

SMART ENTRANCE LOCK



QUICK START GUIDE

IMPORTANT!
PLEASE READ THESE
INSTRUCTIONS CAREFULLY

GLIBENTBL


1.0 INTRODUCTION

This Smart Entrance Lock is designed to use a standard 54mm cutout. With a fingerprint sensor and keypad, being locked out can become a thing of the past.


Install the Grid Connect mobile app, available for both iPhone and Android devices to control and monitor your lock from your mobile device. Add an optional Bluetooth hub to enable access from anywhere.

The Grid Connect app is free to download and is available from the Apple App Store and Google Play. Check grid-connect.com.au for minimum device requirements.


MONITOR FROM ANYWHERE



DOWNLOAD





PAIR



USE

Download from:

 GET IT ON
Google Play

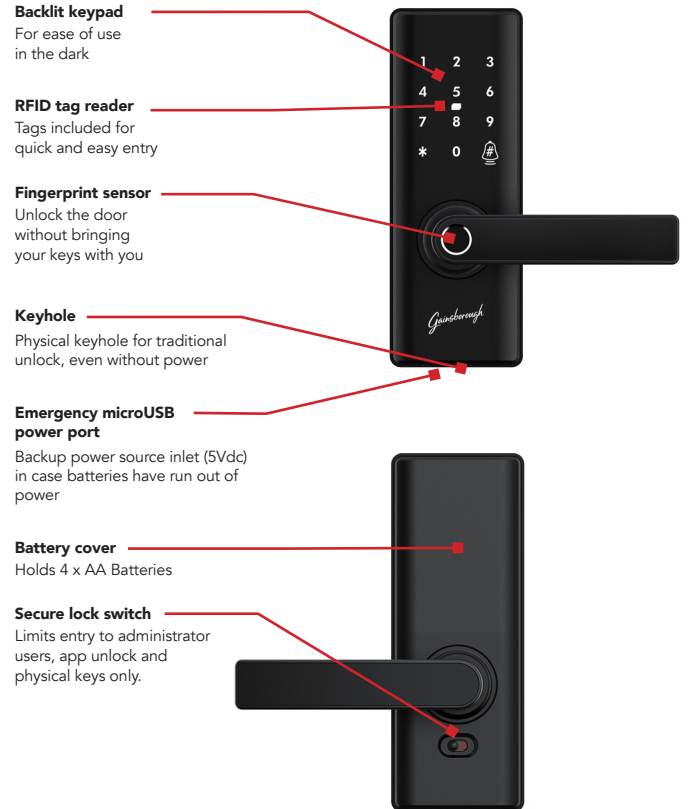
 Download on the
App Store

2.0 CONTENTS

- Front panel and rubber seal
- Back panel
- Latch
- Strike plate and box
- Mounting screws and spindles
- Mounting bracket and rubber seal
- Drill template
- 2 x Mechanical keys
- 2 x RFID tags
- 4 x AA batteries
- Reset pin



3.0 IDENTIFICATION



- Backlit keypad**
For ease of use in the dark
- RFID tag reader**
Tags included for quick and easy entry
- Fingerprint sensor**
Unlock the door without bringing your keys with you
- Keyhole**
Physical keyhole for traditional unlock, even without power
- Emergency microUSB power port**
Backup power source inlet (5Vdc) in case batteries have run out of power
- Battery cover**
Holds 4 x AA Batteries
- Secure lock switch**
Limits entry to administrator users, app unlock and physical keys only.

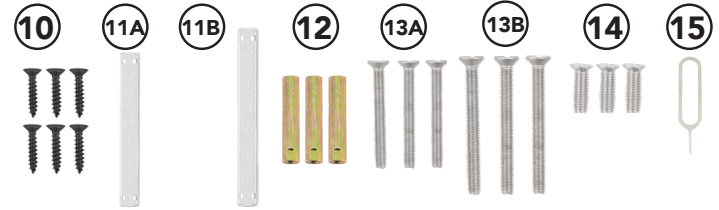
4.0 INSTALLATION - Contents

PLEASE READ THESE INSTRUCTIONS CAREFULLY. Failure to follow these instructions could affect the product's function or result in damage to the product.

