



OWNER'S MANUAL

DIGITAL 6 TUBE INFRARED HEATER WITH REMOTE

13" | 1500 / 1000W



MODEL 1VAHQ13

TECHNICAL DATA

Model: 1VAHQT13

Voltage: 120V / 60Hz

Watts: 1000/1500W

⚠ WARNING Hyperthermia can result in death. Symptoms of hyperthermia include high body temperature, headache, nausea, vomiting, tiredness, dizziness, fainting, and rapid pulse. If you begin to experience symptoms related to hyperthermia, turn off the heater and seek medical attention. To avoid excessive room temperatures which can cause hyperthermia: DO NOT leave product running unattended in a confined space around infants, or individuals with reduced physical, sensory, or mental capabilities.

CONSUMER PRODUCT INFORMATION

For your own records, please attach a copy of your sales receipt to this manual. Also, write the store name/location and date purchased below:

Store Name: _____

Location: _____

Date Purchased: _____

CONTENTS

SAFETY INFORMATION	4
IN THE BOX	8
PRODUCT DIAGRAM.....	8
OPERATING INSTRUCTIONS	11
MAINTENANCE	14
STORAGE	14
TROUBLESHOOTING.....	15

IMPORTANT NOTE:

Read the manual carefully. Make sure to save this manual for future reference. Illustrations in this manual are for explanatory purposes only, your actual product may look slightly different.

SAFETY INFORMATION

Thank you for choosing a VisionAir Infrared Zone Heating System. This owner's manual will provide you with valuable information necessary for the proper care and maintenance of your new product. Please take a few moments to thoroughly read the instructions and familiarize yourself with all the operational aspects of your new heater.

READ AND SAVE THESE INSTRUCTIONS

IMPORTANT INSTRUCTIONS

When using this electric unit, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read ALL instructions before using this unit.
2. CAUTION: Risk of Electric Shock. DO NOT open or try to repair the heater yourself.
3. This heater may get hot when in use. To avoid burns, DO NOT let bare skin touch hot surfaces. If provided, use handles when moving this heater.
4. Keep combustible materials, such as furniture, pillows, bedding, paper, clothes, and curtains at least 3 ft from the front of the heater and keep them away from the sides, top, and rear. DO NOT place towels or other objects on the heater.
5. Extreme caution is necessary when any heater is used by or near children or the disabled, or when the heater is left operating and unattended.
6. DO NOT operate any heater with a damaged cord or after the heater malfunctions, has been dropped or damaged in any manner. Return heater to authorized service facility for examination, electrical or mechanical adjustment, or repair.
7. This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. NEVER locate heater where it may fall into a bathtub or other water container. To protect against electrical hazards, DO NOT immerse in water or other liquids.
8. DO NOT touch the control panel or plug with a wet hand.
9. DO NOT run cord under carpeting. DO NOT cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
10. DO NOT insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.

11. To prevent a possible fire, DO NOT block the air intakes or exhaust in any manner. DO NOT use on soft surfaces, like a bed, where openings may become blocked.
12. A heater has hot and arcing or sparking parts inside. DO NOT use in areas where gasoline, paint, explosive and/or flammable liquids are used or stored. Keep unit away from heated surfaces and open flames.
13. Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
14. To avoid fire or shock hazard, plug the unit directly into a 120 V AC electrical outlet.
15. To disconnect heater, turn controls to OFF, then remove plug from outlet. Pull firmly on the plug, DO NOT unplug by pulling on the cord.
16. Always unplug the unit before moving or cleaning, or whenever the heater is not in use.
17. Use only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The use of attachments not recommended or sold by unauthorized dealers may cause hazards.
18. Always use on a dry, level surface. Use on floor only.
19. DO NOT use outdoors.
20. WARNING: To reduce the risk of fire or electric shock, DO NOT use this unit with any solid-state speed control device.
21. DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void your warranty. The inside of the unit contains no user serviceable parts. Qualified personnel should perform all servicing only.
22. Connect to properly grounded outlets only.
23. Save these instructions.



WARNING Read and understand this entire owner's manual, including all safety information, before plugging in or using this product. Failure to do so could result in fire, electric shock, or serious personal injury.

TIP-OVER SAFETY FEATURE

This heater is equipped with a shut-off safety feature. Once the heater is tipped over, an internal switch will automatically shut the heater off. Once the heater is restored to an upright position, the heater will reset.

