

## **All-Clad Ceramic Coated Cookware One-Year Warranty**

From the date of your purchase or delivery – if later – in the U.S., Canada, or Australia, All-Clad Metalcrafters, LLC ("All-Clad") warrants that any All-Clad ceramic coated cookware item purchased by you, the original purchaser, from All-Clad or an All-Clad authorized retailer, will be free from defects in material, construction, or workmanship under normal use and following care instructions for one year.

All-Clad will repair or replace the ceramic coated cookware product in the country of purchase that is covered by this warranty without charge. Because All-Clad is unable to control the quality of All-Clad products sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover All-Clad ceramic coated cookware products purchased from unauthorized retailers.

Should your All-Clad ceramic coated cookware require warranty service, please contact our Consumer Service Department by phone or website per below for a warranty evaluation and return authorization number. Upon approval of your claim, All-Clad will repair or replace the item without charge. If the replacement product is no longer in production, one of equal or greater value will be given. Under the terms of this warranty, All-Clad has no further obligations other than to repair or replace a defective product. All-Clad shall not be obliged to replace any product which is not accompanied by a valid proof of purchase from All-Clad or an All-Clad authorized retailer.

### **Exclusions this warranty does not cover:**

- Products purchased from unauthorized sellers.
- Damage caused by dropping, improper storage, arising from thermal shocks, drops, improper use.
- Damage caused by after purchase sharpening, personalization, modification, or an unauthorized modification or repair.
- Failure to follow care and use instructions. For example, cleaning in the dishwasher or soaking in water.
- Normal product wear and tear, which can include stains, discoloration, dents, scuffs, and scratches.
- Discoloration, warping, or ceramic coating deterioration due to high heat or prolonged heat exposure when empty, or ceramic deterioration that occurs from misuse or abuse.
- Stains, discoloration, or scratches on the inside or outside of the product.
- Minor imperfections and color variations, which are normal.
- Any accident caused by fire, flood, or similar catastrophic events.
- Commercial, professional, or workplace use.
- Any glass or porcelain in the product.
- Dust or insects inside the product.
- Damage caused by use of scouring pads, steel wool, abrasive cleaners, or bleach.

All-Clad warrants that ceramic coatings comply with regulations covering materials in contact with food.

**Consumers' Rights and Additional Information**

THIS ALL-CLAD WARRANTY DOES NOT AFFECT THE STATUTORY RIGHTS YOU MAY HAVE OR THOSE RIGHTS THAT CANNOT BE EXCLUDED OR LIMITED, NOR RIGHTS AGAINST THE RETAILER FROM WHICH YOU PURCHASED THE PRODUCT. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. YOU MAY ASSERT ANY SUCH RIGHTS IN YOUR SOLE DISCRETION.

For USA only:

THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THOSE STATED HEREIN. ANY IMPLIED WARRANTIES THAT MAY BE APPLICABLE TO ALL-CLAD CERAMIC COATED COOKWARE PRODUCTS, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. UNDER NO CIRCUMSTANCES SHALL ALL-CLAD BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF THIS LIMITED WARRANTY, BREACH OF CONTRACT OR STRICT LIABILITY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

**For Australia only:** Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

<b>AU</b>	<b>AUSTRALIA</b>	1300307824	Groupe SEB Australia, PO Box 404, North Ryde, NSW, 1670
<b>CA</b>	<b>CANADA</b>	1-800-418-3325	Groupe SEB Canada Inc., 36 Newmill Gate, Unit 2, Scarborough, ON M1V 0E2, <a href="http://www.all-clad.ca">www.all-clad.ca</a>
<b>US</b>	<b>U.S.A.</b>	1-800-255-2523	GROUPE SEB USA, 2121 Eden Road, Millville, NJ 08332, <a href="http://www.all-clad.com">www.all-clad.com</a>