



System Firmware Update Instructions for Pioneer DMH-260BT In-Dash AV Receivers

This firmware update applies **only to Pioneer DMH-260BT In-Dash AV Receivers sold in the United States. Installation on any other model could cause irreversible damage.** The update fixes a problem where a watermark is displayed on the Android Auto screen.

IMPORTANT

Please download and print these firmware update instructions before downloading and installing the firmware update. It is important that you complete all steps correctly and in the order described below.

Note: If you have any questions, please contact Pioneer Customer Service toll free at 1-800-421-1404, Monday through Friday, 7:30 AM - 11:30 AM and 12:30 PM - 4:00 PM (Pacific Time), excluding holidays, or by email through <https://usa.pioneer/pages/contact>.

In order to perform this update, the following items are needed:

- Pioneer DMH-260BT In-Dash AV receiver
- A USB storage device meeting the following requirements:
 - 2 GB or larger in capacity, **must be formatted to FAT32**
 - Blank (should not contain any files)

CAUTION

- **DO NOT** turn your unit off or eject the USB storage device while the firmware is being updated.
- You can only update the firmware when the vehicle is stopped and the parking brake is engaged.

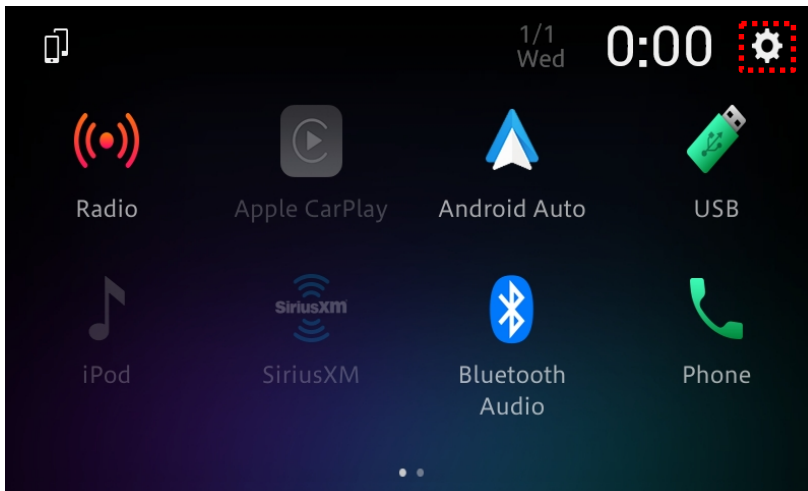
WARNING: Install this update only when the vehicle is **safely parked in an open, well-ventilated area, such as an outdoor parking lot**, where you can safely keep the engine running to maintain power to the battery. **NEVER RUN YOUR VEHICLE'S ENGINE IN AN ENCLOSED SPACE, WHICH CAN QUICKLY FILL UP WITH TOXIC CARBON MONOXIDE GAS, LEADING TO SERIOUS INJURY OR DEATH.**

Checking the firmware version

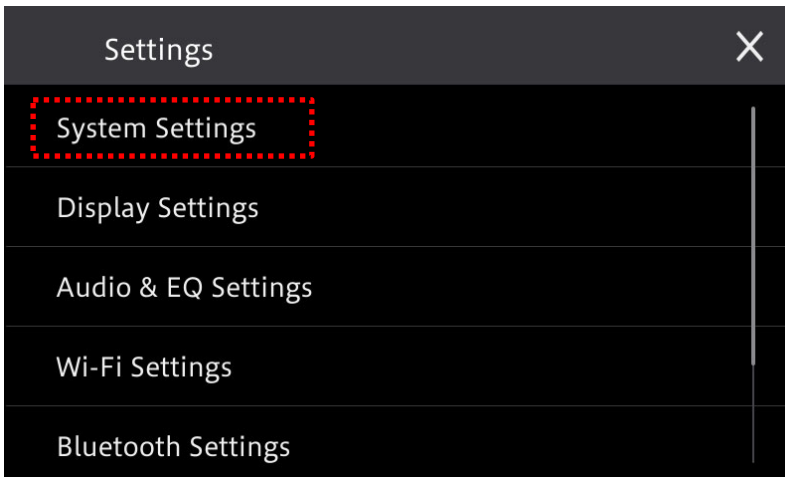
Check whether the firmware of your unit needs to be updated by checking the version number of the firmware.

