0702 <b>9</b> 138	Guide Block (with caps)	1pc
13	063007100-1920	Bulb Vinyl Seal	1pc
14	063027100-1791 & 063027100-1800	Vertical Vinyl Seal	2pcs
15	041000 <b>1</b> 1-0813 / 041000 <b>4</b> 1-0813 / 041000 <b>6</b> 1-0813 / 041000 <b>9</b> 1-0813	Dam Strip	1pc
16	0755 <b>1</b> 068 / 0755 <b>4</b> 068 / 0755 <b>6</b> 068 / 0755 <b>9</b> 068	Dam Strip Cap	1pc
17	092108	ST4.2x40 Countersunk Screw	2pcs
18	090113	ST4.2x55 Truss Head Screw	2pcs
19	0702 <b>1</b> 004 / 0702 <b>4</b> 004 / 0702 <b>6</b> 004 / 0702 <b>9</b> 004	Wall Bracket	1pc
26	160012	Thread Lock Adhesive	1рс
29	0702 <b>1</b> 144 / 0702 <b>4</b> 144 / 0702 <b>6</b> 144 / 0702 <b>9</b> 144	Roller Guard	2pcs
30	0702 <b>1</b> 153 / 0702 <b>4</b> 153 / 0702 <b>6</b> 153 / 0702 <b>9</b> 153	SafeStop™ Bumper	1рс

**BOLD** digit indicates finish color:

1 or 8 = Polished SS

4 or 5 or 7 = Brushed SS

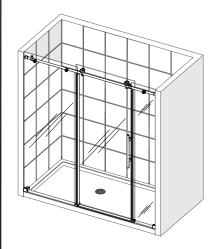
6 = Oil Rubbed Bronze

9 = Satin Black

Contact **Support@DreamLine.com** for Part replacement, installation assistance or additional information Complete **Warranty** information is available on **DreamLine.com** 

# **Factory Parts Information**





### **Enigma-X Shower 72x76**

SHDR-61727610-## SD61720760VDX-## SD61720760VDG-##

(SHDR-61607610-##)+(SHDR-61127610-##)

##=finish

06 - Oil Rubbed Bronze

09 - Satin Black

07 - Brushed Stainless Steel

08 - Polished Stainless Steel

D - Double Handle

G - Smoke Gray Glass

#### Contact

**Support@DreamLine.com** for Part replacement, installation assistance, or additional information. Complete **Warranty** information is available on **DreamLine.com**.

60x76	ENIGMA-X Shower (72" Model) {SHDR-61607610-###}	FACTORY PARTS INFORMATION	
ITEM #	FACTORY PART NUMBER	ITEM DESCRIPTION	QTY
01	0702 <b>1</b> 036 / 0702 <b>5</b> 036 / 0702 <b>6</b> 036 / 0702 <b>9</b> 036	Door Stopper	2pcs
02	010112002 / 015000009	Panel Glass	1рс
04	0735 <b>1</b> 006 / 0735 <b>5</b> 006 / 0735 <b>6</b> 006 / 0735 <b>9</b> 006	Roller Assembly	2pcs
05	010112004 / 010112027	Door Glass	1рс
06	07221003 / 07225003 / 07226003 / 07229003 07226034 / 07221034 / 07225034 / 07229034	Handle / Handles	1рс
07	0702 <b>1</b> 104 / 0702 <b>5</b> 104 / 0702 <b>6</b> 104 / 0702 <b>9</b> 104	Glass-to-Rail Bracket	2pcs
08	0702 <b>1</b> 097 / 0702 <b>5</b> 097 / 0702 <b>6</b> 097 / 0702 <b>9</b> 097	Guide Rail Bracket	2pcs
09a	07550044	Wall Anchor 3/8" (10mm)	2pcs
09b	07550045	Wall Anchor 5/16" (8mm)	2pcs
10	090112	ST6x65 Large Truss Head Screw	2pcs
11	098003-098004-098005	Allen Wrench (3mm, 4mm, 5mm)	1set
12	0702 <b>1</b> 138 / 0702 <b>4</b> 138 / 0702 <b>6</b> 138 / 0702 <b>9</b> 138	Guide Block (with caps)	1рс
14	063027100-1791 & 063027100-1800	Vertical Vinyl Seal	2pcs
15	041000 <b>1</b> 1-0770 / 041000 <b>4</b> 1-0770 / 041000 <b>6</b> 1-0770 / 041000 <b>9</b> 1-0770	Dam Strip (for 72")	1pc
16	0755 <b>1</b> 068 / 0755 <b>4</b> 068 / 0755 <b>6</b> 068 / 0755 <b>9</b> 068	Dam Strip Cap	1pc
17	092108	ST4.2x40 Countersunk Screw	2pcs
18	090113	ST4.2x55 Truss Head Screw	2pcs
19	0702 <b>1</b> 004 / 0702 <b>4</b> 004 / 0702 <b>6</b> 004 / 0702 <b>9</b> 004	Wall Bracket	1pc
26	160012	Thread Lock Adhesive	1pc
29	0702 <b>1</b> 144 / 0702 <b>4</b> 144 / 0702 <b>6</b> 144 / 0702 <b>9</b> 144	Roller Guard	2pc
30	0702 <b>1</b> 153 / 0702 <b>4</b> 153 / 0702 <b>6</b> 153 / 0702 <b>9</b> 153	SafeStop™ Bumper	1pc
12x76 E	NIGMA-X Small In-line Panel Glass (SHDR-61127610-##)	FACTORY PARTS INFORMATION	
ITEM #	FACTORY PART NUMBER	ITEM DESCRIPTION	Q۲۱
09b	07550045	Wall Anchor 5/16" (8mm)	2pc
11	098003-098004-098005	Allen Wrench (3mm, 4mm, 5mm)	1 se
14	063018100-1800	Vertical Vinyl Seal	1pc
18	090113	ST4.2x55 Truss Head Screw	1pc
19	0702 <b>1</b> 004 / 0702 <b>4</b> 004 / 0702 <b>6</b> 004 / 0702 <b>9</b> 004	Wall Bracket	1pc
21	07024042 /07025042 /07026042 /0702 <b>0</b> 042	Small In-line Panel Glass-to-Rail	
21	0702 <b>1</b> 043 / 0702 <b>5</b> 043 / 0702 <b>6</b> 043 / 0702 <b>9</b> 043	Bracket	1pc
22	0702 <b>1</b> 005 / 0702 <b>4</b> 005 / 0702 <b>6</b> 005	Small In-line Panel Glass Bottom	1pc
		Bracket	
23	010113003 / 010113029	Small In-line Panel Glass	1pc
24	0712 <b>1</b> 045 / 0712 <b>5</b> 045 / 0712 <b>6</b> 045	Top Guide Rail (for 72")	1pc
25	091107	ST4.2x40 Countersunk Screw	1pc

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TEL: 866-731-2244 FAX: 866-857-3638 DREAMLINE.COM



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