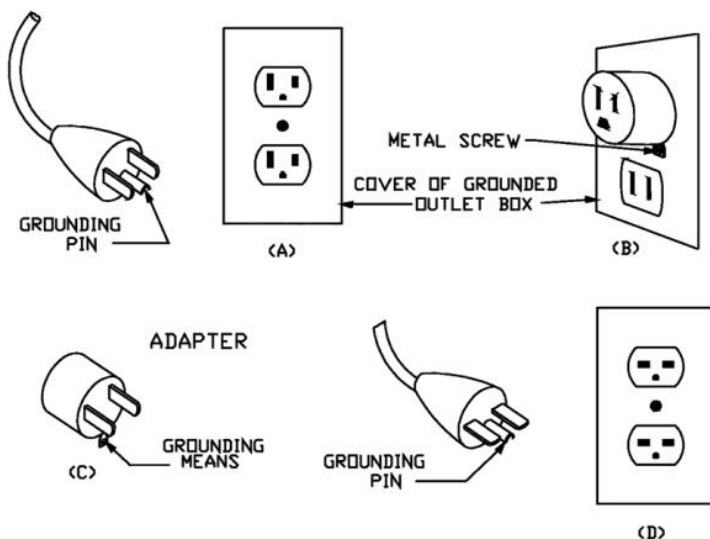
OVERHEAT SAFETY FEATURE

This heater is equipped with an overheat safety feature. When the heater's internal components reach a certain temperature that could cause overheating and possible fire, the heater will automatically shut off.

WARNING

This heater has a voltage rating of 120 volts. The cord has a plug as shown in A. An adapter as shown in C is available for connecting three-blade grounding-type plugs to two-slot receptacles. The grounding lug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. The adapter should not be used if a three-slot grounded receptacle is available.

DO NOT DEFEAT THE SAFETY PURPOSE OF THE GROUNDED PLUG.



WARNING:

CONTINUOUS OPERATION AND TIMER USE

- Plug directly into a wall outlet. Do not use an extension cord, power strip, surge protector, outlet adapter, or any other type of cord extension.
- Do not use the space heater in an outlet that is loose or does not hold the plug securely.
- Do not operate the unit if the power cord, plug, or outlet is damaged, loose, or overheating.
- This unit is not designed for unattended use or continuous operation for indefinite periods.
- If this unit includes a timer, the timer function is provided solely for convenience. It is not a safety device and is not a substitute for active supervision.
- Periodically turn the unit off and discontinue use immediately if any abnormal operation is observed.

IMPORTANT SAFETY WARNING:

PACKAGING REMOVAL

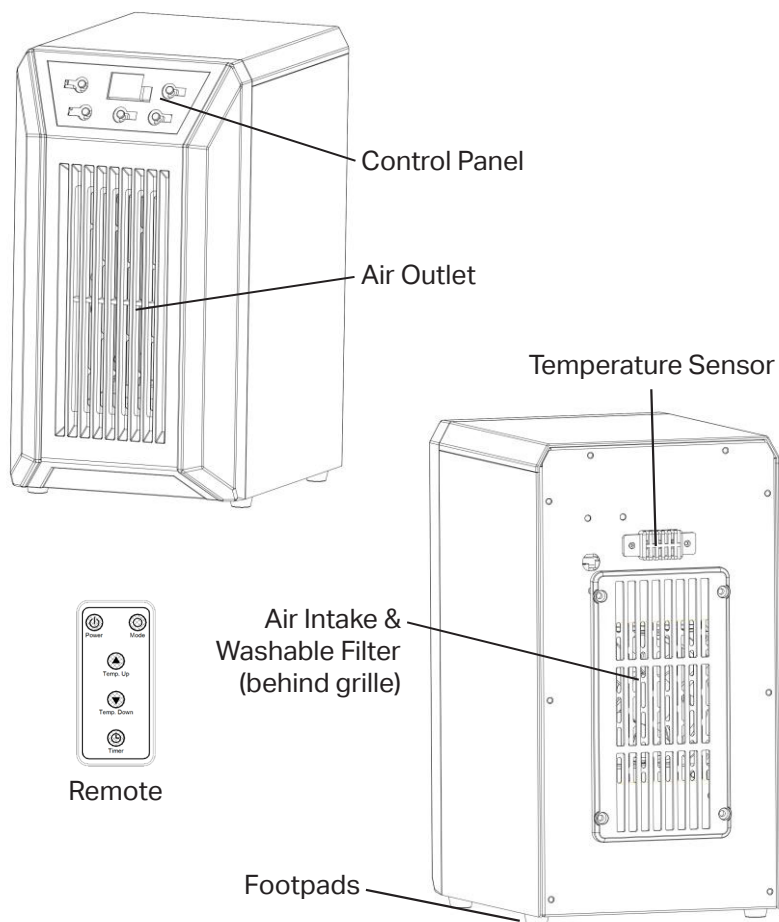
DO NOT operate this unit while it is inside, resting on, or in contact with Styrofoam, foam blocks, plastic bags, tape, or any packaging materials.