Procedure:

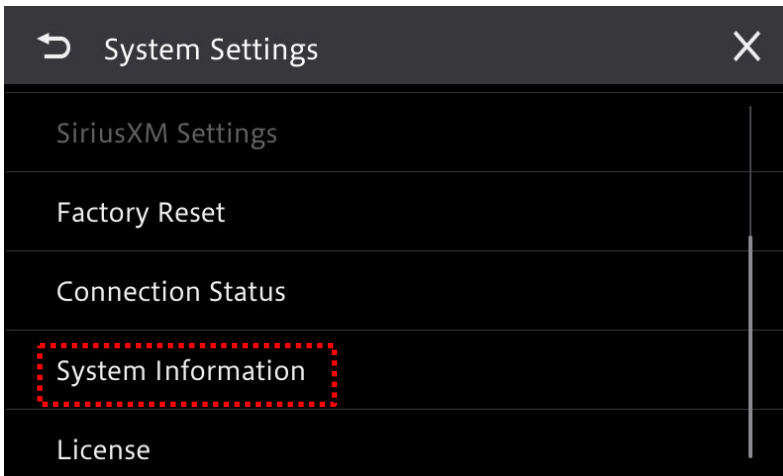
1. Touch the following key.



2. Touch [System Settings].

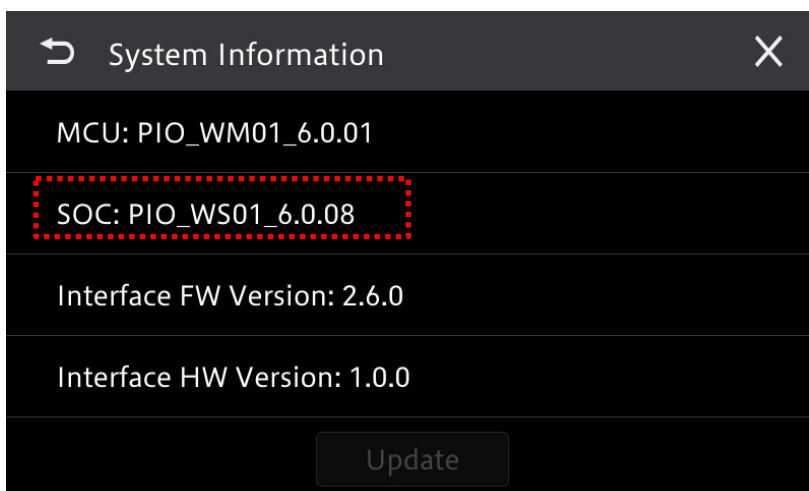


3. Scroll down the list and touch [System Information].



4. Check the current firmware version (SOC).

Note: Please confirm that the last 4 digits of your SoC version are '6.0.08', which requires an update.

