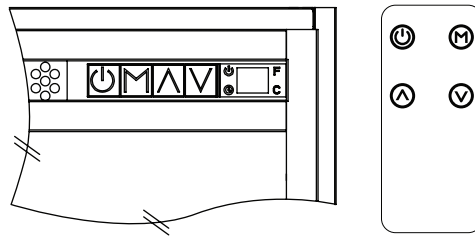


## Operating Instructions



### **Power Button**

- Press the POWER button to turn ON or OFF.
- When the fireplace is ON, the power icon indicator light will be green.
- When the fireplace is OFF, the power icon indicator light will be red.
- If heater is working before power OFF the fan will have a 20 second shutoff delay.

### **Mode Button**

Press the MODE button to cycle through the different functions.

#### **Temperature Mode**

- Press UP arrow or DOWN arrow to set the heater's temperature: 59°F - 86°F (15°C - 30°C), ON, OF (off).
- Hold the MODE button for 3 seconds to change between °C or °F. This function is only available if using the control panel.
- When the ambient room temperature is higher than the set temperature, the heater will shut off automatically.

#### **Timer Mode**

- Press UP arrow or DOWN arrow to adjust the timer setting to automatically shut off from 0 hour (OFF) to 9 hours with 0.5 hour intervals. Never leave the fireplace unattended.

#### **Flame Brightness Mode**

- Press UP arrow or DOWN arrow to adjust the flame brightness: F0 (no flame) to F5 (brightest).

### **Child Lock**

Child Lock function is only available by using the control panel.

#### **Activate Child Lock**

- When the fireplace is ON, hold the POWER button for 10 seconds to activate the Child Lock function. "E3" will be displayed to indicate the Child Lock function has been activated.

#### **Deactivate Child Lock**

- To deactivate the Child Lock function, hold the POWER button for 10 seconds.

### **Other Features**

- Each time the fireplace is plugged in or main power is interrupted, the fan and heater will turn on for 5 seconds.
- The fireplace has a memory function with last settings for heating level and flame brightness effect, unless the main power to the unit has been interrupted.
- The fireplace includes an automatic protection system that will shut off the fireplace to prevent overheating. If the fireplace is at risk of overheating, the front panel will display "E1" and the heater will shut off.

## Care and Maintenance

### **CLEANING INFORMATION:**

- Make sure the fireplace is off, unplugged, and the heating element is cool whenever you are cleaning the fireplace.
- Clean the outside surfaces using a water-dampened, soft, and clean cloth. DO NOT use brass polish or household cleaners.
- Periodic cleaning/vacuuming of the air intake and exhaust vents is recommended.
- Keep clear of dust and debris that could block airflow.

### **REPLACING THE REMOTE CONTROL BATTERY:**

- The battery should be removed if the product is to be left unused for an extended period of time.
- When the remote control stops operating or its range seems reduced, it is time to repave the battery.
- To replace the battery, insert a new CR2025 lithium battery ensuring the polarities of the battery match the inside of the battery compartment.

# Safety Information

Use this fireplace only as described. Any other use may cause fire or injury.

## WARNINGS

- The heater operation can cause the heat exhaust vent and metal frame on the front of the fireplace to get hot. Never leave the fireplace unattended while in operation.
- To avoid contact-type burns, always keep children away from the fireplace. Do not allow anyone to bump into or otherwise touch the front of the fireplace while in operation or immediately after the heat operation has been shut off. Ensure that the area around the exhaust vent and metal frame are cool to the touch.
- Keep decorations and other flammables away from the fireplace.
- Do not store or use gasoline or other flammable liquids or vapors in the vicinity of the fireplace.

## CAUTION:

- For indoor use only.
- DO NOT operate the fireplace with a damaged cord or plug or after the heater malfunctions.
- To disconnect, turn all controls to the OFF position, then remove plug from outlet.
- If possible, ALWAYS unplug the fireplace when not in use.
- The fireplace must be connected to an electrical outlet that is grounded in accordance with local codes.
- To prevent a possible fire, DO NOT block any air intakes or exhaust in any manner.
- ALWAYS plug the fireplace directly into a wall outlet. NEVER use an extension cord or power strip.
- Discontinue use if the cord or plug gets hot.
- DO NOT place any objects on top of air intake vents as this will cause the unit to overheat and can cause a fire.
- The fireplace is not to be used for an actual fire.

Reference the label attached to the fireplace cord and the back of the fireplace unit for additional important safety information.

## Troubleshooting

Problems	Possible Causes	Solutions
1. No power, logs do not glow.	1. The fireplace does not have power.	1. Check that the fireplace is plugged into a standard 120 volt outlet. Then make sure power is at "ON" position.
2. "E1" is displayed on control panel.	2. The overheat protection device has been engaged.	2. Unplug fireplace, wait 10 minutes, then the sensor will reset. Plug the fireplace back in.
3. "E2" is displayed on control panel.	3. The ambient room temperature has been reached.	3. Unplug fireplace, wait 10 minutes, then the sensor will reset. Plug the fireplace back in.
4. "E3" is displayed on control panel.	4. Child lock function is activated.	4. To inactivate the Child Lock function, see the Child Lock instructions.
5. Fan motor continues to blow after fireplace is powered off.	5. Normal operation.	5. This is a standard feature; the blower runs for an additional 20 seconds.