- For your safety, take care when operating tools during installation.
- Install the product while the door is open. Do not close the door until you check that the product is operating correctly.
- Do not use excessive force or sharp objects to press the touchscreen.
- Do not install the batteries until you complete the installation.
- The lock should only be serviced by a professional technician. You must not modify/repair the product without authorization.

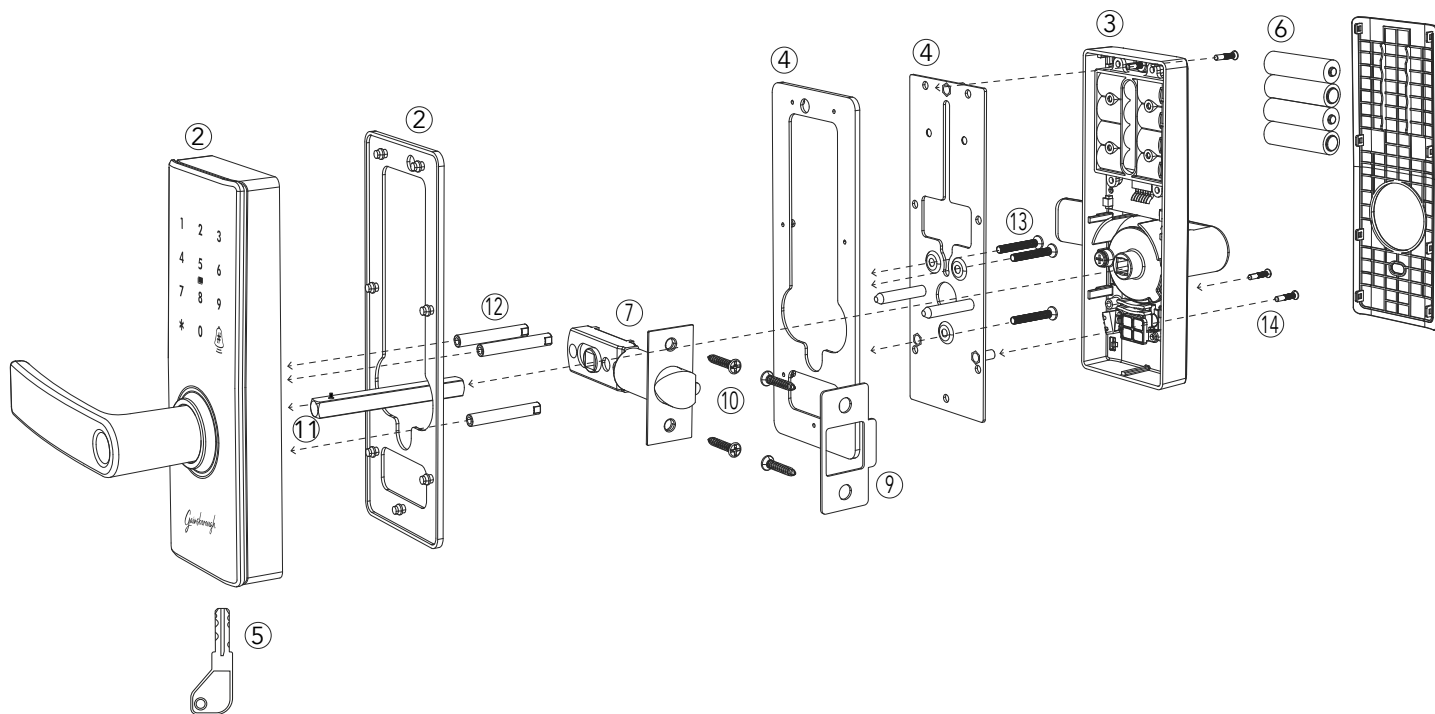


- ① Drill Template
- ② Front panel with rubber seal
- ③ Back panel
- ④ Mounting bracket with rubber seal (for back panel)
- ⑤ 2 x Mechanical keys
- ⑥ 4 x AA batteries
- ⑦ Latch
- ⑧ 2 x RFID tags
- ⑨ Strike plate



