

Product Warranty:

Drawer Box & Drawer Side Material

Hardware Resources believes in quality, integrity, and reliability. We uphold the highest standards of service and responsibility in the industry.

Hardware Resources warrants its Dovetail Drawer Boxes against defects in material and workmanship for as long as the original consumer purchaser owns the products, provided the products were purchased from an authorized distributor of Hardware Resources. Hardware Resources cannot guarantee the quality or condition of products from distributors who do not agree to meet our high standards. Therefore, no warranty is provided for products purchased from unauthorized sellers.

Hardware Resources will provide the original consumer purchaser, without charge, a new drawer box of equal size and species to replace any defective box subject to this warranty. This warranty is a warranty of replacement only. Hardware Resources specifically does not warrant the removal of the defective box nor the installation of a replacement box. This warranty does not cover boxes that have been incorrectly installed, exposed to excessive loads or forces, modified after purchase, or otherwise used in any manner contrary to their intended purpose.

Hardware Resources purchases FAS grade lumber and will not be held responsible for naturally occurring characteristics of the species permitted within the lumber grade. In the event the defective Hardware Resources drawer box size or type is obsolete or discontinued, Hardware Resources reserves the right to replace the defective box with a current offering. No guarantee of interchangeability is offered.

Hardware Resources also offers drawer side linear material intended for fabrication into drawer boxes by third parties. For these products, Hardware Resources warrants only that the drawer side linear material will be free from defects in material and workmanship under normal use at the time of manufacture.

Because Hardware Resources does not manufacture or assemble the finished drawer box when linear material is used, this warranty applies solely to the material itself and does not extend to the design, fabrication, assembly, installation, or performance of any finished drawer box produced using the material.

If Hardware Resources determines that the linear material is defective, Hardware Resources will provide replacement material of equal type and quality. This warranty is limited to replacement of the defective material only. Hardware Resources is not responsible for labor, fabrication costs, removal, installation, or any other costs associated with the finished product.

In the unlikely event that a defective product is encountered, please contact Customer Service at 800.463.0660. Please be prepared to provide a brief description and photographs of the defect.

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