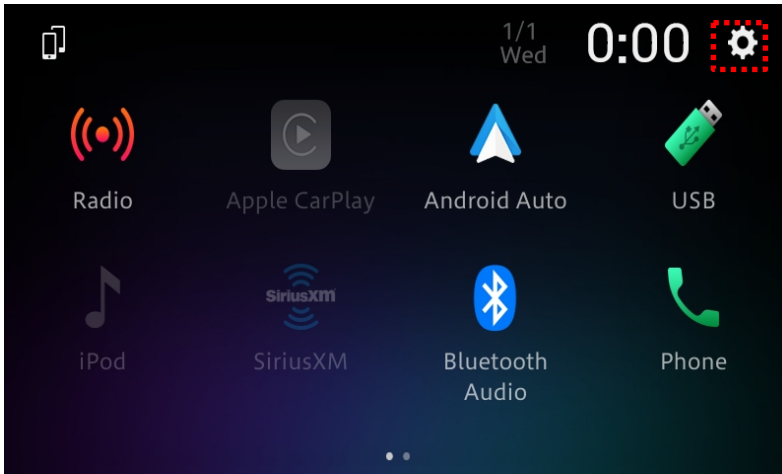


Checking the Model name

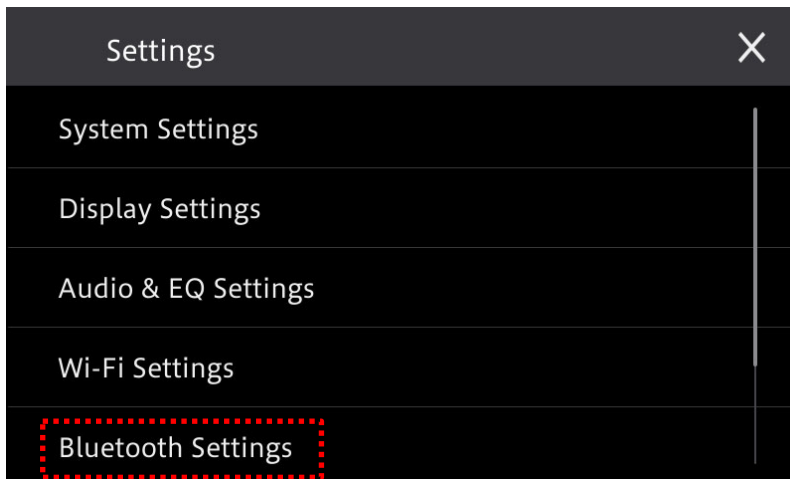
Check the Model name of your product to determine which firmware update files you should download.

Procedure:

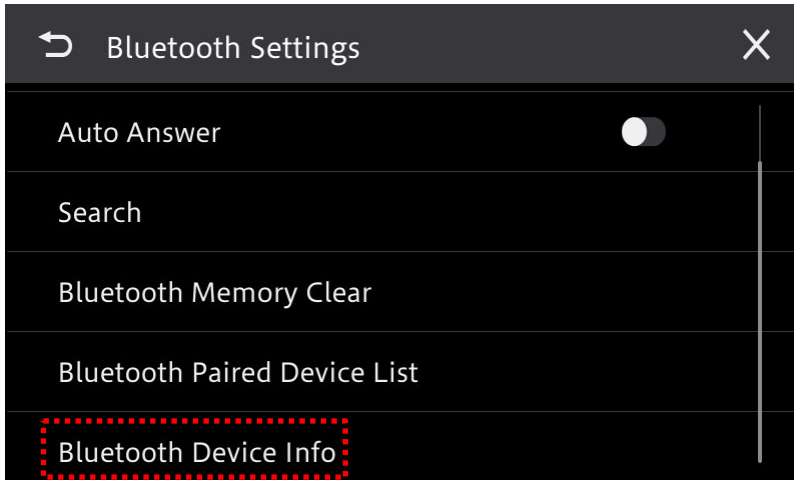
1. Touch the following key.



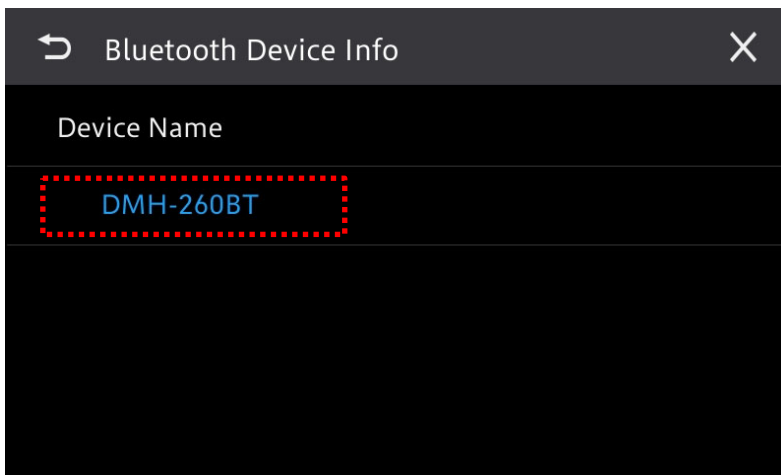
2. Touch [Bluetooth Settings].