- ⑩ 6 x Door screws
- ⑪A 1 x Spindle (60mm)
- ⑪B 1 x Spindle (80mm)
- ⑫ 3 x Screw Standoffs
- ⑬A 3 x Front panel screws (25mm)
- ⑬B 3 x Front panel screws (35mm)
- ⑭ 3 x Back panel screws
- ⑮ Reset Pin

4.1 INSTALLATION



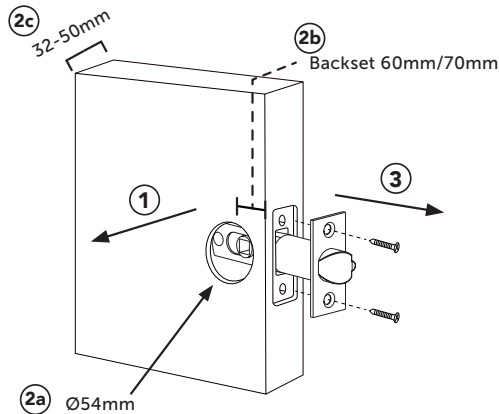
4.2 INSTALLATION - Door preparation

Additional material including installation videos are available on the Gainsborough website: gainsboroughhardware.com.au

OPTION A: PREPARATION - REPLACING AN EXISTING LOCK*

* **Note:** If you are having trouble removing your existing lock, please contact a locksmith or the manufacturer of your existing door hardware for assistance.

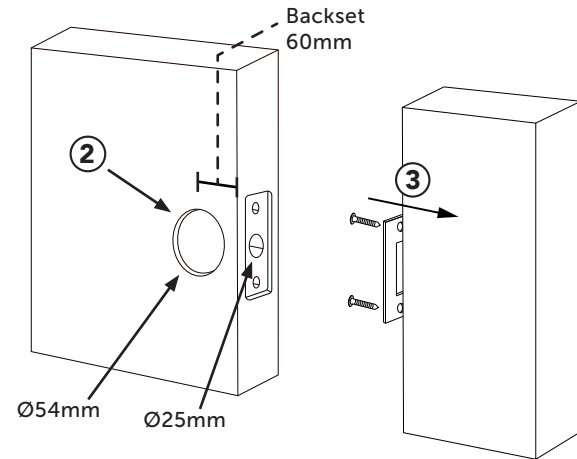
1. Remove your existing door handle. Most handles can be unscrewed from the indoor side.
2. Check that your door meets the installation requirements:
 - a. Standard 54mm diameter cut-out, with sufficient clearance on all sides to fit this product.
 - b. Backset of 60mm or 70mm from edge of door to centre of cut-out.
 - c. Door thickness between 32mm and 50mm.
 - d. Remove the latch from the side of the door.



OPTION B: PREPARATION - NEW DOORS

IMPORTANT: Professional installation is recommended for new doors.

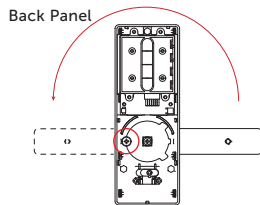
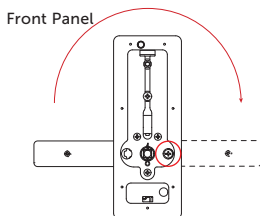
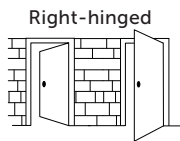
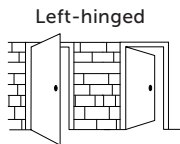
1. Your door must have a thickness of between 32mm and 50mm.
2. Using an installation kit (not included) or the drill template, create a standard cut-out:
 - a. 54mm diameter cut-out centred 60mm back from the edge of the door.
 - b. 25mm hole centred along the edge of the door through to the 54mm cut-out. (Note: The drill template can be used for vertical alignment only, horizontal position will vary depending on your door thickness.)
 - c. Screw holes to install the latch and strike.
 - d. Rectangular cut-out for flush installation of the latch and strike.
3. Install the strike plate and box to the door frame.



