

Technical Bulletin 202

Rating Plate Update
SENSEI® RX/RXP and CX/CXP Models

PURPOSE: To communicate that rating plate labels have been updated on SENSEI® RX/RXP and CX/CXP tankless water heater models to accurately reflect the maximum current draw.

PRODUCT INFORMATION

- Applicable Products: SENSEI Condensing Tankless Water Heaters (RX/RXP and CX/CXP Models)
- Applicable Models:
 - SENSEI RX/RXP Series: RX199i, RXP199i, RX180i, RX160i, RXP160i and RX130i
 - SENSEI CX/CXP Series: CX199i, CXP199i, CX160i and CXP160i

OVERVIEW

Rating plates were updated on August 7th, 2024 to reflect the new maximum current draw of 6 AMPS, replacing the previous 10 AMPS rating.

The first serial number that uses the new "6A" (6 AMPS) rating plate is SH.BA-131176.

Rating plates are located on the left-hand side of the tankless water heater. The following example reflects the update to the rating plate.