FAILURE TO REMOVE ALL PACKAGING MATERIALS BEFORE USE MAY RESULT IN OVERHEATING, MELTING, SMOKE, FIRE, PROPERTY DAMAGE, OR PERSONAL INJURY.

IN THE BOX

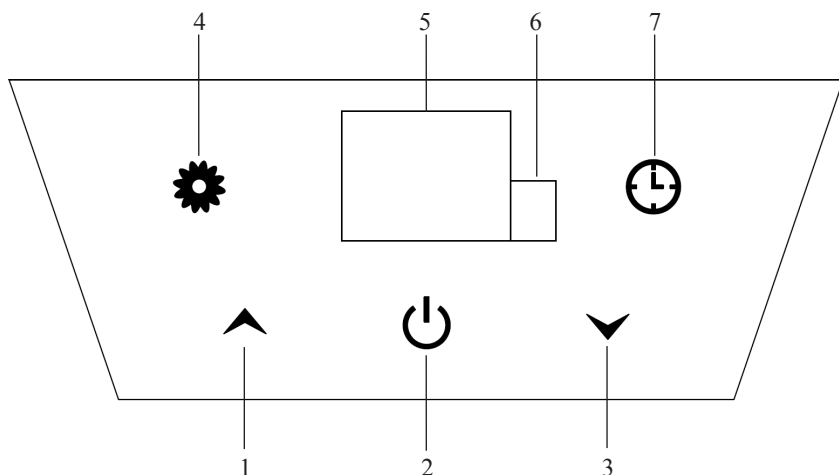
- INFRARED ZONE HEATING SYSTEM
- REMOTE CONTROL
- REMOTE CONTROL BATTERY
- INSTRUCTION BOOKLET

PRODUCT DIAGRAM

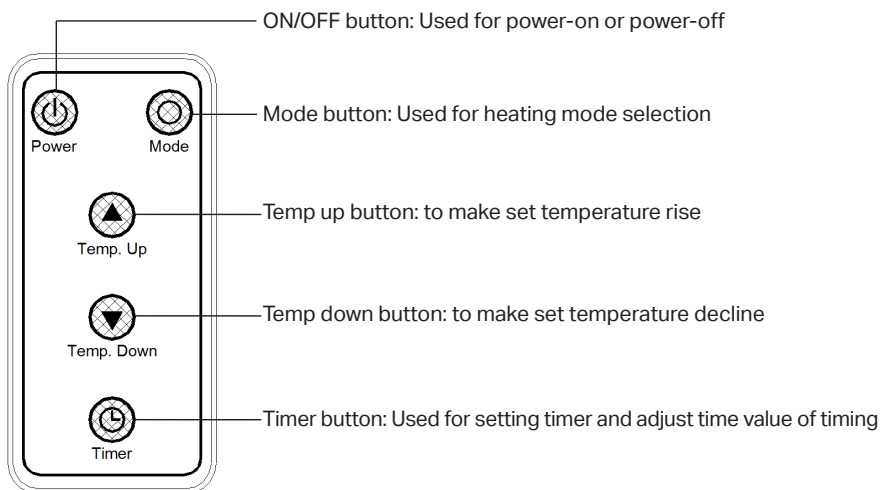


CONTROL PANEL

1. Temp up button: To increase desired temperature.
2. ON/OFF button: Powers the display on and off.
3. Temp down button: To decrease desired temperature.
4. Mode button: To select between High, Low and Eco modes.
5. Digital display: Indicate set room temperature, timer, overheating, set mode, or display lock
6. Signal receiving window: For receiving remote control signal.
7. Timer button: Used to engage timer mode and to set hour value for the timer.