4.3 INSTALLATION - Lock preparation

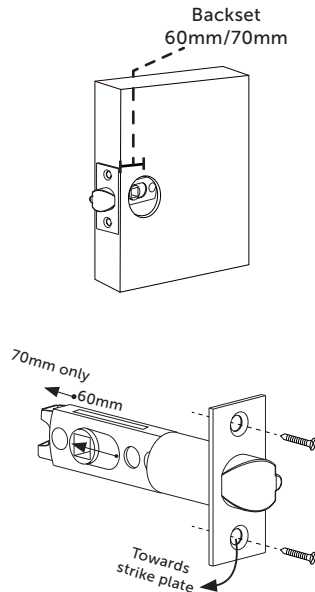
INSTALLATION - BOTH NEW AND EXISTING DOORS

- 1.a. Identify whether your door is left-hinged or right-hinged when viewed from the outside. Your door lock is set up for **right-hinged doors** out of the box. If you have a right-hinged door, skip to step 2. If you have a **left-hinged door**, continue to step 1.b.
- b. To change from right-hinged door to left-hinged door setup, remove handing screw from the drive plate, rotate handle to opposite side and reinstall screw.
- c. Repeat this procedure for the back panel, removing the screw before rotating the handle up and around to the other side and securing the screw.



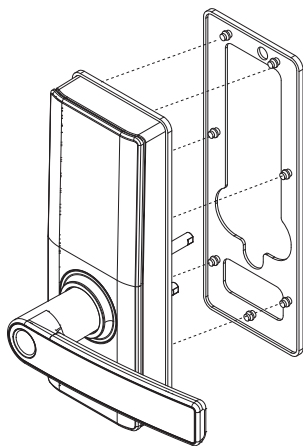
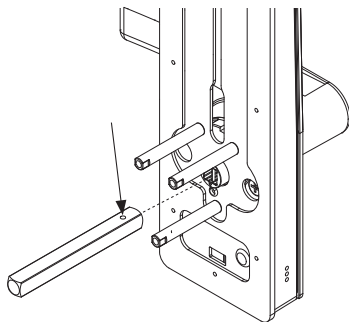
2. Secure the latch to your door edge using the provided screws ⑩, ensuring that the latch orientation and backset are set correctly.

- The bevelled edge of the latch should face the strike plate so that it will retract automatically.
- For most installations, the adjustable latch should be kept in the shorter position for a 60mm backset. If you are installing at a backset of 70mm from the edge of the door to the centre of the cut-out, push the spindle slot out to the 70mm marking.
- The latch must be screwed in before proceeding to the next step.



4.4 INSTALLATION - Front panel

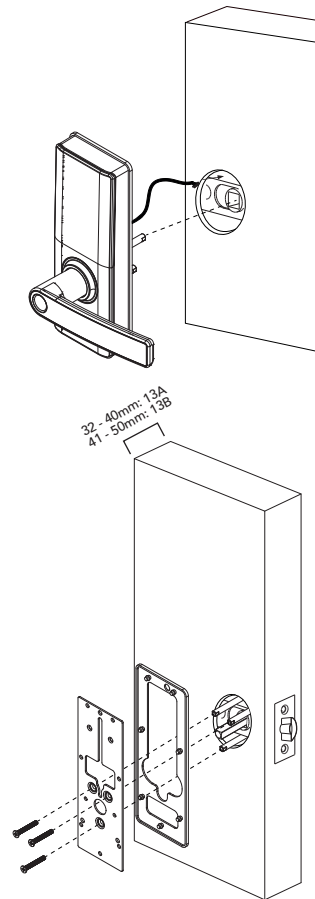
- 3.a. Fit the spindle ⑩ (32-40mm door thickness) or ⑪ (41-50mm door thickness) and three screw standoffs ⑫ into the front panel. Line up the protrusion on the spindle with the slot on the front panel and press in while inserting the spindle to lock it into place.
- b. Install rubber seal to front panel.



- 4.a. Hold the front panel against the outside of your door, aligning the spindle, standoffs, and cable with the holes in your door and latch. Push the front panel in until it is flush against the door, and hold it in place until the end of the next step.