3. Scroll down the list and touch [Bluetooth Device Info].



4. Check the Model Name (Device Name).
PS: Make sure you Device Name is DMH-260BT.



Downloading the firmware update files from Pioneer's website

1. Download the firmware update files by clicking on the following link and finding your product:

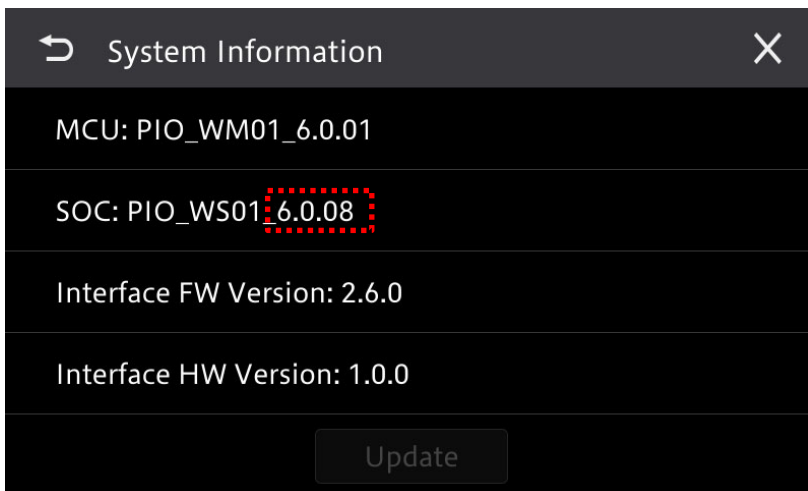
<https://usa.pioneer/pages/support>

2. Extract the download file.

The downloaded zip file will produce the following file when decompressed: (See the table below)

Model Name	Update is necessary when	Extracted file Name	Update Version
DMH-260BT	The last 4 digits of the current SOC version is "6.0.08" *1	update (folder) - CUST_PIO.BIN - CUST_PIO.md5	SOC: PIO_WS01_6.0.09

*1 You can check the last 4 digits of the current SOC version as below:



Updating the firmware on your unit

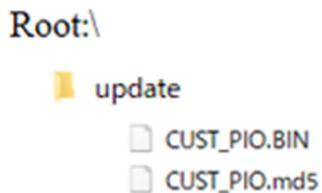
IMPORTANT

DMH-260BT

- DO NOT perform this firmware update if the model number of your Pioneer product is anything other than one of the above models.
- Ensure that the update folder is located within the root (top) folder of your USB storage device. There should be no other files within the USB storage device.
- While your unit is being updated, DO NOT turn off the system's power and DO NOT touch the unit's touchscreen as this may result in severe damage to your unit.
- DO NOT remove the USB storage device during the firmware update process.
- Performing the firmware update will restore all settings to their default values.
- Disconnect any external mobile devices that are currently connected to your unit.
- A "pop" sound will occur when connecting to an external amplifier after the "Update succeeded" screen is displayed (see step 11 below); this is not a malfunction.

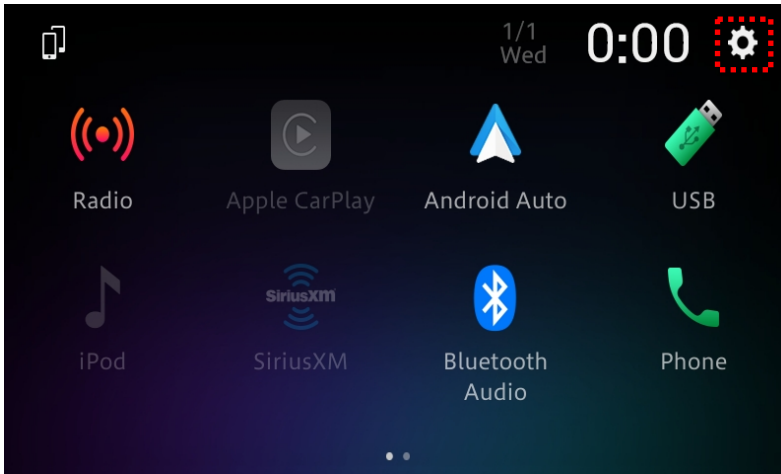
Procedure:

1. Connect a blank (must be formatted with FAT32) USB storage device to your computer, and then locate the correct update folder (include file CUST_PIO.BIN&CUST_PIO.md5) and copy it onto the root (top) folder of USB storage device.

