

# INSTRUCTION MANUAL

Woven Water Hyacinth Tree Collar



### A Note from Nature:

Our water hyacinth products may have a natural, earthy scent that will gently fade within **24-72 hours.** Thank you for welcoming nature into your home!

## (!) NOTICE

Please retain these instructions for future reference.

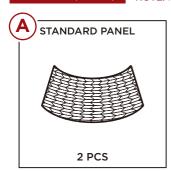
- Do not stand on or jump on any part of this item.
- Do not use or store this item in the proximity of open flame or flammable/combustible chemicals.
- If any parts are missing, broken, damaged, or worn, stop using this
  product until repairs are made and/or factory replacement parts
  are installed.

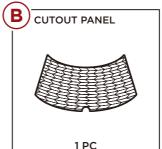


- Do not use this item in a way inconsistent with the manufacturer's instructions as this could void the product warranty.
- Assemble this product after setting up your Christmas tree.
- This product is intended for residential use only.

#### PARTS (24in)

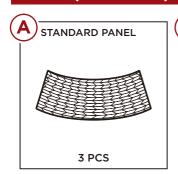
NOTE: Includes 3 panels total

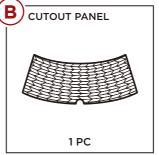




## PARTS (36in & 42in)

NOTE: Includes 4 panels total

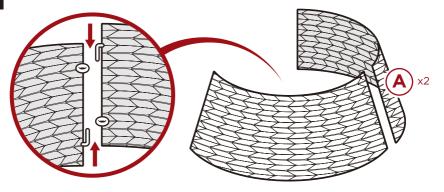




## **PRODUCT ASSEMBLY**

1

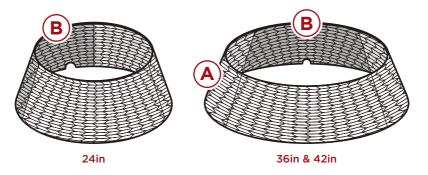
Locate the hooks on one **part A standard panel** and insert them into the receivers on a second **part A panel**.



2

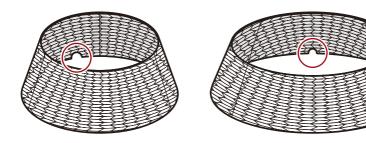
Attach a third part A panel (36-inch or 42.5-inch variants only)

Wrap the assembled **part A panels** around the base of your Christmas tree, then insert the **part B cutout** panel to complete assembly.



3

Adjust the tree collar so your tree's lighting cord runs through the cutout.





Question about your product? We're here to help. Visit us at:

## help.bestchoiceproducts.com







**Product Inquiry** 





Product Assembly



Returns & Refunds

## PRODUCT WARRANTY INFORMATION

All items can be returned for any reason within 60 days of the receipt and will receive a full refund as long as the item is returned in its original product packaging and all accessories from its original shipment are included. All returned items will receive a full refund back to the original payment method. All returned items will not be charged a re-stocking fee.

All returned items require an RA (Return Authorization) number, which can only be provided by a Best Choice Products Customer Service Representative when the return request is submitted. Items received without an RA may not be accepted or may increase your return processing time. Once an item has been received by Best Choice Products, refunds or replacements will be processed within 5 business days.

All returns must be shipped back to the Best Choice Products Return Center at the customer's expense. If the reason for return is a result of an error by Best Choice Products then Best Choice Products will provide a pre-paid shipping label via email. Boxes for return shipping will not be provided by Best Choice Products, and is the customer's responsibility to either use the original shipping boxes or purchase new boxes.

Pictures may be required for some returns to ensure an item is not damaged prior to its return. Items returned are not considered undamaged until they are received by Best Choice Products and verified as such. All damages to items are the customer's responsibility until the item has been received by and acknowledge by Best Choice Products as undamaged.

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## **△WARNING**

Manufacturer and seller expressly disclaim any and all liability for personal injury, property damage or loss, whether direct, indirect, or incidental, resulting from the incorrect attachment, improper use, inadequate maintenance, unapproved modification, or neglect of this product.