



Firmware Update for Certain Pioneer In-Dash AV Receivers

July 7, 2026

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update for **only for the following Pioneer In-Dash AV Receivers sold in the United States and Canada. Installation on any other product could cause irreversible damage.**

DMH-WT6000NEX
DMH-WT5000NEX

This firmware update corrects the following matters.

- Fixed an audio issue that occurred when switching tracks during music playback in CarPlay.
- Improved smartphone connectivity.
- Added a function to switch the display between the Rear View Camera and 2nd Camera.
- Minor bug fixes.

To perform this update, the following items are needed:

- Pioneer In-Dash AV Receiver listed above.
- Blank USB storage device (no files), 512 MB or larger in capacity, formatted to FAT32 or NTFS.

Instructions on installing the firmware are provided on the same page as the firmware update. Installation of the update should take about fifteen minutes to complete.

How to Obtain the Free Firmware Update:

1. Download the firmware update files to a computer from the Pioneer website:
<https://usa.pioneer/pages/support>
2. Transfer the files to the USB storage device for insertion into the Pioneer In-Dash AV Receiver.

Questions

If you have any questions, please contact Pioneer Customer Service toll free at 1-800-421-1404, Monday through Friday, 7:30 AM - 11:30 AM and 12:30 PM - 4:00 PM (Pacific Time), excluding holidays, or online through <https://usa.pioneer/pages/contact>.

Sincerely,

Pioneer Electronics (USA) Inc.