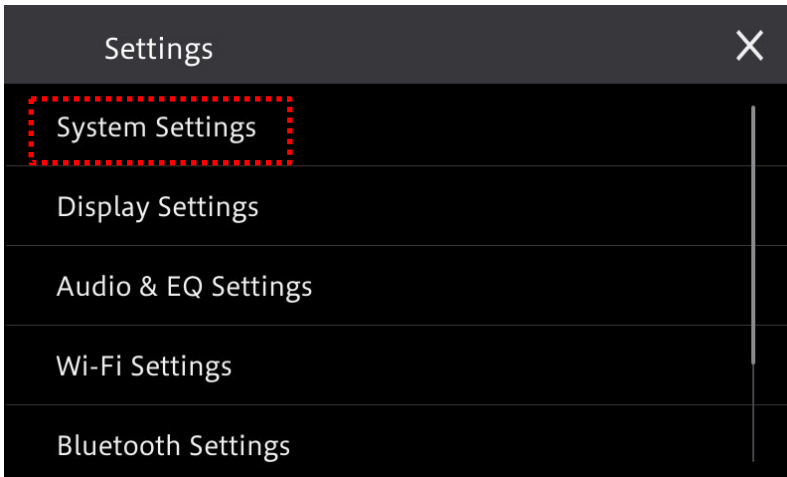


2. Connect the USB storage device to the USB port.

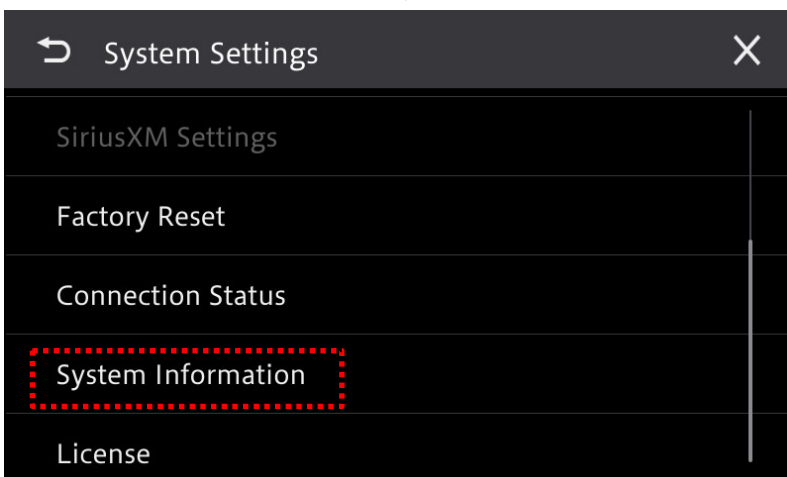
3. Touch the following key.



4. Touch [System Settings].



5. Scroll down the list and touch [System Information].



6. Touch [Update].



Tip: If the "Update" key won't work, perform step 1 and confirm that the update file is in the correct location on the USB storage device.

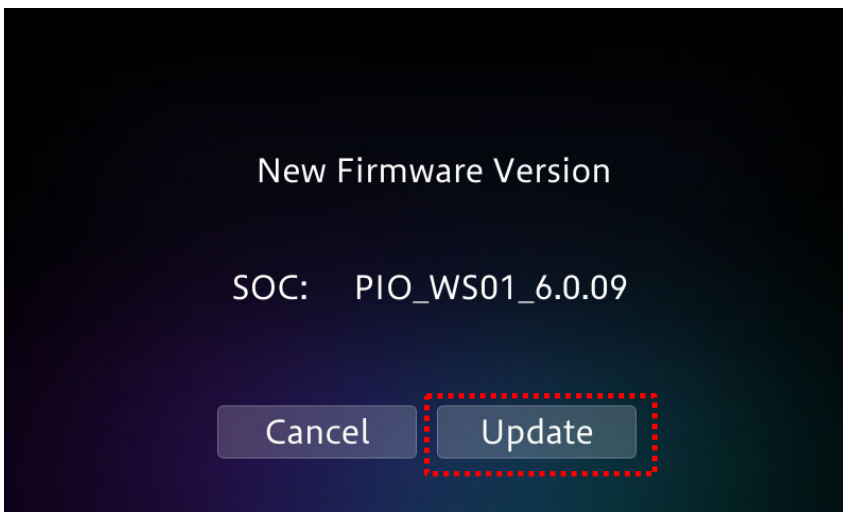
7. Update file reading.