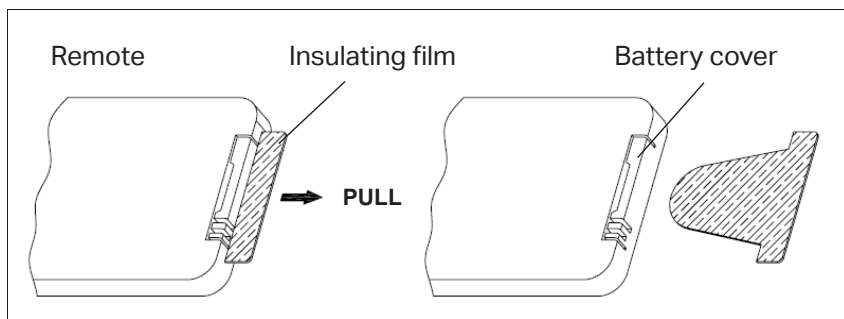
REMOTE



PREPARATION

Place the heater on a firm, level surface and plug into a grounded 120V 60Hz power outlet and turn on the power switch in the rear of the unit. Only operate heater in upright position.

When using remote control, please pull out the insulating film as the following steps.



Model: CR2025 | **Voltage:** DC 3V 0.1W | **Capacity:** 150mAh

This remote control uses one CR2025 battery (included)

⚠ WARNING NEVER dispose of batteries in fire, failure to observe this precaution may result in an explosion. Dispose of batteries at your local hazardous material processing center or per local law.

OPERATING INSTRUCTIONS

BEFORE USING THIS PRODUCT

- Remove the unit completely from the carton.
- Remove ALL Styrofoam, foam inserts, plastic coverings, tape, and protective materials.
- Inspect all air intake and exhaust openings to ensure they are fully clear and unobstructed.

 **NEVER attempt to operate the unit while packaging materials are attached or nearby.**

FOR SAFE OPERATION

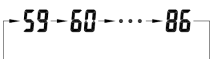
- Stop using immediately if unusual noise, odor, or abnormal operation occurs.
- Do not operate this unit unattended for extended periods of time.
- Keep the heater out of reach of children and pets during operation.
- Do not rely on the timer function as a substitute for supervision.
- This heater is intended for **indoor, dry-location use only**.
- Do not operate outdoors or in damp environments.
- Do not place the heater on soft surfaces such as beds, sofas, or thick carpeting that may restrict airflow.
- Maintain proper clearances and ventilation during operation.
- Do not insert or allow foreign objects to enter ventilation or exhaust openings.
- Do not modify the plug or attempt to bypass built-in safety features.
- Always unplug the unit when not in use or before cleaning or maintenance.
- Allow the unit to cool before moving or storing.
- Turn the unit off periodically to allow internal components to cool.

 **Failure to follow these instructions may result in damage to the unit or unsafe operating conditions.**

1. Start and select working mode

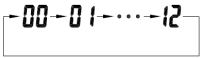
	Turn the heater on by pressing the ON/OFF button on the control panel or by pressing the Power button on the supplied remote control. Once power is off, heating element will stop working at first. Fan will prolong working for 3 min to emit plenty of heat inside. This mark will indicate running during the 3 min.
	Select a heat Mode Press the MODE button to toggle between the three heat modes.
HH LL EC	High Mode uses 1500W; Low Mode uses 1000W. ECO mode is an Economic Energy Saving Function. When ECO mode is chosen, the heater will manage itself from less to more heating power (watts) in an attempt to maintain a constant warm 68°F.

2. Setting Desired Temperature

 Or 	Adjust the desired temperature by pressing the Up/Down arrows on the control panel or remote control.
	Desired temperature options vary from 59°F to 86°F. Once you have chosen the desired temperature, the heater will remain on until the room temperature increases to the temperature on the digital display. The heater will cycle on and off to maintain the desired room temperature.

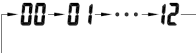
3. Setting the POWER OFF TIMER Function

NOTE: The Power-Off-Timer Function will allow for the heater to power OFF after a certain set time, and can only be set while the heater's display is in the "On" position.