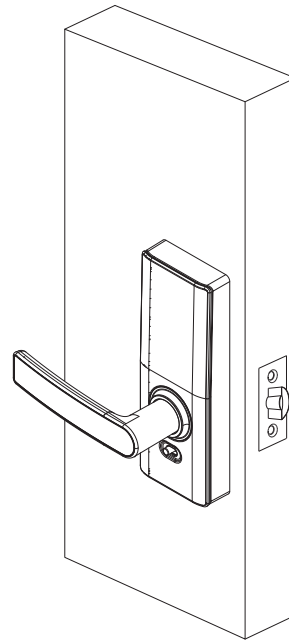
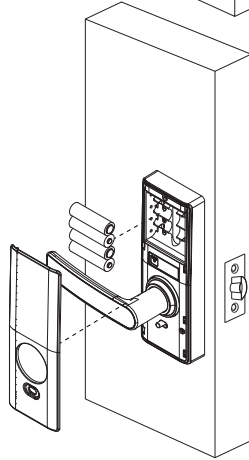
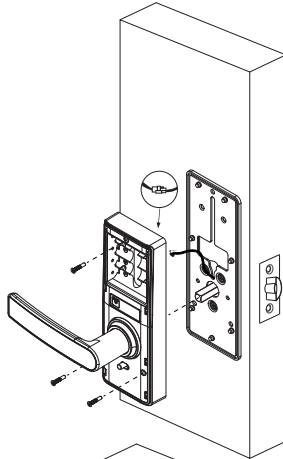
- b. From the inside of your door, install the mounting plate and second rubber seal, ensuring that the spindle passes through the round hole and the cable through the rectangular cut-out. Using the three provided ⑬ (32-40mm door thickness) or ⑭ (41-50mm door thickness) screws, secure the mounting plate to the front panel. When tightening the screws, check that the front panel is aligned correctly.

Optional: Install additional screws ⑩ to secure the top of the mounting plate to the door.

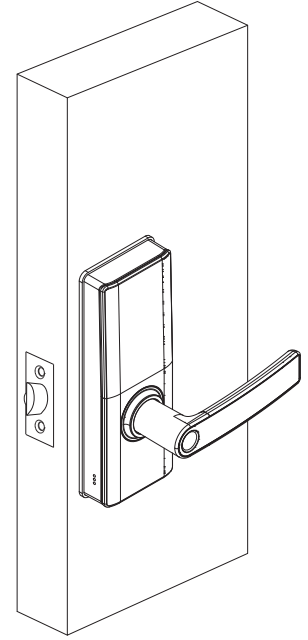


4.5 INSTALLATION - Back panel

- 5.a. Remove the battery cover from the back panel, then connect the wire from the front panel to the connector near the centre of the back panel. Press firmly to ensure that the cable is properly connected.
- b. Carefully position wire in cutout in rear of battery compartment.
- 6.a. Fit the back panel against the mounting plate, before securing with three screws **14**.
- b. Install 4 AA batteries and replace the battery cover. Test that the indoor handle retracts the latch, and that the front panel can open the latch only after touching the fingerprint sensor.

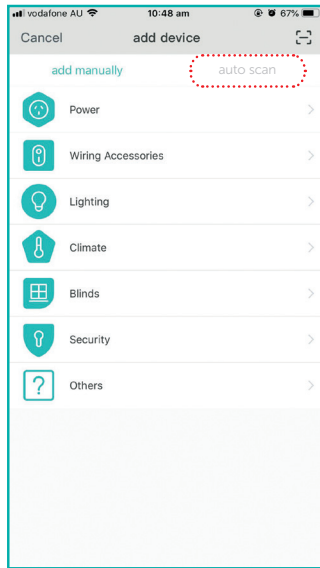
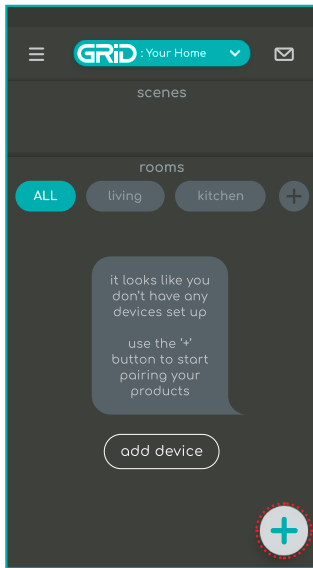
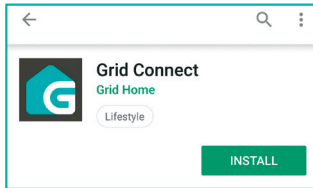


REAR



FRONT

5.0 APP PAIRING



Reference phone screens on the preceding pages may vary depending on the operating system version of your phone and any updates to the Grid Connect app. Contact our customer service team if you are unsure on how to pair your product.