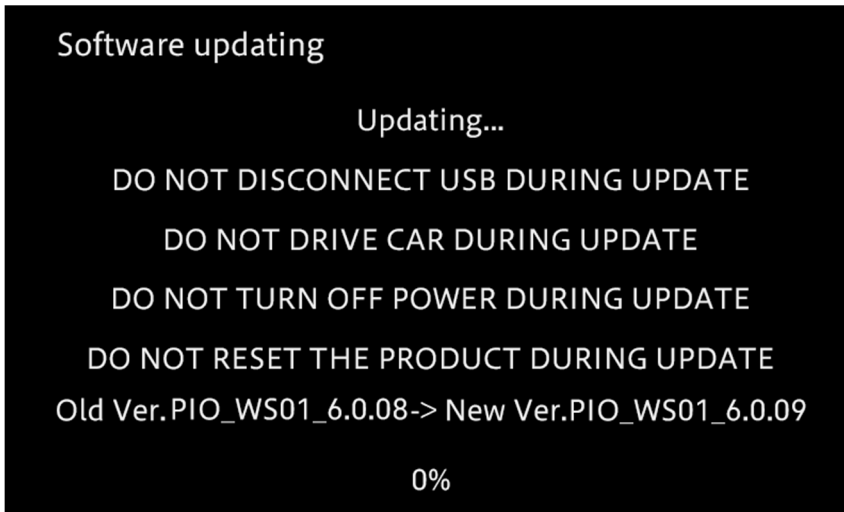
8. New Firmware Version is displayed.



9. Touch [Update].



10. The progress is displayed during the updating.



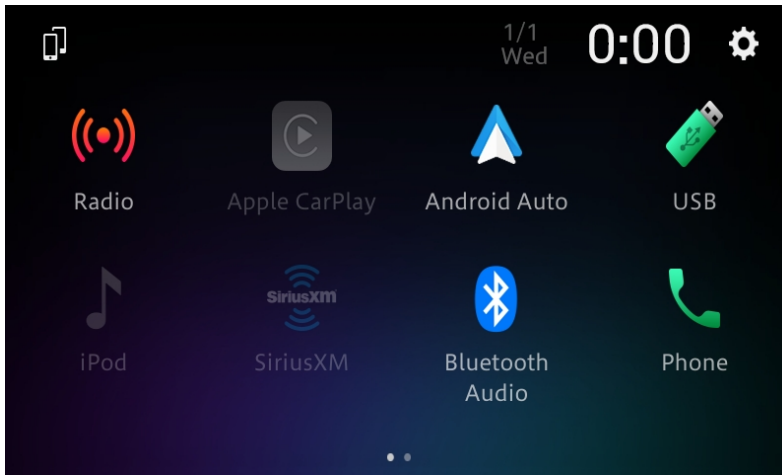
DO NOT turn your unit off or eject the USB storage device while the firmware is being updated.

11. Display will show "It succeeded..." when the update is complete.
Please disconnect the USB storage device.



A "pop" sound will occur when connecting to an external amplifier after the "Update succeeded" screen is displayed; this is not a malfunction.

12. The product will reboot after the update is finished. Do not touch anything even when the screen is blacked out. After it has finished rebooting, the screen will return to the home menu screen.



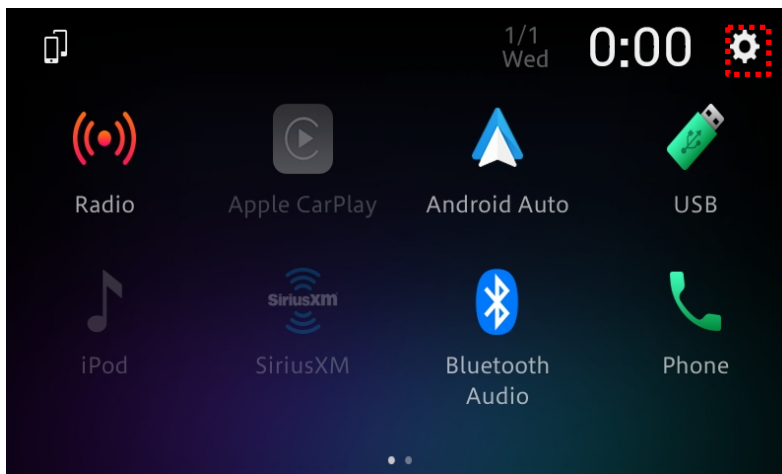
13. The firmware update is now completed. Your Pioneer AV Receiver is now ready for use.