	Turn the heater to the "On" position. Press the Timer button on the heater's control panel or the remote.
	The digital display changes from the "temperature" to the "hours" option for the timer. Continue to press the timer button to change the number of hours you would like the heater to run before powering itself off. The hour options for the timer are from 0 to 12 hrs. (in 1 hr increments).
	The selected hour increments will flash for a few seconds, then revert back to the set desired temperature. The Timer indicator light will remain lit as long as the Timer is set. The heater will power OFF when the internal heater clock counts down the hour increments you set.

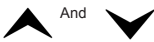
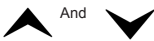
4. Setting the POWER-ON-TIMER Function

NOTE: The Power-ON-Timer Function will allow for the heater to power ON after a certain set time, and can only be set while the heater's display is in the "Off" position.

	Turn the heater to the "OFF" position .Press the Timer button on the heater's control panel or the remote.
	The digital display shows the "hours" option for the timer. Continue to press the timer button to change the number of hours you would like the heater's internal clock to count down before powering itself on. The hour options for the timer are from 0 to 12 hrs. (in 1 hr increments).
	The Timer indicator light will remain lit as long as the Timer is set. The heater will power itself ON when the internal heater clock counts down the hour increments you set.

5. Setting electro lock

The Electro Lock can help avoid the heater from being accidentally engaged by children. The locking mechanism can be set in both the ON and OFF modes.

 And	Press Temp Up and Temp Down buttons at the same time for 3 seconds. Locking is complete when you hear a beep. When locked, the functions of the control panel and remote will be locked for use.
 And	When you need to unlock it, press Temp Up and Temp Down buttons at the same time for 3 seconds. You will hear a beep. The control panel and remote control will become functional again.

MAINTENANCE

This heater's washable filter should be cleaned at least once a year to maintain proper performance. If the heater being used in a space with high air particle pollution (For example animal fur, excessive dust, or smoking etc) the filter needs to be monitored and cleaned more frequently. Failure to clean the filter can cause permanent damage and failure to perform.

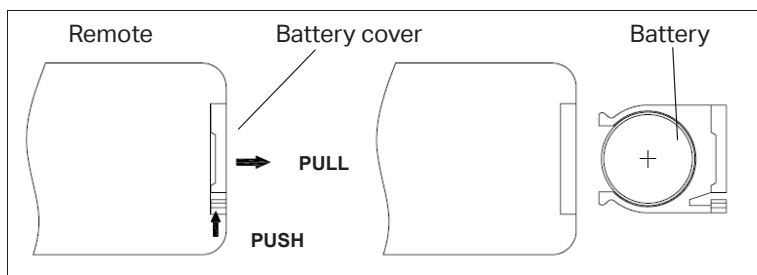
To access the filter, remove the 4 screws from the back of the machine holding the grille in place. Then, remove the black filter and rinse under warm water, thoroughly air dry and reassemble machine. Mild dish soap can be used if needed, must be rinsed out thoroughly. **DO NOT** clean the filter with harsh chemicals or bleach.

In lieu of water, a vacuum attachment can be used to clean the filter.

1. Turn off the power switch in the rear of the unit.
2. Unplug the unit and let it cool completely.
3. To keep the heater clean, the outer shell may be cleaned with a soft, damp cloth. You may use a mild detergent if necessary. After cleaning, dry the unit with a soft cloth.

CAUTION: DO NOT let liquid enter the heater.

4. **DO NOT** use alcohol, gasoline, abrasive powders, furniture polish, or rough brushes to clean the heater. This may cause damage or deterioration to the surface of the heater.
5. **DO NOT** immerse the heater in water.
6. Wait until the unit is completely dry before use.
7. If won't use the unit for a long time, please take out battery in remote control according to following steps, then take care of the remote control.



STORAGE

Store the heater in a cool, dry location when not in use. To prevent dust and dirt build-up, use the original packaging to repack the unit.

TROUBLESHOOTING

If the heater will not operate, please check the following:

1. Check if the power cord is plugged into an electrical outlet, if not, plug in.
2. Check if electricity to the main power switch (in the back) is working.
3. Check to see if the battery on the remote is placed correctly, undamaged.



4560 W. 160th Street
Cleveland, OH 44135

833-950-1185 | support@visionairproducts.com
www.visionairproducts.com