NEW ACCOUNT LOG IN SETUP



Download and install the **GRID Connect** App from Play Store (Android) or App Store (iOS),

Then follow the prompts to **create a new account** or **login** to an existing account.

1. On the Grid Connect app, press **+** in the bottom right corner, then select **auto scan**. The GRID Connect app will need access to Bluetooth to find your lock.
2. Press the fingerprint sensor to wake the device.
3. Once the device is discovered, follow the prompts to complete the pairing process.

NOTE: If your lock is reset or removed from the app, it may be unlocked and discoverable until it is paired.

Optional: Add a Grid Connect Bluetooth hub (sold separately) to connect the lock to Wi-Fi and manage your door access from anywhere. Follow the instructions provided with the hub to pair it to your account and bind your lock.



Visit our website for further Online Assistance or contact our Customer Service Team

5.1 SHARING ACCESS



Your lock can be used by other users via app access or registering fingerprints, codes or tags. There are five ways to share access, see below to check which is best for you.

Secure mode restricts access to administrator users, app unlock and physical keys only. Use the switch on the interior panel to enable or disable secure mode.

Note: Administrators and primary users are added to the app location that your lock is paired to. Home members that have access to the location will gain access to your lock, and newly added administrators and primary users will be able to use all other devices in the location.

Not sure if you've shared access to your location? Tap on the menu icon > location and room setup > select your location. Anyone listed under 'home members' will have access to your lock.

USER TYPES

	Description	How to Add		Manage Users	Use Assigned Unlocking Methods	App Unlock	Secure Mode Access
Administrator	<i>Recommended for users that will manage access and settings on the lock</i>	users > + > primary user > select 'administrator'		✓	✓	✓	✓
Primary User	<i>Recommended for regular users</i>	users > + > primary user > select 'user'		X	✓	✓	A
App User	<i>Provides app unlocking only</i>	users > + > app user		X	X	✓	A
Quick Code	<i>Provides one-off immediate entry (valid for about 5 minutes)</i>			X	X	X	X
Temporary Access	<i>Recommended for visitors or short-term rentals</i>			X	X	X	X

Recurring: create custom codes with a validity period, your phone must be connected to the lock to create.

Random single use/random recurring: can be created even when the lock is not connected to your phone, the code will be randomly generated.

A = App only

6.0 TROUBLE SHOOTING

<i>How do I unlock my door if the lock has run out of battery?</i>	If your lock has run out of battery, you can still unlock the door using the mechanical keys provided. Alternatively, the lock can be powered by a portable 5Vdc USB power source, such as a power bank, and then unlocked as usual. After unlocking, you should replace the batteries as soon as possible with 4 new AA alkaline batteries.
<i>How do I activate the lock after entering an incorrect code or fingerprint too many times?</i>	If the lock receives too many invalid unlock attempts, it will be temporarily disabled for security reasons. Please wait for a few minutes and try again.
<i>If I forget my GRID Connect app account password, how can I reset my password?</i>	If you forget your password, you can tap forgot password and enter your GRID Connect registered account details to get a verification code and reset your password.
<i>When I try to register for an account, the app tries to load, but does not progress to the next page. How can I fix this?</i>	<ol style="list-style-type: none">1. Navigate the Settings menu.2. Find the GRID Connect App and ensure it has been allowed to data usage.

• WARRANTY

Allegion Australia PTY Ltd guarantees to repair or replace this product if within two (2) years from the proven date of purchase if it tarnishes, discolours or corrodes; or if within two (2) years from the proven date of purchase any mechanical defects occur; or if within two (2) years from the proven date of purchase any electrical defects occur.

Applies only when properly installed and subjected to no more than fair wear and tear.

This guarantee does not extend to labour costs, personal costs, death or injury, or economic, consequential or property damage of any kind whatsoever.

Gainsborough
LIBERTY



ALLEGION™

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