Confirm that the firmware has been updated

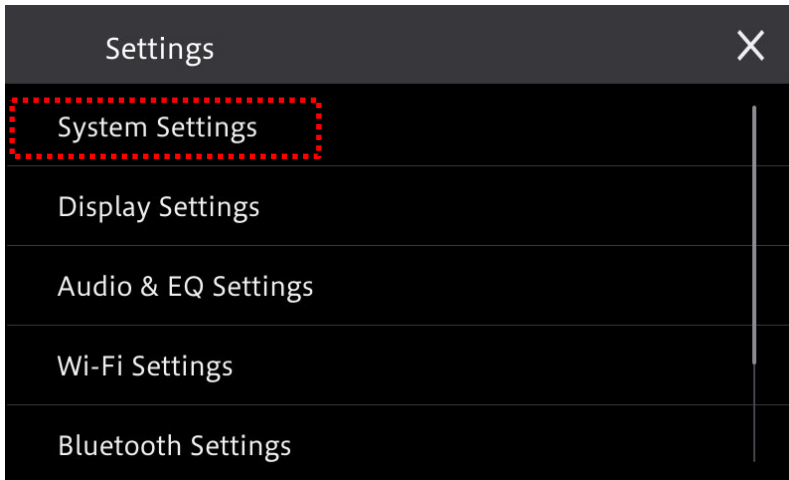
Perform the same procedure for “Displaying the firmware version” to confirm that the firmware has been updated.

Procedure:

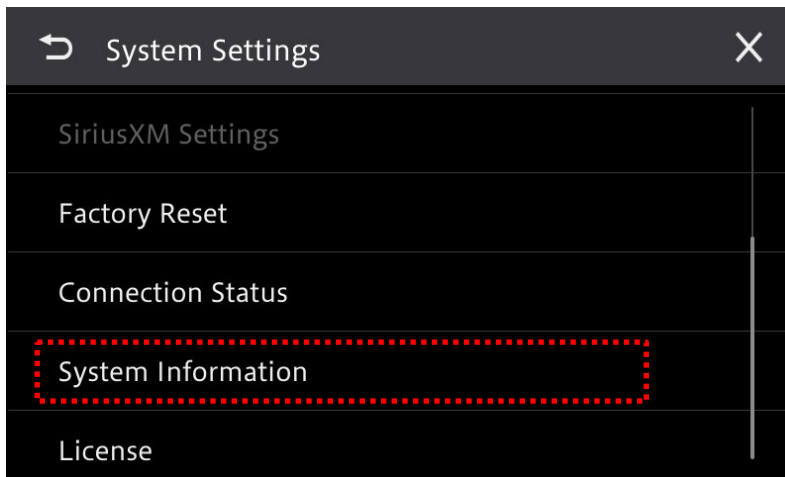
1. Touch the following key.



2. Touch [System Settings].

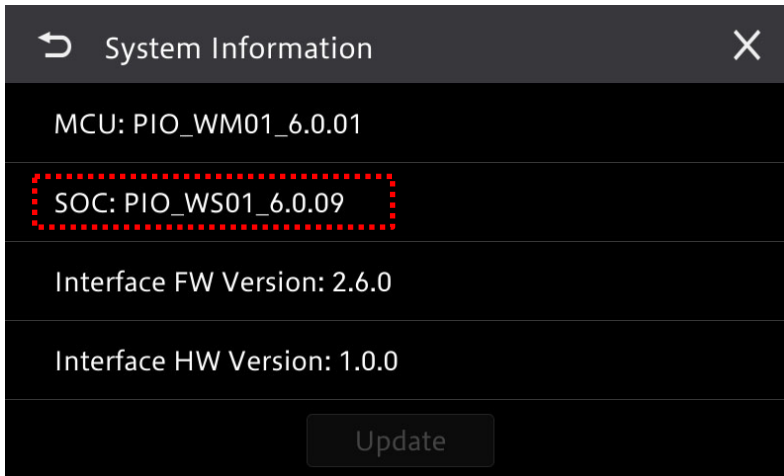


3. Scroll down the list and touch [System Information].





4. Check the firmware version updated to "SOC: PIO_WS01_6.0.09".



If you have any difficulty performing these instructions, please contact Pioneer Customer Service toll free at 1-800-421-1404, Monday through Friday, 7:30 AM - 11:30 AM and 12:30 PM - 4:00 PM (Pacific Time), excluding holidays, or online through <https://usa.pioneer/pages/contact>.

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